

# ACTIVATE YOUR ADVANCED INSIGHT MANAGER (AIM)

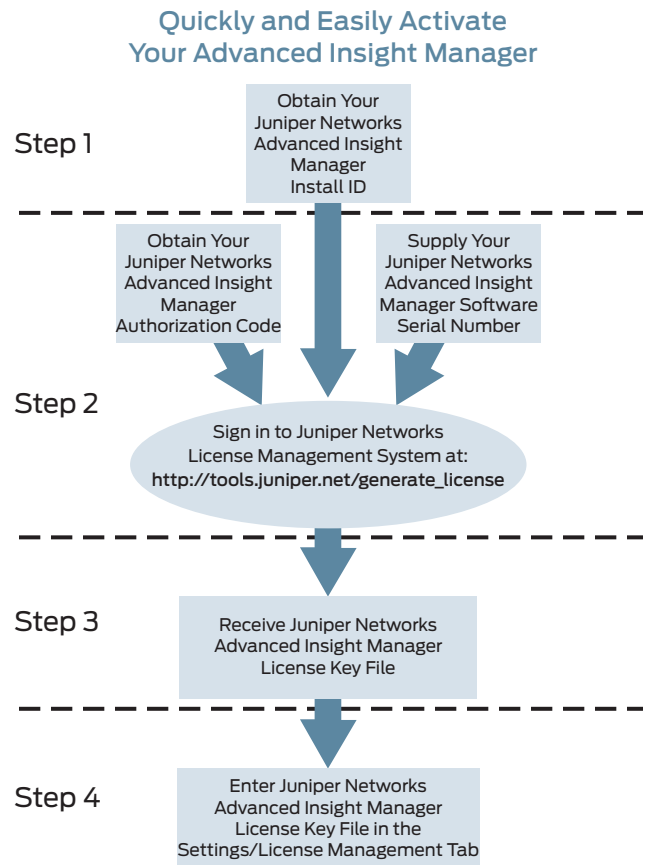
This document briefly describes how to use your Juniper Networks software serial number and Authorization Code to generate a product activation license key file for your Advanced Insight Manager. The figure below also highlights the major steps in the process.

## Four Easy Steps to Activate Your Advanced Insight Manager Software

- If you have already downloaded and installed your Advanced Insight Manager (AIM) software, gather your Install ID:  
**Install ID:** A unique 32-character code Juniper Networks uses to identify your particular Advanced Insight Manager installed application. The Install ID is displayed in the **Settings/License Management** tab of the application.  
 Download the Advanced Insight Manager software and documentation from:  
[www.juniper.net/support/csc/swdist-encr/swdist-ais](http://www.juniper.net/support/csc/swdist-encr/swdist-ais).  
 To access the download page, you need a Customer Support Center (CSC) user account with Juniper. If you do not have one already, go to the Juniper entitlement page:  
[www.juniper.net/entitlement](http://www.juniper.net/entitlement) and submit an access request for Advanced Insight Manager software download by:

  - In the “Issue Type” drop-down, select “Access to software downloads”
  - In the “URL Accessed”, enter [www.juniper.net/support/csc/swdist-encr/swdist-ais](http://www.juniper.net/support/csc/swdist-encr/swdist-ais) and complete the remaining required fields, such as Name, Company Name and Email Address
- Gather your Serial Number, Authorization Code and Install ID.  
**Serial Number:** A unique identifier presented in the Juniper Software Serial Number Certificate emailed to you with the purchase of the base software SKU (AIM-BASE-SW). This serial number is also displayed in the **Settings/License Management** tab of the application after a license key file has been loaded.  
**Authorization Code:** A pass key associated with each additional feature and capacity license purchased. It is required to generate the license key file to activate those features and capacity in your Advanced Insight Manager. The Authorization Code is presented in the Juniper Authorization Code Certificate emailed to you with the purchase of each feature and node capacity license. The Authorization Code is required to generate your license key file to activate the additional features—it is not the actual license key.  
 Sign in to the Juniper Networks License Management System at [www.juniper.net/generate\\_license](http://www.juniper.net/generate_license), select the Advanced Insight Manager link, and follow the instructions.
- The Juniper License Management System will provide you with your Advanced Insight Manager license key file in one of two ways:

  - Download your license key file to your computer
  - Receive an email from Juniper Networks containing your license key file
- Sign in to the Advanced Insight Manager and enter your license key file on the **Settings/License Management** tab.



For more detailed information regarding license key types, generating a new license key file, and upgrading existing license, refer to the Juniper Networks Advanced Insight Solutions User Guide

For additional assistance, you may contact Juniper Networks Customer Care at +1-888-314-5822 (United States) or +1-408-936-1572 (outside the United States). Alternately, you may also open a case online via the Juniper Customer Support Center (CSC) Case Manager.