

OBTAIN YOUR JUNIPER NETWORKS APPLICATION USAGE MANAGER LICENSE KEY

This document briefly describes how to use your Juniper Networks® Authorization Code to generate a license key for your Juniper Networks Network Application Usage Manager (AUM).

Four Easy Steps to Activate Your Juniper Networks Product

1. Gather your Serial Number and Install ID (and Authorization Code, if any).

Software Serial Number: The serial number is a unique 12-digit number Juniper Networks uses to identify your particular Juniper Networks AUM software installation when generating license keys. You can find the software serial number in the Software Serial Number Certificate attached to the email sent when you ordered your Juniper Networks Application Usage Manager software.

Install ID (also referred to as System ID): A 50-character identifier string generated when you install your AUM product by using the Export Identifier function. The procedure is documented in the Application Usage Manager Users Guide. **Authorization Code:** An optional code provided to you in a separate email if you ordered more node capacity than comes with the base installation. This code, when matched with the Software Serial Number on a Juniper website, will generate a License activation key to unlock that increased capacity. The Authorization Code is not a License Activation Key.

2. Download the Application Usage Manager software from the Juniper Networks support site www.juniper.net/customers/support/.
 - In the tab “Technical Support” section “Download Software” select the link “More Software...”
 - Login using your Juniper Support login ID and password
 - Click on the link “IDP” in the “NETSCREEN FIREWALL/SSG (SCREENOS)” section
 - Enter your Software Serial Number
 - Select the “Download” button to the right of your AUM product
 - Select “Application Usage Manager (AUM)” in the list of software releases

The AUM software will operate with full capacity for 30 days. Before the expiration of the 30 day period, you will need to obtain and install your perpetual key.

3. To receive your perpetual key:
 - In an email with the subject: “AUM Key needed” include:
 - Software Serial Number
 - Authorization Code(s), if any
 - AUM Install ID (System ID)
 - Customer company name
 - Customer email address
 - Send the email to: aumlicense@juniper.net

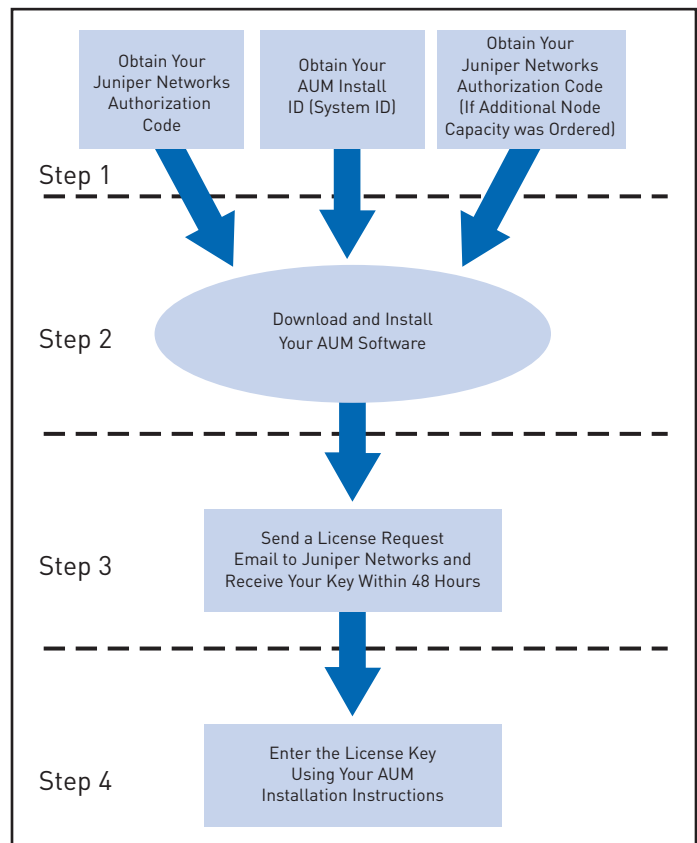
- Authorization Code(s), if any
- AUM Install ID (System ID)
- Customer company name
- Customer email address

- Send the email to: aumlicense@juniper.net

Receive your License Key in an email from Juniper Networks within 48 hours of your license request email.

4. Load the key using the Application Usage Manager License manager as documented in the Users Guide.

Obtaining and Activating License Keys



For additional assistance, you may contact Juniper Networks Customer Care at +1-888-314-5822 (United States) or +1-408-936-1572 (outside the United States). Alternately, you may also open a case online via the Juniper Customer Support Center (CSC) Case Manager.