

# SECURE MEETING LICENSE OPTION

## Product Overview

Secure Meeting license option can be used with Juniper Networks MAG Series Junos Pulse Gateways or the legacy SA Series SSL VPN Appliances to provide secure anytime, anywhere, online Web conferencing and remote control PC access. Secure Meeting enables real-time application sharing for employees, partners, and consultants with just a standard Web browser. Authorized employees and partners can easily schedule online meetings, and help desk staff can provide remote assistance to any user or customer. Best-in-class authentication, authorization, and accounting (AAA) capabilities enable companies to easily integrate Secure Meeting with their existing authentication infrastructure and policies.

## Product Description

As the extended enterprise grows, face-to-face meetings are becoming increasingly impractical and costly. Hosted Web collaboration services, while convenient, can drive up costs with recurring charges, charges on a per user basis regardless of actual usage, or expensive pay per minute fees. Collaboration software, deployed via a dedicated Web conferencing server farm or collaboration extranet, adds deployment cost and ongoing maintenance. The Secure Meeting license provides a cost-effective, highly functional Web conferencing and remote assistance solution that can deliver a strong return on investment in months.

The Secure Meeting license takes advantage of Juniper Networks® MAG Series Junos® Pulse Gateways or SA Series SSL VPN Appliances to provide many of the benefits of a custom extranet or hosted service—without the expense of a new deployment or high recurring charges. The license enables users to conduct or attend secure online meetings using a simple, intuitive Web interface.

For the new MAG Series Junos Pulse Gateways, Secure Meeting is licensed through a concurrent user model. Secure Meeting for the MAG Series supports four license options. Up to 25, 50, 100, or 250 concurrent “meeting” users options are offered. Please note that the “meeting” user count is separate from the concurrent SSL VPN user count on the MAG Series. Also, there is a limit to the maximum number of Secure Meeting licenses that can be supported on certain MAG Series models.

- A single Juniper Networks MAG2600 Junos Pulse Gateway will support up to 50 concurrent meeting users.
- A single MAG4610 Junos Pulse Gateway will support up to 100 concurrent meeting users.
- The MAG-SM160 service module (for the MAG6610 or MAG6611 Junos Pulse Gateway chassis) will support up to 100 concurrent meeting users.
- The MAG-SM360 service module (for the MAG6610 or MAG6611 chassis) will support up to 250 concurrent meeting users.

Secure Meeting licenses are additive up to the maximum limit supported on a given platform. For example, on a single MAG2600, the customer can start with a 25 user license and then add another 25 users to support up to 50 concurrent meeting users (maximum limit) on that platform.

Regarding clustering with Secure Meeting, the maximum user count across any platform cluster cannot exceed twice the total meeting count supported on that platform. For example, on the MAG-SM360 service module (for either MAG6610 or MAG6611 chassis) when clustered, there will be support for a maximum of 500 meeting users in the cluster.

## Architecture and Key Components

Juniper's market-leading, hardened SSL VPN appliance architecture and SSL/HTTPS transport security for all traffic means that administrators can rest assured that their Web conferencing and remote control solution adheres to the highest levels of enterprise security requirements.

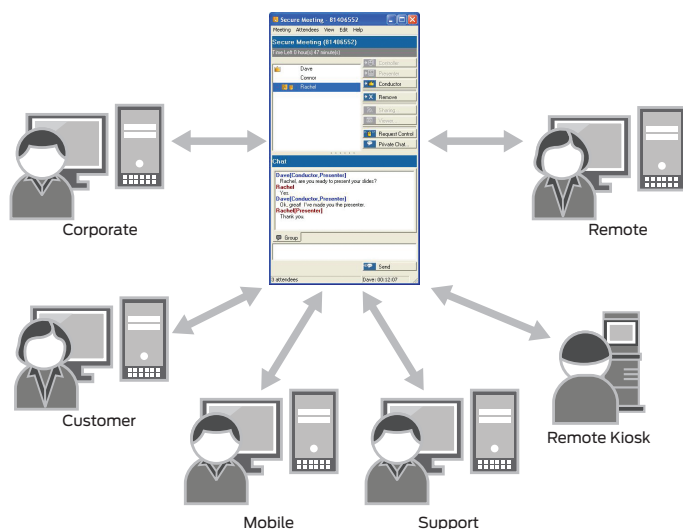
Secure Meeting functionality is easily configured via a Web-based administrator console, allowing the administrator to set security policies and audit events. Administrators can choose from a variety of security options available from the MAG Series or SA Series administrator console. The Secure Meeting license is vendor independent, so no additional hardware or software is required.

## Greatly Reduces the Total Cost of Providing Remote Assistance

The remote desktop capabilities of Secure Meeting can help shorten support cycle times. Support agents can quickly understand the support issue by viewing the user's desktop and making corrections by remotely controlling a user's application. Secure Meeting saves time by avoiding the need for a support agent to walk through a software installation process to gain visibility and control of the user's desktop. The Secure Meeting service is also highly reliable. It works through firewalls and proxies, and it supports Windows, Mac, and Linux platforms. As a result, organizations can be confident that they have a resilient and universal remote assistance solution.

## Enterprise-Class Security

For many traditional online collaboration solutions, security has been an afterthought. Some solutions only recently added transport security through SSL and some solutions don't encrypt 100 percent of their traffic. Most don't go beyond transport security even though this is only a small part of the overall enterprise-class security framework. Service-based solutions introduce a third party, exposing the corporate network to AAA policy violations, inadvertent information leaks, and backdoors.



User credentials can be exposed outside a user's in-house security perimeter. Custom deployments are very difficult to secure, and even small scale peer-to-peer deployments can open the enterprise to new classes of viruses.

With the Secure Meeting license, online meetings take advantage of the security built into every MAG Series or SA Series appliance. In addition to complete SSL transport security, meetings can be subject to strong, group-based authentication and authorization policies, and detailed, event-driven auditing. Utilizing Juniper's market-leading endpoint security functionality, a user's endpoint can be denied entry to a meeting if it is not compliant with a company's endpoint security policy. A user could also be placed into a Secure Virtual Workspace, preventing the user from saving screen shots of meeting presentations. And because the MAG Series or SA Series are hardened, purpose-built appliances, typically hosted within the company's perimeter, there is no worry about a public-facing deployment, or about exposing user credentials or company information to external third parties.

## Fully Integrated with MAG Series and SA Series

The Secure Meeting license allows an administrator to provide both secure remote access and secure collaboration services from a single appliance. Users benefit from having an integrated user experience requiring no additional authentication steps. Administrators benefit because they only have one appliance to manage and a single management interface to learn and configure. MAG Series or SA Series appliances can be clustered to provide high availability (HA) and stateful failover. What's more, Juniper's market-leading SSL VPN appliances enable administrators to easily select an appliance that works for their company's size and can scale to meet their Web conferencing or remote assistance requirements.

## Increased Productivity

End users can conduct a meeting by just clicking an option on their MAG Series or SA Series home page. The intuitive user interface requires no training and requires only a Web browser. Virtual teams can resolve issues in a timely manner sharing applications and chatting online. Remote control PC access capabilities enable timely resolution of help desk and customer support problems. In addition, the MySecureMeeting feature adds support for "reservationless," fixed URL Secure Meeting deployments. Customers can create fixed URLs or "meeting rooms" for their end users based on predefined strings, username, or directory/session variables. When joining these types of meetings, attendees specify the fixed meeting URL, their name, and the meeting password. Administrators can specify URL format and can choose whether or not they want to allow end users to create additional meeting URLs for other purposes. Password options such as complexity and expiry can also be set by administrative policy.

Secure Meeting provides a variety of uses, including:

- Confidential presentations
- Virtual sales meetings and demos
- Reviewing contracts in real time
- Editing specifications with remote teams
- Training partners and prospects
- Troubleshooting technical problems
- Remote diagnostics and remote desktop control
- Real-time collaborative team meetings
- Personalized URLs to easily remember and join meetings

## Features and Benefits

### Raises Productivity with Instant, Secure Meetings

- Provision real-time meetings instantly with the ability to share desktop/applications and chat online
- Enable group and private chat
- Troubleshoot and solve problems online with remote control PC access
- Eliminate the need to install and manage client software by using a standard Web browser and Internet connection
- Works through firewalls and proxies
- Provides an intuitive Web-based user interface
- Personalizes URLs for users with MySecureMeeting (for example, <https://meeting.company.com/johndoe>)

### Greatly Reduces the Total Cost of Cross-Enterprise Meetings

- Reduces the need for travel
- Eliminates recurring costs of hosted meeting services
- Easy to deploy and maintain
- Allows administrators to only pay for what they use

### Greatly Reduces the Total Cost of Providing Remote Assistance

- Shortens support calls
- Avoids need for help desk staff to guide customers through a software installation process
- Works across platforms
- Requires little to no staff training

### Enterprise-Class Security

- 100% of traffic is encrypted using SSL/HTTPS transport security
- No peer-to-peer backdoor
- User credentials protected in-house unlike an outside service
- Strong, group- and meeting-based authentication and authorization policies
- Detailed, event-driven auditing

## Fully Integrated with MAG Series and SA Series

- Single appliance for MAG Series or SA Series and Secure Meeting
- Integrated MAG Series or SA Series and Secure Meeting user experience
- Single management interface for easy administration
- Available on any of the MAG Series Junos Pulse Gateways or multiple SA Series appliances (Juniper Networks SA2500 SSL VPN Appliance, SA4500 SSL VPN Appliance, and SA6500 SSL VPN Appliance) to meet the needs of companies of all sizes

## Juniper Networks Services and Support

Juniper Networks is the leader in performance-enabling services that are designed to accelerate, extend, and optimize your high-performance network. Our services allow you to maximize operational efficiency while reducing costs and minimizing risk, achieving a faster time to value for your network. Juniper Networks ensures operational excellence by optimizing the network to maintain required levels of performance, reliability, and availability. For more details, please visit [www.juniper.net/us/en/products-services](http://www.juniper.net/us/en/products-services).

## Ordering Information

Model Number	Description
ACCESSX600-MTG-25U	Add 25 simultaneous Secure Meeting users to MAG Series Junos Pulse Gateways
ACCESSX600-MTG-50U	Add 50 simultaneous Secure Meeting users to MAG Series Junos Pulse Gateways
ACCESSX600-MTG-100U	Add 100 simultaneous Secure Meeting users to MAG Series Junos Pulse Gateways
ACCESSX600-MTG-250U	Add 250 simultaneous Secure Meeting users to MAG Series Junos Pulse Gateways
SA2500-MTG	Secure Meeting for SA2500
SA4500-MTG	Secure Meeting for SA4500
SA6500-MTG	Secure Meeting for SA6500

## About Juniper Networks

Juniper Networks is in the business of network innovation. From devices to data centers, from consumers to cloud providers, Juniper Networks delivers the software, silicon and systems that transform the experience and economics of networking. The company serves customers and partners worldwide. Additional information can be found at [www.juniper.net](http://www.juniper.net).

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#### Corporate and Sales Headquarters

Juniper Networks, Inc.  
1194 North Mathilda Avenue  
Sunnyvale, CA 94089 USA  
Phone: 888.JUNIPER (888.586.4737)  
or 408.745.2000  
Fax: 408.745.2100  
**www.juniper.net**

#### APAC Headquarters

Juniper Networks (Hong Kong)  
26/F, Cityplaza One  
1111 King's Road  
Taikoo Shing, Hong Kong  
Phone: 852.2332.3636  
Fax: 852.2574.7803

#### EMEA Headquarters

Juniper Networks Ireland  
Airside Business Park  
Swords, County Dublin, Ireland  
Phone: 35.31.8903.600  
EMEA Sales: 00800.4586.4737  
Fax: 35.31.8903.601

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