

# ACTIVATE YOUR JUNIPER NETWORKS MAG SERIES/SA SERIES/IC SERIES PRODUCT

This document briefly describes how to use your Juniper Networks® Authorization Code to generate a license activation key for your Juniper Networks MAG Series, SA Series SSL VPN or IC Series Unified Access Control product.

---

## Five Easy Steps to Activate Your Juniper Networks Subscription

1. If you IVE platform version 7.4 or earlier or Unified Access Control version 4.4 or earlier follow the instructions in steps 2-4. If you are using IVE Platform version 8.0 or higher or Unified Access Control version 5.0 or higher, the software does not require key(s) to unlock capacity for the Junos Pulse Secure Access Service or the Junos Pulse Access Control Service. The Juniper software will provide the purchased capacity without application of a key. However, the software will accept a key if provided. Third party features may still require keys to unlock their usage. (Please consult the product documentation as to which third party features require unlocking keys.)
2. Gather your Authorization Code and Device serial number.  
**Authorization Code:** The 16-digit alphanumeric Authorization Code is sent in response to your order and is required to generate the SA Series/IC Series license activation key for your SA Series/IC Series appliance. NOTE: The Authorization Code is required to generate your license key—it is not the license key, itself.  
**Device Serial Number:** The device serial number is a unique alphanumeric code used to identify your Juniper Networks SA Series/IC Series device when generating license keys. You can find the device serial number at the bottom or side of the unit. You can also find the serial number through the admin UI. Select System > Platform to display the serial number of the device.  
**Licensing Hardware ID:** The Licensing Hardware ID is a unique 16-character code Juniper Networks uses to identify your particular SA Series appliance when generating license keys. You can find the SA Series appliance's Licensing Hardware ID above the menu options in the serial console and at the bottom of the administrator Web console on your SA Series appliance.
3. Sign in to the Juniper Networks License Management System at [www.juniper.net/generate\\_license](http://www.juniper.net/generate_license), select the Connect Secure and Policy Secure link, and follow the instructions in the system user interface.
4. Juniper License Management System will provide you with your SA Series/IC Series license key in one of two ways:
  - Download your license key to your computer from the Juniper Networks License Management System.
  - Receive an email from the Juniper Networks License Management System containing your license key.
5. Sign in to the SA Series/IC Series appliance administrator Web console and enter your license key on the System > Configuration > Licensing page.

---

For more detailed information regarding license key types, generating a new license key, and upgrading existing license keys, refer to the [Juniper Networks SA Series and IC Series Administration Guide](#) for your SA Series/IC Series appliance.

For additional assistance, you may contact Juniper Networks Customer Care at +1-888-314-5822 (United States) or +1-408-936-1572 (outside the United States). Alternately, you may also open a case online via the Juniper Customer Support Center (CSC) Case Manager.