OBTAIN YOUR JUNIPER NETWORKS MEDIA FLOW SOLUTION LICENSE ACTIVATION KEY

This document briefly describes how to use your Juniper Networks Authorization Code to generate a license activation key for your Juniper Networks® Media Flow Solution.

1. Gather your device or software serial number and Authorization Code.

Device Serial Number: The device serial number is a unique 16-digit character code used to identify your Media Flow Solution product when generating license activation keys. You can find the serial number on the back of the device.

Authorization Code: A code provided to you in a separate email in response to your order, this code, when matched with the product (device or software) serial number on a Juniper website, will generate a license activation key to unlock your products capacity. The Authorization Code is not a license activation key.

Software Serial Number: The serial number is a unique 14-digit number that Juniper Networks uses to identify your particular Media Flow Solution software installation when generating license keys. You can find the software serial number in the Software Serial Number Certificate attached to the email sent when you ordered your Juniper Networks Media Flow Solution software.

The Juniper Networks Media Flow Solution product will operate in a limited capacity mode until a license activation key is applied.

2. To receive your license activation key:

In an email with the subject: "Media Flow Solution Key needed" include:

- Device serial number
- Authorization Code(s)
- Product SKU ordered
- Customer company name
- Customer email address

Send the email to: **mediaflowkeys@juniper.net**

3. Receive your License Activation Key in an email from Juniper Networks within 48 hours of your license request email.

4. Load the key into the product following instructions in the Media Flow Solution User's Guide.