

# Release Notes

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## Release Notes: J-Web Application Package Release 21.4A3 for EX-Series Switches

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# Introduction

Juniper Networks EX Series Ethernet Switches are shipped with the Juniper Networks Junos operating system (Junos OS) installed.

Junos OS has the following primary user interfaces:

- Juniper Web Device Manager (J-Web) GUI
- Junos OS CLI

You can use these interfaces to access, configure, and manage your EX Series switch.

This topic provides an overview of the newly re-designed J-Web interface.

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## Supported EX Series Switches

In J-Web Application Package 21.4A3 which aligns with Junos OS Release 21.4R1, the J-Web interface supports the following models: EX2300, EX2300-C, EX2300-MP, EX3400, EX4300, EX4300-MP, EX4600, and EX4650 switches as standalone switches, which are supported from earlier releases.



**NOTE:** You cannot connect to and perform initial configuration of EX4600 and EX4650 switches by using the EZSetup procedure from the J-Web interface; you must use EZSetup from the switch console.

To obtain more information about the components that are supported on each switch, and the special compatibility guidelines for the release, see the Hardware Guide for the switch.

To determine the features supported on EX Series switches in this release, use the Juniper Networks Feature Explorer, a Web-based application that helps you to explore and compare Junos OS feature information to find the right software release and hardware platform for your network. Find Feature Explorer at <https://apps.juniper.net/feature-explorer/>.

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# Distribution Model

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For Junos OS Release 14.1X53-D10 and later, the J-Web interface is available in two packages:

- Platform package—Provides basic features of J-Web and is installed as part of Junos OS.

The Platform package of J-Web is installed as part of Junos OS that is shipped with your EX Series switch. The Platform package provides the basic features of the J-Web interface. The Platform package enables you to configure and maintain your switch.

- Application package—Provides all features of J-Web and is a separately installable package.

The Application package is not installed by default on your switch. You must download it and install it over the Platform package on your switch. The Application package provides all the features of the J-Web interface that enable you to configure, monitor, maintain, and troubleshoot your switch.

For information about installing the Application package, see ["Upgrading to J-Web Application Package" on page 7](#).

The Platform package, which is installed as part of the Junos OS that is shipped with your switch, follows the Junos OS release cycle. However, the Application packages have their own release cycle which is independent of the Junos OS release cycle. This separate release cycle helps you get the latest features of J-Web by installing the latest version of the Application package, without waiting for Junos OS releases.

**NOTE:**

- The J-Web Application package is hot-pluggable. You can install it on top of the current Junos OS installation, and you need not reboot the switch after the installation.
- To determine which J-Web package you are currently using, click **Help > About**. The About window appears. If you are using a Platform package, only the Platform package details are displayed. If you are using an Application package, both the Platform package and Application package details are displayed.

If your current J-Web package is:	Then you can:
Platform package	Upgrade to the Application package.
Application package	Update to a latest version of the Application package available on the Juniper Networks server that is compatible with the Junos OS on your switch.



**NOTE:** If you upgrade Junos OS on your switch, the current J-Web package is replaced with the J-Web Platform package that is associated with the upgraded Junos OS release. You can then install the latest Application package that is associated with the main release of the upgraded Junos OS, over the Platform package.

## Release Compatibility

The Application packages of J-Web have their own release cycles (A1, A2, A3, and so on), which are independent of the Junos OS release cycle. An Application package is compatible only with the corresponding major release of Junos OS.

Table 1 on page 4 lists the release compatibility.

**Table 1: J-Web Release Compatibility Matrix**

Junos OS Release	Associated J-Web Application Package Release
14.1X53-D10 through 14.1X53-D46	Application package 14.1X53-A2
14.1X53-D47 and later	Application package 14.1X53-A3
15.1R1	Application package 15.1A1
15.1R3	Application package 15.1A2 Application package 15.1A3
15.1X53-D50	Application package 15.1X53-A1  <b>NOTE:</b> This release is only for EX2300, EX2300-C, and EX3400 switches.
16.1R1	Application package 16.1A1
17.1R1	Application package 17.1A1
17.2R1	Application package 17.2A1
17.3R1	Application package 17.3A1
15.1X53-D57	Application package 15.1X53-A2
17.4R1	Application package 17.4A1
18.1R1	Application package 18.1A1
18.1R2	Application package 18.1A2
18.2R1	Application package 18.2A1

**Table 1: J-Web Release Compatibility Matrix (Continued)**

Junos OS Release	Associated J-Web Application Package Release
18.2R1 and later and all service releases of 18.2R1 and later	Application package 18.2A2
18.3R1	Application package 18.3A1
18.4R1	Application package 18.4A1
18.4R1 and later and all service releases of 18.4R1 and later	Application package 18.4A2
19.1R1	Application package 19.1A1
19.2R1	Application package 19.2A1
19.3R1	Application package 19.3A1
19.3R1 and later and all service releases of	Application package 19.3A2
19.4R1	Application package 19.4A1
20.1R1	Application package 20.1A1
20.1R1	Application package 20.1A2
20.2R1	Application package 20.2A1
20.3R1	Application package 20.3A1
20.4R1	Application package 20.4A1
21.1R1	Application package 21.1A1

**Table 1: J-Web Release Compatibility Matrix (Continued)**

Junos OS Release	Associated J-Web Application Package Release
21.2R1	Application package 21.2A1
21.3R1	Application package 21.3A1
21.4R1	Application package 21.4A1
21.4R1	Application package 21.4A2
21.4R1	Application package 21.4A3

Any available later version of the Application package for a Junos OS release supersedes the earlier version. We recommend that you install the latest available version of the Application package.

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# New and Changed Features

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- [Upgrading to J-Web Application Package | 7](#)
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This section describes the features and enhancements in J-Web Application Package Release 21.4A3.



# What's New in J-Web Application Package Release 21.4A3

In J-Web Application Package 21.4A3 which aligns with Junos OS Release 21.4R1, the J-Web interface supports the following models: EX2300, EX2300-C, EX2300-MP, EX3400, EX4300, EX4300-MP, EX4600, and EX4650 switches as standalone switches, which are supported from earlier releases.



**NOTE:** You cannot connect to and perform initial configuration of EX4600 and EX4650 switches by using the EZSetup procedure from the J-Web interface; you must use EZSetup from the switch console.

## Upgrading to J-Web Application Package

There are two ways in which you can download and install the J-Web Application package:

- Manual update
- CLI procedure

There is a prescribed order for the installation tasks for updating to the Application package from an earlier version or from the Platform package. See [Table 2 on page 7](#) to determine the prescribed order of tasks for your installation.

**Table 2: Installation Outline**

Mode of Installation	Installation Outline
Manual Update	<p>To manually check and install the latest J-Web Application package:</p> <ol style="list-style-type: none"> <li>1. Go to <b>Maintain &gt; Update J-Web</b> in the side pane, and click <b>Select Application Package</b>.</li> <li>2. Select <b>Local File</b> in the Update J-Web window, enter authentication details download the file to your local system, select the file, and click <b>Update</b>.</li> </ol>

Table 2: Installation Outline (*Continued*)

Mode of Installation	Installation Outline
CLI Procedure	<ol style="list-style-type: none"> <li>1. Download the J-Web Application package and save it in the switch.</li> <li>2. Log in to the CLI and enter the operational mode.</li> <li>3. Install the package using the CLI command <code>request system software add &lt;application package file name&gt;</code>.</li> </ol>

## Software Compatibility

To access the J-Web interface for the switch, your management device requires the following software:

- Supported browsers—Mozilla Firefox and Google Chrome.



**NOTE:** We recommended a screen resolution of 1440 X 900 pixels.

- Language support—English-version browsers.

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## Known Issues and Limitations

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This section lists the known issues in the J-Web Application package Release 21.4A3.

## Known Issues

[Table 3 on page 10](#) lists the PR numbers and its description that are known issues in the J-Web Application package Release 21.4A3.

Table 3: Known Issues

PR Number	Problem Description
NA	<p>Adobe Flash Player support ended on December 31, 2020. Therefore:</p> <ul style="list-style-type: none"> <li>For Junos OS Release 20.3R1 and earlier releases, the following pages will not load correctly: <ul style="list-style-type: none"> <li>Monitor &gt; System View &gt; Process Details</li> <li>Monitor &gt; Interfaces</li> <li>Monitor &gt; Power over Ethernet</li> <li>Monitor &gt; Service &gt; DHCP &gt; Server</li> <li>Monitor &gt; Service- &gt; DHCP &gt; Relay</li> <li>Monitor &gt; Switching &gt; IGMP Snooping</li> <li>Monitor &gt; Virtual Chassis</li> <li>Monitor &gt; Security &gt; Port Security</li> <li>Monitor &gt; Routing &gt; OSPF Information</li> </ul> </li> <li>For Junos OS Release 20.4R1 and later releases, the following pages will not be supported: <ul style="list-style-type: none"> <li>Monitor &gt; System View &gt; Process Details</li> <li>Monitor &gt; Power over Ethernet</li> <li>Monitor &gt; Service- &gt; DHCP &gt; Relay</li> <li>Monitor &gt; Switching &gt; IGMP Snooping</li> <li>Monitor &gt; Virtual Chassis</li> <li>Monitor &gt; Security &gt; Port Security</li> <li>Monitor &gt; Routing &gt; OSPF Information</li> </ul> </li> </ul>

Table 3: Known Issues (*Continued*)

PR Number	Problem Description
	<ul style="list-style-type: none"> <li>• For Junos OS Release 20.4R1 and later releases, the following pages will be supported. However, the Flash components are removed. <ul style="list-style-type: none"> <li>• Monitor &gt; Interfaces</li> <li>• Monitor &gt; Service &gt; DHCP &gt; Server</li> </ul> </li> </ul>
959505	<p>On EX4300 switches, the structured-data format for system log messages is not supported in the J-Web interface. If system log messages are configured to be written in structured data, the event logs in J-Web is not populated, and you are unable to view them using <b>Monitor &gt; Events and Alarms &gt; View Events</b>.</p> <p>Workaround: Use the <code>show log operational mode</code> command for viewing structured-data format files.</p>

Table 3: Known Issues *(Continued)*

PR Number	Problem Description
1029736	<p>In the <b>Maintain &gt; Update J-Web</b> page, Select <b>Application package &gt; Update J-Web</b>, local file does not work in Microsoft IE9 and later releases, because of the default security options set on these browsers. As a workaround, increase the security level:</p> <p>Method 1:</p> <ol style="list-style-type: none"> <li>1. Navigate to <b>Internet Options &gt; Security</b>.</li> <li>2. Select the zone <b>Local intranet</b>.</li> <li>3. Click the <b>custom level</b> button.</li> <li>4. Disable the option <b>Include local directory Path when uploading file to the server</b> in the <b>Settings &gt; miscellaneous</b> section.</li> <li>5. Repeat Step 3 and Step 4 for the zone <b>Internet</b>.</li> </ol> <p>Method 2:</p> <p>Navigate to <b>Internet Options &gt; Security &gt; Custom level...</b> and set <b>Reset custom settings</b> to <b>Medium-High</b> or <b>High</b>. This automatically disables the option <i>Include local directory Path when uploading file to the server</i> under <b>Settings &gt; miscellaneous</b> section.</p>
1810275	<p>For Junos OS Release 21.4A2, in J-Web, we've deprecated the feature to Install Junos OS Upgrade package from a remote server, which was available at <b>Maintain &gt; Update Junos</b>.</p>

## Known Limitations

[Table 4 on page 13](#) lists the PR numbers and its description that are known limitations in the J-Web Application package Release 21.4A3.

Table 4: Known Limitations

PR Number	Problem Description
1513612	<p>For Junos OS release 18.X and 19.X and its service releases, the auto update option is not supported.</p> <p>Where X is R1, R2, R3, and R4.</p> <p><b>NOTE:</b> To disable the auto update information, go to <b>Maintain &gt; Update J-Web</b> page and clear the <b>Check for updates automatically on every login</b> check box under Update Preference.</p> <p>To manually check and install the latest J-Web Application package:</p> <ol style="list-style-type: none"> <li>1. Go to <b>Maintain &gt; Update J-Web</b> in the side pane, and click <b>Select Application Package</b>.</li> <li>2. Select <b>Local File</b> in the Update J-Web window, enter authentication details, download the file to your local system, select the file, and click <b>Update</b>.</li> </ol>
777372	<p>If a Virtual Chassis contains more than six members, the Support Information page (<b>Maintain &gt; Customer Support &gt; Support information</b>) might not load. This is a known software limitation.</p>
604595	<p>The J-Web interface does not support role-based access control; it supports only users in the super-user authorization class. Therefore, a user who is not in the superuser class, such as a user with view-only permission, is able to launch the J-Web interface and is allowed to configure everything, but the configurations fail on commit, and the switch displays access permission errors. This is a known software limitation.</p>
1026308	<p>If you uninstall the J-Web Platform package by using CLI, reinstalling the Application package will not restore J-Web.</p> <p>Workaround: Reinstall Junos OS software.</p>

Table 4: Known Limitations (Continued)

PR Number	Problem Description
1006208	<p>J-Web software does not compare for appropriateness of the Application package or restrict you from installing inappropriate Application package on top of a Platform or Application package.</p> <p>Workaround: Install the appropriate J-Web package.</p>
915069	<p>The J-Web interface does not display CLI generated certificates in the Certificate section in the Management Access Configuration page (<b>Configure &gt; System Properties &gt; Management Access</b>). Using J-Web interface you cannot create or edit certificates.</p> <p>Workaround: Use the CLI interface for accessing certificate related configurations.</p>
400814	<p>In the J-Web interface, you cannot commit some configuration changes in the Ports Configuration page or the VLAN Configuration page because of the following limitations for port-mirroring ports and port-mirroring VLANs:</p> <ul style="list-style-type: none"> <li>• A port configured as the output port for an analyzer cannot be a member of any VLAN other than the default VLAN.</li> <li>• A VLAN configured to receive analyzer output can be associated with only one interface.</li> </ul> <p>This is a known software limitation.</p> <p>Workaround: None.</p>
425693	<p>In the J-Web interface, the Ethernet Switching Monitor page (<b>Monitor &gt; Switching &gt; Ethernet Switching</b>) might not display monitoring details if the switch has more than 13,000 MAC entries. This is a known software limitation.</p>



Table 4: Known Limitations *(Continued)*

PR Number	Problem Description
866976	<p>When you try to commit your changes to the switch from your laptop by using the EZsetup procedure, the status of the commit operation is displayed as <b>Success</b>, even if the laptop is disconnected from the switch.</p> <p>Workaround: Reconnect your laptop to the switch and commit the changes again.</p>

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