

Release Notes

Published
2023-09-06

JSA 7.5.0 Update Package 6 Interim Fix 04 SFS

Table of Contents

What's New in JSA 7.5.0 Update Package 6 | 1

Installing the JSA 7.5.0 Update Package 6 Interim Fix 04 Software Update | 1

Installation Wrap-up | 3

Clearing the Cache | 3

Known Issues and Limitations | 4

Resolved Issues | 5

What's New in JSA 7.5.0 Update Package 6

For more information about what's new in JSA 7.5.0 Update Package 6, see [What's New Guide](#).

Installing the JSA 7.5.0 Update Package 6 Interim Fix 04 Software Update

JSA 7.5.0 Update Package 6 Interim Fix 04 resolves reported issues from users and administrators from previous JSA versions. This cumulative software update fixes known software issues in your JSA deployment. JSA software updates are installed by using an SFS file. The software update can update all appliances attached to the JSA Console.

The 7.5.0.20230823122721.sfs file can upgrade the following JSA version to JSA 7.5.0 Update Package 6 Interim Fix 04:

- JSA 7.5.0 Update Package 6
- JSA 7.5.0 Update Package 6 Interim Fix 01
- JSA 7.5.0 Update Package 6 Interim Fix 02

This document does not cover all the installation messages and requirements, such as changes to appliance memory requirements or browser requirements for JSA. For more information, see the [Juniper Secure Analytics Upgrading JSA to 7.5.0](#).

Ensure that you take the following precautions:

- Back up your data before you begin any software upgrade. For more information about backup and recovery, see the [Juniper Secure Analytics Administration Guide](#).
- To avoid access errors in your log file, close all open JSA webUI sessions.
- The software update for JSA cannot be installed on a managed host that is at a different software version from the Console. All appliances in the deployment must be at the same software revision to update the entire deployment.
- Verify that all changes are deployed on your appliances. The update cannot install on appliances that have changes that are not deployed.
- If this is a new installation, administrators must review the instructions in the [Juniper Secure Analytics Installation Guide](#).

To install the JSA 7.5.0 Update Package 6 Interim Fix 04 software update:

1. Download the 7.5.0.20230823122721.sfs from the Juniper Customer Support website.
<https://support.juniper.net/support/downloads/>
2. Using SSH, log into your system as the root user.
3. To verify you have enough space (5 GB) in **/store/tmp** for the JSA Console, type the following command:
df -h /tmp /storetmp /store/transient | tee diskchecks.txt
 - Best directory option: **/storetmp**

It is available on all appliance types at all versions. In JSA 7.5.0 versions **/store/tmp** is a symlink to the **/storetmp** partition.
4. To create the **/media/updates** directory, type the following command:
mkdir -p /media/updates
5. Using SCP, copy the files to the JSA Console to the **/storetmp** directory or a location with 5 GB of disk space.
6. Change to the directory where you copied the patch file.
 For example, **cd /storetmp**
7. Unzip the file in the **/storetmp** directory using the bunzip utility:
bunzip2 7.5.0.20230823122721.sfs.bz2
8. To mount the patch file to the **/media/updates** directory, type the following command:
mount -o loop -t squashfs /storetmp/7.5.0.20230823122721.sfs /media/updates
9. To run the patch installer, type the following command:
/media/updates/installer
10. Using the patch installer, select **all**.
 - The **all** option updates the software on all appliances in the following order:
 - Console
 - No order required for remaining appliances. All remaining appliances can be updated in any order the administrator requires.
 - If you do not select the **all** option, you must select your console appliance.

If your Secure Shell (SSH) session is disconnected while the upgrade is in progress, the upgrade continues. When you reopen your SSH session and rerun the installer, the patch installation resumes.

Installation Wrap-up

1. After the patch completes and you have exited the installer, type the following command:

```
umount /media/updates
```

2. Clear your browser cache before logging in to the Console.
3. Delete the SFS file from all appliances.

Results

A summary of the software update installation advises you of any managed host that were not updated. If the software update fails to update a managed host, you can copy the software update to the host and run the installation locally.

After all hosts are updated, administrators can send an email to their team to inform them that they will need to clear their browser cache before logging in to the JSA.

Clearing the Cache

After you install the patch, you must clear your Java cache and your web browser cache before you log into the JSA appliance.

Before you begin

Ensure that you have only one instance of your browser open. If you have multiple versions of your browser open, the cache might fail to clear.

Ensure that the Java Runtime Environment is installed on the desktop system that you use to view the user interface. You can download Java version 1.7 from the Java website: <http://java.com/>.

About this task

If you use the Microsoft Windows 7 operating system, the Java icon is typically located under the Programs pane.

To clear the cache:

1. Clear your Java cache:
 - a. On your desktop, select **Start > Control Panel**.
 - b. Double-click the Java icon.

- c. In the Temporary Internet Files pane, click **View**.
- d. On the Java Cache Viewer window, select all **Deployment Editor** entries.
- e. Click the Delete icon.
- f. Click **Close**.
- g. Click **OK**.
2. Open your web browser.
3. Clear the cache of your web browser. If you use the Mozilla Firefox web browser, you must clear the cache in the Microsoft Internet Explorer and Mozilla Firefox web browsers.
4. Log in to JSA.

Known Issues and Limitations

The known issues addressed in the JSA 7.5.0 Update Package 6 Interim Fix 04 are listed below:

- Upgrades to JSA 7.5.0 Update Package 6 might take an extended amount of time to complete due to glusterfs file cleanup. You must allow the upgrade to continue uninterrupted.
- After upgrading to JSA 7.5.0 Update Package 5, WinCollect 7.X agents can experience management or configuration change errors.
- It is possible for autoupdates to revert to a previous version of autoupdates after upgrading. This causes autoupdate to not work as intended.

After you upgrade to JSA 7.5.0 or later, type the following command to check your autoupdate version:

```
/opt/qradar/bin/UpdateConfs.pl -v
```

- Docker services fail to start on JSA appliances that were originally installed at JSA release 2014.8 or earlier, then upgraded to 7.5.0 Update Package 2 Interim Fix 02 or 7.5.0 Update Package 3.

Before updating to JSA 7.5.0 Update Package 2 Interim Fix 02, run the following command from the JSA Console:

```
xfs_info /store | grep ftype
```

Review the output to confirm the ftype setting. If the output setting displays "ftype=0", do not proceed with the upgrade to 7.5.0 Update Package 2 Interim Fix 02 or 7.5.0 Update Package 3.

See [KB69793](#) for additional details.

- After you install JSA 7.5.0, your applications might go down temporarily while they are being upgraded to the latest base image.
- When adding a Data Node to a cluster, it must either all be encrypted, or all be unencrypted. You cannot add both encrypted and unencrypted Data Nodes to the same cluster.

Resolved Issues

The resolved issues addressed in the JSA 7.5.0 Update Package 6 Interim Fix 04 are listed below:

- Flow processors in different domains can experience connection issues
- Unknown or stored events can route incorrectly to the SIM generic log source in JSA 7.5.0 Update Package 4 and later.
- Poor scalability in reference data cache resulting in degrading search performance when using filters and tests.

Juniper Networks, the Juniper Networks logo, Juniper, and Junos are registered trademarks of Juniper Networks, Inc. in the United States and other countries. All other trademarks, service marks, registered marks, or registered service marks are the property of their respective owners. Juniper Networks assumes no responsibility for any inaccuracies in this document. Juniper Networks reserves the right to change, modify, transfer, or otherwise revise this publication without notice. Copyright © 2023 Juniper Networks, Inc. All rights reserved.