

Juniper Networks Deep Packet Inspection-Decoder (Application Signature) Release Notes

Published
2026-04-07

RELEASE NOTES

Table of Contents

Recent Release History

Overview

New Features and Enhancements

New Applications

Updated Applications

Obsolete Applications

New Application Groups

Updated Groups

Resolved Issues

Requesting Technical Support

Revision History

Recent Release History

Table 1 on page 1 summarizes the features and resolved issues in recent releases. You can use this table to help you decide to update the JDPI-Decoder version in your deployment.

Table 1: JDPI-Decoder Features and Resolved Issues by Release

Release Date	Signature Pack Version	JDPI Decoder Version	Engine Version 5	Micro App Infra Version	Custom App Infra Version	CASB App Version	Features and Resolved Issues
April 07, 2026	The relevant signature package version is 3897.	1.810.2-24	5.11.0-38	1.2.0-1	1.0.0-1	3.1.4-9	This JDPI-Decoder version is supported only on the Junos OS 19.2R1 and later releases on all supported SRX Series platforms. Starting with Junos OS release 20.1R1, enhancements to custom applications are included in the JDPI-Decoder release.

New Applications	70
Updated Applications	186
Obsolete Applications	3
New Groups	1
Updated Groups	31
Obsolete Groups	0

Overview

The JDPI-Decoder is a dynamically loadable module that mainly provides application classification functionality and associated protocol attributes. It is hosted on an external server and can be downloaded as a package and installed on the device. The package also includes XML files that contain additional details of the list of applications and groups. The list of applications can be viewed on the device using the CLI command `show services application-identification application summary`. Additional details of any particular application can be viewed on the device using the CLI command `show services application-identification application detail <application>`. For additional details, see [Application Signature](#).

NOTE: This application signature package does not support v4 engines. This upgrade is only supported on Junos OS 19.2R1 and later releases which support the v5 engine. This signature package is not compatible with Junos OS releases supporting v4 engine. There are no more updates planned for PB1.460.2-46 for Junos OS releases supporting v4 engine.

New Features and Enhancements

IN THIS SECTION

- [New Applications | 2](#)
- [Updated Applications | 2](#)
- [Cloud Access Security Broker – CASB | 2](#)

New Applications

The following table contains information about the new applications in this release of JDPI-Decoder.

Sr. No.	Application Name	Application Type	Reported Over	Description
1	SKYROCK	Web	DEEZER, HTTP, HTTP2, HTTPS, ICECAST, SPDY, SSL	Skyrock is a French FM radio station broadcasting rap music and R&B.
2	ADGUARD	Web	CLOUDFLARE, DOH, DOT, HTTP, HTTP2, HTTP3, HTTPS, SPDY, SSL	AdGuard Software is a company providing an ad blocking service, a DNS resolver, a VPN service and other services.
3	ADGUARD-VPN	Infrastructure	ADGUARD, HTTP, SSL	AdGuard VPN is the VPN service provided by AdGuard Software company.
4	AMAZON-IVS	Multimedia	AMAZON-AWS, HTTP, SSL, TCP	Amazon Interactive Video Service (IVS) is a real-time live streaming platform built on Twitch infrastructure.
5	AWERAY	Web	HTTP, HTTP2, HTTPS, SPDY, SSL, UDP	AweRay is a remote connectivity SaaS provider.
6	AWESUN	Remote-access	AWERAY, HTTP, SSL	AweSun is the remote desktop application developed by AweRay.
7	BACKBLAZE	Web	DISQUS, HTTP, HTTP2, HTTP3,	Backblaze is a company that provides cloud storage and

			HTTPS, SPDY, SSL, ZENDESK	data backup services for individuals and businesses.
8	BANAMEX	Web	ADOBE, AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Banamex is a bank in Mexico offering financial services. This plugin classifies the website and mobile applications browsing.
9	BANBAJIO	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	BanBajio (Banco Del Bajio) is a Mexican bank. This plugin classifies the website and applications browsing traffic.
10	BANCO-AZTECA	Web	ADOBE, APPSFLYER, HTTP, HTTP2, HTTPS, SPDY, SSL	Banco Azteca is a financial company headquartered in Mexico. This plugin classifies the website browsing traffic.
11	BANORTE	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, IBM, SPDY, SSL	Banorte is a Mexican bank that offers financial services. This plugin classifies the website and mobile applications browsing.
12	BBVA	Web	ADOBE, AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL, WORKDAY	BBVA (Banco Bilbao Vizcaya Argentaria) is a Spanish multinational financial services company.
13	BOOMERANG	Web	AMAZON-AWS, FCM, HTTP, HTTP2, HTTPS, SPDY, SSL	Boomerang (previously Baydin) is a productivity software company. This plugin classifies traffic from the Boomerang applications.
14	CHATURBATE	Multimedia	HTTP, MULTI-MEDIA-LLC, SSL	Chaturbate is a live adult webcam platform.
15	CONFIDANT	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL, STUN	Confidant is a parental control application.
16	CROWN-INFOLINK	Infrastructure	TCP	InfoLink is a fleet and operator management system designed primarily for forklift and lift truck operations.
17	DECATHLON	Web	AMAZON-AWS, CLOUDFLARE, GCP, GITHUB, HTTP, HTTP2, HTTPS, SALESFORCE, SPDY, SSL, ZENDESK	Decathlon is a French sporting retailer.

18	DEEPSEEK-NET	Web	HTTP, HTTP2, HTTPS, SPDY, SSL	Deepseek.net is a third-party website offering AI chatbot.
19	DICTIONARY-COM	Web	ADOBE, AMAZON-AWS, APPSFLYER, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	Dictionary.com is an online dictionary and website that provides English definitions, synonyms, audio pronunciations, and example sentences.
20	ESET	Infrastructure	ADOBE, HTTP, HTTP2, HTTPS, SPDY, SSL	ESET is a cybersecurity vendor. This plugin classifies the website and the ESET anti-virus.
21	FLIGHTRADAR24	Web	CLOUDFLARE, FRESHWORKS, HTTP, HTTP2, HTTPS, SPDY, SSL	Flightradar24 tracks aircraft in real time, collects ADS-B data, displays flight details, and provides flight history and alerts.
22	FREEPIK	Web	AMAZON-AWS, CLOUDFLARE, GCP, HTTP, HTTP2, HTTPS, OPENX, SPDY, SSL	Freepik is a generative AI company providing Freepik, Slidesgo and Flaticon applications.
23	GRPC	Infrastructure	HTTP, HTTP2, HTTPS, SPDY	gRPC is a remote procedure call (RPC) framework for APIs and distributed systems.
24	GUNGHO	Web	AMAZON-AWS, BAMBOO-HR, GCP, HTTP, HTTP2, HTTPS, SPDY, SSL	GungHo is a Japanese video game developer and publisher. This plugin classifies the website browsing traffic.
25	HP-INC	Web	ADOBE, AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, QUALTRICS, SPDY, SSL, WINDOWS-AZURE	HP Inc. is an American company specialized in information technology.
26	HUGGING-FACE	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Hugging Face hosts models and development resources tools for machine learning.
27	HUNYUAN	Web	HTTP, QQ-WEB, SSL, TENCENT	Hunyuan is an AI Tencent service providing a large language model (LLM).
28	INBURSA	Web	HTTP, HTTP2, HTTPS, SPDY, SSL, WINDOWS-AZURE	Inbursa is a Mexican financial group that offers banking, insurance, investment, and retirement

				services. This plugin classifies the website and mobile applications browsing.
29	JUSTALK	Messaging	ALIBABA-CLOUD, AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL, TCP, UDP	JusTalk is an instant messaging application.
30	KAGGLE	Web	GCP, GOOGLE-API, GOOGLE-GEN, HTTP, SSL	Kaggle offers resources, models, datasets, learning and forums for data scientists.
31	KASPERSKY-SAFE-KIDS	Web	HTTP, KASPERSKY, SSL	Kaspersky Safe Kids is Kaspersky's parental control application.
32	KICK	Multimedia	AMAZON-AWS, AMAZON-IVS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	Kick is a video live streaming platform.
33	LEADIQ	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL, ZENDESK	LeadIQ is a B2B sales prospecting tools platform including LeadIQ Scribe, an AI-powered email generator.
34	LLAMAINDEX	Web	AMAZON-AWS, ATLISSIAN, HTTP, HTTP2, HTTPS, SPDY, SSL	LlamaIndex is a parsing document and extracting actionable insights tool.
35	LLM-STATS	Web	HTTP, HTTP2, HTTPS, SPDY, SSL	LLM Stats is a community-driven repository of LLM data and benchmarks. This plugin classifies the website traffic when ECH protection is disabled.
36	LMARENA	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	LMaRena is a web-based platform for evaluating and comparing large language models.
37	MACYS-INC	Web	ADOBE, AKAMAI-SSL, AMAZON-AWS, CLOUDFLARE, GCP, HTTP, HTTP2, HTTPS, SPDY, SSL	Macy's Inc. is an American store company owner of Macy's, Bloomingdale's and Bluemercury. This plugin classifies website and mobile applications browsing traffic.

38	MCP	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTP3, HTTPS, SPDY, SSL	Model Context Protocol (MCP) is an open standard for connecting AI language models to external applications and resources.
39	MILVUS	Infrastructure	AMAZON-AWS, GRPC, HTTP, HTTP2, HTTPS, SPDY, SSL	Milvus is an open-source vector database for building AI applications. This plugin will also classify the website.
40	MULTI-MEDIA-LLC	Multimedia	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL, ZENDESK	Multimedia LLC is a provider of live-streaming video platforms and community forums.
41	NANOSYSTEMS	Web	AMAZON-AWS, ELASTICSEARCH, HTTP, HTTP2, HTTPS, SPDY, SSL	Nanosystems is an IT solutions company providing remote support, backup, and IT management solutions.
42	NDTV	Web	AKAMAI-SSL, AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	NDTV (New Delhi Television) is an Indian news media company.
43	NETSUPPORT	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL, TCP	NetSupport provides educational and corporate software solutions.
44	NETSUPPORT-MANAGER	Remote-access	HTTP, NETSUPPORT, SSL, TCP	NetSupport Manager is a remote desktop control application developed by NetSupport Ltd.
45	NETWEAVER	Web	HTTP, HTTP2, HTTPS, SPDY, SSL	Netweaver is a web hosting services provider.
46	NORTON-FAMILY	Web	HTTP, SSL, SYMANTEC	Norton Family is a parental control software.
47	PERPLEXITY-AI	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	Perplexity is an AI-powered chatbot.
48	PHOTON-ENGINE	Gaming	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL, UDP	Photon Engine provides software development kits for online multi-player games and multi-user applications.
49	PLANET-VPN	Infrastructure	EVASIVE-PROTOCOL, HTTP, SSL	Planet VPN, formerly RusVPN, is a VPN service provider.

50	PYJAMAS-TUNNEL	Infrastructure	HTTP, HTTP2, HTTPS, SPDY, SSL, WIREGUARD	Pyjam.as Tunnel is an ephemeral reverse proxy that allows to access a local server from a public URL.
51	RAKUTEN-DRIVE	Web	HTTP, RAKUTEN, SSL	Rakuten Drive is a cloud service for sending, storing, and sharing files.
52	RAKUTEN-MAIL	Messaging	HTTP, RAKUTEN, SSL	Rakuten Mail is an email service provided by Rakuten.
53	RAKUTEN-MOBILE	Web	HTTP, RAKUTEN, SSL	Rakuten Mobile is a Japanese company providing mobile phone services and operating a mobile network.
54	REAL-NETWORKS	Web	ADOBE, AKAMAI-SSL, AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL, WORDPRESS, ZENDESK	RealNetworks is a multimedia and online entertainment company known for its development of RealPlayer and other multimedia technologies.
55	REAL-PLAYER	Multimedia	HTTP, REAL-NETWORKS, SSL	RealPlayer is a media player application that allows users to play, organize, and share audio and video files.
56	SANTANDER	Web	ADOBE, AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SALESFORCE, SPDY, SSL	Santander Bank provides banking and financial services. This plugin classifies the website browsing traffic.
57	SCOPELY	Web	AMAZON-AWS, HTTP, HTTP2, HTTP3, HTTPS, ITUNES, PHOTON-ENGINE, SPDY, SSL	Scopely is an interactive entertainment and mobile video game company.
58	SIPS	Multimedia	SSL	SIPS (SIP over TLS) is the encrypted version of SIP protocol.
59	SONY	Web	ADOBE, AKAMAI-SSL, AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTP3, HTTPS, SPDY, SSL	Sony is a Japanese multinational conglomerate that operates across various sectors, including consumer electronics, video games, and entertainment.
60	SONY-LIV	Multimedia	HTTP, SONY, SSL	Sony LIV is a streaming platform that offers movies, TV shows, sports, and original series.

61	SPANKBANG	Multimedia	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	SpankBang is an adult content website.
62	SSHJ-COM	Infrastructure	SSH	ssh-j is a public SSH Jump and Port Forwarding Server.
63	STUMBLE-GUYS	Gaming	HTTP, SCOPELY	Stumble Guys is a multi-player online video game edited by Scopely.
64	SUPREMO	Remote-access	HTTP, NANOSYSTEMS, SSL	Supremo is a remote desktop software developed by Nanosystems.
65	SWE-BENCH	Web	HTTP, HTTP2, HTTPS, SPDY, SSL	SWE-Bench is a leader board that evaluates AI models by testing their ability to solve real-world coding tasks from GitHub issues. This is a collaboration between Princeton and Stanford Universities.
66	TLS-TUNNEL-VPN	Infrastructure	EVASIVE-PROTOCOL, HTTP, HTTP-PROXY, HTTPS, SSL, TCP	TLS Tunnel VPN is a VPN android application which provides the possibility to customize parameters related to tunneling.
67	U-NEXT	Multimedia	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	U-NEXT is a Japanese video streaming and e-books platform.
68	UBIQUITI	Infrastructure	AMAZON-AWS, ATLASSIAN, CLOUDFLARE, DTLS, HTTP, HTTP2, HTTP3, HTTPS, RTP, SPDY, SSL, UDP	Ubiquiti is a network equipment manufacturer. This plugin classifies the official website and the UniFi product line.
69	YUANBAO	Web	HTTP, QQ-WEB, QUIC, RTCP, RTP, SIP, SSL, TENCENT	Yuanbao is a Tencent AI application using the Hunyuan large language model (LLM).
70	ZELLO	Messaging	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL, UDP	Zello is a Push-To-Talk application.

Updated Applications

The following table contains information about the updated applications in this release of JDPI-Decoder.

Sr. No.	Application Name	Application Type	Reported Over	Description
1	DNS	Infrastructure	APPLE-IOS-UPDATE-SSL, CISCO, CLOUDFLARE, COMCAST, GOOGLE, GOOGLE-GEN, HTTP, HTTP2, HTTPS, MOZILLA, NEXTDNS, SPDY, SSL, TCP, UDP	The DNS protocol is used to translate internet names (www.site.com) into IP address and vice versa. This protocol plug-in classifies DNS and its 'children' LLMNR, mDNS and DNSSEC (RFC 4033, RFC 3225), which are recognizable by the value of the Q_DNS_NAME_RESOLUTION_TYPE attribute.
2	ESPN	Web	ADOBE, AKAMAI-SSL, AKAMAI-VIDEO, AMAZON-AWS, BAMTECH, BRANCH, CHARTBEAT, CLOUDFLARE, DISNEY, FASTLY, HTTP, HTTP2, HTTPS, NIELSEN, SPDY, SSL, TABOOLA, UPLYNK, ZENDESK	American news website/resources about sports.
3	EXPEDIA	Web	ADOBE, AMAZON-AWS, BRANCH, CLOUDFLARE, GCP, HTTP, HTTP2, HTTPS, QUALTRICS, SPDY, SSL, WORKDAY	Expedia, Inc. is an online travel agency.
4	FLASH	Web	ADOBE, AMAZON, AMAZON-AWS, GOOGLE-STATIC, HTTP, HTTP2, HTTP-PROXY, HTTPS, LLNWD, RACKSPACE, SPDY	Adobe Flash Media Playback is a dynamic HTTP streaming protocol used to access video contents (Flash Media PlayBack, Flow Player, ...) from a smart client application. (In case of known server application, we will favor its classification instead of classifying it as Flash)
5	FLICKR	Web	ADOBE, AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTP-PROXY, HTTPS, QUIC,	Image hosting and sharing websites with social and blogging services.

			SPDY, SSL, WORDPRESS, YAHOO	
6	FLIPKART	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Indian ecommerce website
7	GAIAONLINE	Web	AMAZON-AWS, HTTP, HTTP2, HTTP-PROXY, HTTPS, SPDY, SSL	Gaia Online is an anime style community website.
8	HTTP	Web	HAPROXY, HOLA-WEBPROXY, HTTP-PROXY, HTTP-TUNNEL, NET-PROXY, SOCKS4, SOCKS5, TCP, UDP	The Hypertext Transfer Protocol (HTTP) is used for browsing the web.
9	ICLOUD	Infrastructure	AKAMAI-SSL, AMAZON-AWS, APPLE-IOS-UPDATE-SSL, HTTP, HTTP2, HTTP3, HTTPS, IMAPS, SPDY, SSL	iCloud is a cloud computing service developed by Apple Inc. which allows us to store and share data, from an iOS mobile (iPhone, iPad, iPod Touch or a Macintosh). Note: the classification of this service is maximized if non encrypted traffic is injected.
10	NIMBUZZ-WEB	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	Instant Messaging client for mobile devices.
11	ODNOKLASSNIKI	Web	HTTP, HTTP2, HTTPS, SPDY, SSL, VK-GEN	Odnoklassniki is a Russian social network.
12	RSYNC	Infrastructure	TCP, UDP	Rsync is a protocol used by various services performing updates. It greatly speeds up the update process since only the differences between two sets of files are transferred, instead of the whole new file.
13	SCRIBD	Web	HTTP, HTTP2, HTTP3, HTTPS, SPDY, SSL, ZENDESK	Scribd is an e-book and audio book subscription service.
14	SINA	Web	AMAZON-AWS, BAIDU, CHINANETCENTER, CLOUDFLARE, CNZZ, HTTP, HTTP2, HTTP-PROXY, HTTPS, JABBER, MEITUAN, SCORECARDRESEARCH	Sina is a Chinese chat client like MSN Messenger or ICQ. It contains several features like chat, news portal, micro blogging, music player, online storage (files, photos, etc.).

			, SPDY, SSL, TAOBAO, UDP	
15	SSL	Infrastructure	COTP, EAP-TLS, EPIC-EMR, HOLA-WEBPROXY, HTTP, HTTP-PROXY, INTERSYSTEM-IRIS, LIBJINGLE-PSEUDOTCP, OPENVPN, PEAP, QUIC, SOCKS4, SOCKS5, TCP, MSSQL, URBAN-VPN	Secure Sockets Layer (SSL) is a commonly used protocol for managing the security of a message transmission on the Internet. SSL has recently been succeeded by Transport Layer Security (TLS), which is based on SSL.
16	STUN	Remote-Access	HTTP-PROXY, SSL, TCP, UDP	STUN (Session Traversal Utilities for NAT) allows a client behind a NAT to establish UDP tunnels between two hosts.
17	TAOBAO	Web	ALIBABA-CLOUD, ALIBABA-GROUP, CNZZ, DTLS, HTTP, HTTP2, HTTP-PROXY, HTTPS, RTCP, RTP, SPDY, SSL, STUN, TCP, TMALL, UDP, WEBRTC, WEBSOCKET	Taobao is a Chinese shopping website.
18	VIMEO	Web	AKAMAI-SSL, AKAMAI-VIDEO, AMAZON, AMAZON-AWS, APPLE-HLS, CLOUDFLARE, FASTLY, FCM, GCP, GCS, GOOGLE-ADS, GOOGLE-API, GOOGLE-STATIC, HTTP, HTTP2, HTTP3, HTTP-PROXY, HTTPS, MMS, QUALTRICS, QUIC, SIFT, SPDY, SSL, TCP, ZENDESK	Vimeo is a high-definition video streaming platform, to be accessed from a web browser or mobile applications.
19	WIKIPEDIA	Web	AMAZON-AWS, HTTP, HTTP2, HTTP-PROXY, HTTPS, QUIC, SPDY, SSL, VTUNNEL	Wikipedia is the biggest multilingual free-content encyclopedia on the Internet. This plugin also classifies Wikimedia website traffic.
20	WRIKE	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Wrike is web based project management software that gives you full visibility and control over your projects.

21	ZYNGA	Web	AKAMAI-SSL, AMAZON-AWS, APPSFLYER, FLASH, HELPSHIFT, HTTP, HTTP2, HTTPS, LLNWD, SPDY, SSL	Zynga is a social network oriented on-line video games editor.
22	20MIN	Web	AMAZON-AWS, CLOUDFLARE, GCP, HTTP, HTTP2, HTTP3, HTTP-PROXY, HTTPS, SPDY, SSL	20 minutes is a free, daily newspaper available in France, Spain and Switzerland. This plugin classifies websites.
23	AFL	Web	AKAMAI-SSL, AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Australian Footy League website
24	AIVA	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	Aiva is an AI-driven music composition platform that generates original pieces of music across different styles and genres.
25	AKATSUKI	Gaming	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Akatsuki, Inc. is a mobile game and live experience platform. This plugin classifies website traffic.
26	ALIBABA-CLOUD	Web	ALIBABA-GROUP, BMFF, DATA-SAVER, HTTP, HTTP2, HTTP3, HTTP-PROXY, HTTPS, MPEGTS, SPDY, SSL, STUN, TCP, UDP, WEBSOCKET	Alibaba Cloud, also known as Aliyun, is a Chinese cloud computing company, a subsidiary of Alibaba Group.
27	ALIPAY	Web	GAODE-MAP, HTTP, HTTP2, HTTP3, HTTPS, QUIC, SPDY, SSL, TAOBAO	AliPay is an online payment platform owned by the Alibaba Group.
28	ALMASHHAD	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	Yemenite news portal.
29	AMAZON-AWS	Web	AMAZON, HTTP, HTTP2, HTTPS, QUIC, SPDY, SSL, STUN, TCP, UDP	Amazon AWS is a cloud-computing platform offered by Amazon, that includes Amazon Elastic Compute Cloud (EC2) and Amazon Simple Storage Service (S3).
30	APTOIDE	Infrastructure	HTTP, HTTP2, HTTPS, SPDY, SSL	Aptoid, launched in 2010, is the largest alternative marketplace for Android

				mobile apps, allowing users to set up and manage their own Android stores.
31	ARGAAM	Web	AMAZON-AWS, GCP, HTTP, HTTP2, HTTPS, SPDY, SSL	Saudi stock exchange information web site.
32	BBC	Web	AMAZON-AWS, FBCDN, GCP, HTTP, HTTP2, HTTP-PROXY, HTTPS, RTSP, SPDY, SSL, TRITONDIGITAL, ZENDESK	The BBC Homepage providing News and Broadcast.
33	BEFORWARD	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Classified ads of Japanese used cars.
34	BINGBOT	Web	HTTP, HTTP2, HTTPS	Bingbot is a web crawler (indexation bot) used by the Microsoft Bing search engine.
35	BITBUCKET	Web	AMAZON-AWS, ATlassian, HTTP, HTTP2, HTTPS, SPDY, SSL	Bitbucket is a free code DVCS hosting site for Git and Mercurial.
36	BROWSEC-VPN	Infrastructure	AMAZON-AWS, HTTP, HTTP2, HTTPS, ESP-OVER-UDP, IKE, SPDY, SSL, TCP, UDP	Browsec VPN is a set of mobile applications and web browser extensions providing non-professional VPN service. This plugin classifies the browser extension and mobile applications. Applications may generate ISAKMP/IPSEC traffic.
37	BUMBLE	Web	APPSFLYER, HTTP, HTTP2, HTTP-PROXY, HTTPS, SHOPIFY, SPDY, SSL	Bumble is social networking and dating application.
38	BYTEDANCE	Web	AKAMAI-SSL, AMAZON-AWS, BMFF, DATA-SAVER, FLASH, GAODE-MAP, GCP, HTTP, HTTP2, HTTP3, HTTPS, QUIC, SPDY, SSL, WEBSOCKET	ByteDance is a Chinese company that publishes several applications including TikTok (aka Musically), BuzzVideo and Vigo Video. This plugin classifies traffic from web site.
39	CAPWAP	Infrastructure	UDP	CAPWAP stands for Control and Provisioning of Wireless Access Points. It is

				a standard, interoperable protocol that enables a controller to manage a collection of wireless access points.
40	CARREFOUR	Web	AKAMAI-SSL, AMAZON-AWS, CLOUDFLARE, GCP, HTTP, HTTP2, HTTPS, OKTA, QUALTRICS, SALESFORCE, SPDY, SSL	Carrefour is a multinational French retailer, from convenient stores to supermarkets. They are available as a franchise with local partners in some countries. This plugin classifies the websites and on-line shopping applications of some countries.
41	CAS	Web	CLOUDFLARE, DISQUS, HTTP, HTTP2, HTTPS, SPDY, SSL	Slovak news portal
42	CHATGPT	Web	HTTP, OPENAI, RTP, SSL	ChatGPT is an artificial intelligence chatbot developed by OpenAI. This plugin classifies the ChatGPT web interface traffic.
43	CHINADAILY	Web	ALIBABA-CLOUD, HTTP, HTTP2, HTTPS, SPDY, SSL	Chinese website providing articles on topics such as communication, lifestyle, work, money, health or technology.
44	CISCO	Web	ADOBE, AMAZON-AWS, CLOUDFLARE, DTLS, GCP, HTTP, HTTP2, HTTP-PROXY, HTTPS, RTCP, RTP, SPDY, SSL, STUN, TCP, UDP, WEBRTC, WEBSOCKET	Cisco Systems, Inc. is an American multinational technology. This plugin classifies the website browsing.
45	CLAUDE	Web	ANTHROPIC, HTTP, SSL	Claude is an AI assistant developed by Anthropic.
46	CRNOBELO	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	Macedonian news portal
47	CTRIP	Web	ADOBE, AMAZON-AWS, HTTP, HTTP2, HTTP3, HTTPS, QQ-WEB, SPDY, SSL	Travel Destination Guide, online booking of hotels, flights and holiday.

48	CURSE	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, LLNWD, SPDY, SSL	Curse, Inc. is an on-line game portal and a game add-on and modifications management application. Curse.com redirects now to Fandom.com.
49	DAZN	Multimedia	AKAMAI-SSL, AKAMAI-VIDEO, AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTP3, HTTPS, LEVEL3, LLNWD, SPDY, SSL, TIM, ZENDESK	DAZN is a video streaming service for sports.
50	DEEPSEEK	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, HUAWEI, IFENG, SPDY, SSL	Deepseek is a Chinese AI.
51	DESCRIPT	Web	AMAZON-AWS, CLOUDFLARE, GCP, GCS, HTTP, HTTP2, HTTPS, QUIC, RTCP, RTP, SPDY, SSL, STUN, WEBRTC, ZENDESK	Descript is a video and audio editor with AI-powered features.
52	DEUTSCHE-BAHN	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, QUALTRICS, SPDY, SSL	Deutsche Bahn (DB) is the national railway company of Germany.
53	DIMP	Web	HTTP, HTTP2, HTTPS, IMP, SPDY	DIMP is a Webmail protocol
54	DISCOVERY-INC	Multimedia	ADOBE, AKAMAI-SSL, AMAZON-AWS, GCP, HTTP, HTTP2, HTTP-PROXY, HTTPS, SPDY, SSL, WINDOWS-AZURE	Discovery, Inc. is an American global media and entertainment company. This plugin classifies traffic and Discovery Plus, the video streaming platform.
55	DOI	Web	AMAZON-AWS, ATlassian, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	Digital Object Identifier (DOI), standardized by ISO 26324, are unique persistent interoperable identifiers for any physical and digital objects, often used for research and official publications. They can be resolved to their linked resources by an URI on doi.org
56	ELBLOG	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	El Salvadorian news portal.

57	ELUNIVERSO	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	Ecuadorian news portal.
58	ETISALAT-C-ME	Messaging	AMAZON-AWS, HTTP, HTTP2, HTTPS, RTCP, RTP, SIPs, SPDY, SSL	C'Me, developed by Etisalat, is a mobile application offering voice and video calls along with instant messaging.
59	EVENTBRITE	Web	AMAZON-AWS, FASTLY, HTTP, HTTP2, HTTPS, SPDY, SSL	Eventbrite is an event organization and invite platform. This plugin classifies website and iOS application traffic.
60	EVEREST-TECH	Web	AMAZON-AWS, FASTLY, HTTP, HTTP2, HTTP-PROXY, HTTPS, SPDY, SSL	Everest Technologies is an Information Technology solutions provider.
61	EXPRESSVPN	Infrastructure	AMAZON-AWS, CLOUDFLARE, EVASIVE-PROTOCOL, HTTP, HTTP2, HTTPS, ESP-OVER-UDP, IKE, SPDY, SSL, TCP, UDP, ZENDESK	ExpressVPN is a provider of VPN tunnels with servers located in over 140 countries, a wide range of supported clients, and several standards or obfuscated protocols. This plugin classifies the website, the provided software, and manual setups using the ExpressVPN's provided configuration file.
62	FAST-COM	Web	HTTP, NETFLIX, SSL	Fast is a web service allowing to assess Internet throughput. This service is provided by Netflix.
63	FREE-FIRE	Gaming	AKAMAI-SSL, AMAZON-AWS, GARENA, HTTP, HTTP2, HTTP-PROXY, HTTPS, SPDY, SSL, UDP	Free Fire is a mobile video game published by Garena.
64	FREELETICS	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Freeletics is a workout and nutrition management platform.
65	FREEVPN-ORG	Infrastructure	EVASIVE-PROTOCOL, SSL, TCP	Free VPN is an anonymizing VPN service provider.

66	GAMER-TW	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	Taiwanese game portal provides game reviews, forum, news.
67	GAP	Web	HTTP, HTTP2, HTTP-PROXY, HTTPS, SPDY, SSL	Gap is an American worldwide clothing and accessories retailer.
68	GCP	Web	GOOGLE-GEN, HTTP, HTTP2, HTTPS, QUIC, SPDY, SSL, TCP, UDP	Google Cloud Platform is a suite of cloud computing services that runs on the same infrastructure that Google uses internally for its end-user products.
69	GIGATRIBE	P2P	HTTP, HTTP2, HTTPS, SPDY, SSL, WORDPRESS	GigaTribe is a peer-to-peer file sharing network (classification of web/authentication part only).
70	GMAIL	Web	GOOGLE-ADS, GOOGLE-API, GOOGLE-GEN, GOOGLE-PHOTOS, GOOGLE-STATIC, GSUITE, HTTP, HTTP2, HTTPS, QUIC, SPDY, SSL	Gmail is the Google webmail service. This plugin also classifies Gmail image proxy server. Google Inbox is now part of Gmail.
71	GOODDATA	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL, MSSQL, ZENDESK	GoodData is a Business Intelligence application delivered as a SaaS. This plugin classifies the website and the SaaS.
72	GOOGLE-ACCOUNTS	Web	BLOGGER, GOOGLE-API, GOOGLE-DOCS, GOOGLE-GEN, GOOGLE-STATIC, GSUITE, HTTP, HTTP2, HTTPS, QUIC, SPDY, SSL, YOUTUBE	This plugin classifies traffic to the Google Accounts server.
73	GOOGLE-ADS	Web	GOOGLE-GEN, GOOGLE-STATIC, HTTP, HTTP2, HTTPS, QUIC, SPDY, SSL	Google Ads is an online advertisement service from Google. This signature includes classification of DoubleClick, Google AdSense, Google AdMob and Google AdWords technologies.
74	GOOGLE-DOCS	Web	GOOGLE-API, GOOGLE-GEN,	Online file storage and sharing web-service by

			GOOGLE-STATIC, GSUITE, HTTP, HTTP2, HTTP-PROXY, HTTPS, QUIC, SPDY, SSL	Google. Important: most of the traffic is encrypted with generic Google certificates. The classification of this service then needs non-encrypted traffic to be injected. Classification is also correct for traffic under a proxy and some limited workflows.
75	GOOGLE-GEN	Web	AMAZON, AMAZON-AWS, APPLE-HLS, BMFF, CLOUDFLARE, CLOUDINARY, DTLS, EDGECAST, EDU365, FASTLY, HTTP, HTTP2, HTTP3, HTTP-PROXY, HTTPS, IMAPS, JABBER, LLNWD, POP3S, QUIC, RACKSPACE, RCS, RTCP, RTMP, RTP, RTSP, SMTPS, SPDY, SSL, STOREBUFF, STUN, UDP, UPNP-USER-AGENT, WEBRTC, WEBSOCKET, WINDOWS-AZURE	This protocol is a generic layer used as a base for all the services running on top of Google platforms.
76	GOOGLE-MAPS	Web	GOOGLE-API, GOOGLE-GEN, GOOGLE-PHOTOS, GOOGLE-STATIC, HTTP, HTTP2, HTTPS, SPDY, SSL	Google Maps can be used to calculate routes and to look at maps. The encrypted traffic is classified as google. This plug-in also classifies the traffic designated to the Google Location service or third-party applications using its API, to locate a device.
77	GOOGLEBOT	Web	GOOGLE-GEN, HTTP2, HTTPS	Web crawler (spider) used by the Google Search engine. This plug-in will classify the bot HTTP requests, but the ixEngine won't detect web services that are crawled by the bot.
78	GRUBHUB	Web	HTTP, JUST-EAT, SSL	Grubhub Inc. is an American online and mobile prepared food ordering and delivery service that connects diners with local takeout restaurant and is

				now owned by Just Eat Takeaway.com. This plugin classifies traffic from France even if the service is not yet available. It is now owned by Just Eat Takeaway.com.
79	H-AND-M	Web	ADOBE, AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	H & M is a Swedish multinational retail company known for its fast-fashion clothing and accessories.
80	HA-TUNNEL	Infrastructure	EVASIVE-PROTOCOL, HTTP, HTTPS, SSL	HA Tunnel is an android VPN client that offers the possibility to customize parameters related to tunneling. This application is developed by Art of Tunnel. Similar applications like HA Tunnel Pro and HA Tunnel Lite may be classified by this plugin.
81	HEAP	Web	AMAZON-AWS, CLOUDFLARE, GCP, HTTP, HTTP2, HTTPS, SPDY, SSL	Heap is web and mobile analytics software library that automatically captures every user's action in a Web or iOS app.
82	HEUREKA	Web	APPSFLYER, CLOUDFLARE, GCP, HTTP, HTTP2, HTTPS, SPDY, SSL	Czech e-commerce website
83	HIDEMAN-VPN	Infrastructure	EVASIVE-PROTOCOL, HTTP, ESP-OVER-UDP, IKE, OPENVPN, SSL, TCP, UDP	Hideman VPN is an application and browser extension that provides VPN features.
84	HORIZON-WORLDS	Web	FACEBOOK-ACCESS, FACEBOOK-MESSENGER, HTTP, RTP, SSL	Meta Horizon Worlds is the Meta platform for building VR worlds and events. This plugin classifies traffic of web and Android applications.
85	HOTJAR	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL, ZENDESK	Hotjar is a web and mobile website analytics services, providing heatmap, survey, feedback, etc ...
86	HOTSPOT-SHIELD	Infrastructure	AMAZON-AWS, ANCHORFREE, HTTP, SSL, TCP, UDP	The Hotspot Shield application secures internet connections made from

				public access points using a VPN network.
87	HOTSPOT-VPN	Infrastructure	EVASIVE-PROTOCOL, HTTP, HTTP2, HTTPS, SPDY, SSL, TCP, WIREGUARD	Hotspot VPN is an anonymisation VPN service provider.
88	HTTP2	Web	HTTP-PROXY, SSL, TCP	HTTP/2 is the second major version of the HTTP network protocol used by the World Wide Web.
89	IDOKEP	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	Hungarian famous weather forecast website.
90	IMAP	Messaging	SOCKS4, SOCKS5, TCP	The IMAP protocol (Internet Message Access Protocol Version 4) enables a client to access and manipulate electronic mail messages on a server.
91	IP	Infrastructure	3GPP-LI, 8021AD, 8021Q, BASE, ETH, IPP-GRE, GPRS, HSR, ICMP, IP, IP6, LLC, MOBILE-IP, MPLS, NSH, PPP, PRP, PWE, SNAP	The Internet Protocol allows logical addressing of stations over an interconnected system of networks.
92	IP6	Infrastructure	6LOWPAN, 8021Q, BASE, ETH, IPP-GRE, GPRS, HSR, IP, IP6, LLC, MPLS, NSH, SNAP, TEREDO	IPv6 is the next generation protocol designed by the IETF to replace the current version of Internet Protocol, IP Version 4 (IPv4).
93	IPFS	P2P	AMAZON-AWS, CLOUDFLARE, GCP, HTTP, HTTP2, HTTPS, SPDY, SSL	The Inter-Planetary File System (IPFS) is a P2P file sharing framework on top of libp2p. This plugin classifies some of the web gateways. The P2P network will be classified as libp2p.
94	JAMAICAOBSERVER	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Jamaican news portal
95	JASPERSOFT	Infrastructure	AMAZON-AWS, HTTP, HTTP2, HTTPS, QUIC, SPDY, SSL, TIBCO	TIBCO Jaspersoft is the editor of JasperReports and other BI software built upon it. This plugin classifies website traffic and the default installation

				of the JasperReports Server.
96	JSFIDDLE	Web	HTTP, HTTP2, HTTPS, SPDY, SSL	JSFiddle is an Online web tools development.
97	JUST-EAT	Web	AMAZON-AWS, CLOUDFLARE, CLOUDINARY, FASTLY, HTTP, HTTP2, HTTPS, SPDY, SSL, TEALUM, WINDOWS-AZURE, ZENDESK	Just Eat Takeaway.com is an online food delivery marketplace which can have a different name regarding the country (10bis, Bistro, Grubhub, Lieferando, Menulog, Pyszne, SkipTheDishes, Thuisbezorgd)
98	LANACION	Web	AMAZON-AWS, HTTP, HTTP2, HTTP-PROXY, HTTPS, SPDY, SSL	Argentinian news portal
99	LEAPFILE	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	LeapFILE is a professional secured file sending and delivery web service.
100	LEBONCOIN	Web	AMAZON-AWS, HTTP, HTTP2, HTTP-PROXY, HTTPS, SPDY, SSL	Leboncoin is a french classified ads website.
101	LG	Web	AMAZON-AWS, GCP, HTTP, HTTP2, HTTPS, SPDY, SSL	LG Corporation is a South Korean multinational conglomerate corporation.
102	LIVE-GROUPS	Web	HTTP, HTTP2, HTTPS, MICROSOFT, SPDY, SSL	Windows Live Groups is an online service by Microsoft that enables users to create their social groups for sharing, discussion and coordination.
103	LTN	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Taiwanese news portal.
104	LYFT	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Lyft is a ride-sharing service that connects passengers with drivers.
105	MCDONALDS	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL, WINDOWS-AZURE	McDonald's is a worldwide fast-food chain.
106	MELON-VPN	Infrastructure	AMAZON-AWS, EVASIVE-PROTOCOL, GCP, HTTP, HTTP2, HTTPS, SPDY, SSL, TCP, UDP	Melon VPN is an anonymisation VPN service provider.

107	MGID	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTP3, HTTPS, SPDY, SSL	MGID is an ad network.
108	MICROSOFT	Web	ADOBE, AKAMAI-SSL, AMAZON-AWS, AZURE-MS, BMFF, CLOUDFLARE, HTTP, HTTP2, HTTP3, HTTP-PROXY, HTTPS, POP3S, QUALTRICS, RTMP, SOAP, SPDY, SSL, WEBSOCKET, WINDOWS-AZURE	This signature classifies hosts owned by Microsoft.
109	MILANUNCIOS	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL, ZENDESK	Spanish classified ads website.
110	MISTRAL-AI	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL, WINDOWS-AZURE	Mistral AI is a French AI company providing language models.
111	MOBFOX	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SQUARESPACE, SSL	Mobfox is a mobile advertising platform.
112	MS-COPILOT	Web	BING, CLOUDFLARE, HTTP, HTTP2, HTTPS, MICROSOFT, SPDY, SSL, WINDOWS-AZURE	Microsoft Copilot is the Microsoft AI chatbot. This plugin classifies the traffic of the standalone application and website.
113	MUDAH	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	Malaysian free classified ads.
114	NANOPOOL	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	NanoPool is a web site connecting miners of major cryptocurrencies such as Ethereum, Ethereum Classic, ZCash, Raven, Conflux, and Monero.
115	NAUKRI	Web	HTTP, HTTP2, HTTPS, SPDY, SSL	Naukri.com is an Indian job search portal.
116	NGROK	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTP-PROXY, HTTPS, OKTA, SPDY, SSL, WEBSOCKET, ZENDESK	Platform that allows to access a local server from a public URL through reverse proxying. This plug-in both classifies server stream to ngrok infrastructure and client access from HTTP/HTTPS.

117	NIANTIC	Web	AMAZON-AWS, GCP, HELPSHIFT, HTTP, HTTP2, HTTPS, SPDY, SSL	Niantic, Inc. is an American software development company.
118	NIKE	Web	ADOBE, AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTP3, HTTPS, QUALTRICS, SALESFORCE, SPDY, SSL, WINDOWS-AZURE	Nike is an is an American sportswear brand. This plugin classifies website access.
119	NINTENDO	Web	ADOBE, AKAMAI-SSL, AMAZON-AWS, CLOUDFLARE, GCP, HTTP, HTTP2, HTTP3, HTTPS, LLNWD, QUALTRICS, SPDY, SSL, ZENDESK	Japanese multinational video game company.
120	NORDEA	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL, ZENDESK	Danish online banking and investment web portal.
121	NORDVPN	Infrastructure	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, ESP-OVER-UDP, IKE, SPDY, SSL, TCP, UDP, WIREGUARD, ZENDESK	NordVPN is a VPN service distributed by Nord Security.
122	NRK	Web	AMAZON-AWS, GCP, GOOGLE-APPENGINE, HTTP, HTTP2, HTTP3, HTTPS, SPDY, SSL	Norwegian news portal
123	ODYSSEY	Infrastructure	HTTP, HTTP2, HTTPS, SPDY, SSL, TCP, MSSQL	Odyssey by Tyler technologies is an end-to-end Courts and Justice software solution. This plugin classifies the local web application server.
124	OFFICE365	Web	AKAMAI-SSL, AMAZON-AWS, ATlassian, DTLS, HTTP, HTTP2, HTTP3, HTTP-PROXY, HTTPS, IMAPS, MICROSOFT, QUIC, RTCP, RTP, SIGNALR, SMTPS, SOAP, SPDY, SSL, STUN, UDP, WEBSOCKET, WINDOWS-AZURE	Office 365 is a Microsoft on-line service, with pay-as-you-go subscription (monthly or annually), giving access to many Microsoft Office applications from the internet, as well as cloud storage, Skype communications, etc. It also gives free access to the on-line version of the most

				popular Office applications (Word, Excel, Powerpoint).
125	OPENVPN	Infrastructure	HTTP2, HTTP-PROXY, HTTPS, NORDVPN, SPDY, SSL, TCP, UDP	OpenVPN is an open-source software application that implements virtual private network (VPN) techniques for creating secure point-to-point or site-to-site connections in routed or bridged configurations and remote access facilities.
126	OWA	Web	ACTIVESYNC, HTTP, HTTP2, HTTP-PROXY, HTTPS, MAPI, MICROSOFT, OFFICE365, ONEDRIVE, SOAP, SPDY, SSL, WINDOWS-AZURE	Outlook Web App is used to access e-mail (including support for S/MIME), calendars, contacts, tasks, documents (used with SharePoint or in 2010 Office Web Apps), and other mailbox content when access to the Microsoft Outlook desktop application is unavailable.
127	PAGERDUTY	Infrastructure	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL, ZENDESK	PagerDuty is an incident response SaaS.
128	PALWORLD	Gaming	GCP, HTTP, HTTP2, HTTPS, RTP, SPDY, SSL, STUN, UDP, WEBRTC	Palworld is a video game created and published by Japanese developer Pocket Pair.
129	PARAMOUNT-PLUS	Multimedia	HTTP, PARAMOUNT, SSL	Paramount+, formerly known as CBS All Access, is a video streaming service.
130	PARSE	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, METAGEN, SLACK, SPDY, SSL	Parse is a Mobile Backend platform working as a Service provider.
131	PIPELINER	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL, ZENDESK	Pipelinier is a CRM as SaaS, and also some additional websites to help salespersons.
132	POCKETPAIR	Gaming	GCP, GOOGLE-APPENGINE, HTTP, HTTP2, HTTPS, SPDY, SSL	Pocket Pair is a japanese video game editor.
133	PSIPHON	Web	AMAZON-AWS, CLOUDFLARE, EVASIVE-PROTOCOL,	Internet proxy/redirector which allows uncensored access to web content.

			HTTP, HTTP2, HTTP3, HTTPS, QUIC, SPDY, SSH, SSL, TCP, UDP	
134	QQMUSIC	P2P	HTTP, NATIONAL-K-SONG, QQ-BROWSER, QQ-WEB, QQDOWNLOAD, QQVIDEO, SSL, UDP	QQMusic is a Chinese peer-to-peer file sharing software. Its purpose is to download/stream audio files.
135	QUIC	Infrastructure	UDP	QUIC is an open networking protocol developed primarily at Google for transporting web content.
136	QUICKBOOKS	Web	HTTP, INTUIT, SSL	Quickbooks is accounting software developed by Intuit Inc. The platform can be used via a web browser or through mobile apps available on Android & iOS.
137	QWANT	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	Qwant is a French web search engine.
138	RABBITMQ	Infrastructure	AMQP, ERLANG-DISTRIBUTION, HTTP, HTTP2, HTTPS, MQTT, SPDY, SSL, STOMP, TCP	RabbitMQ is an open-source Message Broker. This plugin classifies local server deployment when the client protocol identifies the server.
139	RAKUTEN-VIKI	Multimedia	AKAMAI-SSL, AMAZON-AWS, GCP, HTTP, HTTP2, HTTPS, LLNWD, SPDY, SSL, ZENDESK	Rakuten Viki is a video streaming platform specialized in Asian dramas, movies, and TV Shows.
140	RT	Web	HTTP, HTTP2, HTTPS, SPDY, SSL	Worldwide Russian news channel in Russian, Arabic, Spanish and English.
141	RUNESCAPE	Gaming	HTTP, HTTP2, HTTPS, SPDY, SSL, TCP	Massively Multiplayer Online Role-Playing Game published by Jadex.
142	RYANAIR	Web	ADOBE, AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Ryanair is an Irish low-cost airline group.
143	SALESFORCE	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL, WORKDAY	Salesforce is an on-line customer relationship management (CRM) web product.

144	SCOOT	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, QUALTRICS, SALESFORCE, SPDY, SSL, WINDOWS-AZURE	Scoot, formerly TigerAir Singapore, is a low-cost airline company subsidiary of Singapore Airlines. This plugin classifies the website and the mobile applications.
145	SCOTIABANK	Web	ADOBE, AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Scotiabank (The Bank of Nova Scotia) is a Canadian multinational financial services company.
146	SINA-WEIBO	Web	ALIBABA-CLOUD, HTTP, HTTP2, HTTPS, JABBER, MIAOPAI, SINA, SINA-VIDEO, SPDY, SSL, TCP	Sina Weibo is a Chinese microblogging website.
147	SIP	Multimedia	AIM, STUN, TCP, TENCENT, UDP	Session Initiation Protocol (SIP) is the Internet Engineering Task Force's (IETF's) standard for multimedia conferencing over IP. Like other VoIP protocols, SIP is designed to address the functions of signaling and session management within a packet telephony network.
148	SKYVPN	Infrastructure	AMAZON-AWS, BMFF, EVASIVE-PROTOCOL, HTTP, HTTPS, ICMP, SSL, TCP, UDP	SkyVpn encrypts your data to secure your connection as a VPN using domain fronting and encrypted traffic.
149	SLACK	Web	ADOBE, AMAZON-AWS, AMAZON-CHIME, ATlassian, FASTLY, GCP, HTTP, HTTP2, HTTP-PROXY, HTTPS, QUIC, RTCP, RTP, SPDY, SSL, STUN, TCP, TRELLO, UDP, WEBEX, WEBRTC, ZENDESK	Slack is an online team collaboration tool, featuring both a web browser application and mobile apps.
150	SMTP	Messaging	SOCKS4, SOCKS5, TCP	The Simple Mail Transfer Protocol (SMTP) is a protocol used to transfer emails reliably and efficiently.
151	SNMP	Infrastructure	HPELLC, UDP	SNMP is a request/response protocol that communicates management information

				between two types of SNMP software entities: SNMP applications (also called SNMP managers) and SNMP agents.
152	SOUTHWEST	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, QUALTRICS, SPDY, SSL	Southwest Airlines Co. is an American airline company.
153	SPIEGEL	Web	AMAZON-AWS, HTTP, HTTP2, HTTP3, HTTPS, SPDY, SSL	Spiegel.de is a German news website.
154	SPOTIFY	Multimedia	ADOBE, AKAMAI-SSL, AMAZON-AWS, FASTLY, GCP, GOOGLE-ANALYTICS-TRACKING, GOOGLE-APPENGINE, HTTP, HTTP2, HTTP3, HTTP-PROXY, HTTPS, IMGIX, RTMP, SOCKS4, SOCKS5, SPDY, SSL, TCP, TWITTER, UDP	Spotify is an application of musical streaming.
155	SPRINGER	Web	HTTP, HTTP2, HTTP3, HTTPS, QUALTRICS, SPDY, SSL	Springer is a global publisher of press, books, and academic journals.
156	SPRINGTECH-VPN	Infrastructure	EVASIVE-PROTOCOL, HTTP, ESP-OVER-UDP, IKE, SSL, TCP, UDP	This plugin classifies traffic relative to VPN applications distributed by SpringTech company (namely Guangzhou Quanyong Information Technology Company), like Hot VPN, Turbo VPN, VPN Robot, Snap VPN, VPN Master Pro, VPN Monster, VPN Master.
157	SSH	Infrastructure	EVASIVE-PROTOCOL, HTTP, HTTP2, HTTP-PROXY, HTTP-TUNNEL, HTTPS, NET-PROXY, SPDY, TCP, WEBSOCKET	Secure Shell (SSH), sometimes known as Secure Socket Shell, is a UNIX-based command interface and a protocol for obtaining secure access to a remote computer.
158	STARKVPN	Infrastructure	CLOUDFLARE, EVASIVE-PROTOCOL, HTTP, HTTP2, HTTPS, SPDY, SSL	Stark VPN is a vpn application.
159	STATE-BANK-OF-INDIA	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Internet portal of the SBI Indian bank.

160	STUFF	Web	AMAZON-AWS, HTTP, HTTP2, HTTP3, HTTPS, SPDY, SSL	New Zealander news portal.
161	SXSW	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL, ZENDESK	South by Southwest (SXSW) are Conferences & Festivals, celebrating tech, film, music, and culture.
162	SYMANTEC	Web	ADOBE, AMAZON-AWS, GCP, HTTP, HTTP2, HTTP-PROXY, HTTPS, OCSP, QUALTRICS, SPDY, SSL	Gen Digital Inc (formerly Symantec Corporation, then NortonLifeLock Inc.) makes security, storage, backup and availability software. This plug-in only classifies generic web transactions from Norton and other Symantec products.
163	TCP	Infrastructure	DNS, IP, IP6, ESP-OVER-UDP	TCP is a protocol providing a connection-oriented and reliable transfer service. It is used by most TCP/IP applications today (IANA protocol number: 6).
164	THEGUARDIAN	Web	AMAZON-AWS, HTTP, HTTP2, HTTP3, HTTPS, SPDY, SSL	The Guardian is a UK newspaper.
165	TIKTOK	Messaging	BYTEDANCE, HTTP, QUIC, SSL	TikTok is a social network application acquired by ByteDance and previously known as Musical.ly. It allows its users to share live stream video content.
166	TIM	Web	ADOBE, AMAZON-AWS, APPLE-HLS, APPSFLYER, HTTP, HTTP2, HTTPS, MONDIA-MEDIA, SILVERLIGHT, SOAP, SPDY, SSL	Tim is an Italian telecommunication company. This plugin classifies the website browsing.
167	TISTORY	Web	DAUM, GITHUB, HTTP, HTTP2, HTTPS, SPDY, SSL	Tistory is a South Korean blog-hosting service.
168	TMZ	Web	ADOBE, AKAMAI-SSL, AMAZON-AWS, DISQUS, FCM, HTTP, HTTP2, HTTPS, SPDY, SSL	TMZ is an online entertainment news platform. This plugin classifies website and iOS application traffic.

169	TOR	Infrastructure	FTPS, HTTP, HTTP2, HTTPS, IMAPS, SPDY, SSL, TCP, UDP	Tor is an application that intends to provide online anonymity. This protocol plug-in classifies the usage of the Tor application in the NORMAL MODE only. The BRIDGE RELAY mode is not supported.
170	TUNNELBEAR	Infrastructure	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTPS, ESP-OVER-UDP, IKE, MCAFEE, SPDY, SSL, ZENDESK	TunnelBear VPN is an application that provide VPN owned by McAfee. This plugin also classifies McAfee VPN applications.
171	TV4PLAY	Web	AKAMAI-SSL, AKAMAI-VIDEO, AMAZON-AWS, APPLE-HLS, BURT, CMORE, FBCDN, FREEWHEEL, HEROKU, HTTP, HTTP2, HTTPS, SMARTADSERVER, SPDY, SSL, TELIA, VIDEOPLAZA, WINDOWS-AZURE	TV4 Play is a video streaming website broadcasting content from the TV4 swedish TV channel.
172	UBER	Web	AMAZON, AMAZON-AWS, CLOUDFLARE, CLOUDINARY, GCP, GOOGLE-APPENGINE, HTTP, HTTP2, HTTPS, QUALTRICS, SPDY, SSL, ZENDESK	Uber is an American online transportation network company which connects smartphone consumers looking for a trip with drivers.
173	UPLYNK	Web	HTTP, HTTP2, HTTPS, LLNWD, SPDY, SSL	Uplynk is a content streaming product acquired by Edgio.
174	VEEPN	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, MICROSOFT, SPDY, SSL, ZENDESK	VeePN is a VPN services application.
175	VK-GEN	Web	AIM, AKAMAI-SSL, AMAZON-AWS, CLOUDFLARE, DTLS, HTTP, HTTP2, HTTP3, HTTP-PROXY, HTTPS, ITUNES, JABBER, MEDIASCOPE, RTCP, RTMP, RTP, SPDY, SSL, STUN, TCP, UDP, WAMBA, WEBRTC	VK Group, former Mail.ru group, is a Russian social network editor. Their services include VKontakte, Mail.ru, and Odnoklassniki.

176	VK-LIVE	Multimedia	HTTP, SSL, VKONTAKTE	VK Live is an app for live streaming on VK (popular Social Network in Russia).
177	WARGAMING	Web	AMAZON-AWS, CLOUDFLARE, HTTP, HTTP2, HTTP-PROXY, HTTPS, SIP, SPDY, SSL, TCP, UDP	WarGaming proposes several games such as World of Tanks (WOT), World of Battleships...
178	WILEY	Web	ADOBE, CLOUDFLARE, HTTP, HTTP2, HTTPS, QUALTRICS, SPDY, SSL	John Wiley & Sons is an American academic publisher.
179	WINDOWS-AZURE	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, MICROSOFT, OFFICE365, RTMP, SPDY, SSL, TCP, UDP	Microsoft Azure is an enterprise cloud computing platform, providing SaaS and PaaS.
180	WIRE-TUN	Infrastructure	EVASIVE-PROTOCOL, FCM, HTTP, SSL	Wire Tun is a VPN service provider offering evasive or fraud capabilities.
181	WORLD-OF-TANKS-BLITZ	Gaming	GCORE-LABS, GCP, GCS, HTTP, HTTP2, HTTP-PROXY, HTTPS, JABBER, SIP, SPDY, SSL, UDP, WARGAMING	World Of Tanks Blitz, aka WOTB, is a massively multiplayer online Belarussian game developed by Wargaming.net company.
182	X-VPN	Infrastructure	AMAZON, CLOUDFLARE, EVASIVE-PROTOCOL, FTP, FTP-DATA, GCP, HTTP, HTTP2, HTTPS, SMTP, SPDY, SSL, TCP, UDP	x-vpn unblock the web securely, privately and anonymously on your Android devices. x-vpn was formerly FastLemon VPN
183	YMAIL-CLASSIC	Web	HTTP, HTTP2, HTTP-PROXY, SPDY, YAHOO	Yahoo! Mail Classic was the original interface for Yahoo! Mail.
184	ZALANDO	Web	AMAZON-AWS, HTTP, HTTP2, HTTPS, SPDY, SSL	Zalando is a German online shoes and fashion retailer, active across Europe.
185	ZEBRA-ZPL	Infrastructure	TCP	Zebra Programming Language (ZPL) is used to control some Zebra label printers.
186	ZWHERALD	Web	CLOUDFLARE, HTTP, HTTP2, HTTPS, SPDY, SSL	News portal from Zimbabwe.

Obsolete Applications

The following are the obsolete applications in this release.

Sr. No.	Application Name	Specific Reason	Description
1	DALL-E	This application is deprecated and no longer supported.	DALL-E is a picture generative artificial intelligence program edited by OpenAI.
2	SKYBLOG	This application is deprecated and no longer supported.	SkyBlog is a website where users can have blogs.
3	TVANTS	This application is deprecated and no longer supported.	TVAnts is peer-to-peer TV software, using BitTorrent peer-to-peer technology. It provides a way to watch on the PC most cable and satellite as well as WebTV.

New Application Groups

The following table contains information about the new application groups.

Sr. No.	Group Name	Applications in Group
1	encrypted	AICCU-TIC, FACEBOOK-ACCESS, FACEBOOK-APP, GOOGLETALK, HIDEMYASS, IMO, INSTAGRAM, ESP-OVER-UDP, IKE, IPP-L2TP, LOGMEIN, MAILDOTRU, OCSP, ODNOKLASSNIKI, PPTP, SOCKS4, SOCKS5, SSL, ENCODED-DNS, ULTRASURF, VIBER-HTTP, VKONTAKTE, VTUNNEL, WHATSAPP-SSL, 4EVERPROXY, ACCOUNTKIT, ACME, AIRVPN, ALOHA-VPN, ANCHORFREE, ANONYMOUS-VPN, ANONYTUN-VPN, ASPROXY, ATLASSOLUTIONS, AVOIDR, BARRACUDA-VPN, BETTER-VPN, BINANCE, BITCOIN, BITMART, BLOCKCHAIN-COM, BRAVE, BROWSEC-VPN, CCP, CCPCOXY, CHAP, CHISEL, COINBASE, COINGECKO, COINIMP, COINMARKETCAP, COMP, CRYPTO-BROWSER, CRYPTO-COM, CRYPTO-POOL-FR, CRYPTOADMIN, CYBERGHOST, DIGICERT, DNS2TCP, DOT-VPN, DTLS, DWARFPOOL-COM, EC-TUNNEL-VPN, EPIC-BROWSER-VPN, EPROXY, ETHEREUM, ETHEREUM-ND, EVASIVE-PROTOCOL, EXPRESSVPN, FACEBOOK-GAMES, FACEBOOK-LITE, FACEBOOK-LIVE, FACEBOOK-MESSENGER, FACEBOOK-VIDEO, FACEBOOK-WORKPLACE, FBCDN, FIREFOX-VPN, FORTICLIENT-VPN, FREENET, FREEPROXIES, FREEVPN-ORG, GBRIDGE, GHOSTSURF, GMAIL-DRIVE, GOOGLE, GOOGLE-API, GOOGLE-MAPS, GOOGLE-ONE-VPN, HA-TUNNEL, HAMACHI, HEXATECH, HIDEMAN-VPN, HOLA-WEBPROXY, HOTSPOT-SHIELD, HOTSPOT-VPN, HOXX-VPN, HTTP-INJECTOR, HTTP-PROXY, HTTP-

		TUNNEL, HUOBI, I2P, IODINE, IPCP, IPV6CP, IPVANISH-VPN, ITOP-VPN, KEYSERVER, KPN-TUNNEL, KPROXY, KRAKEN, LCP, LETS-ENCRYPT, LINE, LQR, MEGAPROXY, MELON-VPN, MINERGATE-COM, MINEXMR-COM, MONERO, MONEROHASH-COM, NDSAUTH, NET-PROXY, NORDVPN, OPENGW, OPENVPN, OPENVPN-CLOUD, OPERA-VPN, PAP, PKIX-TIMESTAMP, PLANET-VPN, PPP, PPPOE, PRIVATE-RELAY, PROTONVPN, PROXEASY, PROXONO, PSIPHON, QUIC, RIPPLE, RTP, SECTIGO, SKY-MAVIS, SKYPE, SKYVPN, SNAP, SNAPCHAT, SOCKS2HTTP, SOFTETHER-VPN, SPOTFLUX, SPOTIFY, SPRINGTECH-VPN, SSH, SSHJ-COM, STAR-VPN, STARKVPN, SURFSHARK, TELEGRAM, TIKTOK, TINC, TOR, TOR2WEB, TUNNELBEAR, TUNNELGURU, TUNNELMOLE, TWEAKWARE, TWITCH, TWITTER, UBER, URBAN-VPN, VEEPN, VJC-COMP, VJC-UNCOMP, VPN1-COM, VPN-SUPER-UNLIMITED, VPNOVERDNS, VTUN, WARP, WEBEX, WINDSCRIBE, WIRE-TUN, WIRE-VPN, WIREGUARD, X-VPN, XMRPOOL-EU, YOUR-FREEDOM, YOUTUBE, YOUTUBE-KIDS, ZCASH, ZENMATE, ZEROTIER, ZOOM
--	--	---

Updated Groups

The following table contains information about the updated groups.

Sr. No	Group Name	Applications Added	Applications Deleted
1	adult-content	CHATURBATE, SPANKBANG	-
2	ai	DEEPSEEK-NET, FREEPIK, HUGGING-FACE, HUNYUAN, KAGGLE, LEADIQ, LLAMAINDEX, LLM-STATS, LMARENA, MCP, PERPLEXITY-AI, SWE-BENCH, YUANBAO	-
3	anonymizer	PLANET-VPN, TLS-TUNNEL-VPN, TUNNELBEAR	-
4	anti-virus	-	ESET-ONLINE-SCANNER, ESET-ONLINE-SCANNER-DOWNLOAD, ESET-UPDATE
5	audio-chat	ZELLO	-
6	blog-group	-	SKYROCK
7	chat	JUSTALK, ZELLO	-
8	cloud-services	AWERAY, BACKBLAZE, LEADIQ, NETSUPPORT, NETWEAVER, RAKUTEN-DRIVE, SUPREMO	-
9	database	GRPC, MILVUS	-
10	enterprise	CROWN-INFOLINK, GRPC, MILVUS, NETSUPPORT, UBIQUITI	-

11	file-mngt	GOOGLE-DOCS, ONEDRIVE, RAKUTEN-DRIVE	-
12	file-sharing	-	GYGAN-NNTP
13	file-transfer	JUSTALK, ZELLO	-
14	gaming	PHOTON-ENGINE, STUMBLE-GUYS, GUNGHO	-
15	im-mc	JUSTALK, ZELLO	-
16	infrastructure	ADGUARD-VPN, CROWN-INFOLINK, ESET, GRPC, MILVUS, PLANET-VPN, PYJAMAS-TUNNEL, QUIC, SSHJ-COM, TLS-TUNNEL-VPN, UBIQUITI	ESET-ONLINE-SCANNER, ESET-ONLINE-SCANNER-DOWNLOAD, ESET-UPDATE
17	infrastructure:anti-virus	ESET, NOD32-UPDATE	ESET-ONLINE-SCANNER, ESET-ONLINE-SCANNER-DOWNLOAD, ESET-UPDATE
18	messaging	JUSTALK, RAKUTEN-MAIL, ZELLO	-
19	mm-streaming	AMAZON-IVS, CHATURBATE, KICK, NDTV, REAL-PLAYER, SONY-LIV, SPANKBANG, U-NEXT	-
20	mobile	BANAMEX, BANORTE, BBVA, INBURSA, JUSTALK, ZELLO	-
21	multimedia	AMAZON-IVS, CHATURBATE, KICK, MULTI-MEDIA-LLC, REAL-PLAYER, SIPS, SONY-LIV, SPANKBANG, U-NEXT	-
22	networking	UBIQUITI	TUNNELBEAR
23	remote-access	AWESUN, NETSUPPORT-MANAGER, SUPREMO	-
24	standardized	MCP, SIPS	-
25	voip	JUSTALK, SIPS	-
26	vpn-tun	ADGUARD-VPN, PLANET-VPN, PYJAMAS-TUNNEL, SSHJ-COM, TLS-TUNNEL-VPN, TOR	-
27	web	ADGUARD, AWEARAY, BACKBLAZE, BANAMEX, BANBAJIO, BANCO-AZTECA, BANORTE, BBVA, BOOMERANG, CONFIDANT, DECATHLON, DEEPSEEK-NET, DICTIONARY-COM, FLIGHTRADAR24, FREEPIK, GUNGHO, HP-INC, HUGGING-FACE, HUNYUAN, INBURSA, KAGGLE, KASPERSKY-SAFE-KIDS, LEADIQ, LLAMAINDEX, LLM-STATS,	-

		LMARENA, MACYS-INC, MCP, NANOSYSTEMS, NDTV, NETSUPPORT, NETWEAVER, NORTON-FAMILY, PERPLEXITY-AI, RAKUTEN-DRIVE, RAKUTEN-MOBILE, REAL-NETWORKS, SANTANDER, SCOPELY, SONY, SWE-BENCH, YUANBAO, AMAZON-IVS, AWESUN, CHATURBATE, ESET, KICK, MULTI-MEDIA-LLC, PHOTON-ENGINE, PYJAMAS-TUNNEL, REAL-PLAYER, SONY-LIV, SPANKBANG, STUMBLE-GUYS, U-NEXT, UBIQUITI	
28	web-ecom	DECATHLON, MACYS-INC	-
29	web-search	GOOGLEBOT	-
30	web-sites	MULTI-MEDIA-LLC, NANOSYSTEMS, REAL-NETWORKS, SONY	-
31	webmail	RAKUTEN-MAIL	-

Obsolete Application Groups

N/A

Obsolete Contexts

There are no obsolete contexts in this release.

Resolved Issues

The following issues have been resolved:

PR number	Description
1941043	Fixed CAPWAP traffic misclassification as junos:ETH and junos:802-11, which caused packet drops
1931023	Corrected Mail application sub-category classification in RT_FLOW_SESSION_CREATE logs
1935049	Resolved L4 application matching issue for TFTP traffic in security policies

Note: Following the fix for PR-1941043, junos:ETH and junos:802-11 are now configurable applications. Customers can explicitly define these applications in their security policies to control CAPWAP traffic handling as needed.

Requesting Technical Support

IN THIS SECTION

- Self-Help Online Tools and Resources | 16
- Creating a Service Request with JTAC | 17

Technical product support is available through the Juniper Networks Technical Assistance Center (JTAC). If you are a customer with an active J-Care or Partner Support Service support contract, or are covered under warranty, and need post-sales technical support, you can access our tools and resources online or open a case with JTAC.

- JTAC policies—For a complete understanding of our JTAC procedures and policies, review the *JTAC User Guide* located at <https://www.juniper.net/us/en/local/pdf/resource-guides/7100059-en.pdf>.
- Product warranties—For product warranty information, visit <http://www.juniper.net/support/warranty/>.
- JTAC hours of operation—The JTAC centers have resources available 24 hours a day, 7 days a week, 365 days a year.

Self-Help Online Tools and Resources

For quick and easy problem resolution, Juniper Networks has designed an online self-service portal called the Customer Support Center (CSC) that provides you with the following features:

- Find CSC offerings: <https://www.juniper.net/customers/support/>
- Search for known bugs: <https://prsearch.juniper.net/>
- Find product documentation: <https://www.juniper.net/documentation/>
- Find solutions and answer questions using our Knowledge Base: <https://kb.juniper.net/>
- Download the latest versions of software and review release notes: <https://www.juniper.net/customers/csc/software/>

- Search technical bulletins for relevant hardware and software notifications: <https://kb.juniper.net/InfoCenter/>
- Join and participate in the Juniper Networks Community Forum: <https://www.juniper.net/company/communities/>
- Create a service request online: <https://myjuniper.juniper.net>

To verify service entitlement by product serial number, use our Serial Number Entitlement (SNE) Tool: <https://entitlementsearch.juniper.net/entitlementsearch/>

Creating a Service Request with JTAC

You can create a service request with JTAC on the Web or by telephone.

- Visit <https://myjuniper.juniper.net>.
- Call 1-888-314-JTAC (1-888-314-5822 toll-free in the USA, Canada, and Mexico).

For international or direct-dial options in countries without toll-free numbers, see <https://support.juniper.net/support/requesting-support/>.

Revision History

- April 07, 2026—Revision 1, JDPI Release Notes.

Juniper Networks, the Juniper Networks logo, Juniper, and Junos are registered trademarks of Juniper Networks, Inc. in the United States and other countries. All other trademarks, service marks, registered marks, or registered service marks are the property of their respective owners. Juniper Networks assumes no responsibility for any inaccuracies in this document. Juniper Networks reserves the right to change, modify, transfer, or otherwise revise this publication without notice. Copyright © 2025 Juniper Networks, Inc. All rights reserved.