

# SRX340 Firewall Hardware Guide

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*SRX340 Firewall Hardware Guide*

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# About This Guide

Use this guide to install hardware and perform initial software configuration, routine maintenance, and troubleshooting for the SRX340 Firewall. After completing the installation and basic configuration procedures covered in this guide, refer to the Junos OS documentation for information about further software configuration.

## RELATED DOCUMENTATION

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[Day One+ for SRX340 \(Quick Start\)](#)

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[SRX300 Series and SRX550 High Memory Gateway Interface Modules Reference](#)

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[Wi-Fi Mini-PIM Installation Guide](#)

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[LTE Mini-PIM and Antenna Installation Guide](#)

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[Transceivers Supported on SRX340 Services Gateways](#)

# 1

CHAPTER

## Fast Track: Initial Installation

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### IN THIS CHAPTER

- Fast Track to Rack Installation and Power | 2
- Claim, Onboard, and Configure SRX340 | 5

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# Fast Track to Rack Installation and Power

## SUMMARY

This procedure guides you through the simplest steps to install your SRX340 Firewall in a rack and connect it to power. Have more complex installation needs? See ["Installing the SRX340 Firewall in a Rack" on page 40](#).

## IN THIS SECTION

- [Install the SRX340 in a Rack | 2](#)
- [Connect to Power | 3](#)

## Install the SRX340 in a Rack

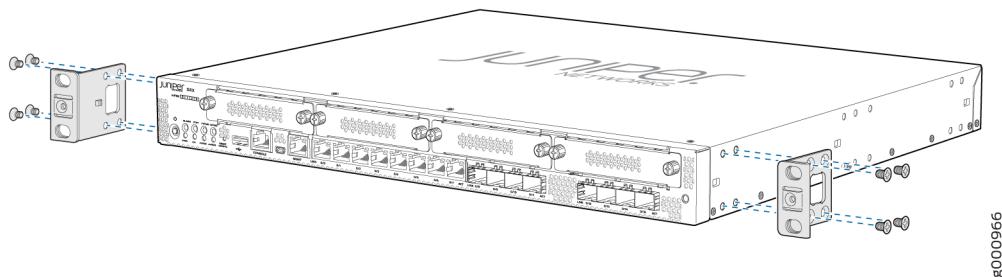
You can install the SRX340 Firewall in a two-post rack or cabinet. We'll walk you through the steps to install an AC-powered firewall in a two-post rack.

**Before you install, review the following:**

- ["SRX340 Site Guidelines and Requirements" on page 24](#).
- [General Safety Guidelines and Warnings](#).
- ["Unpacking the SRX340 Firewall" on page 37](#).

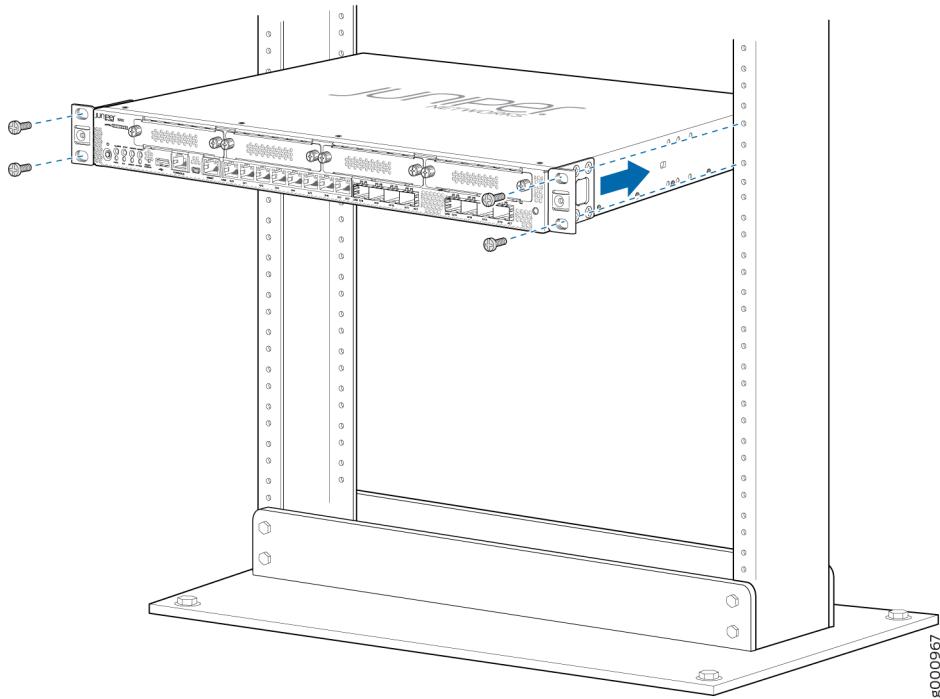
1. Wrap and fasten one end of the electrostatic discharge (ESD) grounding strap around your bare wrist, and connect the other end to a site ESD point.
2. Attach the mounting brackets to the sides of the SRX340 using the eight mounting screws and the screwdriver.

Depending on how you'd like the SRX340 to sit in the rack, you can attach the mounting brackets to the front or center mounting holes.



3. Lift the SRX340 and position it in the rack. Line up the bottom hole in each mounting bracket with a hole in each rack rail, making sure that the SRX340 is level.

4. While you're holding the SRX340 in place, have a second person insert and tighten the rack mount screws to secure the mounting brackets to the rack. Make sure to tighten the screws in the two bottom holes first and then tighten the screws in the two top holes.



5. Check that the mounting brackets on each side of the rack are level.

## Connect to Power

### IN THIS SECTION

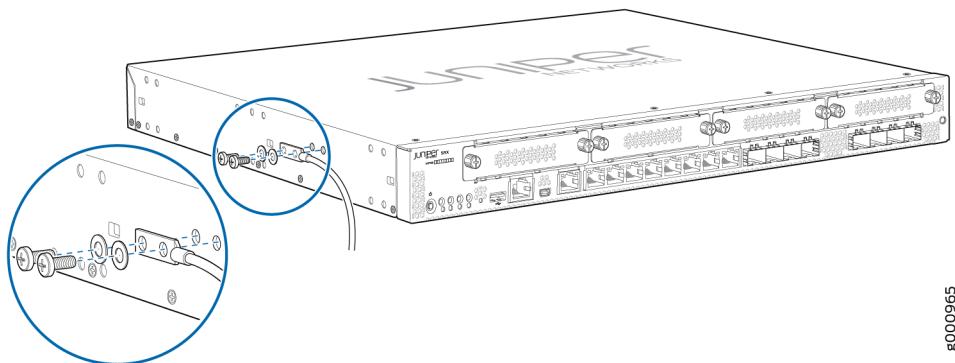
- [Ground the SRX340 Firewall | 3](#)
- [Connect the Power Cord and Power On the Firewall | 4](#)

To connect the SRX340 Firewall to AC power, you must do the following:

### Ground the SRX340 Firewall

To ground the SRX340 Firewall, do the following:

1. Wrap and fasten one end of the electrostatic discharge (ESD) grounding strap around your bare wrist, and connect the other end to a site ESD point.
2. Attach a grounding cable to earth ground, and then attach the other end to the grounding point on the side panel of the SRX340.

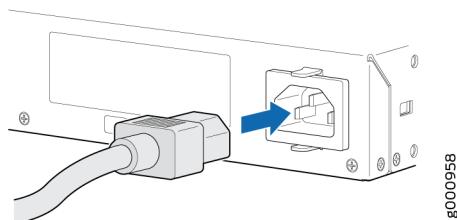


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## Connect the Power Cord and Power On the Firewall

To connect the power cord, do the following:

1. Wrap and fasten one end of the electrostatic discharge (ESD) grounding strap around your bare wrist, and connect the other end to a site ESD point.
2. Plug the power cord into the power inlet on the SRX340 rear panel.



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3. If the AC power source outlet has a power switch, turn it off.
4. Plug the power cord into an AC power source outlet.
5. If the AC power source outlet has a power switch, turn it on. The firewall doesn't have a power switch and powers on as soon as you plug it in.

# Claim, Onboard, and Configure SRX340

## SUMMARY

This topic provides you the pointers to claim, onboard, and configure SRX340 firewalls using Mist or Juniper® Security Director, or configure SRX340 firewalls using J-Web or Junos OS CLI.

If you have a Mist Wired Assurance license, you can follow a few simple steps to get an SRX340 up and running in the Juniper® Mist AI cloud portal. See [Table 1 on page 5](#).

**Table 1: Claim, Onboard, and Configure SRX340 Using Mist**

If you want to	Then
Claim and onboard to Mist	See <a href="#">Cloud-Ready SRX Series Firewalls with Mist</a>
Configure Wired Assurance	See <a href="#">Juniper Mist Wired Assurance Configuration Guide</a>
See all documentation available for Wired Assurance	Visit <a href="#">Wired Assurance Documentation</a>

If you have a Juniper® Security Director license, you can follow a few simple steps to get an SRX340 up and running on the Juniper® Security Director Cloud portal. See [Table 2 on page 5](#) for more information.

**Table 2: Onboard and Configure SRX340 Using Juniper® Security Director**

If you want to	Then
Claim and onboard to Juniper® Security Director Cloud	See <a href="#">Onboard SRX Series Firewalls to Security Director Cloud</a>
Configure additional features	See <a href="#">Juniper Security Director Cloud User Guide</a>

You can configure the SRX340 using the J-Web GUI. See [Table 3 on page 6](#) for more information.

**Table 3: Configure SRX340 Using J-Web**

If you want to	Then
Customize basic configuration	See <a href="#">"Initial Configuration Using J-Web "</a> on page 55
Configure additional features using J-Web	See <a href="#">J-Web for SRX Series Documentation</a>
Set up your SRX340 with advanced security measures to protect and defend your network	See <a href="#">SRX Series Up and Running with Advanced Security Features</a>
See, automate, and protect your network with Juniper Security	Visit the <a href="#">Security Design Center</a>
Download, activate, and manage your software licenses to unlock additional features for your SRX firewall	See <a href="#">Activate Junos Licenses</a> in the <a href="#">Juniper Licensing Guide</a>

You can also configure the SRX340 using the Junos OS CLI. See [Table 4 on page 6](#) for more information.

**Table 4: Configure SRX340 Using Junos OS CLI**

If you want to	Then
Customize basic configuration	See <a href="#">"Initial Configuration Using the CLI"</a> on page 51
Explore the software features supported on the SRX340	See <a href="#">Feature Explorer</a>
Configure Junos features on the SRX340	See <a href="#">User Guides</a>

# 2

CHAPTER

## Overview

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### IN THIS CHAPTER

- SRX340 Firewall Overview | **8**
- SRX340 Chassis | **9**
- SRX340 Cooling System | **17**
- SRX340 Power System | **18**

# SRX340 Firewall Overview

## IN THIS SECTION

- [SRX340 Firewall Description | 8](#)
- [SRX340 Firewall Field Replaceable Units Overview | 8](#)
- [Benefits of the SRX340 Firewall | 9](#)

## SRX340 Firewall Description

The SRX340 Firewall consolidates security, routing, switching, and WAN interfaces for midsize distributed enterprises. With advanced threat mitigation capabilities, the services gateway provides cost-effective and secure connectivity across distributed enterprises.

The SRX340 Firewall has a capacity of 3 gigabits per second (Gbps) and is 1 rack unit (U) tall. The services gateway has eight 1 G Ethernet ports, eight 1 G SFP ports, one management port, 4 GB of DRAM memory, 8 GB of flash memory, and four Mini-Physical Interface Module (Mini-PIM) slots.

The SRX340 Firewall runs the Junos operating system (Junos OS) and supports the following features:

- Firewall support with key features such as IPsec and VPN
- Intrusion Detection and Prevention (IDP)
- High availability
- QoS
- MPLS

You can manage the SRX340 Firewall by using the same interfaces that you use for managing other devices that run Junos OS—the CLI, the J-Web graphical interface, and Junos Space.

## SRX340 Firewall Field Replaceable Units Overview

Field-replaceable units (FRUs) are components that you can replace at your site. The Mini-Physical Interface Module (MPIM) is the only FRU on the SRX340 Firewall.

The Mini-PIMs are not hot-swappable. You must power off the services gateway before removing or installing Mini-PIMs.

#### SEE ALSO

[Replacing Mini-Physical Interface Modules in the SRX340 Firewall | 66](#)

## Benefits of the SRX340 Firewall

- **High performance**—The SRX340 supports up to 3-Gbps firewall and 600-Mbps IPsec VPN, and is suited for midsize distributed enterprise branch office deployments.
- **Simplified deployment with minimal manual intervention**—The Zero Touch Provisioning (ZTP) feature enables you to provision and configure the SRX300 line automatically, thereby reducing operational complexity and simplifying the provisioning of new sites.
- **Multiple WAN connectivity options**—The SRX340 supports multiple options such as Ethernet, serial, T1/E1, VDSL2, and 3G/4G LTE wireless for WAN or Internet connectivity to link sites.
- **Threat protection**—The SRX300 line supports IPsec VPN, Media Access Control Security (MACsec), Juniper Juniper Advanced Threat Prevention Cloud, and Trusted Platform Module (TPM) to protect against potential vulnerabilities.

#### RELATED DOCUMENTATION

[SRX340 Installation Overview | 35](#)

## SRX340 Chassis

#### IN THIS SECTION

- [SRX340 Firewall Chassis Overview | 10](#)
- [SRX340 Firewall Front Panel | 10](#)
- [SRX340 Firewall Back Panel | 15](#)

- [SRX340 Firewall Interface Modules Overview | 16](#)

## SRX340 Firewall Chassis Overview

The SRX340 Firewall chassis is a rigid sheet metal structure that houses all of the other services gateway components. The chassis measures 1.72 in. (4.36 cm) high, 17.36 in. (44.09 cm) wide, and 14.57 in. (37.01 cm) deep (from the front to the rear of the chassis). The chassis installs in standard 800-mm (or larger) enclosed cabinets, 19 in. equipment racks, or telecommunications open-frame racks.



**CAUTION:** Before removing or installing components of a functioning services gateway, attach an electrostatic discharge (ESD) strap to an ESD point and place the other end of the strap around your bare wrist. Failure to use an ESD strap could result in damage to the device.

The services gateway must be connected to earth ground during normal operation. The protective earthing terminal on the side of the chassis is provided to connect the services gateway to ground.

## SRX340 Firewall Front Panel

### IN THIS SECTION

- [Management Port LEDs | 14](#)
- [Network Port LEDs | 14](#)

Figure 1 on page 11 shows the front panel of the SRX340 Firewall.

**Figure 1: SRX340 Firewall Front Panel**

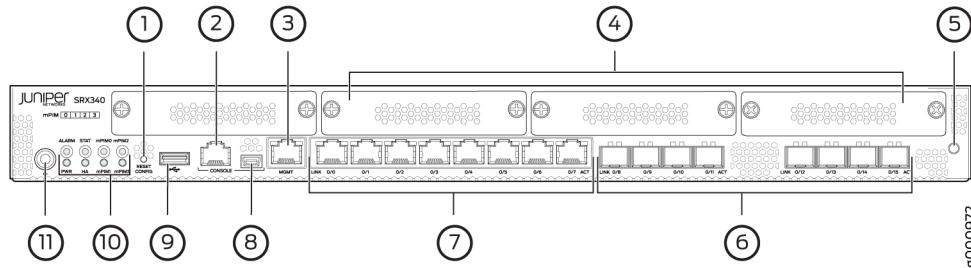


Table 5 on page 11 provides details about the front panel components.

**Table 5: SRX340 Firewall Front Panel Components**

Callout	Component	Description
1	Reset Config button	Returns the services gateway to the rescue configuration or the factory-default configuration.
2, 8	Console ports	<ul style="list-style-type: none"> <li>Serial—Connects a laptop to the services gateway for CLI management. The port uses an RJ-45 serial connection and supports the RS-232 (EIA-232) standard.</li> <li>USB—Connects a laptop to the services gateway for CLI management through a USB interface. The port accepts a Mini-B type USB cable plug. A USB cable with Mini-B and Type A USB plugs is supplied with the services gateway.</li> </ul> <p>To use the mini-USB console port, you must download a USB driver to the management device from the Downloads page at <a href="https://www.juniper.net/support/downloads/?p=junos-srx#sw">https://www.juniper.net/support/downloads/?p=junos-srx#sw</a>.</p> <p>To download the driver for Windows OS, select 6.5 from the <b>Version</b> drop-down list.</p> <p>To download the driver for Mac OS, select 4.10 from the <b>Version</b> drop-down list.</p>
3	Management port	Use the management (MGMT) port to connect to the device over the network.

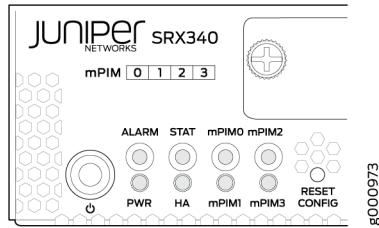
**Table 5: SRX340 Firewall Front Panel Components (*Continued*)**

Callout	Component	Description
4	Mini-PIM slots	Four slots for Mini-PIMs. Mini-PIMs can be used to provide LAN and WAN functionality along with connectivity to various media types.
5	ESD point	For personal safety, while working on the services gateway, use the ESD outlet to plug in an ESD grounding strap to prevent your body from sending static charges to the services gateway.
6	1-GbE small form-factor pluggable (SFP) ports	Eight 1-GbE MACsec-capable SFP ports for network traffic.
7	1-GbE Ethernet ports	<p>Eight LAN ports (0/0 to 0/7), which are MACsec capable. The ports have the following characteristics:</p> <ul style="list-style-type: none"> <li>• Use an RJ-45 connector</li> <li>• Operate in full-duplex and half-duplex modes</li> <li>• Support autonegotiation</li> </ul> <p>The ports can be used to:</p> <ul style="list-style-type: none"> <li>• Function as front-end network ports</li> <li>• Provide LAN and WAN connectivity to hubs, switches, local servers, and workstations</li> <li>• Forward incoming data packets to the services gateway</li> <li>• Receive outgoing data packets from the services gateway</li> </ul>
9	USB port	The services gateway has one USB port that accepts a USB storage device.
10	LEDs	Indicate component and system status at a glance.

**Table 5: SRX340 Firewall Front Panel Components (Continued)**

Callout	Component	Description
11	Power button	Use the Power button to power on or power off the services gateway.

[Figure 2 on page 13](#) shows the LEDs on the front panel.

**Figure 2: SRX340 Firewall Front Panel LEDs**

[Table 6 on page 13](#) lists the front panel LEDs.

**Table 6: SRX340 Firewall Front Panel LEDs**

Component	Description
ALARM	<ul style="list-style-type: none"> <li>• Solid amber (noncritical alarm)</li> <li>• Solid red (critical alarm)</li> <li>• Off (no alarms)</li> </ul>
STAT	<ul style="list-style-type: none"> <li>• Solid green (operating normally)</li> <li>• Solid red (error detected)</li> </ul>
PWR	<ul style="list-style-type: none"> <li>• Solid green (receiving power)</li> <li>• Solid red (power failure)</li> <li>• Off (no power)</li> </ul>

**Table 6: SRX340 Firewall Front Panel LEDs (*Continued*)**

Component	Description
HA	<ul style="list-style-type: none"> <li>• Solid green (all HA links are available)</li> <li>• Solid amber (some HA links are unavailable)</li> <li>• Solid red (HA links are not functional)</li> <li>• Off (HA is disabled)</li> </ul>
mPIM0 , mPIM1, mPIM2, and mPIM3	<ul style="list-style-type: none"> <li>• Solid green (Mini-PIM is functioning normally)</li> <li>• Solid red (Mini-PIM hardware failure)</li> <li>• Off (Mini-PIM is not present or Mini-PIM is not detected by the device)</li> </ul>

## Management Port LEDs

The management port has two LEDs that indicate link activity and status of the management port.

[Table 7 on page 14](#) describes the LEDs.

**Table 7: Management Port LEDs**

LED	Description
Link (LED on the left)	<ul style="list-style-type: none"> <li>• Solid green—There is link activity.</li> <li>• Off—There is no link established.</li> </ul>
Activity (LED on the right)	<ul style="list-style-type: none"> <li>• Blinking green—There is activity on the link.</li> <li>• Off—There is no link activity.</li> </ul>

## Network Port LEDs

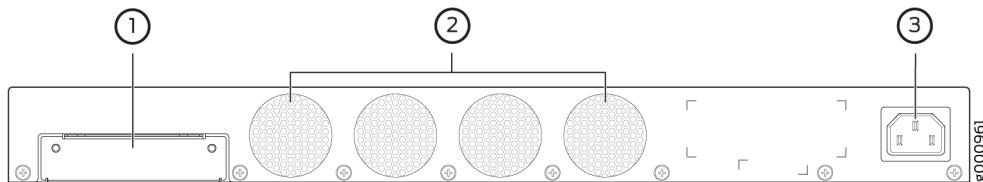
The SFP and Ethernet ports have two status LEDs, LINK and ACT, located above the port.

**Table 8: Network Port LEDs**

LED	Description
LINK (LED on the left)	<ul style="list-style-type: none"> <li>• Solid green—There is link activity.</li> <li>• Off—There is no link established.</li> </ul>
ACT (LED on the right)	<ul style="list-style-type: none"> <li>• Blinking green—There is activity on the 1 G link.</li> <li>• Off—There is no link activity.</li> </ul>

## SRX340 Firewall Back Panel

[Figure 3 on page 15](#) shows the back panel of the SRX340 Firewall and [Table 9 on page 15](#) lists the components on the back panel.

**Figure 3: SRX340 Firewall Back Panel****Table 9: SRX340 Firewall Back Panel Components**

Callout	Component	Description
1	SSD slot	SSD storage device slot for optional logging device.
2	Fans	Keeps all the services gateway components within the acceptable temperature range.

**Table 9: SRX340 Firewall Back Panel Components (Continued)**

Callout	Component	Description
3	Power supply input	Connects the services gateway to the AC power supply.

## SRX340 Firewall Interface Modules Overview

Mini-Physical Interface Modules (Mini-PIMs) are field-replaceable network interface cards (NICs) supported on the SRX300 line of services gateways. You can easily insert or remove Mini-PIMs from the front slots of the services gateway chassis. The Mini-PIMs provide physical connections to a LAN or a WAN. The Mini-PIMs receive incoming packets from the network and transmit outgoing packets to the network. During this process, they perform framing and line-speed signaling for the medium type.



**CAUTION:** The Mini-PIMs are not hot-swappable. You must power off the services gateway before removing or installing Mini-PIMs.

The following Mini-PIMs are supported on the SRX340 Firewall:

- 1-Port Serial Mini-Physical Interface Module (SRX-MP-1SERIAL-R)
- 1-Port T1/E1 Mini-Physical Interface Module (SRX-MP-1T1E1-R)
- 1-Port VDSL2 (Annex A) Mini-Physical Interface Module (SRX-MP-1VDSL2-R)
- LTE Mini-Physical Interface Module (SRX-MP-LTE-AE and SRX-MP-LTE-AA)
- Wi-Fi Mini-Physical Interface Module (SRX-MP-WLAN-US, SRX-MP-WLAN-IL, and SRX-MP-WLAN-WW)



**NOTE:** Gigabit-Backplane Physical Interface Modules (GPIMs) are not supported on the SRX340 Firewall.

For more information on the Mini-PIMs, see the [SRX300 Series and SRX550 High Memory Gateway Interface Modules Reference](#).

## RELATED DOCUMENTATION

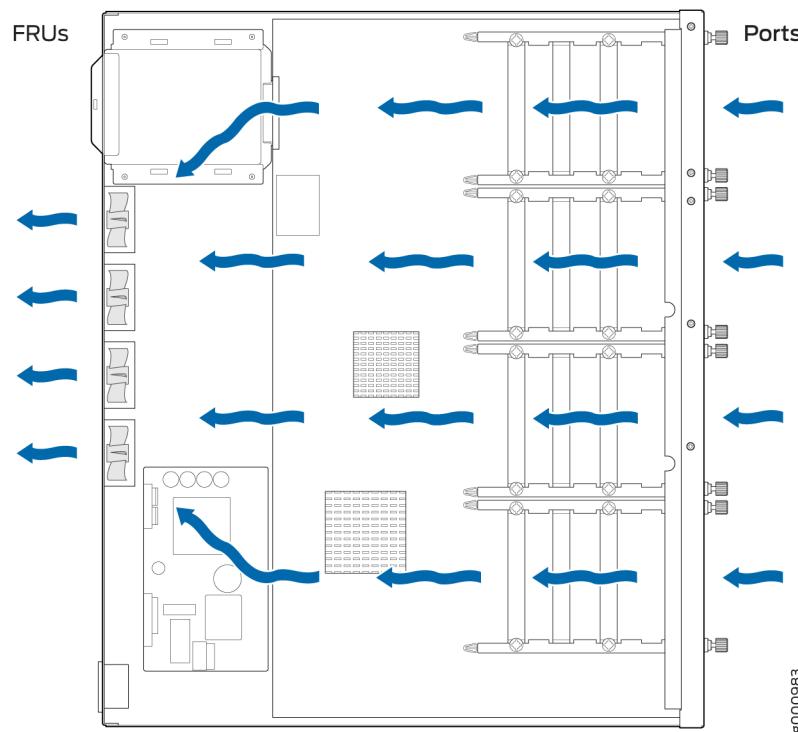
[SRX340 Installation Overview | 35](#)

# SRX340 Cooling System

The cooling system for the SRX340 Firewall includes four fixed fans. The fans draw air through vents on the front of the chassis and exhaust the air through the back of the chassis. The airflow produced by the fans keeps device components within the acceptable temperature range.

[Figure 4 on page 17](#) shows the airflow through the SRX340 Firewall chassis.

**Figure 4: Airflow Through the SRX340 Firewall Chassis**



## RELATED DOCUMENTATION

[Maintaining the SRX340 Firewall Cooling System Components | 66](#)

# SRX340 Power System

## IN THIS SECTION

- Understanding the SRX340 Firewall Power Supply | [18](#)
- SRX340 Firewall Power Specifications and Requirements | [18](#)
- SRX340 Firewall Supported AC Power Cords | [19](#)

## Understanding the SRX340 Firewall Power Supply

The SRX340 Firewall uses a fixed, internal AC power supply. The power supply distributes the different output voltages to the device components according to their voltage requirements. The power supply is fixed in the chassis and is not field-replaceable. The power supply has a single AC appliance inlet that requires a dedicated AC power feed.

## SEE ALSO

- | [Maintaining the SRX340 Firewall Power Supply | 66](#)

## SRX340 Firewall Power Specifications and Requirements

The AC power system electrical specifications for the SRX340 Firewall are listed in [Table 10 on page 18](#).

**Table 10: Power System Electrical Specifications for the SRX340 Firewall**

Power Requirement	Specification
AC input voltage	100 to 240 VAC
AC input line frequency	50 to 60 Hz

**Table 10: Power System Electrical Specifications for the SRX340 Firewall (Continued)**

Power Requirement	Specification
AC system current rating	1 to 1.5 A
Maximum AC inrush current	7.3 A at 220 V/50 Hz (with four Mini-PIMs installed)



**WARNING:** The AC power cord for the services gateway is intended for use with the device only and not for any other use.

## SRX340 Firewall Supported AC Power Cords



**WARNING:** The AC power cord for the services gateway is intended for use with the services gateway only and not for any other use.



**NOTE:** In North America, AC power cords must not exceed 4.5 m (approximately 14.75 ft) in length, to comply with National Electrical code (NEC) Section 400-8 (NFPA 75, 5-2.2) and 210-52, and Canadian Electrical Code (CEC) Section 4-010(3).

[Table 11 on page 19](#) provides power cord specifications, and [Figure 5 on page 20](#) depicts the plug on the AC power cord provided for each country or region.

**Table 11: AC Power Cord Specifications**

Country	Electrical Specification	Plug Standards
Australia	250 VAC, 10 A, 50 Hz	AS/NZ 3112-1993
China	250 VAC, 10 A, 50 Hz	GB2099.1 1996 and GB 1002 1996 (CH1-10P)
Europe (except Italy and United Kingdom)	250 VAC, 10 A, 50 Hz	CEE (7) VII

**Table 11: AC Power Cord Specifications (*Continued*)**

Country	Electrical Specification	Plug Standards
Italy	250 VAC, 10 A, 50 Hz	CEI 23-16/VII
Japan	125 VAC, 12 A, 50 or 60 Hz	JIS 8303
North America	125 VAC, 10 A, 60 Hz	NEMA 5-15
United Kingdom	250 VAC, 10 A, 50 Hz	BS 1363A

**Figure 5: AC Plug Types**

**NOTE:** Power cords and cables must not block access to services gateway components or drape where people might trip on them.

## RELATED DOCUMENTATION

[SRX340 Firewall Electrical Wiring Guidelines | 25](#)

# 3

CHAPTER

## Site Planning, Preparation, and Specifications

---

### IN THIS CHAPTER

- Site Preparation Checklist for the SRX340 Firewall | 22
- SRX340 Site Guidelines and Requirements | 24
- SRX340 Transceiver Specifications and Pinouts | 30

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# Site Preparation Checklist for the SRX340 Firewall

[Table 12 on page 22](#) provides a checklist of tasks you need to perform when preparing a site for installing the SRX340 Firewall.

**Table 12: Site Preparation Checklist for SRX340 Firewall Installation**

Item or Task	Additional Information	Performed By	Date	Notes
<b>Environment</b>				
Verify that environmental factors such as temperature and humidity do not exceed device tolerances.	<a href="#">"SRX340 Services Gateway Environmental Specifications" on page 25</a>			
<b>Power</b>				
Measure the distance between the external power sources and the device installation site.	<a href="#">"SRX340 Services Gateway Electrical Wiring Guidelines" on page 25</a>			
Locate sites for connection of system grounding.	<a href="#">"Connecting the SRX340 Services Gateway Grounding Cable" on page 42</a>			
Calculate the power consumption and requirements.	<a href="#">"SRX340 Services Gateway Power Specifications and Requirements" on page 18</a>			
<b>Rack Requirements</b>				
Verify that your rack meets the minimum requirements.	<a href="#">SRX340 Services Gateway Rack-Mounting Requirements and Warnings</a>			

**Table 12: Site Preparation Checklist for SRX340 Firewall Installation (Continued)**

Item or Task	Additional Information	Performed By	Date	Notes
<b>Rack Installation</b>				
Plan the rack location, including required space clearances.	<a href="#">"Preparing the SRX340 Services Gateway for Rack-Mount Installation" on page 39</a>			
Secure the rack to the floor and building structure.	<a href="#">Connecting the SRX340 Services Gateway to the Building Structure</a>			
Cabinet Requirements				
Verify that your cabinet meets the minimum requirements.	<a href="#">"Cabinet Requirements for the SRX340 Services Gateway" on page 29</a>			
Plan the cabinet location, including required space clearances.	<a href="#">SRX340 Services Gateway Cabinet Airflow Requirements</a>			
Cables				
<ul style="list-style-type: none"> <li>• Acquire cables and connectors.</li> <li>• Review the maximum distance allowed for each cable. Choose the length of cable based on the distance between the hardware components being connected.</li> <li>• Plan the cable routing and management.</li> </ul>				

## RELATED DOCUMENTATION

General Site Installation Guidelines for the SRX340 Firewall | 24

# SRX340 Site Guidelines and Requirements

## IN THIS SECTION

- General Site Installation Guidelines for the SRX340 Firewall | 24
- SRX340 Firewall Environmental Specifications | 25
- SRX340 Firewall Electrical Wiring Guidelines | 25
- SRX340 Firewall Physical Specifications | 27
- SRX340 Firewall Clearance Requirements for Airflow and Hardware Maintenance | 28
- Rack Requirements for the SRX340 Services Gateway | 29
- Cabinet Requirements for the SRX340 Firewall | 29

## General Site Installation Guidelines for the SRX340 Firewall

The following precautions help you plan an acceptable operating environment for your SRX340 Firewall and avoid environmentally caused equipment failures:

- For the cooling system to function properly, the airflow around the chassis must be unrestricted. Allow sufficient clearance between the front and back of the chassis and adjacent equipment. Ensure that there is adequate circulation in the installation location.
- Follow the ESD procedures to avoid damaging equipment. Static discharge can cause components to fail completely or intermittently over time. For more information, see [Preventing Electrostatic Discharge Damage to the SRX340 Services Gateway](#).
- Ensure that a blank Mini-PIM panel is installed in the empty slot to prevent any interruption or reduction in the flow of air across internal components.

**SEE ALSO**

[Site Preparation Checklist for the SRX340 Firewall | 22](#)

## SRX340 Firewall Environmental Specifications

[Table 13 on page 25](#) provides the required environmental conditions for normal SRX340 Firewall operations.

**Table 13: Environmental Specifications for the SRX340 Firewall**

Description	Value
Altitude	No performance degradation up to 10,000 ft (3048 m)
Relative humidity	5% to 95%, noncondensing
Temperature	<ul style="list-style-type: none"> <li>Operational temperature—32° F (0° C) to 104° F (40° C)</li> <li>Nonoperational temperature—4° F (-20° C) to 158° F (70° C)</li> </ul>
Average power consumption	122 W
Average heat dissipation	420 BTU/hr
Noise level	35 dBA

## SRX340 Firewall Electrical Wiring Guidelines

[Table 14 on page 26](#) describes the factors you must consider while planning the electrical wiring for the services gateway at your site.



**CAUTION:** It is particularly important to provide a properly grounded and shielded environment and to use electrical surge-suppression devices.

**Table 14: Site Electrical Wiring Guidelines for the SRX340 Firewall**

Site Wiring Factor	Guideline
Signaling Limitations	<p>To ensure that signaling functions optimally:</p> <ul style="list-style-type: none"> <li>Install wires correctly. Improperly installed wires can emit radio interference.</li> <li>Do not exceed the recommended distances or pass wires between buildings. The potential for damage from lightning strikes increases if wires exceed recommended distances or if wires pass between buildings.</li> <li>Shield all conductors. The electromagnetic pulse (EMP) caused by lightning can damage unshielded conductors and destroy electronic devices.</li> </ul>
Radio Frequency Interference (RFI)	<p>To reduce or eliminate the emission of RFI from your site wiring:</p> <ul style="list-style-type: none"> <li>Use twisted-pair cable with a good distribution of grounding conductors.</li> <li>Use a high-quality twisted-pair cable with one ground conductor for each data signal when applicable, if you must exceed the recommended distances.</li> </ul>

**Table 14: Site Electrical Wiring Guidelines for the SRX340 Firewall (Continued)**

Site Wiring Factor	Guideline
Electromagnetic Compatibility (EMC)	<p>Provide a properly grounded and shielded environment and use electrical surge-suppression devices.</p> <p>Strong sources of electromagnetic interference (EMI) can cause the following damage:</p> <ul style="list-style-type: none"> <li>• Destroy the signal drivers and receivers in the device</li> <li>• Conduct power surges over the lines into the equipment, resulting in an electrical hazard</li> </ul> <p><b>NOTE:</b> If your site is susceptible to problems with EMC, particularly from lightning or radio transmitters, you may want to seek expert advice.</p>



**CAUTION:** To comply with intrabuilding lightning/surge requirements, the intrabuilding wiring must be shielded. The shielding for the wiring must be grounded at both ends.

## SEE ALSO

[SRX340 Firewall Power Specifications and Requirements | 18](#)

[SRX340 Firewall Supported AC Power Cords | 19](#)

## SRX340 Firewall Physical Specifications

[Table 15 on page 27](#) lists the physical specifications for the services gateway.

**Table 15: Physical Specifications for the SRX340 Firewall**

Physical Specification of Chassis	Value
Depth	14.57 in. (37.01 cm)
Width	17.36 in. (44.09 cm)

**Table 15: Physical Specifications for the SRX340 Firewall (Continued)**

Physical Specification of Chassis	Value
Height	1.72 in. (4.37 cm)
Weight	10.80 lb (4.89 kg)

**SEE ALSO**[SRX340 Firewall Front Panel | 10](#)[SRX340 Firewall Back Panel | 15](#)

## SRX340 Firewall Clearance Requirements for Airflow and Hardware Maintenance

When planning the installation site for the SRX340 Firewall, you need to allow sufficient clearance around the device. Consider the following:

- For the operating temperature of the services gateway to be optimal, the airflow around the chassis must be unrestricted. The fan tray contains four fans and provides front-to-back chassis cooling.
- For service personnel to remove and install hardware components, there must be adequate space at the front and back of the device. Allow at least 24 in. (61 cm) both in front of and behind the device.
- If you are mounting the device in a rack with other equipment, or if you are placing it on the desktop near other equipment, ensure that the exhaust from other equipment does not blow into the intake vents of the chassis.

For information on the airflow through the SRX340 Firewall chassis, see ["SRX340 Cooling System" on page 17](#).

## Rack Requirements for the SRX340 Services Gateway

When installing the services gateway in a rack, you must ensure that the rack complies with a 1U (19 in. or 48.7 cm) rack as defined in Cabinets, Racks, Panels, and Associated Equipment (document number EIA-310-D), published by the Electronic Industries Alliance (<http://www.ecaus.org/eia/site/index.html>).

When selecting a rack, ensure that the physical characteristics of the rack comply with the following specifications:

- The outer edges of the mounting brackets extend the width of either chassis to 19 in. (48.3 cm).
- The front of the chassis extends approximately 0.5 in. (1.27 cm) beyond the mounting ears.
- Maximum permissible ambient temperature when two devices are placed side by side in a 19 in. rack is 40° C.

The spacing of the mounting brackets and flange holes on the rack and device mounting brackets are as follows:

- The holes within each rack set are spaced at 1 U (1.75 in. or 4.5 cm).
- The mounting brackets and front-mount flanges used to attach the chassis to a rack are designed to fasten to holes spaced at rack distances of 1 U (1.75 in.).
- The mounting holes in the mounting brackets provided with the device are spaced 1.25 in. (3.2 cm) apart (top and bottom mounting hole).

## Cabinet Requirements for the SRX340 Firewall

You can install the SRX340 Firewall in a 19 in. (48.7 cm) cabinet as defined in Cabinets, Racks, Panels, and Associated Equipment (document number EIA-310-D) published by the Electronic Industries Alliance (<http://www.ecaus.org/eia/site/index.html>). You must mount the services gateway horizontally in the cabinet.

When selecting a cabinet, ensure that it meets the following specifications:

- The cabinet is at least 1U (3.50 in. or 8.89 cm) and can accommodate the services gateway.
- The outer edges of the mounting brackets extend the width of either chassis to 19 in. (48.7 cm), and the front of the chassis extends approximately 0.5 in. (1.27 cm) beyond the mounting brackets.
- The minimum total clearance inside the cabinet is 30.7 in. (78 cm) between the inside of the front door and the inside of the rear door.



**NOTE:** A cabinet larger than the minimum required provides better airflow and reduces the chance of overheating.

When you mount the SRX340 Firewall in a cabinet, you must ensure that ventilation through the cabinet is sufficient to prevent overheating. Consider the following when planning for chassis cooling:

- Ensure that the cool air supply you provide through the cabinet can adequately dissipate the thermal output of the services gateway.
- Install the services gateway as close as possible to the front of the cabinet so that the cable management system clears the inside of the front door. Installing the chassis close to the front of the cabinet maximizes the clearance in the rear of the cabinet for critical airflow.
- Route and dress all cables to minimize the blockage of airflow to and from the chassis.

#### RELATED DOCUMENTATION

| [SRX340 Installation Overview | 35](#)

## SRX340 Transceiver Specifications and Pinouts

#### IN THIS SECTION

- [SRX340 Transceiver Support | 30](#)
- [RJ-45 Connector Pinouts for the SRX340 Firewall Ethernet Port | 31](#)
- [RJ-45 Connector Pinouts for the SRX340 Firewall Console Port | 31](#)
- [Mini-USB Connector Pinouts for the SRX340 Firewall Console Port | 32](#)

### SRX340 Transceiver Support

You can find information about the pluggable transceivers supported on your Juniper Networks device by using the Hardware Compatibility Tool. In addition to transceiver and connector type, the optical and cable characteristics—where applicable—are documented for each transceiver. The Hardware

Compatibility Tool enables you to search by product, displaying all the transceivers supported on that device, or category, by interface speed or type. The list of supported transceivers for the SRX340 is located at <https://apps.juniper.net/hct/product/#prd=SRX340>.

## RJ-45 Connector Pinouts for the SRX340 Firewall Ethernet Port

Table 16 on page 31 describes the RJ-45 connector pinouts for the Ethernet port.

**Table 16: RJ-45 Connector Pinouts for the SRX340 Firewall Ethernet Port**

Pin	Signal
1	BI_DA+
2	BI_DA
3	BI_DB+
4	BI_DC+
5	BI_DC
6	BI_DB
7	BI_DD+
8	BI_DD

## RJ-45 Connector Pinouts for the SRX340 Firewall Console Port

Table 17 on page 32 describes the RJ-45 connector pinouts for the console port.

**Table 17: RJ-45 Connector Pinouts for the SRX340 Firewall Console Port**

Pin	Signal	Description
1	RTS	Request to Send
2	DTR	Data Terminal Ready
3	TXD	Transmit Data
4	Ground	Signal Ground
5	Ground	Signal Ground
6	RXD	Receive Data
7	DSR/DCD	Data Set Ready
8	CTS	Clear to Send

## Mini-USB Connector Pinouts for the SRX340 Firewall Console Port

The SRX340 Firewall has two console ports: an RJ-45 Ethernet port and a mini-USB Type-B port. If your management device (laptop or PC) does not have a DB-9 plug connector pin or an RJ-45 connector pin, you can connect your management device to the Mini-USB Type-B console port of the services gateway by using a cable that has a standard Type-A USB connector on one end and a Mini-USB Type-B (5-pin) connector on the other end. [Table 18 on page 33](#) describes the Mini-USB Type-B connector pinouts for the console port.



**NOTE:** By design, the mini-USB console port has higher priority over the RJ-45 console port. If the mini-USB and RJ-45 console ports are both connected, then the mini-USB console port will be active.

**Table 18: Mini-USB Type-B Connector Pinouts for the Services Gateway Console Port**

Pin	Signal	Cable Color	Description
1	VCC	Red	+5 VDC
2	D-	White	Data -
3	D+	Green	Data +
X	N/C		Could be not connected (N/C), connected to ground (GND), or used as an attached device presence indicator
4	GND	Black	Ground

# 4

CHAPTER

## Initial Installation and Configuration

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### IN THIS CHAPTER

- [SRX340 Installation Overview | 35](#)
- [Unpacking and Mounting the SRX340 | 36](#)
- [Connecting the SRX340 to Power | 41](#)
- [Connecting the SRX340 to External Devices | 46](#)
- [Register Products—Mandatory to Validate SLAs | 48](#)
- [Configuring Junos OS on the SRX340 | 49](#)
- [Installing the Optional SATA Solid-State Drive in SRX340 and SRX345 Services Gateways | 60](#)

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# SRX340 Installation Overview

## IN THIS SECTION

- [SRX340 Firewall Installation Overview | 35](#)
- [SRX340 Firewall Autoinstallation Overview | 35](#)

## SRX340 Firewall Installation Overview

After you have prepared the site for installation and unpacked the SRX340 Firewall, you are ready to install the device. It is important to proceed through the installation process in the following order:

1. Review the safety guidelines explained in ["General Electrical Safety Guidelines and Warnings" on page 98](#).
2. Prepare the services gateway for installation as described in ["Preparing the SRX340 Services Gateway for Rack-Mount Installation" on page 39](#).
3. Install the services gateway as described in ["Installing the SRX340 Services Gateway in a Rack" on page 40](#).
4. Connect cables to external devices.
5. Connect the grounding cable as described in ["Connecting the SRX340 Services Gateway Grounding Cable" on page 42](#).
6. Power on the services gateway as described in ["Powering On the SRX340 Services Gateway" on page 44](#).

## SRX340 Firewall Autoinstallation Overview

The autoinstallation process begins any time a services gateway is powered on and cannot locate a valid configuration file in the internal flash. Typically, a configuration file is unavailable when a services gateway is powered on for the first time or if the configuration file is deleted from the internal flash. The autoinstallation feature enables you to deploy multiple services gateways from a central location in the network.

If you are setting up many devices, autoinstallation can help automate the configuration process by loading configuration files onto new or existing devices automatically over the network. You can use either the J-Web interface or the CLI to configure a device for autoinstallation.

For the autoinstallation process to work, you must store one or more host-specific or default configuration files on a configuration server in the network and have a service available—typically Dynamic Host Configuration Protocol (DHCP)—to assign an IP address to the services gateway.

Autoinstallation takes place automatically when you connect an Ethernet port on a new services gateway to the network and power on the device. To simplify the process, you can explicitly enable autoinstallation on a device and specify a configuration server, an autoinstallation interface, and a protocol for IP address acquisition.



**NOTE:** If the USB autoinstallation feature is enabled (the default configuration), removal of a USB storage device immediately after insertion is not supported.

After you insert a USB storage device, Junos OS scans the device to check whether it contains the USB autoinstallation file. This process might take up to 50 seconds to complete depending on the quality of the USB storage device and the number and size of the files in the device. Removing the USB storage device while this process is running might cause the services gateway to reboot, the USB port to stop working, and data loss on the USB. We recommend that after inserting a USB storage device, you wait for at least 60 seconds before removing it.

By issuing the `set system autoinstallation usb disable` command (which disables the USB autoinstallation feature) before you insert the USB device, you can reduce the waiting interval between insertion and removal of a USB storage device from 60 seconds to 20 seconds.

For more information about configuring autoinstallation, see the following topics:

- [Installation and Upgrade Guide for Security Devices](#)
- [Network Management and Monitoring Guide](#)

## Unpacking and Mounting the SRX340

### IN THIS SECTION

- [Unpacking the SRX340 Firewall | 37](#)

- Verifying Parts Received with the SRX340 Firewall | [38](#)
- Preparing the SRX340 Firewall for Rack-Mount Installation | [39](#)
- Installing the SRX340 Firewall in a Rack | [40](#)

## Unpacking the SRX340 Firewall

Ensure that you have the following parts and tools available:

- Phillips (+) screwdriver, number 2
- Blank panels to cover any slots not occupied by a component

The SRX340 Firewall is shipped in a cardboard carton and secured with foam packing material. The carton also contains an accessory box and quick start instructions.



**NOTE:** The services gateway is maximally protected inside the cardboard carton. Do not unpack it until you are ready to begin installation.

To unpack the SRX340 Firewall:

1. Move the cardboard carton to a staging area as close to the installation site as possible, where you have enough room to remove the components from the chassis.
2. Position the cardboard carton with the arrows pointing up.
3. Carefully open the top of the cardboard carton.
4. Remove the foam covering the top of the services gateway.
5. Remove the accessory box.
6. Verify the parts received against the lists in "[Verifying Parts Received with the SRX340 Services Gateway](#)" on page [38](#).
7. Store the brackets and bolts inside the accessory box.
8. Save the shipping carton and packing materials in case you need to move or ship the services gateway at a later time.

## Verifying Parts Received with the SRX340 Firewall

The SRX340 Firewall shipment package contains a packing list. Check the parts in the shipment against the items on the packing list. The packing list specifies the part numbers and carries a brief description of each part in your order.

If any part on the packing list is missing, contact your customer service representative or contact Juniper customer care from within the U.S. or Canada by telephone at 1-888-314-5822. For international-dial or direct-dial options in countries without toll-free numbers, see <https://www.juniper.net/support/requesting-support.html>.

A fully configured services gateway contains the chassis with installed components, listed in [Table 19 on page 38](#), and an accessory box, which contains the parts listed in [Table 20 on page 38](#).



**NOTE:** The parts shipped with your services gateway can vary depending on the configuration you ordered.

**Table 19: Parts List for a Fully Configured SRX340 Firewall**

Component	Quantity
SRX340 Firewall chassis	1
Mounting brackets	2
Mounting screws to attach the mounting brackets to the chassis	8
USB console cable with Type-A and Mini-B USB plugs	1
Power cord appropriate for your geographical location	1

**Table 20: Accessory Parts List for the SRX340 Firewall**

Part	Quantity
Juniper Networks Product Warranty and RoHS Card	1

**Table 20: Accessory Parts List for the SRX340 Firewall (Continued)**

Part	Quantity
End User License Agreement	1
Documentation Roadmap and Product Warranty	1

## Preparing the SRX340 Firewall for Rack-Mount Installation

You can mount an SRX340 Firewall on four-post (telco) racks, enclosed cabinets, and open-frame racks. Center-mount racks are not supported.

Before mounting the SRX340 Firewall in a rack:

- Verify that the site meets the requirements described in ["Site Preparation Checklist for the SRX340 Services Gateway" on page 22](#).
- Verify that you have the following parts available in your rack-mounting kit for the SRX340 Firewall:
  - Rack-mounting brackets
  - Eight mounting screws to attach the mounting brackets to the chassis of the services gateway
  - Four mounting screws to attach the mounting brackets to the rack rail
- Verify that the racks or cabinets meet the specific requirements described in ["Rack Requirements for the SRX340 Services Gateway" on page 29](#).
- Place the rack or cabinet in its permanent location, allowing adequate clearance for airflow and maintenance, and secure it to the building structure. For more information, see [SRX340 Services Gateway Cabinet Airflow Requirements](#).
- Remove the gateway chassis from the shipping carton. For unpacking instructions, see ["Unpacking the SRX340 Services Gateway" on page 37](#).

## Installing the SRX340 Firewall in a Rack

You can front-mount the SRX340 Firewall in a rack. Many types of racks are acceptable, including four-post (telco) racks, enclosed cabinets, and open-frame racks.

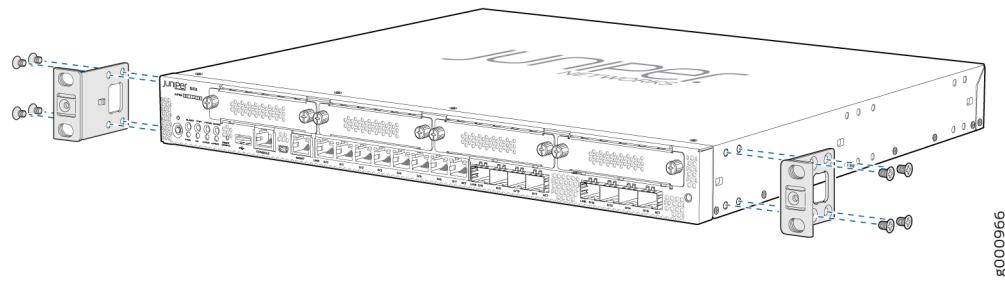


**NOTE:** If you are installing multiple devices in one rack, install the lowest one first and proceed upward in the rack.

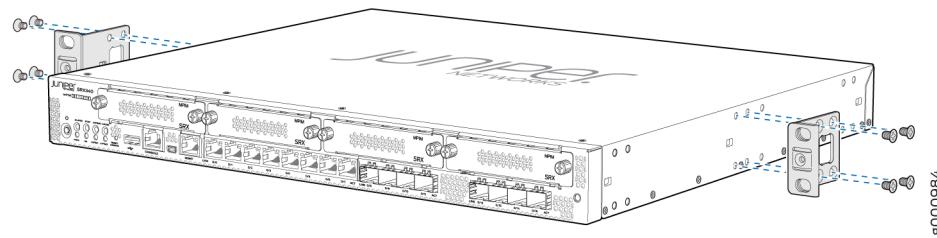
To install the services gateway in a rack:

1. Position a mounting bracket on each side of the chassis.
2. Use a number-2 Phillips (+) screwdriver to install the screws that secure the mounting brackets to the chassis. Use either the front mount position, as shown in [Figure 6 on page 40](#), or the center mount position, as shown in [Figure 7 on page 40](#).

**Figure 6: Installing the Rack Mount Brackets (Front Mount Position)**



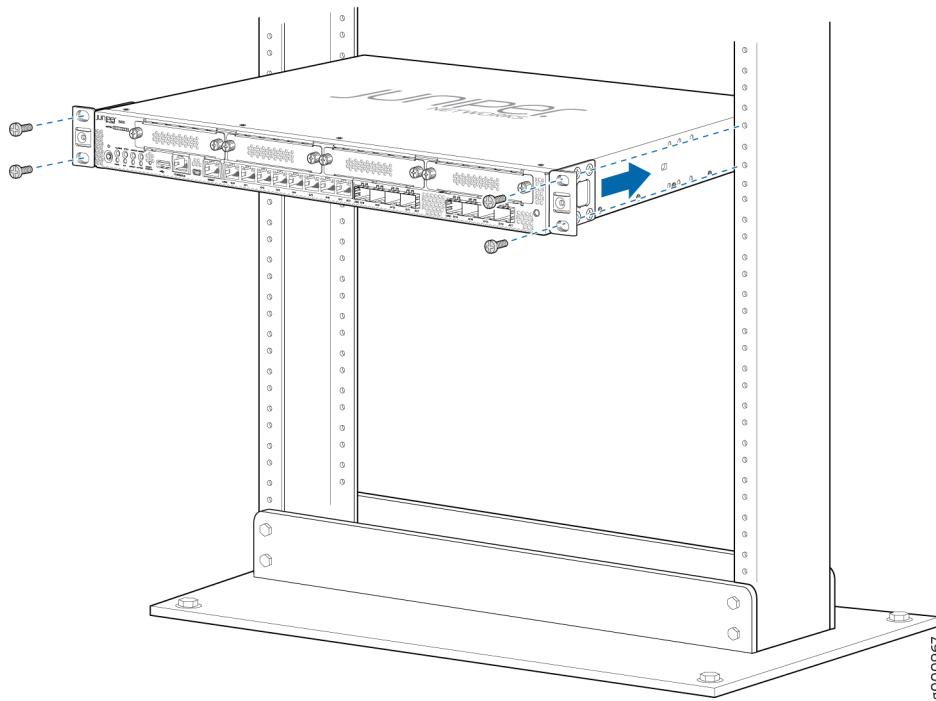
**Figure 7: Installing the Rack Mount Brackets (Center Mount Position)**



3. Have one person grasp the sides of the services gateway, lift it, and position it in the rack.
4. Align the bottom hole in each mounting bracket with a hole in each rack rail, making sure the chassis is level.
5. Have a second person install a mounting screw into each of the two aligned holes.

6. Install the second screw in each mounting bracket as shown in [Figure 8 on page 41](#).

**Figure 8: Installing the Services Gateway in the Rack (Front Mount Shown, Center Mount Similar)**



7. Verify that the mounting screws on one side of the rack are aligned with the mounting screws on the opposite side and that the services gateway is level.

## RELATED DOCUMENTATION

[Configuring Junos OS on the SRX340 | 49](#)

# Connecting the SRX340 to Power

## IN THIS SECTION

- [Required Tools and Parts for Grounding the SRX340 Services Gateway | 42](#)
- [Connecting the SRX340 Firewall Grounding Cable | 42](#)

- Connecting the SRX340 Firewall to an AC Power Supply | [43](#)
- Powering On the SRX340 Services Gateway | [44](#)
- Powering Off the SRX340 Services Gateway | [45](#)

## Required Tools and Parts for Grounding the SRX340 Services Gateway

To ground and to provide power to the services gateway, you need the following tools:

- Phillips (+) screwdrivers, numbers 1 and 2
- Electrostatic discharge (ESD) grounding wrist strap
- Wire cutters

## Connecting the SRX340 Firewall Grounding Cable

To meet safety and electromagnetic interference (EMI) requirements and to ensure proper operation, you must connect the SRX340 Firewall to earth ground before you connect power to the services gateway.

You ground the services gateway by connecting a grounding cable to earth ground and then attaching it to the chassis grounding point located on the side of the device using the Panduit LCD8-10A or equivalent grounding lug (provided) and two #10-32 UNF screws (provided). You must install the SRX340 in a restricted-access location and ensure that the chassis is always properly grounded. The SRX340 has a two-hole protective grounding terminal provided on the chassis. See [Figure 9 on page 43](#). Under all circumstances, use this grounding connection to ground the chassis. For AC-powered systems, you must also use the grounding wire in the AC power cord along with the two-hole grounding lug connection. This tested system meets or exceeds all applicable EMC regulatory requirements with the two-hole protective grounding terminal.

You must provide the grounding cable (#8 AWG or as permitted by the local code).

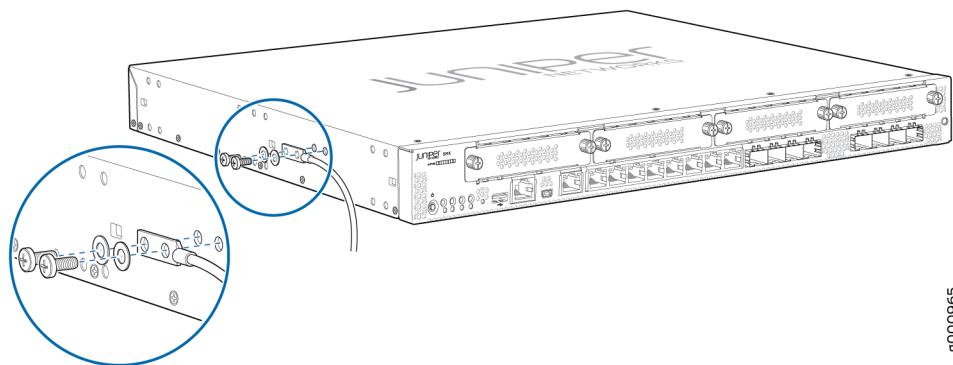


**CAUTION:** Before you connect power to the services gateway, a licensed electrician must attach a cable lug to the grounding and power cables that you supply. A cable with an incorrectly attached lug can damage the services gateway (for example, by causing a short circuit).

To ground the device:

1. Attach an electrostatic discharge (ESD) grounding strap to your bare wrist, and connect the strap to the ESD point on the chassis. For more details, see *Prevention of Electrostatic Discharge Damage*.
2. Ensure that all grounding surfaces are clean and brought to a bright finish before grounding connections are made.
3. Connect the grounding cable to a proper earth ground.
4. Place the grounding cable lug over the grounding point (sized for #10-32 UNF screws) on the side of the chassis as shown in [Figure 9 on page 43](#).
5. Secure the grounding cable lug to the grounding point, first with the washer, then with the screws.

**Figure 9: Connecting the Grounding Cable to the SRX340 Firewall**



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6. Dress the grounding cable and verify that it does not touch or block access to the services gateway components and that it does not drape where people could trip on it.



**NOTE:** The device should be permanently connected to ground during operation.

## Connecting the SRX340 Firewall to an AC Power Supply

You connect AC power to the services gateway by attaching a power cord from the AC power source to the AC appliance inlet located on the power supply faceplate. To connect the device to the power supply:



**NOTE:** The services gateway must be connected to earth ground during normal operation. The protective earthing terminal on the side of the chassis is provided to connect the services gateway to ground.

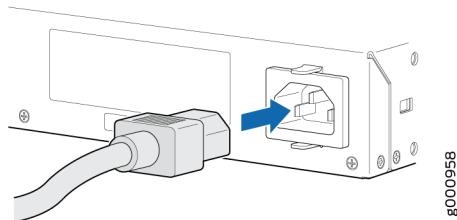
1. Attach an electrostatic discharge (ESD) grounding strap to your bare wrist, and connect the other end of the ESD strap to the ESD point on the rack.
2. Insert the appliance coupler end of the power cord into the appliance inlet on the power supply faceplate.



**NOTE:** We strongly recommend that you use only the 3-prong power cord supplied with your services gateway.

3. Insert the power cord plug into an external AC power source receptacle as shown in [Figure 10 on page 44](#). Verify that the power cord does not block the air exhaust and access to services gateway components or drape where people could trip on it.

**Figure 10: Connecting the SRX340 Firewall to an AC Power Supply**



**CAUTION:** We recommend using a surge protector for the power connection.

## Powering On the SRX340 Services Gateway

To power on the services gateway:

1. Insert the power cord plug into an AC power source receptacle.
2. Turn on the power to the AC power receptacle.

The device starts automatically as the power supply completes its startup sequence. The PWR LED lights during startup and remains on when the device is operating normally.



**NOTE:** After the power supply is turned on, it can take up to 60 seconds for status indicators—such as the STAT and PWR LEDs—to show that the power supply is functioning normally. Ignore error indicators that appear during the first 60 seconds.



**NOTE:** When the system is completely powered off and you turn on the power supply, the device starts as the power supply completes its startup sequence. If the device finishes starting and you need to power off the system again, first issue the CLI request system power-off command.

## Powering Off the SRX340 Services Gateway

You can power off the services gateway in one of the following ways:

- Graceful shutdown—Press and immediately release the Power button. The device begins gracefully shutting down the operating system and then powers itself off.



**CAUTION:** Use the graceful shutdown method to power off or reboot the services gateway.

- Forced shutdown—Press the Power button and hold it for ten seconds. The device immediately powers itself off without shutting down the operating system.



**CAUTION:** Use the forced shutdown method as a last resort to recover the services gateway if the services gateway operating system is not responding to the graceful shutdown method.



**WARNING:** Do not press the Power button while the device is shutting down.



**CAUTION:** Forced shutdown can result in data loss and corruption of the file system.



**NOTE:** To remove power completely from the device, unplug the power cord or switch off the AC power source.

After powering off a power supply, wait at least 10 seconds before turning it back on.

After powering on a power supply, wait at least 10 seconds before turning it off.

The Power button on the services gateway is a standby power switch, which will not turn off the input power to the services gateway.



**TIP:** When you are powering off the device, the CLI displays the following message:

Turning the system power off. You can now safely remove the power cable to completely power off the device.



**NOTE:** You can use the **request system reboot** CLI command to schedule a reboot.

## Connecting the SRX340 to External Devices

### IN THIS SECTION

- Connecting the Dial-Up Modem to the Console Port on the SRX340 Services Gateway | [46](#)
- Connecting to the SRX340 Firewall CLI Using a Dial-Up Modem | [47](#)

### Connecting the Dial-Up Modem to the Console Port on the SRX340 Services Gateway

To connect the dial-up modem to the console port on the services gateway:

1. Turn off power to the services gateway.
2. Turn off power to the modem.
3. Connect one end of the Ethernet cable into the console port on the services gateway.
4. Connect the other end of the CAT-5e cable (Ethernet cable) into the RJ-45 to DB-9 serial port adapter.

5. Connect the serial port adapter to a separately purchased DB-9 socket to DB-25 plug adapter or any other adapter appropriate for your modem.
6. Plug the modem adapter into the DB-25 connector on the modem.
7. Connect the modem to your telephone network.
8. Turn on the power to the modem.
9. Power on the services gateway by pressing the Power button on the front panel. Verify that the PWR LED on the front panel turns green.



**NOTE:** Most modems have an RS-232 DB-25 connector. You must separately purchase an adapter to connect your modem to the RJ-45 to DB-9 adapter and the Ethernet cable.



**NOTE:** We no longer include the console cable as part of the device package. If the console cable and adapter are not included in your device package, or if you need a different type of adapter, you can order the following separately:

- RJ-45 to DB-9 adapter (JNP-CBL-RJ45-DB9)
- RJ-45 to USB-A adapter (JNP-CBL-RJ45-USBA)
- RJ-45 to USB-C adapter (JNP-CBL-RJ45-USBC)

If you want to use RJ-45 to USB-A or RJ-45 to USB-C adapter you must have X64 (64-Bit) Virtual COM port (VCP) driver installed on your PC. See <https://ftdichip.com/drivers/vcp-drivers/> to download the driver.

## Connecting to the SRX340 Firewall CLI Using a Dial-Up Modem

To remotely connect to the CLI through a dial-up modem connected to the console port on the services gateway:

1. Connect a modem at your remote location to a management device such as a PC or laptop computer.
2. Start your asynchronous terminal emulation application (such as Microsoft Windows HyperTerminal) on the PC or laptop computer.
3. Select the COM port to which the modem is connected (for example, COM1).
4. Configure the port settings :
  - Bits per second—9600
  - Data bits—8

- Parity—None
- Stop bits—1
- Flow control—None

5. In the HyperTerminal window, enter **AT**.

For more information on the AT commands, see the following topics:

- [Installation and Upgrade Guide for Security Devices](#)
- [Network Monitoring and Troubleshooting Guide](#)

An **OK** response verifies that the modem can communicate successfully with the COM port on the PC or laptop.

6. Dial the modem that is connected to the console port on the services gateway by entering **ATDT *remote-modem-number***. For example, if the number of the modem connected to the console port on the services gateway is 0013033033030, enter **ATDT 0013033033030**.

The services gateway login prompt appears.

7. Log in as the root user. No password is required at initial connection, but you must assign a root password before committing any configuration settings.

## Register Products—Mandatory to Validate SLAs

Juniper Networks auto registers newly purchased products based on the end customer information provided at the point of sale. Registering products and changes to products activates your hardware replacement service-level agreements (SLAs).



**CAUTION:** Update the installation base data if any installation base data is added or changed or if the installation base is moved. Juniper Networks is not responsible for customers not meeting the hardware replacement service-level agreement (SLA) for products that do not have registered serial numbers or accurate installation base data. To know more about how to register your product and update your installation base, see [Juniper Networks Product Registration and Install Base Management](#).

# Configuring Junos OS on the SRX340

## IN THIS SECTION

- [SRX340 Firewall Factory-Default Settings | 49](#)
- [Initial Configuration Using the CLI | 51](#)
- [Initial Configuration Using J-Web | 55](#)
- [Configure the Device Using ZTP with Juniper Networks Network Service Controller | 59](#)

The services gateway is shipped with the Juniper Networks Junos operating system (Junos OS) preinstalled and ready to be configured when the device is powered on. You can perform the initial software configuration of the services gateway by using the browser-based setup wizard or by using the command-line interface (CLI).

## SRX340 Firewall Factory-Default Settings

### IN THIS SECTION

- [How to View Factory-Default Settings | 51](#)

The SRX340 device is shipped with the following factory-default settings:

**Table 21: Security Policies**

Source Zone	Destination Zone	Policy Action
trust	trust	permit
trust	untrust	permit

**Table 22: NAT Rules**

Source Zone	Destination Zone	Policy Action
trust	untrust	Source NAT to untrust zone interface

**Table 23: Ethernet Interfaces**

Port Label	Interface	Security Zone	DHCP State	IP Address
0/0 and 0/15	ge-0/0/0 and ge-0/0/15	untrust	Client	Unassigned
0/1 to 0/14	VLAN Interface irb.0 (ge-0/0/1 to ge-0/0/14)	trust	Server	192.168.2.1/24
MGMT	fxp0		Server	192.168.1.1/24

**Table 24: LTE Interfaces**

Interface	Security Zone	IP Address
cl-1/0/0	N/A	N/A
dl0 (logical)	untrust	ISP assigned*

\*Only if the LTE Mini-PIM is present

The SRX340 device is shipped with the following services and protocols enabled by default:

**Table 25: Services, Protocols, and Startup Mode**

Services	Protocols	Device Startup Mode
SSH	RSTP (all interfaces)	Switching
HTTPS		



**NOTE:** Starting in Junos OS Release 25.2R1 the factory-default device configuration does not include the `netconf ssh` statement at the `[edit system services]` hierarchy level.

To provide secure traffic, a basic set of screens are configured on the untrust zone.

If the current active configuration fails, you can use the `load factory-default` command to revert to the factory-default configuration.

## How to View Factory-Default Settings

To view the factory-default settings on your device:

1. Log in as the root user and provide your credentials.
2. View the list of default configuration files:

```
user@host> file list /etc/config
```

3. View the required default configuration file.

```
user@host> file show /etc/config/<config file name>
```

When you commit changes to the configuration, a new configuration file is created, which becomes the active configuration. If the current active configuration fails, you can use the `load factory-default` command to revert to the factory-default configuration.

## Initial Configuration Using the CLI

### IN THIS SECTION

- [Connect to the Serial Console Port | 52](#)
- [Connect to the Mini-USB Console Port | 52](#)
- [Configure the SRX340 Using the CLI | 54](#)

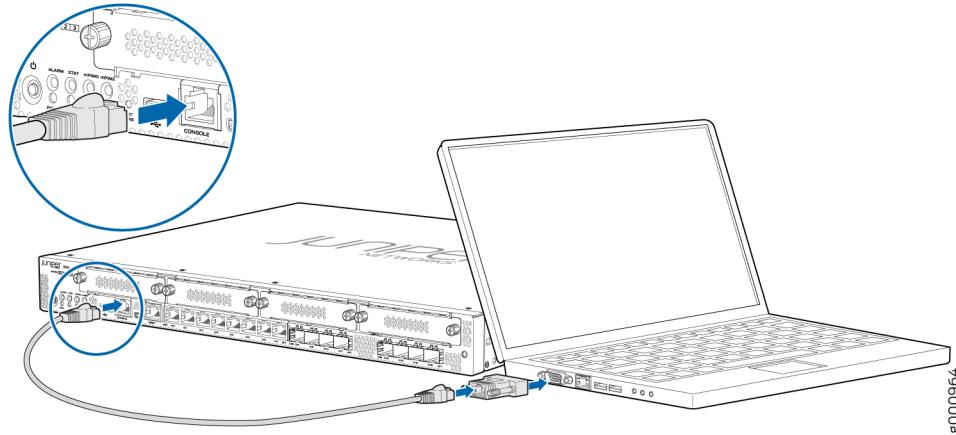
You can use either the serial or the mini-USB console port on the device.

## Connect to the Serial Console Port

To connect to the serial console port:

1. Plug one end of the Ethernet cable into the RJ-45 to DB-9 serial port adapter with your SRX340.
2. Plug the RJ-45 to DB-9 serial port adapter into the serial port on the management device.
3. Connect the other end of the Ethernet cable to the serial console port on the SRX340.

**Figure 11: Connect to the Console Port on the SRX340**



4. Start your asynchronous terminal emulation application (such as Microsoft Windows HyperTerminal) and select the appropriate COM port to use (for example, COM1).
5. Configure the serial port settings with the following values:
  - Baud rate—9600
  - Parity—N
  - Data bits—8
  - Stop bits—1
  - Flow control—none

## Connect to the Mini-USB Console Port

To connect to the mini-USB console port:

1. Download the USB driver to the management device from the [Downloads](#) page. To download the driver for Windows OS, select **6.5** from the **Version** drop-down list. To download the driver for macOS, select **4.10** from the **Version** drop-down list.
2. Install the USB console driver software:



**NOTE:** Install the USB console driver software before attempting to establish a physical connection between the SRX340 and the management device, otherwise the connection will fail.

- a. Copy and extract the **.zip** file to your local folder.
- b. Double-click the **.exe** file. The installer screen appears.
- c. Click **Install**.
- d. Click **Continue Anyway** on the next screen to complete the installation.

If you chose to stop the installation at any time during the process, then all or part of the software will fail to install. In such a case, we recommend that you uninstall the USB console driver and then reinstall it.

- e. Click **OK** when the installation is complete.

3. Plug the large end of the USB cable supplied with the SRX340 into a USB port on the management device.
4. Connect the other end of the USB cable to the mini-USB console port on the SRX340.
5. Start your asynchronous terminal emulation application (such as Microsoft Windows HyperTerminal) and select the new COM port installed by the USB console driver software. In most cases, this is the highest-numbered COM port in the selection menu.  
You can locate the COM port under **Ports (COM & LPT)** in **Windows Device Manager** after the driver is installed and initialized. This might take several seconds.
6. Configure the port settings with the following values:
  - Bits per second—9600
  - Parity—None
  - Data bits—8
  - Stop bits—1
  - Flow control—None
7. If you have not already done so, power on the SRX340 by pressing the **Power** button on the front panel. Verify that the **PWR** LED on the front panel turns green.

The terminal emulation screen on your management device displays the startup sequence. When the SRX340 has finished starting up, a login prompt appears.

## Configure the SRX340 Using the CLI

To configure the SRX340 by using the CLI:

1. Start the CLI.

```
root@%cli  
root>
```



**NOTE:** You can view the factory-default settings by using the `show configuration` command.

2. Enter configuration mode.

```
configure  
[edit]  
root#
```

3. Set the root authentication password by entering a cleartext password, an encrypted password, or an SSH public key string (DSA or RSA).

```
[edit]  
root# set system root-authentication plain-text-password  
New password: password  
Retype new password: password
```

4. Commit the configuration to activate it on the device.

```
[edit]  
root# commit
```

## Initial Configuration Using J-Web

### IN THIS SECTION

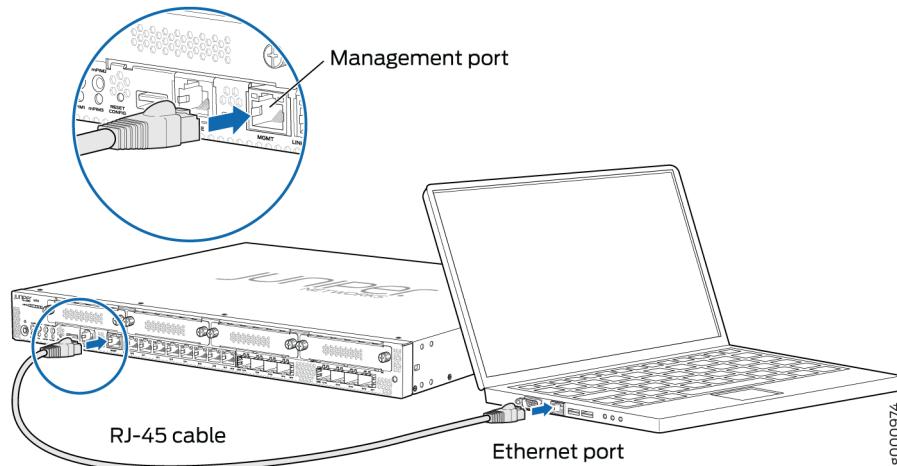
- [Configure Using J-Web | 55](#)
- [Customize the Configuration for Junos OS Release 19.2 | 57](#)
- [Customize the Configuration for Junos OS Release 15.1X49-D170 | 57](#)

## Configure Using J-Web

To configure the device by using J-Web:

1. Connect one end of the Ethernet cable to the management port (labeled **MGMT**) on the device. The ge-0/0/0 and ge-0/0/15 interfaces (ports **0/0** and **0/15**) are WAN interfaces. Do not use these ports for the initial configuration procedure.
2. Connect the other end of the Ethernet cable to the management device.

**Figure 12: Connecting the SRX340 to a Management Device**



The SRX340 functions as a DHCP server and automatically assigns an IP address to the laptop.

3. Ensure that the management device acquires an IP address on the 192.168.1.0/24 network from the device.

If an IP address is not assigned to the management device, manually configure an IP address in the 192.168.1.0/24 network.



**NOTE:** Do not assign the 192.168.1.1 IP address to the management device, as this IP address is assigned to the services gateway.

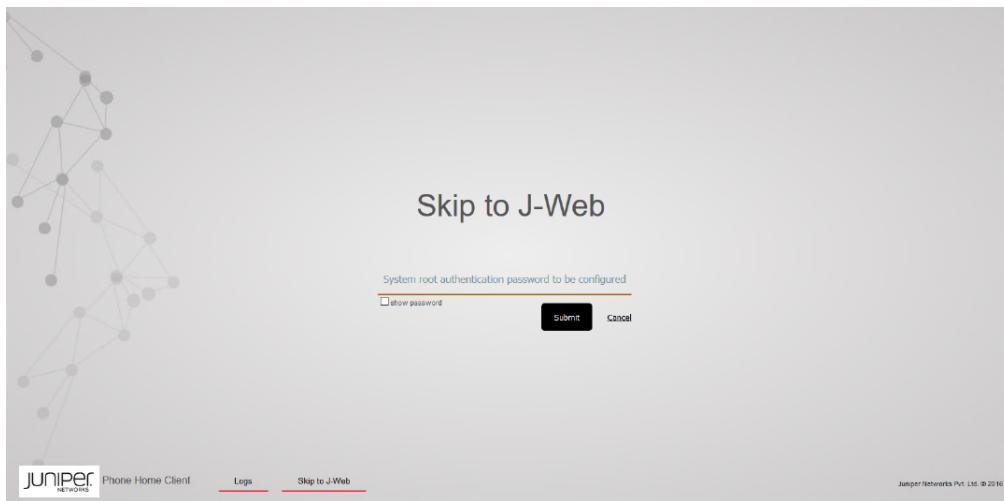
4. Open a browser and type <https://192.168.1.1>. The Phone Home Client page appears.



5. To configure the device:

- Using zero-touch provisioning (ZTP)—Follow the procedure in "Configure the Device Using ZTP with Juniper Networks Network Service Controller" on page 59
- Using J-Web—Click **Skip to J-Web**.

6. Set a root authentication password in the Skip to J-Web page and click **Submit**.



The J-Web login page appears. The SRX340 already has factory-default settings configured to make it a plug-and-play device. So all you have to do to get the SRX340 up and running is connect it to your LAN and WAN networks.

7. Connect the WAN network to port **0/0** to obtain a dynamic IP address.
8. Connect the LAN network to any of the ports from **0/1** through **0/14**.

- Check to see if the SRX340 is connected to the Internet. Go to <http://www.juniper.net>. If the page does not load, check the Internet connection.

After you complete these steps, you can start using the SRX340 on your network right away.

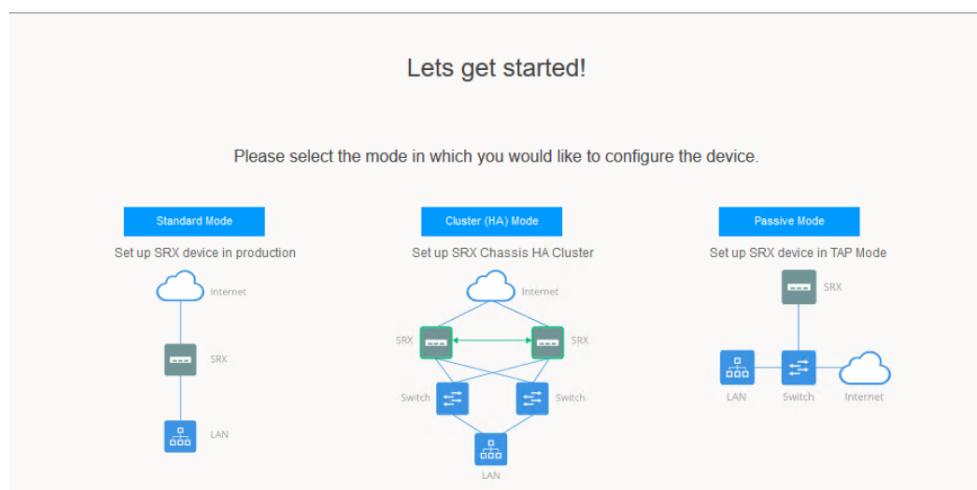
You can continue to customize the settings by logging in to J-Web and selecting the configuration mode that's right for you. You can then follow the screens as they appear in the Setup wizard.

- To customize the configuration in Junos OS Release 19.2, see ["Customize the Configuration for Junos OS Release 19.2" on page 57](#).
- To customize the configuration in Junos OS Release 15.1X49-D170, see ["Customize the Configuration for Junos OS Release 19.2" on page 57](#).

## Customize the Configuration for Junos OS Release 19.2

You can select any one of the configuration modes to customize the configuration:

- Standard—Configure basic security settings for the SRX340.
- Cluster (HA)—Set up the SRX340 in chassis cluster mode.
- Passive—Set up the SRX340 in Tap mode. Tap mode enables the SRX340 to passively monitor traffic flows across a network.



## Customize the Configuration for Junos OS Release 15.1X49-D170

You can select any one of the configuration modes to customize the configuration:

- Guided Setup (uses a dynamic IP address)—Enables you to set up the SRX340 in a custom security configuration. You can select either the Basic or the Expert option.

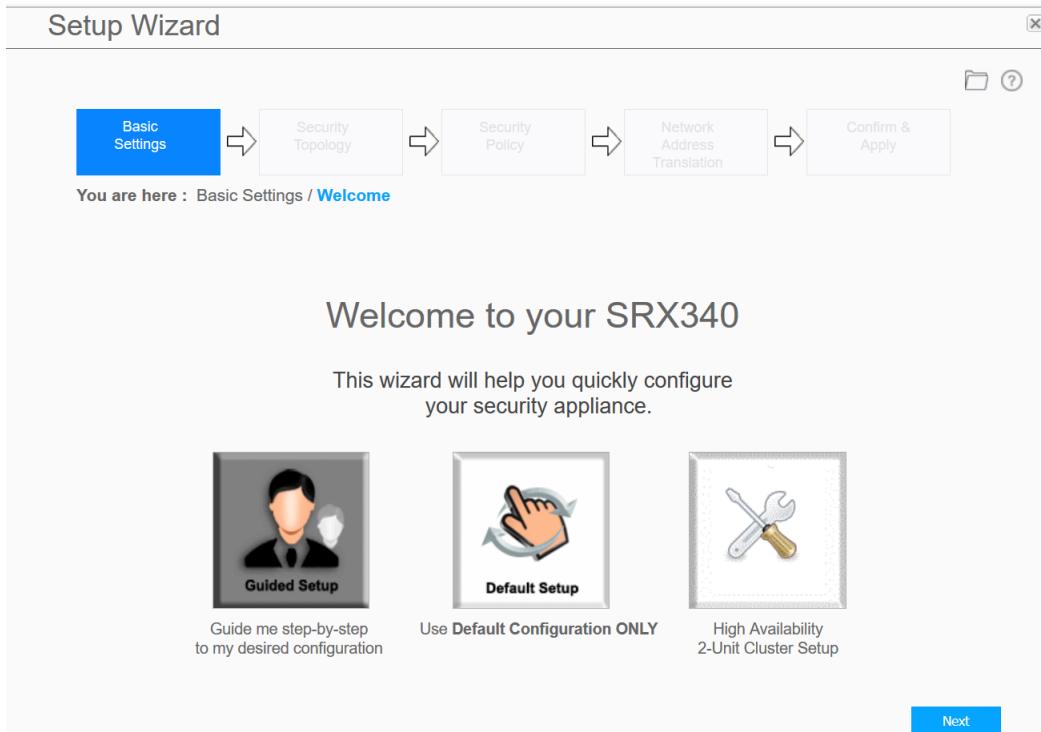
The following table compares the Basic and Expert levels:

Options	Basic	Expert
Number of internal zones allowed	3	$\geq 3$
Internet zone configuration options	<ul style="list-style-type: none"> <li>• Static IP</li> <li>• Dynamic IP</li> </ul>	<ul style="list-style-type: none"> <li>• Static IP</li> <li>• Static pool</li> <li>• Dynamic IP</li> </ul>
Internal zone service configuration	Allowed	Allowed
Internal destination NAT configuration	Not Allowed	Allowed



**NOTE:** If you change the IP address of the port to which the laptop is connected, you might lose connectivity to the device when applying the configuration in the Guided Setup mode. To access J-Web again, open a new browser window and type `https://new IP address`.

- Default Setup (uses a dynamic IP address)—Enables you to quickly set up the SRX340 with the default configuration. Any additional configuration can be done after the wizard setup is completed.
- High Availability—Enables you to set up a chassis cluster with a default basic configuration.



## Configure the Device Using ZTP with Juniper Networks Network Service Controller



**NOTE:** You can configure using ZTP for Junos OS Release 19.2 and earlier releases.

You can use ZTP to complete the initial configuration of the SRX340 in your network automatically, with minimum intervention.

Network Service Controller is a component of the Juniper Networks Contrail Service Orchestration platform that simplifies and automates the design and implementation of custom network services that use an open framework.

For more information, refer to the Network Service Controller section in the datasheet at <http://www.juniper.net/assets/us/en/local/pdf/datasheets/1000559-en.pdf>.

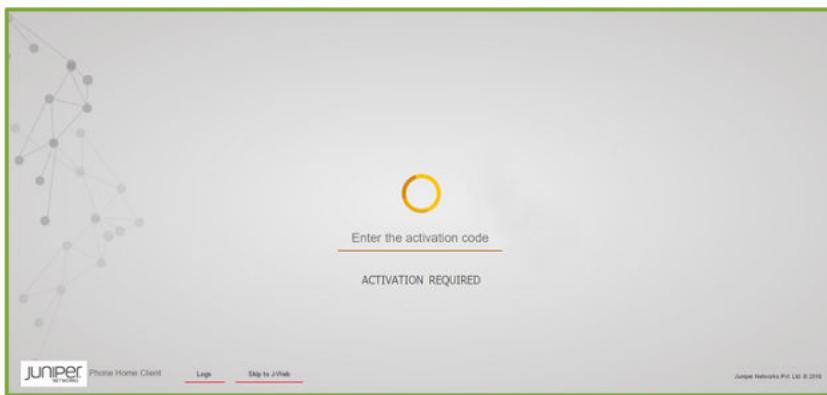
To configure the device automatically using ZTP:



**NOTE:** To complete the ZTP process, ensure that the SRX340 is connected to the Internet.

- If you already have the authentication code, enter the code in the webpage displayed.

**Figure 13: Authentication Code Page**



On successful authentication, the initial configuration is applied and committed on the SRX340. Optionally, the latest Junos OS image is installed on the SRX340 before the initial configuration is applied.

- If you do not have the authentication code, you can use the J-Web setup wizard to configure the SRX340. Click **Skip to J-Web** and configure the SRX340 using J-Web.

## Installing the Optional SATA Solid-State Drive in SRX340 and SRX345 Services Gateways

The SRX340 and SRX345 services gateways allows optional installation of a 100 GB serial advanced technology attachment (SATA) solid-state drive (SSD), which can be used for storing traffic log entries. The SATA SSD is not hot-swappable.



**NOTE:** Use only a Juniper-qualified SATA SSD.

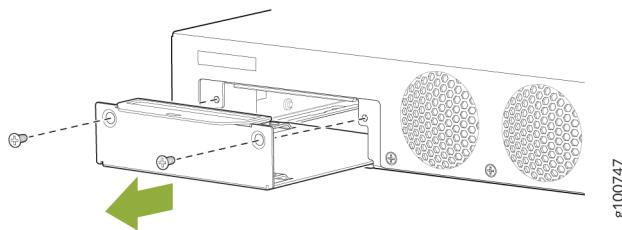
Before you install the SSD, ensure that you have taken the necessary precautions to prevent electrostatic discharge (ESD) damage (see *Prevention of Electrostatic Discharge Damage*).

To install the SSD:

1. Power off the services gateway.

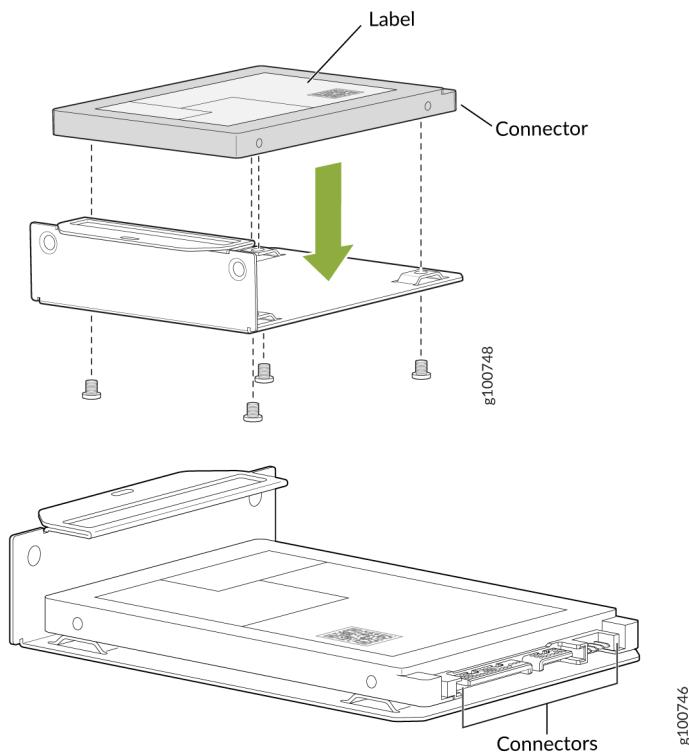
2. Attach an ESD grounding strap to your bare wrist and connect the strap to the ESD point on the chassis.
3. Remove the two screws securing the SSD cover plate located on the rear panel, and remove the SSD tray from the slot.

**Figure 14: Removing the SSD Tray**



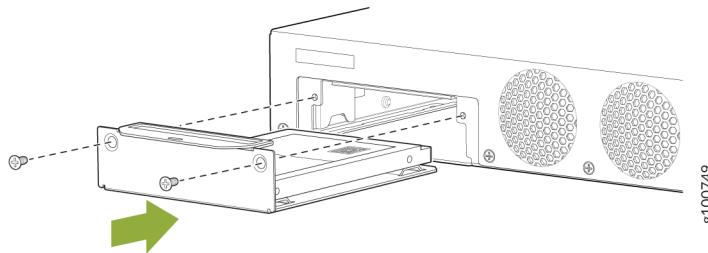
4. Place the SSD on the tray, with the label facing up. Secure the SSD to the tray by using four M3x6 mm screws. Apply between 4.5 in.-lb (0.51 N·m) and 6 in.-lb (0.67 N·m) of torque to each screw.

**Figure 15: Securing the SSD to the SSD Tray**



5. Slide the SSD tray into the slot and secure the cover plate.

Figure 16: Installing the SSD



6. Power on the services gateway.

If the SSD is unformatted, the SSD is formatted during the bootup process. A single partition in the Unix (UFS) format is created, which occupies the entire SSD. The partition is mounted on the `/var/ssl` directory automatically. A symbolic link (symlink) from the `/mfs/var/traffic-log` directory to the `/var/ssl/traffic-log` directory is created.

7. Verify that the SSD information is displayed in the output of the `show chassis hardware detail` and `show system storage detail` commands.

```
user@host> show chassis hardware detail
Hardware inventory:
Item          Version  Part number  Serial number  Description
Chassis
Routing Engine  REV 0x07 650-065042  CZ2916AF0098  SRX345
          da0  7718 MB  ATP CG eUSB          Nand Flash
          ad0  95396 MB  SFSA100GQ1AA4TO-C-LB-21 000060158419A3000068 Hard Disk
          usb0 (addr 1)  product 0x0000 0  vendor 0x0000  uhub0
          usb0 (addr 2)  product 0x1000 4096  vendor 0x090c  umass0
FPC 0
          PIC 0          8xGE,8xGE SFP Base PIC
          Xcvr 12  REV 01  740-021308  AD154130TYA  SFP+-10G-SR
          FPC 1          REV 01  650-073957  AG49041294  FPC
          PIC 0          LTE for AA mPIM
          FPC 2          REV 06  750-064613  BCAN2181  FPC
          PIC 0          1x Serial mPIM (RoHS)
          FPC 3          REV 09  750-064612  BCBB9371  FPC
          PIC 0          1x VDSL2 mPIM (RoHS)
          FPC 4          REV 06  750-064611  BCAZ1189  FPC
          PIC 0          1x T1E1 mPIM (RoHS)
          Power Supply 0
```

```
user@host> show system storage detail
Filesystem      1024-blocks      Used      Avail      Capacity      Mounted on
/dev/da0s1a        592690      400812      144464      74%      /
devfs            1            1            0      100%      /dev
/dev/md0          20012      11884      6528      65%      /junos
/cf/packages     592690      400812      144464      74%      /junos/cf/packages
devfs            1            1            0      100%      /junos/cf/dev
/dev/md1          1383532     1383532      0      100%      /junos
/cf              20012      11884      6528      65%      /junos/cf
devfs            1            1            0      100%      /junos/dev/
/cf/packages     592690      400812      144464      74%      /junos/cf/packages1
procfs           4            4            0      100%      /proc
/dev/bo0s3e       189432        20      174258      0%      /config
/dev/bo0s3f       5239224     27584      4792504      1%      /cf/var
/dev/md2          1056324     100514      871306      10%      /mfs
/cf/var/jail      5239224     27584      4792504      1%      /jail/var
/cf/var/jails/rest-api  5239224     27584      4792504      1%      /web-api/var
/cf/var/log        5239224     27584      4792504      1%      /jail/var/log
devfs            1            1            0      100%      /jail/dev
/dev/md3          1884          4        1730      0%      /jail/mfs
/dev/ssd          96138198     3406      88443738      0%      /var/ssl
```

# 5

CHAPTER

## Maintaining Components

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### IN THIS CHAPTER

- [Maintaining the SRX340 Components | 65](#)

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# Maintaining the SRX340 Components

## IN THIS SECTION

- Required Tools and Parts for Maintaining the SRX340 Firewall Hardware Components | [65](#)
- Routine Maintenance Procedures for the SRX340 Services Gateway | [65](#)
- Maintaining the SRX340 Firewall Cooling System Components | [66](#)
- Maintaining the SRX340 Firewall Power Supply | [66](#)
- Replacing Mini-Physical Interface Modules in the SRX340 Firewall | [66](#)

## Required Tools and Parts for Maintaining the SRX340 Firewall Hardware Components

The following tools and parts are required to maintain the hardware components of the services gateway:

- Electrostatic bag or antistatic mat
- Electrostatic discharge (ESD) grounding wrist strap
- Flat-blade screw-blade screwdriver, approximately 1/8 in. (3 mm)
- Phillips (+) screwdrivers, numbers 1 and 2

## Routine Maintenance Procedures for the SRX340 Services Gateway

For optimum performance of the services gateway, perform the following preventive maintenance procedures regularly:

- Inspect the installation site for moisture, loose wires or cables, and excessive dust.
- Make sure that airflow is unobstructed around the services gateway and into the air intake vents.
- Check the status LEDs on the front and back panels of the services gateway.

## Maintaining the SRX340 Firewall Cooling System Components

The services gateway fan controller works to maintain an optimal temperature for the services gateway. If the fan controller fails, the services gateway temperature will exceed the maximum working temperature and it will fail. Make sure that you maintain the recommended clearances behind the services gateway to enable the fan controller to function optimally.

## Maintaining the SRX340 Firewall Power Supply

To maintain the power supplies of the services gateway:

- Make sure that all power cables are arranged so that they do not obstruct access to other services gateway components.
- Routinely check the POWER LED on the front panel. If this LED is solid green, the power supplies are functioning normally.
- Periodically inspect the site to ensure that the power cables connected to the services gateway are securely in place and that there is no moisture accumulating near the services gateway.

## Replacing Mini-Physical Interface Modules in the SRX340 Firewall

The Mini-PIMs available on the SRX340 Firewall are not hot-swappable. You need to power off the device before removing or installing Mini-PIMs.

The following tools and parts are required for replacing a Mini-Physical Interface Module (MPIM) on the services gateway:

- Electrostatic bag or antistatic mat, for each component
- Electrostatic discharge (ESD) grounding wrist strap
- Flat-blade (-) screwdriver, approximately 1/8 in. (3 mm)
- Phillips (+) screwdriver, number 1
- Blank panels (if no component will be installed)

For information on replacing Mini-PIMs, see the [SRX300 Series and SRX550 High Memory Services Gateway Interface Modules Reference](#).

**SEE ALSO**

| [SRX340 Firewall Field Replaceable Units Overview | 8](#)

# 6

CHAPTER

## Troubleshooting Hardware

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### IN THIS CHAPTER

- Troubleshooting the SRX340 | 69

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# Troubleshooting the SRX340

## IN THIS SECTION

- Troubleshooting Resources for the SRX340 Firewall Overview | [69](#)
- Troubleshooting Chassis and Interface Alarm Messages on the SRX340 Firewall | [69](#)
- Troubleshooting the Power System on the SRX340 Firewall | [71](#)
- Using the RESET CONFIG Button | [71](#)
- Changing the RESET CONFIG Button Behavior | [72](#)

## Troubleshooting Resources for the SRX340 Firewall Overview

To troubleshoot a services gateway, you use the Junos OS command-line interface (CLI) and LEDs on the components:

- LEDs—The LEDs on the services gateway enable you to determine its performance and operation. When the services gateway detects an alarm condition, the **ALARM** LED glows red or amber.
- CLI—The CLI is the primary tool for controlling and troubleshooting hardware, Junos OS, and network connectivity. Use the CLI to display more information about alarms. CLI commands display information about network connectivity derived from the ping and traceroute utilities.
- JTAC—if you need assistance during troubleshooting, you can contact the Juniper Networks Technical Assistance Center (JTAC).

## Troubleshooting Chassis and Interface Alarm Messages on the SRX340 Firewall

When the services gateway detects an alarm condition, the **ALARM** LED on the front panel turns red or amber as appropriate. To view a more detailed description of the alarm cause, issue the `show chassis alarms` CLI command.

[Table 26 on page 70](#) describes alarms that can occur for an SRX340 Firewall chassis component.

**Table 26: SRX340 Firewall Chassis Alarm Conditions and Corrective Actions**

Component	Alarm Conditions	Action	Alarm Severity
Boot media	The services gateway boots from an alternate boot device.	<ul style="list-style-type: none"> <li>If the internal flash memory fails at startup, the services gateway automatically boots itself from the alternative boot device (USB storage device).</li> </ul> <p><b>NOTE:</b> If you configured your services gateway to boot from an alternative boot device, ignore this alarm condition.</p> <ul style="list-style-type: none"> <li>Reformat the internal flash memory and install a bootable image. (See the <a href="#">Software Installation and Upgrade Guide</a> and <a href="#">Network Management and Monitoring Guide</a>)</li> <li>If you did not configure the services gateway to boot from an alternative boot device, contact JTAC.</li> </ul>	Amber (minor)
Hardware components on the services gateway	The services gateway chassis temperature or chassis is too warm	Check the room temperature. See <a href="#">"SRX340 Services Gateway Environmental Specifications" on page 25</a> .	Amber (minor)
	The services gateway temperature is too high, either because of an internal overheating condition or because the maximum recommended room temperature has been exceeded.	The services gateway shuts down automatically in 4 minutes.	Red (major)
Mini-PIM	A Mini-PIM has failed.	<ul style="list-style-type: none"> <li>Contact JTAC.</li> <li>If you must replace the failed Mini-PIM, see <a href="#">SRX300 Series and SRX550 High Memory Services Gateway Interface Modules Reference</a> for information about replacing the Mini-PIMs.</li> </ul>	Red (major)

## Troubleshooting the Power System on the SRX340 Firewall

The PWR LED, located on the front panel of the services gateway, indicates the status of the power system.

[Table 27 on page 71](#) describes the status of the PWR LED.

**Table 27: SRX340 Firewall Power LED Status**

LED Status	Meaning	Possible Cause and Corrective Action
Green	Device is receiving power.	Normal indication. No action is required.
Amber	Indicates that the power button has been pressed and quickly released.	Normal indication. No action is required.
Off	Indicates that the device is not receiving power.	<ul style="list-style-type: none"> <li>Verify that the AC power cord from the power source to the device is not damaged. If the insulation is cracked or broken, immediately replace the cord or cable.</li> <li>Ensure that the socket you plug in is in working condition.</li> <li>Ensure the device has an AC input voltage between 100 and 240 VAC.</li> <li>If you cannot determine the cause of the problem or need additional assistance, contact JTAC.</li> </ul>

## Using the RESET CONFIG Button

If a configuration fails or denies management access to the services gateway, you can use the RESET CONFIG button to restore the device to the factory-default configuration or a rescue configuration. For example, if someone inadvertently commits a configuration that denies management access to a services gateway, you can delete the invalid configuration and replace it with a rescue configuration by pressing the RESET CONFIG button.



**NOTE:** The RESET CONFIG button is recessed to prevent it from being pressed accidentally.

The rescue configuration is a previously committed, valid configuration. You must have previously set the rescue configuration through the J-Web interface or the CLI. To press the RESET CONFIG button, insert a small probe (such as a straightened paper clip) into the pinhole on the front panel.

- By default, pressing and quickly releasing the RESET CONFIG button loads and commits the rescue configuration through the J-Web interface or the CLI. The Status LED is solid amber during this time.
- By default, pressing and holding the RESET CONFIG button for 15 seconds or more—until the Status LED is solid amber—deletes all configurations on the device, including the backup configurations and rescue configuration, and loads and commits the factory configuration.



**NOTE:** Resetting the configuration does not trigger a reboot automatically. Thus, configuration changes that require a reboot, such as Ethernet switching configurations, do not take effect after you reset the configuration. As a result, connectivity to the device might be lost. For the configuration to take effect, power off and power on the device after resetting the configuration.

## Changing the RESET CONFIG Button Behavior

You can change the default operation of the RESET CONFIG button by limiting how the button resets the services gateway:

- To prevent the RESET CONFIG button from setting the device to the factory-default configuration and deleting all other configurations:

```
admin@host# set chassis config-button no-clear
```

You can still press and quickly release the button to reset it to the rescue configuration.

- To prevent the RESET CONFIG button from setting the device to the rescue configuration:

```
admin@host# set chassis config-button no-rescue
```

You can still press and hold the button for 15 seconds or more to reset the gateway to the factory-default configuration.

- To disable the button and prevent the device from resetting to either the factory-default or rescue configuration:

```
admin@host# set chassis config-button no-clear no-rescue
```

The **no-clear** option prevents the RESET CONFIG button from deleting all configurations on the services gateway. The **no-rescue** option prevents the RESET CONFIG button from loading the rescue configuration.

To return the function of the RESET CONFIG button to its default behavior, remove the **config-button** statement from the device configuration.

# 7

CHAPTER

## Contacting Customer Support and Returning the Chassis or Components

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### IN THIS CHAPTER

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# Returning the SRX340 Chassis or Components

## IN THIS SECTION

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- [Returning a SRX340 Firewall Component to Juniper Networks | 76](#)
- [Locating the SRX340 Firewall Chassis Serial Number and Agency Labels | 76](#)
- [Locating the SRX340 Firewall Mini-Physical Interface Module Serial Number Label | 77](#)
- [Listing the SRX340 Firewall Component Details with the CLI | 77](#)
- [Required Tools and Parts for Packing the SRX340 Firewall | 77](#)
- [Packing the SRX340 Firewall for Shipment | 78](#)
- [Packing SRX340 Firewall Components for Shipment | 78](#)

## Contacting Customer Support

Once you have located the serial numbers of the device or component, you can return the device or component for repair or replacement. For this, you need to contact Juniper Networks Technical Assistance Center (JTAC).

You can contact JTAC 24 hours a day, 7 days a week, using any of the following methods:

- On the Web: Using the Service Request Manager link at <https://support.juniper.net/support/>
- By telephone:
  - From the US and Canada: 1-888-314-JTAC
  - From all other locations: 1-408-745-9500



**NOTE:** If contacting JTAC by telephone, enter your 12-digit service request number followed by the pound (#) key if this is an existing case, or press the star (\*) key to be routed to the next available support engineer.

When requesting support from JTAC by telephone, be prepared to provide the following information:

- Your existing service request number, if you have one

- Details of the failure or problem
- Type of activity being performed on the firewall when the problem occurred
- Configuration data displayed by one or more show commands
- Your name, organization name, telephone number, fax number, and shipping address

The support representative validates your request and issues a Return Materials Authorization (RMA) number for return of the device or component.

## Returning a SRX340 Firewall Component to Juniper Networks

To return an SRX340 Firewall or component to Juniper Networks for repair or replacement:

1. Determine the part number and serial number of the services gateway or component.
2. Obtain a Return Materials Authorization (RMA) number from JTAC.



**NOTE:** Do not return the services gateway or any component to Juniper Networks unless you have first obtained an RMA number. Juniper Networks reserves the right to refuse shipments that do not have an RMA. Refused shipments are returned to the customer via collect freight.

3. Pack the SRX340 Firewall or component for shipping.

For more information about return and repair policies, see the customer support webpage at <https://www.juniper.net/support/guidelines.html>.

For product problems or technical support issues, open a support case using the Case Manager link at <https://www.juniper.net/support/> or call 1-888-314-JTAC (within the United States) or 1-408-745-9500 (outside the United States).

## Locating the SRX340 Firewall Chassis Serial Number and Agency Labels

The chassis serial number is located on the side of the chassis.

## Locating the SRX340 Firewall Mini-Physical Interface Module Serial Number Label

Mini-PIMs are field-replaceable on the SRX340 Firewall. Each Mini-PIM has a unique serial number. The serial number label is located on the right side of the Mini-PIM, when the Mini-PIM is horizontally oriented (as it would be when installed on the device). The exact location might be slightly different on different Mini-PIMs, depending on the placement of components on the Mini-PIM.

## List the SRX340 Firewall Component Details with the CLI

Before contacting Juniper Networks to request an RMA, you must find the serial number on the SRX340 Firewall or component.

To list all of the SRX340 Firewall components and their serial numbers, enter the following command:

```
user@host> show chassis hardware
Hardware inventory:
Item          Version  Part number  Serial number  Description
Chassis          CZ3615AN0003  SRX340
Routing Engine  REV 02  650-065043  CZ3615AN0003  RE-SRX340
FPC 0          FPC
PIC 0          8xGE,8xGE SFP Base PIC
Power Supply 0
```



**NOTE:** In the `show chassis hardware` command, the Mini-PIM slot number is reported as an FPC number, and the Mini-PIM number (always 0) is reported as the PIC number.

Most components also have a serial number ID label attached to the component body.

## Required Tools and Parts for Packing the SRX340 Firewall

To remove the components from the SRX340 Firewall or to remove the services gateway from a rack, you need the following tools and parts:

- Electrostatic bag or antistatic mat for each component
- Electrostatic discharge (ESD) grounding wrist strap

- Flat-blade screwdriver, approximately 1/4 in. (6 mm)
- Phillips (+) screwdrivers, numbers 1 and 2

## Packing the SRX340 Firewall for Shipment

To pack the SRX340 Firewall for shipment:

1. Retrieve the shipping carton and packing materials in which the services gateway was originally shipped. If you do not have these materials, contact your Juniper Networks representative about approved packaging materials.
2. Attach an electrostatic discharge (ESD) grounding strap to your bare wrist and connect the strap to the ESD point on the chassis or to an outside ESD point if the device is disconnected from earth ground. For more information about ESD, see [Preventing Electrostatic Discharge Damage to the SRX340 Services Gateway](#).
3. On the console or other management device connected to the services gateway, enter CLI operational mode and issue the following command to shut down the services gateway software:  
`user@host> request system halt`  
Wait until a message appears on the console confirming that the operating system has halted.
4. Shut down power to the services gateway by pressing the Power button on the front of the services gateway.
5. Disconnect power from the services gateway.
6. Remove the cables that connect to all external devices.
7. If the device is installed on a wall or rack, have one person support the weight of the device while another person unscrews and removes the mounting screws.
8. Place the services gateway in the shipping carton.
9. Cover the services gateway with an ESD bag, and place the packing foam on top of and around the device.
10. Replace the accessory box on top of the packing foam.
11. Securely tape the box closed.
12. Write the Return Materials Authorization (RMA) number on the exterior of the box to ensure proper tracking.

## Packing SRX340 Firewall Components for Shipment

Follow these guidelines for packing and shipping individual components of the services gateway:

- When you return a component, make sure that it is adequately protected with packing materials and packed so that the pieces are prevented from moving around inside the carton.
- Use the original shipping materials if they are available.
- Place the individual component in an electrostatic bag.
- Write the Return Materials Authorization (RMA) number on the exterior of the box to ensure proper tracking.



**CAUTION:** Do not stack any of the services gateway components during packing.

# 8

CHAPTER

## Safety and Compliance Information

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# Definitions of Safety Warning Levels

The documentation uses the following levels of safety warnings (there are two *Warning* formats):



**NOTE:** You might find this information helpful in a particular situation, or you might overlook this important information if it was not highlighted in a Note.



**CAUTION:** You need to observe the specified guidelines to prevent minor injury or discomfort to you or severe damage to the device.

**Attention** Veillez à respecter les consignes indiquées pour éviter toute incommodité ou blessure légère, voire des dégâts graves pour l'appareil.



**LASER WARNING:** This symbol alerts you to the risk of personal injury from a laser.

**Avertissement** Ce symbole signale un risque de blessure provoquée par rayon laser.



**WARNING:** This symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry, and familiarize yourself with standard practices for preventing accidents.

**Waarschuwing** Dit waarschuwingssymbool betekent gevaar. U verkeert in een situatie die lichamelijk letsel kan veroorzaken. Voordat u aan enige apparatuur gaat werken, dient u zich bewust te zijn van de bij elektrische schakelingen betrokken risico's en dient u op de hoogte te zijn van standaard maatregelen om ongelukken te voorkomen.

**Varoitus** Tämä varoitusmerkki merkitsee vaaraa. Olet tilanteessa, joka voi johtaa ruumiinvammaan. Ennen kuin työskentelet minkään laitteiston parissa, ota selvää sähkökytkentöihin liittyvistä vaaroista ja tavanomaisista onnettomuuksien ehkäisykeinoista.

**Avertissement** Ce symbole d'avertissement indique un danger. Vous vous trouvez dans une situation pouvant causer des blessures ou des dommages corporels. Avant de travailler sur un équipement, soyez conscient des dangers posés par les circuits électriques et familiarisez-vous avec les procédures couramment utilisées pour éviter les accidents.

**Warnung** Dieses Warnsymbol bedeutet Gefahr. Sie befinden sich in einer Situation, die zu einer Körperverletzung führen könnte. Bevor Sie mit der Arbeit an irgendeinem Gerät

beginnen, seien Sie sich der mit elektrischen Stromkreisen verbundenen Gefahren und der Standardpraktiken zur Vermeidung von Unfällen bewußt.

**Avvertenza** Questo simbolo di avvertenza indica un pericolo. La situazione potrebbe causare infortuni alle persone. Prima di lavorare su qualsiasi apparecchiatura, occorre conoscere i pericoli relativi ai circuiti elettrici ed essere al corrente delle pratiche standard per la prevenzione di incidenti.

**Advarsel** Dette varselsymbolet betyr fare. Du befinner deg i en situasjon som kan føre til personskade. Før du utfører arbeid på utstyr, må du vare oppmerksom på de faremomentene som elektriske kretser innebærer, samt gjøre deg kjent med vanlig praksis når det gjelder å unngå ulykker.

**Aviso** Este símbolo de aviso indica perigo. Encontra-se numa situação que lhe poderá causar danos físicos. Antes de começar a trabalhar com qualquer equipamento, familiarize-se com os perigos relacionados com circuitos eléctricos, e com quaisquer práticas comuns que possam prevenir possíveis acidentes.

**¡Atención!** Este símbolo de aviso significa peligro. Existe riesgo para su integridad física. Antes de manipular cualquier equipo, considerar los riesgos que entraña la corriente eléctrica y familiarizarse con los procedimientos estándar de prevención de accidentes.

**Varng! Denna varningssymbol signalerar fara.** Du befinner dig i en situation som kan leda till personskada. Innan du utför arbete på någon utrustning måste du vara medveten om farorna med elkretsar och känna till vanligt förfarande för att förebygga skador.

## General Safety Guidelines and Warnings

The following guidelines help ensure your safety and protect the device from damage. The list of guidelines might not address all potentially hazardous situations in your working environment, so be alert and exercise good judgment at all times.

- Perform only the procedures explicitly described in the hardware documentation for this device. Make sure that only authorized service personnel perform other system services.
- Keep the area around the device clear and free from dust before, during, and after installation.
- Keep tools away from areas where people could trip over them while walking.
- Do not wear loose clothing or jewelry, such as rings, bracelets, or chains, which could become caught in the device.

- Wear safety glasses if you are working under any conditions that could be hazardous to your eyes.
- Do not perform any actions that create a potential hazard to people or make the equipment unsafe.
- Never attempt to lift an object that is too heavy for one person to handle.
- Never install or manipulate wiring during electrical storms.
- Never install electrical jacks in wet locations unless the jacks are specifically designed for wet environments.
- Operate the device only when it is properly grounded.
- Follow the instructions in this guide to properly ground the device to earth.
- Replace fuses only with fuses of the same type and rating.
- Do not open or remove chassis covers or sheet-metal parts unless instructions are provided in the hardware documentation for this device. Such an action could cause severe electrical shock.
- Do not push or force any objects through any opening in the chassis frame. Such an action could result in electrical shock or fire.
- Avoid spilling liquid onto the chassis or onto any device component. Such an action could cause electrical shock or damage the device.
- Avoid touching uninsulated electrical wires or terminals that have not been disconnected from their power source. Such an action could cause electrical shock.
- Some parts of the chassis, including AC and DC power supply surfaces, power supply unit handles, SFB card handles, and fan tray handles might become hot. The following label provides the warning for hot surfaces on the chassis:



- Always ensure that all modules, power supplies, and cover panels are fully inserted and that the installation screws are fully tightened.

# Restricted Access Warning



**WARNING:** This unit is intended for installation in restricted access areas. A restricted access area is an area to which access can be gained only by service personnel through the use of a special tool, lock and key, or other means of security, and which is controlled by the authority responsible for the location.

**Waarschuwing** Dit toestel is bedoeld voor installatie op plaatsen met beperkte toegang. Een plaats met beperkte toegang is een plaats waar toegang slechts door servicepersoneel verkregen kan worden door middel van een speciaal instrument, een slot en sleutel, of een ander veiligheidsmiddel, en welke beheerd wordt door de overheidsinstantie die verantwoordelijk is voor de locatie.

**Varoitus** Tämä laite on tarkoitettu asennettavaksi paikkaan, johon pääsy on rajoitettua. Paikka, johon pääsy on rajoitettua, tarkoittaa paikkaa, johon vain huoltohenkilöstö pääsee jonkin erikoistyökalun, lukkoon sopivan avaimen tai jonkin muun turvalaitteen avulla ja joka on paikasta vastuussa olevien toimivaltaisten henkilöiden valvoma.

**Avertissement** Cet appareil est à installer dans des zones d'accès réservé. Ces dernières sont des zones auxquelles seul le personnel de service peut accéder en utilisant un outil spécial, un mécanisme de verrouillage et une clé, ou tout autre moyen de sécurité. L'accès aux zones de sécurité est sous le contrôle de l'autorité responsable de l'emplacement.

**Warnung** Diese Einheit ist zur Installation in Bereichen mit beschränktem Zutritt vorgesehen. Ein Bereich mit beschränktem Zutritt ist ein Bereich, zu dem nur Wartungspersonal mit einem Spezialwerkzeugs, Schloß und Schlüssel oder anderer Sicherheitsvorkehrungen Zugang hat, und der von dem für die Anlage zuständigen Gremium kontrolliert wird.

**Avvertenza** Questa unità deve essere installata in un'area ad accesso limitato. Un'area ad accesso limitato è un'area accessibile solo a personale di assistenza tramite un'attrezzo speciale, lucchetto, o altri dispositivi di sicurezza, ed è controllata dall'autorità responsabile della zona.

**Advarsel** Denne enheten er laget for installasjon i områder med begrenset adgang. Et område med begrenset adgang gir kun adgang til servicepersonale som bruker et spesielt verktøy, lås og nøkkel, eller en annen sikkerhetsanordning, og det kontrolleres av den autoriteten som er ansvarlig for området.

**Aviso** Esta unidade foi concebida para instalação em áreas de acesso restrito. Uma área de acesso restrito é uma área à qual apenas tem acesso o pessoal de serviço autorizado,

que possua uma ferramenta, chave e fechadura especial, ou qualquer outra forma de segurança. Esta área é controlada pela autoridade responsável pelo local.

**¡Atención!** Esta unidad ha sido diseñada para instalarse en áreas de acceso restringido. Área de acceso restringido significa un área a la que solamente tiene acceso el personal de servicio mediante la utilización de una herramienta especial, cerradura con llave, o algún otro medio de seguridad, y que está bajo el control de la autoridad responsable del local.

**Warning!** Denna enhet är avsedd för installation i områden med begränsat tillträde. Ett område med begränsat tillträde får endast tillträddas av servicepersonal med ett speciellt verktyg, lås och nyckel, eller annan säkerhetsanordning, och kontrolleras av den auktoritet som ansvarar för området.

## Qualified Personnel Warning



**WARNING:** Only trained and qualified personnel should install or replace the device.

**Waarschuwing** Installatie en reparaties mogen uitsluitend door getraind en bevoegd personeel uitgevoerd worden.

**Varoitus** Ainoastaan koulutettu ja pätevä henkilökunta saa asentaa tai vaihtaa tämän laitteen.

**Avertissement** Tout installation ou remplacement de l'appareil doit être réalisé par du personnel qualifié et compétent.

**Warnung** Gerät nur von geschultem, qualifiziertem Personal installieren oder auswechseln lassen.

**Avvertenza** Solo personale addestrato e qualificato deve essere autorizzato ad installare o sostituire questo apparecchio.

**Advarsel** Kun kvalifisert personell med riktig opplæring bør montere eller bytte ut dette utstyret.

**Aviso** Este equipamento deverá ser instalado ou substituído apenas por pessoal devidamente treinado e qualificado.

**¡Atención!** Estos equipos deben ser instalados y reemplazados exclusivamente por personal técnico adecuadamente preparado y capacitado.

**Warning!** Denna utrustning ska endast installeras och bytas ut av utbildad och kvalificerad personal.

## Prevention of Electrostatic Discharge Damage

Device components that are shipped in antistatic bags are sensitive to damage from static electricity. Some components can be impaired by voltages as low as 30 V. You can easily generate potentially damaging static voltages whenever you handle plastic or foam packing material or if you move components across plastic or carpets. Observe the following guidelines to minimize the potential for electrostatic discharge (ESD) damage, which can cause intermittent or complete component failures:

- Always use an ESD wrist strap when you are handling components that are subject to ESD damage, and make sure that it is in direct contact with your skin.

If a grounding strap is not available, hold the component in its antistatic bag (see [Figure 17 on page 87](#)) in one hand and touch the exposed, bare metal of the device with the other hand immediately before inserting the component into the device.



**WARNING:** For safety, periodically check the resistance value of the ESD grounding strap. The measurement must be in the range 1 through 10 Mohms.

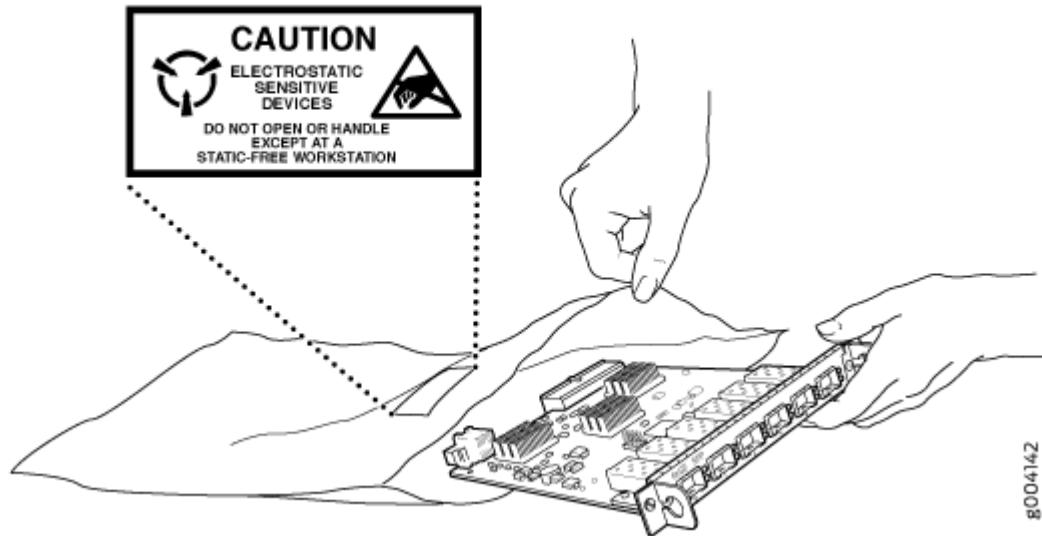
**Avertissement** Par mesure de sécurité, vérifiez régulièrement la résistance du bracelet antistatique. Cette valeur doit être comprise entre 1 et 10 mégohms (Mohms).

- When handling any component that is subject to ESD damage and that is removed from the device, make sure the equipment end of your ESD wrist strap is attached to the ESD point on the chassis.

If no grounding strap is available, touch the exposed, bare metal of the device to ground yourself before handling the component.

- Avoid contact between the component that is subject to ESD damage and your clothing. ESD voltages emitted from clothing can damage components.
- When removing or installing a component that is subject to ESD damage, always place it component-side up on an antistatic surface, in an antistatic card rack, or in an antistatic bag (see [Figure 17 on page 87](#)). If you are returning a component, place it in an antistatic bag before packing it.

Figure 17: Placing a Component into an Antistatic Bag



**CAUTION:** ANSI/TIA/EIA-568 cables such as Category 5e and Category 6 can get electrostatically charged. To dissipate this charge, always ground the cables to a suitable and safe earth ground before connecting them to the system.

**Attention** Les câbles ANSI/TIA/EIA-568, par exemple Cat 5e et Cat 6, peuvent emmagasiner des charges électrostatiques. Pour évacuer ces charges, reliez toujours les câbles à une prise de terre adaptée avant de les raccorder au système.

## Fire Safety Requirements

### IN THIS SECTION

- [Fire Suppression | 88](#)
- [Fire Suppression Equipment | 88](#)

In the event of a fire emergency, the safety of people is the primary concern. You should establish procedures for protecting people in the event of a fire emergency, provide safety training, and properly provision fire-control equipment and fire extinguishers.

In addition, you should establish procedures to protect your equipment in the event of a fire emergency. Juniper Networks products should be installed in an environment suitable for electronic equipment. We recommend that fire suppression equipment be available in the event of a fire in the vicinity of the equipment and that all local fire, safety, and electrical codes and ordinances be observed when you install and operate your equipment.

## Fire Suppression

In the event of an electrical hazard or an electrical fire, you should first turn power off to the equipment at the source. Then use a Type C fire extinguisher, which uses noncorrosive fire retardants, to extinguish the fire.

## Fire Suppression Equipment

Type C fire extinguishers, which use noncorrosive fire retardants such as carbon dioxide and Halotron™, are most effective for suppressing electrical fires. Type C fire extinguishers displace oxygen from the point of combustion to eliminate the fire. For extinguishing fire on or around equipment that draws air from the environment for cooling, you should use this type of inert oxygen displacement extinguisher instead of an extinguisher that leaves residues on equipment.

Do not use multipurpose Type ABC chemical fire extinguishers (dry chemical fire extinguishers). The primary ingredient in these fire extinguishers is monoammonium phosphate, which is very sticky and difficult to clean. In addition, in the presence of minute amounts of moisture, monoammonium phosphate can become highly corrosive and corrodes most metals.

Any equipment in a room in which a chemical fire extinguisher has been discharged is subject to premature failure and unreliable operation. The equipment is considered to be irreparably damaged.



**NOTE:** To keep warranties effective, do not use a dry chemical fire extinguisher to control a fire at or near a Juniper Networks device. If a dry chemical fire extinguisher is used, the unit is no longer eligible for coverage under a service agreement.

We recommend that you dispose of any irreparably damaged equipment in an environmentally responsible manner.

# Laser and LED Safety Guidelines and Warnings

## IN THIS SECTION

- General Laser Safety Guidelines | [89](#)
- Class 1 Laser Product Warning | [90](#)
- Class 1 LED Product Warning | [90](#)
- Laser Beam Warning | [91](#)

Juniper Networks devices are equipped with laser transmitters, which are considered a Class 1 Laser Product by the U.S. Food and Drug Administration and are evaluated as a Class 1 Laser Product per IEC/EN 60825-1 requirements.

Observe the following guidelines and warnings:

## General Laser Safety Guidelines

When working around ports that support optical transceivers, observe the following safety guidelines to prevent eye injury:

- Do not look into unterminated ports or at fibers that connect to unknown sources.
- Do not examine unterminated optical ports with optical instruments.
- Avoid direct exposure to the beam.



**LASER WARNING:** Unterminated optical connectors can emit invisible laser radiation.

The lens in the human eye focuses all the laser power on the retina, so focusing the eye directly on a laser source—even a low-power laser—could permanently damage the eye.

**Avertissement** Les connecteurs à fibre optique sans terminaison peuvent émettre un rayonnement laser invisible. Le cristallin de l'œil humain faisant converger toute la puissance du laser sur la rétine, toute focalisation directe de l'œil sur une source laser, — même de faible puissance —, peut entraîner des lésions oculaires irréversibles.

## Class 1 Laser Product Warning



**LASER WARNING:** Class 1 laser product.

**Waarschuwing** Klasse-1 laser produkt.

**Varoitus** Luokan 1 lasertuote.

**Avertissement** Produit laser de classe I.

**Warnung** Laserprodukt der Klasse 1.

**Avvertenza** Prodotto laser di Classe 1.

**Advarsel** Laserprodukt av klasse 1.

**Aviso** Produto laser de classe 1.

**¡Atención!** Producto láser Clase I.

**Varning!** Laserprodukt av klass 1.

## Class 1 LED Product Warning



**LASER WARNING:** Class 1 LED product.

**Waarschuwing** Klasse 1 LED-product.

**Varoitus** Luokan 1 valodiodituote.

**Avertissement** Alarme de produit LED Class I.

**Warnung** Class 1 LED-Produktwarnung.

**Avvertenza** Avvertenza prodotto LED di Classe 1.

**Advarsel** LED-produkt i klasse 1.

**Aviso** Produto de classe 1 com LED.

**¡Atención!** Aviso sobre producto LED de Clase 1.

**Varning!** Lysdiodprodukt av klass 1.

## Laser Beam Warning



**LASER WARNING:** Do not stare into the laser beam or view it directly with optical instruments.

**Waarschuwing** Niet in de straal staren of hem rechtstreeks bekijken met optische instrumenten.

**Varoitus** Älä katso säteeseen äläkä tarkastele sitä suoraan optisen laitteen avulla.

**Avertissement** Ne pas fixer le faisceau des yeux, ni l'observer directement à l'aide d'instruments optiques.

**Warnung** Nicht direkt in den Strahl blicken und ihn nicht direkt mit optischen Geräten prüfen.

**Avvertenza** Non fissare il raggio con gli occhi né usare strumenti ottici per osservarlo direttamente.

**Advarsel** Stirr eller se ikke direkte på strålen med optiske instrumenter.

**Aviso** Não olhe fixamente para o raio, nem olhe para ele directamente com instrumentos ópticos.

**¡Atención!** No mirar fijamente el haz ni observarlo directamente con instrumentos ópticos.

**Warning!** Rikta inte blicken in mot strålen och titta inte direkt på den genom optiska instrument.

## Radiation from Open Port Apertures Warning



**LASER WARNING:** Because invisible radiation might be emitted from the aperture of the port when no fiber cable is connected, avoid exposure to radiation and do not stare into open apertures.

**Waarschuwing** Aangezien onzichtbare straling vanuit de opening van de poort kan komen als er geen fiberkabel aangesloten is, dient blootstelling aan straling en het kijken in open openingen vermeden te worden.

**Varoitus** Koska portin aukosta voi emittoitua näkymätöntä säteilyä, kun kuitukaapelia ei ole kytkettyä, vältä säteilylle altistumista äläkä katso avoimiin aukkoihin.

**Avertissement** Des radiations invisibles à l'il nu pouvant traverser l'ouverture du port lorsqu'aucun câble en fibre optique n'y est connecté, il est recommandé de ne pas regarder fixement l'intérieur de ces ouvertures.

**Warnung** Aus der Port-Öffnung können unsichtbare Strahlen emittieren, wenn kein Glasfaserkabel angeschlossen ist. Vermeiden Sie es, sich den Strahlungen auszusetzen, und starren Sie nicht in die Öffnungen!

**Avvertenza** Quando i cavi in fibra non sono inseriti, radiazioni invisibili possono essere emesse attraverso l'apertura della porta. Evitate di esporvi alle radiazioni e non guardate direttamente nelle aperture.

**Advarsel** Unngå utsettelse for stråling, og stirr ikke inn i åpninger som er åpne, fordi usynlig stråling kan emiteres fra portens åpning når det ikke er tilkoblet en fiberkabel.

**Aviso** Dada a possibilidade de emissão de radiação invisível através do orifício da via de acesso, quando esta não tiver nenhum cabo de fibra conectado, deverá evitar an EXposição à radiação e não deverá olhar fixamente para orifícios que se encontrarem a descoberto.

**¡Atención!** Debido a que la apertura del puerto puede emitir radiación invisible cuando no existe un cable de fibra conectado, evite mirar directamente a las aperturas para no exponerse a la radiación.

**Varng!** Osynlig strålning kan avgas från en portöppning utan ansluten fiberkabel och du bör därför undvika att bli utsatt för strålning genom att inte stirra in i oskyddade öppningar.

## Maintenance and Operational Safety Guidelines and Warnings

### IN THIS SECTION

- [Battery Handling Warning | 93](#)
- [Jewelry Removal Warning | 94](#)

- [Lightning Activity Warning | 95](#)
- [Operating Temperature Warning | 96](#)
- [Product Disposal Warning | 97](#)

While performing the maintenance activities for devices, observe the following guidelines and warnings:

## Battery Handling Warning



**WARNING:** Replacing a battery incorrectly might result in an explosion. Replace a battery only with the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

**Waarschuwing** Er is ontploffingsgevaar als de batterij verkeerd vervangen wordt. Vervang de batterij slechts met hetzelfde of een equivalent type dat door de fabrikant aanbevolen is. Gebruikte batterijen dienen overeenkomstig fabrieksvoorschriften weggeworpen te worden.

**Varoitus** Räjähdyksen vaara, jos akku on vaihdettu väärään akkuun. Käytä vaihtamiseen ainoastaan saman- tai vastaavantyyppistä akkuua, joka on valmistajan suosittelema. Hävitä käytettyt akut valmistajan ohjeiden mukaan.

**Avertissement** Danger d'explosion si la pile n'est pas remplacée correctement. Ne la remplacer que par une pile de type semblable ou équivalent, recommandée par le fabricant. Jeter les piles usagées conformément aux instructions du fabricant.

**Warnung** Bei Einsetzen einer falschen Batterie besteht Explosionsgefahr. Ersetzen Sie die Batterie nur durch den gleichen oder vom Hersteller empfohlenen Batterietyp. Entsorgen Sie die benutzten Batterien nach den Anweisungen des Herstellers.

**Advarsel** Det kan være fare for eksplosjon hvis batteriet skiftes på feil måte. Skift kun med samme eller tilsvarende type som er anbefalt av produsenten. Kasser brukte batterier i henhold til produsentens instruksjoner.

**Avvertenza** Pericolo di esplosione se la batteria non è installata correttamente. Sostituire solo con una di tipo uguale o equivalente, consigliata dal produttore. Eliminare le batterie usate secondo le istruzioni del produttore.

**Aviso** Existe perigo de explosão se a bateria for substituída incorrectamente. Substitua a bateria por uma bateria igual ou de um tipo equivalente recomendado pelo fabricante. Destrua as baterias usadas conforme as instruções do fabricante.

**¡Atención!** Existe peligro de explosión si la batería se reemplaza de manera incorrecta. Reemplazar la batería EXclusivamente con el mismo tipo o el equivalente recomendado por el fabricante. Desechar las baterías gastadas según las instrucciones del fabricante.

**Warning!** Explosionsfara vid felaktigt batteribyte. Ersätt endast batteriet med samma batterityp som rekommenderas av tillverkaren eller motsvarande. Följ tillverkarens anvisningar vid kassering av använda batterier.

## Jewelry Removal Warning



**WARNING:** Before working on equipment that is connected to power lines, remove jewelry, including rings, necklaces, and watches. Metal objects heat up when connected to power and ground and can cause serious burns or can be welded to the terminals.

**Waarschuwing** Alvorens aan apparatuur te werken die met elektrische leidingen is verbonden, sieraden (inclusief ringen, kettingen en horloges) verwijderen. Metalen voorwerpen worden warm wanneer ze met stroom en aarde zijn verbonden, en kunnen ernstige brandwonden veroorzaken of het metalen voorwerp aan de aansluitklemmen lassen.

**Varoitus** Ennen kuin työskentelet voimavirtajohtoihin kytkettyjen laitteiden parissa, ota pois kaikki korut (sormukset, kaulakorut ja kellot mukaan lukien). Metalliesineet kuumenevat, kun ne ovat yhteydessä sähkövirran ja maan kanssa, ja ne voivat aiheuttaa vakavia palovammoja tai hitsata metalliesineet kiinni liitääntäapoihin.

**Avertissement** Avant d'accéder à cet équipement connecté aux lignes électriques, ôter tout bijou (anneaux, colliers et montres compris). Lorsqu'ils sont branchés à l'alimentation et reliés à la terre, les objets métalliques chauffent, ce qui peut provoquer des blessures graves ou souder l'objet métallique aux bornes.

**Warnung** Vor der Arbeit an Geräten, die an das Netz angeschlossen sind, jeglichen Schmuck (einschließlich Ringe, Ketten und Uhren) abnehmen. Metallgegenstände erhitzen sich, wenn sie an das Netz und die Erde angeschlossen werden, und können schwere Verbrennungen verursachen oder an die Anschlußklemmen angeschweißt werden.

**Avvertenza** Prima di intervenire su apparecchiature collegate alle linee di alimentazione, togliersi qualsiasi monile (inclusi anelli, collane, braccialetti ed orologi). Gli oggetti metallici si riscaldano quando sono collegati tra punti di alimentazione e massa: possono causare ustioni gravi oppure il metallo può saldarsi ai terminali.

**Advarsel** Fjern alle smykker (inkludert ringer, halskjeder og klokker) før du skal arbeide på utstyr som er koblet til kraftledninger. Metallgjenstander som er koblet til kraftledninger og jord blir svært varme og kan forårsake alvorlige brannskader eller smelte fast til polene.

**Aviso** Antes de trabalhar em equipamento que esteja ligado a linhas de corrente, retire todas as jóias que estiver a usar (incluindo anéis, fios e relógios). Os objectos metálicos aquecerão em contacto com a corrente e em contacto com a ligação à terra, podendo causar queimaduras graves ou ficarem soldados aos terminais.

**¡Atención!** Antes de operar sobre equipos conectados a líneas de alimentación, quitarse las joyas (incluidos anillos, collares y relojes). Los objetos de metal se calientan cuando se conectan a la alimentación y a tierra, lo que puede ocasionar quemaduras graves o que los objetos metálicos queden soldados a los bornes.

**Varng! Tag av alla smycken (inklusive ringar, halsband och armbandsur) innan du arbetar på utrustning som är kopplad till kraftledningar. Metallobjekt hettas upp när de kopplas ihop med ström och jord och kan förorsaka allvarliga brännskador; metallobjekt kan också sammansvetsas med kontakerna.**

## Lightning Activity Warning



**WARNING:** Do not work on the system or connect or disconnect cables during periods of lightning activity.

**Waarschuwing** Tijdens onweer dat gepaard gaat met bliksem, dient u niet aan het systeem te werken of kabels aan te sluiten of te ontkoppelen.

**Varoitus** Älä työskentele järjestelmän parissa äläkä yhdistää tai irrota kaapeleita ukkosilmalla.

**Avertissement** Ne pas travailler sur le système ni brancher ou débrancher les câbles pendant un orage.

**Warnung** Arbeiten Sie nicht am System und schließen Sie keine Kabel an bzw. trennen Sie keine ab, wenn es gewittert.

**Avvertenza** Non lavorare sul sistema o collegare oppure scollegare i cavi durante un temporale con fulmini.

**Advarsel** Utfør aldri arbeid på systemet, eller koble kabler til eller fra systemet når det tordner eller lyner.

**Aviso** Não trabalhe no sistema ou ligue e desligue cabos durante períodos de mau tempo (trovoada).

**¡Atención!** No operar el sistema ni conectar o desconectar cables durante el transcurso de descargas eléctricas en la atmósfera.

**Varng! Vid åska skall du aldrig utföra arbete på systemet eller ansluta eller koppla loss kablar.**

## Operating Temperature Warning



**WARNING:** To prevent the device from overheating, do not operate it in an area that exceeds the maximum recommended ambient temperature. To prevent airflow restriction, allow at least 6 in. (15.2 cm) of clearance around the ventilation openings.

**Waarschuwing** Om te voorkomen dat welke switch van de Juniper Networks router dan ook oververhit raakt, dient u deze niet te bedienen op een plaats waar de maximale aanbevolen omgevingstemperatuur van 40° C wordt overschreden. Om te voorkomen dat de luchtstroom wordt beperkt, dient er minstens 15,2 cm speling rond de ventilatieopeningen te zijn.

**Varoitus** Ettei Juniper Networks switch-sarjan reititin ylikuumentuisi, sitä ei saa käyttää tilassa, jonka lämpötila ylittää korkeimman suositellun ympäristölämpötilan 40° C. Ettei ilmanvaihto estyisi, tuuletusaukkojen ympärille on jätettävä ainakin 15,2 cm tilaa.

**Avertissement** Pour éviter toute surchauffe des routeurs de la gamme Juniper Networks switch, ne l'utilisez pas dans une zone où la température ambiante est supérieure à 40° C. Pour permettre un flot d'air constant, dégagez un espace d'au moins 15,2 cm autour des ouvertures de ventilations.

**Warnung** Um einen Router der switch vor Überhitzung zu schützen, darf dieser nicht in einer Gegend betrieben werden, in der die Umgebungstemperatur das empfohlene

Maximum von 40° C überschreitet. Um Lüftungsverschluß zu verhindern, achten Sie darauf, daß mindestens 15,2 cm lichter Raum um die Lüftungsöffnungen herum frei bleibt.

**Avvertenza** Per evitare il surriscaldamento dei switch, non adoperateli in un locale che ecceda la temperatura ambientale massima di 40° C. Per evitare che la circolazione dell'aria sia impedita, lasciate uno spazio di almeno 15.2 cm di fronte alle aperture delle ventole.

**Advarsel** Unngå overoppheeting av eventuelle rutere i Juniper Networks switch. Disse skal ikke brukes på steder der den anbefalte maksimale omgivelsestemperaturen overstiger 40° C (104° F). Sørg for at klaringen rundt lufteåpningene er minst 15,2 cm (6 tommer) for å forhindre nedsett luftsirkulasjon.

**Aviso** Para evitar o sobreaquecimento do encaminhador Juniper Networks switch, não utilize este equipamento numa área que exceda a temperatura máxima recomendada de 40° C. Para evitar a restrição à circulação de ar, deixe pelo menos um espaço de 15,2 cm à volta das aberturas de ventilação.

**¡Atención!** Para impedir que un encaminador de la serie Juniper Networks switch se recaliente, no lo haga funcionar en un área en la que se supere la temperatura ambiente máxima recomendada de 40° C. Para impedir la restricción de la entrada de aire, deje un espacio mínimo de 15,2 cm alrededor de las aperturas para ventilación.

**Varng!** Förhindra att en Juniper Networks switch överhettas genom att inte använda den i ett område där den maximalt rekommenderade omgivningstemperaturen på 40° C överskrids. Förhindra att luftcirkulationen inskränks genom att se till att det finns fritt utrymme på minst 15,2 cm omkring ventilationsöppningarna.

## Product Disposal Warning



**WARNING:** Disposal of this device must be handled according to all national laws and regulations.

**Waarschuwing** Dit produkt dient volgens alle landelijke wetten en voorschriften te worden afgedankt.

**Varoitus** Tämän tuotteen lopullisesta hävittämisestä tulee huolehtia kaikkia valtakunnallisia lakiä ja säännöksiä noudattaen.

**Avertissement** La mise au rebut définitive de ce produit doit être effectuée conformément à toutes les lois et réglementations en vigueur.

**Warnung** Dieses Produkt muß den geltenden Gesetzen und Vorschriften entsprechend entsorgt werden.

**Avvertenza** L'eliminazione finale di questo prodotto deve essere eseguita osservando le normative italiane vigenti in materia

**Advarsel** Endelig disponering av dette produktet må skje i henhold til nasjonale lover og forskrifter.

**Aviso** A descartagem final deste produto deverá ser efectuada de acordo com os regulamentos e a legislação nacional.

**¡Atención!** El desecho final de este producto debe realizarse según todas las leyes y regulaciones nacionales

**Varng!** Slutlig kassering av denna produkt bör skötas i enlighet med landets alla lagar och föreskrifter.

## Action to Take After an Electrical Accident

If an electrical accident results in an injury, take the following actions in this order:

1. Use caution. Be aware of potentially hazardous conditions that could cause further injury.
2. Disconnect power from the device.
3. If possible, send another person to get medical aid. Otherwise, assess the condition of the victim, and then call for help.

## General Electrical Safety Guidelines and Warnings

- Install the services gateway in compliance with the following local, national, or international electrical codes:
  - United States—National Fire Protection Association (NFPA 70), United States National Electrical Code

- Canada—Canadian Electrical Code, Part 1, CSA C22.1
- Other countries—International Electromechanical Commission (IEC) 60364, Part 1 through Part 7
- Evaluated to the TN power system
- Locate the emergency power-off switch for the room in which you are working so that if an electrical accident occurs, you can quickly turn off the power.
- Do not work alone if potentially hazardous conditions exist anywhere in your workspace.
- Never assume that power is disconnected from a circuit. Always check the circuit before starting to work.
- Carefully look for possible hazards in your work area, such as moist floors, ungrounded power extension cords, and missing safety grounds.
- Operate the services gateway within marked electrical ratings and product usage instructions.
- For the services gateway and peripheral equipment to function safely and correctly, use the cables and connectors specified for the attached peripheral equipment, and make certain they are in good condition.

## RELATED DOCUMENTATION

[In Case of Electrical Accident](#)

[AC Power Electrical Safety Guidelines](#)

# AC Power Electrical Safety Guidelines

The following electrical safety guidelines apply to AC-powered devices:

- Note the following warnings printed on the device:

**“CAUTION: THIS UNIT HAS MORE THAN ONE POWER SUPPLY CORD. DISCONNECT ALL POWER SUPPLY CORDS BEFORE SERVICING TO AVOID ELECTRIC SHOCK.”**

**“ATTENTION: CET APPAREIL COMPORTE PLUS D’UN CORDON D’ALIMENTATION. AFIN DE PRÉVENIR LES CHOCS ÉLECTRIQUES, DÉBRANCHER TOUT CORDON D’ALIMENTATION AVANT DE FAIRE LE DÉPANNAGE.”**

- AC-powered devices are shipped with a three-wire electrical cord with a grounding-type plug that fits only a grounding-type power outlet. Do not circumvent this safety feature. Equipment grounding must comply with local and national electrical codes.
- You must provide an external certified circuit breaker (2-pole circuit breaker or 4-pole circuit breaker based on your device) rated minimum 20 A in the building installation.
- The power cord serves as the main disconnecting device for the AC-powered device. The socket outlet must be near the AC-powered device and be easily accessible.
- For devices that have more than one power supply connection, you must ensure that all power connections are fully disconnected so that power to the device is completely removed to prevent electric shock. To disconnect power, unplug all power cords (one for each power supply).

#### Power Cable Warning (Japanese)

**WARNING:** The attached power cable is only for this product. Do not use the cable for another product.

#### 注意

附属の電源コードセットはこの製品専用です。  
他の電気機器には使用しないでください。

07753

## SRX340 Firewall Agency Approvals

#### IN THIS SECTION

- [Compliance Statement for Argentina | 102](#)

The services gateway complies with the following standards:

- Safety
  - CAN/CSA-C22.2 No.60950-1 (2007) Information Technology Equipment
  - UL 60950-1 (2nd Ed.) Information Technology Equipment

- EN 60950-1 (2006+ A11:2010) Information Technology Equipment - Safety
- IEC 60950-1 (2005 +A1:2009) Information Technology Equipment - Safety (All country deviations): CB Scheme report
- EN 60825-1 (2007) Safety of Laser Products - Part 1: Equipment classification and requirements
- EMC
  - EN 300 386 V1.6.1 Telecom Network Equipment - EMC requirements
  - EN 55032:2012 + EN55032:2012/AC:2013 Electromagnetic compatibility of multimedia equipment - Emission requirements
  - CISPR 32:2012
  - EN 55022:2010/AC:2011 European Radiated Emissions
  - CISPR 22 edition 6.0 : 2008-09
  - EN 55024: 2010 Information Technology Equipment Immunity Characteristics
  - CISPR 24 edition 2b :2010 COREC 2011 IT Equipment Immunity Characteristics
- EMI
  - FCC 47CFR , Part 15 Class A (2012) USA Radiated Emissions
  - ICES-003 Issue 5, August 2012 Canada Radiated Emissions
  - VCCI-V-3/2013.04 and V-4/2012.04 Japanese Radiated Emissions
  - BSMI CNS 13438 and NCC C6357 Taiwan Radiated Emissions
- Immunity
  - EN-61000-3-2 Power Line Harmonics
  - EN-61000-3-3 Voltage Fluctuations and Flicker
  - EN-61000-4-2 Electrostatic Discharge
  - EN-61000-4-3 Radiated Immunity
  - EN-61000-4-4 (2004) Electrical Fast Transients
  - EN-61000-4-5 (2006) Surge
  - EN-61000-4-6 (2007) Low Frequency Common Immunity
  - EN-61000-4-11 (2004) Voltage Dips and Sags

- EN 55024 +A1+A2 (1998) Information Technology Equipment Immunity Characteristics
- Environmental
  - Reduction of Hazardous Substances (ROHS) 6
- Telco
  - Common Language Equipment Identifier (CLEI) code

## Compliance Statement for Argentina

EQUIPO DE USO IDÓNEO.

### RELATED DOCUMENTATION

[SRX340 Firewall Acoustic Noise Compliance Statements | 102](#)

[SRX340 Firewall EMC Requirements | 103](#)

## SRX340 Firewall Acoustic Noise Compliance Statements

The maximum emitted sound pressure level is 70 dB(A) or less per EN ISO 7779.

German Translation:

Maschinenlärminformations-Verordnung - 3. GPSGV, der höchste Schalldruckpegel beträgt 70 dB(A) oder weniger gemäss EN ISO 7779.

### RELATED DOCUMENTATION

[SRX340 Firewall Agency Approvals | 100](#)

[SRX340 Firewall EMC Requirements | 103](#)

# SRX340 Firewall EMC Requirements

## IN THIS SECTION

- [Canada | 103](#)
- [European Community | 103](#)
- [Israel | 104](#)
- [Japan | 104](#)
- [United States | 104](#)

## Canada

This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

## European Community

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

## Israel

### אזהרה

מוצר זה הוא מוצר Class A. בסביבה ביתית, מוצר זה עלול לגרום הפרעות בתדר רדיו, ובמקרה זה, המשתמש עשוי להידרש לנקוט אמצעים מתאימים.

The preceding translates as follows:

This product is Class A. In residential environments, the product may cause radio interference, and in such a situation, the user may be required to take adequate measures.

## Japan

この装置は、クラス A 情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

VCCI-A

The preceding translates as follows:

This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

VCCI-A

## United States

The services gateway has been tested and found to comply with the limits for a Class A digital device of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

## RELATED DOCUMENTATION

[SRX340 Firewall Agency Approvals | 100](#)

[SRX340 Firewall Acoustic Noise Compliance Statements | 102](#)