Juniper Networks
NetScreen-Hardware Security Security Client

Getting Started

This guide helps you connect and configure your NetScreen-Hardware Security Security Client (NetScreen-HSC) device using Rapid Deployment (RD). RD automatically configures the NetScreen-HSC for management by Juniper Networks NetScreen-Security Manager 2004, the integrated management system for all NetScreen FW/VPN devices.

The numbers in the diagram are paired with the steps below.

CONNECTING THE DEVICE

Using the instructions below, connect the NetScreen-HSC and prepare to configure it to protect your network. Use the LEDs on the front panel of the device to help you determine its status.

Step 1
On a workstation, save the configlet from your Security Manager administrator. If you do not have a configlet, contact your administrator.

Step 2
Connect an Ethernet cable from the Untrusted port of the device to the external router, cable modem, or DSL modem.

Step 3
- If the workstation is in a LAN (see diagram), connect an Ethernet cable from a Trust port to the internal switch or hub.
- If the workstation is a single workstation, connect an Ethernet cable from the Trust port to the Ethernet port on the workstation.
Step 4
Connect the power cable between the NetScreen-HSC and a power source. Juniper Networks recommends using a surge protector.

a. Ensure the Power LED glows green. This indicates the device is receiving power.
b. After the device starts (about 30 seconds), ensure the Status LED blinks green. This indicates the device is operating normally.
c. Ensure the Link LEDs glow for the connected interfaces. This indicates the device has network connectivity.

Step 5
Configure the workstation to access the NetScreen-HSC via a Web browser:

a. Ensure that your workstation is properly connected to your LAN.
b. Configure your workstation to automatically receive an IP address from the NetScreen-HSC device. For help, see your operating system documentation.

Note: Ensure that your internal network does not already use a DHCP server.
c. If necessary, restart your workstation. Some operating systems must restart before new settings take effect.

CONFIGURING THE DEVICE

Using the instructions below, follow the Rapid Deployment (RD) Wizard to configure it for the Juniper Networks NetScreen Security Manager. The Wizard helps you install the configlet and enables the Security Manager administrator to begin managing it remotely.

For details on other configuration methods and local management features, see the NetScreen-HSC User’s Guide.

Step 1
Launch a Web browser. In the Web browser URL address field, enter http://192.168.1.1. The RD Wizard appears.

Step 2
Select Load Configlet from and browse to the location of the saved configlet (.cfg) file. Click Next to continue.

The RD Wizard opens the configlet, verifies the integrity of the configlet, and then decrypts the configlet information. Using this information, the Wizard prepares the device for management.

During this preparation process, the Wizard prompts you for any required information. Some or all of the required information might have already been entered by the Security Manager administrator.

Because the Wizard prompts you only for missing information, you might not need to complete all of the following steps.
Step 3
If prompted, enter the configlet password provided by your Security Manager administrator.

Step 4
If prompted for PPPoE information, enter the username and password for your PPPoE account.

Step 5
If prompted for static IP information, enter:

- The IP address and netmask of the interface connected to the external router, cable modem, or DSL modem.
- The gateway address (the IP address of the router port connected to the device).

Step 6
If the Security Manager administrator did not specify any ISP information, you must select the ISP environment in which you deployed your device:

- If your device uses DHCP to obtain an IP address, select **Using cable modem** (Dynamic IP via DHCP).
- If your device uses a PPPoE connection to the Internet, select **Using DSL modem** (Dynamic IP via PPPoE). This option enables your device to act as a PPPoE client that receives an IP address for the Untrust interface from an ISP. Enter the following:
  - The username for your PPPoE account.
  - The password for your PPPoE account.
- If your device uses a static IP address, select **Using ISP-supplied settings** (Static IP). This option enables your device to use a unique and fixed IP address for the Untrust interface. Enter the following:
  - The IP address and netmask of the interface connected to the external router, cable modem, or DSL modem.
  - The gateway address (the IP address of the router port connected to the device).

Step 7
Using the information you entered, the device contacts the management system and establishes a secure connection. When the device is connected, a confirmation screen appears indicating that you have successfully installed the configlet on the device.

Click **Finish** to exit the Wizard and close the Web browser.
MANAGING THE DEVICE

Now that your device is connected to Juniper Networks NetScreen Security Manager, the Security Manager administrator can complete the device configuration and create policies to protect your network.

For details on using Juniper Networks NetScreen Security Manager to configure policies, VPNs, attack protection, or other features, see the NetScreen-Security Manager 2004 Administrator’s Guide.

You can also manage the device locally using the WebUI or the Command Line Interface (CLI):

- Using the WebUI, you can manage basic device features and view device configuration. For details, see the NetScreen Concepts & Examples ScreenOS Reference Guide.
- Using CLI, you can manage all features of your device from the NetScreen ScreenOS command line. For details, see the NetScreen CLI Reference Guide.

TROUBLESHOOTING

During the configlet installation process, errors can occur if the NetScreen-HSC device is not properly connected to the network, or if the device is not running a factory default configuration.

The following sections provide details on resolving configlet installation issues.

Untrust Interface Failure Warning

This warning appears when the DCHP service or the PPPoE service cannot assign an IP address to the NetScreen-HSC Untrust interface. The device cannot connect to Security Manager without an untrust IP address. To resolve the issue, check the following:

- Ensure that the untrust interface of the NetScreen-HSC is connected to the external network.
- If you are using DHCP to assign an address to the untrust interface, ensure that the DHCP server is functioning properly.
- If you are using PPPoE to assign an address to the untrust interface, ensure that PPPoE is supported on your network.

Factory Default Warning

This error appears when the NetScreen-HSC is not running a factory default configuration. RD is designed to configure non-deployed devices and enable them to connect to Juniper Networks NetScreen-Security Manager. If your device already contains a device configuration, you must reset the device before you can use a RD configlet.

For details on resetting the NetScreen-HSC device, see the NetScreen-HSC User’s Guide.

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