Copyright Notice

Copyright © 2000-2001 NetScreen Technologies, Inc.
All rights reserved. Printed in USA.

NetScreen, the NetScreen logo, NetScreen-5, NetScreen-10, NetScreen-100 and NetScreen-1000 are registered trademarks of NetScreen Technologies, Inc.

Netscape Communicator is a registered trademark of Netscape in the United States and/or other countries.
Microsoft, Windows and Windows NT are registered trademarks of Microsoft Corporation in the U.S.A. and/or other countries. Hyperterminal is a registered trademark of Hilgaewe Corporation. All other brands and their products mentioned in this document are trademarks or registered trademarks of their respective owners.

The specifications regarding the products in this manual are subject to change without notice. All statements, information, and recommendations in this manual are believed to be accurate but are presented without warranty of any kind, express or implied. Users must take full responsibility for their application of any products. This document may only be used or copied in accordance with the terms of such license.

NetScreen Technologies, Inc.
350 Oakmead Parkway, Suite 500
Sunnyvale, CA 94085 U.S.A.
www.netscreen.com

FCC Statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a light commercial installation. This equipment generates, uses, and can radiate radio frequency energy, and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Consult the dealer or an experienced radio/TV technician for help.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.

Caution: Changes or modifications to this product could void the user's warranty and authority to operate this device.

Product License Agreement

PLEASE READ THIS LICENSE AGREEMENT ("AGreements") CAREFULLY BEFORE USING THIS PRODUCT. BY INSTALLING AND OPERATING, YOU INDICATE YOUR ACCEPTANCE OF THE TERMS OF THIS LEGAL AND BINDING AGREEMENT AND ARE CONSENTING TO BE BOUND BY AND ARE BECOMING A PART TO THIS AGREEMENT. IF YOU DO NOT AGREE TO ALL OF THE TERMS OF THIS AGREEMENT, DO NOT START THE INSTALLATION PROCESS.

1. License Grant. This is a license, not a sales agreement, between you, the end user, and NetScreen Technologies, Inc. ("NetScreen"). The term “Firmware” includes all NetScreen and third party Firmware and software provided to you with the NetScreen product, and includes any accompanying documentation, any updates and enhancements of such Firmware and software provided to you by NetScreen, at its option. NetScreen grants to you a non-transferable (except as provided in section 3 (“Transfer”) below, non-exclusive license to use the Firmware and software in accordance with the terms set forth in this License Agreement. The Firmware and software are “in use” on the product when they are loaded into temporary memory (i.e. RAM).

2. Limitation on Use. You may not attempt and if you are a corporation, you will use best efforts to prevent your employees and contractors from attempting to, (a) modify, translate, reverse engineer decompile, disassemble, create, derivative works based on, sublicense, or distribute the Firmware or the accompanying documentation; (b) rent or lease any rights in the Firmware or software or accompanying documentation in any form to any person; or (c) remove any proprietary notices, labels, or marks on the Firmware, software, documentation, and containers.

3. Transfer. You may transfer (not rent or lease) the Firmware or software to the end user on a permanent basis, provided that: (i) the end user receives a copy of this Agreement and agrees in writing to be bound by its terms and conditions, and (ii) you at all times comply with all applicable United States export control laws and regulations.

4. Proprietary Rights. All rights, title, interest, and all copyrights to the Firmware, software, documentation, and any copy made by you remain with NetScreen. You acknowledge that no title to the intellectual property in the Firmware and software is transferred to you and you will not acquire any rights to the Firmware except for the license as expressly set forth herein.

5. Term and Termination. The term of the license is for the duration of NetScreen’s copyright in the Firmware and software. NetScreen may terminate this Agreement immediately without notice if you breach or fail to comply with any of the terms and conditions of this Agreement. You agree that, upon such termination, you will either destroy all copies of the documentation and the Firmware and software, or return all such Firmware and software to NetScreen. The provisions of this Agreement, other than the license granted in Section 1 (“License Grant”) shall survive termination.
6. Limited Warranty. For a period of one (1) year after delivery to Customer, NetScreen will repair or replace any defective product shipped to Customer, provided it is returned to NetScreen at Customer's expense within that period. For a period of ninety (90) days after the initial delivery of a particular product, NetScreen warrants to Customer that such product will substantially conform with NetScreen's published specifications for that product if properly used in accordance with the procedures described in documentation supplied by NetScreen. NetScreen's exclusive obligation with respect to non-conforming product shall be, at NetScreen's option, to replace the product or use diligent efforts to provide Customer with a correction of the defect, or to refund to customer the purchase price paid for the unit. Defects in the product will be reported to NetScreen in a form and with supporting information reasonably requested by NetScreen to enable it to verify, diagnose, and correct the defect. For returned product, Customer shall notify NetScreen of any nonconforming product during the warranty period, obtain a return authorization for the nonconforming product, from NetScreen, and return the nonconforming product to NetScreen's factory of origin with a statement describing the nonconformance.

NOTWITHSTANDING ANYTHING HEREIN TO THE CONTRARY, THE FOREGOING IS CUSTOMER'S SOLE AND EXCLUSIVE REMEDY FOR BREACH OF WARRANTY BY NETSCREEN WITH RESPECT TO THE PRODUCT.

The warranties set forth above shall not apply to any Product or Hardware which has been modified, repaired or altered, except by NetScreen, or which has not been maintained in accordance with any handler or operating instructions supplied by NetScreen, or which has been subjected to unusual physical or electrical stress, misuse, abuse, negligence or accidents.

THE FOREGOING WARRANTIES ARE THE SOLE AND EXCLUSIVE WARRANTIES EXPRESS OR IMPLIED GIVEN BY NETSCREEN IN CONNECTION WITH THE PRODUCT AND HARDWARE, AND NETSCREEN DISCLAIMS ALL IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT OF THIRD PARTY RIGHTS. NETSCREEN DOES NOT PROMISE THAT THE PRODUCT IS ERROR-FREE OR WILL OPERATE WITHOUT INTERRUPTION.

7. Limitation of Liability. IN NO EVENT SHALL NETSCREEN OR ITS LICENSORS BE LIABLE UNDER ANY THEORY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, COLATERAL, SPECIAL DAMAGES OR LOSSES SUFFERED BY YOU OR ANY THIRD PARTY, INCLUDING WITHOUT LIMITATION LOSS OF USE, PROFITS, GOODWILL, SAVINGS, LOSS OF DATA, DATA FILES OR PROGRAMS THAT MAY HAVE BEEN STORED BY ANY USER OF THE FIRMWARE. IN NO EVENT WILL NETSCREEN'S OR ITS LICENSORS' AGGREGATE LIABILITY CLAIM BY YOU, OR ANYONE CLAIMING THROUGH OR ON BEHALF OF YOU, EXCEED THE ACTUAL AMOUNT PAID BY YOU TO NETSCREEN FOR FIRMWARE.

Some jurisdictions do not allow the exclusions and limitations of incidental, consequential or special damages, so the above exclusions and limitations may not apply to you.

8. Export Law Assurance. You understand that the Firmware is subject to export control laws and regulations.

YOU MAY NOT DOWNLOAD OR OTHERWISE EXPORT OR RE-EXPORT THE FIRMWARE OR ANY UNDERLYING INFORMATION OR TECHNOLOGY EXCEPT IN FULL COMPLIANCE WITH ALL UNITED STATES AND OTHER APPLICABLE LAWS AND REGULATIONS.

9. U.S. Government Restricted Rights. If this Product is being acquired by the U.S. Government, the Product and related documentation is commercial computer Product and documentation developed exclusively at private expense, and (a) if acquired by or on behalf of civilian agency, shall be subject to the terms of this computer Firmware, and (b) if acquired by or on behalf of units of the Department of Defense ("DoD") shall be subject to terms of this commercial computer Firmware license Supplement and its successors.

10. Tax Liability. You agree to be responsible for the payment of any sales or use taxes imposed at any time whatsoever on this transaction.

11. General. If any provisions of this Agreement are held invalid, the remainder shall continue in full force and effect. The laws of the State of California, excluding the application of its conflicts of law rules shall govern this License Agreement. This Agreement will not be governed by the United Nations Convention on the Contracts for the International Sale of Goods. This Agreement is the entire agreement between the parties as to the subject matter hereof and supersedes any other Technologies, advertisements, or understandings with respect to the Firmware and documentation. This Agreement may not be modified or altered, except by written amendment, which expressly refers to this Agreement and which, is duly executed by both parties.

You acknowledge that you have read this Agreement, understand it, and agree to be bound by its terms and conditions.

Hardware, including technical data, is subject to U.S. export laws, including the U.S. Export Administration Act and its associated regulations, and may be subject to export or import regulations in other countries. Customer agrees to comply strictly with all such regulations and acknowledges that it has the responsibility to obtain licensed to export, re-export, or import hardware.
Table of Contents

Manual Organization ........................................................................................................... vii
General Layout of the NetScreen-10 WebUI ................................................................. viii
Command Line Interface (CLI) Syntax ............................................................................ ix
Related Publications ......................................................................................................... x

Chapter 1  Hardware Description .................................................................................... 1-1

Chapter 2  Connecting to the Network ............................................................................ 2-1
Gathering the Necessary Tools ....................................................................................... 2-2
Connecting the NetScreen-10 as a Single Security Appliance ........................................ 2-3

Chapter 3  Initial Configuration ..................................................................................... 3-1
Configuring via the WebUI .............................................................................................. 3-3
Making a Connection ...................................................................................................... 3-3
Logging On and Setting the System IP Address ............................................................. 3-3
Setting Interface Addresses ......................................................................................... 3-6
Allowing Outbound Traffic ............................................................................................. 3-10
Changing the Administrator Login Name and Password .............................................. 3-11
Testing the Configuration .............................................................................................. 3-13

Configuring via the CLI .................................................................................................. 3-14
Making a Connection ...................................................................................................... 3-14
Logging On and Setting the System IP Address ............................................................. 3-16
Setting Interface Addresses ......................................................................................... 3-16
Allowing Outbound Traffic ............................................................................................. 3-16
Changing the Administrator Login Name and Password .............................................. 3-17
Testing the Configuration .............................................................................................. 3-17

Resetting the Device to the Factory Default Settings ..................................................... 3-18

Appendix A  Safety Recommendations and Warnings ..................................................... A-1
Safety Warnings ............................................................................................................... A-1
Installation Warning ...................................................................................................... A-1
Power Disconnection Warning ....................................................................................... A-1
No User-Serviceable Parts Warning................................................................................ A-1
Circuit Breaker (15A) Warning ....................................................................................... A-2
SELV Circuit Warning .................................................................................................... A-2
Lightning Activity Warning ............................................................................................. A-2
Lithium Battery Warning ............................................................................................... A-2
Product Disposal Warning ............................................................................................. A-2
General Site Requirements ................................................................. A-3
Onsite Precautions ........................................................................... A-3
Equipment Rack Mounting Guidelines ........................................... A-4
BSMI Labeling Requirement .............................................................. A-5

Appendix B  DC Power Supply ............................................................ B-1
Connecting to DC Power Supply Cables ........................................ B-1

Index .................................................................................................. IX-1
Preface

The NetScreen-10™ is a network security device that protect your Ethernet local area network (LAN) when connecting to the Internet. Using a NetScreen-10 as a firewall, you can configure access policies that control inbound and outbound network and VPN traffic.

MANUAL ORGANIZATION

This manual has three chapters and two appendices.

Chapter 1, “Hardware Description”, describes the NetScreen® device. It explains the functions of the status LEDs, identifies the device interface ports, and details the front and back panels of the device.

Chapter 2, “Connecting to the Network”, explains how to connect the NetScreen-10 to the network as a standalone unit.

Chapter 3, “Initial Configuration”, explains how to configure the NetScreen-10 with a network using both the command line interface (CLI) and the web user interface (WebUI).

Appendix A, “Safety Recommendations and Warnings”, provides general site requirements as well as safety warnings and general cautions when using the NetScreen-10 device.

Appendix B, “DC Power Supply”, provides technical specifications and electrical requirements for the DC power supply unit of the NetScreen-10.
**General Layout of the NetScreen-10 WebUI**

The Web User Interface (WebUI) contains two main logical sections: the menu column and the central display area.

- The menu column includes four main functional categories: System, Network, Lists, and Monitor, each of which contains further sub-functions represented by tabs in the central display area. During the configuration process, you first must select a main functional category before choosing the various utilities offered within each sub-category.

- The central display area displays the information for each of the categories in the menu column, in either a tabular or graphical format. These pages generally contain links to dialog boxes through links such as **New Policy**, **New Manual Key User**, **New Entry**, **Edit**, and so forth.

---

**The NetScreen-10 Central Display Area**

![NetScreen-10 Central Display Area](image)

---

NetScreen-10
COMMAND LINE INTERFACE (CLI) SYNTAX

These guidelines apply to all NetScreen commands.

Syntax

- A parameter inside [ ] (square brackets) is optional.
- A parameter inside {} (braces) is required.
- Anything inside < > is a variable.
- If there is more than one choice for a parameter inside [ ] and {}, they are separated by a pipe (|). For example, [auth {md5 | sha-1}] means “choose either MD5 or SHA-1 as your authentication method.”
- IP addresses are represented by <a.b.c.d>, and <a.b.c.d>–<w.x.y.z> if a range is being specified.
- A subnet mask is represented by <A.B.C.D>.

Conventions

- To remove a single character, press BACKSPACE or CTRL+H.
- To remove an entire line, press CTRL+U.
- To traverse up to 16 lines forward in the command history buffer, press CTRL+F or the DOWN ARROW key.

Note: To use the arrow keys for navigating among commands in a Telnet session on Windows 95, 98, NT, or 2000: On the Terminal menu, click Preferences…, select the VT100 Arrows check box, and click the OK button.

- To traverse up to 16 lines backward in the command history buffer, press CTRL+B or the UP ARROW key.
- To see the next available keyword or input, and a brief description of usage, type a question mark (?).
- The console times out and the connection is broken if no keyboard activity is detected for 10 minutes.

Items you enter are into the system are in bold text.

For further explanation of NetScreen commands and their syntax, refer to the NetScreen CLI Reference Guide, which is included on the product CD.
RELATEd PUblicationS

This technical publication is shipped with the NetScreen-10 device:

NetScreen-10 Getting Started Guide
(P/N 093-0202-000, Rev. A)

The following publications are included on the product CD for both devices:

NetScreen CLI Reference Guide
(P/N 093-0204-000, Rev. A)

NetScreen WebUI Reference Guide
(P/N 093-0205-000, Rev. A)

NetScreen Concepts & Examples ScreenOS Reference Guide
(P/N 093-0206-000, Rev. A)

Note: To receive important news on product updates, please visit our Web site at www.netscreen.com and register your product.
This chapter provides illustrations and descriptions of the NetScreen-10 front and back panels.

A front view of the NetScreen-10 is shown below.

![Front Panel of the NetScreen-10](image)

**Figure 1-1** Front Panel of the NetScreen-10

These items are located on the front panel of the NetScreen-10:

- **Power LED**: glows solid green when power is supplied to the NetScreen-10.

- **Status LED**: glows solid green when the NetScreen-10 is first powered up and the unit first performs diagnostics. Then the unit goes into a startup phase, which takes up to one minute to complete. During startup, the LED blinks orange, after which the LED blinks green. If an error is detected, then the LED glows red. The LED changes to yellow whenever the unit writes to the internal flash card.

- **PCMCIA Flash Card Slot**: The NetScreen-10 supports a PCMCIA ATA-compatible, 20-MB and 96-MB card. The NetScreen device automatically detects the presence of a flash card and records the event log to it.
**Console Port:** DB25 serial port connector for local configuration and administration.

*Note:* For cabling guidelines and instructions, see Chapter 2, “Connecting to the Network”.

**Trusted, DMZ, and Untrusted Ethernet LEDs:** Each Ethernet port has two link lights, or LEDs. The left LED indicates network traffic activity and the right LED indicates if the link is up (connected to an active device).

*Figure 1-2* Ethernet LEDs
The back panel of the NetScreen-10 is shown in Figure 1-3.

![Back Panel of the NetScreen-10](image)

**Figure 1-3** Back Panel of the NetScreen-10

- **Product Label**: The model number is NS-10x, where x=a, e, or f.

**Table 1-1** NetScreen-10 Model Numbers

<table>
<thead>
<tr>
<th>Model Type</th>
<th>Functionality</th>
</tr>
</thead>
<tbody>
<tr>
<td>a</td>
<td>Firewall &amp; VPN (3DES &amp; DES)</td>
</tr>
<tr>
<td>e</td>
<td>Firewall &amp; VPN (DES)</td>
</tr>
<tr>
<td>f</td>
<td>Firewall</td>
</tr>
</tbody>
</table>

**Note**: Certain export restrictions apply to international customers. Check with your sales representative.

- **Power Outlet**: Use the outlet to connect power to the NetScreen-10 with the supplied power cable.

**Note**: Figure 1-3 does not show a NetScreen-10 equipped with a DC power supply. See Appendix B, “DC Power Supply” for more information.

- **On/Off Switch**: Turns the power to the NetScreen-10 on or off.

⚠️ **Caution**

Make sure you have read the Appendix A, “Safety Recommendations and Warnings”, before you begin installation.
Connecting to the Network

Follow the instructions in this chapter to connect the NetScreen-10 device to the network and to configure the software for the first time. For further configuration options, see the NetScreen Concepts & Examples ScreenOS Reference Guide on the product CD.

⚠️ Caution ⚠️ Make sure you have read Appendix A, “Safety Recommendations and Warnings”, before you begin this chapter.

This chapter contains the following sections:

- “Gathering the Necessary Tools” on page 2-2
- “Connecting the NetScreen-10 as a Single Security Appliance” on page 2-3
GATHERING THE NECESSARY TOOLS

The chassis can be placed on a table top or mounted in a standard 19-inch equipment rack. Table top installation requires no tools. Rack mounting requires a Phillips-head screwdriver, the rack mount bracket kit, and four screws to match the rack. Screws for attaching the mounting brackets to the chassis are provided in the NetScreen-10 product package.

**Note:** The rack mount screws included in the product package may not fit your rack. In this case, it is necessary that you supply screws to match the particular rack thread size.
**CONNECTING THE NetSCREEN-10** **AS A SINGLE SECURITY APPLIANCE**

Note that if you are configuring multiple NetScreen-10 devices, you should install and configure them one at a time. Otherwise, because they all share the same default IP address (192.168.1.1), you might encounter IP address conflicts.

To set up the NetScreen-10 network connections, follow these steps:

1. Install the NetScreen-10 in a rack (optional) or on a level surface.
2. Make sure that the power connection to the NetScreen-10 is turned off; that is, that “0” is pressed.
3. Connect the power cable provided in the product package from the NetScreen-10 power outlet to the power supply.
4. Connect the NetScreen-10 to the network as shown in one of the examples beginning on page 2-3.

   **Trusted Port**: Connect the NetScreen-10 using a twisted pair cable with RJ 45 connectors. The trusted port is a Data Circuit-terminating Equipment (DCE) port.

   **DMZ Port**: Connect the NetScreen-10 using a twisted pair cable with RJ 45 connectors. The DMZ port is also a DCE port.

   **Untrusted Port**: Connect the NetScreen-10 using a twisted pair cable with RJ 45 connectors. The untrusted port is a data terminal equipment (DTE) port.

5. Turn on the NetScreen-10 and any other network devices that you had turned off.
6. If all cables are connected correctly, the link light for each connection glows.

---

1. Check your router, hub, or computer documentation to determine if you must reconfigure the device or if you must switch off the power supply when connecting new equipment to the LAN.
Figure 2-4 Sample Configuration with a Router Connected to the Untrusted Port, Local Area Network (LAN) Connected to the Trusted Port
To use the DMZ, connect a crossover cable from the DMZ port on the NetScreen-10 to the switch linking the machines in the DMZ to the DMZ interface. See Figure 2-5 for an example of this configuration.

**Figure 2-5** Sample Configuration Using DMZ Port

<table>
<thead>
<tr>
<th>For a device connected to:</th>
<th>Untrusted Port (DTE)</th>
<th>Trusted Port (DCE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Workstation (DTE)</td>
<td>crossover</td>
<td>straight-through</td>
</tr>
<tr>
<td>Switch/Hub (DCE)</td>
<td>straight-through</td>
<td>crossover</td>
</tr>
<tr>
<td>Router^2 (DTE)</td>
<td>crossover</td>
<td>straight-through</td>
</tr>
</tbody>
</table>

^An Untrusted Ethernet port is not technically a DTE, but for cabling purposes should be treated as such.

^2 Routers with uplink ports may behave in reverse.

If all cables are connected correctly, the link light for each connection glows.
Initial Configuration

The NetScreen-10 device supports three operational modes: Transparent mode, NAT (Network Address Translation) mode, and Route mode.

Transparent Mode

In Transparent mode, the NetScreen device inspects packets traversing the firewall without modifying any of the source or destination information in the IP packet header. Because it does not translate addresses, the IP addresses on the protected network must be valid, routable addresses on the Untrusted network, which might be the Internet. In Transparent mode, the IP addresses for the Trusted and Untrusted interfaces are set at 0.0.0.0, making the presence of the NetScreen device invisible, or “transparent,” to users. The NetScreen device acts as a Layer 2 bridge.

Network Address Translation (NAT) Mode

When in NAT mode, the NetScreen device translates two components in the header of an outgoing IP packet traversing the firewall from the Trusted side: its source IP address and source port number. The NetScreen device replaces the source IP address of the host that sent the packet with the IP address of the Untrusted port of the NetScreen device. Also, it replaces the source port number with a random port number generated by the NetScreen device.

Route Mode

In Route mode, the NetScreen device routes traffic between different interfaces without performing NAT; that is, the source address and port number in the IP packet header remain unchanged as it traverses the NetScreen device. Unlike NAT mode, the hosts on the Trusted side must have public IP addresses, and no Mapped and Virtual IP addresses must be established to allow sessions initiated on the Untrusted side to reach hosts on the Trusted side. Unlike Transparent mode, the Trusted and Untrusted interfaces are on different subnets.

1. If the router on the Untrusted side performs NAT, then the addresses on the Trusted side can be private IP addresses.

2. If the outbound traffic is destined for the DMZ, then the source IP address is translated to that of the DMZ port.
This section shows you how to configure your NetScreen-10 in Transparent mode and allow internal users to access the Internet while denying internal access from the Internet. You do this by setting the System IP address and creating an access policy that permits outgoing traffic. Incoming traffic is denied by default; therefore, no incoming access policy must be set expressly to deny it.

**Note:** For instructions on configuring the NS-10 for NAT or Route mode, see the NetScreen Concepts and Examples ScreenOS Reference Guide.

There are two methods for configuring the NetScreen-10 for the first time: via the Web user interface (WebUI) and via the command line interface (CLI).

Table 3-3 “Administration Requirements” lists the workstation requirements for each method.

**Table 3-3 Administration Requirements**

<table>
<thead>
<tr>
<th>Configuration Method</th>
<th>Requirements</th>
</tr>
</thead>
</table>
| WebUI                | Netscape® Communicator® V4.5 or greater, or Microsoft® Internet Explorer V5 Web browser.  
TCP/IP network connection to the NetScreen-10.  
SSL requires that a certificate be loaded into the NetScreen-10. See the NetScreen Concepts and Examples ScreenOS Reference Guide for further information. |
| CLI                  | Via the console port, using Hilgraeve® Hyperterminal® or a VT100 terminal emulator on the administrator’s workstation and an RS-232 Console cable  
Via Telnet, using a VT100 terminal emulator and a TCP/IP network connection to the NetScreen device.  
SSH requires that a key be generated in the NetScreen-10. See the NetScreen Concepts and Examples ScreenOS Reference Guide for further information. |

The installation procedure using a Web browser is explained first, followed by the CLI procedures using the console port and Telnet.
CONFIGURING VIA THE WEBUI

To perform the initial configuration through the WebUI, change the IP address of
the management workstation to the same subnet as the NetScreen-10 default
system IP address. You can then log on through a Web browser and reset the
system IP address.

The following sections detail the procedures for administration of the NetScreen-
10 device from the administrator’s workstation.

Note: The NetScreen-10 ships from the factory with the IP address set to
192.168.1.1.

Refer to Table 3-3 for administration requirements. For further
information regarding levels of administration, see the NetScreen Concepts
and Examples ScreenOS Guide.

Making a Connection

Before you begin, be sure you connected the NetScreen-10 hardware to the
network as outlined in Chapter 2, “Connecting to the Network”.

Logging On and Setting the System IP Address

For remote administration of the NetScreen device over a network connection, you
must reconfigure the system IP to be in a reachable subnet. To change this to an
address on the same subnet as the other network devices to which the
NetScreen-10 is connected, perform the following procedure:

1. Record the IP address and subnet mask of your workstation; you must
re-enter them later in this process.

2. Change the IP address of the workstation to 192.168.1.2 and the netmask to
255.255.255.0. (You may have to restart the workstation to enable the
changes to take effect.) The workstation is now part of the same subnet as
the default IP address of the NetScreen-10.

3. Start your Web browser.

4. In the URL field of the browser, enter the IP address of the

The Enter Network Password dialog box appears, as shown in Figure 3-6.
Figure 3-6 Enter Network Password Dialog Box

5. In the dialog box, type **netscreen** for both the Username and Password, and then click **OK**.

**Note:** The username and Password are case-sensitive. After configuring the NetScreen device for the first time, change the default Username and Password as described in “Changing the Administrator Login Name and Password” on page 3-17.

For a first-time configuration, you are directed to a special setup page as shown in Figure 3-7.

Figure 3-7 Initial IP Address Configuration
6. Enter the IP address and netmask for administration of the NetScreen-10, and then click **OK**.

**Note:** Check the **Synchronize system clock with this client** checkbox to synchronize the NetScreen-10 clock with the clock in the administrator’s workstation.

The IP address must be a valid and available IP address on your local network and the subnet mask must be an appropriate value for your local network.

The Configuring in Progress screen appears, as shown in Figure 3-8.

![Configuring in Progress Screen](image)

**Figure 3-8** Configuring in Progress Screen

7. Set your administration workstation IP address and netmask to the values you recorded in step 1. Depending on the operating system, you might have to restart your workstation.

After the IP configuration is complete, you must again log on.

8. In the URL field of the browser, enter the new IP address for the NetScreen device.

The Enter Network Password dialog box re-appears.

9. In the dialog box, type **netscreen** for both the Username and Password, and then click **OK**. (Remember that the Username and Password are case-sensitive.)

The Access Policies pages appear, with the Outgoing Access Policies page displayed as shown in Figure 3-9 on page 3-6. You are now logged on to the NetScreen-10.
The NetScreen-10 has a Trusted interface, an Untrusted interface, and a DMZ interface. These are physical interfaces used for channeling network user traffic.

To configure the NetScreen-10 device for Network Address Translation (NAT) mode or Route mode, you must configure the Trusted, Untrusted, and DMZ (if used) interfaces.

If you want to configure the NetScreen device for Transparent mode, you do not have to define IP addresses for the Trusted, Untrusted, and DMZ interfaces. Initial configuration is complete.

The Trusted interface leads to the network (usually the intranet or corporate network) protected by the NetScreen device. The Untrusted interface leads to the network (usually the Internet) against which the NetScreen device defends. The DMZ interface leads to a protected network to which access from the Untrusted side is typically granted.
**Trusted Interface Configuration**

1. Click the **Interface** button in the menu column.

The Interface pages appear, with the Trusted Interface page displayed.

2. Click **Edit** to open the Trusted Interface Configuration dialog box.

![Figure 3-10 Trusted Interface Configuration](image)

**Figure 3-10** Trusted Interface Configuration

3. Enter the following, and then click **Save**:

- **IP Address**: Type an IP address for the Trusted interface.
- **Netmask**: Type an appropriate netmask.
- **Default Gateway**: Type the IP address of the router (if there is one) that exists between the Trusted network and the NetScreen-10.
**Untrusted Interface Configuration**

1. Click the Untrusted tab, and then click **Edit** to open the Untrusted Interface Configuration dialog box.

![NetScreen-10 interface configuration interface](Image)

**Figure 3-11** Untrusted Interface Configuration

2. For the Untrusted Interface Configuration, select one of the following and click **Save and Reset**:

- **Obtain IP using DHCP** (Dynamic Host Control Protocol)
- **Static IP**, and enter the following:
  - IP Address: Enter the Untrusted IP address.
  - Netmask: Enter the netmask IP address.
  - Default Gateway: Enter the IP address of the external router.
**DMZ Interface Configuration**

1. If you plan to use the DMZ interface to add another security domain, click the DMZ tab, and then click **Edit** to open the DMZ Interface Configuration dialog box.

![DMZ Interface Configuration](image)

**Figure 3-12** DMZ Interface Configuration

2. Enter the following, and then click **Save and Reset**:
   - **IP Address**: Type an IP address within the same subnet as the DMZ network.
   - **Netmask**: Type an appropriate netmask.
   - **Default Gateway**: Type the IP address of the router (if there is one) that exists between the DMZ network and the NetScreen-10.
Allowing Outbound Traffic

By default, the NetScreen-10 does not allow inbound or outbound traffic. To permit outbound traffic to traverse the firewall, create an outgoing access policy.

1. On the Outgoing Access Policies page, click the **New Policy** link in the lower left corner of the page.

   The Policy Configuration dialog box appears, as shown in **Figure 3-13**.

   ![Figure 3-13 Policy Configuration Dialog Box](image)

2. Set an access policy that allows all inside hosts to access the Internet. Set the options as follows:
   - **Source Address**: Inside Any (Inside Any is a predefined address for all hosts on the Trusted network.)
- **Destination Address**: Outside Any (Outside Any is a predefined address for all locations on the Untrusted network, usually the Internet.)
- **Service**: Any (Any is a predefined value for any IP service.)
- **Action**: Permit (Allows the traffic defined by the access policy to traverse the firewall.)
- Leave the rest of the options at their default values, and click the **OK** button.

The Outgoing Access Policies page now has one access policy that permits any inside traffic to pass through the firewall and access the Internet.

**Note**: For further information and examples on other configuration options, please refer to the NetScreen Concepts & Examples ScreenOS Reference Guide.

### Changing the Administrator Login Name and Password

To change the default administrator login and password via the WebUI:

1. Select the **Admin** button in the menu column to view the **Admin** page, as shown in **Figure 3-14**.

![Figure 3-14](image.png)

**Figure 3-14** The Administration Settings Page
2. Select the Local Administrator Name field, and click **Edit** under the **Options** menu.

The Admin User Configuration dialog box appears, as in **Figure 3-15**.

![Figure 3-15 Admin User Configuration Menu](image)

3. Type a new admin login name.

**Note:** The login name and password must be alphanumeric, and are case-sensitive.

4. Type the old password (initially `netscreen`) in the Old Password field. You must enter the old password to change to the new password.

5. Type the new password in the New Password field and the Confirm New Password field.

6. Record the new administrator login name and password in a secure manner.

**Warning**

Make sure that you remember your password! If you forget it, you must reset the device to the factory settings to regain access to the device. (See “**Resetting the Device to the Factory Default Settings**” on page 3-18.)
7. Leave the other fields at their default entries, and select the **Apply** button. The changes require the NetScreen-10 to reset, which it automatically does at this point. Figure 3-16 shows the system message that appears.

![System Message Display](image)

**Figure 3-16** System Message Display

8. Click the **Yes** button to confirm your command to reset the system. The next time you log in, use the new login name and Password.

**Testing the Configuration**

Use a Web browser to access an external Web site (for example, www.netscreen.com). The browser should be able to locate the site and access the available Web pages.

If the browser cannot access the Web site, check the following:

- Link lights on the NetScreen-10, workstations, hubs, and the router are glowing.
- The workstation IP and Netmask have the correct settings.
- The workstation gateway points to the router.
- The workstation has a valid DNS entry.
Chapter 3 Initial Configuration

CONFIGURING VIA THE CLI

The following section provides information on how to configure the device using the command line interface (CLI). For more information regarding command syntax, see “Command Line Interface (CLI) Syntax” on page ix.

Making a Connection

You can access the NetScreen-10 either by connecting directly via a console (or serial) cable to the NetScreen-10 console port, or you can create a network connection via Telnet. Connection instructions are offered for both methods.

Connecting via the Console Port

Obtain direct access to the NetScreen device you want to configure and these items before you start:

- An RS-232 male-to-female serial cable
- Hilgreave Hyperterminal software on the management workstation or, if you are using a different operating system, a VT100 terminal emulator.

Follow these steps to connect the NetScreen device to the workstation:

1. Connect the serial cable from the management workstation to the console port on the NetScreen-10.
2. Start the terminal emulator on the workstation.
3. To create a new connection, type a name, select an icon, and then click OK. The Connect To dialog box appears.
4. Select the serial port to which the serial cable is connected to the workstation (usually COM1 or COM2), and click OK. The COM1 (or COM2) Properties dialog box appears.
5. Configure the port settings as follows, and then click **OK**:
   - serial communications 9600 bps
   - 8 bit
   - no parity
   - 1 stop bit
   - no flow control

6. Press the **ENTER** key to see the login prompt.

**Connecting via Telnet**

Telnet operates over TCP/IP networks, and it allows you to configure the device remotely using the CLI.

To use Telnet to manage NetScreen devices the following are required:

- Telnet software on the administrative workstation
- An Ethernet connection to the NetScreen device

Before you begin, be sure you connected the NetScreen device hardware to the network as outlined in “Connecting the NetScreen-10 as a Single Security Appliance” on page 2-3.

1. Establish a Telnet connection to the NetScreen device.
2. For Host name, type: 192.168.1.1, the NetScreen-10 default IP address.

   **Note:** The Terminal type for Telnet sessions must be vt100. Click on **Connect**, and on the drop-down menu select **Remote System**. In the dialog box, select **vt100** from the Term Type menu.

For more specific information, see the NetScreen CLI Reference Guide and the NetScreen Concepts and Examples ScreenOS Reference Guide.
Logging On and Setting the System IP Address

To log on, enter the default administrator login name and Password.

1. At the login prompt, enter **netscreen**.
2. At the Password prompt, enter **netscreen**.

**Note:** The Username and Password are case-sensitive.

The NetScreen-10 ships from the factory with a default IP address of 192.168.1.1. To administer the NetScreen device over a network connection, you must change this IP address. To change this to an address on the same subnet as the other network devices to which the NetScreen-10 is connected, enter the following command, substituting your system IP address for `<a.b.c.d>`:

```
ns-> set admin sys-ip <a.b.c.d>
```

Setting Interface Addresses

The NetScreen-10 ships with all its interface addresses and netmasks set as 0.0.0.0. If you want to operate the NetScreen-10 in Transparent mode, leave the trusted and untrusted interface addresses as they are.

To set the interface addresses, enter the following commands, where `<a.b.c.d>` are the interface IP addresses and `<A.B.C.D>` is the netmask:

1. `ns-> set interface trust ip <a.b.c.d> <A.B.C.D>`
2. `ns-> set interface untrust ip <a.b.c.d> <A.B.C.D>`
3. `ns-> save`

Allowing Outbound Traffic

By default, the NetScreen-10 does not allow inbound or outbound traffic. Create an outgoing access policy to permit outbound traffic to traverse the firewall. Enter the following command:

```
ns-> set policy outgoing "inside any" "outside any" any permit
```
Changing the Administrator Login Name and Password

Because all NetScreen units are shipped with the same default name and password, it is highly recommended that you change the default admin login name and password.

⚠️ Caution

The information in this guide has been widely published, and failure to change the defaults can expose your system to attack.

1. Enter the following commands:
   - ns-> set admin name <name>
   - ns-> set admin password <password>
   - ns-> save

2. Record the new Administration name and Password in a secure manner.

⚠️ Warning

Make sure that you remember your Password! If you forget it, you must reset the device to the factory settings to regain access to the device. (See “Resetting the Device to the Factory Default Settings” on page 3-18.)

To configure the NetScreen device for Transparent mode, no IP addresses for the Trusted, Untrusted and DMZ interfaces must be defined. Initial configuration is complete.

To configure the NetScreen-10 device for Network Address Translation (NAT) mode or Route mode, see the NetScreen Concepts & Examples ScreenOS Reference Guide.

Testing the Configuration

From a workstation on the Trusted side of the NetScreen-10, use a Web browser to access an external Web site (for example, www.netscreen.com). The browser should be able to locate the site and access the available Web pages.

If the browser cannot access the Web site, check the following:

- The power, status, and link lights on NetScreen-10 are illuminated.
- The LEDs on the host, hubs, and router(s) are illuminated.
- The administrator’s workstation IP address and netmask are correct.
- The workstation gateway points to the external router.
- The workstation has a valid Domain Name Service (DNS) entry.
RESETTING THE DEVICE TO THE FACTORY DEFAULT SETTINGS

If the admin password is lost, you can use the following procedure to reset the NetScreen device to its default settings. The configurations will be lost, but access to the device will be restored. To perform this operation, you need to make a console connection, which is described in “Connecting via the Console Port” on page 3-14.

**Note:** By default the device recovery feature is enabled. You can disable it by entering the `unset admin device-reset` command.

1. At the login prompt, type the serial number of the device.
2. At the password prompt, type the serial number again.

   The following message appears:

   ```
   !!! Lost Password Reset !!! You have initiated a command to reset the device to factory defaults, clearing all current configuration, keys and settings. Would you like to continue? y/[n]
   ```

3. Press the `y` key.

   The following message appears:

   ```
   !! Reconfirm Lost Password Reset !! If you continue, the entire configuration of the device will be erased. In addition, a permanent counter will be incremented to signify that this device has been reset. This is your last chance to cancel this command. If you proceed, the device will return to factory default configuration, which is: System IP: 192.168.1.1; username: netscreen; password: netscreen. Would you like to continue? y/[n]
   ```

4. Press the `y` key to reset the device.

   You can now login in using netscreen as the default username and password.
Before supplying power to the NetScreen-10, follow these safety guidelines:

- Look carefully for possible hazards in the work area, such as moist floors, ungrounded power extension cables, and missing safety grounds.
- Locate the emergency power-off switch for the area where you are working.

Do not perform any action that creates a potential hazard to people or makes the equipment unsafe. To allow adequate air circulation and to avoid the devices tipping over, do not stack or balance the equipment on other devices. Make sure the installation is securely in place.

**SAFETY WARNINGS**

Make sure that you adhere to the following set of safety warnings.

**Installation Warning**

⚠️ **Caution** Read the cabling instructions before connecting the NetScreen-10 to its power source.

**Power Disconnection Warning**

⚠️ **Warning** Before working on a device that has an On/Off switch, turn OFF the power and unplug the power cord.

**No User-Serviceable Parts Warning**

⚠️ **Warning** The NetScreen-10 contains no user-serviceable parts and is housed in a tamper-proof enclosure. Therefore, the chassis should never be opened under any circumstances. Doing so will also void the warranty.
Circuit Breaker (15A) Warning

⚠️ **Caution**  The NetScreen-10 relies on the building’s installation for short-circuit (overcurrent) protection. Ensure that a fuse or circuit breaker no larger than 120 VAC, 15A U.S. (240 VAC, 10A international) is used on the phase conductor (all current-carrying conductors).

SELV Circuit Warning

⚠️ **Warning**  The Ethernet 10BaseT, 100BaseT, serial, console, and auxiliary ports contain safety extra-low voltage (SELV) circuits. Do not connect the NetScreen-10 to a telephone line or any Telco line (e.g., T-1, T-3, RJ-48 lines).

Lightning Activity Warning

⚠️ **Danger**  Do not work on the device, specifically, connecting or disconnecting cables during periods of lightning activity, as the unit can function as a conduit.

Lithium Battery Warning

⚠️ **Warning**  There is a danger of explosion if the battery is incorrectly replaced. The chassis should never be opened under any circumstances. Doing so will also void the warranty. Return the device to the manufacturer for battery replacement.

Product Disposal Warning

⚠️ **Warning**  Ultimate disposal of this product should be handled according to all national laws and regulations.
GENERAL SITE REQUIREMENTS

For the safe installation and operation of your NetScreen device, ensure that your site is properly prepared before beginning the hardware installation.

- Check the power at your site to ensure that you are receiving “clean” power (free of spikes and noise). Install a power conditioner if necessary.
- The NetScreen device is intended for use in a normal office environment. For more extreme conditions, verify that temperature, humidity, and power conditions meet the specifications indicated below.

<table>
<thead>
<tr>
<th>Item</th>
<th>Operating Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temperature</td>
<td>32-122°F, 0-50°C: for storage</td>
</tr>
<tr>
<td></td>
<td>50-104°F, 10-40°C: for operation</td>
</tr>
<tr>
<td>Relative humidity</td>
<td>5-90%, non-condensing: for storage</td>
</tr>
<tr>
<td></td>
<td>10-90%, non-condensing: for operation</td>
</tr>
<tr>
<td>Nominal voltage</td>
<td>120 +/-15%, 220 +/-15%</td>
</tr>
<tr>
<td>Voltage range</td>
<td>102-253 Auto Sensing</td>
</tr>
<tr>
<td>Input frequency</td>
<td>47-63 Hz</td>
</tr>
<tr>
<td>AC input current</td>
<td>1A (120VAC), 0.5A (220VAC)</td>
</tr>
<tr>
<td>Altitude</td>
<td>0-12,000 feet, 0-3,660 meters</td>
</tr>
</tbody>
</table>

Onsite Precautions

You can place the NetScreen-10 on a desktop or mounted in a rack. The location of the chassis and the layout of your equipment rack or wiring room are extremely important for proper system operation. Equipment placed too close together will cause inadequate ventilation, besides rendering areas of the device inaccessible for system maintenance during any system malfunctions and shutdowns.
When planning your site layout and equipment locations, follow the precautions described below to help avoid equipment failures and reduce the possibility of environmentally caused shutdowns. If you are experiencing shutdowns or unusually high errors with your existing equipment, these precautions may help you isolate the cause of the failures and prevent future problems.

- Electrical equipment generates heat. Natural air temperature might not be sufficient to cool equipment to acceptable operating temperatures without an additional circulation system. Ensure that the room in which you operate your system has adequate air circulation.
- Do not work alone if potentially hazardous conditions exist.
- Never assume that the power supply has been disconnected from a circuit. Always check.

Look carefully for possible hazards in your work area, such as moist floors, ungrounded power extension cables, frayed power cords, and missing safety grounds.

**Equipment Rack Mounting Guidelines**

The following information will help you plan an acceptable equipment rack configuration.

- Enclosed racks must have adequate ventilation. Ensure that the rack is not overly congested because each unit generates heat. An enclosed rack should have louvered sides and a fan to provide cooling air.
- When mounting a chassis in an open rack, ensure that the rack frame does not block the intake or the exhaust ports. If the chassis is installed on slides, check the position of the chassis when it is seated all the way into the rack.
- In an enclosed rack with a ventilation fan in the top, excessive heat generated by equipment near the bottom of the rack can be drawn upward and into the intake ports of the equipment above it in the rack. Ensure that you provide adequate ventilation for equipment at the bottom of the rack.
- Baffles can help to isolate exhaust air from intake air, which also helps to draw cooling air through the chassis. The best placement of the baffles depends on the airflow patterns in the rack, which can be found by experimenting with different arrangements.
BSMI Labeling Requirement

The Bureau of Standards Metrology and Inspection (BSMI) is an agency of the government of China (Taiwan), which requires the following label on technological equipment:

警告使用者：
這是甲類的資訊產品，在居住的環境中使用時，可能會造成射頻
干擾，在這種情況下，使用者會被要求採取某些適當的對策。
DC Power Supply

The NetScreen-10 can be shipped with a -48V DC power supply which can operate on one or two DC feeds ranging from -36V to -72V. If two feeds are used, they share the load. If one feed fails, the other automatically assumes the full load.

The figure below shows the DC terminal block, with two -48V DC feeds connected. The NetScreen-10 can operate on either one feed alone or with two feeds in use. The block is located on the back of the chassis.

![DC Power Supply Cabling](image)

**Figure: DC Power Supply Cabling**

**Connecting to DC Power Supply Cables**

⚠️ **Warning** You must shut off all current to the DC feed wires before connecting the power supply.

To connect two feeds to the DC power supply:

1. Strip the ends of the power cables for insertion into the power terminal block.
2. Loosen the three screws in the top of the block. (These are captive screws, which cannot be completely removed.)
3. Insert the -48V DC power feed wires into the two outside receptacles of the terminal block and the 0V DC feed wires into the center receptacle.
4. Fasten the screws over the receptacles.
Index

A
access policies, outgoing 3-2, 3-5
Administration requirements 3-2
administrator login, default 3-11

B
Back panel 1-1, 1-3
BSMI, labeling requirements A-5

C
Cables
connections 2-3, 2-5
crossover 2-5
DCE 2-3
power 2-3
RJ 45 connectors 2-3
RS-232 console 3-2
serial 3-14
twisted pair 2-3
Central display area -viii
CLI 3-2
command
conventions -ix
Command line interface
See CLI
Configuration
DMZ port 2-5
initial 2-1
methods 3-2
multiple devices 2-3
process -viii
testing 3-13, 3-17
Connection examples 2-3
Console port 1-2, 3-14
conventions -ix

D
Data circuit-terminating equipment
See DCE
Data Terminal Equipment
See DTE
DB25 serial port connector 1-2
DCE 2-3
Diagnostics 1-1
DMZ 2-3, 2-5
DMZ port 2-5
DNS 3-13, 3-17
Domain name service
See DNS
DTE 2-3

E
Ethernet
LEDs 1-2
port connection A-2

F
Flashdisk 1-1
Front panel 1-1

I
Internal flash card 1-1
IP address 3-5
change 3-3
conflicts 2-3
default 3-3
management 3-3
management workstation 3-3
system 3-2, 3-3

L
LAN -vii, 2-3
LEDs 1-2, 2-6, 3-13
  DMZ 1-2
  Ethernet 1-2
  power 1-1
  status -vii, 1-1
  Trusted 1-2
  Untrusted ethernet 1-2
Link lights 1-2, 2-3, 2-6, 3-13
  See also LEDs
Logging on 3-15
login name
  changing (CLI) 3-17
  changing (WebUI) 3-11
  initial use 3-4

M
Management system IP address 3-3
Multiple devices 2-3

N
NAT 3-6
NAT mode 3-1, 3-3, 3-15
NetScreen-10/100
  connecting 2-3
Network Address Translation (NAT) 3-6
Network address translation mode
  See NAT mode

O
Operating specification A-3

P
password
  case-sensitive 3-12
  changing (CLI) 3-17
  changing (WebUI) 3-11
  initial use 3-4
  resetting 3-18
PCMCIA flash card slot 1-1
PCMCIA PC card 1-1
Ports
  console 1-2
  DMZ 2-3, 2-5
  ethernet 1-2
  serial 1-2
  Trusted 2-3
  Untrusted 2-3
  uplink 2-5
Power 2-3, A-3
  on/off switch 1-3
  supply 2-3

R
Rack 2-3, A-3, A-4
  configuration A-4
  mounting 2-2, A-4
  tools needed 2-2
Requirements
  administration 3-2
  general site A-3
  workstation 3-2
Reset 3-13
Route mode 3-1
Router 2-5, 3-17

S
Safety A-1
  guidelines A-1
  recommendations A-1
Sample configuration 2-4, 2-5
Site requirements A-3

T
TCP/IP 3-2
Telnet 3-15
Terminal emulator 3-2
Transparent mode 3-1, 3-2, 3-6
Trusted port 2-3, 2-5
<table>
<thead>
<tr>
<th>U</th>
<th>W</th>
</tr>
</thead>
<tbody>
<tr>
<td>Untrusted port 2-3</td>
<td>Web browser, requirements 3-2</td>
</tr>
<tr>
<td>V</td>
<td>WebUI 3-2, 3-3</td>
</tr>
<tr>
<td>Ventilation A-3, A-4</td>
<td>Workstation requirements 3-2</td>
</tr>
</tbody>
</table>