

## SRX4600 Letter of Volatility

1. Customer related data (payload) is stored in the System RAM, PFE chip, packet/lookup memories, PCI controllers, and Ethernet controllers. All these memories are transient and volatile. All the contents in these locations will be deleted when the power is turned off to the system.
2. Customer-specific timing configurations/protocols data resides in registers of related PLLs and controllers (FPGAs). All these memories are transient and volatile. All the contents in these locations will be deleted when the power is turned off to the system.
3. User Data in the table below includes node and network configuration data. That data is not customer [payload] data. User data is stored in non-volatile memory that stays after power-cycle. The procedures for sanitization of User Data are identified in the following table:

Device	Location	Reference	Contains Customer Data	Non-Volatile Memory	Removable Memory	Size (bytes)	Memory Type	Sanitization Procedure
HDD-0 730-076710	Front panel	N/A	Yes	Yes	Yes	960GB	SSD	Power Down the chassis, remove HDD0
HDD-1 730-076710	Front panel	N/A	Yes	Yes	Yes	960GB	SSD	Power Down the chassis, remove HDD1

**NOTE:** The device HDD-0 730-076710 can be ordered separately from Juniper Networks.

1. See [Contact Customer Support](#) if you want to order the part.
2. See [Removing an SSD from an SRX4600 Services Gateway](#) to remove the SSD.