MX960 Acoustic Cover Installation Instructions

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This document describes how to remove and replace the acoustic noise covers on a Juniper Networks MX960 Ethernet Services Router. The upper fan tray cover and DPC cover make up the acoustic noise components.

Contents

MX960 Acoustic Noise Cover Installation and Removal

The two acoustic covers are designed to reduce the system sound level to comply with the Network Equipment Building System (NEBS). The covers and all associated mounting hardware are available as an optional upgrade kit.

Tools required:

■ Number 2 Phillips screwdriver

■ 7/16" wrench

Table 1: Parts List for Acoustic Noise Covers

Component	Quantity
12–24 1 1/4 in. screws	4
12–24 nylon lock nuts	4
Star washer	1
Card cage cover mounting brackets	2
Upper fan tray cover	1
DPC Card cage cover	1

The following procedures provide step-by-step instructions for installing the upper fan tray cover and DPC card cage cover:

■ Installing the Upper Fan Tray Cover on page 2

■ Installing the DPC Card Cage Cover on page 3

■ Removing the Upper Fan Tray Cover on page 5

■ Removing the DPC Card Cage Cover on page 5

Installing the Upper Fan Tray Cover

The upper fan tray cover is installed below the craft interface and covers the upper fan tray.

☞ **NOTE:** The upper fan tray cover obstructs the existing electrostatic discharge (ESD) jack located above the upper fan tray on the front of the chassis. A second ESD jack is located on the lower rear of the chassis. An optional ESD jack has been provided in the installation kit and may be installed in an available rack mounting hole. Ensure that the mounting surface is conductive and free of paint. Secure the optional ESD jack with the star washer and nut provided in the installation kit.

To install the upper fan tray cover (Figure 1 on page 3):

1. Before placing the cover onto the router, rotate the latch knobs counterclockwise until they stop turning. This will ensure that the latch is open enough to hook behind the lip of the fan tray.

2. Place the cover over the upper fan tray.

3. Secure the lip of the cover in the groove directly below the craft interface.

4. Rotate the latch knobs clockwise, and hand tighten them until they are secure.

Figure 1: Upper Fan Tray Cover and Optional ESD Grounding Jack

Installing the DPC Card Cage Cover

The DPC card cage cover is installed directly over the DPC Card cage. The installation of the brackets depends on whether the router is center or front mounted.

Installing Center-Mount Brackets

To install the brackets for the DPC card cage cover on routers that are center mounted (Figure 2 on page 4):

1. Locate the tab on the rear surface of the mounting bracket.

2. Place the rear surface of the bracket against the mounting flange. Vertical alignment is correct when the tab rests on top of the flange.

3. Locate the highest available mounting hole on the bracket and insert the first screw through the bracket and flange. Secure it with a nylock nut.

4. Locate the lowest available mounting hole on the bracket and insert the second screw through the bracket and flange. Secure it with a nylock nut.

5. Use a screwdriver and a wrench to hand tighten the screws and nylock nuts. Do not overtighten the screws. Overtightening may cause damage to the plastic bracket.

6. Repeat the above steps with the second bracket.

Figure 2: Installing the DPC Card Cage Cover
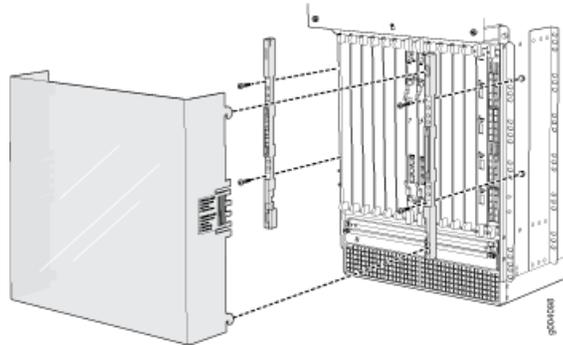
Installing the Front-Mount Brackets

To install the brackets for the DPC card cage cover on routers that are front mounted:

1. Locate the tab on the rear surface of the mounting bracket.

2. Place the rear surface of the bracket against the mounting flange. Vertical alignment is correct when the tab rests on top of the flange.

3. Locate the highest available mounting hole on the bracket and insert the first screw through the bracket and threaded rack flange.

4. Locate the lowest available mounting hole on the bracket and insert the second screw through the bracket and threaded rack flange.

5. Use a screwdriver to hand tighten the screws . Do not overtighten the screws. Overtightening may cause damage to the plastic bracket.

6. Repeat the above steps with the second bracket.

Installing the DPC Card Cage Cover

To install the DPC card cage cover (Figure 2 on page 4):

1. Look through the front of the cover and align the four hooks on either side of the acoustic cover with the rail slots on the outside of the card cage.

2. Slide the cover into the rail slots.

3. Gently push the cover down to secure it in place.

Removing the Upper Fan Tray Cover

The upper fan tray cover is installed below the craft interface and covers the upper fan tray.

To remove the upper fan tray cover (Figure 3 on page 5):

■ Rotate the latch knobs counterclockwise until the cover is released or until the knobs stop turning.

■ Remove the cover.

Figure 3: Upper Fan Tray Cover and Optional ESD Grounding Jack
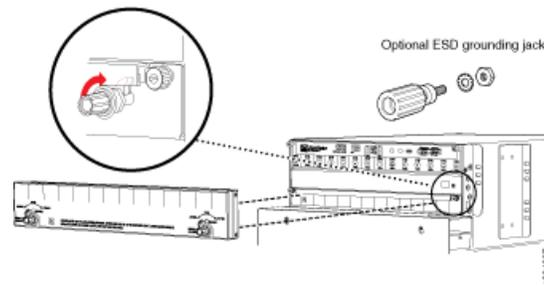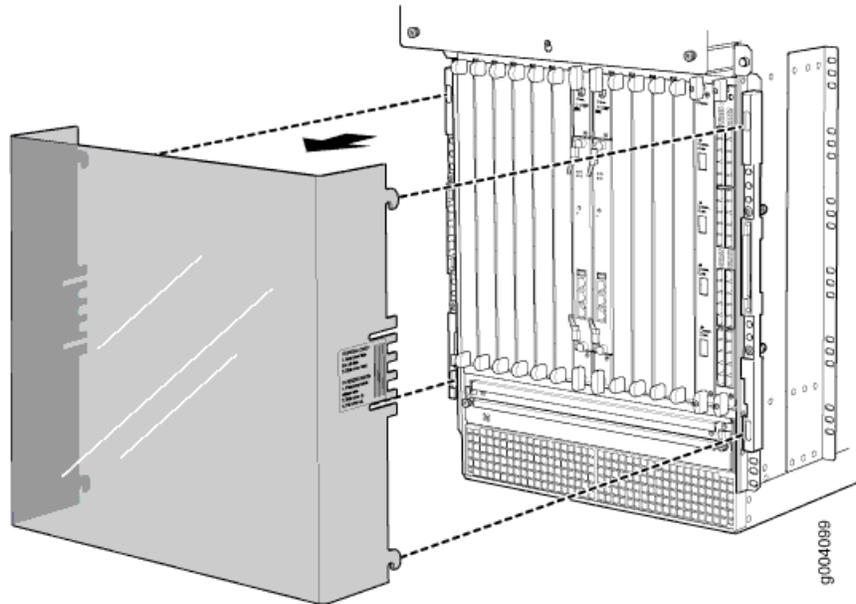

Removing the DPC Card Cage Cover

To remove the DPC card cage cover (Figure 4 on page 6):

1. Press the cover catch release area marked with the instruction label on each side of the cover.

2. Slide the cover up until it stops; then pull the cover toward you to remove.

Figure 4: DPC Card Cage Cover

List of Technical Publications

Table 2 on page 7 lists the software and hardware guides and release notes for Juniper Networks M-series, MX-series, and T-series routing platforms and describes the contents of each document. Table 3 on page 11 lists the books included in the *Network Operations Guide* series. Table 4 on page 12 lists the manuals and release notes supporting JUNOS software for J-series and SRX-series platforms. All documents are available at http://www.juniper.net/techpubs/.

Table 5 on page 13 lists additional books on Juniper Networks solutions that you can order through your bookstore. A complete list of such books is available at http://www.juniper.net/books.

Table 2: Technical Documentation for Supported Routing Platforms

Book	Description
JUNOS Software for Supported Routing Platforms	
Access Privilege	Explains how to configure access privileges in user classes by using permission flags and regular expressions. Lists the permission flags along with their associated command-line interface (CLI) operational mode commands and configuration statements.
Broadband Subscriber Management Solutions	Describes residential subscriber management and how you can deploy solutions that include multisubscriber IP address assignment, service provisioning, authentication, authorization, accounting, and dynamic request services in your network
Class of Service	Provides an overview of the class-of-service (CoS) functions of the JUNOS software and describes how to configure CoS features, including configuring multiple forwarding classes for transmitting packets, defining which packets are placed into each output queue, scheduling the transmission service level for each queue, and managing congestion through the random early detection (RED) algorithm.
CLI User Guide	Describes how to use the JUNOS command-line interface (CLI) to configure, monitor, and manage Juniper Networks routing platforms. This material was formerly covered in the *JUNOS System Basics Configuration Guide*.
Feature Guide	Provides a detailed explanation and configuration examples for several of the most complex features in the JUNOS software.
High Availability	Provides an overview of hardware and software resources that ensure a high level of continuous routing platform operation and describes how to configure high availability (HA) features such as nonstop active routing (NSR) and graceful Routing Engine switchover (GRES).
MPLS Applications	Provides an overview of traffic engineering concepts and describes how to configure traffic engineering protocols.
Multicast Protocols	Provides an overview of multicast concepts and describes how to configure multicast routing protocols.

Table 2: Technical Documentation for Supported Routing Platforms *(continued)*

Book	Description
Multiplay Solutions	Describes how you can deploy IPTV and voice over IP (VoIP) services in your network.
MX-series Layer 2 Configuration Guide	Provides an overview of the Layer 2 functions of the MX-series routers, including configuring bridging domains, MAC address and VLAN learning and forwarding, and spanning-tree protocols. It also details the routing instance types used by Layer 2 applications. All of this material was formerly covered in the *JUNOS Routing Protocols Configuration Guide*.
MX-series Layer 2 Solutions Guide	Describes common configuration scenarios for the Layer 2 features supported on the MX-series routers, including basic bridged VLANs with normalized VLAN tags, aggregated Ethernet links, bridge domains, Multiple Spanning Tree Protocol (MSTP), and integrated routing and bridging (IRB).
Network Interfaces	Provides an overview of the network interface functions of the JUNOS software and describes how to configure the network interfaces on the routing platform.
Network Management	Provides an overview of network management concepts and describes how to configure various network management features, such as SNMP and accounting options.
Policy Framework	Provides an overview of policy concepts and describes how to configure routing policy, firewall filters, and forwarding options.
Protected System Domain	Provides an overview of the JCS 1200 platform and the concept of Protected System Domains (PSDs). The JCS 1200 platform, which contains up to six redundant pairs of Routing Engines running JUNOS software, is connected to a T320 router or to a T640 or T1600 routing node. To configure a PSD, you assign any number of Flexible PIC concentrators (FPCs) in the T-series routing platform to a pair of Routing Engines on the JCS 1200 platform. Each PSD has the same capabilities and functionality as a physical router, with its own control plane, forwarding plane, and administration.
Routing Protocols	Provides an overview of routing concepts and describes how to configure routing instances, and unicast routing protocols.
Secure Configuration Guide for Common Criteria and JUNOS-FIPS	Provides an overview of secure Common Criteria and JUNOS-FIPS protocols for the JUNOS software and describes how to install and configure secure Common Criteria and JUNOS-FIPS on a routing platform.
Services Interfaces	Provides an overview of the services interfaces functions of the JUNOS software and describes how to configure the services interfaces on the router.
Software Installation and Upgrade Guide	Describes the JUNOS software components and packaging and explains how to initially configure, reinstall, and upgrade the JUNOS system software. This material was formerly covered in the *JUNOS System Basics Configuration Guide*.

Table 2: Technical Documentation for Supported Routing Platforms *(continued)*

Book	Description
Subscriber Access	Provides an overview of the subscriber access features of the JUNOS software and describes how to configure subscriber access support on the router, including dynamic profiles, class of service, AAA, and access methods.
System Basics	Describes Juniper Networks routing platforms and explains how to configure basic system parameters, supported protocols and software processes, authentication, and a variety of utilities for managing your router on the network.
VPNs	Provides an overview and describes how to configure Layer 2 and Layer 3 virtual private networks (VPNs), virtual private LAN service (VPLS), and Layer 2 circuits. Provides configuration examples.
JUNOS References	
Hierarchy and RFC Reference	Describes the JUNOS configuration mode commands. Provides a hierarchy reference that displays each level of a configuration hierarchy, and includes all possible configuration statements that can be used at that level. This material was formerly covered in the *JUNOS System Basics Configuration Guide*.
Interfaces Command Reference	Describes the JUNOS software operational mode commands you use to monitor and troubleshoot interfaces.
Routing Protocols and Policies Command Reference	Describes the JUNOS software operational mode commands you use to monitor and troubleshoot routing policies and protocols, including firewall filters.
System Basics and Services Command Reference	Describes the JUNOS software operational mode commands you use to monitor and troubleshoot system basics, including commands for real-time monitoring and route (or path) tracing, system software management, and chassis management. Also describes commands for monitoring and troubleshooting services such as class of service (CoS), IP Security (IPsec), stateful firewalls, flow collection, and flow monitoring.
System Log Messages Reference	Describes how to access and interpret system log messages generated by JUNOS software modules and provides a reference page for each message.
J-Web User Guide	
J-Web Interface User Guide	Describes how to use the J-Web graphical user interface (GUI) to configure, monitor, and manage Juniper Networks routing platforms.
JUNOS API and Scripting Documentation	
JUNOScript API Guide	Describes how to use the JUNOScript application programming interface (API) to monitor and configure Juniper Networks routing platforms.
JUNOS XML API Configuration Reference	Provides reference pages for the configuration tag elements in the JUNOS XML API.

Table 2: Technical Documentation for Supported Routing Platforms *(continued)*

Book	Description
JUNOS XML API Operational Reference	Provides reference pages for the operational tag elements in the JUNOS XML API.
NETCONF API Guide	Describes how to use the NETCONF API to monitor and configure Juniper Networks routing platforms.
JUNOS Configuration and Diagnostic Automation Guide	Describes how to use the commit script and self-diagnosis features of the JUNOS software. This guide explains how to enforce custom configuration rules defined in scripts, how to use commit script macros to provide simplified aliases for frequently used configuration statements, and how to configure diagnostic event policies.
Hardware Documentation	
Hardware Guide	Describes how to install, maintain, and troubleshoot routing platforms and components. Each platform has its own hardware guide.
PIC Guide	Describes the routing platform's Physical Interface Cards (PICs). Each platform has its own PIC guide.
DPC Guide	Describes the Dense Port Concentrators (DPCs) for all MX-series routers.
JUNOScope Documentation	
JUNOScope Software User Guide	Describes the JUNOScope software graphical user interface (GUI), how to install and administer the software, and how to use the software to manage routing platform configuration files and monitor routing platform operations.
Advanced Insight Solutions (AIS) Documentation	
Advanced Insight Solutions Guide	Describes the Advanced Insight Manager (AIM) application, which provides a gateway between JUNOS devices and Juniper Support Systems (JSS) for case management and intelligence updates. Explains how to run AI-Scripts on Juniper Networks devices.
Release Notes	
JUNOS Release Notes	Summarize new features and known problems for a particular software release, provide corrections and updates to published JUNOS, JUNOScript, and NETCONF manuals, provide information that might have been omitted from the manuals, and describe upgrade and downgrade procedures.
Hardware Release Notes	Describe the available documentation for the routing platform and summarize known problems with the hardware and accompanying software. Each platform has its own release notes.
JUNOScope Release Notes	Contain corrections and updates to the published JUNOScope manual, provide information that might have been omitted from the manual, and describe upgrade and downgrade procedures.

Table 2: Technical Documentation for Supported Routing Platforms *(continued)*

Book	Description
AIS Release Notes	Summarize AIS new features and guidelines, identify known and resolved problems, provide information that might have been omitted from the manuals, and provide initial setup, upgrade, and downgrade procedures.
AIS AI-Scripts Release Notes	Summarize AI-Scripts new features, identify known and resolved problems, provide information that might have been omitted from the manuals, and provide instructions for automatic and manual installation, including deleting and rolling back.

Table 3: JUNOS Software Network Operations Guides

Book	Description
Baseline	Describes the most basic tasks for running a network using Juniper Networks products. Tasks include upgrading and reinstalling JUNOS software, gathering basic system management information, verifying your network topology, and searching log messages.
Interfaces	Describes tasks for monitoring interfaces. Tasks include using loopback testing and locating alarms.
MPLS	Describes tasks for configuring, monitoring, and troubleshooting an example MPLS network. Tasks include verifying the correct configuration of the MPLS and RSVP protocols, displaying the status and statistics of MPLS running on all routing platforms in the network, and using the layered MPLS troubleshooting model to investigate problems with an MPLS network.
MPLS Log Reference	Describes MPLS status and error messages that appear in the output of the **show mpls lsp extensive** command. The guide also describes how and when to configure Constrained Shortest Path First (CSPF) and RSVP trace options, and how to examine a CSPF or RSVP failure in a sample network.
MPLS Fast Reroute	Describes operational information helpful in monitoring and troubleshooting an MPLS network configured with fast reroute (FRR) and load balancing.
Hardware	Describes tasks for monitoring M-series and T-series routing platforms.

To configure and operate a J-series Services Router or an SRX-series Services Gateway running JUNOS software, you must also use the configuration statements and operational mode commands documented in JUNOS configuration guides and command references. To configure and operate a WX Integrated Services Module, you must also use WX documentation.

Table 4: JUNOS Software for J-series Services Routers and SRX-series Services Gateways Documentation

Book	Description
J-series and SRX-series Platforms	
JUNOS Software Interfaces and Routing Configuration Guide	Explains how to configure SRX-series and J-series interfaces for basic IP routing with standard routing protocols, ISDN service, firewall filters (access control lists), and class-of-service (CoS) traffic classification.
JUNOS Software Security Configuration Guide	Explains how to configure and manage SRX-series and J-series security services such as stateful firewall policies, IPsec VPNs, firewall screens, Network Address Translation (NAT), Public Key Cryptography, chassis clusters, Application Layer Gateways (ALGs), and Intrusion Detection and Prevention (IDP).
JUNOS Software Administration Guide	Shows how to monitor SRX-series and J-series devices and routing operations, firewall and security services, system alarms and events, and network performance. This guide also shows how to administer user authentication and access, upgrade software, and diagnose common problems.
JUNOS Software CLI Reference	Provides the complete configuration hierarchy available on SRX-series and J-series devices. This guide also describes the configuration statements and operational mode commands unique to these devices.
JUNOS Release Notes	Summarize new features and known problems for a particular release of JUNOS software, including JUNOS software for J-series and SRX-series devices.The release notes also contain corrections and updates to the manuals and software upgrade and downgrade instructions for JUNOS software.
J-series Only	
JUNOS Software Design and Implementation Guide	Provides guidelines and examples for designing and implementing IPsec VPNs, firewalls, and routing on J-series Services Routers running JUNOS software.
J-series Services Routers Quick Start	Explains how to quickly set up a J-series Services Router. This document contains router declarations of conformity.
JUNOS Software with Enhanced Services J-series Services Router Hardware Guide	Provides an overview, basic instructions, and specifications for J-series Services Routers. This guide explains how to prepare a site, unpack and install the router, replace router hardware, and establish basic router connectivity. This guide contains hardware descriptions and specifications.
JUNOS Software Migration Guide	Provides instructions for migrating an SSG device running ScreenOS software to JUNOS software or upgrading a J-series device to a later version of the JUNOS software.
WXC Integrated Services Module Installation and Configuration Guide	Explains how to install and initially configure a WXC Integrated Services Module in a J-series Services Router for application acceleration.

Table 5: Additional Books Available Through http://www.juniper.net/books

Book	Description
Interdomain Multicast Routing	Provides background and in-depth analysis of multicast routing using Protocol Independent Multicast sparse mode (PIM SM) and Multicast Source Discovery Protocol (MSDP); details any-source and source-specific multicast delivery models; explores multiprotocol BGP (MBGP) and multicast IS-IS; explains Internet Gateway Management Protocol (IGMP) versions 1, 2, and 3; lists packet formats for IGMP, PIM, and MSDP; and provides a complete glossary of multicast terms.
JUNOS Cookbook	Provides detailed examples of common JUNOS software configuration tasks, such as basic router configuration and file management, security and access control, logging, routing policy, firewalls, routing protocols, MPLS, and VPNs.
MPLS-Enabled Applications	Provides an overview of Multiprotocol Label Switching (MPLS) applications (such as Layer 3 virtual private networks [VPNs], Layer 2 VPNs, virtual private LAN service [VPLS], and pseudowires), explains how to apply MPLS, examines the scaling requirements of equipment at different points in the network, and covers the following topics: point-to-multipoint label switched paths (LSPs), DiffServ-aware traffic engineering, class of service, interdomain traffic engineering, path computation, route target filtering, multicast support for Layer 3 VPNs, and management and troubleshooting of MPLS networks.
OSPF and IS-IS: Choosing an IGP for Large-Scale Networks	Explores the full range of characteristics and capabilities for the two major link-state routing protocols: Open Shortest Path First (OSPF) and IS-IS. Explains architecture, packet types, and addressing; demonstrates how to improve scalability; shows how to design large-scale networks for maximum security and reliability; details protocol extensions for MPLS-based traffic engineering, IPv6, and multitopology routing; and covers troubleshooting for OSPF and IS-IS networks.
Routing Policy and Protocols for Multivendor IP Networks	Provides a brief history of the Internet, explains IP addressing and routing (Routing Information Protocol [RIP], OSPF, IS-IS, and Border Gateway Protocol [BGP]), explores ISP peering and routing policies, and displays configurations for both Juniper Networks and other vendors' routers.
The Complete IS-IS Protocol	Provides the insight and practical solutions necessary to understand the IS-IS protocol and how it works by using a multivendor, real-world approach.

Requesting Technical Support

Technical product support is available through the Juniper Networks Technical Assistance Center (JTAC). If you are a customer with an active J-Care or JNASC support contract, or are covered under warranty, and need post-sales technical support, you can access our tools and resources online or open a case with JTAC.

■ JTAC policies—For a complete understanding of our JTAC procedures and policies, review the JTAC User Guide located at http://www.juniper.net/customers/support/downloads/710059.pdf.

■ Product warranties—For product warranty information, visit http://www.juniper.net/support/warranty/.

■ JTAC Hours of Operation —The JTAC centers have resources available 24 hours a day, 7 days a week, 365 days a year.

Self-Help Online Tools and Resources

For quick and easy problem resolution, Juniper Networks has designed an online self-service portal called the Customer Support Center (CSC) that provides you with the following features:

■ Find CSC offerings: http://www.juniper.net/customers/support/

■ Search for known bugs: http://www2.juniper.net/kb/

■ Find product documentation: http://www.juniper.net/techpubs/

■ Find solutions and answer questions using our Knowledge Base: http://kb.juniper.net/

■ Download the latest versions of software and review release notes: http://www.juniper.net/customers/csc/software/

■ Search technical bulletins for relevant hardware and software notifications: https://www.juniper.net/alerts/

■ Join and participate in the Juniper Networks Community Forum: http://www.juniper.net/company/communities/

■ Open a case online in the CSC Case Management tool: http://www.juniper.net/cm/

To verify service entitlement by product serial number, use our Serial Number Entitlement (SNE) Tool located at https://tools.juniper.net/SerialNumberEntitlementSearch/.

Opening a Case with JTAC

You can open a case with JTAC on the Web or by telephone.

■ Use the Case Management tool in the CSC at http://www.juniper.net/cm/ .

■ Call 1-888-314-JTAC (1-888-314-5822 toll-free in the USA, Canada, and Mexico).

For international or direct-dial options in countries without toll-free numbers, see http://www.juniper.net/support/requesting support.html

Revision History

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