

Juniper Advanced Threat Prevention Appliance 5.0.1 Release Notes

Release 5.0.1
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Revision 2

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New and Changed Features

This section lists the changes in the Juniper ATP Appliance for release 5.0.1.

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Hardware

JATP700 Appliance—Juniper Networks Advanced Threat Prevention 700 (JATP700) appliance is an advanced threat prevention platform that is designed to identify and prevent targeted attacks across multiple threat vectors. It is a 2-rack-unit (2-U), rack-mountable chassis with dual AC power supplies (or optional dual DC power supplies), eight hard disk drives that support RAID, 128-GB memory, and two 10-Gigabit Ethernet SFP+ interfaces and four 1-Gigabit Ethernet interfaces.

You can deploy the JATP700 appliance in the following ways:

- A core device
- A Web collector
- An All-In-One device

Changes to the Web UI

For this release, the user interface has been modified to display the new product name and branding. Feature navigation and functionality has not changed.

Default Usernames and Passwords

The Juniper ATP Appliance ships with default usernames and passwords for the Web UI and CLI. Please refer to the product documentation for default login information.

Cloud-based Email MTA

MTA-cloud e-mail is no longer supported.

Software-only Deployments on Third-Party Hardware

New software-only deployments on third-party hardware are not supported. Meaning, you cannot take the ISO and install it on your own hardware. (Existing software-only deployments on third-party hardware will continue to be supported.)

Mac Mini Hardware as Collector not supported

Juniper ATP on the Mac Mini acting as a collector is not supported for new product deployments. Note that Mac Mini hardware as a secondary core for Mac OSX detection is supported. (Existing Mac Mini hardware deployments as collectors will continue to be supported .)

Product Information: Behaviors and Notes

This section lists information about product behavior for the hardware and software of the Juniper ATP Appliance.

- When integrating JATP with the SRX Series device, you cannot use FXPO interfaces to communicate with JATP. You must use a separate revenue interface. See the [JATP and SRX Series Integration Guide](#) for details.
- Backup and Restore is only for the Web UI configuration and does not include all incidents and events.
- Alerts are private to the user who created them. It is possible to add users (or groups) other than the author to alerts. This can result in users seeing unexpected alerts that they cannot see in their own views.
- The Juniper ATP virtual appliance does not have VMWare tools installed. You must power off the appliance for migration and/or cloning using the CLI.
- Alerts for command and control server (CnC or C2) traffic are only sent on the initial occurrence to avoid alert fatigue.
- The system does not enforce resource requirements for disk, RAM, and CPU. Although installations with limited resources may initially work, they will eventually exhibit issues.
- Both the Juniper ATP Appliance Core and All-in-One device require Internet access. Other products may report a health alert for "Internet," but you can disregard those alerts.
- The `setupcheck` command may show a failure on the WinXP sandbox image. This can be disregarded as it is no longer used.
- You can deploy the JATP700 appliance as an e-mail collector. There is no separate orderable SKU for this deployment, but any JATP700 appliance may be re-purposed for this function.

The following support information is called out here for your reference. Note that the product documentation also contains support information. If there is a disparity, these release notes contain the most updated information.

- Only VMware versions 5.0, 5.5, and 6.0 are supported at this time.
- Only Windows 7 is supported for a Golden Image.

Documentation Updates

This section lists the errata and changes in the Juniper ATP Appliance documentation.

- [How to Set Up Your JATP700 Appliance on page 4](#)

How to Set Up Your JATP700 Appliance

Procedure in “Step 2: Connecting the Management Device” section is incorrect. The JATP700 appliance does not support the COM port. The correct information is:

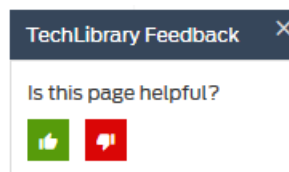
To connect a keyboard and monitor to the JATP700 appliance:

1. Connect the end of the keyboard cable to any of the USB ports on the back panel of the appliance.
2. Connect the end of the video monitor cable to the VGA port on the back panel of the appliance.

Documentation Feedback

We encourage you to provide feedback, comments, and suggestions so that we can improve the documentation. You can provide feedback by using either of the following methods:

- Online feedback system—Click TechLibrary Feedback, on the lower right of any page on the [Juniper Networks TechLibrary](#) site, and do one of the following:



- Click the thumbs-up icon if the information on the page was helpful to you.
- Click the thumbs-down icon if the information on the page was not helpful to you or if you have suggestions for improvement, and use the pop-up form to provide feedback.
- E-mail—Send your comments to techpubs-comments@juniper.net. Include the document or topic name, URL or page number, and software version (if applicable).

Requesting Technical Support

Technical product support is available through the Juniper Networks Technical Assistance Center (JTAC). If you are a customer with an active J-Care or Partner Support Service support contract, or are covered under warranty, and need post-sales technical support, you can access our tools and resources online or open a case with JTAC.

- JTAC policies—For a complete understanding of our JTAC procedures and policies, review the *JTAC User Guide* located at <https://www.juniper.net/us/en/local/pdf/resource-guides/7100059-en.pdf>.
- Product warranties—For product warranty information, visit <http://www.juniper.net/support/warranty/>.
- JTAC hours of operation—The JTAC centers have resources available 24 hours a day, 7 days a week, 365 days a year.

Self-Help Online Tools and Resources

For quick and easy problem resolution, Juniper Networks has designed an online self-service portal called the Customer Support Center (CSC) that provides you with the following features:

- Find CSC offerings: <https://www.juniper.net/customers/support/>
- Search for known bugs: <https://prsearch.juniper.net/>
- Find product documentation: <https://www.juniper.net/documentation/>
- Find solutions and answer questions using our Knowledge Base: <https://kb.juniper.net/>
- Download the latest versions of software and review release notes: <https://www.juniper.net/customers/csc/software/>
- Search technical bulletins for relevant hardware and software notifications: <https://kb.juniper.net/InfoCenter/>
- Join and participate in the Juniper Networks Community Forum: <https://www.juniper.net/company/communities/>
- Open a case online in the CSC Case Management tool: <https://www.juniper.net/cm/>

To verify service entitlement by product serial number, use our Serial Number Entitlement (SNE) Tool: <https://entitlementsearch.juniper.net/entitlementsearch/>

Opening a Case with JTAC

You can open a case with JTAC on the Web or by telephone.

- Use the Case Management tool in the CSC at <https://www.juniper.net/cm/>.
- Call 1-888-314-JTAC (1-888-314-5822 toll-free in the USA, Canada, and Mexico).

For international or direct-dial options in countries without toll-free numbers, see <https://www.juniper.net/support/requesting-support.html>.

Revision History

November 2018—Revision 2—Added Documentation Updates section
Revision 1—Juniper Advanced Threat Prevention Appliance

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