

SRC PE Software

Monitoring and Troubleshooting Guide

Release
4.2.x



Published: 2011-12-02

Juniper Networks, Inc.
1194 North Mathilda Avenue
Sunnyvale, California 94089
USA
408-745-2000
www.juniper.net

Copyright © 2011, Juniper Networks, Inc. All rights reserved.

Juniper Networks, Junos, Steel-Belted Radius, NetScreen, and ScreenOS are registered trademarks of Juniper Networks, Inc. in the United States and other countries. The Juniper Networks Logo, the Junos logo, and JunosE are trademarks of Juniper Networks, Inc. All other trademarks, service marks, registered trademarks, or registered service marks are the property of their respective owners.

Juniper Networks assumes no responsibility for any inaccuracies in this document. Juniper Networks reserves the right to change, modify, transfer, or otherwise revise this publication without notice.

Products made or sold by Juniper Networks or components thereof might be covered by one or more of the following patents that are owned by or licensed to Juniper Networks: U.S. Patent Nos. 5,473,599, 5,905,725, 5,909,440, 6,192,051, 6,333,650, 6,359,479, 6,406,312, 6,429,706, 6,459,579, 6,493,347, 6,538,518, 6,538,899, 6,552,918, 6,567,902, 6,578,186, and 6,590,785.

SRC PE Software Monitoring and Troubleshooting Guide
Release 4.2.x
Copyright © 2011, Juniper Networks, Inc.
All rights reserved.

Revision History
November 2011—Revision 1

The information in this document is current as of the date listed in the revision history.

YEAR 2000 NOTICE

Juniper Networks hardware and software products are Year 2000 compliant. Junos OS has no known time-related limitations through the year 2038. However, the NTP application is known to have some difficulty in the year 2036.

SOFTWARE LICENSE

The terms and conditions for using this software are described in the software license contained in the acknowledgment to your purchase order or, to the extent applicable, to any reseller agreement or end-user purchase agreement executed between you and Juniper Networks. By using this software, you indicate that you understand and agree to be bound by those terms and conditions.

Generally speaking, the software license restricts the manner in which you are permitted to use the software and may contain prohibitions against certain uses. The software license may state conditions under which the license is automatically terminated. You should consult the license for further details.

For complete product documentation, please see the Juniper Networks Web site at www.juniper.net/techpubs.

END USER LICENSE AGREEMENT

The Juniper Networks product that is the subject of this technical documentation consists of (or is intended for use with) Juniper Networks software. Use of such software is subject to the terms and conditions of the End User License Agreement ("EULA") posted at <http://www.juniper.net/support/eula.html>. By downloading, installing or using such software, you agree to the terms and conditions of that EULA.

Abbreviated Table of Contents

	About the Documentation	xv
Part 1	Monitoring and Troubleshooting the SRC Software and C Series Controllers	
Chapter 1	Overview of Monitoring and Troubleshooting Tools	3
Part 2	Using Logging for the SRC Software and C Series Controllers	
Chapter 2	Configuring Logging for SRC Components	7
Chapter 3	Configuring Logging for SRC Components with the CLI	23
Chapter 4	Configuring Logging for SRC Components (C-Web Interface)	29
Part 3	Using Simulated Router Drivers and Simulated Subscribers for Testing	
Chapter 5	Configuring a Simulated Router Driver for Testing (SRC CLI)	35
Chapter 6	Configuring a Simulated Router Driver for Testing (C-Web Interface)	37
Chapter 7	Using Simulated Subscribers for Testing (SRC CLI)	39
Part 4	Using SNMP for Monitoring and Troubleshooting	
Chapter 8	Creating Custom SNMP Monitors	49
Chapter 9	Configuring SNMP Chassis Alarms	61
Chapter 10	Configuring the SNMP Traps (SRC CLI)	69
Chapter 11	Understanding Traps	75
Part 5	Monitoring the SRC Software and the C Series Controller with the C-Web Interface and the SRC CLI	
Chapter 12	Monitoring with the SRC CLI and the C-Web Interface	97
Chapter 13	Monitoring the System (SRC CLI)	101
Chapter 14	Monitoring the System (C-Web Interface)	107
Chapter 15	Monitoring SAE Data (SRC CLI)	115
Chapter 16	Monitoring SAE Data (C-Web Interface)	139
Chapter 17	Monitoring and Troubleshooting the NIC (SRC CLI)	165
Chapter 18	Monitoring the NIC (C-Web Interface)	175
Chapter 19	Monitoring NTP (SRC CLI)	181
Chapter 20	Monitoring NTP (C-Web Interface)	185

Chapter 21	Monitoring Redirect Server (SRC CLI)	189
Chapter 22	Monitoring the Redirect Server and Filtered Traffic (C-Web Interface) . . .	191
Chapter 23	Troubleshooting Network Connectivity (SRC CLI)	193
Chapter 24	Monitoring Network Connectivity (C-Web Interface)	197
Chapter 25	Monitoring Activity for SRC Components	199
Part 6	Index	
	Index	209

Table of Contents

	About the Documentation	xv
	SRC Documentation and Release Notes	xv
	Audience	xv
	Documentation Conventions	xv
	Documentation Feedback	xvii
	Requesting Technical Support	xvii
	Self-Help Online Tools and Resources	xviii
	Opening a Case with JTAC	xviii
Part 1	Monitoring and Troubleshooting the SRC Software and C Series Controllers	
Chapter 1	Overview of Monitoring and Troubleshooting Tools	3
	Overview of Monitoring and Troubleshooting Tools	3
Part 2	Using Logging for the SRC Software and C Series Controllers	
Chapter 2	Configuring Logging for SRC Components	7
	Overview of Logging for SRC Components	7
	Categories and Severity Levels for Event Messages	7
	Defining Categories	8
	Defining Severity Levels	18
	Defining Filters	19
	Rotation of Log Files	20
Chapter 3	Configuring Logging for SRC Components with the CLI	23
	Configuration Statements for SRC Component Logging	23
	Configuring a Component to Store Log Messages in a File (SRC CLI)	24
	Configuring System Logging (SRC CLI)	25
Chapter 4	Configuring Logging for SRC Components (C-Web Interface)	29
	Before You Configure Logging for SRC Components	29
	Configuring ACP to Store Log Messages in a File (C-Web Interface)	29
	Configuring the SAE to Store Log Messages in a File (C-Web Interface)	30
	Configuring NIC to Store Log Messages in a File (C-Web Interface)	30
	Configuring the SNMP to Store Log Messages in a File (C-Web Interface)	31
	Configuring JPS to Store Log Messages in a File (C-Web Interface)	31

Part 3	Using Simulated Router Drivers and Simulated Subscribers for Testing	
Chapter 5	Configuring a Simulated Router Driver for Testing (SRC CLI)	35
	Overview of Simulated Router Drivers for the SRC Software	35
	Configuring Simulated Router Drivers (SRC CLI)	35
Chapter 6	Configuring a Simulated Router Driver for Testing (C-Web Interface)	37
	Configuring a Simulated Router Driver for Testing (C-Web Interface)	37
Chapter 7	Using Simulated Subscribers for Testing (SRC CLI)	39
	Overview of Simulated Subscribers	39
	Commands to Manage Simulated Subscribers	39
	Logging In Simulated Subscribers (SRC CLI)	40
	Logging In Authenticated DHCP Subscribers	40
	Logging In Authenticated Interface Subscribers	41
	Logging In Unauthenticated DHCP Subscribers	41
	Logging In Unauthenticated Interface Subscribers	42
	Viewing Subscriber Sessions (SRC CLI)	43
	Logging Out Simulated Subscribers (SRC CLI)	43
	Logging Out Subscribers by DN	44
	Logging Out Subscribers by IP Address	44
	Logging Out Subscribers by Login Name	44
	Logging Out Subscribers by Session ID	45
Part 4	Using SNMP for Monitoring and Troubleshooting	
Chapter 8	Creating Custom SNMP Monitors	49
	SNMP Monitoring on C Series Controllers	49
	Configuration Statements for Customized SRC SNMP Monitors	51
	Configuring an SNMP Alarm on a C Series Controller (SRC CLI)	52
	Defining an Alarm for an SNMP Monitor That Compares Object Values (SRC CLI)	53
	Defining an Alarm to Monitor the Status of an Object (SRC CLI)	54
	Defining an Alarm for an SNMP Monitor That Compares Values Against Thresholds (SRC CLI)	55
	Defining a Discontinuity Check to Validate Delta Values (SRC CLI)	55
	Configuring an SNMPv3 Security Name for SNMP Monitoring (SRC CLI)	56
	Defining Events for Which SNMP Sends Notifications (SRC CLI)	56
	Defining Events That Set Values for SNMP MIB Objects (SRC CLI)	57
	Example: SNMP Monitoring of Multiple MIB Objects	58
Chapter 9	Configuring SNMP Chassis Alarms	61
	SNMP Chassis Alarms on a C Series Controller	61
	Configuring SNMP Chassis Alarms (SRC CLI)	62
	Defining Alarm Thresholds for Battery Voltage Sensors	62
	Defining Alarm Thresholds for CPU Sensors	63
	Defining Alarm Thresholds for CPU Core Voltage Sensors	63
	Defining Alarm Thresholds for CPU DIMM Voltage Sensors	64
	Defining Alarm Thresholds for CPU Temperature Sensors	65
	Defining Alarm Thresholds for Fan Speed Sensors	65

	Defining Alarm Thresholds for System Temperature Sensors	66
	Defining Alarm Thresholds for Voltage Sensors	67
Chapter 10	Configuring the SNMP Traps (SRC CLI)	69
	Overview of SNMP Traps	69
	MIBs	69
	Configuration MIBs	70
	Traps	70
	SNMP Traps and Informs	71
	Configuration Statements for the SNMP Traps	71
	Configuring Performance Traps (SRC CLI)	72
	Configuring Event Traps (SRC CLI)	73
Chapter 11	Understanding Traps	75
	Performance Traps	75
	R/AV	76
	Trap Numbers in Performance Traps	76
	Decoding Trap Numbers for Raised Trap Actions	77
	Decoding Trap Numbers for Clear Trap Actions	77
	SRC Performance Traps	78
	SAE Performance Traps	78
	Accounting Performance Traps	80
	Authentication Performance Traps	82
	NIC Performance Traps	83
	Router Driver Performance Traps	84
	System Management Performance Traps	86
	Policy Engine Performance Traps	86
	SRC Redirector Performance Traps	87
	SRC ACP Performance Traps	87
	JPS Performance Traps	88
	Chassis Performance Traps	88
	Event Traps	89
	Alarm State Transitions	92
Part 5	Monitoring the SRC Software and the C Series Controller with the C-Web Interface and the SRC CLI	
Chapter 12	Monitoring with the SRC CLI and the C-Web Interface	97
	Monitoring with the SRC CLI and the C-Web Interface	97
	SRC Monitoring Options	97
Chapter 13	Monitoring the System (SRC CLI)	101
	Viewing Information About a C Series Controller (SRC CLI)	101
	Viewing Information About Components Installed (SRC CLI)	102
	Viewing Information About Boot Messages (SRC CLI)	103
	Viewing Information About Security Certificates (SRC CLI)	105
Chapter 14	Monitoring the System (C-Web Interface)	107
	Viewing Information About the System (C-Web Interface)	107
	Viewing the System Date and Time (C-Web Interface)	108
	Viewing Information About Components Installed (C-Web Interface)	109

	Viewing Information About Boot Messages (C-Web Interface)	109
	Viewing Information About Security Certificates (C-Web Interface)	110
	Viewing Information About System Disk Status (C-Web Interface)	111
	Viewing Information About the Users on the System (C-Web Interface)	111
	Viewing Information About the Juniper Networks Database in Community Mode (C-Web Interface)	112
	Viewing Statistics for the Juniper Networks Database (C-Web Interface)	113
	Viewing Information About the SRC CLI (C-Web Interface)	113
	Viewing Information About the SRC CLI (C-Web Interface)	113
	Viewing Information About SRC CLI User Permissions (C-Web Interface)	114
Chapter 15	Monitoring SAE Data (SRC CLI)	115
	Viewing SAE Data with the CLI	115
	Viewing Information About the Directory Blacklist (SRC CLI)	115
	Viewing Information About SAE Device Drivers (SRC CLI)	116
	Viewing Information About SAE Interfaces (SRC CLI)	117
	Viewing Information About SAE Licenses (SRC CLI)	118
	Viewing Information About Policies on the SAE (SRC CLI)	118
	Viewing Login Registrations (SRC CLI)	119
	Viewing Equipment Registrations (SRC CLI)	120
	Viewing Information About Services (SRC CLI)	120
	Viewing Information About Threads (SRC CLI)	123
	Viewing Information About Subscriber Sessions (SRC CLI)	123
	Viewing General Information About Subscriber Sessions (SRC CLI)	124
	Viewing Information About Subscriber Sessions by DN (SRC CLI)	124
	Viewing Information About Subscriber Sessions by IP Address (SRC CLI)	125
	Viewing Information About Subscriber Sessions by Login Name (SRC CLI)	126
	Viewing Information About Subscriber Sessions by Service Name (SRC CLI)	126
	Viewing Information About Subscriber Sessions by Session ID (SRC CLI)	127
	Viewing the Number of Active Service Sessions (SRC CLI)	128
	Viewing Subscriber Session Count Used by a Managed Router (SRC CLI)	128
	Viewing SAE SNMP Information with the CLI	129
	Viewing Statistics About the Directory (SRC CLI)	129
	Viewing Statistics for Directory Connections (SRC CLI)	130
	Viewing SNMP Information for Client Licenses (SRC CLI)	131
	Viewing SNMP Information for Local Licenses (SRC CLI)	131
	Viewing SNMP Information for Licenses on Virtual Routers (SRC CLI)	132
	Viewing SNMP Information for Policies (SRC CLI)	132
	Viewing SNMP Information for the SAE Server Process (SRC CLI)	133
	Viewing Statistics for RADIUS Clients (SRC CLI)	133
	Viewing SNMP Information for RADIUS Clients (SRC CLI)	133
	Viewing SNMP Information for Routers and Devices (SRC CLI)	134
	Viewing Statistics for Device Drivers (SRC CLI)	134
	Viewing Statistics for Specific Device Drivers (SRC CLI)	135

	Viewing Statistics for Subscriber and Service Sessions (SRC CLI)	136
	Monitoring Statistics for Subscriber and Service Sessions (SRC CLI)	136
Chapter 16	Monitoring SAE Data (C-Web Interface)	139
	Viewing SAE Data (C-Web Interface)	139
	Viewing Information About the Directory Blacklist (C-Web Interface)	139
	Viewing Information About Services (C-Web Interface)	140
	Viewing Information About Licenses (C-Web Interface)	141
	Viewing Information About Policies (C-Web Interface)	141
	Viewing Information About Device Drivers (C-Web Interface)	142
	Viewing Information About Interfaces (C-Web Interface)	143
	Viewing Equipment Registrations (C-Web Interface)	144
	Viewing Login Registrations (C-Web Interface)	145
	Viewing Information About Threads (C-Web Interface)	146
	Viewing Information About Subscriber Sessions (C-Web Interface)	147
	Information about Subscriber Sessions	147
	Viewing Information About Subscriber Sessions by DN (C-Web Interface)	148
	Viewing Information About Subscriber Sessions by IP Address (C-Web Interface)	149
	Viewing Information About Subscriber Sessions by Login Name (C-Web Interface)	150
	Viewing Information About Subscriber Sessions by Service Name (C-Web Interface)	151
	Viewing Information About Subscriber Sessions by Session ID (C-Web Interface)	152
	Viewing SNMP Information (C-Web Interface)	153
	Viewing SNMP Statistics for the Directory (C-Web Interface)	153
	Viewing SNMP Statistics for Directory Connections (C-Web Interface)	154
	Viewing SNMP Statistics for Client Licenses (C-Web Interface)	155
	Viewing SNMP Statistics for Licenses by Device (C-Web Interface)	156
	Viewing SNMP Statistics for Local Licenses (C-Web Interface)	157
	Viewing SNMP Statistics About Policies (C-Web Interface)	158
	Viewing SNMP Statistics About Server Processes (C-Web Interface)	159
	Viewing SNMP Statistics About RADIUS (C-Web Interface)	160
	Viewing SNMP Statistics About RADIUS Clients (C-Web Interface)	160
	Viewing SNMP Statistics for Devices (C-Web Interface)	161
	Viewing SNMP Statistics for Specific Devices (C-Web Interface)	162
	Viewing SNMP Statistics for Subscriber Sessions and Service Sessions (C-Web Interface)	163
Chapter 17	Monitoring and Troubleshooting the NIC (SRC CLI)	165
	SRC CLI Commands to View Statistics About NIC Operations	165
	Viewing Statistics for the NIC Process (SRC CLI)	166
	Viewing Statistics for a NIC Host (SRC CLI)	167
	Viewing Statistics for NIC Resolvers (SRC CLI)	167
	Viewing Statistics for NIC Agents (SRC CLI)	168
	SRC CLI Commands to View NIC Resolution Data	170
	Viewing Data for NIC Resolvers (SRC CLI)	170

	Viewing Data for NIC Agents (SRC CLI)	171
	Troubleshooting NIC Data Resolution (SRC CLI)	173
Chapter 18	Monitoring the NIC (C-Web Interface)	175
	Viewing Hosts (C-Web Interface)	175
	Viewing Host Statistics (C-Web Interface)	175
	Viewing Host Process Statistics (C-Web Interface)	176
	Viewing Resolvers (C-Web Interface)	176
	Viewing Resolvers (C-Web Interface)	176
	Viewing Resolver Statistics (C-Web Interface)	177
	Viewing Agents (C-Web Interface)	178
	Viewing Agents (C-Web Interface)	178
	Viewing Agent Statistics (C-Web Interface)	179
Chapter 19	Monitoring NTP (SRC CLI)	181
	Viewing NTP Peers (SRC CLI)	181
	Viewing Statistics for NTP (SRC CLI)	182
	Viewing Internal Variables for NTP (SRC CLI)	182
Chapter 20	Monitoring NTP (C-Web Interface)	185
	Viewing NTP Peers (C-Web Interface)	185
	Viewing Statistics for NTP (C-Web Interface)	186
	Viewing NTP Status (C-Web Interface)	186
Chapter 21	Monitoring Redirect Server (SRC CLI)	189
	Viewing Statistics for the Redirect Server (SRC CLI)	189
	Viewing Statistics About Filtered Traffic (SRC CLI)	189
Chapter 22	Monitoring the Redirect Server and Filtered Traffic (C-Web Interface) . . .	191
	Viewing Statistics for the Redirect Server (C-Web Interface)	191
	Viewing Information for Filtered Traffic (C-Web Interface)	192
Chapter 23	Troubleshooting Network Connectivity (SRC CLI)	193
	Overview of Commands to Troubleshoot Connections to Remote Hosts	193
	Testing Connectivity to Remote Hosts (SRC CLI)	193
	Viewing the Route Information (SRC CLI)	194
	Viewing Routing Table Information (SRC CLI)	194
	Viewing Interface Information (SRC CLI)	195
Chapter 24	Monitoring Network Connectivity (C-Web Interface)	197
	Viewing Information About the Routing Table (C-Web Interface)	197
	Viewing Information About System Interfaces (C-Web Interface)	198
Chapter 25	Monitoring Activity for SRC Components	199
	Monitoring Activity on C Series Controllers	199
	Collecting Data with the Activity Monitor (SRC CLI)	200
	Collecting Data with the Activity Monitor (C-Web Interface)	202
	Viewing Graphs (C-Web Interface)	202
	Viewing Graphs from a Web Page	202
	Viewing Graphs for a Preset Time Period from a Web Page	203
	Viewing Graphs for Specified Time Periods from a Web Page	204

Part 6**Index**

Index	209
-------------	-----

List of Tables

	About the Documentation	xv
	Table 1: Notice Icons	xvi
	Table 2: Text Conventions	xvi
Part 2	Using Logging for the SRC Software and C Series Controllers	
Chapter 2	Configuring Logging for SRC Components	7
	Table 3: SAE Categories and Severity Levels	8
	Table 4: Named Severity Levels	18
	Table 5: Examples of Filters for Event Messages	20
Part 4	Using SNMP for Monitoring and Troubleshooting	
Chapter 8	Creating Custom SNMP Monitors	49
	Table 6: Example Table for junISaeRouterTable Object	58
Chapter 11	Understanding Traps	75
	Table 7: Symbols in Performance Traps Tables	75
	Table 8: Performance Traps–SAE	78
	Table 9: Performance Traps–Accounting	80
	Table 10: Performance Traps–Authentication	82
	Table 11: Performance Traps–NIC	83
	Table 12: Performance Traps–Router Drivers	84
	Table 13: Performance Traps–System Management Event	86
	Table 14: Performance Traps–Policy Engine	86
	Table 15: Performance Traps–SRC Redirector	87
	Table 16: Performance Traps–SRC ACP	87
	Table 17: Performance Traps–JPS	88
	Table 18: Performance Traps–Chassis	89
	Table 19: Event Traps	89
	Table 20: Alarm State Transitions	92
Part 5	Monitoring the SRC Software and the C Series Controller with the C-Web Interface and the SRC CLI	
Chapter 12	Monitoring with the SRC CLI and the C-Web Interface	97
	Table 21: Comparison of SRC Monitoring Options	98
Chapter 13	Monitoring the System (SRC CLI)	101
	Table 22: Output Fields for show component	102
Chapter 17	Monitoring and Troubleshooting the NIC (SRC CLI)	165

	Table 23: Commands to Display NIC Statistics	165
	Table 24: Output Fields for show nic statistics process	166
	Table 25: Output Fields for show nic statistics test	167
	Table 26: Output Fields for show nic statistics resolver	168
	Table 27: Output Fields for show nic statistics agent	169
	Table 28: Commands to Display NIC DataTable 23: Commands to Display NIC Data	170
	Table 29: Output Fields for show nic data resolver	171
	Table 30: Output Fields for show nic data agent	172
Chapter 19	Monitoring NTP (SRC CLI)	181
	Table 31: Output Fields for show ntp associations command	181

About the Documentation

- SRC Documentation and Release Notes on page xv
- Audience on page xv
- Documentation Conventions on page xv
- Documentation Feedback on page xvii
- Requesting Technical Support on page xvii

SRC Documentation and Release Notes

For a list of related SRC documentation, see <http://www.juniper.net/techpubs/>.

If the information in the latest *SRC Release Notes* differs from the information in the SRC guides, follow the *SRC Release Notes*.

Audience

This documentation is intended for experienced system and network specialists working with routers running Junos OS and JunosE software in an Internet access environment. We assume that readers know how to use the routers, directories, and RADIUS servers that they will deploy in their SRC networks. If you are using the SRC software in a cable network environment, we assume that you are familiar with the PacketCable Multimedia Specification (PCMM) as defined by Cable Television Laboratories, Inc. (CableLabs) and with the Data-over-Cable Service Interface Specifications (DOCSIS) 1.1 protocol. We also assume that you are familiar with operating a multiple service operator (MSO) multimedia-managed IP network.

Documentation Conventions

[Table 1 on page xvi](#) defines the notice icons used in this guide. [Table 2 on page xvi](#) defines text conventions used throughout this documentation.

Table 1: Notice Icons

Icon	Meaning	Description
	Informational note	Indicates important features or instructions.
	Caution	Indicates a situation that might result in loss of data or hardware damage.
	Warning	Alerts you to the risk of personal injury or death.
	Laser warning	Alerts you to the risk of personal injury from a laser.

Table 2: Text Conventions

Convention	Description	Examples
Bold text like this	<ul style="list-style-type: none"> Represents keywords, scripts, and tools in text. Represents a GUI element that the user selects, clicks, checks, or clears. 	<ul style="list-style-type: none"> Specify the keyword exp-msg. Run the install.sh script. Use the pkgadd tool. To cancel the configuration, click Cancel.
Bold text like this	Represents text that the user must type.	user@host# set cache-entry-age cache-entry-age
Fixed-width text like this	Represents information as displayed on your terminal's screen, such as CLI commands in output displays.	<pre>nic-locators { login { resolution { resolver-name /realms/ login/A1; key-type LoginName; value-type SaeId; } } }</pre>
Regular sans serif typeface	<ul style="list-style-type: none"> Represents configuration statements. Indicates SRC CLI commands and options in text. Represents examples in procedures. Represents URLs. 	<ul style="list-style-type: none"> system ldap server{ stand-alone; Use the request sae modify device failover command with the force option user@host# ... http://www.juniper.net/techpubs/software/ management/src/api-index.html
<i>Italic sans serif typeface</i>	Represents variables in SRC CLI commands.	user@host# set local-address local-address
Angle brackets	In text descriptions, indicate optional keywords or variables.	Another runtime variable is <gfwif>.
Key name	Indicates the name of a key on the keyboard.	Press Enter.

Table 2: Text Conventions (*continued*)

Key names linked with a plus sign (+)	Indicates that you must press two or more keys simultaneously.	Press Ctrl + b.
<i>Italic typeface</i>	<ul style="list-style-type: none"> Emphasizes words. Identifies book names. Identifies distinguished names. Identifies files, directories, and paths in text but not in command examples. 	<ul style="list-style-type: none"> There are two levels of access: <i>user</i> and <i>privileged</i>. <i>SRC PE Getting Started Guide</i> <i>o=Users, o=UMC</i> The <i>/etc/default.properties</i> file.
Backslash	At the end of a line, indicates that the text wraps to the next line.	Plugin.radiusAcct-1.class=\net.juniper.smgmt.sae.plugin\RadiusTrackingPluginEvent
Words separated by the symbol	Represent a choice to select one keyword or variable to the left or right of this symbol. (The keyword or variable may be either optional or required.)	diagnostic line

Documentation Feedback

We encourage you to provide feedback, comments, and suggestions so that we can improve the documentation. You can send your comments to techpubs-comments@juniper.net, or fill out the documentation feedback form at <https://www.juniper.net/cgi-bin/docbugreport/>. If you are using e-mail, be sure to include the following information with your comments:

- Document or topic name
- URL or page number
- Software release version (if applicable)

Requesting Technical Support

Technical product support is available through the Juniper Networks Technical Assistance Center (JTAC). If you are a customer with an active J-Care or JNASC support contract, or are covered under warranty, and need post-sales technical support, you can access our tools and resources online or open a case with JTAC.

- JTAC policies—For a complete understanding of our JTAC procedures and policies, review the *JTAC User Guide* located at <http://www.juniper.net/us/en/local/pdf/resource-guides/7100059-en.pdf>.
- Product warranties—For product warranty information, visit <http://www.juniper.net/support/warranty/>.
- JTAC hours of operation—The JTAC centers have resources available 24 hours a day, 7 days a week, 365 days a year.

Self-Help Online Tools and Resources

For quick and easy problem resolution, Juniper Networks has designed an online self-service portal called the Customer Support Center (CSC) that provides you with the following features:

- Find CSC offerings: <http://www.juniper.net/customers/support/>
- Search for known bugs: <http://www2.juniper.net/kb/>
- Find product documentation: <http://www.juniper.net/techpubs/>
- Find solutions and answer questions using our Knowledge Base: <http://kb.juniper.net/>
- Download the latest versions of software and review release notes: <http://www.juniper.net/customers/csc/software/>
- Search technical bulletins for relevant hardware and software notifications: <https://www.juniper.net/alerts/>
- Join and participate in the Juniper Networks Community Forum: <http://www.juniper.net/company/communities/>
- Open a case online in the CSC Case Management tool: <http://www.juniper.net/cm/>

To verify service entitlement by product serial number, use our Serial Number Entitlement (SNE) Tool: <https://tools.juniper.net/SerialNumberEntitlementSearch/>

Opening a Case with JTAC

You can open a case with JTAC on the Web or by telephone.

- Use the Case Management tool in the CSC at <http://www.juniper.net/cm/> .
- Call 1-888-314-JTAC (1-888-314-5822 toll-free in the USA, Canada, and Mexico).

For international or direct-dial options in countries without toll-free numbers, see <http://www.juniper.net/support/requesting-support.html> .

PART 1

Monitoring and Troubleshooting the SRC Software and C Series Controllers

- Overview of Monitoring and Troubleshooting Tools on page 3

CHAPTER 1

Overview of Monitoring and Troubleshooting Tools

- [Overview of Monitoring and Troubleshooting Tools on page 3](#)

Overview of Monitoring and Troubleshooting Tools

The SRC software provides the following tools to help you monitor and troubleshoot your SRC environment:

- Logging support for SRC components
- System log server on C Series Controllers
- NIC test commands to troubleshoot NIC configuration
- Router simulation to facilitate application testing
- Subscriber simulation to facilitate application testing
- SNMP agent to monitor SRC components as well as system performance. The agent can send data to SNMP network management systems.
- SNMP trap notification to SNMP management systems
- SRC CLI to monitor specified SRC components and C Series Controllers
- C-Web interface to monitor specified SRC components and C Series Controllers

In addition, the SRC Volume Tracking Application (SRC VTA) in the SRC application library includes a Web-based application to test events.

The SRC software also includes various sample and test clients for the dynamic service activator, the SAE remote interface, and the SAE plug-in interface.

Related Documentation

- [Overview of Logging for SRC Components on page 7](#)
- [Monitoring with the SRC CLI and the C-Web Interface on page 97](#)
- [SRC Monitoring Options on page 97](#)
- [Overview of SNMP Traps on page 69](#)

PART 2

Using Logging for the SRC Software and C Series Controllers

- [Configuring Logging for SRC Components on page 7](#)
- [Configuring Logging for SRC Components with the CLI on page 23](#)
- [Configuring Logging for SRC Components \(C-Web Interface\) on page 29](#)

CHAPTER 2

Configuring Logging for SRC Components

- [Overview of Logging for SRC Components on page 7](#)
- [Categories and Severity Levels for Event Messages on page 7](#)
- [Rotation of Log Files on page 20](#)

Overview of Logging for SRC Components

SRC components and applications generate event messages that you can save in logs—either by writing the messages to text files or by using the system log facilities. You can use these logs to monitor the SRC components and troubleshoot problems.

Each SRC component has its own logging configuration. For example, the license server, the NIC, the SAE, and SNMP each have logging configuration. The C Series Controller includes a system log server that you can configure to manage messages generated on that platform. You can use the CLI and the C-Web interface to configure logging on a C Series Controller and to configure the system log server on a C Series Controller.

When you enable logging to a file, by default SRC components and applications write log files in the `/opt/UMC/<component-directory>/var/log` folder for a component, such as `/opt/UMC/sae/var/log`.

All log files with the file extension `.log` in a `var/log` directory are rotated daily. When a new log file is created, the previous day's file is compressed and saved.

Related Documentation

- Overview of the C Series Controller Log Server
- The system log Protocol—draft-ietf-syslog-protocol-16.txt (July 2006 expiration)
- Configuring the SDX SNMP Agent (SRC CLI)
- [Configuration Statements for SRC Component Logging on page 23](#)
- [Categories and Severity Levels for Event Messages on page 7](#)

Categories and Severity Levels for Event Messages

In the logging configuration, you can specify a filter for each type of log. This filter can include an expression that defines the *categories* and *severity levels* of event messages that the software saves.

Defining Categories

The category of an event message defines the SRC component that generated the event message. If you want to view only event logs in a specific category, you can define a variable `<category>`, which is a text string that matches the name of a category. This variable is not case sensitive. To view the names of categories for event messages, view a log file for one of the default filters.

For example purposes, [Table 3 on page 8](#) lists the SAE logging categories and associated severity levels. These categories are relevant only for loggers configured with the **shared sae configuration logger** statement. The extension refers to loggers that dynamically change their name at runtime. Juniper Networks Customer Service can also provide names of categories for other components, especially for troubleshooting purposes.

Table 3: SAE Categories and Severity Levels

Category	Extension	Severity Level
AAExtIntf		error, debug, debug_8
AAExtIntfIDGenerator		error
AAALdapListener		error, debug
AAARouterDriver		info, error, debug
AAASolicitedJob		info, warning, error, debug
AccessManager		info, error, debug
AccountingFileDict		info, error, debug
AccountingFilePeer		info, error, debug
ACPIntfListener		error, debug
ACRMsg		warning, debug
AddressCtx		info, error, debug
Admin		info, error, debug
AggregateServiceSession		error, debug
AMGroupLDAPListener		info, debug
ASRMsg		warning, debug
Atom		debug
BEEPDebug	-	debug_9

Table 3: SAE Categories and Severity Levels (*continued*)

Category	Extension	Severity Level
ClassifyDhcp		error, debug
ClassifyInterface		info, error, debug
ClassifyUser		error
Client	/	info, error, debug
ClientMgr	/	info, error, debug
Commands		error
CommunityManager		error, debug
CommunityMember		info, error, debug, debug_9
ConfigChecker		info, error, debug
COPSDecoder		info, debug_9
COPSEncoder		info, debug_10
Core API		error, debug
CustomRadiusAccounting		error, debug
CustomRadiusAuth		error, debug
DataManagerMIData		error
DCImpl		warning, error, debug
DhcpManager		error, debug
DhcpOptions		error
DiameterDriverManager		info, error, debug
DiameterMsgHandler		warning, error, debug, debug_8
DiameterPlacementProcessor		error
DiameterRouterDriver		info, warning, error, debug
DiameterUnsolicitedMsg		info, warning, error, debug
DiscoverDecisionHelper		error

Table 3: SAE Categories and Severity Levels (*continued*)

Category	Extension	Severity Level
DynRadiusServer		error, debug
EmbeddedPrecedenceProcessor		error, debug_9
EquipRamCache		debug
EquipRegLdapDataManager		info, error, debug
EquipRegLDAPDataManagerConnectionThread		info, error, debug
EventBatch		error, debug
EventPublisher		error, debug
Extension Script		info, error, debug
ExtInterface		info, warning, error, debug
ExtIntf		info, error, debug
FailQueue		error, debug
FeedbackManager		info, error
FileDeleter		info, error, debug
FileRotater		info, error, debug
FileTrackingPluginEventListener		info, error, debug
FlexibleRadiusAuthPluginEventListener		info, error, debug
FlexibleRadiusTrackingPluginEventListener		info, error, debug
FloatingContext		info, error, debug
GateProcessor		error, debug
GenericService		error, debug
GenericSessionJobManager		info, error, debug
HostUtil		error, debug
HttpAttachmentProcessor		info, error, debug
IdleTimeoutObject		debug

Table 3: SAE Categories and Severity Levels (*continued*)

Category	Extension	Severity Level
InfrastructureServiceSession		error, debug
InterfaceSession		error
InterfaceTimeoutManager		debug
InterimSessionJobManager		info, error, debug
IpInterfaceCtx		info, error, debug
ISEExtIntf		error, debug
ISEPORetriever		error, debug
ISEProvisioningContext		error
ISERouterDriver		info, warning, error, debug
ISESolicitedJob		info, warning, error, debug
JobQueue		info, debug_9
JunoScriptConfHelper	-	info
JunoScriptSubChannelHandler	-	debug, trace
JunosDriverManager		info, error, debug
JunosEDriverManager		info, error, debug
JunosElcc		error, debug
JunoseJob		error, debug
JunosERouterDriver		info, error, debug, debug_9, perf
JunosERouterFactory		info
JunosEXDRRouterDriver		info, error, debug, debug_9, perf
JunosRouterDriver		info, error, debug, debug_9
JunosRouterFactory		info
JunosServiceActivationPoint		error, debug
JunosSessionManager		error, debug

Table 3: SAE Categories and Severity Levels (*continued*)

Category	Extension	Severity Level
JunosSyslogConfigHandler		info, error, debug
JunosSyslogSubChannelHandler		info, error, debug
KeepAliveTimer		error
LdapAuthenticator		error, debug
LDAPConfManager		error
LicenseCheck		info, error
LicenseLDAPListener		debug
LicenseManager		info, error, debug
LicenseServerClient		info, error, debug
LicenseUtil		debug
LimitNumSubscriberPerIntfAuthPluginListener		debug
ListenerJobManager		debug
LiveSessions	/	info, error, debug
LocalPersistentCheck		error
LoginNameParser		error
LoginRequest		error, debug
LogoutRequest		error, debug
Main		info, debug, panic
MemFailQueue		error, debug
MsgInOps		info, error, debug_8
MsgOutPostUpdateOps		info, debug, debug_8
MsgOutUpdateOps		info, debug
NasPortUtil		debug
NicProxyCompleter		error

Table 3: SAE Categories and Severity Levels (*continued*)

Category	Extension	Severity Level
OpsBuffer		info, error, debug
PingJob		error, debug_9
PluginManager		info, error, debug
PluginUtil		error
PolicyParameterEngine		debug_8
PolicyDecisionPointLDAPListener		info, debug
PolicyListAugmentingProcessor		info, error, debug
PolicyLists		debug_9
PolicyListSharingProcessor		error, debug
PolicyPPRMsg		warning, error, debug
PolicyServiceSession		error, debug
PolicySharedCtx		info, error, debug
Portal API		error, debug
PostponedScheduledService		debug
PostSyncJob		debug
ProcessorManager		error, debug
ProxyDriverManager		error, debug
ProxyRouterDriver		info, error, debug, debug_9
ProxySessionManager		info, error, panic
PTSPRouterDriver		error, debug
PublisherQueue		info, error, debug
QoSAttachmentProcessor		info, error, debug
QoSProfileTrackingEntry		info, error, debug
QTPEventListener		info, error, debug

Table 3: SAE Categories and Severity Levels (*continued*)

Category	Extension	Severity Level
QTPJobQueue		error
QTPThreadPoolThread		error, debug
RadiusAuthPluginEventListener		info, error, debug
RadiusPacket		error, debug
RadiusPeer	-	info, error, debug, debug_9
RadiusPeerGroup	-	info, error, debug
RadiusPluginEventListener		info, error, debug
RadiusSocket		info, error, debug, debug_9
RadiusTrackingPluginEventListener		info, error, debug
ReadyToSyncJob		error, debug_9
RefCounter		error
ReferencedPrecedenceProcessor		error, debug_9
ReferencedProcessor		error, debug
RemotePlugin		info, error, debug
ReplayJob		error, debug
Replicator		info, error, debug, debug_9
Retailer		error, debug
RetailerLdapListener		error, debug
RksEventListener		info, error, debug
RksPluginPublisher		error, debug
RouteConfigPPRMsg		warning, error, debug
RouterComponent		info, error
RouterLDAPListener		debug
RouterRegistry		info, error, debug

Table 3: SAE Categories and Severity Levels (*continued*)

Category	Extension	Severity Level
RouterScript		info, error, debug
RouterScriptComponent		error
SAEAccessImpl		debug
SAE-AUDIT		info, notice, warning
SchedulingAuthPlugin		info, error, debug
ScriptServiceSession		info, error, debug
ServiceActivator		info, error, debug
ServiceAuthEvent		debug
ServiceFragment		debug
ServiceLDAPDataManager		info, error, debug
ServiceLDAPDataManagerConnectionThread		info, error, debug
ServiceLdapListener		error, debug
ServiceManager		error, debug
ServiceMutexGroup		error
ServiceMutexGroupLdapListener		info, error, debug
ServiceMutexGroupManager		debug
ServiceProfile		error
ServiceProfileLdapListener		error, debug
ServiceSchedule		error
ServiceScheduleLdapListener		info, error, debug
ServiceScheduleManager		debug
ServiceScopeLdapListener		info, error, debug
ServiceSession		info, error, debug
ServiceSessionAttributes		debug

Table 3: SAE Categories and Severity Levels (*continued*)

Category	Extension	Severity Level
ServiceVrLdapListener		info, error, debug
SessionAudit		notice
SessionFactory		info, error, debug
SessionJob		error
SessionJobManager		info, error, debug
SessionStoreFactory		info, error, debug
SessionStoreImpl	/	info, error, debug
SimRouter		info, warning, error, debug
SimRouterDriver		info, error, debug, debug_9
Slave	/	info, error, debug
SlaveMgr		info, error, debug
SolicitedReplyFactory		error, debug, debug_9
SRQMsg		warning, debug
SSFile		info, error, debug
SSFiles	/	info, error, debug, debug_6
SspAccRadiusPeerMI		info, error
SspAuthRadiusPeerMI		info, error
SspSM		info, error, debug
SsrAttributePluginHelper		error, debug
SsrEventHandler		info, error, debug
SSREventJob		error
SsrReaderPluginEventListener		error, debug
SSRServiceEventJob		info, error, debug
SSRSubscriberEventJob		info, error, debug

Table 3: SAE Categories and Severity Levels (*continued*)

Category	Extension	Severity Level
SsrWriterPluginEventListener		info, error, debug
StateSynchronizer		info, error, debug
Stats		info, error, debug
StoreConfig		info, error, debug
StoreOplterator		debug, debug_8
SubscriberRef		info, error, debug
SubscriberScheduleLdapListener		error, debug
SubscriberScheduleManager		debug
SubscriptionParser		error
Table		debug
TestMaster		info, error, debug
TestPromo		debug
TimeoutSessionJobManager		info, error, debug
TimePolicyManager		info, error, debug
Transaction		error, debug, debug_9
TransactionManager		debug, debug_9
UCCImpl		error, debug
UnsolicitedMessage		error, debug
UnsolicitedMsgFactory		debug
UnsolicitedTimeoutJob		error, debug
UserLDAPDataManager		info, error, debug
UserLDAPDataManagerConnectionThread		info, error, debug
UserLdapListener		debug
UserManager		error, debug

Table 3: SAE Categories and Severity Levels (*continued*)

Category	Extension	Severity Level
UserProfile		error, debug
UserProfileManager		debug
UserRamCache		debug
UserSession		info, error, debug
WrapperServiceSession		error, debug

Defining Severity Levels

The event filter provides 128 levels of severity numbered 1–127. A higher number indicates a higher level of severity. Common levels of severity also have a specific name, as shown in [Table 4 on page 18](#).



CAUTION: Enabling the generation of debug log messages has a negative affect on system performance. Do not enable debug log messages unless you are instructed to do so by Juniper Networks Technical Assistance Center (JTAC).

Table 4: Named Severity Levels

Name	Severity Level
logmin	1
debug	10
info	20
notice	30
warning	40
error	50
crit	60
alert	70
emerg	80
panic	90
logmax	127

You can define a severity level as follows:

- Specify an explicit severity. For example:
 - debug—Defines only debug messages
- Specify a minimum severity and a maximum severity. For example:
 - info-warning—Defines messages of minimum severity level of info and a maximum severity level of warning
 - Accept the default minimum (logmin) or maximum (logmax) severity by omitting the minimum or maximum severity. For example:
 - info—Defines messages of minimum severity level info and maximum severity level logmax
 - -warning—Defines messages of minimum severity level logmin and maximum severity level warning
- Specify no severities to log all event messages.

The syntax for the severity takes the format:

```
[<severity>] | [<minimumSeverity>]-[<maximumSeverity>]
```

Use either the name or the number of a severity level shown in [Table 4 on page 18](#) for the variables in this syntax.

Defining Filters

You specify a filter by defining an expression with the following format:

```
singlematch [,singlematch]*
```

- singlematch—[!] (<category> | ([<category>]/[<severity>] | [<minimumSeverity>]-[<maximumSeverity>]))
- !—Do not log matching events
- <category>—See [“Defining Categories” on page 8](#)
- [<severity>] | [<minimumSeverity>]-[<maximumSeverity>]—See [“Defining Severity Levels” on page 18](#).

The software filters events by evaluating each subexpression in order from left to right. When the software determines that an event message matches a subexpression, the software logs or ignores the message accordingly. You can specify an unlimited number of subexpressions; however, the order in which you specify the subexpressions affects the result.

[Table 5 on page 20](#) shows some examples of filters.

Table 5: Examples of Filters for Event Messages

Syntax	Event Messages Saved
/	All event messages
/info-	Event messages of level info and above from all categories
Cops/debug	Debug events from COPS category only
!Cops,/debug	All debug events except those from COPS category
CopsMsg/info-,!CopsMsg,Cops	All messages from COPS category, except those from CopsMsg category with level less than info

Related Documentation

- [Overview of Logging for SRC Components on page 7](#)
- [Overview of SNMP Traps on page 69](#)

Rotation of Log Files

On C Series Controllers, log files that contain entries are rotated daily when other daily system tasks run on the system. The system retains 5 log files for a component before overwriting the oldest file.

When a new log file is opened to replace a file from the previous day that contains content, a number (1–4) is appended to the name of the older file. For example, *sae_debug.log.4* would be the oldest file in the rotation, *sae_debug.log.1* would be the newest file in the rotation; *sae_debug.log* would be the active log file for SAE.

On C Series Controllers, the software compresses log files and appends the .gz suffix; for example, *sae_debug.log.4.gz*. Log files are stored in the */opt/UMC/component-name/var/log directory*; for example, */opt/UMC/sae/var/log*.



NOTE: On a C Series Controller, log files are automatically rotated on a daily basis. Typically, you do not specify a maximum file size when log files are rotated. Consider whether specifying a rollover filename is needed for SRC software running on a C Series Controller. If you do configure a rollover file when files are rotated, the software creates five compressed versions of partial log files, and one uncompressed log file.

You can configure components to send log messages to the system log server (also called a syslog server) on the platform on which the SRC software is running.

If you plan to filter log messages, you should be familiar with severity levels and filters for logging before you configure system logging for a component.

Related Documentation

- [Overview of Logging for SRC Components on page 7](#)

- [Configuring a Component to Store Log Messages in a File \(SRC CLI\) on page 24](#)
- [Configuring ACP to Store Log Messages in a File \(C-Web Interface\) on page 29](#)
- [Configuring the SAE to Store Log Messages in a File \(C-Web Interface\) on page 30](#)
- [Configuring NIC to Store Log Messages in a File \(C-Web Interface\) on page 30](#)

CHAPTER 3

Configuring Logging for SRC Components with the CLI

- [Configuration Statements for SRC Component Logging on page 23](#)
- [Configuring a Component to Store Log Messages in a File \(SRC CLI\) on page 24](#)
- [Configuring System Logging \(SRC CLI\) on page 25](#)

Configuration Statements for SRC Component Logging

Use the following configuration statements to configure logging for SRC components. You access these statements from the hierarchy for a component, such as:

- [edit shared acp configuration]
- [edit shared sae configuration]
- [edit shared nic scenario *scenario-name*]
- [edit snmp agent]
- [edit slot 0 jps]

```
logger name {  
  file-logger {  
    filter filter ;  
    filename filename ;  
    rollover-filename rollover-filename ;  
    maximum-file-size maximum-file-size ;  
  }  
  syslog-logger {  
    filter filter ;  
    port port ;  
    syslog-host syslog-host ;  
    syslog-facility syslog-facility ;  
    format format ;  
  }  
}
```

- | | |
|------------------------------|---|
| Related Documentation | <ul style="list-style-type: none">• For detailed information about each configuration statement, see <i>SRC PE CLI Command Reference</i>.• Configuring System Logging (SRC CLI) on page 25 |
|------------------------------|---|

- [Configuring a Component to Store Log Messages in a File \(SRC CLI\)](#) on page 24
- [Before You Configure Logging for SRC Components](#) on page 29
- [Overview of Logging for SRC Components](#) on page 7

Configuring a Component to Store Log Messages in a File (SRC CLI)

Use the following statements to configure an SRC component to store log messages in a file:

```
logger name file {  
    filter filter;  
    filename filename;  
    rollover-filename rollover-filename;  
    maximum-file-size maximum-file-size;  
}
```

If you plan to filter log messages, you should be familiar with severity levels and filters for logging before you configure system logging for a component. See [“Categories and Severity Levels for Event Messages”](#) on page 7.

To configure component logging to a file:

1. From configuration mode, access the configuration statement that configures the logging destination for the component.

```
[edit]  
user@host# component-hierarchy logger name file
```

For example:

```
[edit]  
user@host# edit shared sae configuration logger sae-file-log-1 file
```

```
[edit]  
user@host# edit snmp agent logger snmp-file-log-1 file
```

```
[edit]  
user@host# edit slot 0 jps logger jps-file-log-1 file
```

2. Specify the filter to define which event messages the software logs or disregards.

```
[edit shared sae configuration logger sae-file-log-1 file]  
user@host# set filter filter
```

If you do not specify a filter, logging to the specified file is disabled.

Filters can specify the logging level, such as debug, or can specify expressions.

3. Specify the absolute path of the filename that contains the current log files.

```
[edit shared sae configuration logger sae-file-log-1 file]  
user@host# set filename filename
```

Make sure that the user under which the J2EE application server or Web application server runs has write access to this folder. If this user does not have write access to the default folder, configure the component or application to write logs in folders to which the user has write access.

4. (Optional) Specify the absolute path of the filename that contains the log history.

```
[edit shared sae configuration logger sae-file-log-1 file]
user@host# set rollover-filename rollover-filename
```

When the log file reaches the maximum size, the software closes the log file and renames it. If a previous rollover file exists, the software overwrites it. The software then reopens the log file and continues to save event messages in it.



NOTE: On a C Series Controller, log files are automatically rotated on a daily basis. If you do configure a rollover file when files are rotated, the software creates five compressed versions of partial log files, and one uncompressed log file.

5. (Optional) Specify the maximum size of the log file and the rollover file.

```
[edit shared sae configuration logger sae-file-log-1 file]
user@host# set maximum-file-size maximum-file-size
```



NOTE: The maximum file size is specified in KB. Maximum size of the log file is 10,000,000 KB.

Do not set the maximum file size to a value greater than the available disk space.



NOTE: On a C Series Controller, log files are automatically rotated on a daily basis.

Related Documentation

- [Configuring System Logging \(SRC CLI\) on page 25](#)
- [Saving System Log Messages to a File \(SRC CLI\)](#)
- [Sending System Log Messages to Other Servers \(SRC CLI\)](#)
- [Before You Configure Logging for SRC Components on page 29](#)
- [Overview of Logging for SRC Components on page 7](#)

Configuring System Logging (SRC CLI)

Use the following statements to configure the SRC software to send log messages to the system logging facility:

```
logger name syslog {
```

```
filter filter;  
host host;  
facility facility;  
format format;  
port port;  
}
```

You can configure components to send log messages to the system log server (also called a syslog server) on the platform on which the SRC software is running.

If you plan to filter log messages, you should be familiar with severity levels and filters for logging before you configure system logging for a component. See [“Categories and Severity Levels for Event Messages” on page 7](#).

To configure component logging to the system log server:

1. From configuration mode, access the configuration statement that configures the logging destination for the component. For example:

```
[edit]  
user@host# component-hierarchy logger name syslog
```

For example:

```
[edit]  
user@host# edit shared sae configuration logger sae-sys-1 syslog
```

```
[edit]  
user@host# edit snmp agent logger snmp-sys-1 syslog
```

```
[edit]  
user@host# edit slot 0 jps logger jps-sys-1 syslog
```

2. (Optional) Specify the filter to define which event messages the software logs or disregards.

```
[edit shared sae configuration logger sae-sys-1 syslog]  
user@host# set filter filter
```

Filters can specify the logging level, such as debug, or can specify expressions.

3. (Optional) Change the IP address or name of a host that collects event messages by means of a standard system logging daemon.

```
[edit shared sae configuration logger sae-sys-1 syslog]  
user@host# set host host
```

By default, the host is **loghost** for the system log server on the local host. (Configuration in the `/etc/hosts` file sets **loghost** to **localhost**.)

Make sure that the user under which the J2EE application server or Web application server runs has write access to this folder. If this user does not have write access to the default folder, configure the component or application to write logs in folders to which the user has write access.

4. (Optional) Specify the type of system log in accordance with the system logging protocol, a value of 0–23.

```
[edit shared sae configuration logger sae-sys-1 syslog]  
user@host# set facility facility
```

5. (Optional) Specify the Message Format string that indicates how the information in an event message is printed.

```
[edit shared sae configuration logger sae-sys-1 syslog]  
user@host# set format format
```

Specify a Message Format string as defined in

<http://java.sun.com/j2se/1.4.2/docs/api/java/text/MessageFormat.html>

The fields available for events are:

- 0—Time and date of the event
 - 1—Name of the thread generating the event
 - 2—Text message of the event
 - 3—Category of the event
 - 4—Priority of the event
6. (Optional) Specify the port used for system logging, a value of 0–65535.

```
[edit shared sae configuration logger sae-sys-1 syslog]  
user@host# set port port
```

**Related
Documentation**

- [Configuring a Component to Store Log Messages in a File \(SRC CLI\) on page 24](#)
- [Saving System Log Messages to a File \(SRC CLI\)](#)
- [Configuration Statements for SRC Component Logging on page 23](#)
- [Before You Configure Logging for SRC Components on page 29](#)
- [Overview of Logging for SRC Components on page 7](#)

CHAPTER 4

Configuring Logging for SRC Components (C-Web Interface)

- [Before You Configure Logging for SRC Components on page 29](#)
- [Configuring ACP to Store Log Messages in a File \(C-Web Interface\) on page 29](#)
- [Configuring the SAE to Store Log Messages in a File \(C-Web Interface\) on page 30](#)
- [Configuring NIC to Store Log Messages in a File \(C-Web Interface\) on page 30](#)
- [Configuring the SNMP to Store Log Messages in a File \(C-Web Interface\) on page 31](#)
- [Configuring JPS to Store Log Messages in a File \(C-Web Interface\) on page 31](#)

Before You Configure Logging for SRC Components

Before you configure logging for SRC components, you should be familiar with the logging filters that you can configure. If you use a system logging facility, you should be familiar with the system log protocol. For information about logging filters see [“Overview of Logging for SRC Components” on page 7](#).

If you plan to filter log messages, you should be familiar with severity levels and filters for logging before you configure system logging for a component. See [“Categories and Severity Levels for Event Messages” on page 7](#).

Related Documentation

- [Configuring System Logging \(SRC CLI\) on page 25](#)
- [Configuring a Component to Store Log Messages in a File \(SRC CLI\) on page 24](#)
- [Configuration Statements for SRC Component Logging on page 23](#)

Configuring ACP to Store Log Messages in a File (C-Web Interface)

To configure component logging for ACP:

1. Click **Configure**, expand **Shared**, expand **ACP**, and then click **Configuration**.
The Configuration pane appears.
2. From the Create new list, select **Logger**.

3. In the dialog box, type a name for the new logger, and click **OK**.

The name of the logger appears in the side pane and the Logger pane.

4. Expand the logger in the side pane, and then click **File** or **Syslog**.
5. Click **Create**, enter information as described in the Help text in the main pane, and click **Apply**.

**Related
Documentation**

- [Configuring a Component to Store Log Messages in a File \(SRC CLI\) on page 24](#)
- [Configuring the SAE to Store Log Messages in a File \(C-Web Interface\) on page 30](#)
- [Configuring NIC to Store Log Messages in a File \(C-Web Interface\) on page 30](#)
- [Configuring SRC ACP \(C-Web Interface\)](#)
- [Overview of SRC ACP](#)

Configuring the SAE to Store Log Messages in a File (C-Web Interface)

To configure component logging for SAE:

1. Click **Configure**, expand **Shared**, expand **ACP**, and then click **Configuration**.

The Configuration pane appears.

2. From the Create new list, select **Logger**.

The name of the logger appears in the side pane and the Logger pane.

3. Expand the logger in the side pane, and then click **File** or **Syslog**.
4. Click **Create**, enter information as described in the Help text in the main pane, and click **Apply**.

**Related
Documentation**

- [Configuring a Component to Store Log Messages in a File \(SRC CLI\) on page 24](#)
- [Configuring ACP to Store Log Messages in a File \(C-Web Interface\) on page 29](#)
- [Configuring NIC to Store Log Messages in a File \(C-Web Interface\) on page 30](#)
- [Configuring the SNMP to Store Log Messages in a File \(C-Web Interface\) on page 31](#)
- [Configuring JPS to Store Log Messages in a File \(C-Web Interface\) on page 31](#)

Configuring NIC to Store Log Messages in a File (C-Web Interface)

To configure component logging for NIC:

1. Click **Configure**, expand **Shared**, and then click **NIC**.

The NIC pane appears.

2. In the side pane, expand a configuration scenario, such as Scenario:OnePopSharedIp.

3. In the side pane, expand a host, such as Demohost.
The Hosts pane appears.
4. From the Create new list, select **Logger**.
The name of the logger appears in the side pane and the Logger pane.
5. Expand the logger in the side pane, and then click **File** or **Syslog**.
6. Click **Create**, enter information as described in the Help text in the main pane, and click **Apply**.

Related Documentation

- [Configuring a Component to Store Log Messages in a File \(SRC CLI\) on page 24](#)
- [Configuring ACP to Store Log Messages in a File \(C-Web Interface\) on page 29](#)
- [Configuring the SAE to Store Log Messages in a File \(C-Web Interface\) on page 30](#)
- [Configuring the SNMP to Store Log Messages in a File \(C-Web Interface\) on page 31](#)
- [Configuring JPS to Store Log Messages in a File \(C-Web Interface\) on page 31](#)

Configuring the SNMP to Store Log Messages in a File (C-Web Interface)

To configure component logging for SNMP:

1. Click **Configure**, expand **Snmp**, and then click **Agent**.
The Agent pane appears.
2. From the Create new list, select **Logger**.
The name of the logger appears in the side pane and the Logger pane.
3. Expand the logger in the side pane, and then click **File** or **Syslog**.
4. Click **Create**, enter information as described in the Help text in the main pane, and click **Apply**.

Related Documentation

- [Configuring a Component to Store Log Messages in a File \(SRC CLI\) on page 24](#)
- [Configuring ACP to Store Log Messages in a File \(C-Web Interface\) on page 29](#)
- [Configuring the SAE to Store Log Messages in a File \(C-Web Interface\) on page 30](#)
- [Configuring NIC to Store Log Messages in a File \(C-Web Interface\) on page 30](#)
- [Configuring JPS to Store Log Messages in a File \(C-Web Interface\) on page 31](#)

Configuring JPS to Store Log Messages in a File (C-Web Interface)

To configure component logging for JPS:

1. Click **Configure**, expand **Slot**, and then expand the slot for which you want to configure component logging.

2. Click **JPS**.

The JPS pane appears.

3. From the Create new list, select **Logger**.

The name of the logger appears in the side pane and the Logger pane.

4. Expand the logger in the side pane, and then click **File** or **Syslog**.

5. Click **Create**, enter information as described in the Help text in the main pane, and click **Apply**.

Related Documentation

- [Configuring a Component to Store Log Messages in a File \(SRC CLI\) on page 24](#)
- [Configuring ACP to Store Log Messages in a File \(C-Web Interface\) on page 29](#)
- [Configuring the SAE to Store Log Messages in a File \(C-Web Interface\) on page 30](#)
- [Configuring NIC to Store Log Messages in a File \(C-Web Interface\) on page 30](#)
- [Configuring the SNMP to Store Log Messages in a File \(C-Web Interface\) on page 31](#)

PART 3

Using Simulated Router Drivers and Simulated Subscribers for Testing

- [Configuring a Simulated Router Driver for Testing \(SRC CLI\) on page 35](#)
- [Configuring a Simulated Router Driver for Testing \(C-Web Interface\) on page 37](#)
- [Using Simulated Subscribers for Testing \(SRC CLI\) on page 39](#)

CHAPTER 5

Configuring a Simulated Router Driver for Testing (SRC CLI)

- [Overview of Simulated Router Drivers for the SRC Software on page 35](#)
- [Configuring Simulated Router Drivers \(SRC CLI\) on page 35](#)

Overview of Simulated Router Drivers for the SRC Software

Simulated router drivers allow you to create subscriber sessions without connecting to a router. You can then use the simulated subscriber sessions to test SAE applications.

The SRC software has a default simulated router driver instance called default@simJunos.

Related Documentation

- [Configuring Simulated Router Drivers \(SRC CLI\) on page 35](#)
- [Configuring a Simulated Router Driver for Testing \(C-Web Interface\) on page 37](#)

Configuring Simulated Router Drivers (SRC CLI)

You configure a simulated router in the same way that you configure a real router.

Before you configure a simulated router driver:

- Make sure that you configure an interface classification script for the simulated router.
See [Overview of Classification Scripts](#).
- Configure the SAE to instantiate a simulated router driver for each simulated router that you create.
- (Optional) Configure a session store for a simulated router driver. The driver uses the session store to store subscriber sessions, service sessions, and policies.

See [Configuring the Session Store Feature \(SRC CLI\)](#)

Use the following configuration statements to configure simulated router drivers:

```
shared sae configuration driver simulated name {  
    driver-type (junos | junose | pcmm);  
    router-version router-version ;  
    driver-address driver-address ;
```

```
transport-router transport-router ;  
}
```

To configure simulated router drivers:

1. From configuration mode, access the configuration statement that configures simulated router drivers. In this sample procedure, west-region is the name of the SAE group, and default@simjunos is the name of the simulated router driver.

```
[edit]  
user@host# edit shared sae group west-region configuration driver simulated  
default@simJunos
```

2. Configure the type of device that the simulated driver simulates.

```
[edit shared sae group west-region configuration driver simulated default@simJunos]  
user@host# set driver-type (junos | junose | pcmm)
```

3. (Optional) Configure the version of the router software to simulate. This is the software version that is sent by the router.

```
[edit shared sae group west-region configuration driver simulated default@simJunos]  
user@host# set router-version router-version
```

4. Configure the IP address of the device driver.

```
[edit shared sae group west-region configuration driver simulated default@simJunos]  
user@host# set driver-address driver-address
```

5. (Optional) Configure the name of a virtual router that is used to connect to the SAE. This value is passed to the router initialization script. It is not supported on the device running Junos OS.

```
[edit shared sae group west-region configuration driver simulated default@simJunos]  
user@host# set transport-router transport-router
```

6. (Optional) Verify the configuration of the simulated driver.

```
[edit shared sae group west-region configuration driver simulated  
default@simJunos]  
  
user@host# show  
  
driver-type junos;  
router-version 8.4;  
driver-address 10.10.90.5;
```

Related Documentation

- For information about setting up SAE groups, see [Configuring an SAE Group](#)
- [Configuring a Simulated Router Driver for Testing \(C-Web Interface\)](#) on page 37
- [Overview of Simulated Router Drivers for the SRC Software](#) on page 35

CHAPTER 6

Configuring a Simulated Router Driver for Testing (C-Web Interface)

- [Configuring a Simulated Router Driver for Testing \(C-Web Interface\) on page 37](#)

Configuring a Simulated Router Driver for Testing (C-Web Interface)

You configure a simulated router in the same way that you configure a real router.

Before you configure a simulated router driver:

- Make sure that you configure an interface classification script for the simulated router.
See [Overview of Classification Scripts](#).
- Configure the SAE to instantiate a simulated router driver for each simulated router that you create.
- (Optional) Configure a session store for a simulated router driver. The driver uses the session store to store subscriber sessions, service sessions, and policies.

See [Configuring the Session Store Feature \(SRC CLI\)](#).

To configure simulated router drivers:

1. Click **Configure**, expand **Shared**, expand **SAE**, expand **Configuration**, and then click **Driver**.

The Driver pane appears.

2. From the Create new list, select **Simulated**.
3. In the dialog box, type a name for the new simulated driver, and click **OK**.
The name of the simulated driver appears in the side pane and the Driver pane.
4. Enter information as described in the Help text in the main pane, and click **Apply**.

Related Documentation

- [Configuring Simulated Router Drivers \(SRC CLI\) on page 35](#)
- For information about setting up SAE groups, see [Configuring an SAE Group](#)
- [Overview of Simulated Router Drivers for the SRC Software on page 35](#)

CHAPTER 7

Using Simulated Subscribers for Testing (SRC CLI)

- [Overview of Simulated Subscribers on page 39](#)
- [Commands to Manage Simulated Subscribers on page 39](#)
- [Logging In Simulated Subscribers \(SRC CLI\) on page 40](#)
- [Viewing Subscriber Sessions \(SRC CLI\) on page 43](#)
- [Logging Out Simulated Subscribers \(SRC CLI\) on page 43](#)

Overview of Simulated Subscribers

Simulated subscribers allow you to create subscriber sessions without connecting to a router or other device. When developing an application, you can log in as a simulated subscriber to test a portal without a router or a client PC. You can log out from the simulated subscriber session in the same way that you log out from other subscriber sessions.

Related Documentation

- [Logging In Simulated Subscribers \(SRC CLI\) on page 40](#)
- [Logging Out Simulated Subscribers \(SRC CLI\) on page 43](#)
- [Viewing Subscriber Sessions \(SRC CLI\) on page 43](#)
- [Commands to Manage Simulated Subscribers on page 39](#)

Commands to Manage Simulated Subscribers

You can use the following operational mode commands to manage simulated subscribers.

- `request sae login ipv4 authenticated-dhcp`
- `request sae login ipv4 authenticated-interface`
- `request sae login ipv4 unauthenticated-dhcp`
- `request sae login ipv4 unauthenticated-interface`
- `request sae logout dn`
- `request sae logout ip`

- `request sae logout login-name`
- `request sae logout session-id`
- `show sae subscribers`
- `show sae subscribers dn`
- `show sae subscribers ip`
- `show sae subscribers login-name`
- `show sae subscribers session-id`

Related Documentation

- [Overview of Simulated Subscribers on page 39](#)
- For detailed information about each command, see the *SRC PE CLI Command Reference*
- [Logging In Simulated Subscribers \(SRC CLI\) on page 40](#)
- [Logging Out Simulated Subscribers \(SRC CLI\) on page 43](#)
- [Viewing Subscriber Sessions \(SRC CLI\) on page 43](#)

Logging In Simulated Subscribers (SRC CLI)

You can log in IPv4 subscribers in the following ways:

- [Logging In Authenticated DHCP Subscribers on page 40](#)
- [Logging In Authenticated Interface Subscribers on page 41](#)
- [Logging In Unauthenticated DHCP Subscribers on page 41](#)
- [Logging In Unauthenticated Interface Subscribers on page 42](#)

Logging In Authenticated DHCP Subscribers

Use the following command to log in simulated IPv4 authenticated DHCP subscribers:

```
request sae login ipv4 authenticated-dhcp virtual-router virtual-router address address
login-name login-name mac-address mac-address <service-bundle service-bundle >
<radius-class radius-class > <interface-name interface-name > <interface-alias
interface-alias > <interface-description interface-description > <nas-port-id nas-port-id
>
```

To log in a simulated IPv4 authenticated DHCP subscriber:

1. Issue the `request sae login ipv4 authenticated-dhcp` command. Specify the `virtual-router`, `address`, `login-name`, and `mac-address` options.

```
user@host> request sae login ipv4 authenticated-dhcp virtual-router virtual-router
address address login-name login-name mac-address mac-address
```

2. (Optional) To specify the service bundle used when logging in the simulated subscriber, use the `service-bundle` option.
3. (Optional) To specify the RADIUS class used when logging in the simulated subscriber, use the `radius-class` option.

4. (Optional) To specify the virtual interface used when logging in the simulated subscriber, use the **interface-name** option.
5. (Optional) To specify the interface description used when logging in the simulated subscriber, use the **interface-alias** option.

If you are simulating JunosE routers, the interface alias is the description that is configured on JunosE routers with the **interface description** command.

6. (Optional) To specify the alternate interface name used when logging in the simulated subscriber, use the **interface-description** option.
7. (Optional) To specify the port identifier of an interface used when logging in the simulated subscriber, use the **nas-port-id** option.

Logging In Authenticated Interface Subscribers

Use the following command to log in simulated IPv4 authenticated interface subscribers:

```
request sae login ipv4 authenticated-interface virtual-router virtual-router address address
login-name login-name <service-bundle service-bundle > <radius-class radius-class
> <interface-name interface-name > <interface-alias interface-alias >
<interface-description interface-description > <nas-port-id nas-port-id >
```

To log in a simulated IPv4 authenticated interface subscriber:

1. Issue the **request sae login ipv4 authenticated-interface** command. Specify the **virtual-router**, **address**, and **login-name** options.

```
user@host> request sae login ipv4 authenticated-interface virtual-router virtual-router
address address login-name login-name
```

2. (Optional) To specify the service bundle used when logging in the simulated subscriber, use the **service-bundle** option.
3. (Optional) To specify the RADIUS class used when logging in the simulated subscriber, use the **radius-class** option.
4. (Optional) To specify the virtual interface used when logging in the simulated subscriber, use the **interface-name** option.
5. (Optional) To specify the interface description used when logging in the simulated subscriber, use the **interface-alias** option.

If you are simulating JunosE routers, the interface alias is the description that is configured on JunosE routers with the **interface description** command.

6. (Optional) To specify the alternate interface name used when logging in the simulated subscriber, use the **interface-description** option.
7. (Optional) To specify the port identifier of an interface used when logging in the simulated subscriber, use the **nas-port-id** option.

Logging In Unauthenticated DHCP Subscribers

Use the following command to log in simulated IPv4 unauthenticated DHCP subscribers:

```
request sae login ipv4 unauthenticated-dhcp virtual-router virtual-router address address
mac-address mac-address <login-name login-name > <service-bundle service-bundle
> <radius-class radius-class > <interface-name interface-name > <interface-alias
interface-alias > <interface-description interface-description > <nas-port-id nas-port-id
>
```

To log in a simulated IPv4 unauthenticated DHCP subscriber:

1. Issue the **request sae login ipv4 unauthenticated-dhcp** command. Specify the **virtual-router**, **address**, and **mac-address** options.

```
user@host> request sae login ipv4 unauthenticated-dhcp virtual-router virtual-router
address address mac-address mac-address
```

2. (Optional) To specify the fully-qualified name used to log in the simulated subscriber, use the **login-name** option.
3. (Optional) To specify the service bundle used when logging in the simulated subscriber, use the **service-bundle** option.
4. (Optional) To specify the RADIUS class used when logging in the simulated subscriber, use the **radius-class** option.
5. (Optional) To specify the virtual interface used when logging in the simulated subscriber, use the **interface-name** option.
6. (Optional) To specify the interface description used when logging in the simulated subscriber, use the **interface-alias** option.

If you are simulating JunosE routers, the interface alias is the description that is configured on JunosE routers with the **interface description** command.

7. (Optional) To specify the alternate interface name used when logging in the simulated subscriber, use the **interface-description** option.
8. (Optional) To specify the port identifier of an interface used when logging in the simulated subscriber, use the **nas-port-id** option.

Logging In Unauthenticated Interface Subscribers

Use the following command to log in simulated IPv4 unauthenticated interface subscribers:

```
request sae login ipv4 unauthenticated-interface virtual-router virtual-router
interface-name interface-name <address address > <login-name login-name >
<service-bundle service-bundle > <radius-class radius-class > <interface-alias
interface-alias > <interface-description interface-description > <nas-port-id nas-port-id
>
```

To log in a simulated IPv4 authenticated interface subscriber:

1. Issue the **request sae login ipv4 authenticated-interface** command. Specify the **virtual-router** and **interface-name** options.

```
user@host> request sae login ipv4 authenticated-interface virtual-router virtual-router
interface-name interface-name
```

2. (Optional) To specify the IP address from which you log in the simulated subscriber, use the **address** option.
3. (Optional) To specify the fully-qualified name used to log in the simulated subscriber, use the **login-name** option.
4. (Optional) To specify the service bundle used when logging in the simulated subscriber, use the **service-bundle** option.
5. (Optional) To specify the RADIUS class used when logging in the simulated subscriber, use the **radius-class** option.
6. (Optional) To specify the interface description used when logging in the simulated subscriber, use the **interface-alias** option.

If you are simulating JunosE routers, the interface alias is the description that is configured on JunosE routers with the **interface description** command.

7. (Optional) To specify the alternate interface name used when logging in the simulated subscriber, use the **interface-description** option.
8. (Optional) To specify the port identifier of an interface used when logging in the simulated subscriber, use the **nas-port-id** option.

**Related
Documentation**

- [Logging Out Simulated Subscribers \(SRC CLI\) on page 43](#)
- [Viewing Subscriber Sessions \(SRC CLI\) on page 43](#)
- [Commands to Manage Simulated Subscribers on page 39](#)
- [Overview of Simulated Subscribers on page 39](#)

Viewing Subscriber Sessions (SRC CLI)

Purpose View all subscriber sessions.

Action `user@host> show sae subscribers`

**Related
Documentation**

- [Logging Out Simulated Subscribers \(SRC CLI\) on page 43](#)
- [Logging In Simulated Subscribers \(SRC CLI\) on page 40](#)

Logging Out Simulated Subscribers (SRC CLI)

You can view subscribers who are logged in and then log out subscribers who are accessible:

- [Logging Out Subscribers by DN on page 44](#)
- [Logging Out Subscribers by IP Address on page 44](#)
- [Logging Out Subscribers by Login Name on page 44](#)
- [Logging Out Subscribers by Session ID on page 45](#)

Logging Out Subscribers by DN

To log out subscribers who are accessible by DN:

1. Issue the **show sae subscribers dn** command to view the subscribers who are accessible by DN.
2. Issue the **request sae logout dn command** to log out all subscribers who are accessible by DN.
3. To log out specific subscribers, use the **filter** option and specify all or part of the DN for the subscribers that you want to log out.

```
user@host> request sae logout dn filter filter
```

4. To specify that no confirmation is requested before the software logs out the subscribers, use the **force** option.

```
user@host> request sae logout dn force  
user@host> request sae logout dn filter filter force
```

Logging Out Subscribers by IP Address

To log out subscribers who are accessible by IP address:

1. Issue the **show sae subscribers ip** command to view the subscribers who are accessible by IP address.
2. Issue the **request sae logout ip command** to log out all subscribers who are accessible by IP address.
3. To log out specific subscribers, use the **filter** option and specify the IP address for the subscribers that you want to log out.

```
user@host> request sae logout ip filter filter
```

4. To specify that no confirmation is requested before the software logs out the subscribers, use the **force** option.

```
user@host> request sae logout ip force  
user@host> request sae logout ip filter filter force
```

Logging Out Subscribers by Login Name

To log out subscribers who are accessible by login name:

1. Issue the **show sae subscribers login-name** command to view the subscribers accessible by login name.
2. Issue the **request sae logout login-name command** to log out all subscribers accessible by login name.
3. To log out specific subscribers, use the **filter** option and specify all or part of the login name for the subscribers that you want to log out.

```
user@host> request sae logout login-name filter filter
```

4. To specify that no confirmation is requested before the software logs out the subscribers, use the **force** option.

```
user@host> request sae logout login-name force
user@host> request sae logout login-name filter filter force
```

Logging Out Subscribers by Session ID

To log out subscribers who are accessible by session ID:

1. Issue the **show sae subscribers session-id** command to view the subscribers accessible by session ID.
2. Issue the **request sae logout session-id** command to log out all subscribers accessible by session ID.
3. To log out specific subscribers, use the **filter** option and specify all or part of the session ID for the subscribers that you want to log out.

```
user@host> request sae logout session-id filter filter
```

4. To specify that no confirmation is requested before the software logs out the subscribers, use the **force** option.

```
user@host> request sae logout session-id force
user@host> request sae logout session-id filter filter force
```

Related Documentation

- [Logging In Simulated Subscribers \(SRC CLI\) on page 40](#)
- [Viewing Subscriber Sessions \(SRC CLI\) on page 43](#)
- [Commands to Manage Simulated Subscribers on page 39](#)
- [Overview of Simulated Subscribers on page 39](#)

PART 4

Using SNMP for Monitoring and Troubleshooting

- [Creating Custom SNMP Monitors on page 49](#)
- [Configuring SNMP Chassis Alarms on page 61](#)
- [Configuring the SNMP Traps \(SRC CLI\) on page 69](#)
- [Understanding Traps on page 75](#)

CHAPTER 8

Creating Custom SNMP Monitors

- [SNMP Monitoring on C Series Controllers on page 49](#)
- [Configuration Statements for Customized SRC SNMP Monitors on page 51](#)
- [Configuring an SNMP Alarm on a C Series Controller \(SRC CLI\) on page 52](#)
- [Defining an Alarm for an SNMP Monitor That Compares Object Values \(SRC CLI\) on page 53](#)
- [Defining an Alarm to Monitor the Status of an Object \(SRC CLI\) on page 54](#)
- [Defining an Alarm for an SNMP Monitor That Compares Values Against Thresholds \(SRC CLI\) on page 55](#)
- [Defining a Discontinuity Check to Validate Delta Values \(SRC CLI\) on page 55](#)
- [Configuring an SNMPv3 Security Name for SNMP Monitoring \(SRC CLI\) on page 56](#)
- [Defining Events for Which SNMP Sends Notifications \(SRC CLI\) on page 56](#)
- [Defining Events That Set Values for SNMP MIB Objects \(SRC CLI\) on page 57](#)
- [Example: SNMP Monitoring of Multiple MIB Objects on page 58](#)

SNMP Monitoring on C Series Controllers

You can create custom SNMP monitors to detect changes in MIB objects. Use custom monitors to generate an alarm and take action in response to an alarm.

To configure a monitor, you define a condition that when met generates an SNMP notification. You can define a monitor for any single MIB object (of type integer) supported on a C Series Controller. These MIBs include Juniper Networks enterprise-specific objects as well as standard MIB objects.

You can configure the following for custom monitors:

- **Alarms**—Define an alarm condition and an event to generate in response to the alarm.
An alarm identifies the object to be monitored, the frequency with which the monitor retrieves a sample value for the object, and a condition that triggers an event.
- **Events**—Define the type of action (SNMP set or notification) to be taken in response to an alarm condition. If you do not define an event for an alarm, SNMP sends the notifications based on the monitor type.

The SRC software supports the following types of alarm conditions for monitors:

- Boolean test—Compares a sample value with a specified value or range of values.
- Existence test—Monitors when an object appears, disappears, or changes value.
- Threshold test—Monitors when an object's value rises above or falls below specified values.

A monitor supports only one type of alarm condition, or test, at a time. Each alarm can use one of the following sampling methods:

- Absolute value—Uses the actual value of the object.

Existence tests support only absolute values.

- Delta value—Uses the difference between two sample values.

By using the delta value sampling method, you can configure SNMP to detect a discontinuity in values to prevent false alarms caused by the value of a MIB object being reset. At the end of a polling interval before the SNMP agent calculates a delta value, SNMP checks the value of a MIB object called a discontinuity marker. If the value of the discontinuity marker changes, SNMP does not perform the test for the associated condition until the next polling interval.

For alarms that do not have a configured event, SNMP sends the following notifications that are defined in RFC 2981—Event MIB (October 2000):

- Boolean or existence test—`mteTriggerFired`
- Threshold test (rising value)—`mteTriggerRising`
- Threshold test (falling value)—`mteTriggerfalling`

The default configuration for SNMP custom monitors assesses all objects in a MIB branch based on the object identifier specified for the monitor. For this type of monitor, you can configure SNMP notification MIB objects located in the same row as the object that generates the event, as well as for a single object. You can create sophisticated monitors by monitoring an entire branch, then creating notifications for multiple objects.

**Related
Documentation**

- [Overview of SNMP Traps on page 69](#)
- [Configuring an SNMP Alarm on a C Series Controller \(SRC CLI\) on page 52](#)
- [Configuring an SNMPv3 Security Name for SNMP Monitoring \(SRC CLI\) on page 56](#)
- [Configuration Statements for Customized SRC SNMP Monitors on page 51](#)
- [Example: SNMP Monitoring of Multiple MIB Objects on page 58](#)
- Information about SRC MIBs on the Juniper Web site at <http://www.juniper.net/techpubs/software/management/src>
- Also, see information about the `disman` event MIB in RFC 2981—Event MIB (October 2000)

Configuration Statements for Customized SRC SNMP Monitors

Use the following configuration statements to configure the SNMP custom monitoring at the [edit] hierarchy level.

```
snmp monitor {
  security-name security-name;
}
snmp monitor alarm name{
  interval interval;
  sample-type (absolute-value | delta-value);
  ignore-startup-alarm;
  event event;
  variable variable;
  strict-oid;
}
snmp monitor alarm name boolean-test {
  comparison (equal | unequal | less | less-or-equal | greater | greater-or-equal);
  value value;
}
snmp monitor alarm name existence-test {
  type (present | absent | changed);
}
snmp monitor alarm name threshold-test {
  rising-threshold rising-threshold;
  falling-threshold falling-threshold;
}
snmp monitor alarm name delta-discontinuity-check {
  variable variable;
}
snmp monitor event namenotification {
  oid oid;
  strict-object [strict-object...];
  wildcarded-object [wildcarded-object...];
}
snmp monitor event name snmp-set {
  variable variable;
  value value;
  strict-oid;
}
```

Related Documentation

- [Configuring an SNMP Alarm on a C Series Controller \(SRC CLI\) on page 52](#)
- [Example: SNMP Monitoring of Multiple MIB Objects on page 58](#)
- [Configuring an SNMPv3 Security Name for SNMP Monitoring \(SRC CLI\) on page 56](#)
- [SNMP Monitoring on C Series Controllers on page 49](#)
- For detailed information about each configuration statement, see the *SRC PE CLI Command Reference*

Configuring an SNMP Alarm on a C Series Controller (SRC CLI)

You can configure SNMP to establish alarms for custom monitors.



NOTE: Configure only one monitor test at a time.

To configure an SNMP alarm:

1. Specify an SNMP username.

See [“Configuring an SNMPv3 Security Name for SNMP Monitoring \(SRC CLI\)”](#) on page 56.

2. From configuration mode, access the configuration statements that configures an alarm. For example:

```
[edit]
user@host# edit snmp monitor alarm saeHeapUsage
```

where **saeHeapUsage** is the name of the alarm.

3. Specify the number of seconds between which SNMP samples the value of an object. For example:

```
[edit snmp monitor alarm saeHeapUsage]
user@host# set interval 60
```

4. Specify whether to sample the actual value of the object or the difference between two values. For example, to use the actual of the object:

```
[edit snmp monitor alarm saeHeapUsage]
user@host# set sample-type absolute-value
```

If you set the sample type to **delta-value**, you can configure a discontinuity check. See [“Defining a Discontinuity Check to Validate Delta Values \(SRC CLI\)”](#) on page 55.

5. (Optional) Indicate that an alarm not be sent when the alarm is initially activated.

```
[edit snmp monitor alarmsaeHeapUsage]
user@host# set ignore-startup-alarm
```

6. (Optional) Specify the name of the event to be generated in response to an alarm condition. For example:

```
[edit snmp monitor alarm saeHeapUsage]
user@host# set event saeHeapUsageEvent
```

7. Specify the name or object identifier (OID) of the MIB variable to be monitored. For example:

```
[edit snmp monitor alarm saeHeapUsage]
user@host# set variable junISdxSaeHeapUsed.0
```

8. (Optional) Specify whether to monitor the SNMP object instance identified by a variable attribute. To monitor the SNMP object instance specified by the variable attribute:

```
[edit snmp monitor alarm saeHeapUsage]
user@host# set strict-oid
```

Do not enable the **strict-oid** option when you monitor a column of an SNMP MIB table. An alarm for a column monitors the column on all entries of the table. If an entry for an object in the column passes an alarm test, an event is generated for that object.

9. Configure a boolean, existence, or threshold test for the alarm.

Related Documentation

- [Defining an Alarm for an SNMP Monitor That Compares Object Values \(SRC CLI\) on page 53](#)
- [Defining an Alarm to Monitor the Status of an Object \(SRC CLI\) on page 54](#)
- [Defining an Alarm for an SNMP Monitor That Compares Values Against Thresholds \(SRC CLI\) on page 55](#)
- [Configuration Statements for Customized SRC SNMP Monitors on page 51](#)
- [SNMP Monitoring on C Series Controllers on page 49](#)

Defining an Alarm for an SNMP Monitor That Compares Object Values (SRC CLI)

You can configure a monitor to compare a sample value to a specified value or range of values by using one of the following types of comparisons:

- equal
- unequal
- less
- less-or-equal
- greater
- greater-or-equal



NOTE: Configure only one monitor test at a time.

Before you define an alarm type, configure the associated SNMP alarm.

See “[Configuring an SNMP Alarm on a C Series Controller \(SRC CLI\)](#)” on page 52.

To configure a monitor to compare a sample to a specified value or range of values:

1. From configuration mode, access the configuration statements that configure SNMP monitoring for a boolean test. For example:

```
[edit]
user@host# edit snmp monitor alarm saeHeapUsage boolean-test
```

where **saeHeapUsage** is the name of the alarm.

2. Specify the type of boolean test. For example:

```
[edit snmp monitor alarm saeHeapUsage boolean-test]
user@host# set comparison greater
```

3. Define the value that the test uses. For example:

```
[edit snmp monitor alarm saeHeapUsage boolean-test]
user@host# value 14000000
```

**Related
Documentation**

- [Defining an Alarm to Monitor the Status of an Object \(SRC CLI\) on page 54](#)
- [Defining an Alarm for an SNMP Monitor That Compares Values Against Thresholds \(SRC CLI\) on page 55](#)
- [Configuring an SNMP Alarm on a C Series Controller \(SRC CLI\) on page 52](#)
- [Configuration Statements for Customized SRC SNMP Monitors on page 51](#)
- [SNMP Monitoring on C Series Controllers on page 49](#)

Defining an Alarm to Monitor the Status of an Object (SRC CLI)

You can configure a monitor to identify when a MIB object appears, disappears, or changes value. If the test criteria are met, the test is considered to be successful.



NOTE: Configure only one monitor test at a time.

Before you define an alarm type, configure the associated SNMP alarm.

See “[Configuring an SNMP Alarm on a C Series Controller \(SRC CLI\)](#)” on page 52.

To configure an alarm to monitor the status of an object:

- Specify the type of alarm: present, absent, or changed. For example for an alarm named existence-alarm:

```
[edit snmp monitor alarm existence-alarm existence-test]
user@host# set type present
```

**Related
Documentation**

- [Defining an Alarm for an SNMP Monitor That Compares Object Values \(SRC CLI\) on page 53](#)
- [Defining an Alarm for an SNMP Monitor That Compares Values Against Thresholds \(SRC CLI\) on page 55](#)
- [Configuring an SNMP Alarm on a C Series Controller \(SRC CLI\) on page 52](#)
- [Configuration Statements for Customized SRC SNMP Monitors on page 51](#)
- [SNMP Monitoring on C Series Controllers on page 49](#)

Defining an Alarm for an SNMP Monitor That Compares Values Against Thresholds (SRC CLI)

You can configure a monitor to compare a sample value for a MIB object to a threshold encountered as the value rises and a threshold encountered as the value falls.



NOTE: Configure only one monitor test at a time.

Before you define an alarm type, configure the associated SNMP alarm.

See “Configuring an SNMP Alarm on a C Series Controller (SRC CLI)” on page 52.

To configure an alarm for a monitor that compares a sample value to an upper threshold value and a lower threshold value:

1. Define the upper threshold against which to compare a rising sample value. For example:

```
[edit snmp monitor alarm thresholds threshold-test]
user@host# set rising-threshold 2
```

2. Define the lower threshold against which to compare a falling sample value. For example:

```
[edit snmp monitor alarm threshold-alarm]
user@host# set falling-threshold 1
```

Related Documentation

- [Defining an Alarm for an SNMP Monitor That Compares Object Values \(SRC CLI\) on page 53](#)
- [Defining an Alarm to Monitor the Status of an Object \(SRC CLI\) on page 54](#)
- [Configuring an SNMP Alarm on a C Series Controller \(SRC CLI\) on page 52](#)
- [Configuration Statements for Customized SRC SNMP Monitors on page 51](#)
- [SNMP Monitoring on C Series Controllers on page 49](#)

Defining a Discontinuity Check to Validate Delta Values (SRC CLI)

You can configure a monitor to use a discontinuity check to prevent sending false alarms when the value of the monitored object is reset between two samples.

Use a discontinuity check when the sampling type for a monitor is **delta-value** and the test type is boolean or threshold. You define a variable, called a discontinuity marker (a MIB object used to validate the delta, or difference, between values). Typically, the marker object is of the type TimeTicks, DateAndTime, or Timestamp.

To define a discontinuity check:

1. Configure an SNMP alarm with the sample type set to **delta-value**.

See [“Configuring an SNMP Alarm on a C Series Controller \(SRC CLI\)”](#) on page 52.

2. From configuration mode, access the configuration statements that configures a discontinuity check. For example, for an alarm named ifErrorsDelta:

```
[edit]
user@host# edit snmp monitor alarm ifErrorsDelta delta-discontinuity-check
```

3. Specify the name or object identifier (OID) of the discontinuity marker. For example:

```
[edit snmp monitor alarm sequence-check ifErrorsDelta delta-discontinuity-check]
user@host# set variable ifTable.ifEntry.ifLastChange
```

**Related
Documentation**

- [Defining Events That Set Values for SNMP MIB Objects \(SRC CLI\)](#) on page 57
- [Example: SNMP Monitoring of Multiple MIB Objects](#) on page 58
- [Configuration Statements for Customized SRC SNMP Monitors](#) on page 51
- [SNMP Monitoring on C Series Controllers](#) on page 49

Configuring an SNMPv3 Security Name for SNMP Monitoring (SRC CLI)

To configure an SNMPv3 security name to access a monitored MIB object:

1. From configuration mode, access the configuration statements that configure SNMP monitoring.

```
[edit]
user@host# edit snmp monitor
```

2. Specify an SNMPv3 security name.

```
[edit snmp monitor]
user@host# set security-name your-security-name
```

**Related
Documentation**

- [Configuring an SNMP Alarm on a C Series Controller \(SRC CLI\)](#) on page 52
- [Configuration Statements for Customized SRC SNMP Monitors](#) on page 51
- [SNMP Monitoring on C Series Controllers](#) on page 49

Defining Events for Which SNMP Sends Notifications (SRC CLI)



NOTE: Do not define an event notification and an SNMP set for the same event.

To define an event for which SNMP sends a notification:

1. From configuration mode, access the configuration statements that configure SNMP event notification and provide a name for the event. For example:

```
[edit]
user@host# edit snmp monitor event routerErrorEvent notification
```

2. Specify the object identifier (OID) object identifier of the notification object. For example:

```
[edit snmp monitor event routerErrorEvent notification]
user@host# set oid junisdxMibs.24.2.1
```

3. (Optional) Allow wildcards in the OID to include instances of subidentifiers that correspond to the monitored object. For example:

```
[edit snmp monitor event routerErrorEvent notification notification]
user@host# set wildcarded-object [juniSaeRouterMsgErrors,
juniSaeRouterMsgTimeouts]
```

Alternatively, you can configure event notification to use a specific OID.

Related Documentation

- [Configuring an SNMP Alarm on a C Series Controller \(SRC CLI\) on page 52](#)
- [Example: SNMP Monitoring of Multiple MIB Objects on page 58](#)
- [Configuration Statements for Customized SRC SNMP Monitors on page 51](#)
- [SNMP Monitoring on C Series Controllers on page 49](#)

Defining Events That Set Values for SNMP MIB Objects (SRC CLI)

You can configure SNMP to set the value of a MIB object in response to an SNMP event.



NOTE: Do not define an event notification and an SNMP set for the same event.

To define an event that sets the value for a MIB variable in response to an SNMP event:

1. From configuration mode, access the configuration statements that configure an SNMP set for an event.

```
[edit]
user@host# edit snmp monitor event event-name snmp-set
```

2. Specify the object identifier (OID) of the MIB variable to set.

```
[edit snmp monitor event event-name snmp-set]
user@host# set oid OID
```

3. Specify the value for the object.

```
[edit snmp monitor event event-name snmp-set]
user@host# set value value
```

4. (Optional) Specify whether the software monitors only the OID specified by the variable option. If you do not set this option, the index of the object triggering the alarm is appended to the variable to be set.

```
[edit snmp monitor event event-name snmp-set]
user@host# set strict-oid
```

- Related Documentation**
- [Configuring an SNMP Alarm on a C Series Controller \(SRC CLI\) on page 52](#)
 - [Example: SNMP Monitoring of Multiple MIB Objects on page 58](#)
 - [Configuration Statements for Customized SRC SNMP Monitors on page 51](#)
 - [SNMP Monitoring on C Series Controllers on page 49](#)

Example: SNMP Monitoring of Multiple MIB Objects

You can configure SNMP to monitor a column of a MIB table and configure SNMP notifications to include MIB objects located in the same row as the object that generates the event. This example shows how to configure an alarm to generate an event in response to error conditions and send notifications that contain both the number of router errors and router timeouts.

This example uses the `juniSaeRouterTable` shown in [Table 6 on page 58](#). SNMP monitors the `juniSaeRouterMsgErrors` branch, and sends a notification object (`juniSdxMibs.24.2.1`) for the objects in the same row as the object attached to the notification: `juniSaeRouterMsgTimeouts` and `juniSaeRouterMsgErrors`. The monitor generates an event named `routerErrorEvent` for the column `juniSaeRouterMsgErrors`.

Table 6: Example Table for `juniSaeRouterTable` Object

<code>juniSaeRouterClinetId</code>	<code>juniSaeRouterMsgErrors</code>	<code>juniSaeRouterMsgTimeouts</code>
<code>default@router1</code>	100	5
<code>default@router2</code>	11	0
<code>default@router3</code>	52	2
...

The following example shows the configuration for this scenario.

```
snmp monitor {
  alarm saeRouterErrors {
    variable juniSaeRouterMsgErrors;
    //strict-oid;
    event routerErrorEvent;
    ...
  }
  event routerErrorEvent notification {
    oid juniSdxMibs.24.2.1
    wildcarded-object [juniSaeRouterMsgErrors,
      juniSaeRouterMsgTimeouts]
  }
}
```

- Related Documentation**
- [SNMP Monitoring on C Series Controllers on page 49](#)
 - [Configuring an SNMP Alarm on a C Series Controller \(SRC CLI\) on page 52](#)

- [Configuration Statements for Customized SRC SNMP Monitors on page 51](#)

CHAPTER 9

Configuring SNMP Chassis Alarms

- [SNMP Chassis Alarms on a C Series Controller on page 61](#)
- [Configuring SNMP Chassis Alarms \(SRC CLI\) on page 62](#)
- [Defining Alarm Thresholds for Battery Voltage Sensors on page 62](#)
- [Defining Alarm Thresholds for CPU Sensors on page 63](#)
- [Defining Alarm Thresholds for Fan Speed Sensors on page 65](#)
- [Defining Alarm Thresholds for System Temperature Sensors on page 66](#)
- [Defining Alarm Thresholds for Voltage Sensors on page 67](#)

SNMP Chassis Alarms on a C Series Controller

You can configure SNMP to establish built-in chassis alarms that monitor the sensors on C Series Controllers. The chassis alarms are preconfigured SNMP monitors that detect changes in the MIB objects described in Juniper-SDX-CHASSIS-TRAP-MIB (Chassis Trap MIB). The chassis alarms are configured to use the Boolean test condition and absolute value sampling method. Each time you start the SNMP agent and you have enabled chassis alarms, the initial action is to raise the clear trap for all chassis sensors.

You cannot delete chassis alarms, but you can disable them. You can modify the time interval between which SNMP samples the value for the chassis alarms. You can also define the alarm thresholds for each chassis alarm.



NOTE: If you want to use the built-in chassis alarms, you must delete any custom SNMP monitors that you configured to detect changes in the Juniper-SDX-CHASSIS-TRAP-MIB MIB objects.

To configure the chassis alarms, you must set the editing level to expert.

Related Documentation

- [Configuring SNMP Chassis Alarms \(SRC CLI\) on page 62](#)
- [SNMP Monitoring on C Series Controllers on page 49](#)

Configuring SNMP Chassis Alarms (SRC CLI)

To configure SNMP chassis alarms:

1. Set the editing level for the CLI to expert.

```
user@host> set cli level expert
```

2. From configuration mode, access the configuration statement that configures the chassis alarms.

```
[edit]
user@host# edit snmp monitor chassis-alarm
```

3. (Optional) Disable all chassis alarms. You cannot delete the chassis alarms.

```
[edit snmp monitor chassis-alarm]
user@host# set disable
```

4. (Optional) Specify the number of seconds between which SNMP samples the value of an object. For example:

```
[edit snmp monitor chassis-alarm]
user@host# set interval 60
```

Related Documentation

- [Defining Alarm Thresholds for Battery Voltage Sensors on page 62](#)
- [Defining Alarm Thresholds for CPU Sensors on page 63](#)
- [Defining Alarm Thresholds for Fan Speed Sensors on page 65](#)
- [Defining Alarm Thresholds for System Temperature Sensors on page 66](#)
- [SNMP Chassis Alarms on a C Series Controller on page 61](#)

Defining Alarm Thresholds for Battery Voltage Sensors

To configure SNMP chassis alarm thresholds for battery voltage sensors:

1. Set the editing level for the CLI to expert.

```
user@host> set cli level expert
```

2. From configuration mode, access the configuration statement that defines the thresholds for battery voltage sensors.

```
[edit]
user@host# edit snmp monitor chassis-alarm battery-voltage
```

3. (Optional) Specify the lower threshold for the minor alarm. For example:

```
[edit snmp monitor chassis-alarm battery-voltage]
user@host# set below-minor 3024
```

4. (Optional) Specify the lower threshold for the major alarm. For example:

```
[edit snmp monitor chassis-alarm battery-voltage]
user@host# set below-major 3008
```


5. (Optional) Specify the lower threshold for the critical alarm. For example:

```
[edit snmp monitor chassis-alarm battery-voltage]
user@host# set below-critical 2992
```

6. (Optional) Specify the upper threshold for the minor alarm. For example:

```
[edit snmp monitor chassis-alarm battery-voltage]
user@host# set over-minor 3744
```

7. (Optional) Specify the upper threshold for the major alarm. For example:

```
[edit snmp monitor chassis-alarm battery-voltage]
user@host# set over-major 3760
```

8. (Optional) Specify the upper threshold for the critical alarm. For example:

```
[edit snmp monitor chassis-alarm battery-voltage]
user@host# set over-critical 3776
```

Related Documentation

- [Configuring SNMP Chassis Alarms \(SRC CLI\) on page 62](#)
- [SNMP Chassis Alarms on a C Series Controller on page 61](#)

Defining Alarm Thresholds for CPU Sensors

- [Defining Alarm Thresholds for CPU Core Voltage Sensors on page 63](#)
- [Defining Alarm Thresholds for CPU DIMM Voltage Sensors on page 64](#)
- [Defining Alarm Thresholds for CPU Temperature Sensors on page 65](#)

Defining Alarm Thresholds for CPU Core Voltage Sensors

To configure SNMP chassis alarm thresholds for CPU core voltage sensors:

1. Set the editing level for the CLI to expert.

```
user@host> set cli level expert
```

2. From configuration mode, access the configuration statement that defines the thresholds for CPU core voltage sensors.

```
[edit]
user@host# edit snmp monitor chassis-alarm cpu-core-voltage
```

3. (Optional) Specify the lower threshold for the minor alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-core-voltage]
user@host# set below-minor 1030
```

4. (Optional) Specify the lower threshold for the major alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-core-voltage]
user@host# set below-major 1020
```

5. (Optional) Specify the lower threshold for the critical alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-core-voltage]
user@host# set below-critical 1008
```

6. (Optional) Specify the upper threshold for the minor alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-core-voltage]
user@host# set over-minor 1728
```

7. (Optional) Specify the upper threshold for the major alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-core-voltage]
user@host# set over-major 1740
```

8. (Optional) Specify the upper threshold for the critical alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-core-voltage]
user@host# set over-critical 1752
```

Defining Alarm Thresholds for CPU DIMM Voltage Sensors

To configure SNMP chassis alarm thresholds for CPU DIMM voltage sensors:

1. Set the editing level for the CLI to expert.

```
user@host> set cli level expert
```

2. From configuration mode, access the configuration statement that defines the thresholds for CPU DIMM voltage sensors.

```
[edit]
user@host# edit snmp monitor chassis-alarm cpu-dimm-voltage
```

3. (Optional) Specify the lower threshold for the minor alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-dimm-voltage]
user@host# set below-minor 2292
```

4. (Optional) Specify the lower threshold for the major alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-dimm-voltage]
user@host# set below-major 2280
```

5. (Optional) Specify the lower threshold for the critical alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-dimm-voltage]
user@host# set below-critical 2268
```

6. (Optional) Specify the upper threshold for the minor alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-dimm-voltage]
user@host# set over-minor 2832
```

7. (Optional) Specify the upper threshold for the major alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-dimm-voltage]
user@host# set over-major 2844
```

8. (Optional) Specify the upper threshold for the critical alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-dimm-voltage]
user@host# set over-critical 2856
```

Defining Alarm Thresholds for CPU Temperature Sensors

To configure SNMP alarm thresholds for CPU temperature sensors:

1. Set the editing level for the CLI to expert.
2. From configuration mode, access the configuration statement that defines the thresholds for the CPU temperature sensors.

```
[edit]
user@host# edit snmp monitor chassis-alarm cpu-temperature
```

3. (Optional) Specify the upper threshold for the minor alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-temperature]
user@host# set minor 76
```

4. (Optional) Specify the upper threshold for the major alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-temperature]
user@host# set major 78
```

5. (Optional) Specify the upper threshold for the critical alarm. For example:

```
[edit snmp monitor chassis-alarm cpu-temperature]
user@host# set critical 80
```

Related Documentation

- [Configuring SNMP Chassis Alarms \(SRC CLI\) on page 62](#)
- [SNMP Chassis Alarms on a C Series Controller on page 61](#)

Defining Alarm Thresholds for Fan Speed Sensors

To configure SNMP chassis alarm thresholds for fan speed sensors:

1. Set the editing level for the CLI to expert.
2. From configuration mode, access the configuration statement that configures the chassis alarm thresholds for fan speed sensors.

```
[edit]
user@host# edit snmp monitor chassis-alarm fan-speed
```

3. (Optional) Specify the lower threshold for the minor alarm in revolutions per minute. For example:

```
[edit snmp monitor chassis-alarm fan-speed]
user@host# set minor 540
```

4. (Optional) Specify the lower threshold for the major alarm in revolutions per minute. For example:

```
[edit snmp monitor chassis-alarm fan-speed]
user@host# set major 405
```

5. (Optional) Specify the lower threshold for the critical alarm in revolutions per minute. For example:

```
[edit snmp monitor chassis-alarm fan-speed]
user@host# set critical 270
```

- Related Documentation**
- [Configuring SNMP Chassis Alarms \(SRC CLI\) on page 62](#)
 - [SNMP Chassis Alarms on a C Series Controller on page 61](#)

Defining Alarm Thresholds for System Temperature Sensors

To configure SNMP chassis alarm thresholds for system temperature sensors:

1. Set the editing level for the CLI to expert.

```
user@host> set cli level expert
```

2. From configuration mode, access the configuration statement that defines the thresholds for system temperature sensors.

```
[edit]
user@host# edit snmp monitor chassis-alarm system-temperature
```

3. (Optional) Specify the upper threshold for the minor alarm. For example:

```
[edit snmp monitor chassis-alarm system-temperature]
user@host# set minor 76
```

4. (Optional) Specify the upper threshold for the major alarm. For example:

```
[edit snmp monitor chassis-alarm system-temperature]
user@host# set major 78
```

5. (Optional) Specify the upper threshold for the critical alarm. For example:

```
[edit snmp monitor chassis-alarm system-temperature]
user@host# set critical 80
```

- Related Documentation**
- [Configuring SNMP Chassis Alarms \(SRC CLI\) on page 62](#)
 - [SNMP Chassis Alarms on a C Series Controller on page 61](#)

Defining Alarm Thresholds for Voltage Sensors

You can configure alarm thresholds for these voltage sensors:

- 1.8V
- 3.3V
- 5V
- 12V
- -12V

To configure SNMP chassis alarm thresholds for voltage sensors:

1. Set the editing level for the CLI to expert.

```
user@host> set cli level expert
```

2. From configuration mode, access the configuration statement that defines the thresholds for voltage sensors.

```
[edit]
user@host# edit snmp monitor chassis-alarm voltage-sensor
```

For example:

```
[edit]
user@host# edit snmp monitor chassis-alarm voltage-1.8v
```

```
[edit]
user@host# edit snmp monitor chassis-alarm voltage-3.3v
```

```
[edit]
user@host# edit snmp monitor chassis-alarm voltage-5v
```

```
[edit]
user@host# edit snmp monitor chassis-alarm voltage-12v
```

```
[edit]
user@host# edit snmp monitor chassis-alarm voltage-negative12v
```

3. (Optional) Specify the lower threshold for the minor alarm. For example:

```
[edit snmp monitor chassis-alarm voltage-1.8v]
user@host# set below-minor 1644
```

4. (Optional) Specify the lower threshold for the major alarm. For example:

```
[edit snmp monitor chassis-alarm voltage-1.8v]
user@host# set below-major 1632
```

5. (Optional) Specify the lower threshold for the critical alarm. For example:

```
[edit snmp monitor chassis-alarm voltage-1.8v]
user@host# set below-critical 1620
```

6. (Optional) Specify the upper threshold for the minor alarm. For example:

```
[edit snmp monitor chassis-alarm voltage-1.8v]
user@host# set over-minor 2028
```

7. (Optional) Specify the upper threshold for the major alarm. For example:

```
[edit snmp monitor chassis-alarm voltage-1.8v]  
user@host# set over-major 2040
```

8. (Optional) Specify the upper threshold for the critical alarm. For example:

```
[edit snmp monitor chassis-alarm voltage-1.8v]  
user@host# set over-critical 2052
```

**Related
Documentation**

- [Configuring SNMP Chassis Alarms \(SRC CLI\) on page 62](#)
- [SNMP Chassis Alarms on a C Series Controller on page 61](#)

CHAPTER 10

Configuring the SNMP Traps (SRC CLI)

- [Overview of SNMP Traps on page 69](#)
- [Configuration Statements for the SNMP Traps on page 71](#)
- [Configuring Performance Traps \(SRC CLI\) on page 72](#)
- [Configuring Event Traps \(SRC CLI\) on page 73](#)

Overview of SNMP Traps

The SNMP agent provides network management systems with SNMP trap notifications in case of component failure or when critical resources are out of configurable limits. This information is captured in a Management Information Base (MIB).

The SNMP agent can be run on each SRC host. It can monitor any SRC process running on the host and is preconfigured to monitor SRC processes. Additionally, it provides detailed monitoring and configuration of SRC server components.

MIBs

The SNMP agent monitors MIB variables. Most variables measure the performance of the system. Some variables are counters, such as the `saeLogins` variable, which counts the total number of subscriber logins since startup. Some variables are gauges, and their numbers go up and down, such as the `saeHeapUsed` variable, which measures the Java Virtual Machine heap that is currently in use.

A MIB defines a trap type that is associated with many MIB variables. For traps based on counters, the SNMP agent periodically polls each specified variable. It takes the difference between the previous and current values of the variable and compares that difference with the threshold. If the difference has moved up across thresholds, the SNMP agent sends a trap raising an alarm (minor, major, or critical) for the highest threshold crossed to all configured receivers. If the difference has moved down across thresholds, the agent sends a trap clearing the alarm of the lowest threshold crossed.

You can configure the polling interval between samples. If you change the polling interval, also adjust the thresholds. For instance, if the critical threshold for SAE logins is 1,000 and the interval is 60 seconds, then a critical alarm is raised if there are more than 1,000 logins in 60 seconds. But if you change the interval to 600 seconds, then you would need to change the threshold to 10,000 to have the same meaning.

For traps based on gauges, the previous value is not needed; the current value is compared with the thresholds.

In the trap tables, there is a field named R/AV, where R means rate, and AV means absolute value. Rate is used for variables that are counters, and it measures the rate of change of the counter. Absolute value is used for variables that are gauges.

Configuration MIBs

The SRC software has a limited number of MIB variables that can be set, such as variables to shut down or start components.

MIB Structure

The SNMP agent MIB uses the following Juniper Networks MIBs:

- Juniper-SDX-ACP-MIB—SRC ACP MIB
- Juniper-SDX-CHASSIS-MIB—Chassis MIB (for C Series Controllers)
- Juniper-SDX-DES-MIB—Directory eventing system MIB
- Juniper-SDX-GW-MIB—Gateway applications MIB (includes the NIC MIB)
- Juniper-SDX-JPS-MIB—JPS MIB
- Juniper-SDX-LICENSE-MIB—Licensing MIB
- Juniper-SDX-MIB—Main Juniper Networks SDX MIB
- Juniper-SDX-MIBS—Collection of Juniper Networks SDX MIB modules
- Juniper-SDX-POM-MIB—Policy management MIB
- Juniper-SDX-REDIRECTOR-MIB—Redirector MIB
- Juniper-SDX-SAE-MIB—SAE MIB
- Juniper-SDX-TC-MIB—Textual conventions MIB
- Juniper-SDX-TRAP-MIB—SRC trap definition MIB
- Juniper-UNI-SMI—Base SMI MIB

MIB Location

The MIBs are located on the Juniper Networks Web site at

<http://www.juniper.net/techpubs/software/management/src>

Traps

Traps are individual events that the SNMP agent can monitor, such as the number of timeouts or errors that have occurred or connections that have opened or closed. There are two types of traps:

- Performance traps—Traps that poll MIB variables associated with the trap to determine whether a variable has crossed configured thresholds. If the variable crosses a threshold, an alarm is triggered and a trap is sent to the list of configured receivers.

- Event traps—Traps that are sent when an event occurs; for example, when a connection is established or closed.

SNMP Traps and Informs

SNMP notifications can be sent as traps or inform requests. SNMP traps are unconfirmed notifications. SNMP informs are confirmed notifications.

SNMP traps are defined in either standard or enterprise-specific MIBs. The standard and enterprise-specific traps are compiled into the network management software.

With traps, the receiver does not send any acknowledgment when it receives a trap and the sender cannot determine if the trap was received. To increase reliability, SNMP informs are supported in SNMPv3. With an inform, the receiver acknowledges the message with a response. For information about configuring SNMP notification handling,

Related Documentation

- For information on system logging severity levels for SNMP traps, see [Categories and Severity Levels for Event Messages on page 7](#)
- [Configuring the SDX SNMP Agent \(SRC CLI\)](#)
- [SAE Performance Traps on page 78](#)
- [Accounting Performance Traps on page 80](#)
- [Authentication Performance Traps on page 82](#)
- [NIC Performance Traps on page 83](#)
- [Router Driver Performance Traps on page 84](#)
- [System Management Performance Traps on page 86](#)
- [Policy Engine Performance Traps on page 86](#)
- [SRC Redirector Performance Traps on page 87](#)
- [SRC ACP Performance Traps on page 87](#)
- [JPS Performance Traps on page 88](#)

Configuration Statements for the SNMP Traps

Use the following configuration statements to configure the SNMP traps and the notification target at the **[edit]** hierarchy level.

```
snmp notify alarm category category-name ...
snmp notify alarm category category-name alarm alarm-name {
    interval interval;
    critical critical;
    major major;
    minor minor;
}
snmp notify event category category-name ...
snmp notify event category category-name event event-name ...
snmp notify target target-name {
```

```
address;  
port;  
community;  
type (trapv1|trapv2|inform);  
}
```

**Related
Documentation**

- For detailed information about each configuration statement, see the *SRC PE CLI Command Reference*
- [Configuring Performance Traps \(SRC CLI\) on page 72](#)
- [Configuring Event Traps \(SRC CLI\) on page 73](#)
- [Overview of SNMP Traps on page 69](#)

Configuring Performance Traps (SRC CLI)

Use the following configuration statements to configure performance traps:

```
snmp notify alarm category category-name ...  
snmp notify alarm category category-name alarm alarm-name {  
    interval interval;  
    critical critical;  
    major major;  
    minor minor;  
}
```

To configure performance traps:

1. From configuration mode, access the configuration statement that configures the type of performance trap.

```
[edit]  
user@host# edit snmp notify
```

2. Specify the type of trap and the trap name.

```
[edit snmp notify]  
user@host# set alarm category category-name alarm alarm-name
```

You can select from the list of trap types and their associated traps or create new traps.

3. (Optional) Specify the interval at which the variable associated with the trap is polled.

```
[edit snmp notify alarm category category-name alarm alarm-name]  
user@host# set interval interval
```

4. Specify the threshold above which a critical alarm is generated.

```
[edit snmp notify alarm category category-name alarm alarm-name]  
user@host# set critical critical
```

5. Specify the threshold above which a major alarm is generated.

```
[edit snmp notify alarm category category-name alarm alarm-name]
```

```
user@host# set major major
```

- Specify the threshold above which a minor alarm is generated.

```
[edit snmp notify alarm category category-name alarm alarm-name]
user@host# set minor minor
```

Related Documentation

- [Configuring Event Traps \(SRC CLI\) on page 73](#)
- [Configuration Statements for the SNMP Traps on page 71](#)
- [SAE Performance Traps on page 78](#)
- [Performance Traps on page 75](#)
- [Trap Numbers in Performance Traps on page 76](#)

Configuring Event Traps (SRC CLI)

Use the following configuration statements to configure event traps:

```
snmp notify event category category-name ...
snmp notify event category category-name event event-name ...
```

To configure event traps:

- From configuration mode, access the configuration statement that configures the type of event trap.

```
[edit]
user@host# edit snmp notify
```

- Specify the type of trap and the trap name.

```
[edit snmp notify]
user@host# set event category category-name event event-name
```

You can select from the list of trap types and their associated traps or create new traps.

Related Documentation

- [Configuring Performance Traps \(SRC CLI\) on page 72](#)
- [Configuration Statements for the SNMP Traps on page 71](#)
- [Event Traps on page 89](#)
- [Overview of SNMP Traps on page 69](#)

CHAPTER 11

Understanding Traps

- [Performance Traps on page 75](#)
- [Trap Numbers in Performance Traps on page 76](#)
- [Decoding Trap Numbers for Raised Trap Actions on page 77](#)
- [Decoding Trap Numbers for Clear Trap Actions on page 77](#)
- [SRC Performance Traps on page 78](#)
- [Event Traps on page 89](#)
- [Alarm State Transitions on page 92](#)

Performance Traps

Trap tables list all the traps supported by the SNMP agent, the text displayed for each trap, trap thresholds and intervals, and any special notes pertaining to the trap.

[Table 7 on page 75](#) describes the symbols used in the performance traps tables.

Table 7: Symbols in Performance Traps Tables

Symbol	Description
\$S	Severity level of the trap: MINOR, MAJOR, CRITICAL, or CLEAR
\$D	Status data
\$P	Polling interval
\$T	Threshold value
\$A	Trap action; displayed as RAISED or CLEARED
\$L	"Exceeded" if the trap is raised; " is below" if the trap is cleared

SRC performance trap tables contain a trap ID, text displayed, and default values for alarm threshold levels, as well as rate (R) and absolute values (AV) fields.

R/AV

Each performance trap table has a field called R/AV. R means rate, and AV means absolute value.

- Rate is used for variables that are counters. The rate is the difference between the current value of the underlying MIB variable being monitored and its previous value, which was read <interval> time ago. The interval length affects those values that are appropriate for the thresholds; that is, the longer the interval, the larger the thresholds must be. For instance, saeLogins is a counter of the total number of SAE logins. With the default interval of 60 seconds, the critical threshold of 2,000 means that a critical trap is sent if there are more than 2,000 logins within one minute. If you change the interval to 300 seconds (5 minutes), to keep the critical threshold at 2,000 logins a minute, you need to change the threshold to 10,000 (the number of logins in 5 minutes for a rate of 2,000 per minute).
- Absolute value is used for variables that are gauges, and they transition from one alarm threshold level to the next.

Related Documentation

- [Overview of SNMP Traps on page 69](#)
- [Trap Numbers in Performance Traps on page 76](#)
- [Configuring Performance Traps \(SRC CLI\) on page 72](#)
- [Accounting Performance Traps on page 80](#)
- [Authentication Performance Traps on page 82](#)

Trap Numbers in Performance Traps

Performance traps contain a trap ID, a severity, and an action. The trap ID, severity, and action are encoded in the trap number to make it easy to configure trap receivers, such as HP OpenView, to color and highlight traps.

Every performance trap has four trap definitions: one for critical, major, and minor severity levels, and one for the clear action. For critical, major, and minor severity levels, the action is raise. For the clear action, there is no severity level, because the severity level is implied by the last raise action for the trap ID.

Severity levels are assigned the following numbers:

- Critical=1
- Major=2
- Minor=3
- Information=5

The JunoSdxTrapID ::= TEXTUAL-CONVENTION section in the Juniper-SDX-TC MIB lists the trap IDs for all traps. The Juniper-SDX-TRAP MIB defines the SDX traps.

You can access the MIBs on the Juniper Web site at

<http://www.juniper.net/techpubs/software/management/src>

**Related
Documentation**

- [Performance Traps on page 75](#)
- [Decoding Trap Numbers for Raised Trap Actions on page 77](#)
- [Decoding Trap Numbers for Clear Trap Actions on page 77](#)

Decoding Trap Numbers for Raised Trap Actions

To decode a trap number for raised trap actions:

- Use the following equation:

$$\text{Trap number} = \text{Trap ID} * 10 + \text{severity}$$

For example, if the trap number is 43, then the trap ID is 4 (saeServiceActivations) and the severity is 3 (MINOR). Therefore, a trap number of 43 means that a MINOR event has occurred for the saeServiceActivations trap.

**Related
Documentation**

- [Decoding Trap Numbers for Clear Trap Actions on page 77](#)
- [Configuring Performance Traps \(SRC CLI\) on page 72](#)
- [Trap Numbers in Performance Traps on page 76](#)
- [Performance Traps on page 75](#)

Decoding Trap Numbers for Clear Trap Actions

To decode a trap number for clear trap actions:

- Use the following equation:

$$\text{Trap number} = \text{Trap ID} * 10$$

For example, if the trap number is 250, then the trap ID is 25 (saeAccPendingRequests). Therefore, a trap number of 250 means that the saeAccPendingRequests alarm has been cleared.

**Related
Documentation**

- [Decoding Trap Numbers for Raised Trap Actions on page 77](#)
- [Configuring Performance Traps \(SRC CLI\) on page 72](#)
- [Trap Numbers in Performance Traps on page 76](#)
- [Performance Traps on page 75](#)

SRC Performance Traps

The following SRC performance trap tables are available:

- [SAE Performance Traps on page 78](#)
- [Accounting Performance Traps on page 80](#)
- [Authentication Performance Traps on page 82](#)
- [NIC Performance Traps on page 83](#)
- [Router Driver Performance Traps on page 84](#)
- [System Management Performance Traps on page 86](#)
- [Policy Engine Performance Traps on page 86](#)
- [SRC Redirector Performance Traps on page 87](#)
- [SRC ACP Performance Traps on page 87](#)
- [JPS Performance Traps on page 88](#)
- [Chassis Performance Traps on page 88](#)

SAE Performance Traps

[Table 8 on page 78](#) lists the performance traps for the SAE.

Table 8: Performance Traps—SAE

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)			Interval (sec)	R/AV
			Critical	Major	Minor		
saeHeapUsed	1	\$S:SAE:\$D% of Java VM heap is in use. This \$L the threshold of \$T %:.\$A	95	90	80	60	AV
saeLogins	2	\$S:SAE:During the last \$Ps, \$D logins occurred. This \$L the threshold of \$T logins:.\$A	2000	1000	400	60	R
saeLogouts	3	\$S:SAE:During the last \$Ps, \$D logouts occurred. This \$L the threshold of \$T logouts:.\$A	2000	1000	400	60	R

Table 8: Performance Traps—SAE (continued)

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)			Interval (sec)	R/AV
			Critical	Major	Minor		
saeServiceActivations	4	\$S:SAE:During the last \$Ps, \$D services were activated. This \$L the threshold of \$T service activations.:\$A	2000	1000	500	60	R
saeServiceDeactivations	5	\$S:SAE:During the last \$Ps, \$D services were deactivated. This \$L the threshold of \$T service deactivations.:\$A	2000	1000	500	60	R
saeCurrentUsers	6	\$S:SAE:The number of user sessions is \$D. This \$L the threshold of \$T users sessions.:\$A	18000	14000	12000	60	AV
saeUserNumberLicense	7	\$S:SAE:\$D% of the available licenses are in use. This \$L the threshold of \$T.:\$A	99	95	90	60	AV
saeUserLicenseExpiry	8	\$S:SAE:The SAE license is about to expire in \$D days. This \$L the threshold of \$T.:\$A	1	10	14	3500	AV
saeClientLicExpiry	12	\$S:SAE:The client has consumed \$D% of its available license. This \$L the threshold of \$T.:\$A	90	70	40	900	AV

Related Documentation

- [Performance Traps on page 75](#)
- [Trap Numbers in Performance Traps on page 76](#)

- [Configuring Performance Traps \(SRC CLI\) on page 72](#)

Accounting Performance Traps

[Table 9 on page 80](#) lists the performance traps for accounting.

Table 9: Performance Traps—Accounting

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)			Interval (sec)	R/AV
			Critical	Major	Minor		
saeAccInvalidServerAddresses	20	\$S:SAE RADIUS Accounting Client:During the last \$Ps, \$D invalid server address errors occurred. This \$L the threshold of \$T invalid server address errors.:\$A	5	2	1	60	R
saeAccRoundTripTime	21	\$S:SAE RADIUS Accounting Client:The round trip message time is \$Dms. This \$L the threshold of \$Tms.:\$A	2250	1500	750	60	AV
saeAccRetransmissions	22	\$S:SAE RADIUS Accounting Client:During the last \$Ps, \$D retransmissions occurred. This \$L the threshold of \$T retransmissions.:\$A	5	2	1	60	R
saeAccMalformedResponses	23	\$S:SAE RADIUS Accounting Client:During the last \$Ps, \$D malformed responses occurred. This \$L the threshold of \$T malformed responses.:\$A	5	2	1	60	R

Table 9: Performance Traps—Accounting (*continued*)

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)			Interval (sec)	R/AV
			Critical	Major	Minor		
saeAccBadAuthenticators	24	\$S:SAE RADIUS Accounting Client:During the last \$Ps, \$D bad authenticator error occurred. This \$L the threshold of \$T bad authenticators errors.:\$A	5	2	1	60	R
saeAccPendingRequests	25	\$S:SAE RADIUS Accounting Client:The number of pending requests is \$D. This \$L the threshold of \$T pending requests:\$A	50	25	10	60	AV
saeAccTimeouts	26	\$S:SAE RADIUS Accounting Client:During the last \$Ps, \$D timeouts occurred. This \$L the threshold of \$T timeouts.:\$A	30	20	10	60	R
saeAccUnknownTypes	27	\$S:SAE RADIUS Accounting Client:During the last \$Ps, \$D unknown type errors occurred. This \$L the threshold of \$T unknown type errors.:\$A	30	20	10	60	R
saeAccPacketsDropped	28	\$S:SAE RADIUS Accounting Client:During the last \$Ps, \$D packets were dropped. This \$L the threshold of \$T dropped packets.:\$A	30	20	10	60	AV

- Related Documentation**
- [Performance Traps on page 75](#)
 - [Trap Numbers in Performance Traps on page 76](#)

- [Configuring Performance Traps \(SRC CLI\) on page 72](#)

Authentication Performance Traps

Table 10 on page 82 lists the performance traps for authentication.

Table 10: Performance Traps—Authentication

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)				R/AV
			Critical	Major	Minor	Interval(sec)	
saeAuthInvalidServerAddresses	40	\$S:SAE RADIUS Authentication Client:During the last \$Ps, \$D invalid server address errors occurred. This \$L the threshold of \$T invalid server address errors.:\$A	10	5	1	60	AV
saeAuthRoundTripTime	41	\$S:SAE RADIUS Authentication Client:The round trip message time is \$Dms. This \$L the threshold of \$Tms:\$A	2250	1500	750	60	R
saeAuthAccessRetransmissions	42	\$S:SAE RADIUS Authentication Client:During the last \$Ps, \$D retransmissions occurred. This \$L the threshold of \$T retransmissions.:\$A	5	2	1	60	R
saeAuthMalformedAccessResponses	43	\$S:SAE RADIUS Authentication Client:During the last \$Ps, \$D malformed responses occurred. This \$L the threshold of \$T malformed responses.:\$A	5	2	1	60	R
saeAuthBadAuthenticators	44	\$S:SAE RADIUS Authentication Client:During the last \$Ps, \$D bad authenticators errors occurred. This \$L the threshold of \$T.:\$A	5	2	1	60	
saeAuthPendingRequests	45	\$S:SAE RADIUS Authentication Client:The number of pending requests is \$D. This \$L the threshold of \$T pending requests:\$A	50	25	10	60	AV
saeAuthTimeouts	46	\$S:SAE RADIUS Authentication Client:During the last \$Ps, \$D timeouts occurred. This \$L the threshold of \$T timeouts.:\$A	5	2	1	60	R

Table 10: Performance Traps—Authentication (*continued*)

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)				R/AV
			Critical	Major	Minor	Interval(sec)	
saeAuthUnknownTypes	47	\$S:SAE RADIUS Authentication Client:During the last \$Ps, \$D unknown type errors occurred. This \$L the threshold of \$T unknown type errors.:\$A	5	2	1	60	R
saeAuthPacketsDropped	48	\$S:SAE RADIUS Authentication Client:During the last \$Ps, \$D packets were dropped. This \$L the threshold of \$T dropped packets.:\$A	5	2	1	60	R

Related Documentation

- [Performance Traps on page 75](#)
- [Trap Numbers in Performance Traps on page 76](#)
- [Configuring Performance Traps \(SRC CLI\) on page 72](#)

NIC Performance Traps

Table 11 on page 83 lists the performance traps for NIC.

Table 11: Performance Traps—NIC

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)				R/AV
			Critical	Major	Minor	Interval(sec)	
nicHostReslvErrors	230	\$S:NIC Host: During the last \$Ps, the number of resolution errors that occurred is \$D. This \$L is the threshold of \$T errors.:\$A	10	5	1	60	R
nicHostAvgReslvTime	231	\$S:NIC Host: During the last \$Ps, the average time this NIC Host spent on resolutions is \$Dms. This \$L the threshold of \$Tms.:\$A	1000	500	250	60	R

Related Documentation

- [Performance Traps on page 75](#)
- [Trap Numbers in Performance Traps on page 76](#)
- [Configuring Performance Traps \(SRC CLI\) on page 72](#)

Router Driver Performance Traps

Table 12 on page 84 lists the performance traps for router drivers.

Table 12: Performance Traps—Router Drivers

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)				R/AV
			Critical	Major	Minor	Interval(sec)	
routerMsgErrors	190	\$S:SAE Router Driver (\$juniSaeRouterClientId):During the last \$Ps, \$D router errors occurred. This \$L the threshold of \$T errors.:\$A	10	5	1	60	R
routerMsgTimeouts	191	\$S:SAE Router Driver (\$juniSaeRouterClientId):During the last \$Ps, \$D router timeouts occurred. This \$L the threshold of \$T timeouts.:\$A	10	5	1	60	R
routerAvgJobQTime	192	\$S:SAE Router Driver (\$juniSaeRouterClientId):During the last \$Ps, the average time that incoming router messages waited to be processed is \$Dms. This \$L the threshold of \$Tms.:\$A	500	250	100	60	R
routerJobQLength	193	\$S:SAE Router Driver (\$juniSaeRouterClientId):The number of unprocessed incoming router messages is \$D. This \$L the threshold of \$T messages.:\$A	2500	500	100	60	AV
routerJobQAge	194	\$S:SAE Router Driver (\$juniSaeRouterClientId):The oldest unprocessed router message has been waiting for \$Dms. This \$L the threshold of \$Tms.:\$A	30000	10000	5000	60	AV
routerAvgAddTime	195	\$S:SAE Router Driver (\$juniSaeRouterClientId): During the last \$Ps, the average time (in milliseconds) this router driver spent handling 'object added' notifications is \$Dms. This \$L the threshold of \$Tms.:\$A	1000	500	100	60	R

Table 12: Performance Traps—Router Drivers (*continued*)

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)				R/AV
			Critical	Major	Minor	Interval(sec)	
routerAvgChgTime	196	\$S:SAE Router Driver (\$juniSaeRouterClientId): During the last polling interval, the average time (in milliseconds) this router driver spent handling 'object changed' notifications is \$Dms. This \$L the threshold of \$Tms.:\$A	1000	500	100	60	R
routerAvgDelTime	197	\$S:SAE Router Driver (\$juniSaeRouterClientId): During the last polling interval, the average time (in milliseconds) this router driver spent handling 'object deleted' notifications is \$Dms. This \$L the threshold of \$Tms.:\$A	1000	500	100	60	R

- Related Documentation**
- [Performance Traps on page 75](#)
 - [Trap Numbers in Performance Traps on page 76](#)
 - [Configuring Performance Traps \(SRC CLI\) on page 72](#)

System Management Performance Traps

Table 13 on page 86 lists the performance traps for system management event.

Table 13: Performance Traps—System Management Event

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)				R/AV
			Critical	Major	Minor	Interval(sec)	
agentLdapLimitReached	113	\$S: Ldap: The Ldap Limit has been reached: \$D entries, during the last \$Ps. This \$L the threshold of \$T entries.:\$A.	100% of MAX	95% of MAX	90% of MAX	30	AV

- Related Documentation**
- [Performance Traps on page 75](#)
 - [Trap Numbers in Performance Traps on page 76](#)
 - [Configuring Performance Traps \(SRC CLI\) on page 72](#)

Policy Engine Performance Traps

Table 14 on page 86 lists the performance traps for policy engine.

Table 14: Performance Traps—Policy Engine

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)				R/AV
			Critical	Major	Minor	Interval(sec)	
penAvgPGModProcTime	150	\$S:Policy Engine:The average policy group modification processing time is \$D ms. This \$L the threshold of \$T ms.:\$A	200	500	1000	60	AV
penAvgICMModProcTime	151	\$S:Policy Engine:The average interface classifier modification processing time is \$D ms. This \$L the threshold of \$T ms.:\$A	200	500	1000	60	AV
pdpErrors	152	\$S:Policy Decision Point:During the last \$Ps, \$D errors occurred. This \$L the threshold of \$T PDP errors.:\$A	10	5	1	30	R

- Related Documentation**
- [Performance Traps on page 75](#)
 - [Trap Numbers in Performance Traps on page 76](#)
 - [Configuring Performance Traps \(SRC CLI\) on page 72](#)

SRC Redirector Performance Traps

Table 15 on page 87 lists the performance traps for SRC redirector.

Table 15: Performance Traps—SRC Redirector

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)				R/AV
			Critical	Major	Minor	Interval(sec)	
redirGBLimitReached	170	\$S:SDX Redirector:During the last \$Ps, the global bucket limit has been reached for \$D times. This \$L the threshold of \$T times.:\$A	3	2	1	900	R

- Related Documentation**
- [Performance Traps on page 75](#)
 - [Trap Numbers in Performance Traps on page 76](#)
 - [Configuring Performance Traps \(SRC CLI\) on page 72](#)

SRC ACP Performance Traps

Table 16 on page 87 lists the performance traps for the SRC-Admission Control Plug-In (SRC ACP) application.

Table 16: Performance Traps—SRC ACP

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)				R/AV
			Critical	Major	Minor	Interval(sec)	
acpHeapUsed	280	\$S:ACP:\$D% of Java VM heap is in use. This \$L the threshold of \$T%.:\$A	95%	90%	80%	60	AV

- Related Documentation**
- [Performance Traps on page 75](#)
 - [Trap Numbers in Performance Traps on page 76](#)
 - [Configuring Performance Traps \(SRC CLI\) on page 72](#)

JPS Performance Traps

Table 17 on page 88 lists the performance traps for the Juniper Policy Server (JPS).

Table 17: Performance Traps—JPS

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)				R/AV
			Critical	Major	Minor	Interval(sec)	
jpsHeapUsed	250	\$S:JPS:\$D% of Java VM heap is in use. This \$L the threshold of \$T%::\$A	95%	90%	80%	60	AV
jpsCmtsAvgSyncTime	251	\$S:JPS:During the last \$Ps, the average time this JPS spent on CMTS synchronizations is \$Dms. This \$L the threshold of \$Tms::\$A	900s	600s	200s	60	R
jpsCmtsAvgDecTime	252	\$S:JPS:During the last \$Ps, the average time the CMTS connection spent on successfully completed DEC/RPT transactions is \$Dms. This \$L the threshold of \$Tms::\$A	3s	2s	1s	60	R
jpsMsgHdlrProcTime	253	\$S:JPS:During the last \$Ps, the average time the JPS message handler spent on message handling is \$Dms. This \$L the threshold of \$Tms::\$A	10s	5s	2s	60	R
jpsMsgFlowProcTime	254	\$S:JPS:During the last \$Ps, the average time the JPS message flow spent on message handling is \$Dms. This \$L the threshold of \$Tms::\$A	30s	15s	6s	60	R
jpsMsgFlowDroppedMsgs	255	\$S:JPS:During the last \$Ps, the number of messages dropped by a JPS message flow is \$D. This \$L the threshold of \$T::\$A	1000	100	1	60	R

- Related Documentation**
- [Performance Traps on page 75](#)
 - [Trap Numbers in Performance Traps on page 76](#)
 - [Configuring Performance Traps \(SRC CLI\) on page 72](#)

Chassis Performance Traps

Table 18 on page 89 lists the performance traps for chassis events.

Table 18: Performance Traps—Chassis

Trap Event	Trap ID	Text Displayed	Alarm Threshold Levels (default values)				R/AV
			Critical	Major	Minor	Interval (sec)	
diskUsage	302	\$S:diskUsage: directory (juniSdxDiskPath) uses up to (juniSdxDiskUsedPercentage) of disk space. This exceeded (THRESHOLD)::RAISE	95% of MAX	90% of MAX	80% of MAX	60	AV

- Related Documentation**
- [Performance Traps on page 75](#)
 - [Trap Numbers in Performance Traps on page 76](#)
 - [Configuring Performance Traps \(SRC CLI\) on page 72](#)

Event Traps

Table 19 on page 89 lists the event traps.

Table 19: Event Traps

Trap Event	Trap ID	Text Displayed
saeLicenseNetworkCapacity	9	\$S:SAE:The total number of sum-weighted line cards allocated in this SRC network is \$LINE_CARD_NUMBER (\$THRESHOLD_PERCENTAGE)%. This \$L the network ERX capacity threshold of \$T sum-weighted line cards.: \$A
saeServiceSessionLicense	11	\$S:LICENSE SERVER:\$SERVICE_SESSIONS (\$SERVICES_PERCENTAGE%) of the available licensed service sessions are in use.: \$A
routerConnClosed	211	When juniSaeRouterUseFailOver is FALSE: <ul style="list-style-type: none"> • INFORMATION:SAE Router Driver: The router connection to \$juniSaeRouterClientId has been closed.:RAISE When juniSaeRouterUseFailOver is TRUE: <ul style="list-style-type: none"> • INFORMATION:SAE Router Driver:The router connection to \$juniSaeRouterClientId has been closed and redirected to \$juniSaeRouterFailOverIp:\$juniSaeRouterFailOverPort:RAISE
routerConnDown	212	INFORMATION:SAE Router Driver:The router connection to \$juniSaeRouterClientId went down.:RAISE
routerConnRejected	213	INFORMATION:SAE Router Driver:The router connection from \$juniSaeRouterClientId has been rejected.:RAISE
routerConnUp	210	INFORMATION:SAE Router Driver:A new router connection was established with \$juniSaeRouterClientId.:RAISE

Table 19: Event Traps (*continued*)

Trap Event	Trap ID	Text Displayed
routerConfOutOfSynch	214	<p>When the trap is raised, the text displayed is:</p> <ul style="list-style-type: none"> • INFORMATION:SAE Router Driver: The configured state of router \$juniSaeRouterClientId is out of synch with SAE. The configured action to be taken by SAE is \$configuredAction.:RAISE <p>When the trap is cleared, the text displayed is:</p> <ul style="list-style-type: none"> • INFORMATION:SAE Router Driver: The configured state of router \$juniSaeRouterClientId is successfully resynchronized with SAE.:CLEAR
agentStarted	110	INFORMATION:Agent: The agent has started.:RAISE
agentRestartFailed	111	CRITICAL: Agent: The agent has failed to restart after \$ATTEMPTS attempts:RAISE
agentShutdown	112	INFORMATION:Agent:The agent has shutdown.:RAISE
componentUp	114	INFORMATION:\$!: This component is up.:RAISE
componentDown	115	INFORMATION:\$!: This component is down:RAISE
dirConnected	130	INFORMATION:\$!:The directory connection has been established with \$LDAP_HOST on port \$LDAP_PORT, and has a type of \$CONNECTION_TYPE.:RAISE
dirConnectionFailure	131	CRITICAL:\$!:The directory connection with \$LDAP_HOST has failed.:RAISE
dirNotAvail	132	CRITICAL:\$!:A directory connection is not available.:RAISE
nicHostRedundStateSwitched	240	INFORMATION:NIC Host: The redundancy state of the NIC Host has switched to \$juniNicHostRedundState.:RAISE
nicHostMisconfigured	241	INFORMATION:NIC Host: The NIC Host failed to start due to misconfiguration. The error message is "\$MESSAGE".:RAISE
acpSyncCompleted	290	INFORMATION: ACP State Sync:ACP finished state sync with SAE for \$juniAcpVirtualRouterName.:RAISE
acpRedundStateSwitched	291	INFORMATION: ACP Host:The redundancy state of the ACP Host has switched to \$juniAcpRedundState.:RAISE

Table 19: Event Traps (*continued*)

Trap Event	Trap ID	Text Displayed
acpCPUUsage	281	<p>When the trap is raised, the text displayed is:</p> <ul style="list-style-type: none"> 'CRITICAL:ACP:{acpCPUUsed%}% of congestion point is in use. This exceeded the threshold of {THRESHOLD}%.:RAISE' where acpCPUUsed% is the percentage of bandwidth in use out of the total bandwidth of the congestion point. 'MAJOR:ACP:{acpCPUUsed%}% of congestion point is in use. This is below the threshold of {THRESHOLD}%.:RAISE' where acpCPUUsed% is the percentage of bandwidth in use out of the total bandwidth of the congestion point. 'MINOR:ACP:{acpCPUUsed%}% of congestion point is in use. This exceeded the threshold of {THRESHOLD}%.:RAISE' where acpCPUUsed% is the percentage of bandwidth in use out of the total bandwidth of the congestion point. <p>When the trap is cleared, the text displayed is:</p> <ul style="list-style-type: none"> 'CLEAR:ACP:{acpCPUUsed%}% of congestion point is in use. This is below the threshold of {THRESHOLD}%.:CLEAR' where acpCPUUsed% is the percentage of bandwidth in use out of the total bandwidth of the congestion point.
jpsAmConnUp	260	INFORMATION:JPS:A new application manager connection was established.:RAISE
jpsAmConnDown	261	INFORMATION:JPS:The application manager connection went down.:RAISE
jpsCmtsConnUp	262	INFORMATION:JPS:A new CMTS connection was established.:RAISE
jpsCmtsConnDown	263	INFORMATION:JPS:A CMTS connection went down.:RAISE
jdbReplicationFailure	292	<p>When the trap is raised, the text displayed is:</p> <ul style="list-style-type: none"> INFORMATION:jdbReplicationFailure:Failed to replicate LDAP data {juniSdxJdbReplicationDirection} neighbor {juniSdxJdbNeighbor}.The latest JDB replicaion status is:{juniSdxJdbLastStatus }.:RAISE <p>When the trap is cleared, the text displayed is:</p> <ul style="list-style-type: none"> INFORMATION: jdbReplicationFailure:Community directory server {juniSdxJdbNeighbor} latest update status error:CLEAR
systemOperatingFailure	300	<p>When the trap is raised, the text displayed is:</p> <ul style="list-style-type: none"> INFORMATION:System:hardware failure is found with \$juniSdxOperatingSensor on system \$juniSdxOperatingLocation:RAISE <p>When the trap is cleared, the text displayed is:</p> <ul style="list-style-type: none"> INFORMATION:System:hardware failure with \$juniSdxOperatingSensor on system \$juniSdxOperatingLocation is cleared:CLEAR
diskFailure	301	<p>When the trap is raised, the text displayed is:</p> <ul style="list-style-type: none"> INFORMATION:System:disk failure is found:RAISE <p>When the trap is cleared, text displayed is:</p> <ul style="list-style-type: none"> INFORMATION:System:disk failure is cleared:CLEAR

- Related Documentation**
- [Overview of SNMP Traps on page 69](#)
 - [Configuring Event Traps \(SRC CLI\) on page 73](#)
 - [Alarm State Transitions on page 92](#)

Alarm State Transitions

Table 20 on page 92 lists the alarm state transitions.

Table 20: Alarm State Transitions

Last Data Threshold	Current Data Threshold	Action(s)	
NONE	NONE	No action	
NONE	MINOR	Raise minor event	
NONE	MAJOR	Raise major event	
NONE	CRITICAL	Raise critical event	
MINOR	NONE	Clear minor event	
MINOR	MINOR	No action	
MINOR	MAJOR	Raise major event	
MINOR	CRITICAL	Raise critical event	
MAJOR	NONE	Clear critical event	
MAJOR	MINOR	Clear major event	Raise minor event
MAJOR	MAJOR	No action	
MAJOR	CRITICAL	Raise critical event	
CRITICAL	NONE	Clear critical event	
CRITICAL	MINOR	Clear critical event	Raise minor event
CRITICAL	MAJOR	Clear critical event	Raise major event
CRITICAL	CRITICAL	No action	

- Related Documentation**
- [Configuring Event Traps \(SRC CLI\) on page 73](#)

- [Event Traps on page 89](#)

PART 5

Monitoring the SRC Software and the C Series Controller with the C-Web Interface and the SRC CLI

- [Monitoring with the SRC CLI and the C-Web Interface on page 97](#)
- [Monitoring the System \(SRC CLI\) on page 101](#)
- [Monitoring the System \(C-Web Interface\) on page 107](#)
- [Monitoring SAE Data \(SRC CLI\) on page 115](#)
- [Monitoring SAE Data \(C-Web Interface\) on page 139](#)
- [Monitoring and Troubleshooting the NIC \(SRC CLI\) on page 165](#)
- [Monitoring the NIC \(C-Web Interface\) on page 175](#)
- [Monitoring NTP \(SRC CLI\) on page 181](#)
- [Monitoring NTP \(C-Web Interface\) on page 185](#)
- [Monitoring Redirect Server \(SRC CLI\) on page 189](#)
- [Monitoring the Redirect Server and Filtered Traffic \(C-Web Interface\) on page 191](#)
- [Troubleshooting Network Connectivity \(SRC CLI\) on page 193](#)
- [Monitoring Network Connectivity \(C-Web Interface\) on page 197](#)
- [Monitoring Activity for SRC Components on page 199](#)

CHAPTER 12

Monitoring with the SRC CLI and the C-Web Interface

- [Monitoring with the SRC CLI and the C-Web Interface on page 97](#)
- [SRC Monitoring Options on page 97](#)

Monitoring with the SRC CLI and the C-Web Interface

You can use the **show** commands available with the SRC CLI to monitor the operation and configuration of your SRC environment.

The C-Web graphical user interface (GUI) allows you to monitor the operation and configuration of your SRC environment by using a Web browser with Hypertext Transfer Protocol (HTTP) or HTTP over Secure Sockets Layer (HTTPS) enabled.

Related Documentation

- [Overview of Monitoring and Troubleshooting Tools on page 3](#)
- [SRC Monitoring Options on page 97](#)

SRC Monitoring Options

[Table 21 on page 98](#) lists and compares the monitoring options for the C-Web interface and the SRC CLI.

Table 21: Comparison of SRC Monitoring Options

C-Web Interface Monitor Option	Information Displayed	Corresponding SRC CLI Commands
ACP	Admission Control Plug-In (ACP) data and statistics	<ul style="list-style-type: none"> • show acp backbone congestion-point congestion-point-expression • show acp backbone congestion-point dn • show acp backbone service • show acp edge congestion-point dn • show acp edge congestion-point subscriber-session-id • show acp edge subscriber • show acp remote-update congestion-point dn • show acp remote-update congestion-point name • show acp remote-update subscriber • show acp statistics device • show acp statistics directory • show acp statistics general
CLI	SRC CLI level and authorization data	<ul style="list-style-type: none"> • show cli • show cli authorization
Component	Installed components	<ul style="list-style-type: none"> • show component
Date	System date and time	<ul style="list-style-type: none"> • show date
Disk	System disk status	<ul style="list-style-type: none"> • show disk status
Interfaces	System interfaces	<ul style="list-style-type: none"> • show interfaces
Iptables	Filtered traffic statistics from the iptables Linux tool	<ul style="list-style-type: none"> • show iptables
JPS	Juniper Policy Server (JPS) data and statistics	<ul style="list-style-type: none"> • show jps statistics • show jps statistics am • show jps statistics am connections • show jps statistics cmts-locator • show jps statistics cmts • show jps statistics_cmts connections • show jps statistics message-handler • show jps statistics message-handler message-flow • show jps statistics process • show jps statistics rks

Table 21: Comparison of SRC Monitoring Options (*continued*)

C-Web Interface Monitor Option	Information Displayed	Corresponding SRC CLI Commands
NIC	Network information collector (NIC) component configuration data and statistics, including NIC agents, resolvers, and process	<ul style="list-style-type: none"> • show nic data • show nic data agent • show nic data resolver • show nic statistics • show nic statistics agent • show nic statistics host • show nic statistics process • show nic statistics resolver • show nic slot number data • show nic slot number statistics
NTP	Network Time Protocol (NTP) configuration data and statistics	<ul style="list-style-type: none"> • show ntp associations • show ntp statistics • show ntp status
Redirect server	Redirect server statistics	<ul style="list-style-type: none"> • show redirect server statistics
Route	Route data from the local system to a remote host	<ul style="list-style-type: none"> • show route

Table 21: Comparison of SRC Monitoring Options (*continued*)

C-Web Interface Monitor Option	Information Displayed	Corresponding SRC CLI Commands
SAE	SAE configuration data and statistics	<ul style="list-style-type: none"> • show sae drivers • show sae interfaces • show sae licenses • show sae policies • show sae registered equipment • show sae registered login • show sae services • show sae statistics device • show sae statistics device common • show sae statistics directory • show sae statistics directory connections • show sae statistics license client • show sae statistics license device • show sae statistics license local • show sae statistics policy-management • show sae statistics process • show sae statistics radius • show sae statistics radius client • show sae statistics sessions • show sae subscribers • show sae subscribers dn • show sae subscribers ip • show sae subscribers login-name • show sae subscribers service-name • show sae subscribers session-id • show sae threads
Security	Security certificate configuration and statistics	<ul style="list-style-type: none"> • show security certificate
System	SRC software and C Series Controller configuration data	<ul style="list-style-type: none"> • show configuration • show system boot-messages • show system information • show system ldap community • show system ldap server • show system ldap statistics • show system users

Related Documentation

- [Overview of Monitoring and Troubleshooting Tools on page 3](#)
- [Monitoring with the SRC CLI and the C-Web Interface on page 97](#)

CHAPTER 13

Monitoring the System (SRC CLI)

- [Viewing Information About a C Series Controller \(SRC CLI\) on page 101](#)
- [Viewing Information About Components Installed \(SRC CLI\) on page 102](#)
- [Viewing Information About Boot Messages \(SRC CLI\) on page 103](#)
- [Viewing Information About Security Certificates \(SRC CLI\) on page 105](#)

Viewing Information About a C Series Controller (SRC CLI)

Purpose View information about a C Series Controller.

Action user@host> show system information

System Identification

Hostname my-server
Manufacturer Juniper Networks
Product Name C-2000
Version 1.0
Serial Number 0207082006000001
UUID 48384441-5254-0030-4859-0030485977EE
Hostid e30a2e07
Software version SRC PE Release 7.0 [A.7.0.0-151]

System Time

Current time 2007-01-02 17:29:19 EST
Uptime 15 days, 1:07
Number of active users 3
Load Averages (1m/5m/15m) 0.23/0.22/0.14

Memory

Total 15G
Free 12G

CPU Info

Number of CPU 4
CPU Model Dual Core AMD Opteron(tm) Processor 265
Clock Speed 1804.132 MHz

Disk Information

Mountpoint	Total	Used	Use%
/	2015M	956M	47%
/altroot	2015M	35M	1%
/altvar	29G	75M	0%

```

/boot          98M   14M  14%
/var          31G   216M   0%

```

```

Temperature
System +23 C
CPU-1  +33 C
CPU-2  +35 C

```

```

Fan speed
Fan-1 9375 RPM
Fan-2 9375 RPM

```

- Related Documentation**
- [Viewing Information About Boot Messages \(SRC CLI\) on page 103](#)
 - [Viewing Information About the System \(C-Web Interface\) on page 107](#)
 - [Viewing Information About Components Installed \(SRC CLI\) on page 102](#)
 - [Viewing Information About System Disk Status \(C-Web Interface\) on page 111](#)
 - For information about configuring C Series Controllers, see the *SRC PE C-Web Interface Configuration Guide*

Viewing Information About Components Installed (SRC CLI)

Purpose View release and status information for SRC components installed on a system.

Action user@host> **show component**

Installed Components

Name	Version	Status
cli	Release: 7.0 Build: CLI.A.7.0.0.0171	running
acp	Release: 7.0 Build: ACP.A.7.0.0.0174	disabled
jdb	Release: 7.0 Build: DIRXA.A.7.0.0.0176	running
editor	Release: 7.0 Build: EDITOR.A.7.0.0.0176	running
redir	Release: 7.0 Build: REDIR.A.7.0.0.0176	disabled
licSvr	Release: 7.0 Build: LICSVR.A.7.0.0.0179	stopped
nic	Release: 7.0 Build: GATEWAY.A.7.0.0.0170	disabled
sae	Release: 7.0 Build: SAE.A.7.0.0.0166	running
www	Release: 7.0 Build: UMC.A.7.0.0.0169	disabled
jps	Release: 7.0 Build: JPS.A.7.0.0.0172	disabled
agent	Release: 7.0 Build: SYSMAN.A.7.0.0.0174	running
webadm	Release: 7.0 Build: WEBADM.A.7.0.0.0173	disabled

Meaning [Table 22 on page 102](#) describes the output fields for the **show component** command. Output fields are listed in the order in which they appear.

Table 22: Output Fields for show component

Field Name	Field Description
Name	Name of the component
Version	Version of the component

Table 22: Output Fields for show component (*continued*)

Field Name	Field Description
Status	State of the component, running or disabled

- Related Documentation**
- [Viewing Information About Components Installed \(C-Web Interface\) on page 109](#)
 - Viewing C Series Controller Information
 - Directories on the C Series Controller

Viewing Information About Boot Messages (SRC CLI)

Purpose If you encounter system problems in a C Series Controller after you start the system, you can view information about the boot process.

View messages generated during system boot.

Action user@host> **show system boot-messages**

```

Bootdata ok (command line is ro root=/dev/vg0/root console=tty0 console=ttyS0,9600)
Linux version 2.6.9-42.0.3.ELsmp (buildcentos@x8664-build.centos.org) (gcc version 3.4.6 20060404 (Red Hat 3.4.6-3)) #1 SMP Fri Oct 6 06:28:26 CDT 2006
BIOS-provided physical RAM map:
  BIOS-e820: 0000000000000000 - 000000000009ac00 (usable)
  BIOS-e820: 000000000009ac00 - 00000000000a0000 (reserved)
  BIOS-e820: 00000000000ea070 - 0000000000100000 (reserved)
  BIOS-e820: 0000000000100000 - 00000000dffc0000 (usable)
  BIOS-e820: 00000000dffc0000 - 00000000dffc0000 (ACPI data)
  BIOS-e820: 00000000dffc0000 - 00000000dfff0000 (ACPI NVS)
  BIOS-e820: 00000000dfff0000 - 00000000e0000000 (reserved)
  BIOS-e820: 00000000fec00000 - 00000000fec86000 (reserved)
  BIOS-e820: 00000000fee00000 - 00000000fee01000 (reserved)
  BIOS-e820: 00000000ffb00000 - 0000000100000000 (reserved)
  BIOS-e820: 0000000100000000 - 0000000220000000 (usable)
ACPI: RSDP (v000 ACPIAM ) @ 0x000000000000f7760
ACPI: RSDT (v001 A M I OEMRSDT 0x03000529 MSFT 0x00000097) @ 0x00000000dffc0000
ACPI: FADT (v002 A M I OEMFACP 0x03000529 MSFT 0x00000097) @ 0x00000000dffc0200
ACPI: MADT (v001 A M I OEMAPIC 0x03000529 MSFT 0x00000097) @ 0x00000000dffc0390
ACPI: OEMB (v001 A M I AMI_OEM 0x03000529 MSFT 0x00000097) @ 0x00000000dffc0400
ACPI: DSDT (v001 DVLG2 DVLG2007 0x00000007 INTL 0x02002026) @ 0x0000000000000000
No NUMA configuration found
Faking a node at 0000000000000000-0000000220000000
Bootmem setup node 0 0000000000000000-0000000220000000
No mptable found.
On node 0 totalpages: 2228224
  DMA zone: 4096 pages, LIFO batch:1
  Normal zone: 2224128 pages, LIFO batch:16
  HighMem zone: 0 pages, LIFO batch:1
DMI 2.3 present.
ACPI: PM-Timer IO Port: 0x408

```

```
ACPI: Local APIC address 0xfee00000
ACPI: LAPIC (acpi_id[0x01] lapic_id[0x00] enabled)
Processor #0 15:4 APIC version 16
ACPI: LAPIC (acpi_id[0x02] lapic_id[0x06] enabled)
Processor #6 15:4 APIC version 16
ACPI: LAPIC (acpi_id[0x03] lapic_id[0x01] enabled)
Processor #1 15:4 APIC version 16
ACPI: LAPIC (acpi_id[0x04] lapic_id[0x07] enabled)
Processor #7 15:4 APIC version 16
Setting APIC routing to flat
ACPI: IOAPIC (id[0x08] address[0xfec00000] gsi_base[0])
IOAPIC[0]: apic_id 8, version 32, address 0xfec00000, GSI 0-23
ACPI: IOAPIC (id[0x09] address[0xfec10000] gsi_base[24])
IOAPIC[1]: apic_id 9, version 32, address 0xfec10000, GSI 24-4
ACPI: INT_SRC_OVR (bus 0 bus_irq 0 global_irq 2 dfl dfl)
ACPI: INT_SRC_OVR (bus 0 bus_irq 9 global_irq 9 high level)
ACPI: IRQ0 used by override.
ACPI: IRQ2 used by override.
ACPI: IRQ9 used by override.
Using ACPI (MADT) for SMP configuration information
Allocating PCI resources starting at e2000000 (gap: e0000000:1ec00000)
Checking aperture...
Built 1 zonelists
Kernel command line: ro root=/dev/vg0/root console=tty0 console=ttyS0,9600
Initializing CPU#0
PID hash table entries: 4096 (order: 12, 131072 bytes)
time.c: Using 3.579545 MHz PM timer.
time.c: Detected 3200.267 MHz processor.
Console: colour VGA+ 80x25
Dentry cache hash table entries: 2097152 (order: 12, 16777216 bytes)
Inode-cache hash table entries: 1048576 (order: 11, 8388608 bytes)
Placing software IO TLB between 0x28c1000 - 0x68c1000
Memory: 8168568k/8912896k available (2106k kernel code, 0k reserved, 1297k data,
196k init)
Calibrating delay using timer specific routine.. 6406.43 BogoMIPS (1pj=3203218)
Security Scaffold v1.0.0 initialized
SELinux: Initializing.
SELinux: Starting in permissive mode
There is already a security framework initialized, register_security failed.
selinux_register_security: Registering secondary module capability
Capability LSM initialized as secondary
Mount-cache hash table entries: 256 (order: 0, 4096 bytes)
CPU: Trace cache: 12K uops, L1 D cache: 16K
CPU: L2 cache: 2048K
using mwait in idle threads.
CPU0: Initial APIC ID: 0, Physical Processor ID: 0
Using IO APIC NMI watchdog
CPU: Trace cache: 12K uops, L1 D cache: 16K
CPU: L2 cache: 2048K
CPU0: Initial APIC ID: 0, Physical Processor ID: 0
CPU0: Intel(R) Xeon(TM) CPU 3.20GHz stepping 03
per-CPU timeslice cutoff: 705.82 usecs.
task migration cache decay timeout: 1 msecs.
Booting processor 1/6 rip 6000 rsp 10006945f58
Initializing CPU#1
Calibrating delay using timer specific routine.. 6399.38 BogoMIPS (1pj=3199690)
CPU: Trace cache: 12K uops, L1 D cache: 16K
CPU: L2 cache: 2048K
CPU1: Initial APIC ID: 6, Physical Processor ID: 3
Intel(R) Xeon(TM) CPU 3.20GHz stepping 03
```

```

Booting processor 2/1 rip 6000 rsp 1000697df58
Initializing CPU#2
Calibrating delay using timer specific routine.. 6399.32 BogoMIPS (1pj=3199664)
CPU: Trace cache: 12K uops, L1 D cache: 16K
CPU: L2 cache: 2048K

```

- Related Documentation**
- [Viewing Information About Boot Messages \(C-Web Interface\) on page 109](#)
 - [Viewing Information About a C Series Controller \(SRC CLI\) on page 101](#)
 - [Viewing Information About Components Installed \(SRC CLI\) on page 102](#)
 - [Viewing Information About System Disk Status \(C-Web Interface\) on page 111](#)
 - For information about configuring C Series Controllers, see the *SRC PE C-Web Interface Configuration Guide*

Viewing Information About Security Certificates (SRC CLI)

Purpose View information about security certificates that reside on the system.

Action

```

user@host> show security certificate
web subject:CN=myhost
CAcert1 subject:CN=myhost

```

Meaning If no security certificates reside on the system, the CLI return a message to that effect:

```

user@host> show security certificate
No entity certificates in key store

```

- Related Documentation**
- [Viewing Information About Security Certificates \(C-Web Interface\) on page 110](#)
 - For information about managing security digital certificates, see *Overview of Digital Certificates*

Monitoring the System (C-Web Interface)

- [Viewing Information About the System \(C-Web Interface\) on page 107](#)
- [Viewing the System Date and Time \(C-Web Interface\) on page 108](#)
- [Viewing Information About Components Installed \(C-Web Interface\) on page 109](#)
- [Viewing Information About Boot Messages \(C-Web Interface\) on page 109](#)
- [Viewing Information About Security Certificates \(C-Web Interface\) on page 110](#)
- [Viewing Information About System Disk Status \(C-Web Interface\) on page 111](#)
- [Viewing Information About the Users on the System \(C-Web Interface\) on page 111](#)
- [Viewing Information About the Juniper Networks Database in Community Mode \(C-Web Interface\) on page 112](#)
- [Viewing Statistics for the Juniper Networks Database \(C-Web Interface\) on page 113](#)
- [Viewing Information About the SRC CLI \(C-Web Interface\) on page 113](#)

Viewing Information About the System (C-Web Interface)

Purpose View system information.

You can view information about the SRC software, including system identification and the system time. You can also view information about the environment of the C Series Controller, including memory, temperature, and fan speeds.

- Action** • Click **Monitor>System>Information**.

The Information pane displays the system information.

Monitor	Configure	Diagnose	Manage	Logged in as: admin	Refresh	Preferences	About	Logout						
ACP	CLI	Component	Date	Disk	Interfaces...	Iptables...	JPS	NIC	NTP	Redirect Server	Route...	SAE	Security	System
System														
Information														
System Identification														
Hostname		gaspode												
Manufacturer		Juniper Networks												
Product Name		SDX-2000												
Version		1.0												
Serial Number		0207082006000003												
UUID		48384441-5254-0030-4859-003048595D02												
Hostid		e30a2f07												
Software version		SDX-300 Release . [A.MAIN-110] (January 22, 2007 02:20)												
System Time														
Current time		2007-08-24 14:07:16 EDT												
Uptime		76 days, 18:35												
Number of active users		3												
Load Averages (1m/5m/15m)		0.27/0.06/0.02												
Memory														
Total		15G												
Free		13G												
CPU Info														
Number of CPU		4												
CPU Model		Dual Core AMD Opteron(tm) Processor 265												

- Related Documentation**
- [Viewing Information About a C Series Controller \(SRC CLI\) on page 101](#)
 - [Viewing Information About Boot Messages \(C-Web Interface\) on page 109](#)
 - [Viewing Information About System Disk Status \(C-Web Interface\) on page 111](#)
 - For information about configuring C Series Controllers, see the *SRC PE C-Web Interface Configuration Guide*

Viewing the System Date and Time (C-Web Interface)

Purpose View the system date and time.

- Action** Click **Monitor>Date**.

The Date pane displays the date and time of the system.

Monitor	Configure	Diagnose	Manage	Logged in as: admin	Refresh	Preferences	About	Logout						
ACP	CLI	Component	Date	Disk	Interfaces...	Iptables...	JPS	NIC	NTP	Redirect Server	Route...	SAE	Security	System
Date														
Fri Aug 24 14:09:07 EDT 2007														
Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice. Privacy.														

Related Documentation

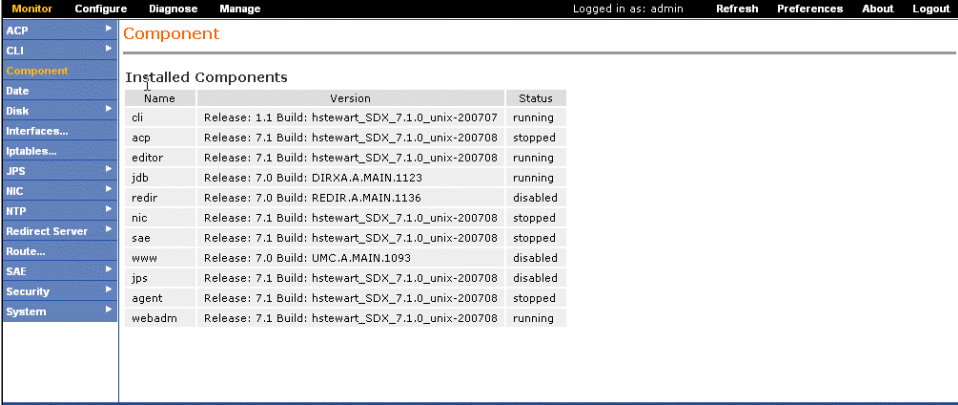
- [Setting the Time Zone \(SRC CLI\)](#)
- [Setting the System Date \(SRC CLI\)](#)
- [Viewing NTP Peers \(C-Web Interface\) on page 185](#)
- [Viewing Statistics for NTP \(C-Web Interface\) on page 186](#)
- [Viewing NTP Status \(C-Web Interface\) on page 186](#)

Viewing Information About Components Installed (C-Web Interface)

Purpose View the installed SRC components.

Action Click **Monitor>Component**.

The Component pane displays the status of each installed component.



Installed Components		
Name	Version	Status
cli	Release: 1.1 Build: hstewart_SDX_7.1.0_unix-200707	running
acp	Release: 7.1 Build: hstewart_SDX_7.1.0_unix-200708	stopped
editor	Release: 7.1 Build: hstewart_SDX_7.1.0_unix-200708	running
jdb	Release: 7.0 Build: DIRXA.MAIN.1123	running
redir	Release: 7.0 Build: REDIR.A.MAIN.1136	disabled
nic	Release: 7.1 Build: hstewart_SDX_7.1.0_unix-200708	stopped
sae	Release: 7.1 Build: hstewart_SDX_7.1.0_unix-200708	stopped
www	Release: 7.0 Build: UMC.A.MAIN.1093	disabled
jps	Release: 7.1 Build: hstewart_SDX_7.1.0_unix-200708	disabled
agent	Release: 7.1 Build: hstewart_SDX_7.1.0_unix-200708	stopped
webadm	Release: 7.1 Build: hstewart_SDX_7.1.0_unix-200708	running

Related Documentation

- [Viewing Information About Components Installed \(SRC CLI\) on page 102](#)
- [Viewing C Series Controller Information](#)
- [Directories on the C Series Controller](#)

Viewing Information About Boot Messages (C-Web Interface)

Purpose View messages generated during SRC software startup.

Action Click **Monitor>System>Boot Messages**.

The Boot Messages pane displays the boot messages.

Monitor	System
ACP	System
CLI	Boot Messages
Component	
Date	Fri Mar 9 10:17:24 EST 2007
Disk	Feb 20 19:27:18 buffy genunix: [ID 936769 kern.info] dad0 is /pci@1f,0/ide@d/dad02,0
Interfaces...	Feb 20 19:27:18 buffy dada: [ID 365881 kern.info] <ST380011A cyl 38307 alt 2 hd 16 sec 255>
JPS	Feb 20 19:27:19 buffy swappgeneric: [ID 308332 kern.info] root on /pci@1f,0/ide@d/disk02,0:a fstype ufs
Route...	Feb 20 19:27:19 buffy pcipsy: [ID 370704 kern.info] PCI-device: isa@7, ebus0
SAE	Feb 20 19:27:19 buffy genunix: [ID 936769 kern.info] ebus0 is /pci@1f,0/isa@7
Security	Feb 20 19:27:19 buffy ebus: [ID 521012 kern.info] su0 at ebus0: offset 0,3f8
System	Feb 20 19:27:19 buffy genunix: [ID 936769 kern.info] su0 is /pci@1f,0/isa@7/serial0,3f8
	Feb 20 19:27:19 buffy ebus: [ID 521012 kern.info] sul at ebus0: offset 0,2e8
	Feb 20 19:27:19 buffy genunix: [ID 936769 kern.info] sul is /pci@1f,0/isa@7/serial0,2e8
	Feb 20 19:27:19 buffy unix: [ID 987524 kern.info] cpu0: SUNW,UltraSPARC-IIe (upaid 0 impl 0x13 ver 0x33 clock 548 MHz)
	Feb 20 19:27:20 buffy pcipsy: [ID 370704 kern.info] PCI-device: usb@8a, ohci0
	Feb 20 19:27:20 buffy genunix: [ID 936769 kern.info] ohci0 is /pci@1f,0/usb@8a
	Feb 20 19:27:22 buffy gld: [ID 944156 kern.info] dmf0: Davicom DM9102 (v1.1): type "ether" mac address 00:03:ba:ce:d7:79
	Feb 20 19:27:22 buffy pcipsy: [ID 370704 kern.info] PCI-device: ethernet@0, dmf0
	Feb 20 19:27:22 buffy genunix: [ID 936769 kern.info] dmf0 is /pci@1f,0/ethernet@0
	Feb 20 19:27:22 buffy gld: [ID 944156 kern.info] dmf1: Davicom DM9102 (v1.1): type "ether" mac address 00:03:ba:ce:d7:7a
	Feb 20 19:27:22 buffy pcipsy: [ID 370704 kern.info] PCI-device: ethernet@5, dmf1
	Feb 20 19:27:22 buffy genunix: [ID 936769 kern.info] dmf1 is /pci@1f,0/ethernet@5
	Feb 20 19:27:23 buffy genunix: [ID 454863 kern.info] dump on /dev/dsk/c0t2d0s1 size 2000 MB
	Feb 20 19:27:24 buffy dmf0: [ID 426308 kern.info] dmf0: PHY 1 link up 100 Mbps Full-Duplex
	Feb 20 19:27:24 buffy dmf1: [ID 247303 kern.notice] NOTICE: dmf1: PHY 1 link down
	Feb 20 19:27:25 buffy pseudo: [ID 129642 kern.info] pseudo-device: devinfo0
	Feb 20 19:27:25 buffy genunix: [ID 936769 kern.info] devinfo0 is /pseudo/devinfo@0
	Feb 20 19:27:26 buffy crsi: [ID 193665 kern.info] #40 at uata0: target 3 lun 0
	Feb 20 19:27:26 buffy genunix: [ID 936769 kern.info] s40 is /pci@1f,0/ide@d/sd02,0
	Feb 20 19:27:26 buffy ebus: [ID 521012 kern.info] isadma0 at ebus0: offset 0,0
	Feb 20 19:27:26 buffy pseudo: [ID 129642 kern.info] pseudo-device: fssnap0
	Feb 20 19:27:26 buffy genunix: [ID 936769 kern.info] fssnap0 is /pseudo/fssnap@0
	Feb 20 19:27:26 buffy pseudo: [ID 129642 kern.info] pseudo-device: winlock0
	Feb 20 19:27:26 buffy genunix: [ID 936769 kern.info] winlock0 is /pseudo/winlock@0
	Feb 20 19:27:27 buffy pseudo: [ID 129642 kern.info] pseudo-device: lockstat0

Related Documentation

- [Viewing Information About a C Series Controller \(SRC CLI\) on page 101](#)
- [Viewing Information About Boot Messages \(SRC CLI\) on page 103](#)
- [Viewing Information About the System \(C-Web Interface\) on page 107](#)
- [Viewing Information About System Disk Status \(C-Web Interface\) on page 111](#)

Viewing Information About Security Certificates (C-Web Interface)

Purpose View messages generated during SRC software startup.

Action 1. Click **Monitor>Security>Certificate**.

The Certificate pane appears.

Monitor	Configure	Diagnose	Manage	Logged in as: admin	Refresh	Preferences	About	Logout
ACP	Security							
CLI	Certificate							
Component								
Date	Trusted <input type="checkbox"/>							
Disk	OK Reset							
Interfaces...								
Iptables...								
JPS								
NBC								
NTP								
Redirect Server								
Route...								
SAE								
Security								
System								

Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice. Privacy. Juniper Your Net.

2. To display authority certificates, select the **Trusted** check box.

3. Click **OK**.

The Certificate pane displays the security certificates.

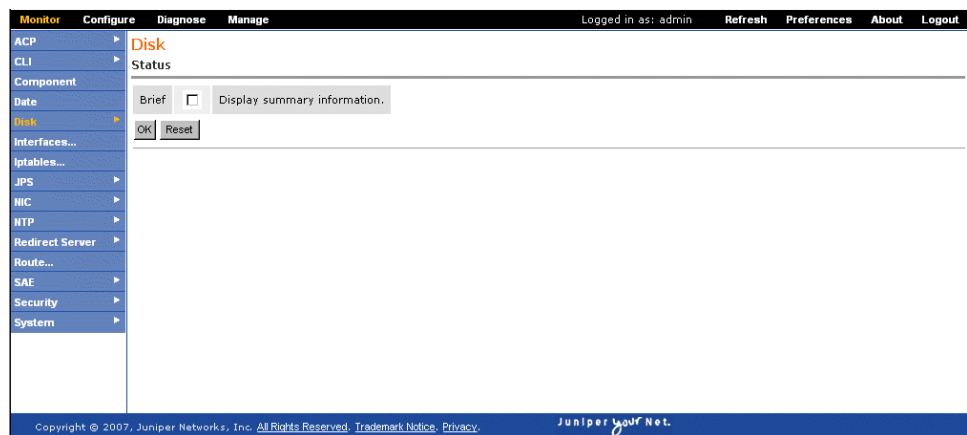
- Related Documentation**
- [Viewing Information About Security Certificates \(SRC CLI\) on page 105](#)
 - For information about managing security digital certificates, see [Overview of Digital Certificates](#)

Viewing Information About System Disk Status (C-Web Interface)

Purpose View information about the system disk status.

Action 1. Click **Monitor>Disk>Status**.

The Status pane appears.



2. To display a summary of the system disk status, select the **Brief** check box.

3. Click **OK**.

The Status pane displays the system disk status.

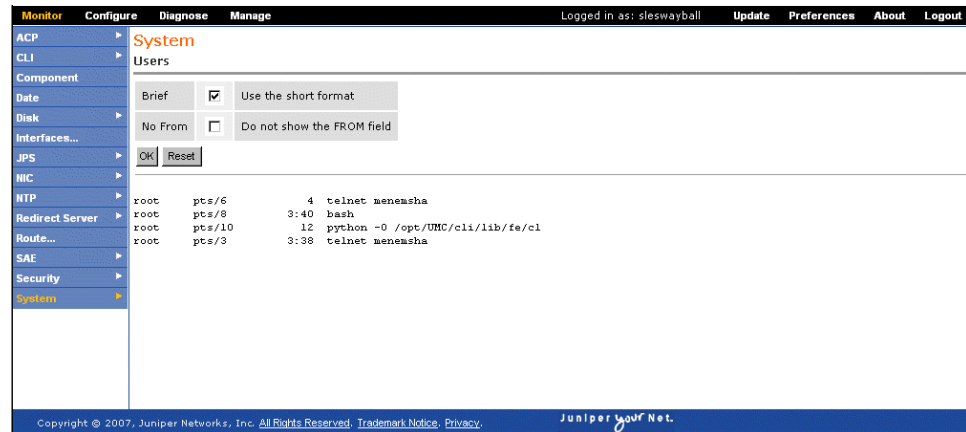
- Related Documentation**
- [Viewing Information About a C Series Controller \(SRC CLI\) on page 101](#)
 - [Viewing Information About the System \(C-Web Interface\) on page 107](#)
 - [Viewing Information About Boot Messages \(C-Web Interface\) on page 109](#)

Viewing Information About the Users on the System (C-Web Interface)

Purpose View information about the users on the system.

Action 1. Click **Monitor>System>Users**.

The Users pane appears.



2. To display a summary of the users, select the **Brief** check box.

3. Click **OK**.

The Users pane displays the information about the users on the system.

Related Documentation

- [Configuring User Accounts \(C-Web Interface\)](#)
- [Viewing Information About the SRC CLI \(C-Web Interface\) on page 113](#)
- [Viewing Information About SRC CLI User Permissions \(C-Web Interface\) on page 114](#)

Viewing Information About the Juniper Networks Database in Community Mode (C-Web Interface)

Purpose View information about the Juniper Networks database when it runs in community mode.

Action Click **Monitor>System>LDAP>Community**.

The LDAP/Community pane appears and displays information about the Juniper Networks database.



- Related Documentation**
- [Configuring the Juniper Networks Database to Run in Community Mode \(C-Web Interface\)](#)
 - [Viewing Statistics for the Juniper Networks Database \(C-Web Interface\)](#) on page 113

Viewing Statistics for the Juniper Networks Database (C-Web Interface)

Purpose View statistics for the Juniper Networks database.

Action Click **Monitor>System>LDAP>Statistics**.

The Statistics pane appears and displays local Juniper Networks database statistics.

Local JDB statistics	
Number of Add operations since startup	993
Number of Delete operations since startup	0
Number of Modify operations since startup	282
Number of Rename operations since startup	0
Number of Read operations since startup	480933
Number of List operations since startup	93821
Number of Subtree Search operations since startup	367916
Number of Bind operations	18266
Number of Anonymous Bind operations since startup	18232
Number of Compare operations since startup	0
Number of current connections	19
Number of all connections since startup	18266
Number of bind errors since startup	0
Number of all errors since startup	226721

- Related Documentation**
- [Troubleshooting Data Synchronization for Juniper Networks Databases \(SRC CLI\)](#)
 - [Viewing Information About the Juniper Networks Database in Community Mode \(C-Web Interface\)](#) on page 112

Viewing Information About the SRC CLI (C-Web Interface)

You can view information about the current user's permissions and editing level for the SRC CLI by:

- [Viewing Information About the SRC CLI \(C-Web Interface\)](#) on page 113
- [Viewing Information About SRC CLI User Permissions \(C-Web Interface\)](#) on page 114

Viewing Information About the SRC CLI (C-Web Interface)

Purpose View information about the current user's command completion setting and editing level for the SRC CLI.

Action Click **Monitor>CLI**.

The CLI pane appears and displays the information about the CLI.



Related Documentation

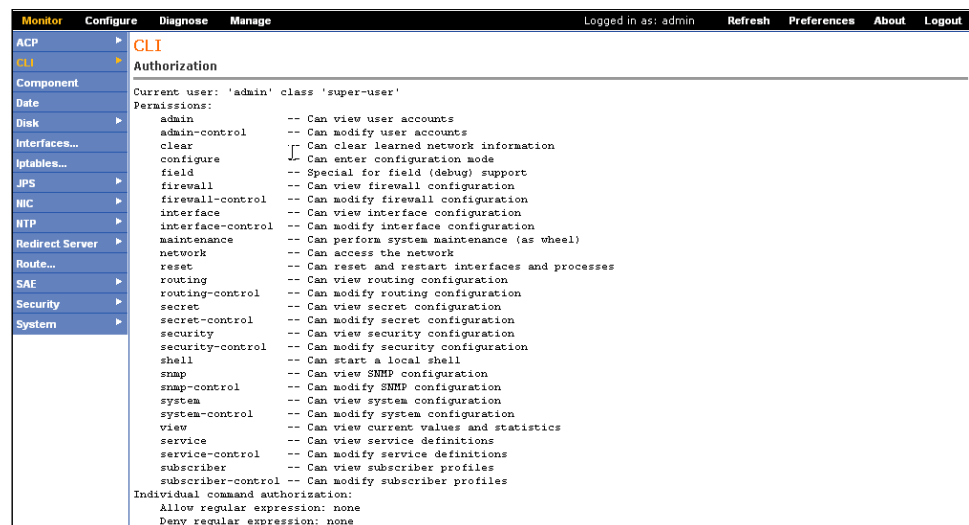
- [Creating an SRC Configuration](#)
- [Starting the SRC CLI](#)
- [Viewing Settings for the SRC CLI](#)
- [Viewing Information About SRC CLI User Permissions \(C-Web Interface\) on page 114](#)

Viewing Information About SRC CLI User Permissions (C-Web Interface)

Purpose To display information about the current user's permissions for the SRC CLI.

Action Click **Monitor>CLI>Authorization**.

The Authorization pane appears and displays the current user's permissions for each SRC CLI option.



Related Documentation

- [Viewing Information About the SRC CLI \(C-Web Interface\) on page 113](#)
- [Viewing Information about Users Logged Into the SRC Software](#)

CHAPTER 15

Monitoring SAE Data (SRC CLI)

- [Viewing SAE Data with the CLI on page 115](#)
- [Viewing Information About Subscriber Sessions \(SRC CLI\) on page 123](#)
- [Viewing SAE SNMP Information with the CLI on page 129](#)

Viewing SAE Data with the CLI

You can view information about the SAE active configuration for data currently stored in the SAE server's memory.

You can view SAE data by:

- [Viewing Information About the Directory Blacklist \(SRC CLI\) on page 115](#)
- [Viewing Information About SAE Device Drivers \(SRC CLI\) on page 116](#)
- [Viewing Information About SAE Interfaces \(SRC CLI\) on page 117](#)
- [Viewing Information About SAE Licenses \(SRC CLI\) on page 118](#)
- [Viewing Information About Policies on the SAE \(SRC CLI\) on page 118](#)
- [Viewing Login Registrations \(SRC CLI\) on page 119](#)
- [Viewing Equipment Registrations \(SRC CLI\) on page 120](#)
- [Viewing Information About Services \(SRC CLI\) on page 120](#)
- [Viewing Information About Threads \(SRC CLI\) on page 123](#)

Viewing Information About the Directory Blacklist (SRC CLI)

Purpose View information about the directory blacklist configured on the SAE.

Action `user@host> show sae directory-black-list`

Related Documentation

- [Removing the Directory Blacklist \(C-Web Interface\)](#)
- [Initially Configuring the SAE](#)
- [Viewing Information About the Directory Blacklist \(C-Web Interface\) on page 139](#)
- [Viewing Information About SAE Device Drivers \(SRC CLI\) on page 116](#)

Viewing Information About SAE Device Drivers (SRC CLI)

Purpose View information about SAE device drivers. Each device driver manages one logical router instance.

Action To view information about the state of SAE device drivers:

```
user@host> show sae drivers
JunosE Driver
Device name                default@dryad
Device type                junose
Device IP                  10.227.7.244
Local IP                   10.227.7.172
TransportRouter            default@dryad
Device version              7.2.0
Start time                 Tue Feb 13 14:18:44 EST 2007
Number of notifications    20
Number of processed added  14
Number of processed changed 0
Number of processed deleted 6
Number of provisioning attempt 30
Number of provisioning attempt failed 0
Number of outstanding decisions 0
Number of SAP              7
Number of PAP              1
  Job Queue
    Size                    0
    Age (ms)                1
    Total enqueued          28
    Total dequeued          28
    Average job time (ms) 426
  State Synchronization
    Number recovered subscriber sessions 0
    Number recovered service sessions    0
    Number recovered interface sessions   0
    Number invalid subscriber sessions    0
    Number invalid service sessions       0
    Number invalid interface sessions     0
    Background restoration start time      Tue Feb 13 14:18:49 EST 2007
    Background restoration end time        Tue Feb 13 14:18:49 EST 2007
    Number subscriber sessions restored in background 0
    Number of provisioning objects left to collect 0
    Total number of provisioning objects to collect 11
    Start time                        Tue Feb 13 14:18:45 EST 2007
    End time                          Tue Feb 13 14:18:47 EST 2007
    Number of synched contexts          7
    Number of post-sync jobs            6
```

To view information about the state of a particular device driver, specify all or part of the virtual router name. For device drivers running Junos OS and PCMM drivers, use the format `default@routerName`.

```
user@host> show sae drivers device-name device-name
```

To view only the virtual router names for the device driver:

```
user@host> show sae drivers brief
```

```
Router Drivers
Router Name      Router Type
default@simJunos      junos
```

To restrict the number of displayed results:

```
user@host> show sae drivers maximum-results maximum-results
```

Related Documentation

- Initially Configuring the SAE
- Shutting Down the Device Drivers (SRC CLI)
- [Viewing Information About Device Drivers \(C-Web Interface\) on page 142](#)
- [Viewing Statistics for Device Drivers \(SRC CLI\) on page 134](#)

Viewing Information About SAE Interfaces (SRC CLI)

Purpose View information about SAE interfaces.

We recommend that you do not enter the **show sae interfaces** command without specifying an interface, virtual router, brief, or maximum results to filter the results. Entering the **show sae interfaces** command can generate a large quantity of results, and processing these results can place a load on the C Series Controller.

Action To view information about the router interfaces:

```
user@host> show sae interfaces
```

To view information about particular router interfaces, specify all or part of the interface name.

```
user@host> show sae interfaces interface-name interface-name
```

To view information about interfaces for a particular virtual router, specify all or part of the VR name.

```
user@host> show sae interfaces virtual-router-name virtual-router-name
```

To view only the interface names:

```
user@host> show sae interfaces brief
```

To restrict the number of displayed results:

```
user@host> show sae interfaces maximum-results maximum-results
```

Related Documentation

- Initially Configuring the SAE
- Reloading Interface Classification Scripts (SRC CLI)
- [Viewing Information About Interfaces \(C-Web Interface\) on page 143](#)
- [Viewing Information About SAE Device Drivers \(SRC CLI\) on page 116](#)

Viewing Information About SAE Licenses (SRC CLI)

Purpose View the installed licenses.

Action `user@host> show sae licenses`
SSC License Key Checker V3.0

Type of license: Pilot. Status: OK.

The following valid licenses are found:

License: cn=83ced779,ou=Licenses,o=Management,o=UMC
license.val.component = 1
license.val.customer = buffy
license.val.expiry = 2007-02-23
license.val.nodeid = 83ced779
license.val.release = 7.*
license.val.seqnum = 00555
license.val.type = pilot
license.val.userSessions = 100

- Related Documentation**
- Obtaining an SRC License
 - [Viewing Information About Licenses \(C-Web Interface\) on page 141](#)
 - [Viewing Information About Policies on the SAE \(SRC CLI\) on page 118](#)

Viewing Information About Policies on the SAE (SRC CLI)

Purpose View policy information.

Action To view information about the policies available on the SAE:
`user@host> show sae policies`

To view information about particular policies, specify all or part of the policy list name:
`user@host> show sae policies filter filter`

For example, if you wanted to view the policy called brickwall:
`user@host> show sae policies filter brickwall`

Policy Group

Policy Group Name brickwall
Absolute ID policyGroupName=brickwall,ou=entjunos,o=Policies,o=UMC

Policy Object

applicability	both
Name	both
policyRoles	Junos
accountingRule	false
Name	block
priority	601
ruleType	Junos OS ASP
matchDirection	both
Name	all
Name	drop
Name	packet

To view only the policy list names for the policies:

```
user@host> show sae policies brief
```

```
Policies
ADSL-Basic
basicBod
BestEffort64
block
bod
bodVpn
both_fwr_filter
both_fwr_fwd
both_fwr_reject
brickwall
brickwall
content-provider
content-provider-tiered
custom_policer
default
default
DHCP
DocsisParameter
DownStream
dynsrcnat
eglimit
emailweb
emailweb
EntDefault
filter
```

More results available. Display has reached the maximum number of results.
Number of skipped results: 43

To restrict the number of displayed results:

```
user@host> show sae policies maximum-results maximum-results
```

Related Documentation

- Enabling the Policy Configuration on the SRC CLI
- [Viewing Information About Policies \(C-Web Interface\) on page 141](#)
- [Viewing Information About SAE Licenses \(SRC CLI\) on page 118](#)
- [Viewing SNMP Information for Policies \(SRC CLI\) on page 132](#)

Viewing Login Registrations (SRC CLI)

Purpose View information about registered logins. You can view all login registrations, or you can view a specific registration.

Action To view information about all login registrations:

```
user@host> show sae registered login
```

To view a specific registration, specify the media access control (MAC) address for the registration that you want to display:

```
user@host> show sae registered login mac-address mac-address
```

To view only the MAC address of the registrations:

```
user@host> show sae registered login brief
```

To restrict the number of displayed results:

```
user@host> show sae registered login maximum-results maximum-results
```

**Related
Documentation**

- For information about login registrations, see the *SRC PE Sample Applications Guide*
- Removing Login Registrations (SRC CLI)
- [Viewing Login Registrations \(C-Web Interface\) on page 145](#)

Viewing Equipment Registrations (SRC CLI)

Purpose View information about equipment registrations. You can view all equipment registrations, or you can view a specific registration.

Action To view information about all equipment registrations:

```
user@host> show sae registered equipment
```

To view a specific registration, specify the media access control (MAC) address for the registration that you want to display:

```
user@host> show sae registered equipment mac-address mac-address
```

To view only the MAC address of the registrations:

```
user@host> show sae registered equipment brief
```

To restrict the number of displayed results:

```
user@host> show sae registered equipment maximum-results maximum-results
```

**Related
Documentation**

- For information about equipment registrations, see the *SRC PE Sample Applications Guide*
- Removing Equipment Registrations (C-Web Interface)
- [Viewing Equipment Registrations \(C-Web Interface\) on page 144](#)
- [Viewing Login Registrations \(SRC CLI\) on page 119](#)

Viewing Information About Services (SRC CLI)

Purpose View information about services available on the SAE. You can view information about all services, or about specific services.

Action To view information about the services available on the SAE:

```
user@host> show sae services
```

To view information about particular services, specify all or part of the service name:

```
user@host> show sae services filter filter
```

For example, if you wanted to view the service called BrickWall:

```
user@host> show sae services filter brickwall
```

```

Service
available      true
description    This firewall blocks all incoming and outgoing traffic.
location       l=entjunos,o=scopes,o=umc
policygroupref policyGroupName=brickwall,ou=entjunos,o=Policies,o=UMC
servicename    BrickWall
servicetype    7
sspcategory    basicFirewall
ssptype        Normal
status         2
available      true
description    This firewall blocks all incoming and outgoing traffic.
location       l=entjunosstatelessfw,o=scopes,o=umc
policygroupref policyGroupName=brickwall,ou=entjunos_statelessfw,o=Policies,o=UMC
servicename    BrickWall
servicetype    7
sspcategory    basicFirewall
ssptype        Normal
status         2

```

To view all the hidden services:

```
user@host> show sae services secret
```

```

Service
available      true
description    This firewall blocks all incoming traffic and allows only
               outgoing email and web traffic.
location       l=entjunos,o=scopes,o=umc
policygroupref policyGroupName=emailweb,ou=entjunos,o=Policies,o=UMC
servicename    EmailAndWeb
servicetype    7
sspcategory    basicFirewall
sspradiusclass EmailAndWeb
ssptype        Normal
status         2
available      true
description    This firewall blocks all incoming traffic and allows only
               outgoing email and web traffic.
location       l=entjunosstatelessfw,o=scopes,o=umc
policygroupref policyGroupName=emailweb,ou=entjunos_statelessfw,o=Policies,o=UMC
servicename    EmailAndWeb
servicetype    7
sspcategory    basicFirewall
sspradiusclass EmailAndWeb
ssptype        Normal
status         2
Service
available      true
description    This service is activated automatically when the
               subscriber is the source or destination of a network
               attack
location       l=idp-subscriber,o=scopes,o=umc
parametersubstitution captiveAddress=66.13.2.11
policygroupref policyGroupName=quarantine,ou=idp,o=Policies,o=UMC
servicename    Quarantine
servicetype    7
sspradiusclass Quarantine

```

```
ssptype      Normal
status      2
```

To view only the service names for the services:

```
user@host> show sae services brief
```

Services

```
EmailAndWeb
Quarantine
Audio-Silver
Internet-Gold
Internet-Silver
DynSrcNat
FWR_Filter_Out
StaticDestNat
PingDoSProtect
MirrorFragment
SubrIntfFragment
BrickWall
Audio-Bronze
Internet-Bronze
Limit500kbs
News
Gold_VPN
Limit1Mbs
Video-Silver
Audio-Gold
RouterFragment
1.0 Mbps
DynSrcNat
FWR_Filter_Out
StaticDestNat
PingDoSProtect
MirrorFragment
SubrIntfFragment
BrickWall
Audio-Bronze
Internet-Bronze
Limit500kbs
News
Gold_VPN
Limit1Mbs
Video-Silver
Audio-Gold
RouterFragment
1.0 Mbps
FWR_Rej_In
MirrorAggregate
Video-Bronze
```

More results available. Display has reached the maximum number of results.
Number of skipped results: 26

To restrict the number of displayed results:

```
user@host> show sae services maximum-results maximum-results
```

**Related
Documentation**

- [Configuring Access to Service Data \(SRC CLI\)](#)
- [Reloading Services \(SRC CLI\)](#)

- [Viewing Information About Services \(C-Web Interface\) on page 140](#)

Viewing Information About Threads (SRC CLI)

Purpose View information about the threads and their priority on the SAE.

Action user@host> show sae threads

Thread Group

```
Thread group name system
Active threads    112
Active groups     11
Max priority      10
```

Thread name	Priority	Daemon thread
Reference Handler	10	true
Finalizer	8	true
Signal Dispatcher	9	true

...

Thread Group

```
Thread group name RKSTrackingQueue
Active threads    5
Active groups     0
Max priority      10
```

Thread name	Priority	Daemon thread
RKSTrackingQueue-0	5	true
RKSTrackingQueue-1	5	true
RKSTrackingQueue-2	5	true
RKSTrackingQueue-3	5	true
RKSTrackingQueue-4	5	true

Related Documentation • [Viewing Information About Threads \(C-Web Interface\) on page 146](#)

Viewing Information About Subscriber Sessions (SRC CLI)

You can list subscriber sessions by:

- [Viewing General Information About Subscriber Sessions \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by DN \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by IP Address \(SRC CLI\) on page 125](#)
- [Viewing Information About Subscriber Sessions by Login Name \(SRC CLI\) on page 126](#)
- [Viewing Information About Subscriber Sessions by Service Name \(SRC CLI\) on page 126](#)
- [Viewing Information About Subscriber Sessions by Session ID \(SRC CLI\) on page 127](#)
- [Viewing the Number of Active Service Sessions \(SRC CLI\) on page 128](#)
- [Viewing Subscriber Session Count Used by a Managed Router \(SRC CLI\) on page 128](#)

Viewing General Information About Subscriber Sessions (SRC CLI)

Purpose View general information about subscriber sessions. You can view all or restricted information about all subscriber sessions.

Action To view information about all subscriber sessions:

```
user@host> show sae subscribers
```

To view the subscriptions and service sessions from hidden services:

```
user@host> show sae subscribers secret
```

To view only the subscriber session information without service sessions:

```
user@host> show sae subscribers brief
```

To view the subscriber session ID, login name, and IP address:

```
user@host> show sae subscribers terse
```

To restrict the number of displayed results:

```
user@host> show sae subscribers maximum-results maximum-results
```

**Related
Documentation**

- [Configuring Access to Subscriber Data \(SRC CLI\)](#)
- [Viewing Information About Subscriber Sessions by DN \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by IP Address \(SRC CLI\) on page 125](#)
- [Viewing Information About Subscriber Sessions by Service Name \(SRC CLI\) on page 126](#)
- [Viewing Information About Subscriber Sessions by Session ID \(SRC CLI\) on page 127](#)

Viewing Information About Subscriber Sessions by DN (SRC CLI)

Purpose View information about subscriber sessions by the DN associated with the subscriber session. You can view all or restricted information about all associated subscriber sessions.

Action To view information about subscriber sessions accessible by DN:

```
user@host> show sae subscribers dn
```

To view information about particular subscriber sessions, specify all or part of the DN:

```
user@host> show sae subscribers dn filter filter
```

To view the subscriptions and service sessions from hidden services:

```
user@host> show sae subscribers dn secret
```

```
user@host> show sae subscribers dn filter filter secret
```

To view only the subscriber session information without service sessions:

```
user@host> show sae subscribers dn brief
```

```
user@host> show sae subscribers dn filter filter brief
```

To view the subscriber session ID, login name, and IP address:

```
user@host> show sae subscribers dn terse
```

```
user@host> show sae subscribers dn filter filter terse
```

To restrict the number of displayed results:

```
user@host> show sae subscribers dn maximum-results maximum-results
```

```
user@host> show sae subscribers dn filter filter maximum-results maximum-results
```

Related Documentation

- [Configuring Access to Subscriber Data \(SRC CLI\)](#)
- [Viewing General Information About Subscriber Sessions \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by IP Address \(SRC CLI\) on page 125](#)
- [Viewing Information About Subscriber Sessions by Service Name \(SRC CLI\) on page 126](#)
- [Viewing Information About Subscriber Sessions by Session ID \(SRC CLI\) on page 127](#)

Viewing Information About Subscriber Sessions by IP Address (SRC CLI)

Purpose View information about subscriber sessions by the IP address associated with the subscriber session.

You can list subscriber sessions by IP address for Dynamic Host Configuration Protocol (DHCP) subscribers, authenticated Point-to-Point Protocol (PPP) subscribers, and static IP subscribers who have logged in to the portal.

Action To view information about subscriber sessions accessible by IP address:

```
user@host> show sae subscribers ip
```

To view information about particular subscriber sessions, specify the IP address:

```
user@host> show sae subscribers ip filter filter
```

To view the subscriptions and service sessions from hidden services:

```
user@host> show sae subscribers ip secret
```

```
user@host> show sae subscribers ip filter filter secret
```

To view only the subscriber session information without service sessions:

```
user@host> show sae subscribers ip brief
```

```
user@host> show sae subscribers ip filter filter brief
```

To view the subscriber session ID, login name, and IP address:

```
user@host> show sae subscribers ip terse
```

```
user@host> show sae subscribers ip filter filter terse
```

To restrict the number of displayed results:

```
user@host> show sae subscribers ip maximum-results maximum-results
```

```
user@host> show sae subscribers ip filter filter maximum-results maximum-results
```

Related Documentation

- [Configuring Access to Subscriber Data \(SRC CLI\)](#)
- [Viewing General Information About Subscriber Sessions \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by DN \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by Service Name \(SRC CLI\) on page 126](#)

- [Viewing Information About Subscriber Sessions by Session ID \(SRC CLI\) on page 127](#)

Viewing Information About Subscriber Sessions by Login Name (SRC CLI)

Purpose View information about subscriber sessions by the subscriber login name. You can view all or restricted information about all associated subscriber sessions.

Action To view information about subscriber sessions accessible by login name:

```
user@host> show sae subscribers login-name
```

To view information about particular subscriber sessions, specify all or part of the login name:

```
user@host> show sae subscribers login-name filter filter
```

To view the subscriptions and service sessions from hidden services:

```
user@host> show sae subscribers login-name secret
```

```
user@host> show sae subscribers login-name filter filter secret
```

To view only the subscriber session information without service sessions:

```
user@host> show sae subscribers login-name brief
```

```
user@host> show sae subscribers login-name filter filter brief
```

To view the subscriber session ID, login name, and IP address:

```
user@host> show sae subscribers login-name terse
```

```
user@host> show sae subscribers login-name filter filter terse
```

To restrict the number of displayed results:

```
user@host> show sae subscribers login-name maximum-results maximum-results
```

```
user@host> show sae subscribers login-name filter filter maximum-results maximum-results
```

Related Documentation

- [Configuring Access to Subscriber Data \(SRC CLI\)](#)
- [Viewing General Information About Subscriber Sessions \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by DN \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by IP Address \(SRC CLI\) on page 125](#)
- [Viewing Information About Subscriber Sessions by Session ID \(SRC CLI\) on page 127](#)

Viewing Information About Subscriber Sessions by Service Name (SRC CLI)

Purpose View information about subscriber sessions that are associated with a specified service. You can view all or restricted information about all associated subscriber sessions.

Action To view information about subscriber sessions activated by a subscription to an active service session:

```
user@host> show sae subscribers service-name
```

To view information about particular subscriber sessions, specify all or part of the service name:

```
user@host> show sae subscribers service-name filter filter
```


To view the subscriptions and service sessions from hidden services:

```
user@host> show sae subscribers service-name secret
user@host> show sae subscribers service-name filter filter secret
```

To view only the subscriber session information without service sessions:

```
user@host> show sae subscribers service-name brief
user@host> show sae subscribers service-name filter filter brief
```

To view the subscriber session ID, login name, and IP address:

```
user@host> show sae subscribers service-name terse
user@host> show sae subscribers service-name filter filter terse
```

To restrict the number of displayed results:

```
user@host> show sae subscribers service-name maximum-results maximum-results
user@host> show sae subscribers service-name filter filter maximum-results
maximum-results
```

Related Documentation

- [Configuring Access to Subscriber Data \(SRC CLI\)](#)
- [Viewing General Information About Subscriber Sessions \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by DN \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by IP Address \(SRC CLI\) on page 125](#)
- [Viewing Information About Subscriber Sessions by Session ID \(SRC CLI\) on page 127](#)

Viewing Information About Subscriber Sessions by Session ID (SRC CLI)

Purpose View information about subscriber sessions by the session ID associated with the subscriber session. You can view all or restricted information about all associated subscriber sessions.

Action To view information about subscriber sessions by session ID:

```
user@host> show sae subscribers session-id
```

To view information about particular subscriber sessions, specify all or part of the subscriber session ID:

```
user@host> show sae subscribers session-id filter filter
```

To view the subscriptions and service sessions from hidden services:

```
user@host> show sae subscribers session-id secret
user@host> show sae subscribers session-id filter filter secret
```

To view only the subscriber session information without service sessions:

```
user@host> show sae subscribers session-id brief
user@host> show sae subscribers session-id filter filter brief
```

To view the subscriber session ID, login name, and IP address:

```
user@host> show sae subscribers session-id terse
user@host> show sae subscribers session-id filter filter terse
```

To restrict the number of displayed results:

```
user@host> show sae subscribers session-id maximum-results maximum-results
user@host> show sae subscribers session-id filter filter maximum-results maximum-results
```

Related Documentation

- Configuring Access to Subscriber Data (SRC CLI)
- [Viewing General Information About Subscriber Sessions \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by DN \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by IP Address \(SRC CLI\) on page 125](#)
- [Viewing Information About Subscriber Sessions by Service Name \(SRC CLI\) on page 126](#)

Viewing the Number of Active Service Sessions (SRC CLI)

Purpose View the number of currently active service sessions that exist for a given service, service attribute, scope, and virtual router.

Action To view the number of currently active service sessions for a given service, service attribute, scope, and virtual router:

```
user@host> show sae number-service-sessions service-name service-name service-attribute-name
service-attribute-name scope scope virtual-router virtual-router
```

Related Documentation

- Configuring Access to Subscriber Data (SRC CLI)
- [Viewing General Information About Subscriber Sessions \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by DN \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by IP Address \(SRC CLI\) on page 125](#)
- [Viewing Information About Subscriber Sessions by Service Name \(SRC CLI\) on page 126](#)

Viewing Subscriber Session Count Used by a Managed Router (SRC CLI)

Purpose View the number of subscriber sessions used by a managed router. This command displays the number of subscriber sessions used for both managed and unmanaged subscribers. (Unmanaged subscribers are users who do not have volume-based billing.) It also displays the device used for the router or virtual router.

Action To view the number of subscriber sessions used by a managed router:

```
user@host> show sae statistics device name name terse
user@host> show sae statistics device name default@jrouter terse
SNMP Statistics
Device Name      Device      Type      Managed Interfaces      Unmanaged
Interfaces
default@test     JunosE      COPS      1                        8

user@host>
```

Related Documentation

- Configuring Access to Subscriber Data (SRC CLI)
- [Viewing General Information About Subscriber Sessions \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by DN \(SRC CLI\) on page 124](#)

- [Viewing Information About Subscriber Sessions by IP Address \(SRC CLI\) on page 125](#)
- [Viewing Information About Subscriber Sessions by Service Name \(SRC CLI\) on page 126](#)

Viewing SAE SNMP Information with the CLI

You can view state information that is also available through SNMP, including information about counters that describe the SAE history of activity. This information is the same as the information you can view from the SAE SNMP interface. You can monitor SNMP by:

- [Viewing Statistics About the Directory \(SRC CLI\) on page 129](#)
- [Viewing Statistics for Directory Connections \(SRC CLI\) on page 130](#)
- [Viewing SNMP Information for Client Licenses \(SRC CLI\) on page 131](#)
- [Viewing SNMP Information for Local Licenses \(SRC CLI\) on page 131](#)
- [Viewing SNMP Information for Licenses on Virtual Routers \(SRC CLI\) on page 132](#)
- [Viewing SNMP Information for Policies \(SRC CLI\) on page 132](#)
- [Viewing SNMP Information for the SAE Server Process \(SRC CLI\) on page 133](#)
- [Viewing Statistics for RADIUS Clients \(SRC CLI\) on page 133](#)
- [Viewing SNMP Information for RADIUS Clients \(SRC CLI\) on page 133](#)
- [Viewing SNMP Information for Routers and Devices \(SRC CLI\) on page 134](#)
- [Viewing Statistics for Device Drivers \(SRC CLI\) on page 134](#)
- [Viewing Statistics for Specific Device Drivers \(SRC CLI\) on page 135](#)
- [Viewing Statistics for Subscriber and Service Sessions \(SRC CLI\) on page 136](#)
- [Monitoring Statistics for Subscriber and Service Sessions \(SRC CLI\) on page 136](#)

Viewing Statistics About the Directory (SRC CLI)

Purpose View statistics about the directory.

Action `user@host> show sae statistics directory`

```
SNMP Statistics
Services read      51
Services written   0
Subscriptions read  0
Subscriptions written 0
Users read         0
Users written      0
```

Related Documentation

- [Configuring the Directory Location for SAE Data \(C-Web Interface\)](#)
- [Viewing Statistics for Directory Connections \(SRC CLI\) on page 130](#)
- [Viewing SNMP Statistics for the Directory \(C-Web Interface\) on page 153](#)
- [Viewing SNMP Statistics for Directory Connections \(C-Web Interface\) on page 154](#)

Viewing Statistics for Directory Connections (SRC CLI)

Purpose View information for all or specific directory connections.

Action To view statistics for directory connections:

```
user@host> show sae statistics directory connections
```

DES connection

Connection ID	FEEDBACK_DATA_MANAGER
Number of read	93
Number of write	93
Number of events sent	0
Number of events dropped	0
Average read time	2
Average write time	23
Directory host	127.0.0.1
Directory port	389
Directory type	primary
Primary restore time	83218
Event queue length	0

...

DES connection

Connection ID	1dapAuth-LdapAuthenticator
Number of read	0
Number of write	0
Number of events sent	0
Number of events dropped	0
Average read time	0
Average write time	0
Directory host	127.0.0.1
Directory port	389
Directory type	primary
Primary restore time	83200
Event queue length	0

To view information about particular directory connections, specify all or part of the connection ID.

```
user@host> show sae statistics directory connections filter filter
```

For example, if you wanted to view the directory connection that contained ldap in its connection ID:

```
user@host> show sae statistics directory connections filter ldap
```

DES connection

Connection ID	1dapAuth-LdapAuthenticator
Number of read	0
Number of write	0
Number of events sent	0
Number of events dropped	0
Average read time	0
Average write time	0
Directory host	127.0.0.1
Directory port	389
Directory type	primary

```
Primary restore time      83608
Event queue length       0
```

To view only the directory connection IDs:

```
user@host> show sae statistics directory connections brief
```

```
Directory Connections
FEEDBACK_DATA_MANAGER
EQUIPMENT_DATA_MANAGER
POM_Engine
LICENSE_MANAGER
SAE_ConfigMgr
adminLdap-LdapAuthenticator
SERVICE_DATA_MANAGER
USER_DATA_MANAGER
SAE_ConfigMgr(dynamicProps)
LdapAuth-LdapAuthenticator
```

Related Documentation

- [Configuring the Directory Location for SAE Data \(C-Web Interface\)](#)
- [Viewing Statistics About the Directory \(SRC CLI\) on page 129](#)
- [Viewing SNMP Statistics for the Directory \(C-Web Interface\) on page 153](#)
- [Viewing SNMP Statistics for Directory Connections \(C-Web Interface\) on page 154](#)

Viewing SNMP Information for Client Licenses (SRC CLI)

Purpose View SNMP information about the state of client licenses.

Action user@host> show sae statistics license client

Related Documentation

- [Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS](#)
- [Viewing SNMP Statistics for Licenses by Device \(C-Web Interface\) on page 156](#)
- [Viewing SNMP Statistics for Local Licenses \(C-Web Interface\) on page 157](#)
- [Viewing SNMP Statistics for Client Licenses \(C-Web Interface\) on page 155](#)
- [Viewing SNMP Information for Local Licenses \(SRC CLI\) on page 131](#)

Viewing SNMP Information for Local Licenses (SRC CLI)

Purpose View SNMP information about the state of local licenses.

Action user@host> show sae statistics license local

```
Client License State
Mode                Pilot
Number of licensed users 100
Number of current users  0
Expiry              2007-02-23
```

- Related Documentation**
- [Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS](#)
 - [Viewing SNMP Statistics for Licenses by Device \(C-Web Interface\) on page 156](#)
 - [Viewing SNMP Statistics for Local Licenses \(C-Web Interface\) on page 157](#)
 - [Viewing SNMP Statistics for Client Licenses \(C-Web Interface\) on page 155](#)
 - [Viewing SNMP Information for Licenses on Virtual Routers \(SRC CLI\) on page 132](#)

Viewing SNMP Information for Licenses on Virtual Routers (SRC CLI)

Purpose View SAE license information for the SRC software.

Action To view SNMP information about the state of licenses on specified virtual routers:

```
user@host> show sae statistics license device
```

To view information about the state of licenses for a particular virtual router, specify all or part of the VR name. For device drivers running Junos OS and PCMM drivers, use the format default@routerName.

```
user@host> show sae statistics license device name name
```

To view only the virtual router names:

```
user@host> show sae statistics license device brief
```

- Related Documentation**
- [Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS](#)
 - [Viewing SNMP Statistics for Local Licenses \(C-Web Interface\) on page 157](#)
 - [Viewing SNMP Statistics for Client Licenses \(C-Web Interface\) on page 155](#)
 - [Viewing SNMP Information for Local Licenses \(SRC CLI\) on page 131](#)
 - [Viewing SNMP Information for Client Licenses \(SRC CLI\) on page 131](#)

Viewing SNMP Information for Policies (SRC CLI)

Purpose View SNMP information for the policy engine, policy decision point, and the shared object repository where the policy objects are stored:

Action user@host> show sae statistics policy-management

SNMP Statistics

Policy Management Type	Policy Engine Data
Total number of policy group modifications	0
Total number of interface classifier modifications	0
Average time for processing policy group modification	0
Average time for processing interface classifier modification	0
Policy Management Type	PDP Data
Total number of default policy decisions	45
Total number of service policy decisions	0
Total number of errors	0

Policy Management Type
Current total number of policy groups loaded

Repository Data
1

- Related Documentation**
- [Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS](#)
 - [Viewing Information About Policies \(C-Web Interface\) on page 141](#)
 - [Viewing SNMP Statistics About Policies \(C-Web Interface\) on page 158](#)

Viewing SNMP Information for the SAE Server Process (SRC CLI)

Purpose View SNMP information for the SAE server process.

Action user@host> **show sae statistics process**

SNMP Statistics
Heap in use 19211 kilo bytes (2%)
Heap limit 910016 kilo bytes
Threads 96
Up time 80877 seconds since Tue Jan 23 19:51:42 EST 2007

- Related Documentation**
- [Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS](#)
 - [Viewing SNMP Statistics About Server Processes \(C-Web Interface\) on page 159](#)

Viewing Statistics for RADIUS Clients (SRC CLI)

Purpose View SNMP statistics for RADIUS clients.

Action user@host> **show sae statistics radius**

SNMP Statistics
Accounting ACKs from unrecognized IP 0
Authentication ACKs from unrecognized IP 0
Radius client ID SAE.buffy

- Related Documentation**
- [Configuring the RADIUS Local IP Address and NAS ID \(C-Web Interface\)](#)
 - [Viewing SNMP Information for RADIUS Clients \(SRC CLI\) on page 133](#)

Viewing SNMP Information for RADIUS Clients (SRC CLI)

Purpose View SNMP information for RADIUS clients. You can view information for all accounting or authentication clients, or by IP address, UDP port number, or IP address and UDP port.

Action To view SNMP information for RADIUS accounting clients:

user@host> **show sae statistics radius client accounting**

To view SNMP information for RADIUS authentication clients:

user@host> **show sae statistics radius client authentication**

To view information for a particular RADIUS client by IP address:

```
user@host> show sae statistics radius client ip-address ip-address
user@host> show sae statistics radius client accounting ip-address ip-address
user@host> show sae statistics radius client authentication ip-address ip-address
```

To view information for a particular RADIUS client by UDP port number:

```
user@host> show sae statistics radius client udp-port udp-port
user@host> show sae statistics radius client accounting udp-port udp-port
user@host> show sae statistics radius client authentication udp-port udp-port
```

To view only the RADIUS clients that were accessible by IP address and port number:

```
user@host> show sae statistics radius client brief
user@host> show sae statistics radius client accounting brief
user@host> show sae statistics radius client authentication brief
```

**Related
Documentation**

- [Configuring the RADIUS Local IP Address and NAS ID \(C-Web Interface\)](#)
- [Viewing Statistics for RADIUS Clients \(SRC CLI\) on page 133](#)

Viewing SNMP Information for Routers and Devices (SRC CLI)

Purpose View SNMP information for routers and devices that the SAE manages. You can view information for all routers and devices, or for specific ones.

Action To view SNMP information for routers and devices that the SAE is managing:

```
user@host> show sae statistics device
```

To view information for a particular router, specify all or part of the VR name. For device drivers running Junos OS and PCMM drivers, use the format default@routerName.

```
user@host> show sae statistics device filter filter
```

To view only the RADIUS clients that were accessible by IP address and port number:

```
user@host> show sae statistics device brief
```

**Related
Documentation**

- [Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS](#)
- [Viewing Statistics for Device Drivers \(SRC CLI\) on page 134](#)
- [Viewing SNMP Information for Licenses on Virtual Routers \(SRC CLI\) on page 132](#)
- [Viewing Statistics for Specific Device Drivers \(SRC CLI\) on page 135](#)

Viewing Statistics for Device Drivers (SRC CLI)

Purpose View SNMP statistics for all device drivers.

Action user@host> show sae statistics device common

SNMP Statistics

Driver type	JunosE COPS
Number of close requests	0


```

Number of connections accepted 0
Number of current connections 0
Number of open requests      0
Server address                0.0.0.0
Server port                   3288
Time since last redirect      0

```

SNMP Statistics

```

Driver type                PACKETCABLE COPS
Number of close requests   0
Number of connections accepted 0
Number of current connections 0
Number of open requests    0
Server address             0.0.0.0
Server port                0
Time since last redirect    0

```

SNMP Statistics

```

Driver type                Junos
Number of close requests   0
Number of connections accepted 0
Number of current connections 0
Number of open requests    0
Server address             0.0.0.0
Server port                3333
Time since last redirect    0

```

The value of the server address can be either an IPv4 or IPv6 address, depending on the platform.

Related Documentation

- Shutting Down the Device Drivers (C-Web Interface)
- [Viewing Information About SAE Device Drivers \(SRC CLI\) on page 116](#)
- [Viewing SNMP Information for Routers and Devices \(SRC CLI\) on page 134](#)
- [Viewing Statistics for Specific Device Drivers \(SRC CLI\) on page 135](#)

Viewing Statistics for Specific Device Drivers (SRC CLI)

Purpose View statistics for specific router drivers or device drivers.

Action To view SNMP statistics for device drivers running Junos OS:

```
user@host> show sae statistics device common junos
```

To view SNMP statistics for JunosE router drivers:

```
user@host> show sae statistics device common junose-cops
```

To view SNMP statistics for PCMM device drivers:

```
user@host> show sae statistics device common packetcable-cops
```

To view SNMP statistics for third-party device drivers:

```
user@host> show sae statistics device common proxy
```

For example, to view SNMP statistics for device drivers running Junos OS:

```
user@host> show sae statistics device common junos
```

```
SNMP Statistics
Driver type           Junos OS
Number of close requests 0
Number of connections accepted 0
Number of current connections 0
Number of open requests 0
Server address         0.0.0.0
Server port            3333
Time since last redirect 0
```

- Related Documentation**
- [Configuring the Session Store Feature \(SRC CLI\)](#)
 - [Viewing Information About SAE Device Drivers \(SRC CLI\) on page 116](#)
 - [Viewing SNMP Information for Routers and Devices \(SRC CLI\) on page 134](#)
 - [Viewing Statistics for Device Drivers \(SRC CLI\) on page 134](#)

Viewing Statistics for Subscriber and Service Sessions (SRC CLI)

Purpose View SNMP statistics for subscriber and service sessions.

Action user@host> show sae statistics sessions

```
SNMP Statistics
Current service sessions           0
Current user sessions              0
Logins (includes sync. and static IP portal logins) 0
Logouts                           0
Service session idle timeouts      0
Service sessions started           0
Service sessions stopped           0
Service session timeouts           0
```

- Related Documentation**
- [Configuring Access to Subscriber Data \(SRC CLI\)](#)
 - [Configuring Access to Service Data \(SRC CLI\)](#)
 - [Viewing Information About Subscriber Sessions by DN \(SRC CLI\) on page 124](#)
 - [Viewing Information About Subscriber Sessions by Service Name \(SRC CLI\) on page 126](#)
 - [Viewing Information About Subscriber Sessions by Session ID \(SRC CLI\) on page 127](#)
 - [Monitoring Statistics for Subscriber and Service Sessions \(SRC CLI\) on page 136](#)

Monitoring Statistics for Subscriber and Service Sessions (SRC CLI)

Purpose Display real-time SNMP statistics for subscriber and service sessions.

Action To display real-time SNMP statistics for subscriber and service sessions:

```
user@host> monitor sae statistics sessions
```

To specify the time interval for refreshing the data:

```
user@host> monitor sae statistics sessions interval interval
```

**Related
Documentation**

- [Viewing Statistics for Subscriber and Service Sessions \(SRC CLI\) on page 136](#)
- Output Control Keys for monitor Command

CHAPTER 16

Monitoring SAE Data (C-Web Interface)

- [Viewing SAE Data \(C-Web Interface\) on page 139](#)
- [Viewing Information About Subscriber Sessions \(C-Web Interface\) on page 147](#)
- [Viewing SNMP Information \(C-Web Interface\) on page 153](#)

Viewing SAE Data (C-Web Interface)

You can view data currently stored in the SAE server's memory by:

- [Viewing Information About the Directory Blacklist \(C-Web Interface\) on page 139](#)
- [Viewing Information About Services \(C-Web Interface\) on page 140](#)
- [Viewing Information About Licenses \(C-Web Interface\) on page 141](#)
- [Viewing Information About Policies \(C-Web Interface\) on page 141](#)
- [Viewing Information About Device Drivers \(C-Web Interface\) on page 142](#)
- [Viewing Information About Interfaces \(C-Web Interface\) on page 143](#)
- [Viewing Equipment Registrations \(C-Web Interface\) on page 144](#)
- [Viewing Login Registrations \(C-Web Interface\) on page 145](#)
- [Viewing Information About Threads \(C-Web Interface\) on page 146](#)

Viewing Information About the Directory Blacklist (C-Web Interface)

Purpose View information about the directory blacklist configured on the SAE.

Action 1. Click **Monitor>SAE >Directory Blacklist**.

The Directory Blacklist pane appears.

2. In the Slot box, enter the number of the slot for which you want to display directory blacklist information.

The Directory Blacklist pane displays the directory blacklist information.

Related Documentation

- Removing the Directory Blacklist (C-Web Interface)
- [Viewing Information About the Directory Blacklist \(SRC CLI\) on page 115](#)

Viewing Information About Services (C-Web Interface)

Purpose View information about the services available on the SAE.

- Action** 1. Click **Monitor>SAE >Services**.

The Services pane appears.

2. In the Maximum Results box, enter the maximum number of results that you want to receive.
3. In the Service Name box, enter a full or partial service name for which you want to display information, or leave the box blank to display all services.
4. Select the **Secret** check box to set a flag indicating that secret services are displayed.

5. In the Slot box, enter the number of the slot for which you want to display services information.
6. Select an output style from the Style list.
7. Click **OK**.

The Services pane displays the status of the services running on the SAE.

Related Documentation

- [Viewing Information About Services \(SRC CLI\) on page 120](#)

Viewing Information About Licenses (C-Web Interface)

Purpose View information about licenses.

Action 1. Click **Monitor>SAE >Licenses**.

The Licenses pane appears.



2. In the Slot box, enter the number of the slot for which you want to display license information.
3. Click **OK**.

The Licenses pane displays license information.

Related Documentation

- [Viewing SNMP Statistics for Licenses by Device \(C-Web Interface\) on page 156](#)
- [Viewing SNMP Statistics for Local Licenses \(C-Web Interface\) on page 157](#)
- [Viewing SNMP Statistics for Client Licenses \(C-Web Interface\) on page 155](#)
- [Viewing SNMP Information for Local Licenses \(SRC CLI\) on page 131](#)
- [Viewing SNMP Information for Client Licenses \(SRC CLI\) on page 131](#)

Viewing Information About Policies (C-Web Interface)

Purpose View information about the policies available on the SAE.

Action 1. Click **Monitor>SAE >Policies**.

The Policies pane appears.

Monitor	Configure	Diagnose	Manage
ACP	SAE		
CLI	Policies		
Component			
Date			
Disk			
Interfaces...			
Iptables...			
JPS			
NIC			
NTP			
Redirect Server			
Route...			
SAE			
Security			
System			

Policy Group	<input type="text"/>	Name of a policy group. Value: All or part of the policy group name Default: No value
Maximum Results	<input type="text"/>	Number of results to be displayed. Legal range: 1..INF Default: 25
Slot	<input type="text"/>	Display SAE information for a specified slot. Value: Currently the chassis has only one slot. The valid value is 0. Default: 0
Style	<input type="text"/>	Output style. Choices: brief; Display only policy group names Default value: detail

OK Reset

Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice. Privacy. Juniper Your Net.

- In the Policy Group box, enter a full or partial policy name for which you want to display information, or leave the box blank to display all policies.
- In the Maximum Results box, enter the maximum number of results that you want to receive.
- In the Slot box, enter the number of the slot for which you want to display policy information.
- Select an output style from the Style list.
- Click **OK**.

The Policies pane displays the status of the policies configured on the SAE.

Related Documentation

- Configuring Access to Policy Data (SRC CLI)
- [Viewing SNMP Information for Policies \(SRC CLI\) on page 132](#)
- [Viewing SNMP Statistics About Policies \(C-Web Interface\) on page 158](#)

Viewing Information About Device Drivers (C-Web Interface)

Purpose View information about the device drivers available on the SAE.

- Action** 1. Click **Monitor>SAE >Drivers**.

The Drivers pane appears.

The screenshot shows the Juniper C-Web Interface. The top navigation bar includes 'Monitor', 'Configure', 'Diagnose', and 'Manage'. The user is logged in as 'admin'. The left sidebar lists various components: ACP, CLI, Component, Date, Disk, Interfaces..., Iptables..., JPS, NIC, NTP, Redirect Server, Route..., SAE, Security, and System. The main content area is titled 'SAE Drivers' and contains a form with the following fields: 'Device Name' (text input), 'Maximum Results' (text input), 'Slot' (text input with '0' entered), and 'Style' (dropdown menu). There are 'OK' and 'Reset' buttons at the bottom of the form. The footer of the interface shows 'Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice. Privacy.' and the Juniper logo.

2. In the Device Name box, enter a full or partial device driver name for which you want to display information, or leave the box blank to display all devices.

For JunosE router drivers, use the format:

<virtual router name>@<router name>

For device drivers running Junos OS and PCMM drivers, use the format:

default@<router name>

3. In the Maximum Results box, enter the maximum number of results that you want to receive.
4. In the Slot box, enter the number of the slot for which you want to display device information.
5. Select an output style from the Style list.
6. Click **OK**.

The Drivers pane displays the status of the devices running on the SAE.

Related Documentation

- [Connections to Managed Devices](#)
- [Viewing SNMP Information for Routers and Devices \(SRC CLI\) on page 134](#)
- [Viewing Statistics for Device Drivers \(SRC CLI\) on page 134](#)
- [Viewing Statistics for Specific Device Drivers \(SRC CLI\) on page 135](#)
- [Viewing Information About SAE Device Drivers \(SRC CLI\) on page 116](#)

Viewing Information About Interfaces (C-Web Interface)

Purpose View information about the interfaces available on the router.

Action 1. Click **Monitor>SAE >Interfaces**.

The Interfaces pane appears.

Field	Tooltip
Interface Name	Name of router interface. Value: All or part of the interface name Default: No value
Maximum Results	Number of results to be displayed. Legal range: 1..INF Default: 25
Slot	Display SAE information for a specified slot. Value: Currently the chassis has only one slot. The valid value is 0. Default: 0
Style	Output style. Choices: brief; Display only interface names Default: Detail
Virtual Router	Name of virtual router. Value: All or part of the virtual router name Default: No value

- In the Interface Name box, enter the name of the router interface for which you want to display information. or leave the box blank to display information about all router interfaces.
- In the Maximum Results box, enter the maximum number of results that you want to receive.
- In the Slot box, enter the number of the slot for which you want to display interface information.
- Select an output style from the Style list.
- In the Virtual Router box, enter the name of the virtual router for which you want to display interfaces, or leave the box blank to display information for all virtual routers.
- Click **OK**.

The Interfaces pane displays the interfaces available on the router.

- Related Documentation**
- [Viewing Information About SAE Interfaces \(SRC CLI\) on page 117](#)
 - [Overview of External Interfaces on a C Series Controller](#)

Viewing Equipment Registrations (C-Web Interface)

Purpose You can view all equipment registrations, or you can view a specific registration.

Action To view information about equipment registrations.

1. Click **Monitor>SAE >Registered>Equipment**.

The Registered/Equipment pane appears.

The screenshot shows the Juniper C-Web Interface with the 'Monitor' tab selected. The 'SAE' section is expanded, and the 'Registered / Equipment' pane is visible. The pane contains four configuration fields: 'Mac Address', 'Maximum Results', 'Slot', and 'Style'. Each field has a text input box and a description with its legal range and default value. The 'Mac Address' field is empty. The 'Maximum Results' field is empty. The 'Slot' field is empty. The 'Style' field is set to 'brief'. There are 'OK' and 'Reset' buttons at the bottom of the configuration area. The footer of the interface shows 'Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice. Privacy.' and the Juniper logo.

2. In the MAC Address box, enter a MAC address that specifies the equipment registrations that you want to display.

Use the format:

xx:xx:xx:xx:xx:xx

3. In the Maximum Results box, enter the maximum number of results that you want to receive.
4. In the Slot box, enter the number of the slot for which you want to display equipment registration information.
5. Select an output style from the Style list.
6. Click **OK**.

The Registered/Equipment pane displays information about the equipment registrations.

Related Documentation

- [Removing Login Registrations \(C-Web Interface\)](#)
- [Removing Equipment Registrations \(C-Web Interface\)](#)
- For information about login and equipment registrations, see the *SRC PE Sample Applications Guide*
- [Viewing Login Registrations \(SRC CLI\) on page 119](#)
- [Viewing Login Registrations \(C-Web Interface\) on page 145](#)

Viewing Login Registrations (C-Web Interface)

Purpose You can view all login registrations, or you can view a specific registration.

Action To view information about login registrations:

1. Click **Monitor>SAE >Registered>Login**.

The Registered/Login pane appears.

2. In the MAC Address box, enter a MAC address that specifies the login registrations that you want to display.
Use the format:
XX:XX:XX:XX:XX:XX
3. In the Maximum Results box, enter the maximum number of results that you want to receive.
4. In the Slot box, enter the number of the slot for which you want to display login registration information.
5. Select an output style from the Style list.
6. Click **OK**.

The Registered/Login pane displays information about the login registrations.

Related Documentation

- Removing Login Registrations (C-Web Interface)
- Removing Equipment Registrations (C-Web Interface)
- For information about login and equipment registrations, see the *SRC PE Sample Applications Guide*
- [Viewing Login Registrations \(SRC CLI\) on page 119](#)
- [Viewing Equipment Registrations \(C-Web Interface\) on page 144](#)

Viewing Information About Threads (C-Web Interface)

Purpose View information about the threads and their priority on the SAE.

- Action**
1. Click **Monitor>SAE >Threads**.

The Threads pane appears.



2. In the Slot box, enter the number of the slot for which you want to display thread information.
3. Click **OK**.

The Threads pane displays information about threads.

Related Documentation

- [Viewing Information About Threads \(SRC CLI\) on page 123](#)

Viewing Information About Subscriber Sessions (C-Web Interface)

- [Information about Subscriber Sessions on page 147](#)
- [Viewing Information About Subscriber Sessions by DN \(C-Web Interface\) on page 148](#)
- [Viewing Information About Subscriber Sessions by IP Address \(C-Web Interface\) on page 149](#)
- [Viewing Information About Subscriber Sessions by Login Name \(C-Web Interface\) on page 150](#)
- [Viewing Information About Subscriber Sessions by Service Name \(C-Web Interface\) on page 151](#)
- [Viewing Information About Subscriber Sessions by Session ID \(C-Web Interface\) on page 152](#)

Information about Subscriber Sessions

You can list subscriber sessions by the distinguished name (DN) of the subscriber entry in the directory, by login name, or by session ID. You can also list subscriber sessions by IP address for Dynamic Host Configuration Protocol (DHCP) subscribers, authenticated Point-to-Point Protocol (PPP) subscribers, and static IP subscribers who are being managed by the SAE.

Related Documentation

- [Viewing Information About Subscriber Sessions by DN \(C-Web Interface\) on page 148](#)
- [Viewing Information About Subscriber Sessions by DN \(SRC CLI\) on page 124](#)
- [Viewing Information About Subscriber Sessions by IP Address \(SRC CLI\) on page 125](#)

- Viewing Information About Subscriber Sessions by Login Name (C-Web Interface) on page 150
- Viewing Information About Subscriber Sessions by Login Name (SRC CLI) on page 126
- Viewing Information About Subscriber Sessions by Service Name (C-Web Interface) on page 151
- Viewing Information About Subscriber Sessions by Service Name (SRC CLI) on page 126
- Viewing Information About Subscriber Sessions by Session ID (C-Web Interface) on page 152
- Viewing Information About Subscriber Sessions by Session ID (SRC CLI) on page 127

Viewing Information About Subscriber Sessions by DN (C-Web Interface)

Purpose View information about subscriber sessions by DN.

Action 1. Click **Monitor>SAE >Subscribers>DN**.

The Subscribers/DN pane appears.

Field	Description	Value	Default
Subscriber DN	DN of the subscribers.	All or part of the subscriber DN	No value
Maximum Results	Number of results to be displayed.	Legal range: 1..INF	25
Secret	Display subscriber sessions and service sessions for hidden services.		Disabled
Slot	Display SAE information for a specified slot.	Currently the chassis has only one slot. The valid value is 0.	0
Style	Output style	Choices: brief: Display only subscriber sessions; terse: Display subscriber session ID, login name, and IP address	Detail

- In the Subscriber DN box, enter a full or partial subscriber DN for which you want to display information, or leave the box blank to display all subscriber sessions.
- In the Maximum Results box, enter the maximum number of results that you want to receive.
- Select the **Secret** check box to set a flag indicating that subscriptions and service sessions from hidden services are displayed.
- In the Slot box, enter the number of the slot for which you want to display subscriber session information.
- Select an output style from the Style list.
- Click **OK**.

The Subscribers/DN pane displays information about subscriber sessions.

Related Documentation

- [Configuring Access to Subscriber Data \(SRC CLI\)](#)
- [Viewing Information About Subscriber Sessions by IP Address \(C-Web Interface\) on page 149](#)
- [Viewing Information About Subscriber Sessions by Login Name \(C-Web Interface\) on page 150](#)
- [Viewing Information About Subscriber Sessions by Service Name \(C-Web Interface\) on page 151](#)
- [Viewing Information About Subscriber Sessions by Session ID \(C-Web Interface\) on page 152](#)

Viewing Information About Subscriber Sessions by IP Address (C-Web Interface)

Purpose View information about subscriber sessions by IP address.

Action 1. Click **Monitor>SAE >Subscribers>IP**.

The Subscribers/IP pane appears.

Monitor	Configure	Diagnose	Manage	Logged in as: admin	Refresh	Preferences	About	Logout
ACP	SAE							
CLI								
Component								
Date								
Disk								
Interfaces...								
Iptables...								
JPS								
NBC								
NTP								
Redirect Server								
Route...								
SAE								
Security								
System								

Subscribers / IP

IP Address	<input type="text"/>	IP address of subscriber sessions. Value: All or part of the subscriber IP address Default: No value
Maximum Results	<input type="text"/>	Number of results to be displayed. Legal range: 1..INF Default: 25
Secret	<input type="checkbox"/>	Display subscriber sessions and service sessions for hidden services. Default: Disabled
Slot	<input type="text"/>	Display SAE information for a specified slot. Value: Currently the chassis has only one slot. The valid value is 0. Default: 0
Style	<input type="text"/>	Output style Choices: brief: Display only subscriber sessions terse: Display subscriber session ID, login name, and IP address Default: Detail

Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice. Privacy. Juniper Networks

- In the IP Address box, enter a full or partial IP address for which you want to display information, or leave the box blank to display all subscriber sessions.
- In the Maximum Results box, enter the maximum number of results that you want to receive.
- Select the **Secret** check box to set a flag indicating that subscriptions and service sessions from hidden services are displayed.
- In the Slot box, enter the number of the slot for which you want to display subscriber session information.
- Select an output style from the Style list.
- Click **OK**.

The Subscribers/IP pane displays information about subscriber sessions.

Related Documentation

- Configuring Access to Subscriber Data (SRC CLI)
- Viewing Information About Subscriber Sessions by DN (C-Web Interface) on page 148
- Viewing Information About Subscriber Sessions by Login Name (C-Web Interface) on page 150
- Viewing Information About Subscriber Sessions by Service Name (C-Web Interface) on page 151
- Viewing Information About Subscriber Sessions by Session ID (C-Web Interface) on page 152

Viewing Information About Subscriber Sessions by Login Name (C-Web Interface)

Purpose View information about subscriber sessions by login name.

Action 1. Click **Monitor>SAE >Subscribers>Login Name**.

The Subscribers/Login Name pane appears.

Field	Description	Value	Default
Login Name	Login name of subscriber sessions.	All or part of the subscriber login name	No value
Maximum Results	Number of results to be displayed.	Legal range: 1..INF	25
Secret	Display subscriber sessions and service sessions for hidden services.	Default: Disabled	Disabled
Slot	Display SAE information for a specified slot.	Value: Currently the chassis has only one slot. The valid value is 0.	0
Style	Output style	Choices: brief: Display only subscriber sessions; terse: Display subscriber session ID, login name, and IP address	Detail

- In the Login Name box, enter a full or partial login name for which you want to display information, or leave the box blank to display all subscriber sessions.
- In the Maximum Results box, enter the maximum number of results that you want to receive.
- Select the **Secret** check box to set a flag indicating that subscriptions and service sessions from hidden services are displayed.
- In the Slot box, enter the number of the slot for which you want to display subscriber session information.
- Select an output style from the Style list.
- Click **OK**.

The Subscribers/Login Name pane displays information about subscriber sessions.

Related Documentation

- [Configuring Access to Subscriber Data \(SRC CLI\)](#)
- [Viewing Information About Subscriber Sessions by DN \(C-Web Interface\) on page 148](#)
- [Viewing Information About Subscriber Sessions by IP Address \(C-Web Interface\) on page 149](#)
- [Viewing Information About Subscriber Sessions by Service Name \(C-Web Interface\) on page 151](#)
- [Viewing Information About Subscriber Sessions by Session ID \(C-Web Interface\) on page 152](#)

Viewing Information About Subscriber Sessions by Service Name (C-Web Interface)

Purpose View information about subscriber sessions by service name.

Action 1. Click **Monitor>SAE >Subscribers>Service Name**.

The Subscribers/Service Name pane appears.

Monitor	Configure	Diagnose	Manage	Logged in as: admin	Refresh	Preferences	About	Logout
ACP	SAE							
CLI	Subscribers / Service Name							
Component								
Date								
Disk								
Interfaces...								
Iptables...								
JPS								
NRC								
NTP								
Redirect Server								
Route...								
SAE								
Security								
System								

Service Name:

Maximum Results:

Secret: ☐

Slot:

Style:

OK Reset

Service name of subscriber sessions.
Value: All or part of the service name
Default: No value

Number of results to be displayed.
Legal range: 1..INF
Default: 25

Display subscriber sessions and service sessions for hidden services.
Default: Disabled

Display SAE information for a specified slot.
Value: Currently the chassis has only one slot. The valid value is 0.
Default: 0

Output style
Choices:
brief: Display only subscriber sessions
terse: Display subscriber session ID, login name, and IP address
Default: Detail

Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice. Privacy. Juniper Networks

- In the Service Name box, enter a full or partial service name for which you want to display information, or leave the box blank to display all subscriber sessions.
- In the Maximum Results box, enter the maximum number of results that you want to receive.
- Select the **Secret** check box to set a flag indicating that subscriptions and service sessions from hidden services are displayed.
- In the Slot box, enter the number of the slot for which you want to display subscriber session information.
- Select an output style from the Style list.
- Click **OK**.

The Subscribers/Service Name pane displays information about subscriber sessions.

Related Documentation

- [Configuring Access to Subscriber Data \(SRC CLI\)](#)
- [Viewing Information About Subscriber Sessions by DN \(C-Web Interface\) on page 148](#)
- [Viewing Information About Subscriber Sessions by IP Address \(C-Web Interface\) on page 149](#)
- [Viewing Information About Subscriber Sessions by Login Name \(C-Web Interface\) on page 150](#)
- [Viewing Information About Subscriber Sessions by Session ID \(C-Web Interface\) on page 152](#)

Viewing Information About Subscriber Sessions by Session ID (C-Web Interface)

Purpose View information about subscriber sessions by session ID.

Action 1. Click **Monitor>SAE >Subscribers>Session ID**.

The Subscribers/Session ID pane appears.

Field	Help Text
Session ID	ID of subscriber sessions. Value: All or part of the subscriber session ID Default: No value
Maximum Results	Number of results to be displayed. Legal range: 1..INF Default: 25
Secret	Display subscriber sessions and service sessions for hidden services. Default: Disabled
Slot	Display SAE information for a specified slot. Value: Currently the chassis has only one slot. The valid value is 0. Default: 0
Style	Output style Choices: brief: Display only subscriber sessions terse: Display subscriber session ID, login name, and IP address Default: Detail

2. In the Session ID box, enter a full or partial session ID name for which you want to display information, or leave the box blank to display all subscriber sessions.
3. In the Maximum Results box, enter the maximum number of results that you want to receive.
4. Select the **Secret** check box to set a flag indicating that subscriptions and service sessions from hidden services are displayed.
5. In the Slot box, enter the number of the slot for which you want to display subscriber session information.
6. Select an output style from the Style list.
7. Click **OK**.

The Subscribers/Session ID pane displays information about subscriber sessions.

- Related Documentation**
- [Configuring Access to Subscriber Data \(SRC CLI\)](#)
 - [Viewing Information About Subscriber Sessions by DN \(C-Web Interface\) on page 148](#)
 - [Viewing Information About Subscriber Sessions by IP Address \(C-Web Interface\) on page 149](#)
 - [Viewing Information About Subscriber Sessions by Login Name \(C-Web Interface\) on page 150](#)
 - [Viewing Information About Subscriber Sessions by Service Name \(C-Web Interface\) on page 151](#)

Viewing SNMP Information (C-Web Interface)

You can use the C-Web interface to view SNMP statistics for the SAE configuration by:

- [Viewing SNMP Statistics for the Directory \(C-Web Interface\) on page 153](#)
- [Viewing SNMP Statistics for Directory Connections \(C-Web Interface\) on page 154](#)
- [Viewing SNMP Statistics for Client Licenses \(C-Web Interface\) on page 155](#)
- [Viewing SNMP Statistics for Licenses by Device \(C-Web Interface\) on page 156](#)
- [Viewing SNMP Statistics for Local Licenses \(C-Web Interface\) on page 157](#)
- [Viewing SNMP Statistics About Policies \(C-Web Interface\) on page 158](#)
- [Viewing SNMP Statistics About Server Processes \(C-Web Interface\) on page 159](#)
- [Viewing SNMP Statistics About RADIUS \(C-Web Interface\) on page 160](#)
- [Viewing SNMP Statistics About RADIUS Clients \(C-Web Interface\) on page 160](#)
- [Viewing SNMP Statistics for Devices \(C-Web Interface\) on page 161](#)
- [Viewing SNMP Statistics for Specific Devices \(C-Web Interface\) on page 162](#)
- [Viewing SNMP Statistics for Subscriber Sessions and Service Sessions \(C-Web Interface\) on page 163](#)

Viewing SNMP Statistics for the Directory (C-Web Interface)

Purpose View SNMP statistics for the directory.

- Action**
1. Click **Monitor>SAE >Statistics>Directory**.
- The Statistics/Directory pane appears.



2. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for the directory.
3. Click **OK**.

The Statistics/Directory pane displays statistics for the directory.

Related Documentation

- [Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS](#)
- [Viewing Statistics for Directory Connections \(SRC CLI\) on page 130](#)
- [Viewing Statistics About the Directory \(SRC CLI\) on page 129](#)
- [Viewing SNMP Statistics for Directory Connections \(C-Web Interface\) on page 154](#)

Viewing SNMP Statistics for Directory Connections (C-Web Interface)

Purpose View SNMP statistics for directory connections.

Action 1. Click **Monitor>SAE >Statistics>Directory>Connections**.

The Statistics/Directory/Connections pane appears.

Field	Description	Value	Default
Connection ID	Directory connection ID.	All or part of the connection ID	No value
Slot	Display SAE information for a specified slot.	Currently the chassis has only one slot. The valid value is 0.	0
Style	Output style	Choices: brief; Display only directory connection IDs	Detail

Buttons: OK, Reset

Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice. Privacy. Juniper Your Net.

- In the Connection ID box, enter a full or partial connection ID for which you want to display information, or leave the box blank to display all SNMP statistics for all directory connections.
- In the Slot box, enter the number of the slot for which you want to display SNMP statistics for directory connections.
- Select an output style from the Style list.
- Click **OK**.

The Statistics/Connections pane displays statistics for directory connections.

- Related Documentation**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS
 - [Viewing Statistics for Directory Connections \(SRC CLI\) on page 130](#)
 - [Viewing Statistics About the Directory \(SRC CLI\) on page 129](#)
 - [Viewing SNMP Statistics for the Directory \(C-Web Interface\) on page 153](#)

Viewing SNMP Statistics for Client Licenses (C-Web Interface)

Purpose View SNMP statistics for client licenses.

Action 1. Click **Monitor>SAE >Statistics>License>Client**.

The Statistics/License/Client pane appears.



2. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for client licenses.
3. Click **OK**.

The Statistics/License/Client pane displays statistics for client licenses.

Related Documentation

- [Viewing SNMP Statistics for Licenses by Device \(C-Web Interface\) on page 156](#)
- [Viewing SNMP Statistics for Local Licenses \(C-Web Interface\) on page 157](#)
- [Viewing SNMP Information for Local Licenses \(SRC CLI\) on page 131](#)
- [Viewing SNMP Information for Client Licenses \(SRC CLI\) on page 131](#)
- [Viewing SNMP Information for Licenses on Virtual Routers \(SRC CLI\) on page 132](#)

Viewing SNMP Statistics for Licenses by Device (C-Web Interface)

Purpose View SNMP statistics for licenses by device.

Action 1. Click **Monitor>SAE >Statistics>License>Device**.

The Statistics/License/Device pane appears.

The screenshot shows the Juniper C-Web Interface with the 'Monitor' tab selected. The left sidebar lists various components, and the main area displays the 'Statistics / License / Device' configuration pane. The pane has three main sections: 'Device Name', 'Slot', and 'Style'. Each section has a text input field and a description of the field's purpose and default value. The 'Device Name' field is empty. The 'Slot' field is empty. The 'Style' field is a dropdown menu set to 'Detail'. Below the fields are 'OK' and 'Reset' buttons. The footer of the interface shows the copyright information and the Juniper logo.

2. In the Device Name box, enter a full or partial device name for which you want to display information, or leave the box blank to display SNMP statistics for all devices.

For JunosE router drivers, use the format:

<virtual router name>@<router name>

For device drivers running Junos OS and PCMM drivers, use the format:

default@<router name>

3. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for device licenses.

4. Select an output style from the Style list.

5. Click **OK**.

The Statistics/License/Device pane displays statistics for virtual router licenses.

Related Documentation

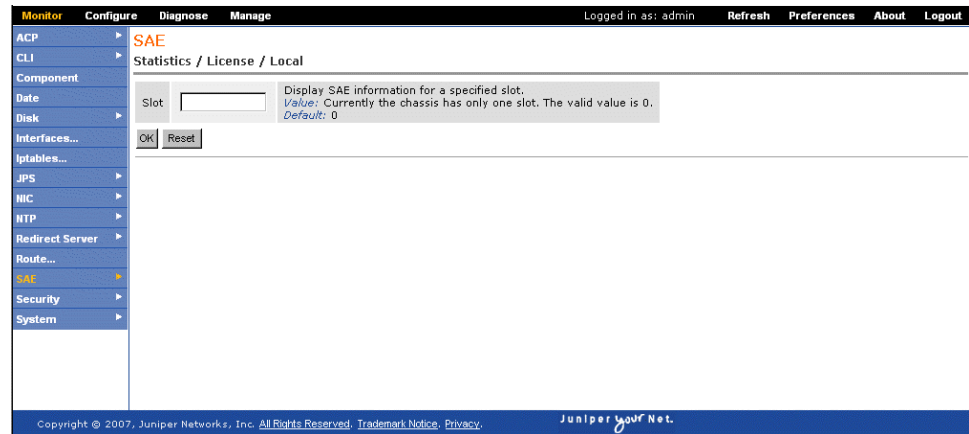
- [Connections to Managed Devices](#)
- [Viewing SNMP Information for Local Licenses \(SRC CLI\) on page 131](#)
- [Viewing SNMP Information for Client Licenses \(SRC CLI\) on page 131](#)
- [Viewing SNMP Information for Licenses on Virtual Routers \(SRC CLI\) on page 132](#)
- [Viewing SNMP Statistics for Client Licenses \(C-Web Interface\) on page 155](#)
- [Viewing SNMP Statistics for Local Licenses \(C-Web Interface\) on page 157](#)

Viewing SNMP Statistics for Local Licenses (C-Web Interface)

Purpose View SNMP statistics for local licenses.

Action 1. Click **Monitor>SAE >Statistics>License>Local**.

The Statistics/License/Local pane appears.



2. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for local licenses.
3. Click **OK**.

The Statistics/License/Local pane displays statistics for local licenses.

Related Documentation

- [Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS](#)
- [Viewing SNMP Information for Local Licenses \(SRC CLI\) on page 131](#)
- [Viewing SNMP Information for Client Licenses \(SRC CLI\) on page 131](#)
- [Viewing SNMP Information for Licenses on Virtual Routers \(SRC CLI\) on page 132](#)
- [Viewing SNMP Statistics for Client Licenses \(C-Web Interface\) on page 155](#)
- [Viewing SNMP Statistics for Licenses by Device \(C-Web Interface\) on page 156](#)

Viewing SNMP Statistics About Policies (C-Web Interface)

Purpose View SNMP statistics about policies.

Action Click **Monitor>SAE >Statistics>Policy Management**.

The Statistics/Policy Management pane appears.

Monitor Configure Diagnose Manage Logged in as: admin Refresh Preferences About Logout

ACP SAE

CLI Statistics / Policy Management

Component

Date Slot Display SAE information for a specified slot.
Value: Currently the chassis has only one slot. The valid value is 0.
Default: 0

Disk OK Reset

Interfaces...

Iptables...

JPS

NIC

NTP

Redirect Server

Route...

SAE

Security

System

Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice Privacy Juniper Your Net.

1. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for policies.
2. Click **OK**.

The Statistics/Policy Management pane displays statistics for policies.

Related Documentation

- [Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS](#)
- [Viewing Information About Policies \(C-Web Interface\) on page 141](#)
- [Viewing SNMP Information for Policies \(SRC CLI\) on page 132](#)

Viewing SNMP Statistics About Server Processes (C-Web Interface)

Purpose View SNMP statistics about server processes.

- Action** 1. Click **Monitor>SAE >Statistics>Process**.

The Statistics/Process pane appears.

Monitor Configure Diagnose Manage Logged in as: admin Refresh Preferences About Logout

ACP SAE

CLI Statistics / Process

Component

Date Slot Display SAE information for a specified slot.
Value: Currently the chassis has only one slot. The valid value is 0.
Default: 0

Disk OK Reset

Interfaces...

Iptables...

JPS

NIC

NTP

Redirect Server

Route...

SAE

Security

System

Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice Privacy Juniper Your Net.

2. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for server processes.

3. Click **OK**.

The Statistics/Process pane displays statistics for server processes.

Related Documentation

- [Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS](#)
- [Viewing SNMP Information for the SAE Server Process \(SRC CLI\) on page 133](#)

Viewing SNMP Statistics About RADIUS (C-Web Interface)

Purpose View SNMP statistics about RADIUS.

Action 1. Click **Monitor>SAE >Statistics>RADIUS**.

The Statistics/RADIUS pane appears.

2. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for RADIUS.

3. Click **OK**.

The Statistics/RADIUS pane displays statistics for RADIUS.

Related Documentation

- [Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS](#)
- [Viewing SNMP Statistics About RADIUS Clients \(C-Web Interface\) on page 160](#)

Viewing SNMP Statistics About RADIUS Clients (C-Web Interface)

Purpose View SNMP statistics about RADIUS clients.

Action 1. Click **Monitor>SAE >Statistics>RADIUS>Client**.

The Statistics/RADIUS/Client pane appears.

The screenshot shows the Juniper C-Web Interface with the 'Monitor' tab selected. The left sidebar contains a tree view with 'SAE' expanded. The main content area displays the 'Statistics / RADIUS / Client' configuration pane. This pane contains several input fields and a description for each:

- Client Type:** A dropdown menu currently set to 'authentication'. The description states: 'Display SNMP information for either RADIUS accounting clients or RADIUS authentication clients. Choices: accounting: Display RADIUS accounting client information. authentication: Display RADIUS authentication client information. Default: No value'.
- Ip Address:** A text input field. The description states: 'IP address or addresses of RADIUS clients. Value: All or part of the client IP address. Default: No value'.
- Slot:** A text input field. The description states: 'Display SAE information for a specified slot. Value: Currently the chassis has only one slot. The valid value is 0. Default: 0'.
- Style:** A dropdown menu currently set to 'brief'. The description states: 'Output style. Choices: brief: Display only clients accessible by IP address/port number. Default: Detail'.
- Udp Port:** A text input field. The description states: 'Port number for RADIUS clients. Value: All or part of the client port number. Default: No value'.

At the bottom of the pane, there is a 'Mandatory' checkbox (unchecked) and two buttons: 'OK' and 'Reset'.

2. Select a client type from the Client Type list:
 - accounting—Displays RADIUS accounting information
 - authentication—Displays RADIUS client authentication information
3. In the IP Address box, enter the client IP address to display SNMP information for a specific RADIUS client, or leave the box blank to display SNMP information for all RADIUS clients.
4. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for RADIUS clients.
5. Select an output style from the Style list.
6. In the UDP Port box, enter a port number to display SNMP information for a specific RADIUS client, or leave the box blank to display SNMP information for all RADIUS clients.
7. Click **OK**.

The Statistics/RADIUS/Client pane displays statistics for RADIUS clients.

- Related Documentation**
- [Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS](#)
 - [Viewing SNMP Statistics About RADIUS \(C-Web Interface\) on page 160](#)

Viewing SNMP Statistics for Devices (C-Web Interface)

Purpose View SNMP statistics about devices.

Action 1. Click **Monitor>SAE >Statistics>Device**.

The Statistics/Device pane appears.

Monitor Configure Diagnose Manage Logged in as: admin Refresh Preferences About Logout

ACP SAE
CLI Statistics / Device
Component
Date
Disk
Interfaces...
Iptables...
JPS
NIC
NTP
Redirect Server
Route...
SAE
Security
System

Device Name

Slot

Style

OK Reset

Name of a device.
Value: All or part of the device name.

- For JUNOS router drivers, use the format virtualRouterName@routerName.
- For JUNOS router drivers and PCMM drivers, use the format default@routerName.

Default: No value

Display SAE information for a specified slot.
Value: Currently the chassis has only one slot. The valid value is 0.
Default: 0

Output style
Choices:
brief: Display only device names
Default: Detail

Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice. Privacy. Juniper Your Net.

- In the Device Name box, enter a full or partial device name for which you want to display information, or leave the box blank to display all devices.
- In the Slot box, enter the number of the slot for which you want to display SNMP statistics for devices.
- Select an output style from the Style list.
- Click **OK**.

The Statistics/Device pane displays statistics for all devices.

Related Documentation

- Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS
- [Viewing SNMP Statistics for Specific Devices \(C-Web Interface\) on page 162](#)
- [Viewing SNMP Statistics for Subscriber Sessions and Service Sessions \(C-Web Interface\) on page 163](#)

Viewing SNMP Statistics for Specific Devices (C-Web Interface)

Purpose View SNMP statistics about specific devices.

Action 1. Click **Monitor>SAE >Statistics>Device>Common**.

The Statistics/Device/Common pane appears.

2. In the Device Name box, enter a full or partial device name for which you want to display information, or leave the box blank to display all devices.
3. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for specific devices.
4. Select a device type from the Type list:
 - junos—Displays SNMP statistics for device drivers running Junos OS
 - junose-cops—Displays SNMP statistics for JunosE router drivers
 - packetable-COPS—Displays SNMP statistics for PCMM device drivers
 - proxy—Displays SNMP statistics for third-party drivers
5. Click **OK**.

The Statistics/Device/Common pane displays statistics for the specified device.

Related Documentation

- [Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS](#)
- [Viewing SNMP Statistics for Devices \(C-Web Interface\) on page 161](#)
- [Viewing SNMP Statistics for Subscriber Sessions and Service Sessions \(C-Web Interface\) on page 163](#)

Viewing SNMP Statistics for Subscriber Sessions and Service Sessions (C-Web Interface)

Purpose View SNMP statistics about subscriber sessions and service sessions.

Action 1. Click **Monitor>SAE >Statistics>Sessions**.

The Statistics/Sessions pane displays statistics for subscriber sessions and service sessions.

The screenshot shows the Juniper C-Web Interface. The top navigation bar includes 'Monitor', 'Configure', 'Diagnose', and 'Manage'. The user is logged in as 'admin'. The left sidebar menu has 'SAE' highlighted. The main content area is titled 'Statistics / Sessions'. It features a 'Slot' input field with a value of '0' and an 'OK' button. A tooltip next to the input field states: 'Display SAE information for a specified slot. Value: Currently the chassis has only one slot. The valid value is 0. Default: 0'. The footer shows the copyright notice for Juniper Networks, Inc. (2007) and the Juniper logo.

2. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for specific devices.
3. Click **OK**.

The Statistics/Sessions pane displays statistics for subscriber sessions and service sessions.

Related Documentation

- [Configuring SAE Properties for Global Default SNMP Communities for Use with JunosE Routers and Devices Running Junos OS](#)
- [Viewing SNMP Statistics for Devices \(C-Web Interface\) on page 161](#)
- [Viewing SNMP Statistics for Specific Devices \(C-Web Interface\) on page 162](#)

Monitoring and Troubleshooting the NIC (SRC CLI)

- [SRC CLI Commands to View Statistics About NIC Operations on page 165](#)
- [Viewing Statistics for the NIC Process \(SRC CLI\) on page 166](#)
- [Viewing Statistics for a NIC Host \(SRC CLI\) on page 167](#)
- [Viewing Statistics for NIC Resolvers \(SRC CLI\) on page 167](#)
- [Viewing Statistics for NIC Agents \(SRC CLI\) on page 168](#)
- [SRC CLI Commands to View NIC Resolution Data on page 170](#)
- [Viewing Data for NIC Resolvers \(SRC CLI\) on page 170](#)
- [Viewing Data for NIC Agents \(SRC CLI\) on page 171](#)
- [Troubleshooting NIC Data Resolution \(SRC CLI\) on page 173](#)

SRC CLI Commands to View Statistics About NIC Operations

You can view statistics for the NIC process and for various NIC components. [Table 23 on page 165](#) lists the commands you use to view NIC statistics.

Table 23: Commands to Display NIC Statistics

Command	Output Displayed
show nic statistics	All NIC statistics. The output for this command includes the output for the other show nic statistics commands.
show nic statistics agent	NIC statistics for agents.
show nic statistics host	NIC statistics for a NIC host.
show nic statistics process	NIC statistics for the NIC process.
show nic statistics resolver	NIC statistics for resolvers.
show nic statistics slot	All NIC statistics for a specified slot. The output for this command includes the output for the show nic statistics agent , show nic statistics host , show nic statistics process , and show nic statistics resolver commands.

- Related Documentation**
- [Configuring the NIC \(SRC CLI\)](#)
 - [Locating Subscriber Management Information](#)
 - [Viewing Statistics for the NIC Process \(SRC CLI\) on page 166](#)
 - [Viewing Statistics for a NIC Host \(SRC CLI\) on page 167](#)
 - [SRC CLI Commands to View NIC Resolution Data on page 170](#)

Viewing Statistics for the NIC Process (SRC CLI)

Purpose View statistics for the NIC process.

Action user@host> `show nic statistics process`

Component Statistics

Component Name process

Heap in use 456194 bytes (87%)

Heap limit 524288 bytes

Threads 42

Up time 747848 seconds since Wed Jan 31 19:35:57 EST 2007

Meaning [Table 24 on page 166](#) describes the output fields for the `show nic statistics process` command. Output fields are listed in the order in which they appear.

Table 24: Output Fields for show nic statistics process

Field Name	Field Description
Component name	Name of component—process indicates the NIC process.
Heap in use	Heap size allocated by the Java Virtual Machine. The percentage indicates the percentage of the heap in use. We recommend that if the percent in use is more than 90% additional heap be allocated for the NIC.
Heap limit	Size of Java heap configured for the NIC.
Threads	Number of threads in use.
Up time	Length of time NIC has been running on the system. Includes the date and time at which NIC was last started.

- Related Documentation**
- [Configuring the NIC \(SRC CLI\)](#)
 - [Viewing Host Process Statistics \(C-Web Interface\) on page 176](#)
 - [Viewing Statistics for a NIC Host \(SRC CLI\) on page 167](#)
 - [Viewing Statistics for NIC Resolvers \(SRC CLI\) on page 167](#)
 - [Viewing Statistics for NIC Agents \(SRC CLI\) on page 168](#)

Viewing Statistics for a NIC Host (SRC CLI)

Purpose View statistics for a NIC host.

Action `user@host> show nic statistics host`

```

Component Statistics
Component Name           /hosts
Number of Components Restart 0
Number of No Match Resolutions 0
Number of Resolution Errors 0
Number of Resolutions      0

```

Meaning [Table 25 on page 167](#) describes the output fields for the `show nic statistics host` command. Output fields are listed in the order in which they appear.

Table 25: Output Fields for show nic statistics test

Field Name	Field Description
Component name	Name of component—/hosts indicates NIC host. A specific host has the format <code>/hosts/ hostname</code> .
Number of Components Restart	Number of NIC resolvers and agents that have restarted in the host.
Number of No Match Resolutions	Number of resolution requests that did not return data.
Number of Resolution Errors	Number of errors encountered when processing resolutions requests.
Number of Resolutions	Number of successful data resolutions; for example, the SAE reference for a specified IP address, the login name for a specified IP address, or the SAE reference for a specified login name.

- Related Documentation**
- [Configuring the NIC \(SRC CLI\)](#)
 - [Viewing Host Statistics \(C-Web Interface\) on page 175](#)
 - [Viewing Statistics for the NIC Process \(SRC CLI\) on page 166](#)
 - [Viewing Statistics for NIC Resolvers \(SRC CLI\) on page 167](#)
 - [Viewing Statistics for NIC Agents \(SRC CLI\) on page 168](#)

Viewing Statistics for NIC Resolvers (SRC CLI)

Purpose View statistics for NIC resolvers.

To interpret the statistics for NIC resolvers, make sure that you have a good understanding of the NIC resolutions process.

See Overview of the NIC Resolution Process.

Action `user@host> show nic statistics resolver`

Component Statistics

Component Name /realms/login/A1
Number of Data Sources 0
Resolver Size 0

Component Statistics

Component Name /realms/login/B1
Number of Data Sources 1
Resolver Size 0

Component Statistics

Component Name /realms/login/C1
Number of Data Sources 1
Resolver Size 2140

Component Statistics

Component Name /realms/login/D1
Number of Data Sources 2
Resolver Size 0

Meaning [Table 26 on page 168](#) describes the output fields for the **show nic statistics resolver** command. Output fields are listed in the order in which they appear.

Table 26: Output Fields for show nic statistics resolver

Field Name	Field Description
Component name	Name of a resolver. Resolver names have the format <i>/realms/ realm-name/resolver name</i> .
Number of Data Sources	The number of sources from which the resolver obtains data. A data source can be an agent or another resolver.
Resolver Size	The number of keys (or number of mappings) required to perform this resolution.

Related Documentation

- [Configuring the NIC \(SRC CLI\)](#)
- [Viewing Resolver Statistics \(C-Web Interface\) on page 177](#)
- [Viewing Resolvers \(C-Web Interface\) on page 176](#)
- [Viewing Statistics for the NIC Process \(SRC CLI\) on page 166](#)
- [Viewing Statistics for NIC Agents \(SRC CLI\) on page 168](#)

Viewing Statistics for NIC Agents (SRC CLI)

Purpose To interpret the statistics for NIC agents, make sure that you have a good understanding of the NIC agents.

See Mapping Subscribers to a Managing SAE.

View statistics for NIC agents.

Action user@host> show nic statistics agent

Component Statistics

```
Component Name      /agents/LoginNameVr
Agent Type          Passive
Connection to Data Source Up
Data Size           262141
```

Component Statistics

```
Component Name      /agents/VrSaeId
Agent Type          Active
Connection to Data Source Up
Data Size           2212
```

Component Statistics

```
Component Name      /agents/IpLoginName
Agent Type          Passive
Connection to Data Source Up
Data Size           262141
```

Component Statistics

```
Component Name      /agents/Pool
Agent Type          Active
Connection to Data Source Up
Data Size           3
```

Meaning [Table 27 on page 169](#) describes the output fields for the **show nic statistics agent** command. Output fields are listed in the order in which they appear.

Table 27: Output Fields for show nic statistics agent

Field Name	Field Description
Component name	Name of an agent. Agent names have the format <code>/agents/ agent-name</code> .
Agent Type	Type of agent—active or passive. Active agents publish data whether or not a resolver requests the data. Passive agents provide information only when a resolver requests it.
Connection to Data Source	Whether or not the agent has a connection to its data source; for example, a directory agent to the directory, or an SAE plug-in agent to the CORBA naming server.
Data Size	Number of key to value mappings for the agent.

- Related Documentation**
- [Configuring a NIC Scenario \(SRC CLI\)](#)
 - [Viewing Agents \(C-Web Interface\) on page 178](#)
 - [Viewing Agent Statistics \(C-Web Interface\) on page 179](#)

- [Viewing Statistics for the NIC Process \(SRC CLI\) on page 166](#)
- [Viewing Statistics for NIC Resolvers \(SRC CLI\) on page 167](#)

SRC CLI Commands to View NIC Resolution Data

You can view the data that NIC uses during a resolution. You can view all resolution data, or data for a specified NIC component. [Table 28 on page 170](#) lists the commands you use to view NIC resolution information.

Table 28: Commands to Display NIC Data

Command	Output Displayed
<code>show nic data</code>	All NIC data. The output for this command includes the output for the other <code>show nic data</code> commands.
<code>show nic data maximum-results</code>	All or a specified quantity of NIC resolution data.
<code>show nic data agent</code>	NIC resolution data for a specified agent.
<code>show nic data resolver</code>	NIC resolution data for a specified resolver.
<code>show nic data slot</code>	All NIC data for a specified slot. The output for this command includes the output for the <code>show nic data agent</code> and <code>show nic data resolver</code> commands.

Related Documentation

- [Testing a NIC Resolution \(SRC CLI\)](#)
- [SRC CLI Commands to View Statistics About NIC Operations on page 165](#)
- [Viewing Data for NIC Resolvers \(SRC CLI\) on page 170](#)
- [Viewing Data for NIC Agents \(SRC CLI\) on page 171](#)

Viewing Data for NIC Resolvers (SRC CLI)

Purpose View all NIC resolver data.

To interpret the data for resolvers, make sure that you have a good understanding of the NIC resolution process.

See Overview of the NIC Resolution Process.

Action

```
user@host> show nic data resolver
Component name
/realms/login/C1
Key
Type
Vr
String
default@dw2
```

```

Value
Type
SaeId
String
IOR:
0000000000000003549444C3A736D67742E6A756E697065722E6E65742F7361652F5365727...
41637469766174696F6E456E67696E653A312E30000000000000020000000000000780...
0000000C31302E3232372E362E34330022610000000000226761726B6269742E6B616E6C6...
6E70722E6E65742F736165504F412F5341450000000000200000000000008000000004...
000000010000001C000000000001000100000001050100010001010900000001050100010...
0000002C0000000000000001000000010000001C000000000001000100000001050100010...
0000000105010001...
Key
Type
Vr
String
vr1495@marvin
Value
Type
SaeId
String
...

```

Meaning [Table 29 on page 171](#) describes the output fields for the **show nic data resolver** command. Output fields are listed in the order in which they appear.

Table 29: Output Fields for show nic data resolver

Field Name	Field Description
Component name	Name of a resolver. Resolver names have the format <i>/realms/ realm-name/resolver name</i> .
Key	Data type and value of a NIC key. The value is the actual value of the NIC key, not the NIC value to which the key maps.
Value	Data type and value of the NIC value that maps to the associated NIC key.

- Related Documentation**
- [Viewing Statistics for NIC Resolvers \(SRC CLI\) on page 167](#)
 - [Viewing Resolvers \(C-Web Interface\) on page 176](#)
 - [Viewing Resolver Statistics \(C-Web Interface\) on page 177](#)
 - [Viewing Data for NIC Agents \(SRC CLI\) on page 171](#)

Viewing Data for NIC Agents (SRC CLI)

Purpose To interpret the data for agents, make sure that you have a good understanding of the NIC resolution process.

See Overview of the NIC Resolution Process.

View all NIC resolver data.

Action user@host> show nic data agent

```

Component name
/agents/LoginNameVr
Key
  Type
Ip
  String
192.170.179.0
Value
  Type
Vr
  String
vorbis-13@prsim
Key
  Type
Ip
  String
192.170.179.3
Value
  Type
Vr
  String
vorbis-13@prsim
...
Key
  Type
Vr
  String
default@sys1
Value
  Type
SaeId
  String
IOR:
000000000000003549444C3A736D67742E6A756E697065722E6E65742F7361652F53657276696365
41637469766174696F6E456E67696E653A312E300000000000000200000000000007800010200
0000000C31302E3232372E362E343300226100000000000226761726B6269742E6B616E6C61622E6A
6E70722E6E65742F736165504F412F5341450000000000200000000000008000000004A414300
000000010000001C0000000000010001000000010501000100010109000000010501000100000001
0000002C0000000000000001000000010000001C0000000000010001000000010501000100010109
0000000105010001

```

Meaning [Table 30 on page 172](#) describes the output fields for the **show nic data agent** command. Output fields are listed in the order in which they appear.

Table 30: Output Fields for show nic data agent

Field Name	Field Description
Component name	Name of an agent. Agent names have the format <code>/agents/ agent-name</code> .
Key	Data type and value of a NIC key. The value is the actual value of the NIC key, not the NIC value to which the key maps.
Value	Data type and value of the NIC value that maps to the associated NIC key.

- Related Documentation**
- [Viewing Statistics for NIC Agents \(SRC CLI\) on page 168](#)
 - [Viewing Agents \(C-Web Interface\) on page 178](#)
 - [Viewing Agent Statistics \(C-Web Interface\) on page 179](#)
 - [Viewing Data for NIC Resolvers \(SRC CLI\) on page 170](#)

Troubleshooting NIC Data Resolution (SRC CLI)

Problem The NIC does not resolve a request.

Solution Troubleshooting NIC data resolution is a complex task that requires a good understanding of how NIC operates, how it resolves resolution requests, and how the NIC configuration scenario that you are using performs resolutions.

This topic provides high-level troubleshooting information. For further assistance troubleshooting NIC operation and NIC resolutions, contact the Juniper Technical Support Center.

Troubleshoot NIC operation:

1. Make sure that the heap size configured for NIC is adequate and that the process is up:

```
user@host> show nic statistics process
```

```
Component Statistics
Component Name process
Heap in use    456194 bytes (87%)
Heap limit    524288 bytes
Threads       42
Up time       747848 seconds since Wed Jan 31 19:35:57 EST 2007
```

2. Determine whether there are any NIC resolution errors and whether NIC successfully completed any resolution requests:

```
user@host> show nic statistics host
```

```
Component Statistics
Component Name           /hosts
Number of Components Restart  0
Number of No Match Resolutions 0
Number of Resolution Errors   0
Number of Resolutions        0
```

3. Test the resolution process by using the **test nic resolve** command.

See [Configuring the NIC \(SRC CLI\)](#).

If you are unsure whether NIC is resolving resolution requests, view data about those requests to see whether NIC is receiving data.

1. Verify that NIC is receiving data by running the **show nic data resolver** command.

See [“Viewing Data for NIC Resolvers \(SRC CLI\)” on page 170](#).

For each resolver, which is identified by a component name such as `/realms/login/C1`, the output should show a value, such as `default@sys1` for the key `Vr`, and the NIC value for that key such as the IOR that identifies an SAE.

2. If NIC is not receiving data, determine which agent or agents are not receiving data by running the **show nic data agent** command.

See [“Viewing Data for NIC Agents \(SRC CLI\)” on page 171](#).

3. Review your NIC configuration to make sure that NIC is configured correctly by running the **show** command for the NIC configuration scenario. For example:

```
[edit shared nic scenario OnePop]
user@host# show
```

**Related
Documentation**

- Overview of the NIC Resolution Process
- NIC Configuration Scenarios

CHAPTER 18

Monitoring the NIC (C-Web Interface)

- Viewing Hosts (C-Web Interface) on page 175
- Viewing Resolvers (C-Web Interface) on page 176
- Viewing Agents (C-Web Interface) on page 178

Viewing Hosts (C-Web Interface)

You can view statistics for hosts and the host process by:

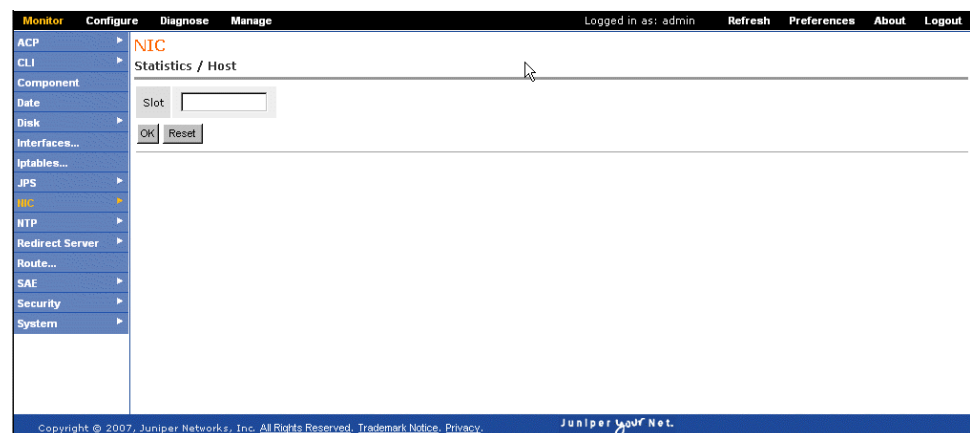
- Viewing Host Statistics (C-Web Interface) on page 175
- Viewing Host Process Statistics (C-Web Interface) on page 176

Viewing Host Statistics (C-Web Interface)

Purpose View NIC host statistics.

Action 1. Click **Monitor>NIC>Statistics>Host**.

The Statistics/Host pane appears.



2. In the Slot box, enter the number of the slot for which you want to display host statistics.
3. Click **OK**.

The Statistics/Host pane displays the properties for the host.

- Related Documentation**
- [Configuring the NIC \(C-Web Interface\)](#)
 - [Viewing Host Process Statistics \(C-Web Interface\) on page 176](#)
 - [Viewing Statistics for a NIC Host \(SRC CLI\) on page 167](#)

Viewing Host Process Statistics (C-Web Interface)

Purpose View NIC host process statistics.

Action 1. Click **Monitor>NIC>Statistics>Process**.

The Statistics/Process pane appears.



2. In the Slot box, enter the number of the slot for which you want to display host process statistics.
3. Click **OK**.

The Statistics/Process pane displays the statistics for the host process.

- Related Documentation**
- [Configuring the NIC \(C-Web Interface\)](#)
 - [Viewing Host Statistics \(C-Web Interface\) on page 175](#)
 - [Viewing Statistics for the NIC Process \(SRC CLI\) on page 166](#)

Viewing Resolvers (C-Web Interface)

You can view resolvers and monitor resolver statistics (C-Web Interface) by:

- [Viewing Resolvers \(C-Web Interface\) on page 176](#)
- [Viewing Resolver Statistics \(C-Web Interface\) on page 177](#)

Viewing Resolvers (C-Web Interface)

Purpose View information about a resolver.

Action 1. Click **Monitor>NIC>Data>Resolver**.

The Data/Resolver pane appears.

The screenshot shows the Juniper C-Web Interface. The top navigation bar includes 'Monitor', 'Configure', 'Diagnose', and 'Manage'. The 'Monitor' tab is selected, and the left sidebar shows a tree view with 'NIC' expanded. The main content area is titled 'Data / Resolver' and contains a form with the following fields:

- Maximum Results:
- Name:
- Slot:

At the bottom of the form are 'OK' and 'Reset' buttons. The footer of the interface displays 'Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice. Privacy.' and the Juniper logo.

2. In the Maximum Results box, enter the maximum number of results that you want to receive.
3. In the Name box, enter the name of the resolver for which you want to view data.
4. In the Slot box, enter the number of the slot for which you want to display resolver data.
5. Click **OK**.

The Data/Resolver pane displays the properties for the resolver.

Related Documentation

- [Configuring the NIC \(C-Web Interface\)](#)
- [Viewing Resolver Statistics \(C-Web Interface\) on page 177](#)
- [Viewing Statistics for NIC Resolvers \(SRC CLI\) on page 167](#)
- [Viewing Data for NIC Resolvers \(SRC CLI\) on page 170](#)

Viewing Resolver Statistics (C-Web Interface)

Purpose View statistics about resolvers.

Action 1. Click **Monitor>NIC>Statistics>Resolver**.

The Statistics/Resolver pane appears.

2. In the Name box, enter the name of the resolver for which you want to view statistics.

3. In the Slot box, enter the number of the slot for which you want to display resolver statistics.

4. Click **OK**.

The Statistics/Resolver pane displays the statistics for the resolver.

Related Documentation

- [Configuring the NIC \(C-Web Interface\)](#)
- [Viewing Resolvers \(C-Web Interface\) on page 176](#)
- [Viewing Statistics for NIC Resolvers \(SRC CLI\) on page 167](#)
- [Viewing Data for NIC Resolvers \(SRC CLI\) on page 170](#)

Viewing Agents (C-Web Interface)

You can view agent properties or agent statistics with the C-Web interface by:

- [Viewing Agents \(C-Web Interface\) on page 178](#)
- [Viewing Agent Statistics \(C-Web Interface\) on page 179](#)

Viewing Agents (C-Web Interface)

Purpose View information about an agent.

- Action** 1. Click **Monitor>NIC>Data>Agent**.

The Data/Agent pane appears.

2. In the Maximum Results box, enter the maximum number of results that you want to receive.
3. In the Name box, enter the name of the agent for which you want to view data.
4. In the Slot box, enter the number of the slot for which you want to display agent data.
5. Click **OK**.

The Data/Agent pane displays the properties for the agent.

Related Documentation

- [Configuring a NIC Scenario \(C-Web Interface\)](#)
- [Viewing Data for NIC Agents \(SRC CLI\) on page 171](#)
- [Viewing Agent Statistics \(C-Web Interface\) on page 179](#)
- [Viewing Statistics for NIC Agents \(SRC CLI\) on page 168](#)

Viewing Agent Statistics (C-Web Interface)

Purpose View statistics for an agent.

Action 1. Click **Monitor>NIC>Statistics>Agent**.

The Statistics/Agent pane appears.

2. In the Name box, enter the name of the agent for which you want to view statistics.
3. In the Slot box, enter the number of the slot for which you want to display agent statistics.
4. Click **OK**.

The Statistics/Agent pane displays the properties for the agent.

Related Documentation

- [Configuring a NIC Scenario \(C-Web Interface\)](#)
- [Viewing Data for NIC Agents \(SRC CLI\) on page 171](#)
- [Viewing Agents \(C-Web Interface\) on page 178](#)
- [Viewing Statistics for NIC Agents \(SRC CLI\) on page 168](#)

Monitoring NTP (SRC CLI)

- [Viewing NTP Peers \(SRC CLI\) on page 181](#)
- [Viewing Statistics for NTP \(SRC CLI\) on page 182](#)
- [Viewing Internal Variables for NTP \(SRC CLI\) on page 182](#)

Viewing NTP Peers (SRC CLI)

Purpose View a list of NTP peers with the SRC CLI.

Action `user@host> show ntp associations`

remote	local	st	poll	reach	delay	offset	disp
=====							
*myserver.jnpr.n	192.0.7.46	3	1024	377	0.00038	-0.000573	0.12178

Meaning [Table 31 on page 181](#) describes the output fields for the **show ntp associations** command. Output fields are listed in the approximate order in which they appear.

Table 31: Output Fields for show ntp associations command

remote	Address or name of the remote NTP peer
local	Address or name used by NTP on the local system
st	Stratum of the remote peer
poll	Polling interval, in seconds
reach	Reachability register, in octal
delay	Current estimated delay of the peer, in milliseconds
offset	Current estimated offset of the peer, in milliseconds
disp	Current estimated dispersion of the peer, in milliseconds

- Related Documentation**
- [Configuring an NTP Peer on a C Series Controller \(SRC CLI\)](#)
 - [Viewing Statistics for NTP \(SRC CLI\) on page 182](#)

- [Viewing Internal Variables for NTP \(SRC CLI\) on page 182](#)
- [Viewing NTP Peers \(C-Web Interface\) on page 185](#)

Viewing Statistics for NTP (SRC CLI)

Purpose View statistics for NTP with the SRC CLI.

Action

```
user@host> show ntp statistics
time since restart:    2371617
time since reset:      2371617
packets received:      38765
packets processed:     2573
current version:       38761
previous version:      0
bad version:           0
access denied:         36188
bad length or format:  0
bad authentication:    0
rate exceeded:         0
```

- Related Documentation**
- [Configuring NTP on a C Series Controller](#)
 - [Viewing NTP Peers \(SRC CLI\) on page 181](#)
 - [Viewing Statistics for NTP \(C-Web Interface\) on page 186](#)
 - [Viewing NTP Status \(C-Web Interface\) on page 186](#)

Viewing Internal Variables for NTP (SRC CLI)

Purpose View information about internal variables for NTP with the SRC CLI:

Action

```
user@host> show ntp status
system peer:          menemsha.jnpr.net
system peer mode:     client
leap indicator:       00
stratum:              4
precision:            -20
root distance:        0.02245 s
root dispersion:      0.07689 s
reference ID:         [10.227.2.100]
reference time:       c922b152.86dd0529 Thu, Dec  7 2006 10:27:14.526
system flags:         auth monitor ntp kernel stats
jitter:              0.000183 s
stability:            1.728 ppm
broadcastdelay:       0.003998 s
authdelay:            0.000000 s
```

- Related Documentation**
- [Viewing NTP Peers \(SRC CLI\) on page 181](#)
 - [Viewing Statistics for NTP \(SRC CLI\) on page 182](#)
 - [Viewing NTP Peers \(C-Web Interface\) on page 185](#)

- [Viewing Statistics for NTP \(C-Web Interface\) on page 186](#)
- [Viewing NTP Status \(C-Web Interface\) on page 186](#)

CHAPTER 20

Monitoring NTP (C-Web Interface)

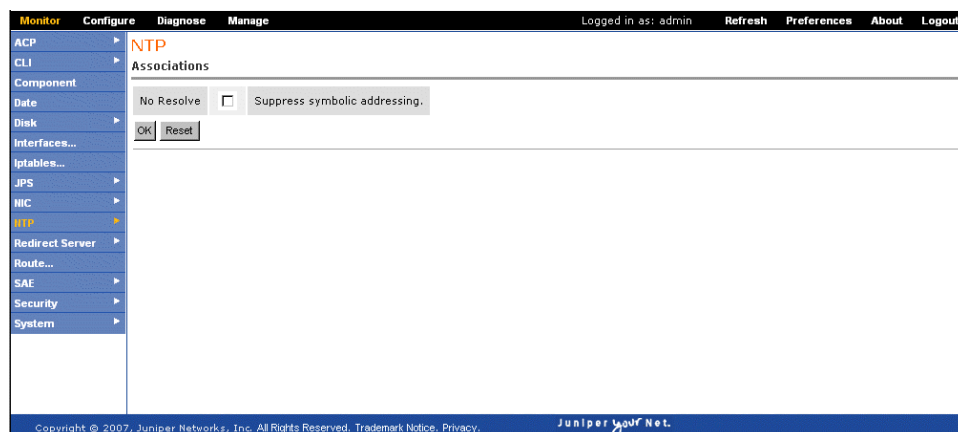
- [Viewing NTP Peers \(C-Web Interface\) on page 185](#)
- [Viewing Statistics for NTP \(C-Web Interface\) on page 186](#)
- [Viewing NTP Status \(C-Web Interface\) on page 186](#)

Viewing NTP Peers (C-Web Interface)

Purpose View a list of NTP peers.

Action 1. Click **Monitor>NTP>Associations**.

The Associations pane appears.



2. To suppress symbolic addressing, select the **No Resolve** box.
3. Click **OK**.

The Associations pane displays the list of NTP peers.

Related Documentation

- [Configuring an NTP Peer for a C Series Controller \(C-Web Interface\)](#)
- [Viewing NTP Peers \(SRC CLI\) on page 181](#)
- [Viewing Statistics for NTP \(C-Web Interface\) on page 186](#)
- [Viewing NTP Status \(C-Web Interface\) on page 186](#)

Viewing Statistics for NTP (C-Web Interface)

Purpose Display statistics for NTP.

Action 1. Click **Monitor>NTP>Statistics**.

The Statistics pane appears.



2. To suppress symbolic addressing, select the **No Resolve** box.

3. Click **OK**.

The Statistics pane displays statistics for NTP.

Related Documentation

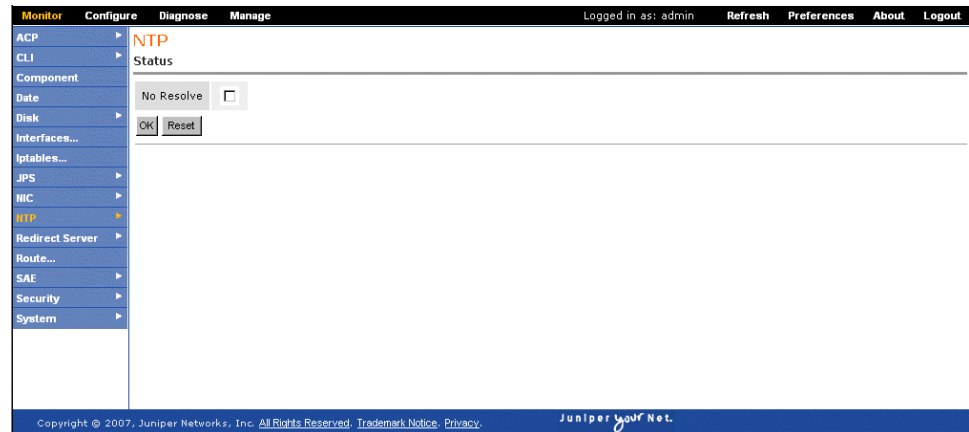
- [Specifying a Basic NTP Configuration on a C Series Controller \(C-Web Interface\)](#)
- [Viewing Statistics for NTP \(SRC CLI\) on page 182](#)
- [Viewing NTP Peers \(C-Web Interface\) on page 185](#)
- [Viewing NTP Status \(C-Web Interface\) on page 186](#)

Viewing NTP Status (C-Web Interface)

Purpose Display status for NTP.

Action 1. Click **Monitor>NTP>Status**.

The Status pane appears.



2. To suppress symbolic addressing, select the **No Resolve** box.
3. Click **OK**.

The Status pane displays NTP status.

Related Documentation

- [Viewing NTP Peers \(SRC CLI\) on page 181](#)
- [Viewing Statistics for NTP \(SRC CLI\) on page 182](#)
- [Viewing Internal Variables for NTP \(SRC CLI\) on page 182](#)
- [Viewing NTP Peers \(C-Web Interface\) on page 185](#)
- [Viewing Statistics for NTP \(C-Web Interface\) on page 186](#)

Monitoring Redirect Server (SRC CLI)

- [Viewing Statistics for the Redirect Server \(SRC CLI\) on page 189](#)
- [Viewing Statistics About Filtered Traffic \(SRC CLI\) on page 189](#)

Viewing Statistics for the Redirect Server (SRC CLI)

Purpose View statistics for redirect server.

Action user@host> **show redirect-server statistics**

```
Redirect Server
Uptime: 1270724.713 s
Accepted Requests: 25
Rejected Requests: 0
User limit leaky buckets: 0
User limits reached: 0
Global limits reached: 0
```

- Related Documentation**
- [Configuring the Redirect Server \(SRC CLI\)](#)
 - [Viewing Statistics About Filtered Traffic \(SRC CLI\) on page 189](#)
 - [Viewing Statistics for the Redirect Server \(C-Web Interface\) on page 191](#)
 - [Overview of Traffic Redirection](#)

Viewing Statistics About Filtered Traffic (SRC CLI)

Purpose You can obtain information about the packets filtered on a C Series Controller by accessing statistics for the iptables Linux tool. You can also reset the counters for this tool.

Action To view information about packet filtering on a C Series Controller:

```
user@host> show iptables <nat | filter | mangle> <reset-counters>
```

where

- nat—Displays information for the nat table for the iptables tool. The nat table provides rules for rewriting packet addresses.
- filter—Displays information for the filter table for the iptables tool. The filter table provides rules for defining packet filters.

- **mangle**—Displays information for the mangle table for the iptables tool. The mangle table provides rules for adjusting packet options, such as quality of service.

For example:

```
user@host> show iptables

Chain INPUT (policy ACCEPT 25M packets, 9401M bytes)
 pkts bytes target    prot opt in     out     source
destination
Chain FORWARD (policy ACCEPT 0 packets, 0 bytes)
 pkts bytes target    prot opt in     out     source
destination

Chain OUTPUT (policy ACCEPT 24M packets, 4506M bytes)
 pkts bytes target    prot opt in     out     source
destinationreset-counters
```

To reset the values in the output for the **show iptables** command:

```
user@host> show iptables reset counters
```

Related Documentation

- [Configuring the Redirect Server \(SRC CLI\)](#)
- [Defining Traffic to Transmit to the Redirect Server \(SRC CLI\)](#)
- [Viewing Statistics for the Redirect Server \(SRC CLI\) on page 189](#)
- [Viewing Information for Filtered Traffic \(C-Web Interface\) on page 192](#)
- [Overview of Traffic Redirection](#)

CHAPTER 22

Monitoring the Redirect Server and Filtered Traffic (C-Web Interface)

- [Viewing Statistics for the Redirect Server \(C-Web Interface\) on page 191](#)
- [Viewing Information for Filtered Traffic \(C-Web Interface\) on page 192](#)

Viewing Statistics for the Redirect Server (C-Web Interface)

Purpose View statistics for the redirect server.

Action 1. Click **Monitor>Redirect Server>Statistics**.

The Statistics pane appears.



2. Select a style from the Output Style list.
3. Click **OK**.

The Statistics pane displays the redirect server statistics.

Related Documentation

- [Configuring General Properties for the Redirect Server \(C-Web Interface\)](#)
- [Configuring the Redirect Server \(C-Web Interface\)](#)
- [Viewing Statistics for the Redirect Server \(SRC CLI\) on page 189](#)
- [Viewing Information for Filtered Traffic \(C-Web Interface\) on page 192](#)

- Overview of Traffic Redirection

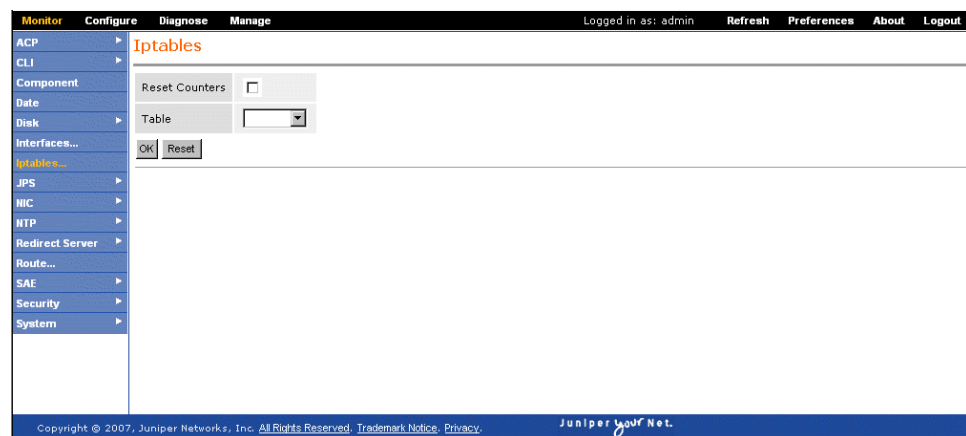
Viewing Information for Filtered Traffic (C-Web Interface)

Purpose View information about filtered traffic with the **iptables Linux** tool when you are using C-Web to monitor the C Series Controller.

Action To view information about the filtered traffic:

1. Click **Monitor>Iptables**.

The Iptables pane appears.



2. Select the type of table that you want to display from the Table list:
 - nat—Displays information for the iptables NAT table
 - filter—Displays information for the iptables filter table
 - mangle—Displays information for the iptables mangle table
3. Select the **Reset Counters** check box to reset the counters of items in the output.
4. Click **OK**.

The Iptables pane displays information about filtered traffic.

Related Documentation

- Defining Traffic to Transmit to the Redirect Server (C-Web Interface)
- Configuring the Redirect Server (C-Web Interface)
- [Viewing Statistics About Filtered Traffic \(SRC CLI\) on page 189](#)
- [Viewing Statistics for the Redirect Server \(C-Web Interface\) on page 191](#)
- Overview of Traffic Redirection

Troubleshooting Network Connectivity (SRC CLI)

- [Overview of Commands to Troubleshoot Connections to Remote Hosts on page 193](#)
- [Testing Connectivity to Remote Hosts \(SRC CLI\) on page 193](#)
- [Viewing the Route Information \(SRC CLI\) on page 194](#)
- [Viewing Routing Table Information \(SRC CLI\) on page 194](#)
- [Viewing Interface Information \(SRC CLI\) on page 195](#)

Overview of Commands to Troubleshoot Connections to Remote Hosts

If you are troubleshooting problems with the SRC software that might be caused by connectivity problems to remote hosts, you can use the following commands:

- **ping**—Test connectivity to a remote host.
- **tracert**—Display the route from the local host to a remote host and back.
- **show interfaces**—Display information about system interfaces.
- **show route**—Display information from the system routing table.

Related Documentation

- [Testing Connectivity to Remote Hosts \(SRC CLI\) on page 193](#)
- [Viewing the Route Information \(SRC CLI\) on page 194](#)
- [Viewing Routing Table Information \(SRC CLI\) on page 194](#)
- [Viewing Interface Information \(SRC CLI\) on page 195](#)

Testing Connectivity to Remote Hosts (SRC CLI)

Purpose Test connectivity to a remote host.

Action

```
user@host> ping
PING 10.227.7.45 (10.227.7.45) 56(84) bytes of data.
64 bytes from 10.227.7.45: icmp_seq=0 ttl=63 time=0.560 ms
64 bytes from 10.227.7.45: icmp_seq=1 ttl=63 time=0.613 ms
64 bytes from 10.227.7.45: icmp_seq=2 ttl=63 time=0.641 ms
64 bytes from 10.227.7.45: icmp_seq=3 ttl=63 time=0.653 ms
```

```
64 bytes from 10.227.7.45: icmp_seq=4 ttl=63 time=0.651 ms
64 bytes from 10.227.7.45: icmp_seq=5 ttl=63 time=0.418 ms
64 bytes from 10.227.7.45: icmp_seq=6 ttl=63 time=0.440 ms
64 bytes from 10.227.7.45: icmp_seq=7 ttl=63 time=0.454 ms
64 bytes from 10.227.7.45: icmp_seq=8 ttl=63 time=0.466 ms
64 bytes from 10.227.7.45: icmp_seq=9 ttl=63 time=0.478 ms
64 bytes from 10.227.7.45: icmp_seq=10 ttl=63 time=0.488 ms
```

Ctrl-C

```
--- 10.227.7.45 ping statistics ---
94 packets transmitted, 94 received, 0% packet loss, time 93038ms
rtt min/avg/max/mdev = 0.418/0.560/0.791/0.089 ms, pipe 2
```

For information about all the options for the **ping** command, see the *SRC PE CLI Command Reference*.

- Related Documentation**
- [Viewing the Route Information \(SRC CLI\) on page 194](#)
 - [Viewing Routing Table Information \(SRC CLI\) on page 194](#)
 - [Viewing Interface Information \(SRC CLI\) on page 195](#)
 - [Overview of Commands to Troubleshoot Connections to Remote Hosts on page 193](#)

Viewing the Route Information (SRC CLI)

Purpose You can use the **traceroute** command to get information about the hops between the local system and a remote host.

Action To view route information:

```
user@host> traceroute 192.2.7.48
traceroute to 192.2.7.48 (192.2.7.48), 30 hops max, 46 byte packets
 1 host (192.2.7.45) 3000.716 ms !H 3000.733 ms !H 3001.272 ms !H
```

For information about all the options for the **traceroute** command, see the *SRC PE CLI Command Reference*.

- Related Documentation**
- [Viewing Routing Table Information \(SRC CLI\) on page 194](#)
 - [Viewing Interface Information \(SRC CLI\) on page 195](#)
 - [Testing Connectivity to Remote Hosts \(SRC CLI\) on page 193](#)
 - [Overview of Commands to Troubleshoot Connections to Remote Hosts on page 193](#)

Viewing Routing Table Information (SRC CLI)

Purpose You can display brief or detailed information about the route from the local system to a remote host.

Action To view brief route information:

```
user@host> show route
```

```

Kernel IP routing table
Destination      Gateway         Genmask         Flags   MSS Window  irtt Iface
192.2.2.0        ' ' ' ' ' ' '* 255.255.255.0   U       0    0    0   eth0
default          src1ab1.my1ab.  0.0.0.0         UG      0    0    0   eth0

```

To view detailed route information:

```
user@host> show route detail
```

```

Kernel IP routing table
Destination      Gateway         Genmask         Flags Metric Ref    Use Iface MSS Window irtt
192.2.2.0        ' ' ' ' ' ' '* 255.255.255.0   U     0    0    0   eth0 ' ' ' '0 0 0
default          src1ab1.my1ab.  0.0.0.0         UG    0    0    0   eth0 ' ' ' '0 0 0

```

The detailed output includes the additional Metric, Ref, and Use fields.

- Related Documentation**
- [Viewing Information About the Routing Table \(C-Web Interface\) on page 197](#)
 - [Viewing the Route Information \(SRC CLI\) on page 194](#)
 - [Viewing Interface Information \(SRC CLI\) on page 195](#)
 - [Testing Connectivity to Remote Hosts \(SRC CLI\) on page 193](#)
 - [Overview of Commands to Troubleshoot Connections to Remote Hosts on page 193](#)

Viewing Interface Information (SRC CLI)

Purpose You can view information about all system interfaces, or about a specified interface.

Action To view information about all system interfaces:

```

user@host> show interfaces

eth0      Link encap:Ethernet  HWaddr 00:30:48:55:B6:FC
          inet addr:10.227.6.42  Bcast:10.227.6.255  Mask:255.255.255.0
          inet6 addr: fe80::230:48ff:fe55:b6fc/64 Scope:Link
          UP BROADCAST RUNNING MULTICAST  MTU:1500  Metric:1
          RX packets:482467 errors:0 dropped:0 overruns:0 frame:0
          TX packets:57573 errors:0 dropped:0 overruns:0 carrier:0
          collisions:0 txqueuelen:100
          RX bytes:38147790 (36.3 MiB)  TX bytes:4396018 (4.1 MiB)
          Base address:0xcc00 Memory:fc9c0000-fc9e0000

eth1      Link encap:Ethernet  HWaddr 00:30:48:55:B6:FD
          BROADCAST MULTICAST  MTU:1500  Metric:1
          RX packets:0 errors:0 dropped:0 overruns:0 frame:0
          TX packets:0 errors:0 dropped:0 overruns:0 carrier:0
          collisions:0 txqueuelen:1000
          RX bytes:0 (0.0 b)  TX bytes:0 (0.0 b)
          Base address:0xc800 Memory:fc9a0000-fc9c0000

lo        Link encap:Local Loopback
          inet addr:127.0.0.1  Mask:255.0.0.0
          inet6 addr: ::1/128 Scope:Host
          UP LOOPBACK RUNNING  MTU:16436  Metric:1
          RX packets:1946394 errors:0 dropped:0 overruns:0 frame:0
          TX packets:1946394 errors:0 dropped:0 overruns:0 carrier:0
          collisions:0 txqueuelen:0
          RX bytes:260604464 (248.5 MiB)  TX bytes:260604464 (248.5 MiB)

```

```
lo:1      Link encap:Local Loopback
          inet addr:192.168.254.1  Mask:255.255.255.0
          UP LOOPBACK RUNNING  MTU:16436  Metric:1

sit0      Link encap:IPv6-in-IPv4
          NOARP  MTU:1480  Metric:1
          RX packets:0 errors:0 dropped:0 overruns:0 frame:0
          TX packets:0 errors:0 dropped:0 overruns:0 carrier:0
          collisions:0 txqueuelen:0
          RX bytes:0 (0.0 b)  TX bytes:0 (0.0 b)
```

**Related
Documentation**

- [Viewing Information About System Interfaces \(C-Web Interface\) on page 198](#)
- [Viewing the Route Information \(SRC CLI\) on page 194](#)
- [Viewing Routing Table Information \(SRC CLI\) on page 194](#)
- [Testing Connectivity to Remote Hosts \(SRC CLI\) on page 193](#)
- [Overview of Commands to Troubleshoot Connections to Remote Hosts on page 193](#)

CHAPTER 24

Monitoring Network Connectivity (C-Web Interface)

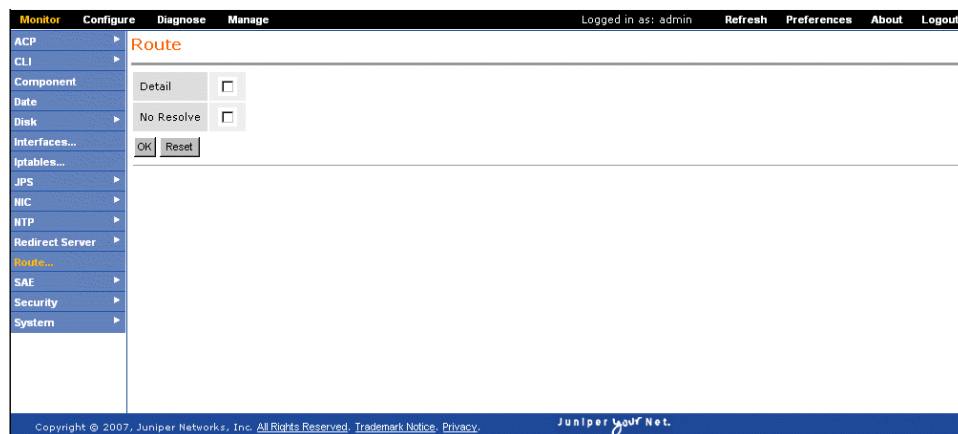
- [Viewing Information About the Routing Table \(C-Web Interface\) on page 197](#)
- [Viewing Information About System Interfaces \(C-Web Interface\) on page 198](#)

Viewing Information About the Routing Table (C-Web Interface)

Purpose View information about the route from the local system to a remote host.

Action 1. Click **Monitor>Route**.

The Route pane appears.



2. To suppress symbolic addressing, select the **No Resolve** box.
3. To display detailed output, select the **Detail** box.
4. Click **OK**.

The Route pane displays the information about the route.

Related Documentation

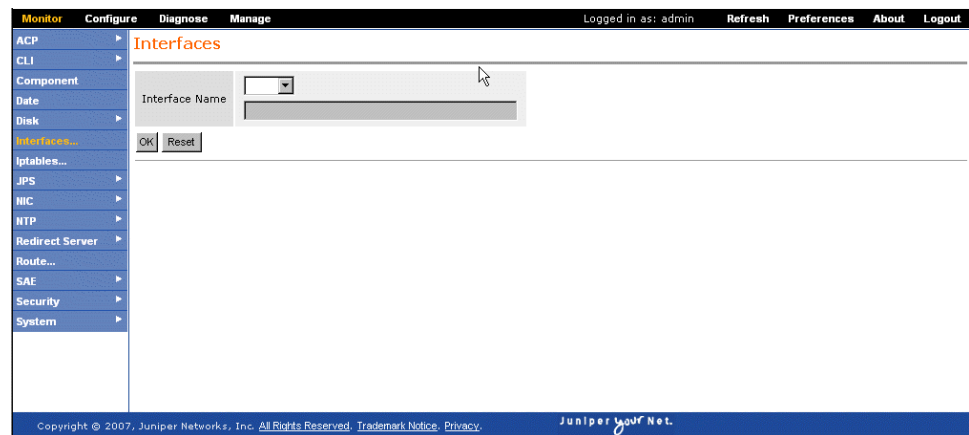
- [Viewing Routing Table Information \(SRC CLI\) on page 194](#)
- [Viewing Information About System Interfaces \(C-Web Interface\) on page 198](#)

Viewing Information About System Interfaces (C-Web Interface)

Purpose View information about all system interfaces.

Action 1. Click **Monitor>Interfaces**.

The Interfaces pane appears.



2. In the Interface name box, enter the name of the interface for which you want to view data.

3. Click **OK**.

The Interfaces pane displays the information about the interface.

- Related Documentation**
- [Viewing Interface Information \(SRC CLI\) on page 195](#)
 - [Viewing Information About the Routing Table \(C-Web Interface\) on page 197](#)

Monitoring Activity for SRC Components

- [Monitoring Activity on C Series Controllers on page 199](#)
- [Collecting Data with the Activity Monitor \(SRC CLI\) on page 200](#)
- [Collecting Data with the Activity Monitor \(C-Web Interface\) on page 202](#)
- [Viewing Graphs \(C-Web Interface\) on page 202](#)
- [Viewing Graphs from a Web Page on page 202](#)

Monitoring Activity on C Series Controllers

The SRC software provides logging support and general statistics for SRC components. The Activity Monitor collects diagnostic information about the state of a component at a specific time and archives this information in one file.

You can collect the following information:

- Log files
- Configuration files
- stdout
- stderr
- Round-robin database (rrd) files generated by the Activity Monitor
- Output from system monitoring commands
- System log files, SAR data files, and other important log files in the system `/var/log` directory

The collected information is in a zipped tarball file that is named in the format **diagnostic-hostname-productname-YYMMDD-HHMMSS.tar.gz**—for example, `diagnostic-atlanta-C2000-20110926-184950.tar.gz`—and is found in the `/opt/UMC/activity/var/diagnostic/` directory. The tarball file contains the *diagnostic-info.log* file, which contains all the operations performed by the command and their success status. If an error occurred during an operation, the error message is logged.

The Activity Monitor can create graphs from the collected data to help determine the state of the SRC component for troubleshooting. You can view the graphs for the components during a specified time in the C-Web interface.

The generated graphs include data about the C Series Controller:

- CPU usage
- Load average
- Memory usage
- Interface traffic

The generated graphs for the SAE include the following data:

- Heap usage
- Service activity
- User activity
- Users and services

The generated graphs for the components include data generated from the MIBs.

- ACP—juniAcpHeapLimit, juniAcpHeapUsed, juniAcpIntfTrackingEvents, juniAcpIgnoredTrackingEvents, juniAcpCongestionPoints, juniAcpVirtualRouters, juniAcpCPUUpdateRcvd, juniAcpUserUpdateRcvd, juniAcpCPActiveUpdate, juniAcpUserActiveUpdate
- License server—juniSdxLicApplEntry
- NIC—juniNicHostHeapLimit, juniNicHostHeapUsed, juniNicHostResolutions, juniNicHostUnmatchedResolutions, juniNicHostResolutionErrors, juniNicHostResolutionTime
- SAE—juniSaeRouterCommonCurConn, juniSdxSaeUserLicenses

**Related
Documentation**

- [Collecting Data with the Activity Monitor \(SRC CLI\) on page 200](#)
- [Collecting Data with the Activity Monitor \(C-Web Interface\) on page 202](#)
- [Viewing Graphs \(C-Web Interface\) on page 202](#)
- [Viewing Graphs from a Web Page on page 202](#)

Collecting Data with the Activity Monitor (SRC CLI)

You can collect data with the Activity Monitor for specific components over a specified time. Before you perform data collection with the Activity Monitor, make sure the Activity Monitor (activity), CLI (cli), and C-Web interface (webadm) components are enabled.

To perform data collection with the Activity Monitor:

- **user@host> request support information**

Some of the information retrieved includes:

- System log messages from the /var/log/messages/* directory.
- The configuration in XML format.

- The host name in the name of the diagnostic file.

To perform data collection for specific components:

- `user@host> request support information component`

where ***component*** is one of the following:

- `acp`—SRC Admission Control Plug-In
- `activity`—Activity Monitor
- `agent`—SNMP agent
- `appsvr`—Application server
- `cli`—SRC CLI
- `diameter`—Diameter application
- `dsa`—Dynamic Service Activator
- `extsubmon`—External Subscriber Monitor
- `ims`—IP multimedia subsystem
- `jdb`—Juniper Networks database
- `jps`—Juniper Policy Server
- `licSvr`—License server
- `nic`—Network information collector
- `redir`—Redirect server
- `sae`—SAE
- `webadm`—C-Web interface

To perform data collection for a specified number of days:

- `user@host> request support information days`

where ***days*** is in the range of 1–36500.

**Related
Documentation**

- [Viewing Graphs \(C-Web Interface\) on page 202](#)
- [Viewing Graphs from a Web Page on page 202](#)
- [Monitoring Activity on C Series Controllers on page 199](#)

Collecting Data with the Activity Monitor (C-Web Interface)

You can collect data with the Activity Monitor for specific components over a specified time. Before you configure data collection for the Activity Monitor, make sure the Activity Monitor (activity), CLI (cli), and C-Web interface (webadm) components are enabled.

To perform data collection with the Activity Monitor:

1. Click **Manage>Request>Support>Information**.

The Support Information pane appears.

2. From the Components list, select the components you want to monitor, and click **OK**.
3. (Optional) Enter the number of days for which you want to collect data, and click **OK**.

Related Documentation

- [Viewing Graphs \(C-Web Interface\) on page 202](#)
- [Viewing Graphs from a Web Page on page 202](#)
- [Monitoring Activity on C Series Controllers on page 199](#)

Viewing Graphs (C-Web Interface)

You can display graphs for components for which the Activity Monitor has collected data.

To display graphs from the Activity Monitor with the C-Web interface:

1. Click **Graphs**.
2. In the side pane, select the component and the graph that you want to display.
The pane for selecting the time period displayed by the graph appears.
3. Select one of the preset values or enter the time range in the From and To boxes, and click **OK**.

The graphs appear.

Related Documentation

- [Collecting Data with the Activity Monitor \(C-Web Interface\) on page 202](#)
- [Viewing Graphs from a Web Page on page 202](#)
- [Monitoring Activity on C Series Controllers on page 199](#)

Viewing Graphs from a Web Page

You can display graphs for components for which the Activity Monitor has collected data from a Web page. Before you display these graphs, make sure the Activity Monitor

(activity) and C-Web interface (webadm) components are enabled. For more secure displays, configure the C-Web interface to use HTTPS and use POST requests.

- [Viewing Graphs for a Preset Time Period from a Web Page on page 203](#)
- [Viewing Graphs for Specified Time Periods from a Web Page on page 204](#)

Viewing Graphs for a Preset Time Period from a Web Page

To display graphs with preset time periods from the Activity Monitor from a Web page:

`http://ip-address/graph?&id=username&pw=password&name=graph-name&time=time-period`

where

- ***ip-address***—IP address of the C Series Controller
- ***username***—Username used to log in to the C Series Controller
- ***password***—Password used to log in to the C Series Controller
- ***graph-name***—Name of graph to display in the format ***<component>-<graph>***, where ***<graph>*** is the name of the graph as specified in the C-Web interface in all lowercase letters with hyphens separating words
- ***time-period***—Period of time that data was collected for display in a graph in the format ***<number><units>***

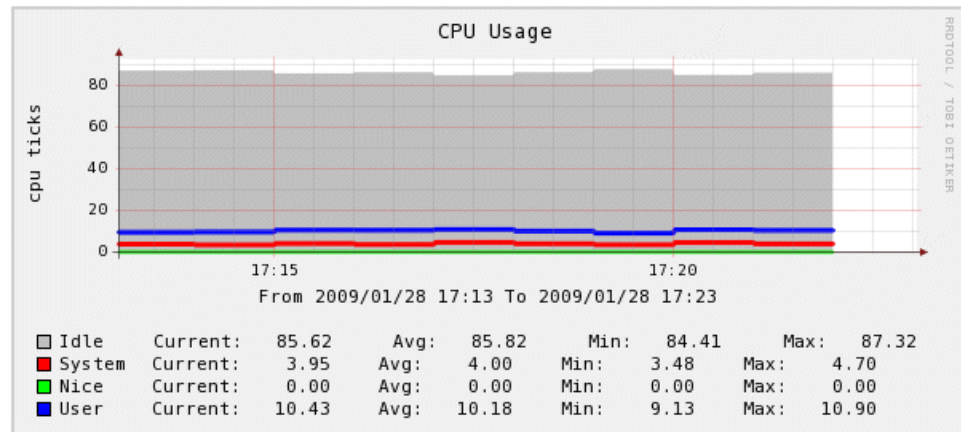
The ***<number>*** is the number of ***<units>***, which are specified as one of the following values:

- m—minutes
- h—hours
- d—days
- w—weeks
- M—months
- y—years

For example, to view the CPU graph for the System component for the past 10 minutes on the C Series Controller called c2000 for the user admin:

`http://c2000/graph?&id=admin&pw=secret&name=system-cpu&time=10m`

The CPU Usage graph appears.



Viewing Graphs for Specified Time Periods from a Web Page

To display graphs for specified time periods from the Activity Monitor from a Web page:

`http://ip-address/graph?&id=username&pw=password&name=graph-name&start=date-time&end=date-time`

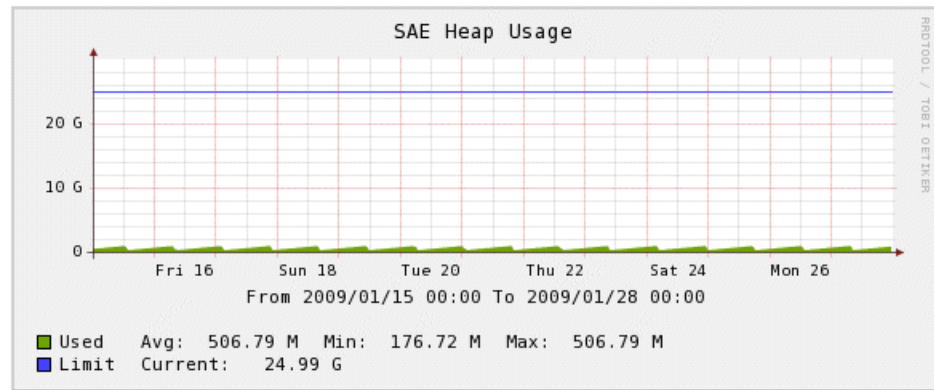
where

- **`ip-address`**—IP address of the C Series Controller
- **`username`**—Username used to log in to the C Series Controller
- **`password`**—Password used to log in to the C Series Controller
- **`graph-name`**—Name of graph to display in the format **`<component>-<graph>`**, where **`<graph>`** is the name of the graph as specified in the C-Web interface in all lowercase letters with hyphens separating words
- **`date-time`**—Date and time that data was collected for display in a graph in the format **`yyyyMMddHHmm`**, where:
 - **`yyyy`**—year
 - **`MM`**—month
 - **`dd`**—day
 - **`HH`**—hour
 - **`mm`**—minute

For example, to view the heap usage graph for the SAE component from January 15 to January 28 on the C Series Controller called c2000 for the user admin:

`http://c2000/graph?&id=admin&pw=secret&name=sae-heap&start=200901150000&end=200901280000`

The SAE Heap Usage graph appears.



Related Documentation

- [Collecting Data with the Activity Monitor \(SRC CLI\) on page 200](#)
- [Collecting Data with the Activity Monitor \(C-Web Interface\) on page 202](#)
- [Viewing Graphs \(C-Web Interface\) on page 202](#)
- [Monitoring Activity on C Series Controllers on page 199](#)

PART 6

Index

- [Index on page 209](#)

Index

A

Activity Monitor	
data collection.....	200, 202
graphs, viewing.....	202
overview.....	199

C

C Series Controllers	
boot messages, viewing	
C-Web interface.....	109
SRC CLI.....	103
interface information.....	195
monitoring	
C-Web interface.....	107
system date, viewing.....	108
system information, viewing	
C-Web interface.....	108
SRC CLI.....	101
C-Web interface	
monitoring options.....	97
conventions	
notice icons.....	xv
text.....	xv
currently active service sessions	
viewing on SAE	
SRC CLI.....	128
customer support.....	xvii
contacting JTAC.....	xvii

D

device drivers	
simulated, configuring.....	35
SRC CLI.....	35
viewing on SAE	
C-Web interface.....	142
SRC CLI.....	116
documentation	
comments on.....	xvii

E

equipment registration	
viewing on SAE	
C-Web interface.....	144
SRC CLI.....	120
event messages. <i>See</i> logging	

F

filtered traffic statistics.....	189, 192
----------------------------------	----------

I

interfaces	
information, viewing	
C-Web interface.....	198
SRC CLI.....	195
iptables Linux tool	
monitoring	
C-Web interface.....	192
SRC CLI.....	189

J

Juniper Networks database	
SNMP information, viewing	
C-Web interface.....	153, 154
Juniper Networks database, viewing	
C-Web interface.....	112, 113

L

license	
viewing on SAE	
C-Web interface.....	141
SRC CLI.....	118
licenses	
SNMP information, viewing	
C-Web interface.....	155, 157
logging	
configuration statements.....	23
configuring component	
SRC CLI.....	24
file folders	
C-Web interface.....	7
file logging, configuring	
SRC CLI.....	24
log files	
rotation.....	20
messages	
categories.....	8
filters.....	7, 19

format.....	27
severity levels.....	18
overview.....	7
system log, configuring	
SRC CLI.....	25
login registration	
viewing on SAE	
C-Web interface.....	145
SRC CLI.....	119

M

manuals	
comments on.....	xvii
MIBs	
Juniper Networks, list.....	70
monitoring with SNMP agent.....	69
monitoring tools	
C-Web interface.....	97
overview.....	3
SRC CLI.....	97

N

network devices	
SNMP information, viewing	
C-Web interface.....	156, 161, 162
Network Time Protocol. See NTP	
NIC (network information collector)	
agents, viewing	
C-Web interface.....	178
SRC CLI.....	168
hosts, viewing	
C-Web interface.....	175
SRC CLI.....	167
monitoring	
C-Web interface.....	175
SRC CLI.....	165
resolution data, troubleshooting.....	173
resolution data, viewing	
C-Web interface.....	176
SRC CLI.....	170, 171
statistics, viewing	
C-Web interface.....	175
SRC CLI.....	166
notice icons.....	xv

NTP (Network Time Protocol)	
monitoring	
C-Web interface.....	185
SRC CLI.....	181, 182
statistics, viewing	
C-Web interface.....	186
SRC CLI.....	182

P

policies	
SNMP information, viewing	
C-Web interface.....	158
viewing on SAE	
C-Web interface.....	141
SRC CLI.....	118
portals, testing.....	39

R

RADIUS statistics	
SNMP information, viewing	
C-Web interface.....	160
redirect server	
statistics, viewing	
C-Web interface.....	191
SRC CLI.....	189
router interfaces	
viewing on SAE	
C-Web interface.....	143
SRC CLI.....	117
routing table, viewing	
C-Web interface.....	197
SRC CLI.....	194

S

SAE (service activation engine)	
configuration, viewing	
SRC CLI.....	115
directory blacklist, viewing	
C-Web interface.....	139
SRC CLI.....	115
SNMP information, viewing	
SRC CLI.....	129
SAE (service activation engine), configuring	
simulated router driver	
C-Web interface.....	37
SRC CLI.....	35

-
- security certificates
 - information, viewing
 - C-Web interface.....110
 - SRC CLI.....105
 - server processes
 - SNMP information, viewing
 - C-Web interface.....159
 - service sessions
 - SNMP information, viewing
 - C-Web interface.....163
 - services
 - viewing on SAE
 - C-Web interface.....140
 - SRC CLI.....120
 - simulated router driver, configuring
 - C-Web interface.....37
 - SRC CLI.....35
 - simulated subscribers
 - logging in on SAE.....40
 - logging out.....39
 - SNMP agent
 - MIBs.....70
 - See also SNMP traps75
 - viewing information on SAE
 - C-Web interface.....153,154,155,156,157,158,159,160,161,162,163
 - SRC CLI.....129
 - SNMP alarm
 - boolean test.....53
 - discontinuity check.....55
 - existence test.....54
 - overview.....52
 - threshold test.....55
 - SNMP chassis alarms
 - battery voltage sensors.....62
 - configuring.....62
 - CPU core voltage sensors.....63
 - CPU DIMM voltage sensors.....64
 - CPU sensors.....63
 - CPU temperature sensors.....65
 - fan speed sensors.....65
 - overview.....61
 - system temperature sensors.....66
 - voltage sensors.....67
 - SNMP events.....56, 57
 - SNMP monitors
 - alarms.....52
 - boolean test.....53
 - existence test.....54
 - threshold test.....55
 - chassis alarms.....61, 65, 66
 - configuring.....62
 - events.....56, 57
 - overview.....49
 - security name.....56
 - statement hierarchy.....51
 - SNMP traps
 - alarm state transitions.....92
 - configuring.....72, 73
 - event traps
 - configuring.....73
 - defined.....71
 - list and description.....89
 - notifications
 - defined.....71
 - overview.....70
 - performance traps
 - accounting.....80
 - authentication.....82
 - chassis.....88
 - configuring.....72
 - defined.....70
 - JPS.....88
 - NIC.....83
 - policy engine.....86
 - redirect server.....87
 - router driver.....84
 - SAE.....78
 - SRC ACP.....87
 - system management.....86
 - SRC CLI, viewing
 - C-Web interface.....113
 - SRC components
 - activity, monitoring.....199
 - information, viewing
 - C-Web interface.....109
 - SRC CLI.....102
 - storing log messages
 - SRC CLI.....24
 - subscriber session count by managed router
 - viewing on SAE
 - SRC CLI.....128

subscriber sessions	
logging in.....	40
logging out.....	43
SNMP information, viewing	
C-Web interface.....	163
viewing on SAE.....	147
SRC CLI.....	123, 124, 125, 126, 127
support, technical	See technical support
system logging.	See logging

T

technical support	
contacting JTAC.....	xvii
testing	
connection to remote host.....	194
text conventions defined.....	xv
threads	
viewing on SAE	
C-Web interface.....	146
SRC.....	123
traps. See SNMP traps	
troubleshooting	
tools.....	3
with log files.....	7

U

user permissions, viewing	
C-Web interface.....	114
users, viewing	
C-Web interface.....	111