



Junos[®] OS

CLI-based Subscriber Services Feature Guide

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Junos® OS CLI-based Subscriber Services Feature Guide

13.2

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About the Documentation

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- Supported Platforms on page vii
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Documentation and Release Notes

To obtain the most current version of all Juniper Networks® technical documentation, see the product documentation page on the Juniper Networks website at <http://www.juniper.net/techpubs/>.

If the information in the latest release notes differs from the information in the documentation, follow the product Release Notes.

Juniper Networks Books publishes books by Juniper Networks engineers and subject matter experts. These books go beyond the technical documentation to explore the nuances of network architecture, deployment, and administration. The current list can be viewed at <http://www.juniper.net/books>.

Supported Platforms

For the features described in this document, the following platforms are supported:

- MX Series

Using the Examples in This Manual

If you want to use the examples in this manual, you can use the **load merge** or the **load merge relative** command. These commands cause the software to merge the incoming configuration into the current candidate configuration. The example does not become active until you commit the candidate configuration.

If the example configuration contains the top level of the hierarchy (or multiple hierarchies), the example is a *full example*. In this case, use the **load merge** command.

If the example configuration does not start at the top level of the hierarchy, the example is a *snippet*. In this case, use the **load merge relative** command. These procedures are described in the following sections.

Merging a Full Example

To merge a full example, follow these steps:

1. From the HTML or PDF version of the manual, copy a configuration example into a text file, save the file with a name, and copy the file to a directory on your routing platform.

For example, copy the following configuration to a file and name the file **ex-script.conf**. Copy the **ex-script.conf** file to the **/var/tmp** directory on your routing platform.

```
system {
  scripts {
    commit {
      file ex-script.xml;
    }
  }
}
interfaces {
  fxp0 {
    disable;
    unit 0 {
      family inet {
        address 10.0.0.1/24;
      }
    }
  }
}
```

2. Merge the contents of the file into your routing platform configuration by issuing the **load merge** configuration mode command:

```
[edit]
user@host# load merge /var/tmp/ex-script.conf
load complete
```

Merging a Snippet

To merge a snippet, follow these steps:

1. From the HTML or PDF version of the manual, copy a configuration snippet into a text file, save the file with a name, and copy the file to a directory on your routing platform.

For example, copy the following snippet to a file and name the file **ex-script-snippet.conf**. Copy the **ex-script-snippet.conf** file to the **/var/tmp** directory on your routing platform.

```
commit {
  file ex-script-snippet.xml; }
```

2. Move to the hierarchy level that is relevant for this snippet by issuing the following configuration mode command:


```
[edit]
user@host# edit system scripts
[edit system scripts]
```

3. Merge the contents of the file into your routing platform configuration by issuing the **load merge relative** configuration mode command:

```
[edit system scripts]
user@host# load merge relative /var/tmp/ex-script-snippet.conf
load complete
```

For more information about the **load** command, see the *CLI User Guide*.

Documentation Conventions

Table 1 on page ix defines notice icons used in this guide.

Table 1: Notice Icons

Icon	Meaning	Description
	Informational note	Indicates important features or instructions.
	Caution	Indicates a situation that might result in loss of data or hardware damage.
	Warning	Alerts you to the risk of personal injury or death.
	Laser warning	Alerts you to the risk of personal injury from a laser.

Table 2 on page ix defines the text and syntax conventions used in this guide.

Table 2: Text and Syntax Conventions

Convention	Description	Examples
Bold text like this	Represents text that you type.	To enter configuration mode, type the configure command: user@host> configure
Fixed-width text like this	Represents output that appears on the terminal screen.	user@host> show chassis alarms No alarms currently active

Table 2: Text and Syntax Conventions (*continued*)

Convention	Description	Examples
<i>Italic text like this</i>	<ul style="list-style-type: none"> Introduces or emphasizes important new terms. Identifies book names. Identifies RFC and Internet draft titles. 	<ul style="list-style-type: none"> A policy <i>term</i> is a named structure that defines match conditions and actions. <i>Junos OS System Basics Configuration Guide</i> RFC 1997, <i>BGP Communities Attribute</i>
<i>Italic text like this</i>	Represents variables (options for which you substitute a value) in commands or configuration statements.	Configure the machine's domain name: [edit] root@# set system domain-name <i>domain-name</i>
Text like this	Represents names of configuration statements, commands, files, and directories; configuration hierarchy levels; or labels on routing platform components.	<ul style="list-style-type: none"> To configure a stub area, include the stub statement at the [edit protocols ospf area area-id] hierarchy level. The console port is labeled CONSOLE.
< > (angle brackets)	Enclose optional keywords or variables.	stub <default-metric <i>metric</i> >;
(pipe symbol)	Indicates a choice between the mutually exclusive keywords or variables on either side of the symbol. The set of choices is often enclosed in parentheses for clarity.	broadcast multicast (<i>string1</i> <i>string2</i> <i>string3</i>)
# (pound sign)	Indicates a comment specified on the same line as the configuration statement to which it applies.	rsvp { # Required for dynamic MPLS only
[] (square brackets)	Enclose a variable for which you can substitute one or more values.	community name members [<i>community-ids</i>]
Indentation and braces ({ })	Identify a level in the configuration hierarchy.	[edit] routing-options { static { route default { nexthop <i>address</i> ; retain; } } }
;(semicolon)	Identifies a leaf statement at a configuration hierarchy level.	
GUI Conventions		
Bold text like this	Represents graphical user interface (GUI) items you click or select.	<ul style="list-style-type: none"> In the Logical Interfaces box, select All Interfaces. To cancel the configuration, click Cancel.
> (bold right angle bracket)	Separates levels in a hierarchy of menu selections.	In the configuration editor hierarchy, select Protocols>Ospf .

Documentation Feedback

We encourage you to provide feedback, comments, and suggestions so that we can improve the documentation. You can send your comments to techpubs-comments@juniper.net, or fill out the documentation feedback form at <https://www.juniper.net/cgi-bin/docbugreport/>. If you are using e-mail, be sure to include the following information with your comments:

- Document or topic name
- URL or page number
- Software release version (if applicable)

Requesting Technical Support

Technical product support is available through the Juniper Networks Technical Assistance Center (JTAC). If you are a customer with an active J-Care or JNASC support contract, or are covered under warranty, and need post-sales technical support, you can access our tools and resources online or open a case with JTAC.

- JTAC policies—For a complete understanding of our JTAC procedures and policies, review the *JTAC User Guide* located at <http://www.juniper.net/us/en/local/pdf/resource-guides/7100059-en.pdf>.
- Product warranties—For product warranty information, visit <http://www.juniper.net/support/warranty/>.
- JTAC hours of operation—The JTAC centers have resources available 24 hours a day, 7 days a week, 365 days a year.

Self-Help Online Tools and Resources

For quick and easy problem resolution, Juniper Networks has designed an online self-service portal called the Customer Support Center (CSC) that provides you with the following features:

- Find CSC offerings: <http://www.juniper.net/customers/support/>
- Search for known bugs: <http://www2.juniper.net/kb/>
- Find product documentation: <http://www.juniper.net/techpubs/>
- Find solutions and answer questions using our Knowledge Base: <http://kb.juniper.net/>
- Download the latest versions of software and review release notes: <http://www.juniper.net/customers/csc/software/>
- Search technical bulletins for relevant hardware and software notifications: <https://www.juniper.net/alerts/>

- Join and participate in the Juniper Networks Community Forum:
<http://www.juniper.net/company/communities/>
- Open a case online in the CSC Case Management tool: <http://www.juniper.net/cm/>

To verify service entitlement by product serial number, use our Serial Number Entitlement (SNE) Tool: <https://tools.juniper.net/SerialNumberEntitlementSearch/>

Opening a Case with JTAC

You can open a case with JTAC on the Web or by telephone.

- Use the Case Management tool in the CSC at <http://www.juniper.net/cm/>.
- Call 1-888-314-JTAC (1-888-314-5822 toll-free in the USA, Canada, and Mexico).

For international or direct-dial options in countries without toll-free numbers, see <http://www.juniper.net/support/requesting-support.html>.

PART 1

Overview

- [CLI-Based Management for Subscriber Services on page 3](#)

CHAPTER 1

CLI-Based Management for Subscriber Services

- [CLI-Activated Subscriber Services on page 3](#)
- [Default Subscriber Service Overview on page 4](#)

CLI-Activated Subscriber Services

Subscriber management enables you to use the Junos OS CLI to locally activate and deactivate dynamic subscriber services. CLI-based activation and deactivation provides local control for dynamic subscriber services that is similar to subscriber management's change of authorization (CoA) feature. CoA is considered a remote activation method because the commands, or triggers, are received from a remote server, such as a RADIUS or provisioning server. Both the CoA and CLI-based methods enable you to manage services for subscribers who are currently logged in to the network—you can activate a new service for the subscriber or deactivate a current service.

The CLI-based feature activates the specified service—you cannot use it to modify a subscriber's dynamic profile instantiation or to modify user-defined variables in a dynamic profile. You can, however, include variables that are defined for the service in the dynamic profile.

Subscriber management does not support accounting for CLI-activated subscriber services. Accounting for any service is disabled by default. Therefore when you use the CLI to activate a service, it is activated with accounting disabled, and there is no way to explicitly enable accounting for the service. CLI deactivation of a service previously activated (such as by RADIUS) has no effect on accounting for that service.

CLI-based activation and deactivation is useful in service provider networks that do not use provisioning servers or RADIUS servers to activate and deactivate subscriber services. The local control provided by the CLI-based operations enables service providers to add and remove services for existing subscribers without requiring that the subscriber log out and then log in again to complete the change. For example, a service provider might allow subscribers to log in and initially use the default service, which provides basic features. After the default service is established, the provider might then use CLI-activation to upgrade qualified subscribers to an advanced service, in addition to retaining the initial service. Later, the provider can use CLI-deactivation to terminate the subscriber's

advanced service session. The subscriber retains the initial service until the service is deactivated.

CLI-based activation or deactivation of a subscriber service fails if any of the following conditions exist:

- A RADIUS CoA operation or a previous CLI-based activation or deactivation is currently in progress for the subscriber. Only one dynamic request can be active for the subscriber.
- A unified in-service software upgrade (unified ISSU) operation is active.
- The specified service could not be activated or deactivated.

A CLI-based activation or deactivation of a subscriber service also fails if a PCRF has successfully activated any services for the subscriber. You must override the PCRF provisioning to be able to activate or deactivate services for such a subscriber. For more information, see *Disabling PCRF Control of a Subscriber Session*.

Related Documentation

- [Activating and Deactivating Subscriber Services Locally with the CLI on page 9](#)
- [Using the CLI to Modify Traffic-Control Profiles That Are Currently Applied to Subscribers on page 11](#)
- [Default Subscriber Service Overview on page 4](#)

Default Subscriber Service Overview

Subscriber management enables you to specify a default subscriber service for DHCP subscribers. The default service (dynamic profile) is applied to subscribers when the subscriber logs in. By configuring a default service, you can apply a particular service (for example, a basic service) to subscribers who are not explicitly assigned a service.

When a subscriber logs in, the configured default service is always activated, even when remote service provisioning or RADIUS service activation is configured for the subscriber. The default service is deactivated only when the subscriber is successfully provisioned by the PCRF by means of the GX-Plus application. (Remote provisioning is configured by the **provisioning-order** statement at the **[edit access profile]** hierarchy level.)

In all other cases, the default service remains active. For example, if RADIUS authentication is configured but service activation is not, the default subscriber service remains activated. Likewise, if RADIUS authentication is not configured, the default subscriber service remains activated.

Default services can also be deactivated either with a RADIUS CoA deactivate request or with the **request network-access aaa subscriber delete session-id** command.

To create and assign a default subscriber service, you must complete the following operations:

- Create the service—Ensure that the service you want to use has been configured in a dynamic profile. The actual service is no different than any other service used for subscriber management.

- Specify the default service—Use the Junos OS CLI to specify the service that is used as the default service.
- Specify the interfaces on which the default service is assigned —Use the Junos OS CLI to specify that the default service is used globally, for a group of interfaces, or for a specific interface.

**Related
Documentation**

- [Configuring a Default Subscriber Service on page 13](#)
- [CLI-Activated Subscriber Services on page 3](#)
- [Activating and Deactivating Subscriber Services Locally with the CLI on page 9](#)
- *Understanding Gx-Plus Interactions Between the Router and the PCRF*

PART 2

Configuration

- [Configuration Tasks on page 9](#)
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CHAPTER 2

Configuration Tasks

- [Activating and Deactivating Subscriber Services Locally with the CLI on page 9](#)
- [Using the CLI to Modify Traffic-Control Profiles That Are Currently Applied to Subscribers on page 11](#)
- [Configuring a Default Subscriber Service on page 13](#)

Activating and Deactivating Subscriber Services Locally with the CLI

Subscriber management enables you to use the Junos OS CLI to locally activate or deactivate dynamic subscriber services for subscribers who are currently logged in to the network. You can activate an initial service for the subscriber, provide an additional service, or deactivate the subscriber's current service.



NOTE:

A CLI-based activation or deactivation of a subscriber service fails if any of the following conditions exist:

- A RADIUS CoA operation or a previous CLI-based activation or deactivation is active for the subscriber.
- A unified in-service software upgrade (unified ISSU) operation is active.
- The specified service could not be activated or deactivated.

A CLI-based activation or deactivation of a subscriber service also fails if a PCRF has successfully activated any services for the subscriber. You must override the PCRF provisioning to be able to activate or deactivate services for such a subscriber. For more information, see *Disabling PCRF Control of a Subscriber Session*.

To use the CLI to activate a subscriber service:

1. (Optional) Verify the subscriber's ID, and ensure that provisioning is not enabled. To display the session IDs of all current subscribers, use the **show subscribers detail** or **show network-access aaa subscribers** command.

```
user@host> show network-access aaa subscribers session-id 55 detail
Type: dhcp
Username: 1arry@isp5.net
```

```
Stripped username: larry
AAA Logical system/Routing instance: default:default
Target Logical system/Routing instance: default:retail-onlinecompany-ca
Access-profile:retailer-onlinecompany-sjc
Session ID: 55
Accounting Session ID: 55
Multi Accounting Session ID: 0
IP Address: 192.168.44.104
Authentication State: AuthStateActive
Accounting State: Acc-Start-Send
Provisioning-type: none
Service name: basic-service
  Service State: SvcActive
  Session ID: 56
  Session uptime: 00:01:45
```

2. Activate the service for the subscriber.

```
user@host> request network-access aaa subscriber add session-id 55 service-profile
gold-service
```

3. (Optional) Verify that the new service is activated for the subscriber. (The initial **basic-service** is also listed because it has not been deactivated.)

```
user@host> show network-access aaa subscribers session-id 55 detail
Type: dhcp
Username: larry@isp5.net
Stripped username: larry
AAA Logical system/Routing instance: default:default
Target Logical system/Routing instance: default:retail-onlinecompany-ca
Access-profile:retailer-onlinecompany-sjc
Session ID: 55
Accounting Session ID: 55
Multi Accounting Session ID: 0
IP Address: 192.168.44.104
Authentication State: AuthStateActive
Accounting State: Acc-Start-Send
Provisioning-type: none
Service name: basic-service
  Service State: SvcActive
  Session ID: 56
  Session uptime: 00:02:15
Service name: gold-service
  Service State: SvcActive
  Session ID: 57
  Session uptime: 00:00:30
```

To use the CLI to deactivate a subscriber service:

1. Display the active services for the specified subscriber. The following example shows that the **basic-service** and **gold-service** are active.

```
user@host> show network-access aaa subscribers session-id 55 detail
Type: dhcp
Username: larry@isp5.net
Stripped username: larry
AAA Logical system/Routing instance: default:default
Target Logical system/Routing instance: default:retail-onlinecompany-ca
Access-profile:retailer-onlinecompany-sjc
Session ID: 55
Accounting Session ID: 55
Multi Accounting Session ID: 0
```

```

IP Address: 192.168.44.104
Authentication State: AuthStateActive
Accounting State: Acc-Start-Send
Provisioning-type: none
Service name: basic-service
Service State: SvcActive
Session ID: 56
Session uptime: 00:02:15
Service name: gold-service
Service State: SvcActive
Session ID: 57
Session uptime: 00:00:30

```

2. Deactivate the service for the subscriber. The following example deletes the subscriber's **basic-service** service.

```

user@host> request network-access aaa subscriber delete session-id 55 service-profile
basic-service

```

3. (Optional) Verify that the deleted service is no longer active for the subscriber. (The **gold-service** is still listed because it has not been deactivated.)

```

user@host> show network-access aaa subscribers session-id 55 detail
Type: dhcp
Username: larry@isp5.net
Stripped username: larry
AAA Logical system/Routing instance: default:default
Target Logical system/Routing instance: default:retail-onlinecompany-ca
Access-profile:retailer-onlinecompany-sjc
Session ID: 55
Accounting Session ID: 55
Multi Accounting Session ID: 0
IP Address: 192.168.44.104
Authentication State: AuthStateActive
Accounting State: Acc-Start-Send
Provisioning-type: none
Service name: gold-service
Service State: SvcActive
Session ID: 57
Session uptime: 00:00:30

```

- Related Documentation**
- [CLI-Activated Subscriber Services on page 3](#)
 - [Using the CLI to Modify Traffic-Control Profiles That Are Currently Applied to Subscribers on page 11](#)
 - [Default Subscriber Service Overview on page 4](#)

Using the CLI to Modify Traffic-Control Profiles That Are Currently Applied to Subscribers

Subscriber management enables you to use the CLI to modify a traffic-control profile that is currently applied to existing subscribers. This feature allows you to update subscribers who are initially assigned the default traffic-control profile, which might have limited features.



TIP: You specify the default traffic-control profile with the **predefined-variable-defaults** statement and the **cos-traffic-control-profile** variable at the **[edit dynamic-profiles *profile-name* class-of-service]** hierarchy level.

There are two methods you can use to modify an traffic-control profile that is in use—global and per-subscriber. The global method modifies the traffic-control profile for all subscribers currently using the traffic-control profile. The per-subscriber method modifies the traffic-control profile for a particular subscriber—all other subscribers currently using the traffic-control profile remain unaffected.

The global and per-subscriber methods share the following characteristics:

- They modify traffic-control profiles that are currently applied to active subscribers.
- Neither method creates new traffic-control profiles; they modify existing traffic-control profiles that have been previously created using the **traffic-control-profiles** statement at the **[edit dynamic-profiles *profile-name* class-of-service]** hierarchy level.
- Modifications are transparent to the active subscribers who are using the modified profile. The modified traffic-control profile is assigned without requiring any action by the subscriber.
- Both methods are useful when updating subscribers who are initially assigned the default traffic-control profile, which might have limited features. You specify the default traffic-control profile with the **predefined-variable-defaults** statement and the **cos-traffic-control-profile** variable at the **[edit dynamic-profiles *profile-name* class-of-service]** hierarchy level.



NOTE: To support CLI modification of traffic-control profiles in an IPv4/IPv6 dual-stack environment, you must have the **aggregate-clients replace** statement enabled at the **[edit system services dhcp-local-server group *group-name* dynamic-profile *profile-name*]** hierarchy

This topic includes the following tasks:

- [Using the CLI to Globally Modify a Traffic-Control Profile Currently Applied to Multiple Subscribers on page 12](#)
- [Using the CLI to Modify a Traffic-Control Profile for a Specific Current Subscriber on page 13](#)

Using the CLI to Globally Modify a Traffic-Control Profile Currently Applied to Multiple Subscribers

To make a global modification for all current subscribers assigned a particular traffic-control profile, you change one or more parameters for the traffic-control profile and **commit** the changes.

In this example, the statement changes the shaping rate for the existing traffic-control profile named **TCP-silver**. After the change, the new shaping rate applies to all subscribers currently using **TCP-silver**.

1. Access the traffic-control profile you want to modify.

```
[edit dynamic-profiles business-profile class-of-service]
user@host# edit traffic-control-profiles TCP-silver
```

2. Specify the parameters that you want to modify in the traffic-control profile.

```
[edit dynamic-profiles business-profile class-of-service traffic-control-profiles
TCP-silver]
user@host# set shaping-rate 20m
```

3. Commit the configuration change to update the traffic-control profile. All current subscribers using **TCP-silver** now have the new **shaping-rate**.

Using the CLI to Modify a Traffic-Control Profile for a Specific Current Subscriber

To make a per-subscriber modification for a specific subscriber that is currently assigned a traffic-control profile, you specify the name of the new traffic-control profile to use.

In this example, the command replaces the existing traffic-control profile with the profile named **TCP-gold**. The new traffic-control profile applies only to the subscriber identified by session ID **2551**.

- Request that the traffic-control profile named **TCP-gold** be applied to session ID 2551.

```
user@host> request network-access aaa subscriber modify session-id 2551
junos-cos-traffic-control-profile TCP-gold
```

The system then displays the status message, **Successful completion**, indicating that the modification is successful. The subscriber identified by session ID 2551 now uses the **TCP-gold** traffic-control profile.

Configuring a Default Subscriber Service

Subscriber management enables you to specify a default subscriber service for DHCP (and DHCPv6) local server and DHCP relay agent. The default service is the service (dynamic profile) that is applied to subscribers when they log in.

Default services are subsequently deactivated in any of the following circumstances:

- A PCRF responds to AAA for the subscriber.
- A RADIUS CoA deactivation request is issued.
- You deactivate the service manually through the CLI.

To configure a default subscriber service:

1. Ensure that the service you want to use as the default has been configured in a dynamic profile.
2. Specify the default service.

The following example configures the default service for DHCP local server subscribers.

```
[edit system services dhcp-local-server]
user@host# set service-profile retailer1-subscriber
```

3. Attach the default service—you can attach the profile globally, for a group of interfaces, or for a specific interface.

The following example attaches the profile to a named group of interfaces for DHCP local server.

- Specify the group to which the default service is attached.

```
[edit system services dhcp-local-server]
user@host# set group subscriber-svl
```

- Specify the dynamic profile that defines the default service.

```
[edit system services dhcp-local-server group subscriber-svl]
user@host# set dynamic-profile retailer1-subscriber
```

**Related
Documentation**

- [Default Subscriber Service Overview on page 4](#)
- *Attaching Dynamic Profiles to DHCP Subscriber Interfaces or DHCP Client Interfaces*

CHAPTER 3

Configuration Statements

dynamic-profile (DHCP Local Server)

Syntax	<pre>dynamic-profile <i>profile-name</i> { aggregate-clients (merge replace); use-primary <i>primary-profile-name</i>; }</pre>
Hierarchy Level	<pre>[edit system services dhcp-local-server], [edit system services dhcp-local-server dhcpv6], [edit system services dhcp-local-server dhcpv6 group <i>group-name</i>], [edit system services dhcp-local-server dhcpv6 group <i>group-name</i> interface <i>interface-name</i>], [edit system services dhcp-local-server group <i>group-name</i>], [edit system services dhcp-local-server group <i>group-name</i> interface <i>interface-name</i>], [edit logical-systems <i>logical-system-name</i> system services dhcp-local-server ...], [edit logical-systems <i>logical-system-name</i> routing-instances <i>routing-instance-name</i> system services dhcp-local-server ...], [edit routing-instances <i>routing-instance-name</i> system services dhcp-local-server ...]</pre>
Release Information	<p>Statement introduced in Junos OS Release 9.2.</p> <p>Statement introduced in Junos OS Release 12.3R2 for EX Series switches.</p> <p>Options aggregate-clients and use-primary introduced in Junos OS Release 9.3.</p> <p>Support at the [edit ... interface] hierarchy levels introduced in Junos OS Release 11.2.</p>
Description	Specify the dynamic profile that is attached to all interfaces, a named group of interfaces, or a specific interface.
Options	<p><i>profile-name</i>—Name of the dynamic profile.</p> <p>The remaining statements are explained separately.</p>
Required Privilege Level	<p>system—To view this statement in the configuration.</p> <p>system-control—To add this statement to the configuration.</p>
Related Documentation	<ul style="list-style-type: none">• <i>Attaching Dynamic Profiles to DHCP Subscriber Interfaces or DHCP Client Interfaces</i>• Configuring a Default Subscriber Service on page 13

dynamic-profile (DHCP Relay Agent)

Syntax	<pre>dynamic-profile <i>profile-name</i> { aggregate-clients (merge replace); use-primary <i>primary-profile-name</i>; }</pre>
Hierarchy Level	<pre>[edit forwarding-options dhcp-relay], [edit forwarding-options dhcp-relay dhcpv6], [edit forwarding-options dhcp-relay dhcpv6 group <i>group-name</i>], [edit forwarding-options dhcp-relay dhcpv6 group <i>group-name</i> interface <i>interface-name</i>], [edit forwarding-options dhcp-relay group <i>group-name</i>], [edit forwarding-options dhcp-relay group <i>group-name</i> interface <i>interface-name</i>], [edit logical-systems <i>logical-system-name</i> forwarding-options dhcp-relay ...], [edit logical-systems <i>logical-system-name</i> routing-instances <i>routing-instance-name</i> forwarding-options dhcp-relay ...], [edit routing-instances <i>routing-instance-name</i> forwarding-options dhcp-relay ...]</pre>
Release Information	<p>Statement introduced in Junos OS Release 9.2.</p> <p>Support at the [edit ... dhcpv6] hierarchy levels introduced in Junos OS Release 11.4.</p> <p>Statement introduced in Junos OS Release 12.1 for EX Series switches.</p>
Description	<p>Specify the dynamic profile that is attached to all interfaces, to a named group of interfaces, or to a specific interface.</p> <p>M120 and M320 routers do not support DHCPv6.</p>
Options	<p><i>profile-name</i>—Name of the dynamic profile.</p> <p>The remaining statements are explained separately.</p>
Required Privilege Level	<p>interface—To view this statement in the configuration.</p> <p>interface-control—To add this statement to the configuration.</p>
Related Documentation	<ul style="list-style-type: none">• <i>dhcp-relay</i>• <i>Attaching Dynamic Profiles to DHCP Subscriber Interfaces or DHCP Client Interfaces</i>• <i>Grouping Interfaces with Common DHCP Configurations</i>• Configuring a Default Subscriber Service on page 13

request network-access aaa subscriber add session-id

Syntax	<code>request network-access aaa subscriber add session-id <i>subscriber-session-id</i> service-profile <i>profile-name</i></code>
Release Information	Command introduced in Junos OS Release 11.2.
Description	Locally activate a dynamic subscriber service for a subscriber who is currently logged in to the network.
Options	<p><i>profile-name</i>—Name of service-profile to activate.</p> <p><i>subscriber-session-id</i>—ID of the subscriber session for which the service will be added.</p>
Required Privilege Level	view
Related Documentation	<ul style="list-style-type: none"> • CLI-Activated Subscriber Services on page 3 • Activating and Deactivating Subscriber Services Locally with the CLI on page 9 • request network-access aaa subscriber delete session-id on page 19
List of Sample Output	request network-access aaa subscriber add session-id service-profile on page 18
Output Fields	When you enter this command, you are provided feedback on the status of your request. Table 3 on page 17 lists possible error messages that might be returned if the service activation fails.

Table 3: Service Activation/Deactivation Error Messages

Message	Description	Corrective Action
Command failed: <i>reason</i>	—	—
Error: AUTHD ISSU in progress	A unified ISSU operation is active.	Wait until the unified ISSU operation completes and then retry the service activation/deactivation.
Provisioning is already active	Remote provisioning by a JSRC server or Gx-plus server is active.	—
Service activation/deactivation already in progress	Another service activation/deactivation operation is currently in progress.	Wait until the active operation completes and then retry the activation/deactivation operation.
Session identifier is not for a subscriber session	The session ID is incorrect.	Verify the correct session ID for the subscriber and then retry the activation/deactivation operation.

Sample Output

request network-access aaa subscriber add session-id service-profile

```
user@host> request network-access aaa subscriber add session-id 49 service-profile  
service-bronze  
Successful completion
```

request network-access aaa subscriber delete session-id

Syntax	<code>request network-access aaa subscriber delete session-id <i>subscriber-session-id</i> service-profile <i>profile-name</i></code>
Release Information	Command introduced in Junos OS Release 11.2.
Description	Deactivate a dynamic subscriber service for a subscriber who is currently logged in to the network.
Options	<p><i>profile-name</i>—Name of the service-profile to deactivate.</p> <p><i>subscriber-session-id</i>—ID of the subscriber session for which the service will be deleted.</p>
Required Privilege Level	view
Related Documentation	<ul style="list-style-type: none"> • CLI-Activated Subscriber Services on page 3 • Activating and Deactivating Subscriber Services Locally with the CLI on page 9 • request network-access aaa subscriber add session-id on page 17
List of Sample Output	request network-access aaa subscriber delete session-id service-profile on page 20
Output Fields	When you enter this command, you are provided feedback on the status of your request. Table 4 on page 19 lists possible error messages that might be returned if the service deactivation fails.

Table 4: Service Activation/Deactivation Error Messages

Message	Description	Corrective Action
Command failed: <i>reason</i>	Error condition that caused the command to fail.	Correct the error condition.
Error: AUTHD ISSU in progress	A unified ISSU operation is active.	Wait until the unified ISSU operation completes and then retry the service activation/deactivation.
Provisioning is already active	Remote provisioning by a JSRC server or Gx-plus server is active.	Disable provisioning.
Service activation/deactivation already in progress	Another service activation/deactivation operation is currently in progress.	Wait until the active operation completes and then retry the activation/deactivation operation.
Session identifier is not for a subscriber session	The session ID is incorrect.	Verify the correct session ID for the subscriber and then retry the activation/deactivation operation.

Sample Output

request network-access aaa subscriber delete session-id service-profile

```
user@host> request network-access aaa subscriber delete session-id 49 service-profile
service-silver
Successful completion
```


request network-access aaa subscriber modify session-id

Syntax	<code>request network-access aaa subscriber modify session-id <i>subscriber-session-id</i> <i>predefined-variable</i> <i>variable-option</i></code>
Release Information	Command introduced in Junos OS Release 11.2.
Description	Modify a predefined variable that is applied to a subscriber who is currently logged in to the network.
Options	<p><i>predefined-variable</i>—Name of the predefined variable that you want to modify.</p> <p><i>subscriber-session-id</i>—ID of the subscriber session.</p> <p><i>variable-option</i>—Name of the variable option that you want to apply to the predefined variable.</p>
Required Privilege Level	view
Related Documentation	<ul style="list-style-type: none"> • Using the CLI to Modify Traffic-Control Profiles That Are Currently Applied to Subscribers on page 11 • CLI-Activated Subscriber Services on page 3
List of Sample Output	request network-access aaa subscriber modify session-id on page 21
Output Fields	When you enter this command, you are provided feedback on the status of your request. Table 5 on page 21 lists possible messages that might be returned.

Table 5: Service Activation/Deactivation Error Messages

Message	Description	Corrective Action
Successful completion	Variable was successfully modified	—
Error: AUTHD ISSU in progress	A unified ISSU operation is active.	Wait until the unified ISSU operation completes and then retry the service activation/deactivation.

Sample Output

request network-access aaa subscriber modify session-id

```
user@host> request network-access aaa subscriber modify session-id 49
junos-cos-traffic-control-profile TCP-gold
Successful completion
```

service-profile (DHCP Local Server)

Syntax	<code>service-profile <i>dynamic-profile-name</i>;</code>
Hierarchy Level	<code>[edit system services dhcp-local-server],</code> <code>[edit system services dhcp-local-server dhcpv6],</code> <code>[edit system services dhcp-local-server dhcpv6 group <i>group-name</i>],</code> <code>[edit system services dhcp-local-server dhcpv6 group <i>group-name</i> interface <i>interface-name</i>],</code> <code>[edit system services dhcp-local-server group <i>group-name</i>],</code> <code>[edit system services dhcp-local-server group <i>group-name</i> interface <i>interface-name</i>],</code> <code>[edit logical-systems <i>logical-system-name</i> system services dhcp-local-server ...],</code> <code>[edit logical-systems <i>logical-system-name</i> routing-instances <i>routing-instance-name</i> system</code> <code>services dhcp-local-server ...],</code> <code>[edit routing-instances <i>routing-instance-name</i> system services dhcp-local-server ...]</code>
Release Information	Statement introduced in Junos OS Release 11.2. Statement introduced in Junos OS Release 12.3R2 for EX Series switches.
Description	<p>Specify the default subscriber service or DHCP client management service, which is activated when the subscriber or client logs in and no other service is activated by a RADIUS server or a provisioning server.</p> <ul style="list-style-type: none">• To specify the default service for all DHCP local server clients, include the service-profile statement at the <code>[edit system services dhcp-local-server]</code> hierarchy level.• To specify the default service for a named group of interfaces, include the service-profile statement at the <code>[edit system services dhcp-local-server group <i>group-name</i>]</code> hierarchy level.• To specify the default service for a particular interface within a named group of interfaces, include the service-profile statement at the <code>[edit system services dhcp-local-server group <i>group-name</i> interface <i>interface-name</i>]</code> hierarchy level.• For DHCPv6 clients, use the service-profile statement at the <code>[edit system services dhcp-local-server dhcpv6]</code> hierarchy level.
Options	<i>dynamic-profile-name</i> —Name of the dynamic profile that defines the service.
Required Privilege Level	system—To view this statement in the configuration. system-control—To add this statement to the configuration.
Related Documentation	<ul style="list-style-type: none">• Extended DHCP Local Server Overview• Default Subscriber Service Overview on page 4• Configuring a Default Subscriber Service on page 13

service-profile (DHCP Relay Agent)

Syntax	<code>service-profile <i>dynamic-profile-name</i>;</code>
Hierarchy Level	<code>[edit forwarding-options dhcp-relay],</code> <code>[edit forwarding-options dhcp-relay dhcpv6],</code> <code>[edit forwarding-options dhcp-relay group <i>group-name</i>],</code> <code>[edit forwarding-options dhcp-relay group <i>group-name</i> interface <i>interface-name</i>],</code> <code>[edit forwarding-options dhcp-relay dhcpv6 group <i>group-name</i>],</code> <code>[edit forwarding-options dhcp-relay dhcpv6 group <i>group-name</i> interface <i>interface-name</i>],</code> <code>[edit logical-systems <i>logical-system-name</i> forwarding-options dhcp-relay ...],</code> <code>[edit logical-systems <i>logical-system-name</i> routing-instances <i>routing-instance-name</i></code> <code>forwarding-options dhcp-relay ...],</code> <code>[edit routing-instances <i>routing-instance-name</i> forwarding-options dhcp-relay ...]</code>
Release Information	<p>Statement introduced in Junos OS Release 11.2.</p> <p>Statement introduced in Junos OS Release 12.3R2 for EX Series switches.</p> <p>Support at the <code>[edit ... dhcpv6 ...]</code> hierarchy levels introduced in Junos OS Release 11.4.</p>
Description	<p>Specify the default subscriber service (or the default DHCP client management service), which is activated when the subscriber (or client) logs in and no other service is activated by a RADIUS server or a provisioning server.</p> <ul style="list-style-type: none"> To specify the default service for all DHCP relay agent clients, include the service-profile statement at the <code>[edit forwarding-options dhcp relay]</code> hierarchy level. To specify the default service for a named group of interfaces, include the service-profile statement at the <code>[edit forwarding-options dhcp relay group <i>group-name</i>]</code> hierarchy level. To specify the default service for a particular interface within a named group of interfaces, include the service-profile statement at the <code>[edit forwarding-options dhcp relay group <i>group-name</i> interface <i>interface-name</i>]</code> hierarchy level.
Options	<i>dynamic-profile-name</i> —Name of the dynamic profile.
Required Privilege Level	<p>interface—To view this statement in the configuration.</p> <p>interface-control—To add this statement to the configuration.</p>
Related Documentation	<ul style="list-style-type: none"> <i>dhcp-relay</i> <i>Attaching Dynamic Profiles to DHCP Subscriber Interfaces or DHCP Client Interfaces</i> <i>Grouping Interfaces with Common DHCP Configurations</i> Default Subscriber Service Overview on page 4 Configuring a Default Subscriber Service on page 13

PART 3

Administration

- [Monitoring Commands on page 27](#)

CHAPTER 4

Monitoring Commands

show network-access aaa subscribers session-id

Syntax	show network-access aaa subscribers session-id session-id <brief detail>
Release Information	Command introduced in Junos OS Release 10.0.
Description	Display information about the specified subscriber session.
Options	session-id —ID of the subscriber session. brief detail —(Optional) Display the specified level of information.
Required Privilege Level	view
Related Documentation	<ul style="list-style-type: none"> • <i>Verifying and Managing Subscriber AAA Information</i> • Activating and Deactivating Subscriber Services Locally with the CLI on page 9
List of Sample Output	show network-access aaa subscribers session-id brief on page 30 show network-access aaa subscribers session-id detail on page 30
Output Fields	Table 6 on page 28 lists the output fields for the show network-access aaa subscribers session-id command. Output fields are listed in the approximate order in which they appear.

Table 6: show network-access aaa subscribers session-id Output Fields

Field Name	Field Description	Level of Output
Type and Client type	Type of client.	All levels
Accounting	Status of accounting, and type of accounting if accounting is on.	brief
Service type	Type of accounting: volume , time , volume+time , or na .	brief
Quota	Quota for service: volume (in Mbps) or time (seconds).	brief
Username	Name of the user logged in to the session.	detail
Stripped username	Username after the domain has been removed.	detail
Logical system/Routing instance and AAA Logical system/Routing instance	Name of the routing instance, logical system name, or both used for the session.	All levels

Table 6: show network-access aaa subscribers session-id Output Fields (continued)

Field Name	Field Description	Level of Output
Target Logical system/Routing instance	Logical system/routing instance to which the session is mapped.	detail
Access-profile	Access profile used for AAA services for the session.	detail
Session ID	ID of the subscriber session. The session ID value displayed under Service name is the service session ID.	detail
Accounting Session ID	ID of the accounting session (RADIUS attribute 44). The ID appears in decimal or description format, as specified by the accounting-session-id-format statement.	detail
Multi Accounting Session ID	Bundle ID for MLPPP sessions. Acct-Multi-Session-Id (RADIUS attribute 50) uses the value of the session database bundle session ID to enable RADIUS to link together multiple related sessions. The value of this field is zero when no MLPPP sessions exist.	detail
IP Address	IP address of the subscriber.	detail
Authentication State	State of the subscriber authentication session: AuthInit, AuthStart, AuthChallenge, AuthRedirect, AuthClntRespWait, AuthAcctVolStatsAckWait, AuthAcctStopAckWait, AuthServCreateRespWait, AuthLogoutStart, AuthStateActive, AuthClntLogoutRespWait, AuthProfileUpdateWait, AuthProvisionRespWait, AuthProvisionServiceCreationWait	detail
Gx-Plus Provisioning State	State of Gx-Plus provisioning: <ul style="list-style-type: none"> • ignored—Subscriber has no IPv4 address or NAS-Port-ID. • in-progress—Provisioning is in progress. • logout—Subscriber logout is in progress. • logout-done—Logout response has been received. • response-received—Provisioning response has been received. 	detail
Accounting State	State of the subscriber accounting session: Acc-Init, Acc-Start-Sent, Imm-Update-Stats-Pending, Acc-Interim-Sent, Acc-Stop-Stats-Pending, Acc-Stop-Sent, Acc-Stop-On-Fail-Deny-Sent, Acc-Stop-Ackd	detail

Table 6: show network-access aaa subscribers session-id Output Fields (*continued*)

Field Name	Field Description	Level of Output
Provisioning-type	Provisioning type for this session: <ul style="list-style-type: none"> gx-plus—Subscriber service uses Gx-Plus provisioning. jsrc—Subscriber service uses JSRC provisioning. none—Provisioning is not enabled. 	detail
Service name	Name of the attached service or policy. <ul style="list-style-type: none"> For JSRC-activated policies—displays the policy name. 	All levels
Service State	State of the service provided in the subscriber session.	detail
Session uptime	How long the session has been up, in <i>HH:MM:SS</i> .	All levels
Accounting status	Status of the accounting configuration for the service, on or off , and the type of accounting, time or volume+time . Configured in RADIUS Service-Statistics VSA [26-69].	detail
Service accounting session ID	ID of the service accounting session; RADIUS Acct-Session-Id attribute (44). The ID appears in decimal or description format, as specified by the accounting-session-id-format statement.	detail
Service accounting state	State of the service accounting session: Acc-Init , Acc-Start-Sent , Imm-Update-Stats-Pending , Acc-Interim-Sent , Acc-Stop-Stats-Pending , Acc-Stop-Sent , Acc-Stop-On-Fail-Deny-Sent , Acc-Stop-Ackd	detail
Accounting interim interval	Amount of time between interim accounting updates for this service, in seconds; RADIUS Service-Interim-Acct-Interval VSA [26-140] or Diameter Acct-Interim-Interval AVP (85).	detail

Sample Output

show network-access aaa subscribers session-id brief

```

user@host> show network-access aaa subscribers session-id 6 brief
Logical system/Routing instance  Client type  Session uptime  Accounting
default:default                 dhcp      00:01:29       on/time
Service name                    Service type  Quota           Accounting
filter-service                  -na-         -na-            off
1337994190863204450            -na-         -na-            off

```

show network-access aaa subscribers session-id detail

```

user@host> show network-access aaa subscribers session-id 5 detail

```

Type: dhcp
Username: larry@isp5.net
Stripped username: larry
AAA Logical system/Routing instance: default:default
Target Logical system/Routing instance: default:retail-onlinecompany-ca
Access-profile:retailer-onlinecompany-sjc
Session ID: 5
Accounting Session ID: jnpr ge-1/0/0.101:1
Multi Accounting Session ID: 0
IP Address: 192.168.44.104
Authentication State: AuthStateActive
Gx-Plus Provisioning State: response-received
Accounting State: Acc-Interim-Sent
Provisioning-type: jsrsc
Service name: filter-service-1
Service State: SvcActive
Session ID: 7
Session uptime: 00:01:33
Service name: 1337994190863204450
Service State: SvcActive
Session ID: 8
Session uptime: 00:01:33
Accounting status: on/volume+time
Service accounting session ID: 1:2-1322506006
Service accounting state: Acc-Interim-Sent
Accounting interim interval: 600

PART 4

Troubleshooting

- [Acquiring Troubleshooting Information on page 35](#)

CHAPTER 5

Acquiring Troubleshooting Information

- [Collecting Subscriber Access Logs Before Contacting Juniper Technical Support on page 35](#)

Collecting Subscriber Access Logs Before Contacting Juniper Technical Support

Problem When you experience a subscriber access problem in your network, we recommend that you collect certain logs before you contact Juniper Technical Support. This topic shows you the most useful logs for a variety of network implementations. In addition to the relevant log information, you must also collect standard troubleshooting information and send it to Juniper Technical Support in your request for assistance.

Solution To collect standard troubleshooting information:

- Redirect the command output to a file.

```
user@host> request support information | save rsi-1
```

To configure logging to assist Juniper Technical Support:

1. Review the following blocks of statements to determine which apply to your configuration.

```
[edit]
set system syslog archive size 100m files 25
set system auto-configuration traceoptions file filename
set system auto-configuration traceoptions file filename size 100m files 25
set protocols ppp-service traceoptions file filename size 100m files 25
set protocols ppp-service traceoptions level all
set protocols ppp-service traceoptions flag all
set protocols ppp traceoptions file filename size 100m files 25
set protocols ppp traceoptions level all
set protocols ppp traceoptions flag all
set protocols ppp monitor-session all
set interfaces pp0 traceoptions flag all
set demux traceoptions file filename size 100m files 25
set demux traceoptions level all
set demux traceoptions flag all
set system processes dhcp-service traceoptions file filename
set system processes dhcp-service traceoptions file size 100m
set system processes dhcp-service traceoptions file files 25
set system processes dhcp-service traceoptions flag all
set class-of-service traceoptions file filename
set class-of-service traceoptions file size 100m
set class-of-service traceoptions flag all
set class-of-service traceoptions file files 25
set routing-options traceoptions file filename
set routing-options traceoptions file size 100m
set routing-options traceoptions flag all
set routing-options traceoptions file files 25
set interfaces traceoptions file filename
set interfaces traceoptions file size 100m
set interfaces traceoptions flag all
set interfaces traceoptions file files 25
set system processes general-authentication-service traceoptions file filename
set system processes general-authentication-service traceoptions file size 100m
set system processes general-authentication-service traceoptions flag all
set system processes general-authentication-service traceoptions file files 25
```

2. Copy the relevant statements into a text file and modify the log filenames as you want.
3. Copy the statements from the text file and paste them into the CLI on your router to configure logging.
4. Commit the logging configuration to begin collecting information.



.....

NOTE: The maximum file size for DHCP local server and DHCP relay log files is 1 GB. The maximum number of log files for DHCP local server and DHCP relay is 1000.

.....



BEST PRACTICE: Enable these logs only to collect information when troubleshooting specific problems. Enabling these logs during normal operations can result in reduced system performance.

**Related
Documentation**

- *Compressing Troubleshooting Logs from /var/logs to Send to Juniper Technical Support*

PART 5

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