

Avoiding Overcharges for Sessions That Time Out (C-Web Interface)

When an idle timeout terminates a session, you can set up the SAE to reduce the session time reported in the accounting stop message by the idle time. This way the session time is accurately reported; the report avoids overcharges for the session.

To adjust the session time:

1. Click **Configure**, expand **Shared > SAE**, and then click **Idle Timeout**.

The Idle Timeout pane appears.

2. Enable when an idle timeout terminates a session as described in the Help text.

The session time reported in the accounting stop message is reduced by the idle time.

3. Click **Apply**.

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