



SRC PE Software

Monitoring and Troubleshooting Guide

Release 3.2.x

Juniper Networks, Inc.

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About the Documentation

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SRC Documentation and Release Notes

For a list of related SRC documentation, see <http://www.juniper.net/techpubs/>.

If the information in the latest *SRC Release Notes* differs from the information in the SRC guides, follow the *SRC Release Notes*.

Audience

This documentation is intended for experienced system and network specialists working with routers running JUNOS® and JUNOSe Software in an Internet access environment. We assume that readers know how to use the routers, directories, and RADIUS servers that they will deploy in their SRC networks. If you are using the SRC software in a cable network environment, we assume that you are familiar with the PacketCable Multimedia Specification (PCMM) as defined by Cable Television Laboratories, Inc. (CableLabs) and with the Data-over-Cable Service Interface Specifications (DOCSIS) 1.1 protocol. We also assume that you are familiar with operating a multiple service operator (MSO) multimedia-managed IP network.

Documentation Conventions

Table 1 on page xx defines the notice icons used in this guide. Table 2 on page xx defines text conventions used throughout this documentation.

Table 1: Notice Icons





| Icon | Meaning | Description |
|---|--------------------|---|
|  | Informational note | Indicates important features or instructions. |
|  | Caution | Indicates a situation that might result in loss of data or hardware damage. |
|  | Warning | Alerts you to the risk of personal injury or death. |
|  | Laser warning | Alerts you to the risk of personal injury from a laser. |

Table 2: Text Conventions

| Convention | Description | Examples |
|-----------------------------------|---|---|
| Bold text like this | <ul style="list-style-type: none"> ■ Represents keywords, scripts, and tools in text. ■ Represents a GUI element that the user selects, clicks, checks, or clears. | <ul style="list-style-type: none"> ■ Specify the keyword exp-msg. ■ Run the install.sh script. ■ Use the pkgadd tool. ■ To cancel the configuration, click Cancel. |
| Bold text like this | Represents text that the user must type. | <code>user@host# set cache-entry-age cache-entry-age</code> |
| Fixed-width text like this | Represents information as displayed on your terminal's screen, such as CLI commands in output displays. | <pre>nic-locators { login { resolution { resolver-name /realms/ login/A1; key-type LoginName; value-type SaeId; } } }</pre> |
| Regular sans serif typeface | <ul style="list-style-type: none"> ■ Represents configuration statements. ■ Indicates SRC CLI commands and options in text. ■ Represents examples in procedures. ■ Represents URLs. | <ul style="list-style-type: none"> ■ <code>system ldap server{ stand-alone;</code> ■ Use the <code>request sae modify device failover</code> command with the <code>force</code> option ■ <code>user@host# . . .</code> ■ <code>http://www.juniper.net/techpubs/software/management/src/api-index.html</code> |
| <i>Italic sans serif typeface</i> | Represents variables in SRC CLI commands. | <code>user@host# set local-address local-address</code> |
| Angle brackets | In text descriptions, indicate optional keywords or variables. | Another runtime variable is <code><gfwif></code> . |
| Key name | Indicates the name of a key on the keyboard. | Press Enter. |

Table 2: Text Conventions (*continued*)

| | | |
|---------------------------------------|---|--|
| Key names linked with a plus sign (+) | Indicates that you must press two or more keys simultaneously. | Press Ctrl + b. |
| <i>Italic typeface</i> | <ul style="list-style-type: none"> ■ Emphasizes words. ■ Identifies book names. ■ Identifies distinguished names. ■ Identifies files, directories, and paths in text but not in command examples. | <ul style="list-style-type: none"> ■ There are two levels of access: <i>user</i> and <i>privileged</i>. ■ <i>SRC PE Getting Started Guide</i> ■ <i>o = Users, o = UMC</i> ■ The <i>/etc/default.properties</i> file. |
| Backslash | At the end of a line, indicates that the text wraps to the next line. | Plugin.radiusAcct-1.class = \net.juniper.srmt.sae.plugin\RadiusTrackingPluginEvent |
| Words separated by the symbol | Represent a choice to select one keyword or variable to the left or right of this symbol. (The keyword or variable may be either optional or required.) | diagnostic line |

Obtaining Documentation

To obtain the most current version of all Juniper Networks technical documents, see the products documentation page on the Juniper Networks Web site at <http://www.juniper.net/>.

To download complete sets of technical documentation to create your own documentation CD-ROMs or DVD-ROMs, see the CD-ROM and DVD-ROM Documentation page at

<http://www.juniper.net/techpubs/resources/cdrom.html>

Copies of the Management Information Bases (MIBs) are available at <http://www.juniper.net/>.

Documentation Feedback

We encourage you to provide feedback, comments, and suggestions so that we can improve the documentation. You can send your comments to techpubs-comments@juniper.net, or fill out the documentation feedback form at <https://www.juniper.net/cgi-bin/docbugreport/>. If you are using e-mail, be sure to include the following information with your comments:

- Document or topic name
- URL or page number
- Software release version (if applicable)

Requesting Technical Support

Technical product support is available through the Juniper Networks Technical Assistance Center (JTAC). If you are a customer with an active J-Care or JNASC support contract, or are covered under warranty, and need post-sales technical support, you can access our tools and resources online or open a case with JTAC.

- JTAC policies—For a complete understanding of our JTAC procedures and policies, review the JTAC User Guide located at <http://www.juniper.net/customers/support/downloads/710059.pdf>.
- Product warranties—For product warranty information, visit <http://www.juniper.net/support/warranty/>.
- JTAC hours of operation—The JTAC centers have resources available 24 hours a day, 7 days a week, 365 days a year.

Self-Help Online Tools and Resources

For quick and easy problem resolution, Juniper Networks has designed an online self-service portal called the Customer Support Center (CSC) that provides you with the following features:

- Find CSC offerings: <http://www.juniper.net/customers/support/>
- Search for known bugs: <http://www2.juniper.net/kb/>
- Find product documentation: <http://www.juniper.net/techpubs/>
- Find solutions and answer questions using our Knowledge Base: <http://kb.juniper.net/>
- Download the latest versions of software and review release notes: <http://www.juniper.net/customers/csc/software/>
- Search technical bulletins for relevant hardware and software notifications: <https://www.juniper.net/alerts/>
- Join and participate in the Juniper Networks Community Forum: <http://www.juniper.net/company/communities/>
- Open a case online in the CSC Case Management tool: <http://www.juniper.net/cm/>

To verify service entitlement by product serial number, use our Serial Number Entitlement (SNE) Tool: <https://tools.juniper.net/SerialNumberEntitlementSearch/>

Opening a Case with JTAC

You can open a case with JTAC on the Web or by telephone.

- Use the Case Management tool in the CSC at <http://www.juniper.net/cm/>.
- Call 1-888-314-JTAC (1-888-314-5822 toll-free in the USA, Canada, and Mexico).

For international or direct-dial options in countries without toll-free numbers, see <http://www.juniper.net/support/requesting support.html>

Part 1

Monitoring and Troubleshooting the SRC Software and C Series Controllers

- Overview of Monitoring and Troubleshooting Tools on page 3

Chapter 1

Overview of Monitoring and Troubleshooting Tools

- Overview of Monitoring and Troubleshooting Tools on page 3

Overview of Monitoring and Troubleshooting Tools

The SRC software provides the following tools to help you monitor and troubleshoot your SRC environment:

- Logging support for SRC components
- System log server on C Series Controllers
- NIC test commands to troubleshoot NIC configuration
- Router simulation to facilitate application testing
- Subscriber simulation to facilitate application testing
- SNMP agent to monitor SRC components as well as system performance. The agent can send data to SNMP network management systems.
- SNMP trap notification to SNMP management systems
- SRC CLI to monitor specified SRC components and C Series Controllers
- C-Web interface to monitor specified SRC components and C Series Controllers

In addition, the SRC Volume Tracking Application (SRC VTA) in the SRC application library includes a Web-based application to test events.

The SRC software also includes various sample and test clients for the dynamic service activator, the SAE remote interface, and the SAE plug-in interface.

Related Topics

- Overview of Logging for SRC Components on page 7
- Monitoring with the SRC CLI and the C-Web Interface on page 79
- SRC Monitoring Options on page 79
- Overview of SNMP Traps on page 53

Part 2

Using Logging for the SRC Software and C Series Controllers

- Configuring Logging for SRC Components on page 7
- Configuring Logging for SRC Components with the CLI on page 13
- Configuring Logging for SRC Components (C-Web Interface) on page 19

Chapter 2

Configuring Logging for SRC Components

- Overview of Logging for SRC Components on page 7
- Categories and Severity Levels for Event Messages on page 7
- Rotation of Log Files on page 10

Overview of Logging for SRC Components

SRC components and applications generate event messages that you can save in logs—either by writing the messages to text files or by using the system log (syslog) facilities. You can use these logs to monitor the SRC components and troubleshoot problems.

Each SRC component has its own logging configuration. For example, the license server, the NIC, the SAE, and SNMP each have logging configuration. The C Series Controller includes a system log server that you can configure to manage messages generated on that platform. You can use the CLI and the C-Web interface to configure logging on a C Series Controller and to configure the system log server on a C Series Controller.

When you enable logging to a file, by default SRC components and applications write log files in the `/opt/UMC/<component-directory>/var/log` folder for a component, such as `/opt/UMC/sae/var/log`.

All log files with the file extension `.log` in a `var/log` directory are rotated daily. When a new log file is created, the previous day's file is compressed and saved.

Related Topics

- Overview of the C Series Controller Log Server
- The syslog Protocol—draft-ietf-syslog-protocol-16.txt (July 2006 expiration)
- Configuring the SDX SNMP Agent
- Configuration Statements for Component Logging on page 13
- Categories and Severity Levels for Event Messages on page 7

Categories and Severity Levels for Event Messages

In the logging configuration, you can specify a filter for each type of log. This filter can include an expression that defines the *categories* and *severity levels* of event messages that the software saves.

Defining Categories

The category of an event message defines the SRC component that generated the event message. If you want to view only event logs in a specific category, you can define a variable `<category>`, which is a text string that matches the name of a category. This variable is not case sensitive. To view the names of categories for event messages, view a log file for one of the default filters.

For example, the category `Cops` defines event messages generated by the COPS server. Similarly, the category `CopsMsg` defines a particular sort of event message that the COPS server generates.

Juniper Networks Customer Service can also provide names of categories, especially for troubleshooting purposes.

Defining Severity Levels

The event filter provides 128 levels of severity numbered 1–127. A higher number indicates a higher level of severity. Common levels of severity also have a specific name, as shown in Table 3 on page 8.



CAUTION: Enabling the generation of debug log messages has a negative affect on system performance. Do not enable debug log messages unless you are instructed to do so by Juniper Networks Technical Assistance Center (JTAC).

Table 3: Named Severity Levels

| Name | Severity Level |
|---------|----------------|
| logmin | 1 |
| debug | 10 |
| info | 20 |
| notice | 30 |
| warning | 40 |
| error | 50 |
| crit | 60 |
| alert | 70 |
| emerg | 80 |
| panic | 90 |
| logmax | 127 |

You can define a severity level as follows:

- Specify an explicit severity. For example:
 - debug—Defines only debug messages
- Specify a minimum severity and a maximum severity. For example:
 - info-warning—Defines messages of minimum severity level of info and a maximum severity level of warning
 - Accept the default minimum (logmin) or maximum (logmax) severity by omitting the minimum or maximum severity. For example:
 - info—Defines messages of minimum severity level info and maximum severity level logmax
 - -warning—Defines messages of minimum severity level logmin and maximum severity level warning
- Specify no severities to log all event messages.

The syntax for the severity takes the format:

[< severity >] | [< minimumSeverity >]-[< maximumSeverity >]

Use either the name or the number of a severity level shown in Table 3 on page 8 for the variables in this syntax.

Defining Filters

You specify a filter by defining an expression with the following format:

singlematch [,singlematch]*

- singlematch—[!] (< category > | ([< category >]/[< severity >] | [< minimumSeverity >]-[< maximumSeverity >]))
- !—Do not log matching events
- < category > —See “Defining Categories” on page 8
- [< severity >] | [< minimumSeverity >]-[< maximumSeverity >]—See “Defining Severity Levels” on page 8 .

The software filters events by evaluating each subexpression in order from left to right. When the software determines that an event message matches a subexpression, the software logs or ignores the message accordingly. You can specify an unlimited number of subexpressions; however, the order in which you specify the subexpressions affects the result.

Table 4 on page 10 shows some examples of filters.

Table 4: Examples of Filters for Event Messages

| Syntax | Event Messages Saved |
|-----------------------------|---|
| / | All event messages |
| /info- | Event messages of level info and above from all categories |
| Cops/debug | Debug events from COPS category only |
| !Cops,/debug | All debug events except those from COPS category |
| CopsMsg/info-,!CopsMsg,Cops | All messages from COPS category, except those from CopsMsg category with level less than info |

- Related Topics**
- Overview of Logging for SRC Components on page 7
 - Overview of SNMP Traps on page 53

Rotation of Log Files

On C Series Controllers, log files that contain entries are rotated daily when other daily system tasks run on the system. The system retains 5 log files for a component before overwriting the oldest file.

When a new log file is opened to replace a file from the previous day that contains content, a number (1–4) is appended to the name of the older file. For example, *sae_debug.log.4* would be the oldest file in the rotation, *sae_debug.log.1* would be the newest file in the rotation; *sae_debug.log* would be the active log file for SAE.

On C Series Controllers, the software compresses log files and appends the *.gz* suffix; for example, *sae_debug.log.4.gz*. Log files are stored in the */opt/UMC/component-name/var/log* directory; for example, */opt/UMC/sae/var/log*.



NOTE: On a C Series Controller, log files are automatically rotated on a daily basis. Typically, you do not specify a maximum file size when log files are rotated. Consider whether specifying a rollover filename is needed for SRC software running on a C Series Controller. If you do configure a rollover file when files are rotated, the software creates five compressed versions of partial log files, and one uncompressed log file.

You can configure components to send log messages to the system log server (also called a syslog server) on the platform on which the SRC software is running.

If you plan to filter log messages, you should be familiar with severity levels and filters for logging before you configure system logging for a component.

- Related Topics**
- Overview of Logging for SRC Components on page 7
 - Configuring a Component to Store Log Messages in a File (SRC CLI) on page 14
 - Configuring ACP to Store Log Messages in a File (C-Web Interface) on page 19
 - Configuring the SAE to Store Log Messages in a File (C-Web Interface) on page 20
 - Configuring NIC to Store Log Messages in a File (C-Web Interface) on page 20

Chapter 3

Configuring Logging for SRC Components with the CLI

- Configuration Statements for Component Logging on page 13
- Configuring a Component to Store Log Messages in a File (SRC CLI) on page 14
- Configuring System Logging (SRC CLI) on page 15

Configuration Statements for Component Logging

Use the following configuration statements to configure logging for SRC components. You access these statements from the hierarchy for a component, such as:

- [edit shared acp configuration]
- [edit shared sae configuration]
- [edit shared nic scenario *scenario-name*]
- [edit snmp agent]
- [edit slot 0 jps]

```
logger name {  
  file-logger {  
    filter filter ;  
    filename filename ;  
    rollover-filename rollover-filename ;  
    maximum-file-size maximum-file-size ;  
  }  
  syslog-logger {  
    filter filter ;  
    syslog-host syslog-host ;  
    syslog-facility syslog-facility ;  
    format format ;  
  }  
}
```

- Related Topics**
- For detailed information about each configuration statement, see *SRC PE CLI Command Reference*.
 - Configuring System Logging (SRC CLI) on page 15
 - Configuring a Component to Store Log Messages in a File (SRC CLI) on page 14

- Before You Configure Logging on page 19
- Overview of Logging for SRC Components on page 7

Configuring a Component to Store Log Messages in a File (SRC CLI)

Use the following statements to configure an SRC component to store log messages in a file:

```
logger name file {
    filter filter;
    filename filename;
    rollover-filename rollover-filename;
    maximum-file-size maximum-file-size;
}
```

If you plan to filter log messages, you should be familiar with severity levels and filters for logging before you configure system logging for a component. See “Categories and Severity Levels for Event Messages” on page 7.

To configure component logging to a file:

1. From configuration mode, access the configuration statement that configures the logging destination for the component.

```
[edit]
user@host# component-hierarchy logger name file
```

For example:

```
[edit]
user@host# edit shared sae configuration logger sae-file-log-1 file
```

```
[edit]
user@host# edit snmp agent logger snmp-file-log-1 file
```

```
[edit]
user@host# edit slot 0 jps logger jps-file-log-1 file
```

2. Specify the filter to define which event messages the software logs or disregards.

```
[edit shared sae configuration logger sae-file-log-1 file]
user@host# set filter filter
```

If you do not specify a filter, logging to the specified file is disabled.

Filters can specify the logging level, such as debug, or can specify expressions.

3. Specify the absolute path of the filename that contains the current log files.

```
[edit shared sae configuration logger sae-file-log-1 file]
user@host# set filename filename
```

Make sure that the user under which the J2EE application server or Web application server runs has write access to this folder. If this user does not have write access to the default folder, configure the component or application to write logs in folders to which the user has write access.

4. (Optional) Specify the absolute path of the filename that contains the log history.

```
[edit shared sae configuration logger sae-file-log-1 file]
user@host# set rollover-filename rollover-filename
```

When the log file reaches the maximum size, the software closes the log file and renames it. If a previous rollover file exists, the software overwrites it. The software then reopens the log file and continues to save event messages in it.



NOTE: On a C Series Controller, log files are automatically rotated on a daily basis. If you do configure a rollover file when files are rotated, the software creates five compressed versions of partial log files, and one uncompressed log file.

5. (Optional) Specify the maximum size of the log file and the rollover file.

```
[edit shared sae configuration logger sae-file-log-1 file]
user@host# set maximum-file-size maximum-file-size
```

Do not set the maximum file size to a value greater than the available disk space.



NOTE: On a C Series Controller, log files are automatically rotated on a daily basis.

- Related Topics**
- Configuring System Logging (SRC CLI) on page 15
 - Saving System Log Messages to a File (SRC CLI)
 - Sending System Log Messages to Other Servers (SRC CLI)
 - Before You Configure Logging on page 19
 - Overview of Logging for SRC Components on page 7

Configuring System Logging (SRC CLI)

Use the following statements to configure the SRC software to send log messages to the system logging facility:

```
logger name syslog {
  filter filter;
  host host;
  facility facility;
  format format;
}
```

You can configure components to send log messages to the system log server (also called a syslog server) on the platform on which the SRC software is running.

If you plan to filter log messages, you should be familiar with severity levels and filters for logging before you configure system logging for a component. See “Categories and Severity Levels for Event Messages” on page 7.

To configure component logging to the system log server:

1. From configuration mode, access the configuration statement that configures the logging destination for the component. For example:

```
[edit]
user@host# component-hierarchy logger name syslog
```

For example:

```
[edit]
user@host# edit shared sae configuration logger sae-sys-1 syslog
```

```
[edit]
user@host# edit snmp agent logger snmp-sys-1 syslog
```

```
[edit]
user@host# edit slot 0 jps logger jps-sys-1 syslog
```

2. (Optional) Specify the filter to define which event messages the software logs or disregards.

```
[edit shared sae configuration logger sae-sys-1 syslog]
user@host# set filter filter
```

Filters can specify the logging level, such as debug, or can specify expressions.

3. (Optional) Change the IP address or name of a host that collects event messages by means of a standard system logging daemon.

```
[edit shared sae configuration logger sae-sys-1 syslog]
user@host# set host host
```

By default, the host is **loghost** for the syslog server on the local host. (Configuration in the */etc/hosts* file sets **loghost** to **localhost**.)

Make sure that the user under which the J2EE application server or Web application server runs has write access to this folder. If this user does not have write access to the default folder, configure the component or application to write logs in folders to which the user has write access.

4. (Optional) Specify the type of system log in accordance with the system logging protocol, a value of 0–23.

```
[edit shared sae configuration logger sae-sys-1 syslog]
user@host# set facility facility
```


5. (Optional) Specify the Message Format string that indicates how the information in an event message is printed.

```
[edit shared sae configuration logger sae-sys-1 syslog]
user@host# set format format
```

Specify a Message Format string as defined in

<http://java.sun.com/j2se/1.4.2/docs/api/java/text/MessageFormat.html>

The fields available for events are:

- 0—Time and date of the event
- 1—Name of the thread generating the event
- 2—Text message of the event
- 3—Category of the event
- 4—Priority of the event

- Related Topics**
- Configuring a Component to Store Log Messages in a File (SRC CLI) on page 14
 - Saving System Log Messages to a File (SRC CLI)
 - Configuration Statements for Component Logging on page 13
 - Before You Configure Logging on page 19
 - Overview of Logging for SRC Components on page 7

Chapter 4

Configuring Logging for SRC Components (C-Web Interface)

- Before You Configure Logging on page 19
- Configuring ACP to Store Log Messages in a File (C-Web Interface) on page 19
- Configuring the SAE to Store Log Messages in a File (C-Web Interface) on page 20
- Configuring NIC to Store Log Messages in a File (C-Web Interface) on page 20
- Configuring the SNMP to Store Log Messages in a File (C-Web Interface) on page 21
- Configuring JPS to Store Log Messages in a File (C-Web Interface) on page 21

Before You Configure Logging

Before you configure logging for SRC components, you should be familiar with the logging filters that you can configure. If you use a syslog log facility, you should be familiar with the syslog protocol. For information about logging filters see “Overview of Logging for SRC Components” on page 7.

If you plan to filter log messages, you should be familiar with severity levels and filters for logging before you configure system logging for a component. See “Categories and Severity Levels for Event Messages” on page 7.

- Related Topics**
- Configuring System Logging (SRC CLI) on page 15
 - Configuring a Component to Store Log Messages in a File (SRC CLI) on page 14
 - Configuration Statements for Component Logging on page 13

Configuring ACP to Store Log Messages in a File (C-Web Interface)

To configure component logging for ACP:

1. Click **Configure**, expand **Shared**, expand **ACP**, and then click **Configuration**.

The Configuration pane appears.

2. From the Create new list, select **Logger**.

3. In the dialog box, type a name for the new logger, and click **OK**.

The name of the logger appears in the side pane and the Logger pane.

4. Expand the logger in the side pane, and then click **File** or **Syslog**.
5. Click **Create**, enter information as described in the Help text in the main pane, and click **Apply**.

- Related Topics**
- Configuring a Component to Store Log Messages in a File (SRC CLI) on page 14
 - Configuring the SAE to Store Log Messages in a File (C-Web Interface) on page 20
 - Configuring NIC to Store Log Messages in a File (C-Web Interface) on page 20
 - Configuring SRC ACP (C-Web Interface)
 - Overview of SRC ACP

Configuring the SAE to Store Log Messages in a File (C-Web Interface)

To configure component logging for SAE:

1. Click **Configure**, expand **Shared**, expand **ACP**, and then click **Configuration**.

The Configuration pane appears.

2. From the Create new list, select **Logger**.

The name of the logger appears in the side pane and the Logger pane.

3. Expand the logger in the side pane, and then click **File** or **Syslog**.
4. Click **Create**, enter information as described in the Help text in the main pane, and click **Apply**.

- Related Topics**
- Configuring a Component to Store Log Messages in a File (SRC CLI) on page 14
 - Configuring ACP to Store Log Messages in a File (C-Web Interface) on page 19
 - Configuring NIC to Store Log Messages in a File (C-Web Interface) on page 20
 - Configuring the SNMP to Store Log Messages in a File (C-Web Interface) on page 21
 - Configuring JPS to Store Log Messages in a File (C-Web Interface) on page 21

Configuring NIC to Store Log Messages in a File (C-Web Interface)

To configure component logging for NIC:

1. Click **Configure**, expand **Shared**, and then click **NIC**.

The NIC pane appears.

2. In the side pane, expand a configuration scenario, such as Scenario:OnePopSharedlp.

3. In the side pane, expand a host, such as Demohost.

The Hosts pane appears.

4. From the Create new list, select **Logger**.

The name of the logger appears in the side pane and the Logger pane.

5. Expand the logger in the side pane, and then click **File** or **Syslog**.
6. Click **Create**, enter information as described in the Help text in the main pane, and click **Apply**.

- Related Topics**
- Configuring a Component to Store Log Messages in a File (SRC CLI) on page 14
 - Configuring ACP to Store Log Messages in a File (C-Web Interface) on page 19
 - Configuring the SAE to Store Log Messages in a File (C-Web Interface) on page 20
 - Configuring the SNMP to Store Log Messages in a File (C-Web Interface) on page 21
 - Configuring JPS to Store Log Messages in a File (C-Web Interface) on page 21

Configuring the SNMP to Store Log Messages in a File (C-Web Interface)

To configure component logging for SNMP:

1. Click **Configure**, expand **Snmp**, and then click **Agent**.

The Agent pane appears.

2. From the Create new list, select **Logger**.

The name of the logger appears in the side pane and the Logger pane.

3. Expand the logger in the side pane, and then click **File** or **Syslog**.
4. Click **Create**, enter information as described in the Help text in the main pane, and click **Apply**.

- Related Topics**
- Configuring a Component to Store Log Messages in a File (SRC CLI) on page 14
 - Configuring ACP to Store Log Messages in a File (C-Web Interface) on page 19
 - Configuring the SAE to Store Log Messages in a File (C-Web Interface) on page 20
 - Configuring NIC to Store Log Messages in a File (C-Web Interface) on page 20
 - Configuring JPS to Store Log Messages in a File (C-Web Interface) on page 21

Configuring JPS to Store Log Messages in a File (C-Web Interface)

To configure component logging for JPS:

1. Click **Configure**, expand **Slot**, and then expand the slot for which you want to configure component logging.
2. Click **JPS**.

The JPS pane appears.

3. From the Create new list, select **Logger**.

The name of the logger appears in the side pane and the Logger pane.

4. Expand the logger in the side pane, and then click **File** or **Syslog**.
5. Click **Create**, enter information as described in the Help text in the main pane, and click **Apply**.

- Related Topics**
- Configuring a Component to Store Log Messages in a File (SRC CLI) on page 14
 - Configuring ACP to Store Log Messages in a File (C-Web Interface) on page 19
 - Configuring the SAE to Store Log Messages in a File (C-Web Interface) on page 20
 - Configuring NIC to Store Log Messages in a File (C-Web Interface) on page 20
 - Configuring the SNMP to Store Log Messages in a File (C-Web Interface) on page 21

Part 3

Using Simulated Router Drivers and Simulated Subscribers for Testing

- Configuring a Simulated Router Driver for Testing (SRC CLI) on page 25
- Configuring a Simulated Router Driver for Testing (C-Web Interface) on page 29
- Using Simulated Subscribers for Testing (SRC CLI) on page 31

Chapter 5

Configuring a Simulated Router Driver for Testing (SRC CLI)

- Overview of Simulated Router Drivers for the SRC Software on page 25
- Configuring Simulated Router Drivers (SRC CLI) on page 25

Overview of Simulated Router Drivers for the SRC Software

Simulated router drivers allow you to create subscriber sessions without connecting to a router. You can then use the simulated subscriber sessions to test SAE applications.

The SRC software has a default simulated router driver instance called `default@simJunos`.

- Related Topics**
- Configuring Simulated Router Drivers (SRC CLI) on page 25
 - Configuring a Simulated Router Driver for Testing (C-Web Interface) on page 29

Configuring Simulated Router Drivers (SRC CLI)

You configure a simulated router in the same way that you configure a real router.

Before you configure a simulated router driver:

- Make sure that you configure an interface classification script for the simulated router.

See [Overview of Classification Scripts](#) .

- Configure the SAE to instantiate a simulated router driver for each simulated router that you create.
- (Optional) Configure a session store for a simulated router driver. The driver uses the session store to store subscriber sessions, service sessions, and policies.

See [Configuring the Session Store Feature](#)

Use the following configuration statements to configure simulated router drivers:

```
shared sae configuration driver simulated name {
```

```

driver-type (junos | junose | pcmm);
router-version router-version ;
driver-address driver-address ;
transport-router transport-router ;
}

```

To configure simulated router drivers:

1. From configuration mode, access the configuration statement that configures simulated router drivers. In this sample procedure, *west-region* is the name of the SAE group, and *default@simjunos* is the name of the simulated router driver.

```

[edit]
user@host# edit shared sae group west-region configuration driver simulated
default@simJunos

```

2. Configure the type of device that the simulated driver simulates.

```

[edit shared sae group west-region configuration driver simulated
default@simJunos]
user@host# set driver-type (junos | junose | pcmm)

```

3. (Optional) Configure the version of the router software to simulate. This is the software version that is sent by the router.

```

[edit shared sae group west-region configuration driver simulated
default@simJunos]
user@host# set router-version router-version

```

4. Configure the IP address of the device driver.

```

[edit shared sae group west-region configuration driver simulated
default@simJunos]
user@host# set driver-address driver-address

```

5. (Optional) Configure the name of a virtual router that is used to connect to the SAE. This value is passed to the router initialization script. It is not supported on the JUNOS routing platform.

```

[edit shared sae group west-region configuration driver simulated
default@simJunos]
user@host# set transport-router transport-router

```

6. (Optional) Verify the configuration of the simulated driver.

```

[edit shared sae group west-region configuration driver simulated
default@simJunos]

user@host# show

driver-type junos;
router-version 8.4;
driver-address 10.10.90.5;

```

- Related Topics**
- For information about setting up SAE groups, see [Configuring an SAE Group](#).
 - [Configuring a Simulated Router Driver for Testing \(C-Web Interface\)](#) on page 29
 - [Overview of Simulated Router Drivers for the SRC Software](#) on page 25

Chapter 6

Configuring a Simulated Router Driver for Testing (C-Web Interface)

- Configuring a Simulated Router Driver for Testing (C-Web Interface) on page 29

Configuring a Simulated Router Driver for Testing (C-Web Interface)

You configure a simulated router in the same way that you configure a real router.

Before you configure a simulated router driver:

- Make sure that you configure an interface classification script for the simulated router.

See [Overview of Classification Scripts](#) .

- Configure the SAE to instantiate a simulated router driver for each simulated router that you create.
- (Optional) Configure a session store for a simulated router driver. The driver uses the session store to store subscriber sessions, service sessions, and policies.

See [Configuring the Session Store Feature](#).

To configure simulated router drivers:

1. Click **Configure**, expand **Shared**, expand **SAE**, expand **Configuration**, and then click **Driver**.

The Driver pane appears.

2. From the Create new list, select **Simulated**.
3. In the dialog box, type a name for the new simulated driver, and click **OK**.

The name of the simulated driver appears in the side pane and the Driver pane.

4. Enter information as described in the Help text in the main pane, and click **Apply**.

Related Topics

- [Configuring Simulated Router Drivers \(SRC CLI\)](#) on page 25
- [For information about setting up SAE groups, see Configuring an SAE Group](#)
- [Overview of Simulated Router Drivers for the SRC Software](#) on page 25

Chapter 7

Using Simulated Subscribers for Testing (SRC CLI)

- Overview of Simulated Subscribers on page 31
- Commands to Manage Simulated Subscribers on page 31
- Logging In Simulated Subscribers with the CLI on page 32
- Viewing Subscriber Sessions on page 35
- Logging Out Simulated Subscribers with the CLI on page 36

Overview of Simulated Subscribers

Simulated subscribers allow you to create subscriber sessions without connecting to a router or other device. When developing an application, you can log in as a simulated subscriber to test a portal without a router or a client PC. You can log out from the simulated subscriber session in the same way that you log out from other subscriber sessions.

Related Topics

- Logging In Simulated Subscribers with the CLI on page 32
- Logging Out Simulated Subscribers with the CLI on page 36
- Viewing Subscriber Sessions on page 35
- Commands to Manage Simulated Subscribers on page 31

Commands to Manage Simulated Subscribers

You can use the following operational mode commands to manage simulated subscribers.

- `request sae login ipv4 authenticated-dhcp`
- `request sae login ipv4 authenticated-interface`
- `request sae login ipv4 unauthenticated-dhcp`
- `request sae login ipv4 unauthenticated-interface`
- `request sae logout dn`
- `request sae logout ip`

- request sae logout login-name
- request sae logout session-id
- show sae subscribers
- show sae subscribers dn
- show sae subscribers ip
- show sae subscribers login-name
- show sae subscribers session-id

Related Topics

- Overview of Simulated Subscribers on page 31
- For detailed information about each command, see the *SRC PE CLI Command Reference*
- Logging In Simulated Subscribers with the CLI on page 32
- Logging Out Simulated Subscribers with the CLI on page 36
- Viewing Subscriber Sessions on page 35

Logging In Simulated Subscribers with the CLI

You can log in IPv4 subscribers in the following ways:

- Logging In Authenticated DHCP Subscribers on page 32
- Logging In Authenticated Interface Subscribers on page 33
- Logging In Unauthenticated DHCP Subscribers on page 34
- Logging In Unauthenticated Interface Subscribers on page 34

Logging In Authenticated DHCP Subscribers

Use the following command to log in simulated IPv4 authenticated DHCP subscribers:

```
request sae login ipv4 authenticated-dhcp virtual-router virtual-router address address
login-name login-name mac-address mac-address <service-bundle service-bundle
> <radius-class radius-class > <interface-name interface-name > <interface-alias
interface-alias > <interface-description interface-description > <nas-port-id nas-port-id
>
```

To log in a simulated IPv4 authenticated DHCP subscriber:

1. Issue the `request sae login ipv4 authenticated-dhcp` command. Specify the `virtual-router`, `address`, `login-name`, and `mac-address` options.

```
user@host> request sae login ipv4 authenticated-dhcp virtual-router virtual-router
address address login-name login-name mac-address mac-address
```

2. (Optional) To specify the service bundle used when logging in the simulated subscriber, use the `service-bundle` option.

3. (Optional) To specify the RADIUS class used when logging in the simulated subscriber, use the **radius-class** option.
4. (Optional) To specify the virtual interface used when logging in the simulated subscriber, use the **interface-name** option.
5. (Optional) To specify the interface description used when logging in the simulated subscriber, use the **interface-alias** option.

If you are simulating JUNOSe routers, the interface alias is the description that is configured on JUNOSe routers with the **interface description** command.

6. (Optional) To specify the alternate interface name used when logging in the simulated subscriber, use the **interface-description** option.
7. (Optional) To specify the port identifier of an interface used when logging in the simulated subscriber, use the **nas-port-id** option.

Logging In Authenticated Interface Subscribers

Use the following command to log in simulated IPv4 authenticated interface subscribers:

```
request sae login ipv4 authenticated-interface virtual-router virtual-router address
address login-name login-name <service-bundle service-bundle > <radius-class
radius-class > <interface-name interface-name > <interface-alias interface-alias >
<interface-description interface-description > <nas-port-id nas-port-id >
```

To log in a simulated IPv4 authenticated interface subscriber:

1. Issue the **request sae login ipv4 authenticated-interface** command. Specify the **virtual-router**, **address**, and **login-name** options.

```
user@host> request sae login ipv4 authenticated-interface virtual-router
virtual-router address address login-name login-name
```

2. (Optional) To specify the service bundle used when logging in the simulated subscriber, use the **service-bundle** option.
3. (Optional) To specify the RADIUS class used when logging in the simulated subscriber, use the **radius-class** option.
4. (Optional) To specify the virtual interface used when logging in the simulated subscriber, use the **interface-name** option.
5. (Optional) To specify the interface description used when logging in the simulated subscriber, use the **interface-alias** option.

If you are simulating JUNOSe routers, the interface alias is the description that is configured on JUNOSe routers with the **interface description** command.

6. (Optional) To specify the alternate interface name used when logging in the simulated subscriber, use the **interface-description** option.
7. (Optional) To specify the port identifier of an interface used when logging in the simulated subscriber, use the **nas-port-id** option.

Logging In Unauthenticated DHCP Subscribers

Use the following command to log in simulated IPv4 unauthenticated DHCP subscribers:

```
request sae login ipv4 unauthenticated-dhcp virtual-router virtual-router address
address mac-address mac-address <login-name login-name > <service-bundle
service-bundle > <radius-class radius-class > <interface-name interface-name >
<interface-alias interface-alias > <interface-description interface-description >
<nas-port-id nas-port-id >
```

To log in a simulated IPv4 unauthenticated DHCP subscriber:

1. Issue the `request sae login ipv4 unauthenticated-dhcp` command. Specify the `virtual-router`, `address`, and `mac-address` options.

```
user@host> request sae login ipv4 unauthenticated-dhcp virtual-router
virtual-router address address mac-address mac-address
```

2. (Optional) To specify the fully-qualified name used to log in the simulated subscriber, use the `login-name` option.
3. (Optional) To specify the service bundle used when logging in the simulated subscriber, use the `service-bundle` option.
4. (Optional) To specify the RADIUS class used when logging in the simulated subscriber, use the `radius-class` option.
5. (Optional) To specify the virtual interface used when logging in the simulated subscriber, use the `interface-name` option.
6. (Optional) To specify the interface description used when logging in the simulated subscriber, use the `interface-alias` option.

If you are simulating JUNOSe routers, the interface alias is the description that is configured on JUNOSe routers with the `interface description` command.

7. (Optional) To specify the alternate interface name used when logging in the simulated subscriber, use the `interface-description` option.
8. (Optional) To specify the port identifier of an interface used when logging in the simulated subscriber, use the `nas-port-id` option.

Logging In Unauthenticated Interface Subscribers

Use the following command to log in simulated IPv4 unauthenticated interface subscribers:

```
request sae login ipv4 unauthenticated-interface virtual-router virtual-router
interface-name interface-name <address address > <login-name login-name >
<service-bundle service-bundle > <radius-class radius-class > <interface-alias
interface-alias > <interface-description interface-description > <nas-port-id nas-port-id
>
```

To log in a simulated IPv4 authenticated interface subscriber:

1. Issue the **request sae login ipv4 authenticated-interface** command. Specify the **virtual-router** and **interface-name** options.

```
user@host> request sae login ipv4 authenticated-interface virtual-router  
virtual-router interface-name interface-name
```

2. (Optional) To specify the IP address from which you log in the simulated subscriber, use the **address** option.
3. (Optional) To specify the fully-qualified name used to log in the simulated subscriber, use the **login-name** option.
4. (Optional) To specify the service bundle used when logging in the simulated subscriber, use the **service-bundle** option.
5. (Optional) To specify the RADIUS class used when logging in the simulated subscriber, use the **radius-class** option.
6. (Optional) To specify the interface description used when logging in the simulated subscriber, use the **interface-alias** option.

If you are simulating JUNOS routers, the interface alias is the description that is configured on JUNOS routers with the **interface description** command.

7. (Optional) To specify the alternate interface name used when logging in the simulated subscriber, use the **interface-description** option.
8. (Optional) To specify the port identifier of an interface used when logging in the simulated subscriber, use the **nas-port-id** option.

- Related Topics**
- Logging Out Simulated Subscribers with the CLI on page 36
 - Viewing Subscriber Sessions on page 35
 - Commands to Manage Simulated Subscribers on page 31
 - Overview of Simulated Subscribers on page 31

Viewing Subscriber Sessions

Purpose View all subscriber sessions.

Action user@host> **show sae subscribers**

- Related Topics**
- Logging Out Simulated Subscribers with the CLI on page 36
 - Logging In Simulated Subscribers with the CLI on page 32

Logging Out Simulated Subscribers with the CLI

You can view subscribers who are logged in and then log out subscribers who are accessible:

- Logging Out Subscribers by DN on page 36
- Logging Out Subscribers by IP Address on page 36
- Logging Out Subscribers by Login Name on page 37
- Logging Out Subscribers by Session ID on page 37

Logging Out Subscribers by DN

To log out subscribers who are accessible by DN:

1. Issue the **show sae subscribers dn** command to view the subscribers who are accessible by DN.
2. Issue the **request sae logout dn** command to log out all subscribers who are accessible by DN.
3. To log out specific subscribers, use the **filter** option and specify all or part of the DN for the subscribers that you want to log out.

```
user@host> request sae logout dn filter filter
```

4. To specify that no confirmation is requested before the software logs out the subscribers, use the **force** option.

```
user@host> request sae logout dn force
user@host> request sae logout dn filter filter force
```

Logging Out Subscribers by IP Address

To log out subscribers who are accessible by IP address:

1. Issue the **show sae subscribers ip** command to view the subscribers who are accessible by IP address.
2. Issue the **request sae logout ip** command to log out all subscribers who are accessible by IP address.
3. To log out specific subscribers, use the **filter** option and specify the IP address for the subscribers that you want to log out.

```
user@host> request sae logout ip filter filter
```

4. To specify that no confirmation is requested before the software logs out the subscribers, use the **force** option.

```
user@host> request sae logout ip force
user@host> request sae logout ip filter filter force
```

Logging Out Subscribers by Login Name

To log out subscribers who are accessible by login name:

1. Issue the **show sae subscribers login-name** command to view the subscribers accessible by login name.
2. Issue the **request sae logout login-name** command to log out all subscribers accessible by login name.
3. To log out specific subscribers, use the **filter** option and specify all or part of the login name for the subscribers that you want to log out.

```
user@host> request sae logout login-name filter filter
```

4. To specify that no confirmation is requested before the software logs out the subscribers, use the **force** option.

```
user@host> request sae logout login-name force  
user@host> request sae logout login-name filter filter force
```

Logging Out Subscribers by Session ID

To log out subscribers who are accessible by session ID:

1. Issue the **show sae subscribers session-id** command to view the subscribers accessible by session ID.
2. Issue the **request sae logout session-id** command to log out all subscribers accessible by session ID.
3. To log out specific subscribers, use the **filter** option and specify all or part of the session ID for the subscribers that you want to log out.

```
user@host> request sae logout session-id filter filter
```

4. To specify that no confirmation is requested before the software logs out the subscribers, use the **force** option.

```
user@host> request sae logout session-id force  
user@host> request sae logout session-id filter filter force
```

- Related Topics**
- Logging In Simulated Subscribers with the CLI on page 32
 - Viewing Subscriber Sessions on page 35
 - Commands to Manage Simulated Subscribers on page 31
 - Overview of Simulated Subscribers on page 31

Part 4

Using SNMP for Monitoring and Troubleshooting

- Creating Custom SNMP Monitors on page 41
- Configuring the SNMP Traps (SRC CLI) on page 53
- Understanding Traps on page 59

Chapter 8

Creating Custom SNMP Monitors

- SNMP Monitoring on C Series Controllers on page 41
- Configuration Statements for Customized SRC SNMP Monitors on page 43
- Configuring an SNMP Alarm on a C Series Controller (SRC CLI) on page 44
- Defining an Alarm for an SNMP Monitor That Compares Object Values (SRC CLI) on page 45
- Defining an Alarm to Monitor the Status of an Object (SRC CLI) on page 46
- Defining an Alarm for an SNMP Monitor That Compares Values Against Thresholds (SRC CLI) on page 47
- Defining a Discontinuity Check to Validate Delta Values (SRC CLI) on page 47
- Configuring an SNMPv3 Security Name for SNMP Monitoring (SRC CLI) on page 48
- Defining Events for Which SNMP Sends Notifications (SRC CLI) on page 48
- Defining Events That Set Values for SNMP MIB Objects (SRC CLI) on page 49
- Example: SNMP Monitoring of Multiple MIB Objects on page 50

SNMP Monitoring on C Series Controllers

You can create custom SNMP monitors to detect changes in MIB objects. Use custom monitors to generate an alarm and take action in response to an alarm.

To configure a monitor, you define a condition that when met generates an SNMP notification. You can define a monitor for any single MIB object (of type integer) supported on a C Series Controller. These MIBs include Juniper Networks enterprise-specific objects as well as standard MIB objects.

You can configure the following for custom monitors:

- Alarms—Define an alarm condition and an event to generate in response to the alarm.

An alarm identifies the object to be monitored, the frequency with which the monitor retrieves a sample value for the object, and a condition that triggers an event.

- Events—Define the type of action (SNMP set or notification) to be taken in response to an alarm condition. If you do not define an event for an alarm, SNMP sends the notifications based on the monitor type.

The SRC software supports the following types of alarm conditions for monitors:

- Boolean test—Compares a sample value with a specified value or range of values.
- Existence test—Monitors when an object appears, disappears, or changes value.
- Threshold test—Monitors when an object's value rises above or falls below specified values.

A monitor supports only one type of alarm condition, or test, at a time. Each alarm can use one of the following sampling methods:

- Absolute value—Uses the actual value of the object.

Existence tests support only absolute values.

- Delta value—Uses the difference between two sample values.

By using the delta value sampling method, you can configure SNMP to detect a discontinuity in values to prevent false alarms caused by the value of a MIB object being reset. At the end of a polling interval before the SNMP agent calculates a delta value, SNMP checks the value of a MIB object called a discontinuity marker. If the value of the discontinuity marker changes, SNMP does not perform the test for the associated condition until the next polling interval.

For alarms that do not have a configured event, SNMP sends the following notifications that are defined in RFC 2981—Event MIB (October 2000):

- Boolean or existence test—`mteTriggerFired`
- Threshold test (rising value)—`mteTriggerRising`
- Threshold test (falling value)—`mteTriggerfalling`

The default configuration for SNMP custom monitors assesses all objects in a MIB branch based on the object identifier specified for the monitor. For this type of monitor, you can configure SNMP notification MIB objects located in the same row as the object that generates the event, as well as for a single object. You can create sophisticated monitors by monitoring an entire branch, then creating notifications for multiple objects.

Related Topics

- Overview of SNMP Traps on page 53
- Configuring an SNMP Alarm on a C Series Controller (SRC CLI) on page 44
- Configuring an SNMPv3 Security Name for SNMP Monitoring (SRC CLI) on page 48
- Configuration Statements for Customized SRC SNMP Monitors on page 43
- Example: SNMP Monitoring of Multiple MIB Objects on page 50
- Information about SRC MIBs on the Juniper Web site at <http://www.juniper.net/techpubs/software/management/src>
- Also, see information about the `disman` event MIB in RFC 2981—Event MIB (October 2000)

Configuration Statements for Customized SRC SNMP Monitors

Use the following configuration statements to configure the SNMP custom monitoring at the [edit] hierarchy level.

```
snmp monitor {
  security-name security-name;
}
snmp monitor alarm name{
  interval interval;
  sample-type (absolute-value | delta-value);
  ignore-startup-alarm;
  event event;
  variable variable;
  strict-oid;
}
snmp monitor alarm name boolean-test {
  comparison (equal | unequal | less | less-or-equal | greater | greater-or-equal);
  value value;
}
snmp monitor alarm name existence-test {
  type (present | absent | changed);
}
snmp monitor alarm name threshold-test {
  rising-threshold rising-threshold;
  falling-threshold falling-threshold;
}
snmp monitor alarm name delta-discontinuity-check {
  variable variable;
}
snmp monitor event namenotification {
  oid oid;
  strict-object [strict-object...];
  wildcarded-object [wildcarded-object...];
}
snmp monitor event name snmp-set {
  variable variable;
  value value;
  strict-oid;
}
```

- Related Topics**
- Configuring an SNMP Alarm on a C Series Controller (SRC CLI) on page 44
 - Example: SNMP Monitoring of Multiple MIB Objects on page 50
 - Configuring an SNMPv3 Security Name for SNMP Monitoring (SRC CLI) on page 48
 - SNMP Monitoring on C Series Controllers on page 41
 - For detailed information about each configuration statement, see the *SRC PE CLI Command Reference*

Configuring an SNMP Alarm on a C Series Controller (SRC CLI)

You can configure SNMP to establish alarms for custom monitors.



NOTE: Configure only one monitor test at a time.

To configure an SNMP alarm:

1. Specify an SNMP username.

See “Configuring an SNMPv3 Security Name for SNMP Monitoring (SRC CLI)” on page 48.

2. From configuration mode, access the configuration statements that configures an alarm. For example:

```
[edit]
user@host# edit snmp monitor alarm saeHeapUsage
```

where **saeHeapUsage** is the name of the alarm.

3. Specify the number of seconds between which SNMP samples the value of an object. For example:

```
[edit snmp monitor alarm saeHeapUsage]
user@host# set interval 60
```

4. Specify whether to sample the actual value of the object or the difference between two values. For example, to use the actual of the object:

```
[edit snmp monitor alarm saeHeapUsage]
user@host# set sample-type absolute-value
```

If you set the sample type to **delta-value**, you can configure a discontinuity check. See “Defining a Discontinuity Check to Validate Delta Values (SRC CLI)” on page 47.

5. (Optional) Indicate that an alarm not be sent when the alarm is initially activated.

```
[edit snmp monitor alarmsaeHeapUsage]
user@host# set ignore-startup-alarm
```

6. (Optional) Specify the name of the event to be generated in response to an alarm condition. For example:

```
[edit snmp monitor alarm saeHeapUsage]
user@host# set event saeHeapUsageEvent
```

7. Specify the name or object identifier (OID) of the MIB variable to be monitored. For example:

```
[edit snmp monitor alarm saeHeapUsage]
user@host# set variable juniSdxSaeHeapUsed.0
```

8. (Optional) Specify whether to monitor the SNMP object instance identified by a variable attribute. To monitor the SNMP object instance specified by the variable attribute:

```
[edit snmp monitor alarm saeHeapUsage]
user@host# set strict-oid
```

Do not enable the **strict-oid** option when you monitor a column of an SNMP MIB table. An alarm for a column monitors the column on all entries of the table. If an entry for an object in the column passes an alarm test, an event is generated for that object.

9. Configure a boolean, existence, or threshold test for the alarm.

Related Topics

- Defining an Alarm for an SNMP Monitor That Compares Object Values (SRC CLI) on page 45
- Defining an Alarm to Monitor the Status of an Object (SRC CLI) on page 46
- Defining an Alarm for an SNMP Monitor That Compares Values Against Thresholds (SRC CLI) on page 47
- Configuration Statements for Customized SRC SNMP Monitors on page 43
- SNMP Monitoring on C Series Controllers on page 41

Defining an Alarm for an SNMP Monitor That Compares Object Values (SRC CLI)

You can configure a monitor to compare a sample value to a specified value or range of values by using one of the following types of comparisons:

- equal
- unequal
- less
- less-or-equal
- greater
- greater-or-equal



NOTE: Configure only one monitor test at a time.

Before you define an alarm type, configure the associated SNMP alarm.

See “Configuring an SNMP Alarm on a C Series Controller (SRC CLI)” on page 44.

To configure a monitor to compare a sample to a specified value or range of values:

1. From configuration mode, access the configuration statements that configure SNMP monitoring for a boolean test. For example:

```
[edit]
user@host# edit snmp monitor alarm saeHeapUsage boolean-test
```

where **saeHeapUsage** is the name of the alarm.

2. Specify the type of boolean test. For example:

```
[edit snmp monitor alarm saeHeapUsage boolean-test]
user@host# set comparison greater
```

3. Define the value that the test uses. For example:

```
[edit snmp monitor saeHeapUsage boolean-test]
user@host# value 14000000
```

- Related Topics**
- Defining an Alarm to Monitor the Status of an Object (SRC CLI) on page 46
 - Defining an Alarm for an SNMP Monitor That Compares Values Against Thresholds (SRC CLI) on page 47
 - Configuring an SNMP Alarm on a C Series Controller (SRC CLI) on page 44
 - Configuration Statements for Customized SRC SNMP Monitors on page 43
 - SNMP Monitoring on C Series Controllers on page 41

Defining an Alarm to Monitor the Status of an Object (SRC CLI)

You can configure a monitor to identify when a MIB object appears, disappears, or changes value. If the test criteria are met, the test is considered to be successful.



NOTE: Configure only one monitor test at a time.

Before you define an alarm type, configure the associated SNMP alarm.

See “Configuring an SNMP Alarm on a C Series Controller (SRC CLI)” on page 44.

To configure an alarm to monitor the status of an object:

- Specify the type of alarm: present, absent, or changed. For example for an alarm named existence-alarm:

```
[edit snmp monitor alarm existence-alarm existence-test]
user@host# set type present
```

- Related Topics**
- Defining an Alarm for an SNMP Monitor That Compares Object Values (SRC CLI) on page 45
 - Defining an Alarm for an SNMP Monitor That Compares Values Against Thresholds (SRC CLI) on page 47
 - Configuring an SNMP Alarm on a C Series Controller (SRC CLI) on page 44

- Configuration Statements for Customized SRC SNMP Monitors on page 43
- SNMP Monitoring on C Series Controllers on page 41

Defining an Alarm for an SNMP Monitor That Compares Values Against Thresholds (SRC CLI)

You can configure a monitor to compare a sample value for a MIB object to a threshold encountered as the value rises and a threshold encountered as the value falls.



NOTE: Configure only one monitor test at a time.

Before you define an alarm type, configure the associated SNMP alarm.

See “Configuring an SNMP Alarm on a C Series Controller (SRC CLI)” on page 44.

To configure an alarm for a monitor that compares a sample value to an upper threshold value and a lower threshold value:

1. Define the upper threshold against which to compare a rising sample value. For example:

```
[edit snmp monitor alarm thresholds threshold-test]
user@host# set rising-threshold 2
```

2. Define the lower threshold against which to compare a falling sample value. For example:

```
[edit snmp monitor alarm threshold-alarm]
user@host# set falling-threshold 1
```

- Related Topics**
- Defining an Alarm for an SNMP Monitor That Compares Object Values (SRC CLI) on page 45
 - Defining an Alarm to Monitor the Status of an Object (SRC CLI) on page 46
 - Configuring an SNMP Alarm on a C Series Controller (SRC CLI) on page 44
 - Configuration Statements for Customized SRC SNMP Monitors on page 43
 - SNMP Monitoring on C Series Controllers on page 41

Defining a Discontinuity Check to Validate Delta Values (SRC CLI)

You can configure a monitor to use a discontinuity check to prevent sending false alarms when the value of the monitored object is reset between two samples.

Use a discontinuity check when the sampling type for a monitor is **delta-value** and the test type is boolean or threshold. You define a variable, called a discontinuity marker (a MIB object used to validate the delta, or difference, between values). Typically, the marker object is of the type TimeTicks, DateAndTime, or Timestamp.

To define a discontinuity check:

1. Configure an SNMP alarm with the sample type set to **delta-value**.

See “Configuring an SNMP Alarm on a C Series Controller (SRC CLI)” on page 44.

2. From configuration mode, access the configuration statements that configures a discontinuity check. For example, for an alarm named `ifErrorsDelta`:

```
[edit]
user@host# edit snmp monitor alarm ifErrorsDelta delta-discontinuity-check
```

3. Specify the name or object identifier (OID) of the discontinuity marker. For example:

```
[edit snmp monitor alarm sequence-check ifErrorsDelta delta-discontinuity-check]
user@host# set variable ifTable.ifEntry.ifLastChange
```

- Related Topics**
- Defining Events That Set Values for SNMP MIB Objects (SRC CLI) on page 49
 - Example: SNMP Monitoring of Multiple MIB Objects on page 50
 - Configuration Statements for Customized SRC SNMP Monitors on page 43
 - SNMP Monitoring on C Series Controllers on page 41

Configuring an SNMPv3 Security Name for SNMP Monitoring (SRC CLI)

To configure an SNMPv3 security name to access a monitored MIB object:

1. From configuration mode, access the configuration statements that configure SNMP monitoring.

```
[edit]
user@host# edit snmp monitor
```

2. Specify an SNMPv3 security name.

```
[edit snmp monitor]
user@host# set security-name your-security-name
```

- Related Topics**
- Configuring an SNMP Alarm on a C Series Controller (SRC CLI) on page 44
 - Configuration Statements for Customized SRC SNMP Monitors on page 43
 - SNMP Monitoring on C Series Controllers on page 41

Defining Events for Which SNMP Sends Notifications (SRC CLI)



NOTE: Do not define an event notification and an SNMP set for the same event.

To define an event for which SNMP sends a notification:

1. From configuration mode, access the configuration statements that configure SNMP event notification and provide a name for the event. For example:

```
[edit]
user@host# edit snmp monitor event routerErrorEvent notification
```

2. Specify the object identifier (OID) object identifier of the notification object. For example:

```
[edit snmp monitor event routerErrorEvent notification]
user@host# set oid junisdxMibs.24.2.1
```

3. (Optional) Allow wildcards in the OID to include instances of subidentifiers that correspond to the monitored object. For example:

```
[edit snmp monitor event routerErrorEvent notification notification]
user@host# set wildcarded-object [juniSaeRouterMsgErrors,
juniSaeRouterMsgTimeouts]
```

Alternatively, you can configure event notification to use a specific OID.

- Related Topics**
- Configuring an SNMP Alarm on a C Series Controller (SRC CLI) on page 44
 - Example: SNMP Monitoring of Multiple MIB Objects on page 50
 - Configuration Statements for Customized SRC SNMP Monitors on page 43
 - SNMP Monitoring on C Series Controllers on page 41

Defining Events That Set Values for SNMP MIB Objects (SRC CLI)

You can configure SNMP to set the value of a MIB object in response to an SNMP event.



NOTE: Do not define an event notification and an SNMP set for the same event.

To define an event that sets the value for a MIB variable in response to an SNMP event:

1. From configuration mode, access the configuration statements that configure an SNMP set for an event.

```
[edit]
user@host# edit snmp monitor event event-name snmp-set
```

2. Specify the object identifier (OID) of the MIB variable to set.

```
[edit snmp monitor event event-name snmp-set]
user@host# set oid OID
```

3. Specify the value for the object.

```
[edit snmp monitor event event-name snmp-set]
user@host# set value value
```

4. (Optional) Specify whether the software monitors only the OID specified by the variable option. If you do not set this option, the index of the object triggering the alarm is appended to the variable to be set.

```
[edit snmp monitor event event-name snmp-set]
user@host# set strict-oid
```

- Related Topics**
- Configuring an SNMP Alarm on a C Series Controller (SRC CLI) on page 44
 - Example: SNMP Monitoring of Multiple MIB Objects on page 50
 - Configuration Statements for Customized SRC SNMP Monitors on page 43
 - SNMP Monitoring on C Series Controllers on page 41

Example: SNMP Monitoring of Multiple MIB Objects

You can configure SNMP to monitor a column of a MIB table and configure SNMP notifications to include MIB objects located in the same row as the object that generates the event. This example shows how to configure an alarm to generate an event in response to error conditions and send notifications that contain both the number of router errors and router timeouts .

This example uses the `juniSaeRouterTable` shown in Table 5 on page 50. SNMP monitors the `juniSaeRouterMsgErrors` branch, and sends a notification object (`juniSdxMibs.24.2.1`) for the objects in the same row as the object attached to the notification: `juniSaeRouterMsgTimeouts` and `juniSaeRouterMsgErrors`. The monitor generates an event named `routerErrorEvent` for the column `juniSaeRouterMsgErrors`.

Table 5: Example Table for `juniSaeRouterTable` Object

| <code>juniSaeRouterClnetId</code> | <code>juniSaeRouterMsgErrors</code> | <code>juniSaeRouterMsgTimeouts</code> |
|-----------------------------------|-------------------------------------|---------------------------------------|
| <code>default@router1</code> | 100 | 5 |
| <code>default@router2</code> | 11 | 0 |
| <code>default@router3</code> | 52 | 2 |
| ... | ... | ... |

The following example shows the configuration for this scenario.

```
snmp monitor {
  alarm saeRouterErrors {
    variable juniSaeRouterMsgErrors;
    //strict-oid;
    event routerErrorEvent;
    ...
  }
}
```

```

    }
    event routerErrorEvent notification {
        oid juniSdxMibs.24.2.1
        wildcarded-object [juniSaeRouterMsgErrors,
        juniSaeRouterMsgTimeouts]
    }
}

```

- Related Topics**
- SNMP Monitoring on C Series Controllers on page 41
 - Configuring an SNMP Alarm on a C Series Controller (SRC CLI) on page 44
 - Configuration Statements for Customized SRC SNMP Monitors on page 43

Chapter 9

Configuring the SNMP Traps (SRC CLI)

- Overview of SNMP Traps on page 53
- Configuration Statements for the SNMP Traps on page 55
- Configuring Performance Traps on page 56
- Configuring Event Traps on page 57

Overview of SNMP Traps

The SNMP agent provides network management systems with SNMP trap notifications in case of component failure or when critical resources are out of configurable limits. This information is captured in a Management Information Base (MIB).

The SNMP agent can be run on each SRC host. It can monitor any SRC process running on the host and is preconfigured to monitor SRC processes. Additionally, it provides detailed monitoring and configuration of SRC server components.

MIBs

The SNMP agent monitors MIB variables. Most variables measure the performance of the system. Some variables are counters, such as the `saeLogins` variable, which counts the total number of subscriber logins since startup. Some variables are gauges, and their numbers go up and down, such as the `saeHeapUsed` variable, which measures the Java Virtual Machine heap that is currently in use.

A MIB defines a trap type that is associated with many MIB variables. For traps based on counters, the SNMP agent periodically polls each specified variable. It takes the difference between the previous and current values of the variable and compares that difference with the threshold. If the difference has moved up across thresholds, the SNMP agent sends a trap raising an alarm (minor, major, or critical) for the highest threshold crossed to all configured receivers. If the difference has moved down across thresholds, the agent sends a trap clearing the alarm of the lowest threshold crossed.

You can configure the polling interval between samples. If you change the polling interval, also adjust the thresholds. For instance, if the critical threshold for SAE logins is 1,000 and the interval is 60 seconds, then a critical alarm is raised if there are more than 1,000 logins in 60 seconds. But if you change the interval to 600 seconds, then you would need to change the threshold to 10,000 to have the same meaning.

For traps based on gauges, the previous value is not needed; the current value is compared with the thresholds.

In the trap tables, there is a field named R/AV, where R means rate, and AV means absolute value. Rate is used for variables that are counters, and it measures the rate of change of the counter. Absolute value is used for variables that are gauges.

Configuration MIBs

The SRC software has a limited number of MIB variables that can be set, such as variables to shut down or start components.

MIB Structure

The SNMP agent MIB uses the following Juniper Networks MIBs:

- Juniper-SDX-ACP-MIB—SRC ACP MIB
- Juniper-SDX-CHASSIS-MIB—Chassis MIB (for C Series Controllers)
- Juniper-SDX-DES-MIB—Directory eventing system MIB
- Juniper-SDX-GW-MIB—Gateway applications MIB (includes the NIC MIB)
- Juniper-SDX-JPS-MIB—JPS MIB
- Juniper-SDX-LICENSE-MIB—Licensing MIB
- Juniper-SDX-MIB—Main Juniper Networks SDX MIB
- Juniper-SDX-MIBS—Collection of Juniper Networks SDX MIB modules
- Juniper-SDX-POM-MIB—Policy management MIB
- Juniper-SDX-REDIRECTOR-MIB—Redirector MIB
- Juniper-SDX-SAE-MIB—SAE MIB
- Juniper-SDX-TC-MIB—Textual conventions MIB
- Juniper-SDX-TRAP-MIB—SRC trap definition MIB
- Juniper-UNI-SMI—Base SMI MIB

MIB Location

The MIBs are located on the Juniper Networks Web site at

<http://www.juniper.net/techpubs/software/management/src>

Traps

Traps are individual events that the SNMP agent can monitor, such as the number of timeouts or errors that have occurred or connections that have opened or closed. There are two types of traps:

- Performance traps—Traps that poll MIB variables associated with the trap to determine whether a variable has crossed configured thresholds. If the variable crosses a threshold, an alarm is triggered and a trap is sent to the list of configured receivers.

- Event traps—Traps that are sent when an event occurs; for example, when a connection is established or closed.

SNMP Traps and Informs

SNMP notifications can be sent as traps or inform requests. SNMP traps are unconfirmed notifications. SNMP informs are confirmed notifications.

SNMP traps are defined in either standard or enterprise-specific MIBs. The standard and enterprise-specific traps are compiled into the network management software.

With traps, the receiver does not send any acknowledgment when it receives a trap and the sender cannot determine if the trap was received. To increase reliability, SNMP informs are supported in SNMPv3. With an inform, the receiver acknowledges the message with a response. For information about configuring SNMP notification handling,

Related Topics

- For information on system logging severity levels for SNMP traps, see Categories and Severity Levels for Event Messages on page 7
- Configuring the SDX SNMP Agent
- SAE Performance Traps on page 62
- Accounting Performance Traps on page 64
- Authentication Performance Traps on page 66
- NIC Performance Traps on page 67
- Router Driver Performance Traps on page 67
- System Management Performance Traps on page 70
- Policy Engine Performance Traps on page 70
- SRC Redirector Performance Traps on page 71
- SRC ACP Performance Traps on page 71
- JPS Performance Traps on page 72

Configuration Statements for the SNMP Traps

Use the following configuration statements to configure the SNMP traps and the notification target at the [edit] hierarchy level.

```
snmp notify alarm category category-name ...
snmp notify alarm category category-name alarm alarm-name {
    interval interval;
    critical critical;
    major major;
    minor minor;
}
snmp notify event category category-name ...
snmp notify event category category-name event event-name ...
snmp notify target target-name {
```

```

    address;
    port;
    community;
    type (trapv1|trapv2|inform);
}

```

- Related Topics**
- For detailed information about each configuration statement, see the *SRC PE CLI Command Reference*
 - Configuring Performance Traps on page 56
 - Configuring Event Traps on page 57
 - Overview of SNMP Traps on page 53

Configuring Performance Traps

Use the following configuration statements to configure performance traps:

```

snmp notify alarm category category-name ...
snmp notify alarm category category-name alarm alarm-name {
    interval interval;
    critical critical;
    major major;
    minor minor;
}

```

To configure performance traps:

1. From configuration mode, access the configuration statement that configures the type of performance trap.

```

[edit]
user@host# edit snmp notify

```

2. Specify the type of trap and the trap name.

```

[edit snmp notify]
user@host# set alarm category category-name alarm alarm-name

```

You can select from the list of trap types and their associated traps or create new traps.

3. (Optional) Specify the interval at which the variable associated with the trap is polled.

```

[edit snmp notify alarm category category-name alarm alarm-name]
user@host# set interval interval

```

4. Specify the threshold above which a critical alarm is generated.

```

[edit snmp notify alarm category category-name alarm alarm-name]
user@host# set critical critical

```

5. Specify the threshold above which a major alarm is generated.


```
[edit snmp notify alarm category category-name alarm alarm-name]
user@host# set major major
```

6. Specify the threshold above which a minor alarm is generated.

```
[edit snmp notify alarm category category-name alarm alarm-name]
user@host# set minor minor
```

- Related Topics**
- Configuring Event Traps on page 57
 - Configuration Statements for the SNMP Traps on page 55
 - SAE Performance Traps on page 62
 - Performance Traps on page 59
 - Trap Numbers in Performance Traps on page 60

Configuring Event Traps

Use the following configuration statements to configure event traps:

```
snmp notify event category category-name ...
snmp notify event category category-name event event-name ...
```

To configure event traps:

1. From configuration mode, access the configuration statement that configures the type of event trap.

```
[edit]
user@host# edit snmp notify
```

2. Specify the type of trap and the trap name.

```
[edit snmp notify]
user@host# set event category category-name event event-name
```

You can select from the list of trap types and their associated traps or create new traps.

- Related Topics**
- Configuring Performance Traps on page 56
 - Configuration Statements for the SNMP Traps on page 55
 - Event Traps on page 73
 - Overview of SNMP Traps on page 53

Chapter 10

Understanding Traps

- Performance Traps on page 59
- Trap Numbers in Performance Traps on page 60
- Decoding Trap Numbers for Raised Trap Actions on page 61
- Decoding Trap Numbers for Clear Trap Actions on page 61
- SRC Performance Traps on page 62
- Event Traps on page 73
- Alarm State Transitions on page 75

Performance Traps

Trap tables list all the traps supported by the SNMP agent, the text displayed for each trap, trap thresholds and intervals, and any special notes pertaining to the trap.

Table 6 on page 59 describes the symbols used in the performance traps tables.

Table 6: Symbols in Performance Traps Tables

| Symbol | Description |
|--------|--|
| \$S | Severity level of the trap: MINOR, MAJOR, CRITICAL, or CLEAR |
| \$D | Status data |
| \$P | Polling interval |
| \$T | Threshold value |
| \$A | Trap action; displayed as RAISED or CLEARED |
| \$L | “Exceeded” if the trap is raised; “ is below” if the trap is cleared |

SRC performance trap tables contain a trap ID, text displayed, and default values for alarm threshold levels, as well as rate (R) and absolute values (AV) fields.

R/AV

Each performance trap table has a field called R/AV. R means rate, and AV means absolute value.

- Rate is used for variables that are counters. The rate is the difference between the current value of the underlying MIB variable being monitored and its previous value, which was read < interval > time ago. The interval length affects those values that are appropriate for the thresholds; that is, the longer the interval, the larger the thresholds must be. For instance, saeLogins is a counter of the total number of SAE logins. With the default interval of 60 seconds, the critical threshold of 2,000 means that a critical trap is sent if there are more than 2,000 logins within one minute. If you change the interval to 300 seconds (5 minutes), to keep the critical threshold at 2,000 logins a minute, you need to change the threshold to 10,000 (the number of logins in 5 minutes for a rate of 2,000 per minute).
- Absolute value is used for variables that are gauges, and they transition from one alarm threshold level to the next.

Related Topics

- Overview of SNMP Traps on page 53
- Trap Numbers in Performance Traps on page 60
- Configuring Performance Traps on page 56
- Accounting Performance Traps on page 64
- Authentication Performance Traps on page 66

Trap Numbers in Performance Traps

Performance traps contain a trap ID, a severity, and an action. The trap ID, severity, and action are encoded in the trap number to make it easy to configure trap receivers, such as HP OpenView, to color and highlight traps.

Every performance trap has four trap definitions: one for critical, major, and minor severity levels, and one for the clear action. For critical, major, and minor severity levels, the action is raise. For the clear action, there is no severity level, because the severity level is implied by the last raise action for the trap ID.

Severity levels are assigned the following numbers:

- Critical = 1
- Major = 2
- Minor = 3
- Information = 5

The JunISdxTrapID ::= TEXTUAL-CONVENTION section in the Juniper-SDX-TC MIB lists the trap IDs for all traps. The Juniper-SDX-TRAP MIB defines the SDX traps.

You can access the MIBs on the Juniper Web site at

<http://www.juniper.net/techpubs/software/management/src>

- Related Topics**
- Performance Traps on page 59
 - Decoding Trap Numbers for Raised Trap Actions on page 61
 - Decoding Trap Numbers for Clear Trap Actions on page 61

Decoding Trap Numbers for Raised Trap Actions

To decode a trap number for raised trap actions:

- Use the following equation:

$$\text{Trap number} = \text{Trap ID} * 10 + \text{severity}$$

For example, if the trap number is 43, then the trap ID is 4 (saeServiceActivations) and the severity is 3 (MINOR). Therefore, a trap number of 43 means that a MINOR event has occurred for the saeServiceActivations trap.

- Related Topics**
- Decoding Trap Numbers for Clear Trap Actions on page 61
 - Configuring Performance Traps on page 56
 - Trap Numbers in Performance Traps on page 60
 - Performance Traps on page 59

Decoding Trap Numbers for Clear Trap Actions

To decode a trap number for clear trap actions:

- Use the following equation:

$$\text{Trap number} = \text{Trap ID} * 10$$

For example, if the trap number is 250, then the trap ID is 25 (saeAccPendingRequests). Therefore, a trap number of 250 means that the saeAccPendingRequests alarm has been cleared.

- Related Topics**
- Decoding Trap Numbers for Raised Trap Actions on page 61
 - Configuring Performance Traps on page 56
 - Trap Numbers in Performance Traps on page 60
 - Performance Traps on page 59

SRC Performance Traps

The following SRC performance trap tables are available:

- SAE Performance Traps on page 62
- Accounting Performance Traps on page 64
- Authentication Performance Traps on page 66
- NIC Performance Traps on page 67
- Router Driver Performance Traps on page 67
- System Management Performance Traps on page 70
- Policy Engine Performance Traps on page 70
- SRC Redirector Performance Traps on page 71
- SRC ACP Performance Traps on page 71
- JPS Performance Traps on page 72
- Chassis Performance Traps on page 73

SAE Performance Traps

Table 7 on page 62 lists the performance traps for the SAE.

Table 7: Performance Traps–SAE

| Trap Event | Trap ID | Text Displayed | Alarm Threshold Levels (default values) | | | Interval (sec) | R/AV |
|-------------|---------|--|--|-------|-------|-------------------|------|
| | | | Critical | Major | Minor | | |
| saeHeapUsed | 1 | \$\$SAE:\$D % of Java VM heap is in use. This \$L the threshold of \$T %::\$A | 95 | 90 | 80 | 60 | AV |
| saeLogins | 2 | \$\$SAE:During the last \$Ps, \$D logins occurred. This \$L the threshold of \$T logins::\$A | 2000 | 1000 | 400 | 60 | R |
| saeLogouts | 3 | \$\$SAE:During the last \$Ps, \$D logouts occurred. This \$L the threshold of \$T logouts::\$A | 2000 | 1000 | 400 | 60 | R |

Table 7: Performance Traps–SAE (continued)

| Trap Event | Trap ID | Text Displayed | Alarm Threshold Levels (default values) | | | | Interval (sec) | R/AV |
|-------------------------|---------|---|--|-------|-------|--|-------------------|------|
| | | | Critical | Major | Minor | | | |
| saeServiceActivations | 4 | \$\$SAE:During the last \$Ps, \$D services were activated. This \$L the threshold of \$T service activations.:\$A | 2000 | 1000 | 500 | | 60 | R |
| saeServiceDeactivations | 5 | \$\$SAE:During the last \$Ps, \$D services were deactivated. This \$L the threshold of \$T service deactivations.:\$A | 2000 | 1000 | 500 | | 60 | R |
| saeCurrentUsers | 6 | \$\$SAE:The number of user sessions is \$D. This \$L the threshold of \$T users sessions.:\$A | 18000 | 14000 | 12000 | | 60 | AV |
| saeUserNumberLicense | 7 | \$\$SAE:\$D % of the available licenses are in use. This \$L the threshold of \$T.:\$A | 99 | 95 | 90 | | 60 | AV |
| saeUserLicenseExpiry | 8 | \$\$SAE:The SAE license is about to expire in \$D days. This \$L the threshold of \$T.:\$A | 1 | 10 | 14 | | 3500 | AV |
| saeClientLicExpiry | 12 | \$\$SAE:The client has consumed \$D % of its available license. This \$L the threshold of \$T.:\$A | 90 | 70 | 40 | | 900 | AV |

- Related Topics**
- Performance Traps on page 59
 - Trap Numbers in Performance Traps on page 60
 - Configuring Performance Traps on page 56

Accounting Performance Traps

Table 8 on page 64 lists the performance traps for accounting.

Table 8: Performance Traps—Accounting

| Trap Event | Trap ID | Text Displayed | Alarm Threshold Levels (default values) | | | Interval (sec) | R/AV |
|------------------------------|---------|--|--|-------|-------|-------------------|------|
| | | | Critical | Major | Minor | | |
| saeAccInvalidServerAddresses | 20 | \$\$:SAE RADIUS Accounting Client:During the last \$Ps, \$D invalid server address errors occurred. This \$L the threshold of \$T invalid server address errors.:\$A | 5 | 2 | 1 | 60 | R |
| saeAccRoundTripTime | 21 | \$\$:SAE RADIUS Accounting Client:The round trip message time is \$Dms. This \$L the threshold of \$Tms.:\$A | 2250 | 1500 | 750 | 60 | AV |
| saeAccRetransmissions | 22 | \$\$:SAE RADIUS Accounting Client:During the last \$Ps, \$D retransmissions occurred. This \$L the threshold of \$T retransmissions.:\$A | 5 | 2 | 1 | 60 | R |
| saeAccMalformedResponses | 23 | \$\$:SAE RADIUS Accounting Client:During the last \$Ps, \$D malformed responses occurred. This \$L the threshold of \$T malformed responses.:\$A | 5 | 2 | 1 | 60 | R |

Table 8: Performance Traps–Accounting (continued)

| Trap Event | Trap ID | Text Displayed | Alarm Threshold Levels (default values) | | | Interval (sec) | R/AV |
|-------------------------|---------|--|--|-------|-------|-------------------|------|
| | | | Critical | Major | Minor | | |
| saeAccBadAuthenticators | 24 | \$\$:SAE RADIUS Accounting Client:During the last \$Ps, \$D bad authenticator error occurred. This \$L the threshold of \$T bad authenticators errors.:\$A | 5 | 2 | 1 | 60 | R |
| saeAccPendingRequests | 25 | \$\$:SAE RADIUS Accounting Client:The number of pending requests is \$D. This \$L the threshold of \$T pending requests:\$A | 50 | 25 | 10 | 60 | AV |
| saeAccTimeouts | 26 | \$\$:SAE RADIUS Accounting Client:During the last \$Ps, \$D timeouts occurred. This \$L the threshold of \$T timeouts.:\$A | 30 | 20 | 10 | 60 | R |
| saeAccUnknownTypes | 27 | \$\$:SAE RADIUS Accounting Client:During the last \$Ps, \$D unknown type errors occurred. This \$L the threshold of \$T unknown type errors.:\$A | 30 | 20 | 10 | 60 | R |
| saeAccPacketsDropped | 28 | \$\$:SAE RADIUS Accounting Client:During the last \$Ps, \$D packets were dropped. This \$L the threshold of \$T dropped packets.:\$A | 30 | 20 | 10 | 60 | AV |

- Related Topics**
- Performance Traps on page 59
 - Trap Numbers in Performance Traps on page 60
 - Configuring Performance Traps on page 56

Authentication Performance Traps

Table 9 on page 66 lists the performance traps for authentication.

Table 9: Performance Traps–Authentication

| | | | Alarm Threshold Levels (default values) | | | | |
|---------------------------------|---------|--|--|-------|-------|---------------|------|
| Trap Event | Trap ID | Text Displayed | Critical | Major | Minor | Interval(sec) | R/AV |
| saeAuthInvalidServerAddresses | 40 | \$\$:SAE RADIUS Authentication Client:During the last \$Ps, \$D invalid server address errors occurred. This \$L the threshold of \$T invalid server address errors.:\$A | 10 | 5 | 1 | 60 | AV |
| saeAuthRoundTripTime | 41 | \$\$:SAE RADIUS Authentication Client:The round trip message time is \$Dms. This \$L the threshold of \$Tms:\$A | 2250 | 1500 | 750 | 60 | R |
| saeAuthAccessRetransmissions | 42 | \$\$:SAE RADIUS Authentication Client:During the last \$Ps, \$D retransmissions occurred. This \$L the threshold of \$T retransmissions.:\$A | 5 | 2 | 1 | 60 | R |
| saeAuthMalformedAccessResponses | 43 | \$\$:SAE RADIUS Authentication Client:During the last \$Ps, \$D malformed responses occurred. This \$L the threshold of \$T malformed responses.:\$A | 5 | 2 | 1 | 60 | R |
| saeAuthBadAuthenticators | 44 | \$\$:SAE RADIUS Authentication Client:During the last \$Ps, \$D bad authenticators errors occurred. This \$L the threshold of \$T.:\$A | 5 | 2 | 1 | 60 | |
| saeAuthPendingRequests | 45 | \$\$:SAE RADIUS Authentication Client:The number of pending requests is \$D. This \$L the threshold of \$T pending requests:\$A | 50 | 25 | 10 | 60 | AV |
| saeAuthTimeouts | 46 | \$\$:SAE RADIUS Authentication Client:During the last \$Ps, \$D timeouts occurred. This \$L the threshold of \$T timeouts.:\$A | 5 | 2 | 1 | 60 | R |
| saeAuthUnknownTypes | 47 | \$\$:SAE RADIUS Authentication Client:During the last \$Ps, \$D unknown type errors occurred. This \$L the threshold of \$T unknown type errors.:\$A | 5 | 2 | 1 | 60 | R |

Table 9: Performance Traps—Authentication (continued)

| | | | Alarm Threshold Levels (default values) | | | | |
|-----------------------|---------|--|--|-------|-------|---------------|------|
| Trap Event | Trap ID | Text Displayed | Critical | Major | Minor | Interval(sec) | R/AV |
| saeAuthPacketsDropped | 48 | \$\$:SAE RADIUS Authentication Client:During the last \$Ps, \$D packets were dropped. This \$L the threshold of \$T dropped packets.:\$A | 5 | 2 | 1 | 60 | R |

- Related Topics**
- Performance Traps on page 59
 - Trap Numbers in Performance Traps on page 60
 - Configuring Performance Traps on page 56

NIC Performance Traps

Table 10 on page 67 lists the performance traps for NIC.

Table 10: Performance Traps—NIC

| | | | Alarm Threshold Levels (default values) | | | | |
|---------------------|---------|---|--|-------|-------|---------------|------|
| Trap Event | Trap ID | Text Displayed | Critical | Major | Minor | Interval(sec) | R/AV |
| nicHostReslvErrors | 230 | \$\$:NIC Host: During the last \$Ps, the number of resolution errors that occurred is \$D. This \$L is the threshold of \$T errors.:\$A | 10 | 5 | 1 | 60 | R |
| nicHostAvgReslvTime | 231 | \$\$:NIC Host: During the last \$Ps, the average time this NIC Host spent on resolutions is \$Dms. This \$L the threshold of \$Tms.:\$A | 1000 | 500 | 250 | 60 | R |

- Related Topics**
- Performance Traps on page 59
 - Trap Numbers in Performance Traps on page 60
 - Configuring Performance Traps on page 56

Router Driver Performance Traps

Table 11 on page 68 lists the performance traps for router drivers.

Table 11: Performance Traps—Router Drivers

| | | | Alarm Threshold Levels (default values) | | | | |
|-------------------|---------|--|--|-------|-------|---------------|------|
| Trap Event | Trap ID | Text Displayed | Critical | Major | Minor | Interval(sec) | R/AV |
| routerMsgErrors | 190 | \$\$:SAE Router Driver (\$juniSaeRouterClientId):During the last \$Ps, \$D router errors occurred. This \$L the threshold of \$T errors.:\$A | 10 | 5 | 1 | 60 | R |
| routerMsgTimeouts | 191 | \$\$:SAE Router Driver (\$juniSaeRouterClientId):During the last \$Ps, \$D router timeouts occurred. This \$L the threshold of \$T timeouts.:\$A | 10 | 5 | 1 | 60 | R |
| routerAvgJobQTime | 192 | \$\$:SAE Router Driver (\$juniSaeRouterClientId):During the last \$Ps, the average time that incoming router messages waited to be processed is \$Dms. This \$L the threshold of \$Tms.:\$A | 500 | 250 | 100 | 60 | R |
| routerJobQLength | 193 | \$\$:SAE Router Driver (\$juniSaeRouterClientId):The number of unprocessed incoming router messages is \$D. This \$L the threshold of \$T messages.:\$A | 2500 | 500 | 100 | 60 | AV |
| routerJobQAge | 194 | \$\$:SAE Router Driver (\$juniSaeRouterClientId):The oldest unprocessed router message has been waiting for \$Dms. This \$L the threshold of \$Tms.:\$A | 30000 | 10000 | 5000 | 60 | AV |
| routerAvgAddTime | 195 | \$\$:SAE Router Driver (\$juniSaeRouterClientId): During the last \$Ps, the average time (in milliseconds) this router driver spent handling 'object added' notifications is \$Dms. This \$L the threshold of \$Tms.:\$A | 1000 | 500 | 100 | 60 | R |
| routerAvgChgTime | 196 | \$\$:SAE Router Driver (\$juniSaeRouterClientId): During the last polling interval, the average time (in milliseconds) this router driver spent handling 'object changed' notifications is \$Dms. This \$L the threshold of \$Tms.:\$A | 1000 | 500 | 100 | 60 | R |

Table 11: Performance Traps—Router Drivers *(continued)*

| | | | Alarm Threshold Levels (default values) | | | | |
|------------------|---------|---|--|-------|-------|---------------|------|
| Trap Event | Trap ID | Text Displayed | Critical | Major | Minor | Interval(sec) | R/AV |
| routerAvgDelTime | 197 | \$\$SAE Router Driver (\$juniSaeRouterClientId): During the last polling interval, the average time (in milliseconds) this router driver spent handling 'object deleted' notifications is \$Dms. This \$L the threshold of \$Tms.:\$A | 1000 | 500 | 100 | 60 | R |

- Related Topics**
- Performance Traps on page 59
 - Trap Numbers in Performance Traps on page 60
 - Configuring Performance Traps on page 56

System Management Performance Traps

Table 12 on page 70 lists the performance traps for system management event.

Table 12: Performance Traps—System Management Event

| | | | Alarm Threshold Levels (default values) | | | | |
|-----------------------|---------|---|--|-------------|-------------|---------------|------|
| Trap Event | Trap ID | Text Displayed | Critical | Major | Minor | Interval(sec) | R/AV |
| agentLdapLimitReached | 113 | \$S: Ldap: The Ldap Limit has been reached: \$D entries, during the last \$Ps. This \$L the threshold of \$T entries.: \$A. | 100 % of MAX | 95 % of MAX | 90 % of MAX | 30 | AV |

- Related Topics**
- Performance Traps on page 59
 - Trap Numbers in Performance Traps on page 60
 - Configuring Performance Traps on page 56

Policy Engine Performance Traps

Table 13 on page 70 lists the performance traps for policy engine.

Table 13: Performance Traps—Policy Engine

| | | | Alarm Threshold Levels (default values) | | | | |
|----------------------|---------|--|--|-------|-------|---------------|------|
| Trap Event | Trap ID | Text Displayed | Critical | Major | Minor | Interval(sec) | R/AV |
| penAvgPGModProcTime | 150 | \$S:Policy Engine:The average policy group modification processing time is \$D ms. This \$L the threshold of \$T ms.:\$A | 200 | 500 | 1000 | 60 | AV |
| penAvgICMModProcTime | 151 | \$S:Policy Engine:The average interface classifier modification processing time is \$D ms. This \$L the threshold of \$T ms.:\$A | 200 | 500 | 1000 | 60 | AV |

Table 13: Performance Traps—Policy Engine (continued)

| | | | Alarm Threshold Levels (default values) | | | | |
|------------|---------|---|--|-------|-------|---------------|------|
| Trap Event | Trap ID | Text Displayed | Critical | Major | Minor | Interval(sec) | R/AV |
| pdpErrors | 152 | \$\$:Policy Decision Point:During the last \$Ps, \$D errors occurred. This \$L the threshold of \$T PDP errors.:\$A | 10 | 5 | 1 | 30 | R |

- Related Topics**
- Performance Traps on page 59
 - Trap Numbers in Performance Traps on page 60
 - Configuring Performance Traps on page 56

SRC Redirector Performance Traps

Table 14 on page 71 lists the performance traps for SRC redirector.

Table 14: Performance Traps—SRC Redirector

| | | | Alarm Threshold Levels (default values) | | | | |
|---------------------|---------|--|--|-------|-------|---------------|------|
| Trap Event | Trap ID | Text Displayed | Critical | Major | Minor | Interval(sec) | R/AV |
| redirGBLimitReached | 170 | \$\$:SDX Redirector:During the last \$Ps, the global bucket limit has been reached for \$D times. This \$L the threshold of \$T times.:\$A | 3 | 2 | 1 | 900 | R |

- Related Topics**
- Performance Traps on page 59
 - Trap Numbers in Performance Traps on page 60
 - Configuring Performance Traps on page 56

SRC ACP Performance Traps

Table 15 on page 72 lists the performance traps for the SRC-Admission Control Plug-In (SRC ACP) application.

Table 15: Performance Traps—SRC ACP

| | | | Alarm Threshold Levels (default values) | | | | |
|-------------|---------|--|--|-------|-------|---------------|------|
| Trap Event | Trap ID | Text Displayed | Critical | Major | Minor | Interval(sec) | R/AV |
| acpHeapUsed | 280 | \$\$:ACP:\$D % of Java VM heap is in use. This \$L the threshold of \$T % :.\$A | 95 % | 90 % | 80 % | 60 | AV |

- Related Topics**
- Performance Traps on page 59
 - Trap Numbers in Performance Traps on page 60
 - Configuring Performance Traps on page 56

JPS Performance Traps

Table 16 on page 72 lists the performance traps for the Juniper Policy Server (JPS).

Table 16: Performance Traps—JPS

| | | | Alarm Threshold Levels (default values) | | | | |
|-----------------------|---------|---|--|-------|-------|---------------|------|
| Trap Event | Trap ID | Text Displayed | Critical | Major | Minor | Interval(sec) | R/AV |
| jpsHeapUsed | 250 | \$\$:JPS:\$D % of Java VM heap is in use. This \$L the threshold of \$T % :.\$A | 95 % | 90 % | 80 % | 60 | AV |
| jpsCmtsAvgSyncTime | 251 | \$\$:JPS:During the last \$Ps, the average time this JPS spent on CMTS synchronizations is \$Dms. This \$L the threshold of \$Tms:.\$A | 900s | 600s | 200s | 60 | R |
| jpsCmtsAvgDecTime | 252 | \$\$:JPS:During the last \$Ps, the average time the CMTS connection spent on successfully completed DEC/RPT transactions is \$Dms. This \$L the threshold of \$Tms:.\$A | 3s | 2s | 1s | 60 | R |
| jpsMsgHdlrProcTime | 253 | \$\$:JPS:During the last \$Ps, the average time the JPS message handler spent on message handling is \$Dms. This \$L the threshold of \$Tms:.\$A | 10s | 5s | 2s | 60 | R |
| jpsMsgFlowProcTime | 254 | \$\$:JPS:During the last \$Ps, the average time the JPS message flow spent on message handling is \$Dms. This \$L the threshold of \$Tms:.\$A | 30s | 15s | 6s | 60 | R |
| jpsMsgFlowDroppedMsgs | 255 | \$\$:JPS:During the last \$Ps, the number of messages dropped by a JPS message flow is \$D. This \$L the threshold of \$T:.\$A | 1000 | 100 | 1 | 60 | R |

- Related Topics**
- Performance Traps on page 59
 - Trap Numbers in Performance Traps on page 60
 - Configuring Performance Traps on page 56

Chassis Performance Traps

Table 17 on page 73 lists the performance traps for chassis events.

Table 17: Performance Traps—Chassis

| Trap Event | Trap ID | Text Displayed | Alarm Threshold Levels (default values) | | | | Interval (sec) | R/AV |
|------------|---------|--|--|-------------|-------------|----|-------------------|------|
| | | | Critical | Major | Minor | | | |
| diskUsage | 302 | \$\$:diskUsage: directory (juniSdxDiskPath) uses up to (juniSdxDiskUsedPercentage) of disk space. This exceeded (THRESHOLD)::RAISE | 95 % of MAX | 90 % of MAX | 80 % of MAX | 60 | | AV |

- Related Topics**
- Performance Traps on page 59
 - Trap Numbers in Performance Traps on page 60
 - Configuring Performance Traps on page 56

Event Traps

Table 18 on page 73 lists the event traps.

Table 18: Event Traps

| Trap Event | Trap ID | Text Displayed |
|---------------------------|---------|--|
| saeLicenseNetworkCapacity | 9 | \$\$:SAE:The total number of sum-weighted line cards allocated in this SRC network is \$LINE_CARD_NUMBER (\$THRESHOLD_PERCENTAGE) % . This \$L the network ERX capacity threshold of \$T sum-weighted line cards.: \$A |
| saeServiceSessionLicense | 11 | \$\$:LICENSE SERVER:\$SERVICE_SESSIONS (\$SERVICES_PERCENTAGE %) of the available licensed service sessions are in use.: \$A |

Table 18: Event Traps (continued)

| Trap Event | Trap ID | Text Displayed |
|----------------------------|---------|---|
| routerConnClosed | 211 | <p>When juniSaeRouterUseFailOver is FALSE:</p> <ul style="list-style-type: none"> ■ INFORMATION:SAE Router Driver: The router connection to \$juniSaeRouterClientId has been closed.:RAISE <p>When juniSaeRouterUseFailOver is TRUE:</p> <ul style="list-style-type: none"> ■ INFORMATION:SAE Router Driver:The router connection to \$juniSaeRouterClientId has been closed and redirected to \$juniSaeRouterFailOverIp:\$juniSaeRouterFailOverPort:RAISE |
| routerConnDown | 212 | INFORMATION:SAE Router Driver:The router connection to \$juniSaeRouterClientId went down.:RAISE |
| routerConnRejected | 213 | INFORMATION:SAE Router Driver:The router connection from \$juniSaeRouterClientId has been rejected.:RAISE |
| routerConnUp | 210 | INFORMATION:SAE Router Driver:A new router connection was established with \$juniSaeRouterClientId.:RAISE |
| routerConfOutOfSynch | 214 | <p>When the trap is raised, the text displayed is:</p> <ul style="list-style-type: none"> ■ INFORMATION:SAE Router Driver: The configured state of router \$juniSaeRouterClientId is out of synch with SAE. The configured action to be taken by SAE is \$configuredAction.:RAISE <p>When the trap is cleared, the text displayed is:</p> <ul style="list-style-type: none"> ■ INFORMATION:SAE Router Driver: The configured state of router \$juniSaeRouterClientId is successfully resynchronized with SAE.:CLEAR |
| agentStarted | 110 | INFORMATION:Agent: The agent has started.:RAISE |
| agentRestartFailed | 111 | CRITICAL: Agent: The agent has failed to restart after \$ATTEMPTS attempts:RAISE |
| agentShutdown | 112 | INFORMATION:Agent:The agent has shutdown.:RAISE |
| componentUp | 114 | INFORMATION:\$I: This component is up.:RAISE |
| componentDown | 115 | INFORMATION:\$I: This component is down:RAISE |
| dirConnected | 130 | INFORMATION:\$I:The directory connection has been established with \$LDAP_HOST on port \$LDAP_PORT, and has a type of \$CONNECTION_TYPE.:RAISE |
| dirConnectionFailure | 131 | CRITICAL:\$I:The directory connection with \$LDAP_HOST has failed.:RAISE |
| dirNotAvail | 132 | CRITICAL:\$I:A directory connection is not available.:RAISE |
| nicHostRedundStateSwitched | 240 | INFORMATION:NIC Host: The redundancy state of the NIC Host has switched to \$juniNicHostRedundState.:RAISE |
| nicHostMisconfigured | 241 | INFORMATION:NIC Host: The NIC Host failed to start due to misconfiguration. The error message is "\$MESSAGE".:RAISE |
| acpSyncCompleted | 290 | INFORMATION: ACP State Sync:ACP finished state sync with SAE for \$juniAcpVirtualRouterName.:RAISE |

Table 18: Event Traps (continued)

| Trap Event | Trap ID | Text Displayed |
|---|---------|--|
| acpRedundStateSwitched | 291 | INFORMATION: ACP Host:The redundancy state of the ACP Host has switched to \$juniAcpRedundState.:RAISE |
| jpsAmConnUp | 260 | INFORMATION: JPS:A new application manager connection was established.:RAISE |
| jpsAmConnDown | 261 | INFORMATION:JPS:The application manager connection went down.:RAISE |
| jpsCmtsConnUp | 262 | INFORMATION:JPS:A new CMTS connection was established.:RAISE |
| jpsCmtsConnDown | 263 | INFORMATION:JPS:A CMTS connection went down.:RAISE |
| jdbReplicationFailure | 292 | <p>When the trap is raised, the text displayed is:</p> <ul style="list-style-type: none"> ■ INFORMATION:jdbReplicationFailure:Failed to replicate LDAP data {juniSdxJdbReplicationDirection} neighbor {juniSdxJdbNeighbor}.The latest JDB replicaiton status is:{juniSdxJdbLastStatus }:RAISE <p>When the trap is cleared, the text displayed is:</p> <ul style="list-style-type: none"> ■ INFORMATION: jdbReplicationFailure:Community directory server {juniSdxJdbNeighbor} latest update status error:CLEAR |
| systemOperatingFailure | 300 | <p>When the trap is raised, the text displayed is:</p> <ul style="list-style-type: none"> ■ INFORMATION:System:hardware failure is found with \$juniSdxOperatingSensor on system \$juniSdxOperatingLocation:RAISE <p>When the trap is cleared, the text displayed is:</p> <ul style="list-style-type: none"> ■ INFORMATION:System:hardware failure with \$juniSdxOperatingSensor on system \$juniSdxOperatingLocation is cleared:CLEAR |
| diskFailure | 301 | <p>When the trap is raised, the text displayed is:</p> <ul style="list-style-type: none"> ■ INFORMATION:System:disk failure is found:RAISE <p>When the trap is cleared, text displayed is:</p> <ul style="list-style-type: none"> ■ INFORMATION:System:disk failure is cleared:CLEAR |
| Related Topics <ul style="list-style-type: none"> ■ Overview of SNMP Traps on page 53 ■ Configuring Event Traps on page 57 ■ Alarm State Transitions on page 75 | | |

Alarm State Transitions

Table 19 on page 76 lists the alarm state transitions.

Table 19: Alarm State Transitions

| Last Data Threshold | Current Data Threshold | Action(s) |
|---------------------|------------------------|---|
| NONE | NONE | No action |
| NONE | MINOR | Raise minor event |
| NONE | MAJOR | Raise major event |
| NONE | CRITICAL | Raise critical event |
| MINOR | NONE | Clear minor event |
| MINOR | MINOR | No action |
| MINOR | MAJOR | Raise major event |
| MINOR | CRITICAL | Raise critical event |
| MAJOR | NONE | Clear critical event |
| MAJOR | MINOR | Clear major event Raise minor event |
| MAJOR | MAJOR | No action |
| MAJOR | CRITICAL | Raise critical event |
| CRITICAL | NONE | Clear critical event |
| CRITICAL | MINOR | Clear critical event Raise minor event |
| CRITICAL | MAJOR | Clear critical event Raise major event |
| CRITICAL | CRITICAL | No action |

- Related Topics**
- Configuring Event Traps on page 57
 - Event Traps on page 73

Part 5

Monitoring the SRC Software and the C Series Controller with the C-Web Interface and the SRC CLI

- Monitoring with the SRC CLI and the C-Web Interface on page 79
- Monitoring the System (SRC CLI) on page 83
- Monitoring the System (C-Web Interface) on page 89
- Monitoring SAE Data (SRC CLI) on page 101
- Monitoring SAE Data (C-Web Interface) on page 125
- Monitoring and Troubleshooting the NIC (SRC CLI) on page 153
- Monitoring the NIC (C-Web Interface) on page 163
- Monitoring NTP (SRC CLI) on page 169
- Monitoring NTP (C-Web Interface) on page 173
- Monitoring Redirect Server (SRC CLI) on page 177
- Monitoring the Redirect Server and Filtered Traffic (C-Web Interface) on page 179
- Troubleshooting Network Connectivity (SRC CLI) on page 183
- Monitoring Network Connectivity (C-Web Interface) on page 187
- Monitoring Activity for SRC Components on page 189

Chapter 11

Monitoring with the SRC CLI and the C-Web Interface

- Monitoring with the SRC CLI and the C-Web Interface on page 79
- SRC Monitoring Options on page 79

Monitoring with the SRC CLI and the C-Web Interface

You can use the **show** commands available with the SRC CLI to monitor the operation and configuration of your SRC environment.

The C-Web graphical user interface (GUI) allows you to monitor the operation and configuration of your SRC environment by using a Web browser with Hypertext Transfer Protocol (HTTP) or HTTP over Secure Sockets Layer (HTTPS) enabled.

- Related Topics**
- Overview of Monitoring and Troubleshooting Tools on page 3
 - SRC Monitoring Options on page 79

SRC Monitoring Options

Table 20 on page 80 lists and compares the monitoring options for the C-Web interface and the SRC CLI.

Table 20: Comparison of SRC Monitoring Options

| C-Web Interface Monitor Option | Information Displayed | Corresponding SRC CLI Commands |
|--------------------------------|--|--|
| ACP | Admission Control Plug-In (ACP) data and statistics | <ul style="list-style-type: none"> ■ show acp backbone congestion-point congestion-point-expression ■ show acp backbone congestion-point dn ■ show acp backbone service ■ show acp edge congestion-point dn ■ show acp edge congestion-point subscriber-session-id ■ show acp edge subscriber ■ show acp remote-update congestion-point dn ■ show acp remote-update congestion-point name ■ show acp remote-update subscriber ■ show acp statistics device ■ show acp statistics directory ■ show acp statistics general |
| CLI | SRC CLI level and authorization data | <ul style="list-style-type: none"> ■ show cli ■ show cli authorization |
| Component | Installed components | <ul style="list-style-type: none"> ■ show component |
| Date | System date and time | <ul style="list-style-type: none"> ■ show date |
| Disk | System disk status | <ul style="list-style-type: none"> ■ show disk status |
| Interfaces | System interfaces | <ul style="list-style-type: none"> ■ show interfaces |
| Iptables | Filtered traffic statistics from the iptables Linux tool | <ul style="list-style-type: none"> ■ show iptables |
| JPS | Juniper Policy Server (JPS) data and statistics | <ul style="list-style-type: none"> ■ show jps statistics ■ show jps statistics am ■ show jps statistics am connections ■ show jps statistics cmts-locator ■ show jps statistics cmts ■ show jps statistics_cmts connections ■ show jps statistics message-handler ■ show jps statistics message-handler message-flow ■ show jps statistics process ■ show jps statistics rks |

Table 20: Comparison of SRC Monitoring Options *(continued)*

| C-Web Interface Monitor Option | Information Displayed | Corresponding SRC CLI Commands |
|--------------------------------|---|---|
| NIC | Network information collector (NIC) component configuration data and statistics, including NIC agents, resolvers, and process | <ul style="list-style-type: none"> ■ show nic data ■ show nic data agent ■ show nic data resolver ■ show nic statistics ■ show nic statistics agent ■ show nic statistics host ■ show nic statistics process ■ show nic statistics resolver ■ show nic slot number data ■ show nic slot number statistics |
| NTP | Network Time Protocol (NTP) configuration data and statistics | <ul style="list-style-type: none"> ■ show ntp associations ■ show ntp statistics ■ show ntp status |
| Redirect server | Redirect server statistics | <ul style="list-style-type: none"> ■ show redirect server statistics |
| Route | Route data from the local system to a remote host | <ul style="list-style-type: none"> ■ show route |

Table 20: Comparison of SRC Monitoring Options *(continued)*

| C-Web Interface Monitor Option | Information Displayed | Corresponding SRC CLI Commands |
|--------------------------------|---|--|
| SAE | SAE configuration data and statistics | <ul style="list-style-type: none"> ■ show sae drivers ■ show sae interfaces ■ show sae licenses ■ show sae policies ■ show sae registered equipment ■ show sae registered login ■ show sae services ■ show sae statistics device ■ show sae statistics device common ■ show sae statistics directory ■ show sae statistics directory connections ■ show sae statistics license client ■ show sae statistics license device ■ show sae statistics license local ■ show sae statistics policy-management ■ show sae statistics process ■ show sae statistics radius ■ show sae statistics radius client ■ show sae statistics sessions ■ show sae subscribers ■ show sae subscribers dn ■ show sae subscribers ip ■ show sae subscribers login-name ■ show sae subscribers service-name ■ show sae subscribers session-id ■ show sae threads |
| Security | Security certificate configuration and statistics | <ul style="list-style-type: none"> ■ show security certificate |
| System | SRC software and C Series Controller configuration data | <ul style="list-style-type: none"> ■ show configuration ■ show system boot-messages ■ show system information ■ show system ldap community ■ show system ldap server ■ show system ldap statistics ■ show system users |

- Related Topics**
- Overview of Monitoring and Troubleshooting Tools on page 3
 - Monitoring with the SRC CLI and the C-Web Interface on page 79

Chapter 12

Monitoring the System (SRC CLI)

- Viewing Information About a C Series Controller on page 83
- Viewing Information About Components Installed (SRC CLI) on page 84
- Viewing Information About Boot Messages (SRC CLI) on page 85
- Viewing Information About Security Certificates (SRC CLI) on page 87

Viewing Information About a C Series Controller

Purpose View information about a C Series Controller.

Action user@host> **show system information**

System Identification

Hostname my-server
Manufacturer Juniper Networks
Product Name C-2000
Version 1.0
Serial Number 0207082006000001
UUID 48384441-5254-0030-4859-0030485977EE
Hostid e30a2e07
Software version SRC PE Release 7.0 [A.7.0.0-151]

System Time

Current time 2007-01-02 17:29:19 EST
Uptime 15 days, 1:07
Number of active users 3
Load Averages (1m/5m/15m) 0.23/0.22/0.14

Memory

Total 15G
Free 12G

CPU Info

Number of CPU 4
CPU Model Dual Core AMD Opteron(tm) Processor 265
Clock Speed 1804.132 MHz

Disk Information

| Mountpoint | Total | Used | Use% |
|------------|-------|------|------|
| / | 2015M | 956M | 47% |
| /altroot | 2015M | 35M | 1% |
| /altvar | 29G | 75M | 0% |
| /boot | 98M | 14M | 14% |
| /var | 31G | 216M | 0% |

Temperature

System +23 C
 CPU-1 +33 C
 CPU-2 +35 C

Fan speed

Fan-1 9375 RPM
 Fan-2 9375 RPM

- Related Topics**
- Viewing Information About Boot Messages (SRC CLI) on page 85
 - Viewing Information About the System (C-Web Interface) on page 89
 - Viewing Information About Components Installed (SRC CLI) on page 84
 - Viewing Information About System Disk Status on page 94
 - For information about configuring C Series Controllers, see the *SRC PE C-Web Interface Configuration Guide*

Viewing Information About Components Installed (SRC CLI)

Purpose View release and status information for SRC components installed on a system.

Action user@host> **show component**

Installed Components

| Name | Version | Status |
|--------|--|----------|
| cli | Release: 7.0 Build: CLI.A.7.0.0.0171 | running |
| acp | Release: 7.0 Build: ACP.A.7.0.0.0174 | disabled |
| jdb | Release: 7.0 Build: DIRXA.A.7.0.0.0176 | running |
| editor | Release: 7.0 Build: EDITOR.A.7.0.0.0176 | running |
| redir | Release: 7.0 Build: REDIR.A.7.0.0.0176 | disabled |
| licSvr | Release: 7.0 Build: LICSVR.A.7.0.0.0179 | stopped |
| nic | Release: 7.0 Build: GATEWAY.A.7.0.0.0170 | disabled |
| sae | Release: 7.0 Build: SAE.A.7.0.0.0166 | running |
| www | Release: 7.0 Build: UMC.A.7.0.0.0169 | disabled |
| jps | Release: 7.0 Build: JPS.A.7.0.0.0172 | disabled |
| agent | Release: 7.0 Build: SYSMAN.A.7.0.0.0174 | running |
| webadm | Release: 7.0 Build: WEBADM.A.7.0.0.0173 | disabled |

Meaning Table 21 on page 84 describes the output fields for the **show component** command. Output fields are listed in the order in which they appear.

Table 21: Output Fields for show component

| Field Name | Field Description |
|------------|---|
| Name | Name of the component |
| Version | Version of the component |
| Status | State of the component, running or disabled |

- Related Topics**
- Viewing Information About Components Installed (C-Web Interface) on page 91
 - Viewing C Series Controller Information
 - Directories on the C Series Controller

Viewing Information About Boot Messages (SRC CLI)

Purpose If you encounter system problems in a C Series Controller after you start the system, you can view information about the boot process.

View messages generated during system boot.

Action user@host> **show system boot-messages**

```

Bootdata ok (command line is ro root=/dev/vg0/root console=tty0 console=ttyS0,96
00)
Linux version 2.6.9-42.0.3.ELsmp (buildcentos@x8664-build.centos.org) (gcc versi
on 3.4.6 20060404 (Red Hat 3.4.6-3)) #1 SMP Fri Oct 6 06:28:26 CDT 2006
BIOS-provided physical RAM map:
 BIOS-e820: 0000000000000000 - 000000000009ac00 (usable)
 BIOS-e820: 000000000009ac00 - 00000000000a0000 (reserved)
 BIOS-e820: 00000000000ea070 - 0000000000100000 (reserved)
 BIOS-e820: 0000000000100000 - 00000000dffc0000 (usable)
 BIOS-e820: 00000000dffc0000 - 00000000dffc0000 (ACPI data)
 BIOS-e820: 00000000dffc0000 - 00000000dfff0000 (ACPI NVS)
 BIOS-e820: 00000000dfff0000 - 00000000e0000000 (reserved)
 BIOS-e820: 00000000fec00000 - 00000000fec86000 (reserved)
 BIOS-e820: 00000000fee00000 - 00000000fee01000 (reserved)
 BIOS-e820: 00000000ffb00000 - 0000000100000000 (reserved)
 BIOS-e820: 0000000100000000 - 0000000220000000 (usable)
ACPI: RSDP (v000 ACPIAM ) @ 0x000000000000f7760
ACPI: RSDT (v001 A M I OEMRSDT 0x03000529 MSFT 0x00000097) @ 0x00000000dffc000
0
ACPI: FADT (v002 A M I OEMFACP 0x03000529 MSFT 0x00000097) @ 0x00000000dffc020
0
ACPI: MADT (v001 A M I OEMAPIC 0x03000529 MSFT 0x00000097) @ 0x00000000dffc039
0
ACPI: OEMB (v001 A M I AMI_OEM 0x03000529 MSFT 0x00000097) @ 0x00000000dffc040
0
ACPI: DSDT (v001 DVLG2 DVLG2007 0x00000007 INTL 0x02002026) @ 0x0000000000000000
0
No NUMA configuration found
Faking a node at 0000000000000000-0000000220000000
Bootmem setup node 0 0000000000000000-0000000220000000
No mptable found.
On node 0 totalpages: 2228224
  DMA zone: 4096 pages, LIFO batch:1
  Normal zone: 2224128 pages, LIFO batch:16
  HighMem zone: 0 pages, LIFO batch:1
DMI 2.3 present.
ACPI: PM-Timer IO Port: 0x408
ACPI: Local APIC address 0xfe00000
ACPI: LAPIC (acpi_id[0x01] lapic_id[0x00] enabled)
Processor #0 15:4 APIC version 16
ACPI: LAPIC (acpi_id[0x02] lapic_id[0x06] enabled)
Processor #6 15:4 APIC version 16
ACPI: LAPIC (acpi_id[0x03] lapic_id[0x01] enabled)
Processor #1 15:4 APIC version 16
ACPI: LAPIC (acpi_id[0x04] lapic_id[0x07] enabled)

```

```

Processor #7 15:4 APIC version 16
Setting APIC routing to flat
ACPI: IOAPIC (id[0x08] address[0xfec00000] gsi_base[0])
IOAPIC[0]: apic_id 8, version 32, address 0xfec00000, GSI 0-23
ACPI: IOAPIC (id[0x09] address[0xfec10000] gsi_base[24])
IOAPIC[1]: apic_id 9, version 32, address 0xfec10000, GSI 24-4
ACPI: INT_SRC_OVR (bus 0 bus_irq 0 global_irq 2 dfl dfl)
ACPI: INT_SRC_OVR (bus 0 bus_irq 9 global_irq 9 high level)
ACPI: IRQ0 used by override.
ACPI: IRQ2 used by override.
ACPI: IRQ9 used by override.
Using ACPI (MADT) for SMP configuration information
Allocating PCI resources starting at e2000000 (gap: e0000000:1ec00000)
Checking aperture...
Built 1 zonelists
Kernel command line: ro root=/dev/vg0/root console=tty0 console=ttyS0,9600
Initializing CPU#0
PID hash table entries: 4096 (order: 12, 131072 bytes)
time.c: Using 3.579545 MHz PM timer.
time.c: Detected 3200.267 MHz processor.
Console: colour VGA+ 80x25
Dentry cache hash table entries: 2097152 (order: 12, 16777216 bytes)
Inode-cache hash table entries: 1048576 (order: 11, 8388608 bytes)
Placing software IO TLB between 0x28c1000 - 0x68c1000
Memory: 8168568k/8912896k available (2106k kernel code, 0k reserved, 1297k data,
    196k init)
Calibrating delay using timer specific routine.. 6406.43 BogoMIPS (1pj=3203218)
Security Scaffold v1.0.0 initialized
SELinux: Initializing.
SELinux: Starting in permissive mode
There is already a security framework initialized, register_security failed.
selinux_register_security: Registering secondary module capability
Capability LSM initialized as secondary
Mount-cache hash table entries: 256 (order: 0, 4096 bytes)
CPU: Trace cache: 12K uops, L1 D cache: 16K
CPU: L2 cache: 2048K
using mwait in idle threads.
CPU0: Initial APIC ID: 0, Physical Processor ID: 0
Using IO APIC NMI watchdog
CPU: Trace cache: 12K uops, L1 D cache: 16K
CPU: L2 cache: 2048K
CPU0: Initial APIC ID: 0, Physical Processor ID: 0
CPU0: Intel(R) Xeon(TM) CPU 3.20GHz stepping 03
per-CPU timeslice cutoff: 705.82 usecs.
task migration cache decay timeout: 1 msecs.
Booting processor 1/6 rip 6000 rsp 10006945f58
Initializing CPU#1
Calibrating delay using timer specific routine.. 6399.38 BogoMIPS (1pj=3199690)
CPU: Trace cache: 12K uops, L1 D cache: 16K
CPU: L2 cache: 2048K
CPU1: Initial APIC ID: 6, Physical Processor ID: 3
    Intel(R) Xeon(TM) CPU 3.20GHz stepping 03
Booting processor 2/1 rip 6000 rsp 1000697df58
Initializing CPU#2
Calibrating delay using timer specific routine.. 6399.32 BogoMIPS (1pj=3199664)
CPU: Trace cache: 12K uops, L1 D cache: 16K
CPU: L2 cache: 2048K

```

- Related Topics**
- Viewing Information About Boot Messages (C-Web Interface) on page 92
 - Viewing Information About a C Series Controller on page 83
 - Viewing Information About Components Installed (SRC CLI) on page 84
 - Viewing Information About System Disk Status on page 94
 - For information about configuring C Series Controllers, see the *SRC PE C-Web Interface Configuration Guide*

Viewing Information About Security Certificates (SRC CLI)

Purpose View information about security certificates that reside on the system.

Action user@host> **show security certificate**
web subject:CN=myhost
CAcert1 subject:CN=myhost

Meaning If no security certificates reside on the system, the CLI return a message to that effect:

user@host> **show security certificate**
No entity certificates in key store

- Related Topics**
- Viewing Information About Security Certificates (C-Web Interface) on page 93
 - For information about managing security digital certificates, see Overview of Digital Certificates

Chapter 13

Monitoring the System (C-Web Interface)

- Viewing Information About the System (C-Web Interface) on page 89
- Viewing the System Date and Time (C-Web Interface) on page 90
- Viewing Information About Components Installed (C-Web Interface) on page 91
- Viewing Information About Boot Messages (C-Web Interface) on page 92
- Viewing Information About Security Certificates (C-Web Interface) on page 93
- Viewing Information About System Disk Status on page 94
- Viewing Information About the Users on the System on page 95
- Viewing Information About the Juniper Networks Database in Community Mode on page 96
- Viewing Statistics for the Juniper Networks Database on page 97
- Viewing Information About the SRC CLI (C-Web Interface) on page 98

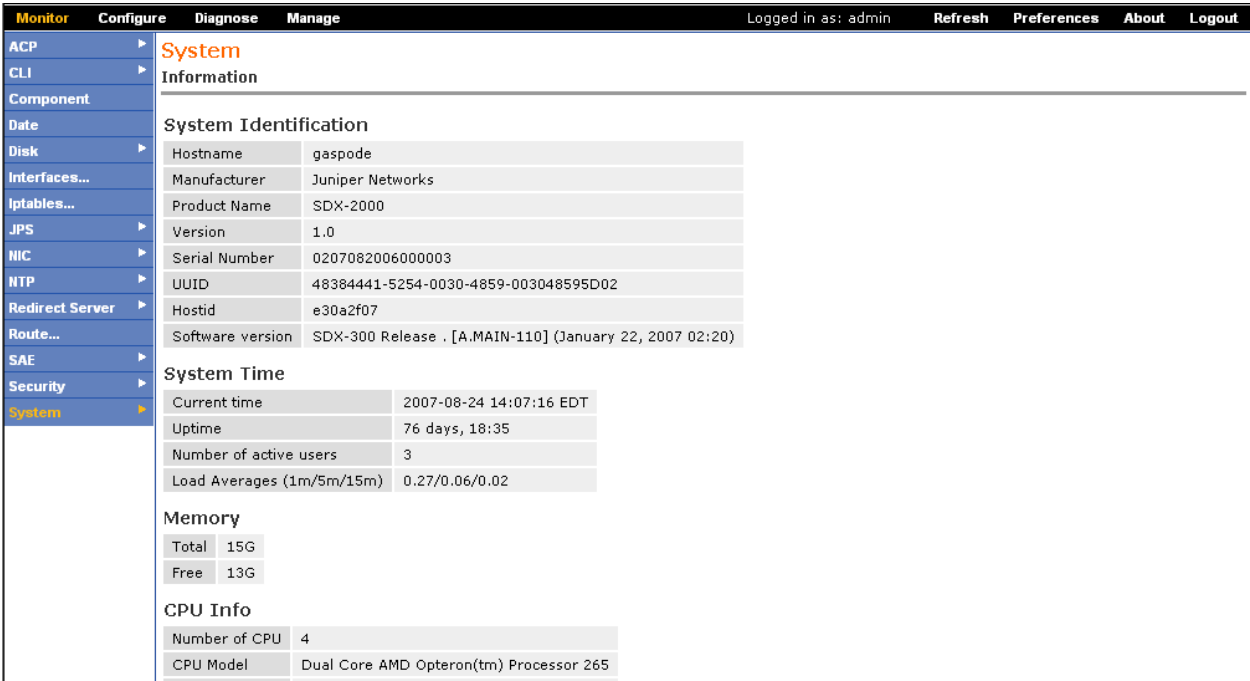
Viewing Information About the System (C-Web Interface)

Purpose View system information.

You can view information about the SRC software, including system identification and the system time. You can also view information about the environment of the C Series Controller, including memory, temperature, and fan speeds.

Action ■ Click **Monitor > System > Information**.

The Information pane displays the system information.



- Related Topics** ■ Viewing Information About a C Series Controller on page 83
- Viewing Information About Boot Messages (C-Web Interface) on page 92
- Viewing Information About System Disk Status on page 94
- For information about configuring C Series Controllers, see the *SRC PE C-Web Interface Configuration Guide*

Viewing the System Date and Time (C-Web Interface)

Purpose View the system date and time.

Action Click **Monitor > Date**.

The Date pane displays the date and time of the system.



- Related Topics**
- Setting the Time Zone (SRC CLI)
 - Setting the System Date (SRC CLI)
 - Viewing NTP Peers (C-Web Interface) on page 173
 - Viewing Statistics for NTP (C-Web Interface) on page 174
 - Viewing NTP Status (C-Web Interface) on page 174

Viewing Information About Components Installed (C-Web Interface)

Purpose View the installed SRC components.

Action Click **Monitor > Component**.

The Component pane displays the status of each installed component.

The screenshot shows the Juniper C-Series Controller Web Interface. The top navigation bar includes 'Monitor', 'Configure', 'Diagnose', and 'Manage'. The user is logged in as 'admin'. The 'Component' page is selected in the left sidebar. The main content area displays a table of installed components.

| Name | Version | Status |
|--------|--|----------|
| cli | Release: 1.1 Build: hstewart_SDX_7.1.0_unix-200707 | running |
| acp | Release: 7.1 Build: hstewart_SDX_7.1.0_unix-200708 | stopped |
| editor | Release: 7.1 Build: hstewart_SDX_7.1.0_unix-200708 | running |
| jdb | Release: 7.0 Build: DIRXA.A.MAIN.1123 | running |
| redir | Release: 7.0 Build: REDIR.A.MAIN.1136 | disabled |
| nic | Release: 7.1 Build: hstewart_SDX_7.1.0_unix-200708 | stopped |
| sae | Release: 7.1 Build: hstewart_SDX_7.1.0_unix-200708 | stopped |
| www | Release: 7.0 Build: UMC.A.MAIN.1093 | disabled |
| jps | Release: 7.1 Build: hstewart_SDX_7.1.0_unix-200708 | disabled |
| agent | Release: 7.1 Build: hstewart_SDX_7.1.0_unix-200708 | stopped |
| webadm | Release: 7.1 Build: hstewart_SDX_7.1.0_unix-200708 | running |

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- Related Topics**
- Viewing Information About Components Installed (SRC CLI) on page 84
 - Viewing C Series Controller Information
 - Directories on the C Series Controller

Viewing Information About Boot Messages (C-Web Interface)

Purpose View messages generated during SRC software startup.

Action Click **Monitor > System > Boot Messages**.

The Boot Messages pane displays the boot messages.

| Monitor | | Logged in as: admin | About | Refresh | Logout |
|-----------------|---|---|-------|---------|--------|
| ACP | ▶ | System | | | |
| CLI | ▶ | Boot Messages | | | |
| Component | | Fri Mar 9 10:17:24 EST 2007 | | | |
| Date | | Feb 20 19:27:18 buffy genunix: [ID 936769 kern.info] dad0 is /pci@1f,0/ide@d/dad@2,0 | | | |
| Disk | | Feb 20 19:27:18 buffy dada: [ID 365881 kern.info] <ST380011A cyl 38307 alt 2 hd 16 sec 255> | | | |
| Interfaces... | | Feb 20 19:27:19 buffy swapgeneric: [ID 308332 kern.info] root on /pci@1f,0/ide@d/disk@2,0:a fstype ufs | | | |
| JPS | | Feb 20 19:27:19 buffy pcipsy: [ID 370704 kern.info] PCI-device: isa@7, ebus0 | | | |
| NIC | | Feb 20 19:27:19 buffy genunix: [ID 936769 kern.info] ebus0 is /pci@1f,0/isa@7 | | | |
| NTP | | Feb 20 19:27:19 buffy ebus: [ID 521012 kern.info] su0 at ebus0: offset 0,3f8 | | | |
| Redirect Server | | Feb 20 19:27:19 buffy genunix: [ID 936769 kern.info] su0 is /pci@1f,0/isa@7/serial@0,3f8 | | | |
| Route... | | Feb 20 19:27:19 buffy ebus: [ID 521012 kern.info] sul at ebus0: offset 0,2e8 | | | |
| SAE | | Feb 20 19:27:19 buffy genunix: [ID 936769 kern.info] sul is /pci@1f,0/isa@7/serial@0,2e8 | | | |
| Security | | Feb 20 19:27:19 buffy unix: [ID 987524 kern.info] cpu0: SUNW,UltraSPARC-IIe (upaid 0 impl 0x13 ver 0x33 clock 548 MHz) | | | |
| System | | Feb 20 19:27:20 buffy pcipsy: [ID 370704 kern.info] PCI-device: usb@a, ohci0 | | | |
| | | Feb 20 19:27:20 buffy genunix: [ID 936769 kern.info] ohci0 is /pci@1f,0/usb@a | | | |
| | | Feb 20 19:27:22 buffy gld: [ID 944156 kern.info] dmfe0: Davicom DM9102 (v1.1): type "ether" mac address 00:03:ba:ce:d7:79 | | | |
| | | Feb 20 19:27:22 buffy pcipsy: [ID 370704 kern.info] PCI-device: ethernet@c, dmfe0 | | | |
| | | Feb 20 19:27:22 buffy genunix: [ID 936769 kern.info] dmfe0 is /pci@1f,0/ethernet@c | | | |
| | | Feb 20 19:27:22 buffy gld: [ID 944156 kern.info] dmfe1: Davicom DM9102 (v1.1): type "ether" mac address 00:03:ba:ce:d7:7a | | | |
| | | Feb 20 19:27:22 buffy pcipsy: [ID 370704 kern.info] PCI-device: ethernet@5, dmfe1 | | | |
| | | Feb 20 19:27:22 buffy genunix: [ID 936769 kern.info] dmfe1 is /pci@1f,0/ethernet@5 | | | |
| | | Feb 20 19:27:23 buffy genunix: [ID 454863 kern.info] dump on /dev/dsk/c0t2d0s1 size 2000 MB | | | |
| | | Feb 20 19:27:24 buffy dmfe: [ID 426308 kern.info] dmfe0: PHY 1 link up 100 Mbps Full-Duplex | | | |
| | | Feb 20 19:27:24 buffy dmfe: [ID 247303 kern.notice] NOTICE: dmfe1: PHY 1 link down | | | |
| | | Feb 20 19:27:25 buffy pseudo: [ID 129642 kern.info] pseudo-device: devinfo0 | | | |
| | | Feb 20 19:27:25 buffy genunix: [ID 936769 kern.info] devinfo0 is /pseudo/devinfo@0 | | | |
| | | Feb 20 19:27:26 buffy scsi: [ID 193665 kern.info] sd0 at uata0: target 3 lun 0 | | | |
| | | Feb 20 19:27:26 buffy genunix: [ID 936769 kern.info] sd0 is /pci@1f,0/ide@d/sd@3,0 | | | |
| | | Feb 20 19:27:26 buffy ebus: [ID 521012 kern.info] isadma0 at ebus0: offset 0,0 | | | |
| | | Feb 20 19:27:26 buffy pseudo: [ID 129642 kern.info] pseudo-device: fssnap0 | | | |
| | | Feb 20 19:27:26 buffy genunix: [ID 936769 kern.info] fssnap0 is /pseudo/fssnap@0 | | | |
| | | Feb 20 19:27:26 buffy pseudo: [ID 129642 kern.info] pseudo-device: winlock0 | | | |
| | | Feb 20 19:27:26 buffy genunix: [ID 936769 kern.info] winlock0 is /pseudo/winlock@0 | | | |
| | | Feb 20 19:27:27 buffy pseudo: [ID 129642 kern.info] pseudo-device: lockstat0 | | | |

- Related Topics**
- Viewing Information About a C Series Controller on page 83
 - Viewing Information About Boot Messages (SRC CLI) on page 85
 - Viewing Information About the System (C-Web Interface) on page 89
 - Viewing Information About System Disk Status on page 94

Viewing Information About Security Certificates (C-Web Interface)

Purpose View messages generated during SRC software startup.

Action 1. Click **Monitor > Security > Certificate**.

The Certificate pane appears.



2. To display authority certificates, select the **Trusted** check box.
3. Click **OK**.

The Certificate pane displays the security certificates.

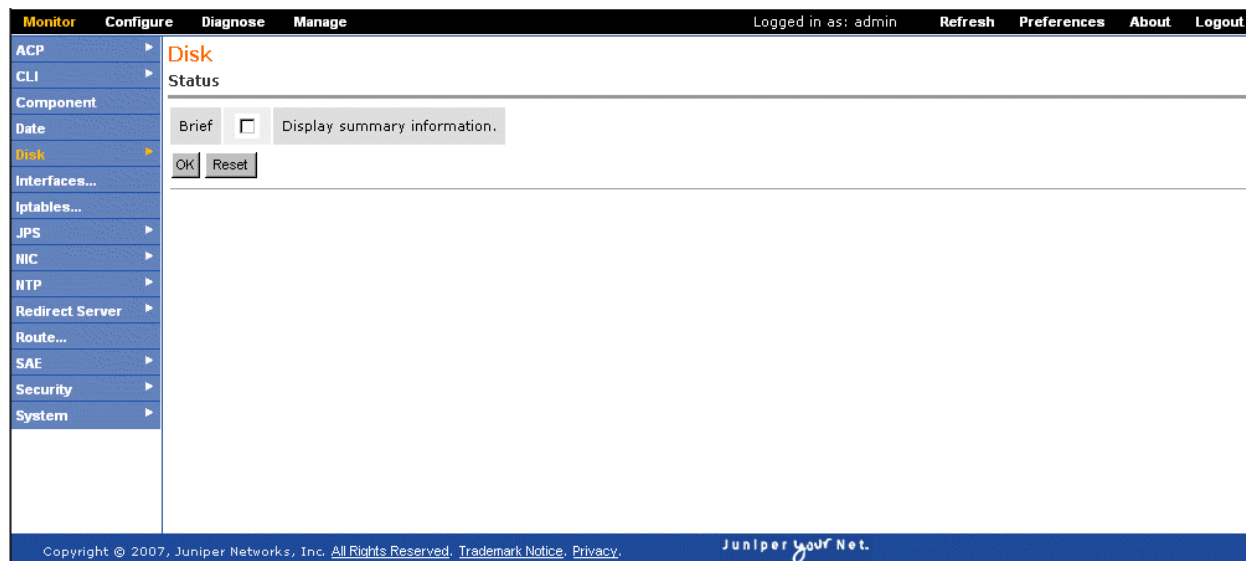
- Related Topics**
- Viewing Information About Security Certificates (SRC CLI) on page 87
 - For information about managing security digital certificates, see Overview of Digital Certificates

Viewing Information About System Disk Status

Purpose View information about the system disk status.

Action 1. Click **Monitor > Disk > Status**.

The Status pane appears.



2. To display a summary of the system disk status, select the **Brief** check box.
3. Click **OK**.

The Status pane displays the system disk status.

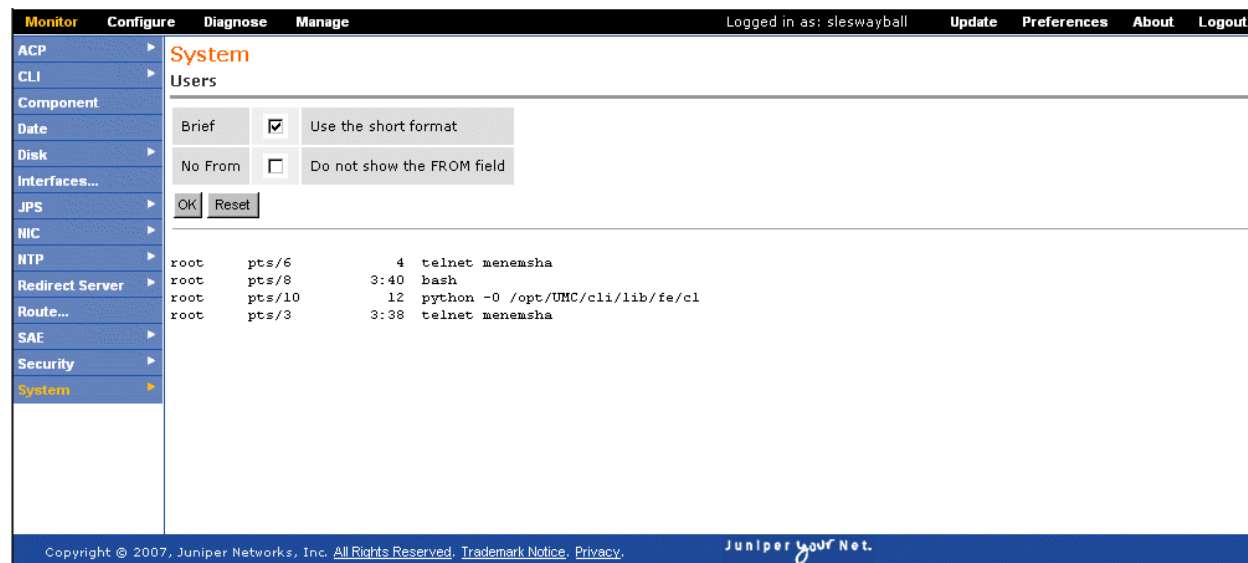
- Related Topics**
- Viewing Information About a C Series Controller on page 83
 - Viewing Information About the System (C-Web Interface) on page 89
 - Viewing Information About Boot Messages (C-Web Interface) on page 92

Viewing Information About the Users on the System

Purpose View information about the users on the system.

- Action**
1. Click **Monitor > System > Users**.

The Users pane appears.



- To display a summary of the users, select the **Brief** check box.
- Click **OK**.

The Users pane displays the information about the users on the system.

- Related Topics**
- Configuring User Accounts (C-Web Interface)
 - Viewing Information About the SRC CLI on page 98
 - Viewing Information About SRC CLI User Permissions on page 98

Viewing Information About the Juniper Networks Database in Community Mode

Purpose View information about the Juniper Networks database when it runs in community mode.

Action Click **Monitor > System > LDAP > Community**.

The LDAP/Community pane appears and displays information about the Juniper Networks database.



- Related Topics**
- Configuring the Juniper Networks Database to Run in Community Mode with the C-Web Interface
 - Viewing Statistics for the Juniper Networks Database on page 97

Viewing Statistics for the Juniper Networks Database

Purpose View statistics for the Juniper Networks database.

Action Click **Monitor > System > LDAP > Statistics**.

The Statistics pane appears and displays local Juniper Networks database statistics.

| Monitor | Configure | Diagnose | Manage | Logged in as: sleswayball | Update | Preferences | About | Logout | | | | | |
|--|-----------|-----------|--------|---------------------------|---------------|-------------|-------|--------|-----------------|----------|-----|----------|--------|
| ACP | CLI | Component | Date | Disk | Interfaces... | JPS | NIC | NTP | Redirect Server | Route... | SAE | Security | System |
| System | | | | | | | | | | | | | |
| Ldap / Statistics | | | | | | | | | | | | | |
| Local JDB statistics | | | | | | | | | | | | | |
| Number of Add operations since startup | | | | 993 | | | | | | | | | |
| Number of Delete operations since startup | | | | 0 | | | | | | | | | |
| Number of Modify operations since startup | | | | 282 | | | | | | | | | |
| Number of Rename operations since startup | | | | 0 | | | | | | | | | |
| Number of Read operations since startup | | | | 480933 | | | | | | | | | |
| Number of List operations since startup | | | | 93821 | | | | | | | | | |
| Number of Subtree Search operations since startup | | | | 367916 | | | | | | | | | |
| Number of Bind operations | | | | 18266 | | | | | | | | | |
| Number of Anonymous Bind operations since startup | | | | 18232 | | | | | | | | | |
| Number of Compare operations since startup | | | | 0 | | | | | | | | | |
| Number of current connections | | | | 19 | | | | | | | | | |
| Number of all connections since startup | | | | 18266 | | | | | | | | | |
| Number of bind errors since startup | | | | 0 | | | | | | | | | |
| Number of all errors since startup | | | | 226721 | | | | | | | | | |
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- Related Topics**
- Troubleshooting Data Synchronization for Juniper Networks Databases (SRC CLI)

- Viewing Information About the Juniper Networks Database in Community Mode on page 96

Viewing Information About the SRC CLI (C-Web Interface)

You can view information about the current user's permissions and editing level for the SRC CLI by:

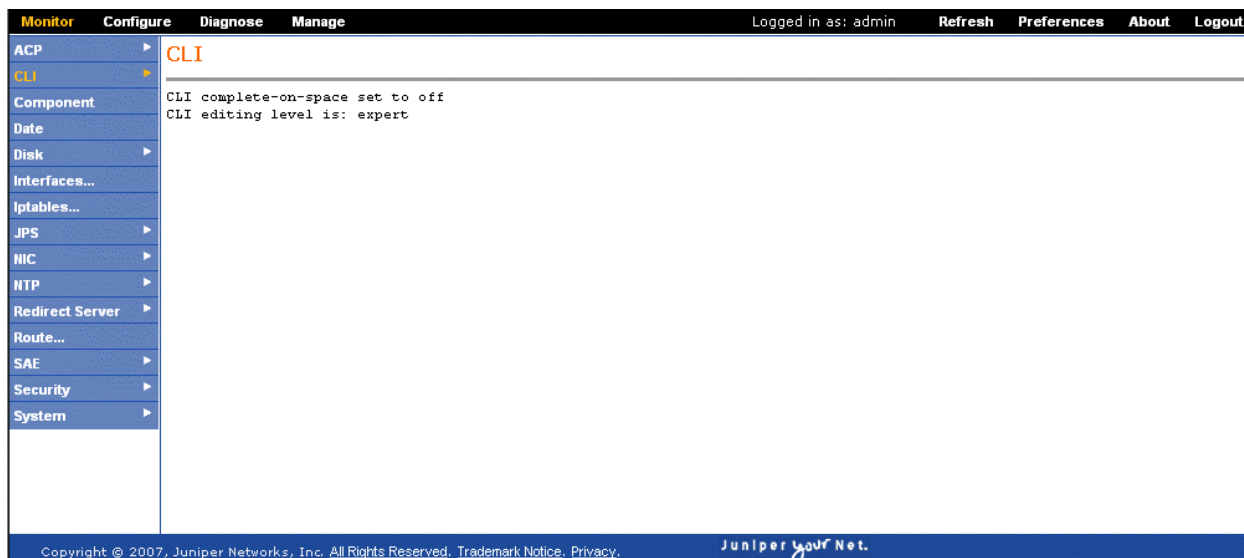
- Viewing Information About the SRC CLI on page 98
- Viewing Information About SRC CLI User Permissions on page 98

Viewing Information About the SRC CLI

Purpose View information about the current user's command completion setting and editing level for the SRC CLI.

Action Click **Monitor > CLI**.

The CLI pane appears and displays the information about the CLI.



- Related Topics**
- Creating an SRC Configuration
 - Starting the SRC CLI
 - Viewing Settings for the SRC CLI
 - Viewing Information About SRC CLI User Permissions on page 98

Viewing Information About SRC CLI User Permissions

Purpose To display information about the current user's permissions for the SRC CLI.

Action Click **Monitor > CLI > Authorization**.

The Authorization pane appears and displays the current user's permissions for each SRC CLI option.

Monitor **Configure** **Diagnose** **Manage** Logged in as: admin [Refresh](#) [Preferences](#) [About](#) [Logout](#)

CLI **Authorization**

Current user: 'admin' class 'super-user'

Permissions:

| | |
|--------------------|---|
| admin | -- Can view user accounts |
| admin-control | -- Can modify user accounts |
| clear | -- Can clear learned network information |
| configure | -- Can enter configuration mode |
| field | -- Special for field (debug) support |
| firewall | -- Can view firewall configuration |
| firewall-control | -- Can modify firewall configuration |
| interface | -- Can view interface configuration |
| interface-control | -- Can modify interface configuration |
| maintenance | -- Can perform system maintenance (as wheel) |
| network | -- Can access the network |
| reset | -- Can reset and restart interfaces and processes |
| routing | -- Can view routing configuration |
| routing-control | -- Can modify routing configuration |
| secret | -- Can view secret configuration |
| secret-control | -- Can modify secret configuration |
| security | -- Can view security configuration |
| security-control | -- Can modify security configuration |
| shell | -- Can start a local shell |
| snmp | -- Can view SNMP configuration |
| snmp-control | -- Can modify SNMP configuration |
| system | -- Can view system configuration |
| system-control | -- Can modify system configuration |
| view | -- Can view current values and statistics |
| service | -- Can view service definitions |
| service-control | -- Can modify service definitions |
| subscriber | -- Can view subscriber profiles |
| subscriber-control | -- Can modify subscriber profiles |

Individual command authorization:
 Allow regular expression: none
 Deny regular expression: none

- Related Topics**
- Viewing Information About the SRC CLI on page 98
 - Viewing Information about Users Logged Into the SRC Software

Chapter 14

Monitoring SAE Data (SRC CLI)

- Viewing SAE Data with the CLI on page 101
- Viewing Information About Subscriber Sessions with the CLI on page 110
- Viewing SAE SNMP Information with the CLI on page 116

Viewing SAE Data with the CLI

You can view information about the SAE active configuration for data currently stored in the SAE server's memory.

You can view SAE data by:

- Viewing Information About the Directory Blacklist with the CLI on page 101
- Viewing Information About SAE Device Drivers with the CLI on page 102
- Viewing Information About SAE Interfaces with the CLI on page 103
- Viewing Information About SAE Licenses with the CLI on page 104
- Viewing Information About Policies on the SAE with the CLI on page 104
- Viewing Login Registrations with the CLI on page 106
- Viewing Equipment Registrations with the CLI on page 106
- Viewing Information About Services with the CLI on page 107
- Viewing Information About Threads with the CLI on page 109

Viewing Information About the Directory Blacklist with the CLI

Purpose View information about the directory blacklist configured on the SAE.

Action `user@host> show sae directory-black-list`

- Related Topics**
- Removing the Directory Blacklist (C-Web Interface)
 - Initially Configuring the SAE
 - Viewing Information About the Directory Blacklist on page 125
 - Viewing Information About SAE Device Drivers with the CLI on page 102

Viewing Information About SAE Device Drivers with the CLI

Purpose View information about SAE device drivers. Each device driver manages one logical router instance.

Action To view information about the state of SAE device drivers:

```

user@host> show sae drivers
JUNOSe Driver
Device name                default@dryad
Device type                junose
Device IP                  10.227.7.244
Local IP                   10.227.7.172
TransportRouter            default@dryad
Device version             7.2.0
Start time                 Tue Feb 13 14:18:44 EST 2007
Number of notifications    20
Number of processed added  14
Number of processed changed 0
Number of processed deleted 6
Number of provisioning attempt 30
Number of provisioning attempt failed 0
Number of outstanding decisions 0
Number of SAP              7
Number of PAP              1
  Job Queue
    Size                    0
    Age (ms)                1
    Total enqueued          28
    Total dequeued          28
    Average job time (ms) 426
  State Synchronization
    Number recovered subscriber sessions 0
    Number recovered service sessions    0
    Number recovered interface sessions  0
    Number invalid subscriber sessions    0
    Number invalid service sessions       0
    Number invalid interface sessions     0
    Background restoration start time     Tue Feb 13 14:18:49 EST 2007
    Background restoration end time       Tue Feb 13 14:18:49 EST 2007
    Number subscriber sessions restored in background 0
    Number of provisioning objects left to collect 0
    Total number of provisioning objects to collect 11
    Start time                       Tue Feb 13 14:18:45 EST 2007
    End time                         Tue Feb 13 14:18:47 EST 2007
    Number of synched contexts          7
    Number of post-sync jobs            6

```

To view information about the state of a particular device driver, specify all or part of the virtual router name. For JUNOS router drivers and PCMM drivers, use the format `default@routerName`.

```

user@host> show sae drivers device-name device-name

```

To view only the virtual router names for the device driver:

```
user@host> show sae drivers brief
```

| Router Drivers | |
|------------------|-------------|
| Router Name | Router Type |
| default@simJunos | junos |

To restrict the number of displayed results:

```
user@host> show sae drivers maximum-results maximum-results
```

- Related Topics**
- Initially Configuring the SAE
 - Shutting Down the Device Drivers
 - Viewing Information About Device Drivers on page 129
 - Viewing Statistics for Device Drivers with the CLI on page 122

Viewing Information About SAE Interfaces with the CLI

Purpose View information about SAE interfaces.

We recommend that you do not enter the **show sae interfaces** command without specifying an interface, virtual router, brief, or maximum results to filter the results. Entering the **show sae interfaces** command can generate a large quantity of results, and processing these results can place a load on the C Series Controller.

Action To view information about the router interfaces:

```
user@host> show sae interfaces
```

To view information about particular router interfaces, specify all or part of the interface name.

```
user@host> show sae interfaces interface-name interface-name
```

To view information about interfaces for a particular virtual router, specify all or part of the VR name.

```
user@host> show sae interfaces virtual-router-name virtual-router-name
```

To view only the interface names:

```
user@host> show sae interfaces brief
```

To restrict the number of displayed results:

```
user@host> show sae interfaces maximum-results maximum-results
```

- Related Topics**
- Initially Configuring the SAE
 - Reloading Interface Classification Scripts
 - Viewing Information About Interfaces on page 131
 - Viewing Information About SAE Device Drivers with the CLI on page 102

Viewing Information About SAE Licenses with the CLI

Purpose View the installed licenses.

Action user@host> **show sae licenses**
 SSC License Key Checker V3.0
 Type of license: Pilot. Status: OK.
 The following valid licenses are found:
 License: cn=83ced779,ou=Licenses,o=Management,o=UMC
 license.val.component = 1
 license.val.customer = buffy
 license.val.expiry = 2007-02-23
 license.val.nodeid = 83ced779
 license.val.release = 7.*
 license.val.seqnum = 00555
 license.val.type = pilot
 license.val.userSessions = 100

- Related Topics**
- Obtaining an SRC License
 - Viewing Information About Licenses on page 127
 - Viewing Information About Policies on the SAE with the CLI on page 104

Viewing Information About Policies on the SAE with the CLI

Purpose View policy information.

Action To view information about the policies available on the SAE:

```
user@host> show sae policies
```

To view information about particular policies, specify all or part of the policy list name:

```
user@host> show sae policies filter filter
```

For example, if you wanted to view the policy called brickwall:

```
user@host> show sae policies filter brickwall
```

Policy Group

Policy Group Name brickwall

Absolute ID policyGroupName=brickwall,ou=entjunos,o=Policies,o=UMC

Policy Object

applicability both


```

Name          both
policyRoles   JUNOS
accountingRule false
Name          block
priority      601
ruleType      JUNOS ASP
matchDirection both
Name          all
Name          drop
Name          packet

```

To view only the policy list names for the policies:

```
user@host> show sae policies brief
```

Policies

```

ADSL-Basic
basicBod
BestEffort64
block
bod
bodVpn
both_fwr_filter
both_fwr_fwd
both_fwr_reject
brickwall
brickwall
content-provider
content-provider-tiered
custom_policer
default
default
DHCP
DocsisParameter
DownStream
dynsrcnat
eglimit
emailweb
emailweb
EntDefault
filter

```

More results available. Display has reached the maximum number of results.
Number of skipped results: 43

To restrict the number of displayed results:

```
user@host> show sae policies maximum-results maximum-results
```

Related Topics

- Enabling the Policy Configuration on the SRC CLI
- Viewing Information About Policies on page 128
- Viewing Information About SAE Licenses with the CLI on page 104
- Viewing SNMP Information for Policies with the CLI on page 119

Viewing Login Registrations with the CLI

Purpose View information about registered logins. You can view all login registrations, or you can view a specific registration.

Action To view information about all login registrations:

```
user@host> show sae registered login
```

To view a specific registration, specify the media access control (MAC) address for the registration that you want to display:

```
user@host> show sae registered login mac-address mac-address
```

To view only the MAC address of the registrations:

```
user@host> show sae registered login brief
```

To restrict the number of displayed results:

```
user@host> show sae registered login maximum-results maximum-results
```

- Related Topics**
- For information about login registrations, see the *SRC PE Sample Applications Guide*
 - Removing Login Registrations
 - Viewing Login Registrations on page 133

Viewing Equipment Registrations with the CLI

Purpose View information about equipment registrations. You can view all equipment registrations, or you can view a specific registration.

Action To view information about all equipment registrations:

```
user@host> show sae registered equipment
```

To view a specific registration, specify the media access control (MAC) address for the registration that you want to display:

```
user@host> show sae registered equipment mac-address mac-address
```

To view only the MAC address of the registrations:

```
user@host> show sae registered equipment brief
```

To restrict the number of displayed results:

```
user@host> show sae registered equipment maximum-results maximum-results
```

Related Topics For information about equipment registrations, see the *SRC PE Sample Applications Guide*

- Removing Equipment Registrations (C-Web Interface)
- Viewing Equipment Registrations on page 131
- Viewing Login Registrations with the CLI on page 106

Viewing Information About Services with the CLI

Purpose View information about services available on the SAE. You can view information about all services, or about specific services.

Action To view information about the services available on the SAE:

```
user@host> show sae services
```

To view information about particular services, specify all or part of the service name:

```
user@host> show sae services filter filter
```

For example, if you wanted to view the service called BrickWall:

```
user@host> show sae services filter brickwall
```

```
Service
available      true
description    This firewall blocks all incoming and outgoing traffic.
location       l=entjunos,o=scopes,o=umc
policygroupref policyGroupName=brickwall,ou=entjunos,o=Policies,o=UMC
servicename    BrickWall
servicetype    7
sspcategory    basicFirewall
ssptype        Normal
status         2
available      true
description    This firewall blocks all incoming and outgoing traffic.
location       l=entjunosstatelessfw,o=scopes,o=umc
policygroupref policyGroupName=brickwall,ou=entjunos_statelessfw,o=Policies,o=UMC
servicename    BrickWall
servicetype    7
sspcategory    basicFirewall
ssptype        Normal
status         2
```

To view all the hidden services:

```
user@host> show sae services secret
```

```
Service
available      true
description    This firewall blocks all incoming traffic and allows only
               outgoing email and web traffic.
location       l=entjunos,o=scopes,o=umc
policygroupref policyGroupName=emailweb,ou=entjunos,o=Policies,o=UMC
```

```

servicename      EmailAndWeb
servicetype      7
sspcategory      basicFirewall
sspradiusclass   EmailAndWeb
ssptype          Normal
status           2
available        true
description      This firewall blocks all incoming traffic and allows only
                  outgoing email and web traffic.
location         l=entjunosstatelessfw,o=scopes,o=umc
policygroupref   policyGroupName=emailweb,ou=entjunos_statelessfw,o=Policies,o=UMC
servicename      EmailAndWeb
servicetype      7
sspcategory      basicFirewall
sspradiusclass   EmailAndWeb
ssptype          Normal
status           2
Service
available        true
description      This service is activated automatically when the
                  subscriber is the source or destination of a network
                  attack
location         l=idp-subscriber,o=scopes,o=umc
parametersubstitution captiveAddress=66.13.2.11
policygroupref   policyGroupName=quarantine,ou=idp,o=Policies,o=UMC
servicename      Quarantine
servicetype      7
sspradiusclass   Quarantine
ssptype          Normal
status           2

```

To view only the service names for the services:

```
user@host> show sae services brief
```

```

Services
EmailAndWeb
Quarantine
Audio-Silver
Internet-Gold
Internet-Silver
DynSrcNat
FWR_Filter_Out
StaticDestNat
PingDoSProtect
MirrorFragment
SubrIntfFragment
BrickWall
Audio-Bronze
Internet-Bronze
Limit500kbs
News
Gold_VPN
Limit1Mbs
Video-Silver
Audio-Gold
RouterFragment
1.0 Mbps
DynSrcNat
FWR_Filter_Out

```

```
StaticDestNat
PingDoSProtect
MirrorFragment
SubrIntfFragment
BrickWall
Audio-Bronze
Internet-Bronze
Limit500kbs
News
Gold_VPN
Limit1Mbs
Video-Silver
Audio-Gold
RouterFragment
1.0 Mbps
FWR_Rej_In
MirrorAggregate
Video-Bronze
More results available. Display has reached the maximum number of results.
Number of skipped results: 26
```

To restrict the number of displayed results:

```
user@host> show sae services maximum-results maximum-results
```

- Related Topics**
- Configuring Access to Service Data
 - Reloading Services
 - Viewing Information About Services on page 126

Viewing Information About Threads with the CLI

Purpose View information about the threads and their priority on the SAE.

Action user@host> show sae threads

```
Thread Group
Thread group name system
Active threads 112
Active groups 11
Max priority 10
  Thread name      Priority Daemon thread
  Reference Handler 10      true
  Finalizer         8       true
  Signal Dispatcher 9       true
  ...

Thread Group
Thread group name RKSTrackingQueue
Active threads 5
Active groups 0
Max priority 10
  Thread name      Priority Daemon thread
  RKSTrackingQueue-0 5       true
  RKSTrackingQueue-1 5       true
  RKSTrackingQueue-2 5       true
```

| | | |
|--------------------|---|------|
| RKSTrackingQueue-3 | 5 | true |
| RKSTrackingQueue-4 | 5 | true |

Related Topics ■ Viewing Information About Threads on page 134

Viewing Information About Subscriber Sessions with the CLI

You can list subscriber sessions by:

- Viewing General Information for Subscriber Sessions on page 110
- Viewing Information About Subscriber Sessions by DN with the CLI on page 111
- Viewing Information About Subscriber Sessions by IP Address with the CLI on page 112
- Viewing Information About Subscriber Sessions by Login Name with the CLI on page 113
- Viewing Information About Subscriber Sessions by Service Name with the CLI on page 114
- Viewing Information About Subscriber Sessions by Session ID with the CLI on page 115

Viewing General Information for Subscriber Sessions

Purpose View general information about subscriber sessions. You can view all or restricted information about all subscriber sessions.

Action To view information about all subscriber sessions:

```
user@host> show sae subscribers
```

To view the subscriptions and service sessions from hidden services:

```
user@host> show sae subscribers secret
```

To view only the subscriber session information without service sessions:

```
user@host> show sae subscribers brief
```

To view the subscriber session ID, login name, and IP address:

```
user@host> show sae subscribers terse
```

To restrict the number of displayed results:

```
user@host> show sae subscribers maximum-results maximum-results
```

Related Topics ■ Configuring Access to Subscriber Data

■ Viewing Information About Subscriber Sessions by DN with the CLI on page 111

- Viewing Information About Subscriber Sessions by IP Address with the CLI on page 112
- Viewing Information About Subscriber Sessions by Service Name with the CLI on page 114
- Viewing Information About Subscriber Sessions by Session ID with the CLI on page 115

Viewing Information About Subscriber Sessions by DN with the CLI

Purpose View information about subscriber sessions by the DN associated with the subscriber session. You can view all or restricted information about all associated subscriber sessions.

Action To view information about subscriber sessions accessible by DN:

```
user@host> show sae subscribers dn
```

To view information about particular subscriber sessions, specify all or part of the DN:

```
user@host> show sae subscribers dn filter filter
```

To view the subscriptions and service sessions from hidden services:

```
user@host> show sae subscribers dn secret
user@host> show sae subscribers dn filter filter secret
```

To view only the subscriber session information without service sessions:

```
user@host> show sae subscribers dn brief
user@host> show sae subscribers dn filter filter brief
```

To view the subscriber session ID, login name, and IP address:

```
user@host> show sae subscribers dn terse
user@host> show sae subscribers dn filter filter terse
```

To restrict the number of displayed results:

```
user@host> show sae subscribers dn maximum-results maximum-results
user@host> show sae subscribers dn filter filter maximum-results maximum-results
```

- Related Topics**
- Configuring Access to Subscriber Data
 - Viewing General Information for Subscriber Sessions on page 110
 - Viewing Information About Subscriber Sessions by IP Address with the CLI on page 112

- Viewing Information About Subscriber Sessions by Service Name with the CLI on page 114
- Viewing Information About Subscriber Sessions by Session ID with the CLI on page 115

Viewing Information About Subscriber Sessions by IP Address with the CLI

Purpose View information about subscriber sessions by the IP address associated with the subscriber session.

You can list subscriber sessions by IP address for Dynamic Host Configuration Protocol (DHCP) subscribers, authenticated Point-to-Point Protocol (PPP) subscribers, and static IP subscribers who have logged in to the portal.

Action To view information about subscriber sessions accessible by IP address:

```
user@host> show sae subscribers ip
```

To view information about particular subscriber sessions, specify the IP address:

```
user@host> show sae subscribers ip filter filter
```

To view the subscriptions and service sessions from hidden services:

```
user@host> show sae subscribers ip secret
user@host> show sae subscribers ip filter filter secret
```

To view only the subscriber session information without service sessions:

```
user@host> show sae subscribers ip brief
user@host> show sae subscribers ip filter filter brief
```

To view the subscriber session ID, login name, and IP address:

```
user@host> show sae subscribers ip terse
user@host> show sae subscribers ip filter filter terse
```

To restrict the number of displayed results:

```
user@host> show sae subscribers ip maximum-results maximum-results
user@host> show sae subscribers ip filter filter maximum-results maximum-results
```

- Related Topics**
- Configuring Access to Subscriber Data
 - Viewing General Information for Subscriber Sessions on page 110
 - Viewing Information About Subscriber Sessions by DN with the CLI on page 111

- Viewing Information About Subscriber Sessions by Service Name with the CLI on page 114
- Viewing Information About Subscriber Sessions by Session ID with the CLI on page 115

Viewing Information About Subscriber Sessions by Login Name with the CLI

Purpose View information about subscriber sessions by the subscriber login name. You can view all or restricted information about all associated subscriber sessions.

Action To view information about subscriber sessions accessible by login name:

```
user@host> show sae subscribers login-name
```

To view information about particular subscriber sessions, specify all or part of the login name:

```
user@host> show sae subscribers login-name filter filter
```

To view the subscriptions and service sessions from hidden services:

```
user@host> show sae subscribers login-name secret
user@host> show sae subscribers login-name filter filter secret
```

To view only the subscriber session information without service sessions:

```
user@host> show sae subscribers login-name brief
user@host> show sae subscribers login-name filter filter brief
```

To view the subscriber session ID, login name, and IP address:

```
user@host> show sae subscribers login-name terse
user@host> show sae subscribers login-name filter filter terse
```

To restrict the number of displayed results:

```
user@host> show sae subscribers login-name maximum-results maximum-results
user@host> show sae subscribers login-name filter filter maximum-results
maximum-results
```

- Related Topics**
- Configuring Access to Subscriber Data
 - Viewing General Information for Subscriber Sessions on page 110
 - Viewing Information About Subscriber Sessions by DN with the CLI on page 111
 - Viewing Information About Subscriber Sessions by IP Address with the CLI on page 112
 - Viewing Information About Subscriber Sessions by Session ID with the CLI on page 115

Viewing Information About Subscriber Sessions by Service Name with the CLI

Purpose View information about subscriber sessions that are associated with a specified service. You can view all or restricted information about all associated subscriber sessions.

Action To view information about subscriber sessions activated by a subscription to an active service session:

```
user@host> show sae subscribers service-name
```

To view information about particular subscriber sessions, specify all or part of the service name:

```
user@host> show sae subscribers service-name filter filter
```

To view the subscriptions and service sessions from hidden services:

```
user@host> show sae subscribers service-name secret
user@host> show sae subscribers service-name filter filter secret
```

To view only the subscriber session information without service sessions:

```
user@host> show sae subscribers service-name brief
user@host> show sae subscribers service-name filter filter brief
```

To view the subscriber session ID, login name, and IP address:

```
user@host> show sae subscribers service-name terse
user@host> show sae subscribers service-name filter filter terse
```

To restrict the number of displayed results:

```
user@host> show sae subscribers service-name maximum-results maximum-results
user@host> show sae subscribers service-name filter filter maximum-results
maximum-results
```

- Related Topics**
- Configuring Access to Subscriber Data
 - Viewing General Information for Subscriber Sessions on page 110
 - Viewing Information About Subscriber Sessions by DN with the CLI on page 111
 - Viewing Information About Subscriber Sessions by IP Address with the CLI on page 112
 - Viewing Information About Subscriber Sessions by Session ID with the CLI on page 115

Viewing Information About Subscriber Sessions by Session ID with the CLI

Purpose View information about subscriber sessions by the session ID associated with the subscriber session. You can view all or restricted information about all associated subscriber sessions.

Action To view information about subscriber sessions by session ID:

```
user@host> show sae subscribers session-id
```

To view information about particular subscriber sessions, specify all or part of the subscriber session ID:

```
user@host> show sae subscribers session-id filter filter
```

To view the subscriptions and service sessions from hidden services:

```
user@host> show sae subscribers session-id secret
user@host> show sae subscribers session-id filter filter secret
```

To view only the subscriber session information without service sessions:

```
user@host> show sae subscribers session-id brief
user@host> show sae subscribers session-id filter filter brief
```

To view the subscriber session ID, login name, and IP address:

```
user@host> show sae subscribers session-id terse
user@host> show sae subscribers session-id filter filter terse
```

To restrict the number of displayed results:

```
user@host> show sae subscribers session-id maximum-results maximum-results
user@host> show sae subscribers session-id filter filter maximum-results
maximum-results
```

- Related Topics**
- Configuring Access to Subscriber Data
 - Viewing General Information for Subscriber Sessions on page 110
 - Viewing Information About Subscriber Sessions by DN with the CLI on page 111
 - Viewing Information About Subscriber Sessions by IP Address with the CLI on page 112
 - Viewing Information About Subscriber Sessions by Service Name with the CLI on page 114

Viewing SAE SNMP Information with the CLI

You can view state information that is also available through SNMP, including information about counters that describe the SAE history of activity. This information is the same as the information you can view from the SAE SNMP interface. You can monitor SNMP by:

- Viewing Statistics About the Directory with the CLI on page 116
- Viewing Statistics for Directory Connections with the CLI on page 116
- Viewing SNMP Information for Client Licenses with the CLI on page 118
- Viewing SNMP Information for Local Licenses with the CLI on page 118
- Viewing SNMP Information for Licenses on Virtual Routers with the CLI on page 119
- Viewing SNMP Information for Policies with the CLI on page 119
- Viewing SNMP Information for the SAE Server Process with the CLI on page 120
- Viewing Statistics for RADIUS Clients with the CLI on page 120
- Viewing SNMP Information for RADIUS Clients with the CLI on page 120
- Viewing SNMP Information for Routers and Devices with the CLI on page 121
- Viewing Statistics for Device Drivers with the CLI on page 122
- Viewing Statistics for Specific Device Drivers with the CLI on page 122
- Viewing Statistics for Subscriber and Service Sessions with the CLI on page 123
- Monitoring Statistics for Subscriber and Service Sessions (SRC CLI) on page 124

Viewing Statistics About the Directory with the CLI

Purpose View statistics about the directory.

Action user@host> **show sae statistics directory**

SNMP Statistics

| | |
|-----------------------|----|
| Services read | 51 |
| Services written | 0 |
| Subscriptions read | 0 |
| Subscriptions written | 0 |
| Users read | 0 |
| Users written | 0 |

- Related Topics**
- Configuring the Directory Location for SAE Data with the C-Web Interface
 - Viewing Statistics for Directory Connections with the CLI on page 116
 - Viewing SNMP Statistics for the Directory on page 140
 - Viewing SNMP Statistics for Directory Connections on page 141

Viewing Statistics for Directory Connections with the CLI

Purpose View information for all or specific directory connections.

Action To view statistics for directory connections:

```
user@host> show sae statistics directory connections
```

```
DES connection
Connection ID          FEEDBACK_DATA_MANAGER
Number of read         93
Number of write        93
Number of events sent  0
Number of events dropped 0
Average read time      2
Average write time     23
Directory host         127.0.0.1
Directory port         389
Directory type         primary
Primary restore time   83218
Event queue length     0
...

DES connection
Connection ID          ldapAuth-LdapAuthenticator
Number of read         0
Number of write        0
Number of events sent  0
Number of events dropped 0
Average read time      0
Average write time     0
Directory host         127.0.0.1
Directory port         389
Directory type         primary
Primary restore time   83200
Event queue length     0
```

To view information about particular directory connections, specify all or part of the connection ID.

```
user@host> show sae statistics directory connections filter filter
```

For example, if you wanted to view the directory connection that contained ldap in its connection ID:

```
user@host> show sae statistics directory connections filter ldap
```

```
DES connection
Connection ID          ldapAuth-LdapAuthenticator
Number of read         0
Number of write        0
Number of events sent  0
Number of events dropped 0
Average read time      0
Average write time     0
Directory host         127.0.0.1
Directory port         389
Directory type         primary
Primary restore time   83608
Event queue length     0
```

To view only the directory connection IDs:

```
user@host> show sae statistics directory connections brief
```

Directory Connections

```
FEEDBACK_DATA_MANAGER
EQUIPMENT_DATA_MANAGER
POM_Engine
LICENSE_MANAGER
SAE_ConfigMgr
adminLdap-LdapAuthenticator
SERVICE_DATA_MANAGER
USER_DATA_MANAGER
SAE_ConfigMgr(dynamicProps)
LdapAuth-LdapAuthenticator
```

- Related Topics**
- Configuring the Directory Location for SAE Data with the C-Web Interface
 - Viewing Statistics About the Directory with the CLI on page 116
 - Viewing SNMP Statistics for the Directory on page 140
 - Viewing SNMP Statistics for Directory Connections on page 141

Viewing SNMP Information for Client Licenses with the CLI

Purpose View SNMP information about the state of client licenses.

Action user@host> **show sae statistics license client**

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOS Routers and JUNOS Routing Platforms
 - Viewing SNMP Statistics for Licenses by Device on page 143
 - Viewing SNMP Statistics for Local Licenses on page 144
 - Viewing SNMP Statistics for Client Licenses on page 142
 - Viewing SNMP Information for Local Licenses with the CLI on page 118

Viewing SNMP Information for Local Licenses with the CLI

Purpose View SNMP information about the state of local licenses.

Action user@host> **show sae statistics license local**

Client License State

```
Mode Pilot
Number of licensed users 100
Number of current users 0
Expiry 2007-02-23
```

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOS Routers and JUNOS Routing Platforms
 - Viewing SNMP Statistics for Licenses by Device on page 143
 - Viewing SNMP Statistics for Local Licenses on page 144

- Viewing SNMP Statistics for Client Licenses on page 142
- Viewing SNMP Information for Licenses on Virtual Routers with the CLI on page 119

Viewing SNMP Information for Licenses on Virtual Routers with the CLI

Purpose View SAE license information for the SRC software.

Action To view SNMP information about the state of licenses on specified virtual routers:

```
user@host> show sae statistics license device
```

To view information about the state of licenses for a particular virtual router, specify all or part of the VR name. For JUNOS router drivers and PCMM drivers, use the format default@routerName.

```
user@host> show sae statistics license device name name
```

To view only the virtual router names:

```
user@host> show sae statistics license device brief
```

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOSe Routers and JUNOS Routing Platforms
 - Viewing SNMP Statistics for Local Licenses on page 144
 - Viewing SNMP Statistics for Client Licenses on page 142
 - Viewing SNMP Information for Local Licenses with the CLI on page 118
 - Viewing SNMP Information for Client Licenses with the CLI on page 118

Viewing SNMP Information for Policies with the CLI

Purpose View SNMP information for the policy engine, policy decision point, and the shared object repository where the policy objects are stored:

Action user@host> show sae statistics policy-management

| | |
|---|--------------------|
| SNMP Statistics | |
| Policy Management Type | Policy Engine Data |
| Total number of policy group modifications | 0 |
| Total number of interface classifier modifications | 0 |
| Average time for processing policy group modification | 0 |
| Average time for processing interface classifier modification | 0 |
| Policy Management Type | PDP Data |
| Total number of default policy decisions | 45 |
| Total number of service policy decisions | 0 |
| Total number of errors | 0 |
| Policy Management Type | Repository Data |
| Current total number of policy groups loaded | 1 |

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOS Routers and JUNOS Routing Platforms
 - Viewing Information About Policies on page 128
 - Viewing SNMP Statistics About Policies on page 145

Viewing SNMP Information for the SAE Server Process with the CLI

Purpose View SNMP information for the SAE server process.

Action user@host> **show sae statistics process**

```
SNMP Statistics
Heap in use 19211 kilo bytes (2%)
Heap limit 910016 kilo bytes
Threads    96
Up time    80877 seconds since Tue Jan 23 19:51:42 EST 2007
```

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOS Routers and JUNOS Routing Platforms
 - Viewing SNMP Statistics About Server Processes on page 145

Viewing Statistics for RADIUS Clients with the CLI

Purpose View SNMP statistics for RADIUS clients.

Action user@host> **show sae statistics radius**

```
SNMP Statistics
Accounting ACKs from unrecognized IP    0
Authentication ACKs from unrecognized IP 0
Radius client ID                        SAE.buffy
```

- Related Topics**
- Configuring the RADIUS Local IP Address and NAS ID with the C-Web Interface
 - Viewing SNMP Information for RADIUS Clients with the CLI on page 120

Viewing SNMP Information for RADIUS Clients with the CLI

Purpose View SNMP information for RADIUS clients. You can view information for all accounting or authentication clients, or by IP address, UDP port number, or IP address and UDP port.

Action To view SNMP information for RADIUS accounting clients:

```
user@host> show sae statistics radius client accounting
```

To view SNMP information for RADIUS authentication clients:

```
user@host> show sae statistics radius client authentication
```


To view information for a particular RADIUS client by IP address:

```
user@host> show sae statistics radius client ip-address ip-address
user@host> show sae statistics radius client accounting ip-address ip-address
user@host> show sae statistics radius client authentication ip-address ip-address
```

To view information for a particular RADIUS client by UDP port number:

```
user@host> show sae statistics radius client udp-port udp-port
user@host> show sae statistics radius client accounting udp-port udp-port
user@host> show sae statistics radius client authentication udp-port udp-port
```

To view only the RADIUS clients that were accessible by IP address and port number:

```
user@host> show sae statistics radius client brief
user@host> show sae statistics radius client accounting brief
user@host> show sae statistics radius client authentication brief
```

- Related Topics**
- Configuring the RADIUS Local IP Address and NAS ID with the C-Web Interface
 - Viewing Statistics for RADIUS Clients with the CLI on page 120

Viewing SNMP Information for Routers and Devices with the CLI

Purpose View SNMP information for routers and devices that the SAE manages. You can view information for all routers and devices, or for specific ones.

Action To view SNMP information for routers and devices that the SAE is managing:

```
user@host> show sae statistics device
```

To view information for a particular router, specify all or part of the VR name. For JUNOS router drivers and PCMM drivers, use the format `default@routerName`.

```
user@host> show sae statistics device filter filter
```

To view only the RADIUS clients that were accessible by IP address and port number:

```
user@host> show sae statistics device brief
```

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOS Routers and JUNOS Routing Platforms
 - Viewing Statistics for Device Drivers with the CLI on page 122
 - Viewing SNMP Information for Licenses on Virtual Routers with the CLI on page 119
 - Viewing Statistics for Specific Device Drivers with the CLI on page 122

Viewing Statistics for Device Drivers with the CLI

Purpose View SNMP statistics for all device drivers.

Action user@host> **show sae statistics device common**

```
SNMP Statistics
Driver type          JUNOSE COPS
Number of close requests 0
Number of connections accepted 0
Number of current connections 0
Number of open requests 0
Server address       0.0.0.0
Server port          3288
Time since last redirect 0

SNMP Statistics
Driver type          PACKETCABLE COPS
Number of close requests 0
Number of connections accepted 0
Number of current connections 0
Number of open requests 0
Server address       0.0.0.0
Server port          0
Time since last redirect 0

SNMP Statistics
Driver type          JUNOS
Number of close requests 0
Number of connections accepted 0
Number of current connections 0
Number of open requests 0
Server address       0.0.0.0
Server port          3333
Time since last redirect 0
```

The value of the server address can be either an IPv4 or IPv6 address, depending on the platform.

- Related Topics**
- Shutting Down the Device Drivers (C-Web Interface)
 - Viewing Information About SAE Device Drivers with the CLI on page 102
 - Viewing SNMP Information for Routers and Devices with the CLI on page 121
 - Viewing Statistics for Specific Device Drivers with the CLI on page 122

Viewing Statistics for Specific Device Drivers with the CLI

Purpose View statistics for specific router drivers or device drivers.

Action To view SNMP statistics for JUNOS router drivers:

```
user@host> show sae statistics device common junos
```

To view SNMP statistics for JUNOSE router drivers:

```
user@host> show sae statistics device common junose-cops
```

To view SNMP statistics for PCMM device drivers:

```
user@host> show sae statistics device common packetcable-cops
```

To view SNMP statistics for third-party device drivers:

```
user@host> show sae statistics device common proxy
```

For example, to view SNMP statistics for JUNOS router drivers:

```
user@host> show sae statistics device common junos
```

```
SNMP Statistics
Driver type          JUNOS
Number of close requests  0
Number of connections accepted 0
Number of current connections 0
Number of open requests  0
Server address        0.0.0.0
Server port           3333
Time since last redirect 0
```

- Related Topics**
- Configuring the Session Store Feature
 - Viewing Information About SAE Device Drivers with the CLI on page 102
 - Viewing SNMP Information for Routers and Devices with the CLI on page 121
 - Viewing Statistics for Device Drivers with the CLI on page 122

Viewing Statistics for Subscriber and Service Sessions with the CLI

Purpose View SNMP statistics for subscriber and service sessions.

Action user@host> show sae statistics sessions

```
SNMP Statistics
Current service sessions 0
Current user sessions    0
Logins (includes sync. and static IP portal logins) 0
Logouts                  0
Service session idle timeouts 0
Service sessions started 0
Service sessions stopped 0
Service session timeouts 0
```

- Related Topics**
- Configuring Access to Subscriber Data
 - Configuring Access to Service Data
 - Viewing Information About Subscriber Sessions by DN with the CLI on page 111

- Viewing Information About Subscriber Sessions by Service Name with the CLI on page 114
- Viewing Information About Subscriber Sessions by Session ID with the CLI on page 115
- Monitoring Statistics for Subscriber and Service Sessions (SRC CLI) on page 124

Monitoring Statistics for Subscriber and Service Sessions (SRC CLI)

Purpose Display real-time SNMP statistics for subscriber and service sessions.

Action To display real-time SNMP statistics for subscriber and service sessions:

```
user@host> monitor sae statistics sessions
```

To specify the time interval for refreshing the data:

```
user@host> monitor sae statistics sessions interval interval
```

- Related Topics**
- Viewing Statistics for Subscriber and Service Sessions with the CLI on page 123
 - Output Control Keys for monitor Command

Chapter 15

Monitoring SAE Data (C-Web Interface)

- Viewing SAE Data (C-Web Interface) on page 125
- Viewing Information About Subscriber Sessions (C-Web Interface) on page 134
- Viewing SNMP Information (C-Web Interface) on page 140

Viewing SAE Data (C-Web Interface)

You can view data currently stored in the SAE server's memory by:

- Viewing Information About the Directory Blacklist on page 125
- Viewing Information About Services on page 126
- Viewing Information About Licenses on page 127
- Viewing Information About Policies on page 128
- Viewing Information About Device Drivers on page 129
- Viewing Information About Interfaces on page 131
- Viewing Equipment Registrations on page 131
- Viewing Login Registrations on page 133
- Viewing Information About Threads on page 134

Viewing Information About the Directory Blacklist

Purpose View information about the directory blacklist configured on the SAE.

Action 1. Click **Monitor > SAE > Directory Blacklist**.

The Directory Blacklist pane appears.

Monitor Configure Diagnose Manage Logged in as: admin Refresh Preferences About Logout

ACP CLI Component Date Disk Interfaces... Iptables... JPS NIC NTP Redirect Server Route... **SAE** Security System

SAE
Directory Blacklist

Slot

Display SAE information for a specified slot.
Value: Currently the chassis has only one slot. The valid value is 0.
Default: 0

OK Reset

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2. In the Slot box, enter the number of the slot for which you want to display directory blacklist information.

The Directory Blacklist pane displays the directory blacklist information.

- Related Topics**
- Removing the Directory Blacklist (C-Web Interface)
 - Viewing Information About the Directory Blacklist with the CLI on page 101

Viewing Information About Services

Purpose View information about the services available on the SAE.

Action 1. Click **Monitor > SAE > Services**.

The Services pane appears.

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2. In the Maximum Results box, enter the maximum number of results that you want to receive.
3. In the Service Name box, enter a full or partial service name for which you want to display information, or leave the box blank to display all services.
4. Select the **Secret** check box to set a flag indicating that secret services are displayed.
5. In the Slot box, enter the number of the slot for which you want to display services information.
6. Select an output style from the Style list.
7. Click **OK**.

The Services pane displays the status of the services running on the SAE.

Related Topics ■ Viewing Information About Services with the CLI on page 107

Viewing Information About Licenses

Purpose View information about licenses.

Action 1. Click **Monitor > SAE > Licenses**.

The Licenses pane appears.

Monitor Configure Diagnose Manage Logged in as: admin Refresh Preferences About Logout

ACP CLI Component Date Disk Interfaces... Iptables... JPS NIC NTP Redirect Server Route... **SAE** Security System

SAE
Licenser

Slot Display SAE information for a specified slot.
Value: Currently the chassis has only one slot. The valid value is 0.
Default: 0

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2. In the Slot box, enter the number of the slot for which you want to display license information.
3. Click **OK**.

The Licenser pane displays license information.

Related Topics

- Viewing SNMP Statistics for Licenser by Device on page 143
- Viewing SNMP Statistics for Local Licenser on page 144
- Viewing SNMP Statistics for Client Licenser on page 142
- Viewing SNMP Information for Local Licenser with the CLI on page 118
- Viewing SNMP Information for Client Licenser with the CLI on page 118

Viewing Information About Policies

Purpose View information about the policies available on the SAE.

Action 1. Click **Monitor > SAE > Policies**.

The Policies pane appears.

| Field | Description | Value | Legal range | Default |
|-----------------|---|--|-------------|----------|
| Policy Group | Name of a policy group. | All or part of the policy group name | No value | No value |
| Maximum Results | Number of results to be displayed. | 1..INF | 25 | 25 |
| Slot | Display SAE information for a specified slot. | Currently the chassis has only one slot. The valid value is 0. | 0 | 0 |
| Style | Output style. | Choices: brief: Display only policy group names | detail | detail |

- In the Policy Group box, enter a full or partial policy name for which you want to display information, or leave the box blank to display all policies.
- In the Maximum Results box, enter the maximum number of results that you want to receive.
- In the Slot box, enter the number of the slot for which you want to display policy information.
- Select an output style from the Style list.
- Click **OK**.

The Policies pane displays the status of the policies configured on the SAE.

- Related Topics**
- Configuring Access to Policy Data
 - Viewing SNMP Information for Policies with the CLI on page 119
 - Viewing SNMP Statistics About Policies on page 145

Viewing Information About Device Drivers

Purpose View information about the device drivers available on the SAE.

- Action** 1. Click **Monitor > SAE > Drivers**.

The Drivers pane appears.

2. In the Device Name box, enter a full or partial device driver name for which you want to display information, or leave the box blank to display all devices.

For JUNOSe router drivers, use the format:

< virtual router name > @ < router name >

For JUNOS router drivers and PCMM drivers, use the format:

default@<router name>

3. In the Maximum Results box, enter the maximum number of results that you want to receive.
4. In the Slot box, enter the number of the slot for which you want to display device information.
5. Select an output style from the Style list.
6. Click **OK**.

The Drivers pane displays the status of the devices running on the SAE.

- Related Topics**
- Connections to Managed Devices
 - Viewing SNMP Information for Routers and Devices with the CLI on page 121
 - Viewing Statistics for Device Drivers with the CLI on page 122
 - Viewing Statistics for Specific Device Drivers with the CLI on page 122
 - Viewing Information About SAE Device Drivers with the CLI on page 102

Viewing Information About Interfaces

Purpose View information about the interfaces available on the router.

Action 1. Click **Monitor > SAE > Interfaces**.

The Interfaces pane appears.

| Monitor | | Configure | Diagnose | Manage | Logged in as: admin | Refresh | Preferences | About | Logout |
|-----------------|------------|-----------|----------|--------|---------------------|---------|-------------|-------|--------|
| ACP | SAE | | | | | | | | |
| CLI | Interfaces | | | | | | | | |
| Component | | | | | | | | | |
| Date | | | | | | | | | |
| Disk | | | | | | | | | |
| Interfaces... | | | | | | | | | |
| Iptables... | | | | | | | | | |
| JPS | | | | | | | | | |
| NIC | | | | | | | | | |
| NTP | | | | | | | | | |
| Redirect Server | | | | | | | | | |
| Route... | | | | | | | | | |
| SAE | | | | | | | | | |
| Security | | | | | | | | | |
| System | | | | | | | | | |

| | | |
|-----------------|-------------------------------------|--|
| Interface Name | <input type="text"/> | Name of router interface. <i>Value:</i> All or part of the interface name <i>Default:</i> No value |
| Maximum Results | <input type="text"/> | Number of results to be displayed. <i>Legal range:</i> 1..INF <i>Default:</i> 25 |
| Slot | <input type="text"/> | Display SAE information for a specified slot. <i>Value:</i> Currently the chassis has only one slot. The valid value is 0. <i>Default:</i> 0 |
| Style | <input type="text" value="Detail"/> | Output style. <i>Choices:</i> brief: Display only interface names <i>Default:</i> Detail |
| Virtual Router | <input type="text"/> | Name of virtual router. <i>Value:</i> All or part of the virtual router name <i>Default:</i> No value |

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- In the Interface Name box, enter the name of the router interface for which you want to display information, or leave the box blank to display information about all router interfaces.
- In the Maximum Results box, enter the maximum number of results that you want to receive.
- In the Slot box, enter the number of the slot for which you want to display interface information.
- Select an output style from the Style list.
- In the Virtual Router box, enter the name of the virtual router for which you want to display interfaces, or leave the box blank to display information for all virtual routers.
- Click **OK**.

The Interfaces pane displays the interfaces available on the router.

- Related Topics**
- Viewing Information About SAE Interfaces with the CLI on page 103
 - Overview of External Interfaces on a C Series Controller

Viewing Equipment Registrations

Purpose You can view all equipment registrations, or you can view a specific registration.

Action To view information about equipment registrations.

1. Click **Monitor > SAE > Registered > Equipment**.

The Registered/Equipment pane appears.

| Component | Configuration | Description |
|-----------------|----------------------|--|
| Mac Address | <input type="text"/> | MAC address of equipment registrations. <i>Value:</i> MAC address in the format xx:xx:xx:xx:xx:xx <i>Default:</i> No value |
| Maximum Results | <input type="text"/> | Number of results to be displayed. <i>Legal range:</i> 1..INF <i>Default:</i> 25 |
| Slot | <input type="text"/> | Display SAE information for a specified slot. <i>Value:</i> Currently the chassis has only one slot. The valid value is 0. <i>Default:</i> 0 |
| Style | <input type="text"/> | Output style. <i>Choices:</i> brief: Display only MAC address of registered equipment <i>Default:</i> Detail |

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2. In the MAC Address box, enter a MAC address that specifies the equipment registrations that you want to display.

Use the format:

xx:xx:xx:xx:xx:xx

3. In the Maximum Results box, enter the maximum number of results that you want to receive.
4. In the Slot box, enter the number of the slot for which you want to display equipment registration information.
5. Select an output style from the Style list.
6. Click **OK**.

The Registered/Equipment pane displays information about the equipment registrations.

- Related Topics**
- Removing Login Registrations (C-Web Interface)
 - Removing Equipment Registrations (C-Web Interface)
 - For information about login and equipment registrations, see the *SRC PE Sample Applications Guide*
 - Viewing Login Registrations with the CLI on page 106
 - Viewing Login Registrations on page 133

Viewing Login Registrations

Purpose You can view all login registrations, or you can view a specific registration.

Action To view information about login registrations:

1. Click **Monitor > SAE > Registered > Login**.

The Registered/Login pane appears.

The screenshot shows the Juniper C-Web Interface with the 'Monitor' tab selected. The left sidebar lists various configuration categories: ACP, CLI, Component, Date, Disk, Interfaces..., Iptables..., JPS, NIC, NTP, Redirect Server, Route..., SAE (highlighted), Security, and System. The main content area is titled 'SAE Registered / Login'. It contains four configuration rows:

- Mac Address:** A text input field. Description: 'MAC address of login registrations. Value: MAC address in the format xx:xx:xx:xx:xx:xx. Default: No value'.
- Maximum Results:** A text input field. Description: 'Number of results to be displayed. Legal range: 1..INF. Default: 25'.
- Slot:** A text input field. Description: 'Display SAE information for a specified slot. Value: Currently the chassis has only one slot. The valid value is 0. Default: 0'.
- Style:** A dropdown menu. Description: 'Output style. Choices: brief: Display only MAC address of login registrations. Default: Detail'.

At the bottom of the configuration area are 'OK' and 'Reset' buttons. The footer of the interface shows 'Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice. Privacy.' and the Juniper logo.

2. In the MAC Address box, enter a MAC address that specifies the login registrations that you want to display.

Use the format:

xx:xx:xx:xx:xx:xx

3. In the Maximum Results box, enter the maximum number of results that you want to receive.
4. In the Slot box, enter the number of the slot for which you want to display login registration information.
5. Select an output style from the Style list.
6. Click **OK**.

The Registered/Login pane displays information about the login registrations.

- Related Topics**
- Removing Login Registrations (C-Web Interface)
 - Removing Equipment Registrations (C-Web Interface)
 - For information about login and equipment registrations, see the *SRC PE Sample Applications Guide*

- Viewing Login Registrations with the CLI on page 106
- Viewing Equipment Registrations on page 131

Viewing Information About Threads

Purpose View information about the threads and their priority on the SAE.

Action 1. Click **Monitor > SAE > Threads**.

The Threads pane appears.

The screenshot shows the Juniper C-Web interface. The top navigation bar includes 'Monitor', 'Configure', 'Diagnose', and 'Manage'. The user is logged in as 'admin'. The left sidebar lists various components: ACP, CLI, Component, Date, Disk, Interfaces..., Iptables..., JPS, NIC, NTP, Redirect Server, Route..., SAE (highlighted), Security, and System. The main content area is titled 'SAE Threads'. It contains a 'Slot' input box with a text description: 'Display SAE information for a specified slot. Value: Currently the chassis has only one slot. The valid value is 0. Default: 0'. Below the input box are 'OK' and 'Reset' buttons. The footer of the interface shows the copyright notice for Juniper Networks, Inc. (© 2007) and the 'Juniper Your Net.' logo.

2. In the Slot box, enter the number of the slot for which you want to display thread information.
3. Click **OK**.

The Threads pane displays information about threads.

Related Topics ■ Viewing Information About Threads with the CLI on page 109

Viewing Information About Subscriber Sessions (C-Web Interface)

You can list subscriber sessions by the distinguished name (DN) of the subscriber entry in the directory, by login name, or by session ID. You can also list subscriber sessions by IP address for Dynamic Host Configuration Protocol (DHCP) subscribers, authenticated Point-to-Point Protocol (PPP) subscribers, and static IP subscribers who are being managed by the SAE.

You can list subscriber sessions by:

- Viewing Information About Subscriber Sessions by DN on page 135
- Viewing Information About Subscribers by IP Address on page 136

- Viewing Information About Subscriber Sessions by Login Name on page 137
- Viewing Information About Subscriber Sessions by Service Name on page 138
- Viewing Information About Subscriber Sessions by Session ID on page 139

Viewing Information About Subscriber Sessions by DN

Purpose View information about subscriber sessions by DN.

Action 1. Click **Monitor > SAE > Subscribers > DN**.

The Subscribers/DN pane appears.

| Component | Field | Description |
|-----------------|---------------|--|
| Subscriber DN | Text input | DN of the subscribers. <i>Value:</i> All or part of the subscriber DN <i>Default:</i> No value |
| Maximum Results | Text input | Number of results to be displayed. <i>Legal range:</i> 1..INF <i>Default:</i> 25 |
| Secret | Checkbox | Display subscriber sessions and service sessions for hidden services. <i>Default:</i> Disabled |
| Slot | Text input | Display SAE information for a specified slot. <i>Value:</i> Currently the chassis has only one slot. The valid value is 0. <i>Default:</i> 0 |
| Style | Dropdown menu | Output style <i>Choices:</i> brief: Display only subscriber sessions terse: Display subscriber session ID, login name, and IP address <i>Default:</i> Detail |

OK Reset

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- In the Subscriber DN box, enter a full or partial subscriber DN for which you want to display information, or leave the box blank to display all subscriber sessions.
- In the Maximum Results box, enter the maximum number of results that you want to receive.
- Select the **Secret** check box to set a flag indicating that subscriptions and service sessions from hidden services are displayed.
- In the Slot box, enter the number of the slot for which you want to display subscriber session information.
- Select an output style from the Style list.
- Click **OK**.

The Subscribers/DN pane displays information about subscriber sessions.

Related Topics

- Configuring Access to Subscriber Data
- Viewing Information About Subscribers by IP Address on page 136
- Viewing Information About Subscriber Sessions by Login Name on page 137

- Viewing Information About Subscriber Sessions by Service Name on page 138
- Viewing Information About Subscriber Sessions by Session ID on page 139

Viewing Information About Subscribers by IP Address

Purpose View information about subscriber sessions by IP address.

Action 1. Click **Monitor > SAE > Subscribers > IP**.

The Subscribers/IP pane appears.

| Monitor | Configure | Diagnose | Manage | Logged in as: admin | Refresh | Preferences | About | Logout |
|-----------------|------------------|----------|--------|---------------------|---------|-------------|-------|--------|
| ACP | SAE | | | | | | | |
| CLI | Subscribers / IP | | | | | | | |
| Component | | | | | | | | |
| Date | | | | | | | | |
| Disk | | | | | | | | |
| Interfaces... | | | | | | | | |
| Iptables... | | | | | | | | |
| JPS | | | | | | | | |
| NIC | | | | | | | | |
| NTP | | | | | | | | |
| Redirect Server | | | | | | | | |
| Route... | | | | | | | | |
| SAE | | | | | | | | |
| Security | | | | | | | | |
| System | | | | | | | | |

| | | |
|-----------------|------------------------------------|--|
| IP Address | <input type="text"/> | IP address of subscriber sessions. <i>Value:</i> All or part of the subscriber IP address <i>Default:</i> No value |
| Maximum Results | <input type="text"/> | Number of results to be displayed. <i>Legal range:</i> 1..INF <i>Default:</i> 25 |
| Secret | <input type="checkbox"/> | Display subscriber sessions and service sessions for hidden services. <i>Default:</i> Disabled |
| Slot | <input type="text"/> | Display SAE information for a specified slot. <i>Value:</i> Currently the chassis has only one slot. The valid value is 0. <i>Default:</i> 0 |
| Style | <input type="text" value="brief"/> | Output style <i>Choices:</i> brief: Display only subscriber sessions terse: Display subscriber session ID, login name, and IP address <i>Default:</i> Detail |

OK Reset

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- In the IP Address box, enter a full or partial IP address for which you want to display information, or leave the box blank to display all subscriber sessions.
- In the Maximum Results box, enter the maximum number of results that you want to receive.
- Select the **Secret** check box to set a flag indicating that subscriptions and service sessions from hidden services are displayed.
- In the Slot box, enter the number of the slot for which you want to display subscriber session information.
- Select an output style from the Style list.
- Click **OK**.

The Subscribers/IP pane displays information about subscriber sessions.

Related Topics

- Configuring Access to Subscriber Data
- Viewing Information About Subscriber Sessions by DN on page 135
- Viewing Information About Subscriber Sessions by Login Name on page 137

- Viewing Information About Subscriber Sessions by Service Name on page 138
- Viewing Information About Subscriber Sessions by Session ID on page 139

Viewing Information About Subscriber Sessions by Login Name

Purpose View information about subscriber sessions by login name.

Action 1. Click **Monitor > SAE > Subscribers > Login Name**.

The Subscribers/Login Name pane appears.

| Monitor | | Configure | Diagnose | Manage | Logged in as: admin | Refresh | Preferences | About | Logout | | | | | |
|---|-----|--|----------|--------|--|-------------|-------------|-------|--------|-----------------|----------|-----|----------|--------|
| ACP | CLI | Component | Date | Disk | Interfaces... | Iptables... | JPS | NIC | NTP | Redirect Server | Route... | SAE | Security | System |
| SAE Subscribers / Login Name | | | | | | | | | | | | | | |
| Login Name | | <input type="text"/> | | | Login name of subscriber sessions. <i>Value:</i> All or part of the subscriber login name <i>Default:</i> No value | | | | | | | | | |
| Maximum Results | | <input type="text"/> | | | Number of results to be displayed. <i>Legal range:</i> 1..INF <i>Default:</i> 25 | | | | | | | | | |
| Secret | | <input type="checkbox"/> | | | Display subscriber sessions and service sessions for hidden services. <i>Default:</i> Disabled | | | | | | | | | |
| Slot | | <input type="text"/> | | | Display SAE information for a specified slot. <i>Value:</i> Currently the chassis has only one slot. The valid value is 0. <i>Default:</i> 0 | | | | | | | | | |
| Style | | <input type="text"/> | | | Output style <i>Choices:</i> brief: Display only subscriber sessions terse: Display subscriber session ID, login name, and IP address <i>Default:</i> Detail | | | | | | | | | |
| | | <input type="button" value="OK"/> <input type="button" value="Reset"/> | | | | | | | | | | | | |
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- In the Login Name box, enter a full or partial login name for which you want to display information, or leave the box blank to display all subscriber sessions.
- In the Maximum Results box, enter the maximum number of results that you want to receive.
- Select the **Secret** check box to set a flag indicating that subscriptions and service sessions from hidden services are displayed.
- In the Slot box, enter the number of the slot for which you want to display subscriber session information.
- Select an output style from the Style list.
- Click **OK**.

The Subscribers/Login Name pane displays information about subscriber sessions.

Related Topics

- Configuring Access to Subscriber Data
- Viewing Information About Subscriber Sessions by DN on page 135
- Viewing Information About Subscribers by IP Address on page 136

- Viewing Information About Subscriber Sessions by Service Name on page 138
- Viewing Information About Subscriber Sessions by Session ID on page 139

Viewing Information About Subscriber Sessions by Service Name

Purpose View information about subscriber sessions by service name.

Action 1. Click **Monitor > SAE > Subscribers > Service Name**.

The Subscribers/Service Name pane appears.

| Monitor | | Configure | Diagnose | Manage | Logged in as: admin | Refresh | Preferences | About | Logout | | | | | |
|---|-----|--------------------------|----------|--|---------------------|-------------|-------------|-------|--------|-----------------|----------|------------|----------|--------|
| ACP | CLI | Component | Date | Disk | Interfaces... | Iptables... | JPS | NIC | NTP | Redirect Server | Route... | SAE | Security | System |
| <div> <div>SAE</div> <div>Subscribers / Service Name</div> </div> | | | | | | | | | | | | | | |
| Service Name | | | | Service name of subscriber sessions. <i>Value:</i> All or part of the service name <i>Default:</i> No value | | | | | | | | | | |
| Maximum Results | | | | Number of results to be displayed. <i>Legal range:</i> 1..INF <i>Default:</i> 25 | | | | | | | | | | |
| Secret | | <input type="checkbox"/> | | Display subscriber sessions and service sessions for hidden services. <i>Default:</i> Disabled | | | | | | | | | | |
| Slot | | | | Display SAE information for a specified slot. <i>Value:</i> Currently the chassis has only one slot. The valid value is 0. <i>Default:</i> 0 | | | | | | | | | | |
| Style | | | | Output style <i>Choices:</i> brief: Display only subscriber sessions terse: Display subscriber session ID, login name, and IP address <i>Default:</i> Detail | | | | | | | | | | |
| | | OK Reset | | | | | | | | | | | | |
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- In the Service Name box, enter a full or partial service name for which you want to display information, or leave the box blank to display all subscriber sessions.
- In the Maximum Results box, enter the maximum number of results that you want to receive.
- Select the **Secret** check box to set a flag indicating that subscriptions and service sessions from hidden services are displayed.
- In the Slot box, enter the number of the slot for which you want to display subscriber session information.
- Select an output style from the Style list.
- Click **OK**.

The Subscribers/Service Name pane displays information about subscriber sessions.

Related Topics

- Configuring Access to Subscriber Data
- Viewing Information About Subscriber Sessions by DN on page 135
- Viewing Information About Subscribers by IP Address on page 136

- Viewing Information About Subscriber Sessions by Login Name on page 137
- Viewing Information About Subscriber Sessions by Session ID on page 139

Viewing Information About Subscriber Sessions by Session ID

Purpose View information about subscriber sessions by session ID.

Action 1. Click **Monitor > SAE > Subscribers > Session ID**.

The Subscribers/Session ID pane appears.

| Monitor | | Configure | Diagnose | Manage | Logged in as: admin | Refresh | Preferences | About | Logout |
|-----------------|--------------------------|-----------|----------|--------|---------------------|---------|-------------|-------|--------|
| ACP | SAE | | | | | | | | |
| CLI | Subscribers / Session ID | | | | | | | | |
| Component | | | | | | | | | |
| Date | | | | | | | | | |
| Disk | | | | | | | | | |
| Interfaces... | | | | | | | | | |
| Iptables... | | | | | | | | | |
| JPS | | | | | | | | | |
| NIC | | | | | | | | | |
| NTP | | | | | | | | | |
| Redirect Server | | | | | | | | | |
| Route... | | | | | | | | | |
| SAE | | | | | | | | | |
| Security | | | | | | | | | |
| System | | | | | | | | | |

| | | |
|-----------------|--------------------------|--|
| Session ID | <input type="text"/> | ID of subscriber sessions. <i>Value:</i> All or part of the subscriber session ID <i>Default:</i> No value |
| Maximum Results | <input type="text"/> | Number of results to be displayed. <i>Legal range:</i> 1..INF <i>Default:</i> 25 |
| Secret | <input type="checkbox"/> | Display subscriber sessions and service sessions for hidden services. <i>Default:</i> Disabled |
| Slot | <input type="text"/> | Display SAE information for a specified slot. <i>Value:</i> Currently the chassis has only one slot. The valid value is 0. <i>Default:</i> 0 |
| Style | <input type="text"/> | Output style <i>Choices:</i> brief: Display only subscriber sessions terse: Display subscriber session ID, login name, and IP address <i>Default:</i> Detail |

OK Reset

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- In the Session ID box, enter a full or partial session ID name for which you want to display information, or leave the box blank to display all subscriber sessions.
- In the Maximum Results box, enter the maximum number of results that you want to receive.
- Select the **Secret** check box to set a flag indicating that subscriptions and service sessions from hidden services are displayed.
- In the Slot box, enter the number of the slot for which you want to display subscriber session information.
- Select an output style from the Style list.
- Click **OK**.

The Subscribers/Session ID pane displays information about subscriber sessions.

Related Topics

- Configuring Access to Subscriber Data
- Viewing Information About Subscriber Sessions by DN on page 135
- Viewing Information About Subscribers by IP Address on page 136
- Viewing Information About Subscriber Sessions by Login Name on page 137
- Viewing Information About Subscriber Sessions by Service Name on page 138

Viewing SNMP Information (C-Web Interface)

You can use the C-Web interface to view SNMP statistics for the SAE configuration by:

- Viewing SNMP Statistics for the Directory on page 140
- Viewing SNMP Statistics for Directory Connections on page 141
- Viewing SNMP Statistics for Client Licenses on page 142
- Viewing SNMP Statistics for Licenses by Device on page 143
- Viewing SNMP Statistics for Local Licenses on page 144
- Viewing SNMP Statistics About Policies on page 145
- Viewing SNMP Statistics About Server Processes on page 145
- Viewing SNMP Statistics About RADIUS on page 146
- Viewing SNMP Statistics About RADIUS Clients on page 147
- Viewing SNMP Statistics for Devices on page 148
- Viewing SNMP Statistics for Specific Devices on page 149
- Viewing SNMP Statistics for Subscriber Sessions and Service Sessions on page 150

Viewing SNMP Statistics for the Directory

Purpose View SNMP statistics for the directory.

Action 1. Click **Monitor > SAE > Statistics > Directory**.

The Statistics/Directory pane appears.

The screenshot shows the Juniper C-Web interface. The top navigation bar includes 'Monitor', 'Configure', 'Diagnose', and 'Manage'. The 'Monitor' tab is selected, and the sidebar on the left lists various configuration categories. The 'SAE' category is highlighted. The main content area displays 'SAE Statistics / Directory'. It features a 'Slot' input field with the value '0'. A tooltip provides additional information: 'Display SAE information for a specified slot. Value: Currently the chassis has only one slot. The valid value is 0. Default: 0'. Below the input field are 'OK' and 'Reset' buttons. The footer contains the copyright notice 'Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice, Privacy.' and the slogan 'Juniper your Net.'

2. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for the directory.

3. Click **OK**.

The Statistics/Directory pane displays statistics for the directory.

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOS Routers and JUNOS Routing Platforms
 - Viewing Statistics for Directory Connections with the CLI on page 116
 - Viewing Statistics About the Directory with the CLI on page 116
 - Viewing SNMP Statistics for Directory Connections on page 141

Viewing SNMP Statistics for Directory Connections

Purpose View SNMP statistics for directory connections.

- Action**
1. Click **Monitor > SAE > Statistics > Directory > Connections**.

The Statistics/Directory/Connections pane appears.

| Field | Description | Value | Default |
|---------------|---|--|----------|
| Connection ID | Directory connection ID. | All or part of the connection ID | No value |
| Slot | Display SAE information for a specified slot. | Currently the chassis has only one slot. The valid value is 0. | 0 |
| Style | Output style | Choices: brief: Display only directory connection IDs | Detail |

2. In the Connection ID box, enter a full or partial connection ID for which you want to display information, or leave the box blank to display all SNMP statistics for all directory connections.
3. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for directory connections.
4. Select an output style from the Style list.
5. Click **OK**.

The Statistics/Connections pane displays statistics for directory connections.

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOS Routers and JUNOS Routing Platforms
 - Viewing Statistics for Directory Connections with the CLI on page 116
 - Viewing Statistics About the Directory with the CLI on page 116
 - Viewing SNMP Statistics for the Directory on page 140

Viewing SNMP Statistics for Client Licenses

Purpose View SNMP statistics for client licenses.

Action 1. Click **Monitor > SAE > Statistics > License > Client**.

The Statistics/License/Client pane appears.

The screenshot shows the Juniper Networks configuration interface. The top navigation bar includes 'Monitor', 'Configure', 'Diagnose', and 'Manage'. The user is logged in as 'admin'. The left sidebar lists various configuration categories: ACP, CLI, Component, Date, Disk, Interfaces..., Iptables..., JPS, NIC, NTP, Redirect Server, Route..., SAE (highlighted), Security, and System. The main content area is titled 'SAE Statistics / License / Client'. It features a 'Slot' input box with a text description: 'Display SAE information for a specified slot. Value: Currently the chassis has only one slot. The valid value is 0. Default: 0'. Below the input box are 'OK' and 'Reset' buttons. The footer contains copyright information for Juniper Networks, Inc. (2007) and the slogan 'Juniper your Net.'

2. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for client licenses.
3. Click **OK**.

The Statistics/License/Client pane displays statistics for client licenses.

- Related Topics**
- Viewing SNMP Statistics for Licenses by Device on page 143
 - Viewing SNMP Statistics for Local Licenses on page 144
 - Viewing SNMP Information for Local Licenses with the CLI on page 118
 - Viewing SNMP Information for Client Licenses with the CLI on page 118
 - Viewing SNMP Information for Licenses on Virtual Routers with the CLI on page 119

Viewing SNMP Statistics for Licenses by Device

Purpose View SNMP statistics for licenses by device.

Action 1. Click **Monitor > SAE > Statistics > License > Device**.

The Statistics/License/Device pane appears.

Monitor **Configure** **Diagnose** **Manage** Logged in as: admin [Refresh](#) [Preferences](#) [About](#) [Logout](#)

SAE
Statistics / License / Device

| | | |
|-------------|----------------------|---|
| Device Name | <input type="text"/> | <p>Name of a device. <i>Value:</i> All or part of the device name.</p> <ul style="list-style-type: none"> For JUNOSe router drivers, use the format <code>virtualRouterName@routerName</code>. For JUNOS router drivers and PCMM drivers, use the format <code>default@routerName</code>. <p><i>Default:</i> No value</p> |
| Slot | <input type="text"/> | <p>Display SAE information for a specified slot. <i>Value:</i> Currently the chassis has only one slot. The valid value is 0. <i>Default:</i> 0</p> |
| Style | <input type="text"/> | <p>Output style <i>Choices:</i> brief: Display only device names <i>Default:</i> Detail</p> |

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- In the Device Name box, enter a full or partial device name for which you want to display information, or leave the box blank to display SNMP statistics for all devices.

For JUNOSe router drivers, use the format:

<virtual router name>@<router name>

For JUNOS router drivers and PCMM drivers, use the format:

default@<router name>

- In the Slot box, enter the number of the slot for which you want to display SNMP statistics for device licenses.
- Select an output style from the Style list.
- Click **OK**.

The Statistics/License/Device pane displays statistics for virtual router licenses.

Related Topics

- Connections to Managed Devices
- Viewing SNMP Information for Local Licenses with the CLI on page 118
- Viewing SNMP Information for Client Licenses with the CLI on page 118

- Viewing SNMP Information for Licenses on Virtual Routers with the CLI on page 119
- Viewing SNMP Statistics for Client Licenses on page 142
- Viewing SNMP Statistics for Local Licenses on page 144

Viewing SNMP Statistics for Local Licenses

Purpose View SNMP statistics for local licenses.

Action 1. Click **Monitor > SAE > Statistics > License > Local**.

The Statistics/License/Local pane appears.

The screenshot shows the Juniper Networks configuration interface. The top navigation bar includes 'Monitor', 'Configure', 'Diagnose', and 'Manage'. The user is logged in as 'admin'. The left sidebar lists various configuration categories: ACP, CLI, Component, Date, Disk, Interfaces..., Iptables..., JPS, NIC, NTP, Redirect Server, Route..., SAE (highlighted), Security, and System. The main pane displays the 'SAE Statistics / License / Local' configuration. It features a 'Slot' input field with a tooltip that reads: 'Display SAE information for a specified slot. Value: Currently the chassis has only one slot. The valid value is 0. Default: 0'. Below the input field are 'OK' and 'Reset' buttons.

2. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for local licenses.
3. Click **OK**.

The Statistics/License/Local pane displays statistics for local licenses.

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOSe Routers and JUNOS Routing Platforms
 - Viewing SNMP Information for Local Licenses with the CLI on page 118
 - Viewing SNMP Information for Client Licenses with the CLI on page 118
 - Viewing SNMP Information for Licenses on Virtual Routers with the CLI on page 119
 - Viewing SNMP Statistics for Client Licenses on page 142
 - Viewing SNMP Statistics for Licenses by Device on page 143

Viewing SNMP Statistics About Policies

Purpose View SNMP statistics about policies.

Action Click **Monitor > SAE > Statistics > Policy Management**.

The Statistics/Policy Management pane appears.

1. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for policies.
2. Click **OK**.

The Statistics/Policy Management pane displays statistics for policies.

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOS Routers and JUNOS Routing Platforms
 - Viewing Information About Policies on page 128
 - Viewing SNMP Information for Policies with the CLI on page 119

Viewing SNMP Statistics About Server Processes

Purpose View SNMP statistics about server processes.

Action 1. Click **Monitor > SAE > Statistics > Process**.

The Statistics/Process pane appears.

Monitor Configure Diagnose Manage Logged in as: admin Refresh Preferences About Logout

ACP CLI Component Date Disk Interfaces... Iptables... JPS NIC NTP Redirect Server Route... **SAE** Security System

SAE
Statistics / Process

Slot Display SAE information for a specified slot.
Value: Currently the chassis has only one slot. The valid value is 0.
Default: 0

OK Reset

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2. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for server processes.
3. Click **OK**.

The Statistics/Process pane displays statistics for server processes.

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOS Routers and JUNOS Routing Platforms
 - Viewing SNMP Information for the SAE Server Process with the CLI on page 120

Viewing SNMP Statistics About RADIUS

Purpose View SNMP statistics about RADIUS.

- Action**
1. Click **Monitor > SAE > Statistics > RADIUS**.

The Statistics/RADIUS pane appears.

Monitor Configure Diagnose Manage Logged in as: admin Refresh Preferences About Logout

ACP CLI Component Date Disk Interfaces... Iptables... JPS NIC NTP Redirect Server Route... **SAE** Security System

SAE
Statistics / RADIUS

Slot Display SAE information for a specified slot.
Value: Currently the chassis has only one slot. The valid value is 0.
Default: 0

OK Reset

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2. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for RADIUS.
3. Click **OK**.

The Statistics/RADIUS pane displays statistics for RADIUS.

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOS Routers and JUNOS Routing Platforms
 - Viewing SNMP Statistics About RADIUS Clients on page 147

Viewing SNMP Statistics About RADIUS Clients

Purpose View SNMP statistics about RADIUS clients.

Action 1. Click **Monitor > SAE > Statistics > RADIUS > Client**.

The Statistics/RADIUS/Client pane appears.

Monitor **Configure** **Diagnose** **Manage** Logged in as: admin **Refresh** **Preferences** **About** **Logout**

ACP **CLI** **Component** **Date** **Disk** **Interfaces...** **Iptables...** **JPS** **NIC** **NTP** **Redirect Server** **Route...** **SAE** **Security** **System**

SAE
Statistics / RADIUS / Client

| | | |
|--------------|----------------|--|
| Client Type* | authentication | Display SNMP information for either RADIUS accounting clients or RADIUS authentication clients. <i>Choices:</i> accounting: Display RADIUS accounting client information authentication: Display RADIUS authentication client information <i>Default:</i> No value |
| Ip Address | | IP address or addresses of RADIUS clients. <i>Value:</i> All or part of the client IP address <i>Default:</i> No value |
| Slot | | Display SAE information for a specified slot. <i>Value:</i> Currently the chassis has only one slot. The valid value is 0. <i>Default:</i> 0 |
| Style | | Output style. <i>Choices:</i> brief: Display only clients accessible by IP address/port number <i>Default:</i> Detail |
| Udp Port | | Port number for RADIUS clients. <i>Value:</i> All or part of the client port number <i>Default:</i> No value |

*Mandatory
OK Reset

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2. Select a client type from the Client Type list:
 - accounting—Displays RADIUS accounting information
 - authentication—Displays RADIUS client authentication information
3. In the IP Address box, enter the client IP address to display SNMP information for a specific RADIUS client, or leave the box blank to display SNMP information for all RADIUS clients.
4. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for RADIUS clients.
5. Select an output style from the Style list.
6. In the UDP Port box, enter a port number to display SNMP information for a specific RADIUS client, or leave the box blank to display SNMP information for all RADIUS clients.
7. Click **OK**.

The Statistics/RADIUS/Client pane displays statistics for RADIUS clients.

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOS Routers and JUNOS Routing Platforms
 - Viewing SNMP Statistics About RADIUS on page 146

Viewing SNMP Statistics for Devices

Purpose View SNMP statistics about devices.

Action 1. Click **Monitor > SAE > Statistics > Device**.

The Statistics/Device pane appears.

The screenshot shows the Juniper C-Web Interface with the 'Monitor' tab selected. The left sidebar lists various components, with 'SAE' highlighted. The main content area is titled 'Statistics / Device'. It contains three input fields: 'Device Name' (empty), 'Slot' (0), and 'Style' (Detail). To the right of these fields is a text area with the following text: 'Name of a device. Value: All or part of the device name. For JUNOS router drivers, use the format virtualRouterName@routerName. For JUNOS router drivers and PCMM drivers, use the format default@routerName. Default: No value. Display SAE information for a specified slot. Value: Currently the chassis has only one slot. The valid value is 0. Default: 0. Output style Choices: brief: Display only device names Default: Detail'. At the bottom of the pane are 'OK' and 'Reset' buttons. The footer of the interface shows 'Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice. Privacy.' and the Juniper logo.

2. In the Device Name box, enter a full or partial device name for which you want to display information, or leave the box blank to display all devices.
3. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for devices.
4. Select an output style from the Style list.
5. Click **OK**.

The Statistics/Device pane displays statistics for all devices.

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOS Routers and JUNOS Routing Platforms
 - Viewing SNMP Statistics for Specific Devices on page 149
 - Viewing SNMP Statistics for Subscriber Sessions and Service Sessions on page 150

Viewing SNMP Statistics for Specific Devices

Purpose View SNMP statistics about specific devices.

- Action** 1. Click **Monitor > SAE > Statistics > Device > Common**.

The Statistics/Device/Common pane appears.

Monitor **Configure** **Diagnose** **Manage** Logged in as: admin **Refresh** **Preferences** **About** **Logout**

ACP **CLI** **Component** **Date** **Disk** **Interfaces...** **Iptables...** **JPS** **NIC** **NTP** **Redirect Server** **Route...** **SAE** **Security** **System**

Statistics / Device / Common

Device Name

Slot

Type

OK Reset

Name of a device.
Value: All or part of the device name.

- For JUNOS router drivers, use the format virtualRouterName@routerName.
- For JUNOS router drivers and PCMM drivers, use the format default@routerName.

Default: No value

Display SAE information for a specified slot.
Value: Currently the chassis has only one slot. The valid value is 0.
Default: 0

Display SNMP statistics for a specified device driver type.
Choices:

- junos: Display SNMP statistics for JUNOS router drivers
- junose-cops: Display SNMP statistics for JUNOS router drivers
- packetcable-cops: Display SNMP statistics for PCMM device drivers
- proxy: Display SNMP statistics for third-party drivers

Default: No value

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- In the Device Name box, enter a full or partial device name for which you want to display information, or leave the box blank to display all devices.
- In the Slot box, enter the number of the slot for which you want to display SNMP statistics for specific devices.
- Select a device type from the Type list:
 - junos—Displays SNMP statistics for JUNOS router drivers
 - junose-cops—Displays SNMP statistics for JUNOS router drivers
 - packetcable-COPS—Displays SNMP statistics for PCMM device drivers
 - proxy—Displays SNMP statistics for third-party drivers
- Click **OK**.

The Statistics/Device/Common pane displays statistics for the specified device.

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOS Routers and JUNOS Routing Platforms
 - Viewing SNMP Statistics for Devices on page 148
 - Viewing SNMP Statistics for Subscriber Sessions and Service Sessions on page 150

Viewing SNMP Statistics for Subscriber Sessions and Service Sessions

Purpose View SNMP statistics about subscriber sessions and service sessions.

- Action** 1. Click **Monitor > SAE > Statistics > Sessions**.

The Statistics/Sessions pane displays statistics for subscriber sessions and service sessions.

Monitor Configure Diagnose Manage Logged in as: admin Refresh Preferences About Logout

ACP CLI Component Date Disk Interfaces... Iptables... JPS NIC NTP Redirect Server Route... **SAE** Security System

SAE
Statistics / Sessions

Slot Display SAE information for a specified slot.
Value: Currently the chassis has only one slot. The valid value is 0.
Default: 0

OK Reset

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2. In the Slot box, enter the number of the slot for which you want to display SNMP statistics for specific devices.
3. Click **OK**.

The Statistics/Sessions pane displays statistics for subscriber sessions and service sessions.

- Related Topics**
- Configuring SAE Properties for Global Default SNMP Communities for Use with JUNOS Routers and JUNOS Routing Platforms
 - Viewing SNMP Statistics for Devices on page 148
 - Viewing SNMP Statistics for Specific Devices on page 149

Chapter 16

Monitoring and Troubleshooting the NIC (SRC CLI)

- SRC CLI Commands to View Statistics About NIC Operations on page 153
- Viewing Statistics for the NIC Process on page 154
- Viewing Statistics for a NIC Host on page 155
- Viewing Statistics for NIC Resolvers on page 155
- Viewing Statistics for NIC Agents on page 156
- SRC CLI Commands to View NIC Resolution Data on page 158
- Viewing Data for NIC Resolvers on page 158
- Viewing Data for NIC Agents on page 159
- Troubleshooting NIC Data Resolution on page 161

SRC CLI Commands to View Statistics About NIC Operations

You can view statistics for the NIC process and for various NIC components. Table 22 on page 153 lists the commands you use to view NIC statistics.

Table 22: Commands to Display NIC Statistics

| Command | Output Displayed |
|---|--|
| <code>show nic statistics</code> | All NIC statistics. The output for this command includes the output for the other <code>show nic statistics</code> commands. |
| <code>show nic statistics agent</code> | NIC statistics for agents. |
| <code>show nic statistics host</code> | NIC statistics for a NIC host. |
| <code>show nic statistics process</code> | NIC statistics for the NIC process. |
| <code>show nic statistics resolver</code> | NIC statistics for resolvers. |
| <code>show nic statistics slot</code> | All NIC statistics for a specified slot. The output for this command includes the output for the <code>show nic statistics agent</code> , <code>show nic statistics host</code> , <code>show nic statistics process</code> , and <code>show nic statistics resolver</code> commands. |

- Related Topics**
- Configuring the NIC (SRC CLI)
 - Locating Subscriber Management Information
 - Viewing Statistics for the NIC Process on page 154
 - Viewing Statistics for a NIC Host on page 155
 - SRC CLI Commands to View NIC Resolution Data on page 158

Viewing Statistics for the NIC Process

Purpose View statistics for the NIC process.

Action user@host> **show nic statistics process**

Component Statistics

Component Name process

Heap in use 456194 bytes (87%)

Heap limit 524288 bytes

Threads 42

Up time 747848 seconds since Wed Jan 31 19:35:57 EST 2007

Meaning Table 23 on page 154 describes the output fields for the **show nic statistics process** command. Output fields are listed in the order in which they appear.

Table 23: Output Fields for show nic statistics process

| Field Name | Field Description |
|----------------|--|
| Component name | Name of component—process indicates the NIC process. |
| Heap in use | Heap size allocated by the Java Virtual Machine. The percentage indicates the percentage of the heap in use. We recommend that if the percent in use is more than 90 % additional heap be allocated for the NIC. |
| Heap limit | Size of Java heap configured for the NIC. |
| Threads | Number of threads in use. |
| Up time | Length of time NIC has been running on the system. Includes the date and time at which NIC was last started. |

- Related Topics**
- Configuring the NIC (SRC CLI)
 - Viewing Host Process Statistics on page 164
 - Viewing Statistics for a NIC Host on page 155
 - Viewing Statistics for NIC Resolvers on page 155
 - Viewing Statistics for NIC Agents on page 156

Viewing Statistics for a NIC Host

Purpose View statistics for a NIC host.

Action user@host> `show nic statistics host`

Component Statistics

| | |
|--------------------------------|--------|
| Component Name | /hosts |
| Number of Components Restart | 0 |
| Number of No Match Resolutions | 0 |
| Number of Resolution Errors | 0 |
| Number of Resolutions | 0 |

Meaning Table 24 on page 155 describes the output fields for the `show nic statistics host` command. Output fields are listed in the order in which they appear.

Table 24: Output Fields for show nic statistics test

| Field Name | Field Description |
|--------------------------------|---|
| Component name | Name of component—/hosts indicates NIC host. A specific host has the format /hosts/ <i>hostname</i> . |
| Number of Components Restart | Number of NIC resolvers and agents that have restarted in the host. |
| Number of No Match Resolutions | Number of resolution requests that did not return data. |
| Number of Resolution Errors | Number of errors encountered when processing resolutions requests. |
| Number of Resolutions | Number of successful data resolutions; for example, the SAE reference for a specified IP address, the login name for a specified IP address, or the SAE reference for a specified login name. |

- Related Topics**
- Configuring the NIC (SRC CLI)
 - Viewing Host Statistics on page 163
 - Viewing Statistics for the NIC Process on page 154
 - Viewing Statistics for NIC Resolvers on page 155
 - Viewing Statistics for NIC Agents on page 156

Viewing Statistics for NIC Resolvers

Purpose View statistics for NIC resolvers.

To interpret the statistics for NIC resolvers, make sure that you have a good understanding of the NIC resolutions process.

See Overview of the NIC Resolution Process.

Action user@host> **show nic statistics resolver**

Component Statistics

Component Name /realms/login/A1
 Number of Data Sources 0
 Resolver Size 0

Component Statistics

Component Name /realms/login/B1
 Number of Data Sources 1
 Resolver Size 0

Component Statistics

Component Name /realms/login/C1
 Number of Data Sources 1
 Resolver Size 2140

Component Statistics

Component Name /realms/login/D1
 Number of Data Sources 2
 Resolver Size 0

Meaning Table 25 on page 156 describes the output fields for the **show nic statistics resolver** command. Output fields are listed in the order in which they appear.

Table 25: Output Fields for show nic statistics resolver

| Field Name | Field Description |
|------------------------|--|
| Component name | Name of a resolver. Resolver names have the format <i>/realms/realm-name/resolver name</i> . |
| Number of Data Sources | The number of sources from which the resolver obtains data. A data source can be an agent or another resolver. |
| Resolver Size | The number of keys (or number of mappings) required to perform this resolution. |

- Related Topics**
- Configuring the NIC (SRC CLI)
 - Viewing Resolver Statistics on page 166
 - Viewing Resolvers on page 165
 - Viewing Statistics for the NIC Process on page 154
 - Viewing Statistics for NIC Agents on page 156

Viewing Statistics for NIC Agents

Purpose To interpret the statistics for NIC agents, make sure that you have a good understanding of the NIC agents.

See Mapping Subscribers to a Managing SAE.
View statistics for NIC agents.

```
Action user@host> show nic statistics agent

Component Statistics
Component Name      /agents/LoginNameVr
Agent Type          Passive
Connection to Data Source Up
Data Size           262141

Component Statistics
Component Name      /agents/VrSaeId
Agent Type          Active
Connection to Data Source Up
Data Size           2212

Component Statistics
Component Name      /agents/IpLoginName
Agent Type          Passive
Connection to Data Source Up
Data Size           262141

Component Statistics
Component Name      /agents/Pool
Agent Type          Active
Connection to Data Source Up
Data Size           3
```

Meaning Table 26 on page 157 describes the output fields for the `show nic statistics agent` command. Output fields are listed in the order in which they appear.

Table 26: Output Fields for show nic statistics agent

| Field Name | Field Description |
|---------------------------|---|
| Component name | Name of an agent. Agent names have the format <code>/agents/ agent-name</code> . |
| Agent Type | Type of agent—active or passive. Active agents publish data whether or not a resolver requests the data. Passive agents provide information only when a resolver requests it. |
| Connection to Data Source | Whether or not the agent has a connection to its data source; for example, a directory agent to the directory, or an SAE plug-in agent to the CORBA naming server. |
| Data Size | Number of key to value mappings for the agent. |

- Related Topics**
- Configuring a NIC Scenario (SRC CLI)
 - Viewing Agents on page 167
 - Viewing Agent Statistics on page 167

- Viewing Statistics for the NIC Process on page 154
- Viewing Statistics for NIC Resolvers on page 155

SRC CLI Commands to View NIC Resolution Data

You can view the data that NIC uses during a resolution. You can view all resolution data, or data for a specified NIC component. Table 27 on page 158 lists the commands you use to view NIC resolution information.

Table 27: Commands to Display NIC Data

| Command | Output Displayed |
|-------------------------------|---|
| show nic data | All NIC data. The output for this command includes the output for the other show nic data commands. |
| show nic data maximum-results | All or a specified quantity of NIC resolution data. |
| show nic data agent | NIC resolution data for a specified agent. |
| show nic data resolver | NIC resolution data for a specified resolver. |
| show nic data slot | All NIC data for a specified slot. The output for this command includes the output for the show nic data agent and show nic data resolver commands. |

- Related Topics**
- Testing a NIC Resolution (SRC CLI)
 - SRC CLI Commands to View Statistics About NIC Operations on page 153
 - Viewing Data for NIC Resolvers on page 158
 - Viewing Data for NIC Agents on page 159

Viewing Data for NIC Resolvers

Purpose To interpret the data for resolvers, make sure that you have a good understanding of the NIC resolution process.

See Overview of the NIC Resolution Process.

View all NIC resolver data.

Action user@host> **show nic data resolver**
Component name
/realms/login/C1
Key
Type
Vr
String
default@dw2
Value
Type

```
SaeId
String
IOR:
000000000000003549444C3A736D67742E6A756E697065722E6E65742F7361652F5365727...
41637469766174696F6E456E67696E653A312E30000000000000020000000000000780...
0000000C31302E3232372E362E343300226100000000000226761726B6269742E6B616E6C6...
6E70722E6E65742F736165504F412F53414500000000000200000000000008000000004...
000000010000001C000000000001000100000001050100010001010900000001050100010...
0000002C0000000000000001000000010000001C000000000001000100000001050100010...
0000000105010001...
Key
Type
Vr
String
vr1495@marvin
Value
Type
SaeId
String
...
```

Meaning Table 28 on page 159 describes the output fields for the `show nic data resolver` command. Output fields are listed in the order in which they appear.

Table 28: Output Fields for show nic data resolver

| Field Name | Field Description |
|----------------|--|
| Component name | Name of a resolver. Resolver names have the format <i>/realms/ realm-name/resolver name</i> . |
| Key | Data type and value of a NIC key. The value is the actual value of the NIC key, not the NIC value to which the key maps. |
| Value | Data type and value of the NIC value that maps to the associated NIC key. |

- Related Topics**
- Viewing Statistics for NIC Resolvers on page 155
 - Viewing Resolvers on page 165
 - Viewing Resolver Statistics on page 166
 - Viewing Data for NIC Agents on page 159

Viewing Data for NIC Agents

Purpose To interpret the data for agents, make sure that you have a good understanding of the NIC resolution process.

See Overview of the NIC Resolution Process.

View all NIC resolver data.

Action user@host> show nic data agent

```

Component name
/agents/LoginNameVr
Key
  Type
Ip
  String
192.170.179.0
Value
  Type
Vr
  String
vorbis-13@prsim
Key
  Type
Ip
  String
192.170.179.3
Value
  Type
Vr
  String
vorbis-13@prsim
...
Key
  Type
Vr
  String
default@sys1
Value
  Type
SaeId
  String
IOR:
0000000000000003549444C3A736D67742E6A756E697065722E6E65742F7361652F53657276696365
41637469766174696F6E456E67696E653A312E300000000000000200000000000007800010200
0000000C31302E3232372E362E34330022610000000000226761726B6269742E6B616E6C61622E6A
6E70722E6E65742F736165504F412F5341450000000000200000000000008000000004A414300
000000010000001C0000000000010001000000010501000100010109000000010501000100000001
0000002C0000000000000001000000010000001C0000000000010001000000010501000100010109
0000000105010001

```

Meaning Table 29 on page 160 describes the output fields for the show nic data agent command. Output fields are listed in the order in which they appear.

Table 29: Output Fields for show nic data agent

| Field Name | Field Description |
|----------------|--|
| Component name | Name of an agent. Agent names have the format <i>/agents/ agent-name</i> . |
| Key | Data type and value of a NIC key. The value is the actual value of the NIC key, not the NIC value to which the key maps. |
| Value | Data type and value of the NIC value that maps to the associated NIC key. |

- Related Topics**
- Viewing Statistics for NIC Agents on page 156
 - Viewing Agents on page 167
 - Viewing Agent Statistics on page 167
 - Viewing Data for NIC Resolvers on page 158

Troubleshooting NIC Data Resolution

Problem The NIC does not resolve a request.

Solution Troubleshooting NIC data resolution is a complex task that requires a good understanding of how NIC operates, how it resolves resolution requests, and how the NIC configuration scenario that you are using performs resolutions.

This topic provides high-level troubleshooting information. For further assistance troubleshooting NIC operation and NIC resolutions, contact the Juniper Technical Support Center.

Troubleshoot NIC operation:

1. Make sure that the heap size configured for NIC is adequate and that the process is up:

```
user@host> show nic statistics process
```

```

Component Statistics
Component Name process
Heap in use    456194 bytes (87%)
Heap limit    524288 bytes
Threads       42
Up time       747848 seconds since Wed Jan 31 19:35:57 EST 2007

```

2. Determine whether there are any NIC resolution errors and whether NIC successfully completed any resolution requests:

```
user@host> show nic statistics host
```

```

Component Statistics
Component Name           /hosts
Number of Components Restart  0
Number of No Match Resolutions 0
Number of Resolution Errors   0
Number of Resolutions        0

```

3. Test the resolution process by using the `test nic resolve` command.

See Configuring the NIC (SRC CLI).

If you are unsure whether NIC is resolving resolution requests, view data about those requests to see whether NIC is receiving data.

1. Verify that NIC is receiving data by running the **show nic data resolver** command.

See “Viewing Data for NIC Resolvers” on page 158 .

For each resolver, which is identified by a component name such as `/realms/login/C1`, the output should show a value, such as `default@sys1` for the key `Vr`, and the NIC value for that key such as the IOR that identifies an SAE.

2. If NIC is not receiving data, determine which agent or agents are not receiving data by running the **show nic data agent** command.

See “Viewing Data for NIC Agents” on page 159 .

3. Review your NIC configuration to make sure that NIC is configured correctly by running the **show** command for the NIC configuration scenario. For example:

```
[edit shared nic scenario OnePop]
user@host# show
```

- Related Topics**
- Overview of the NIC Resolution Process
 - NIC Configuration Scenarios

Chapter 17

Monitoring the NIC (C-Web Interface)

- Viewing Hosts (C-Web Interface) on page 163
- Viewing Resolvers (C-Web Interface) on page 165
- Viewing Agents (C-Web Interface) on page 166

Viewing Hosts (C-Web Interface)

You can view statistics for hosts and the host process by:

- Viewing Host Statistics on page 163
- Viewing Host Process Statistics on page 164

Viewing Host Statistics

Purpose View NIC host statistics.

Action 1. Click **Monitor > NIC > Statistics > Host**.

The Statistics/Host pane appears.



2. In the Slot box, enter the number of the slot for which you want to display host statistics.

3. Click **OK**.

The Statistics/Host pane displays the properties for the host.

- Related Topics**
- Configuring the NIC (C-Web Interface)
 - Viewing Host Process Statistics on page 164
 - Viewing Statistics for a NIC Host on page 155

Viewing Host Process Statistics

Purpose View NIC host process statistics.

- Action**
1. Click **Monitor > NIC > Statistics > Process**.

The Statistics/Process pane appears.



2. In the Slot box, enter the number of the slot for which you want to display host process statistics.
3. Click **OK**.

The Statistics/Process pane displays the statistics for the host process.

- Related Topics**
- Configuring the NIC (C-Web Interface)
 - Viewing Host Statistics on page 163
 - Viewing Statistics for the NIC Process on page 154

Viewing Resolvers (C-Web Interface)

You can view resolvers and monitor resolver statistics (C-Web Interface) by:

- Viewing Resolvers on page 165
- Viewing Resolver Statistics on page 166

Viewing Resolvers

Purpose View information about a resolver.

Action 1. Click **Monitor > NIC > Data > Resolver**.

The Data/Resolver pane appears.

2. In the Maximum Results box, enter the maximum number of results that you want to receive.
3. In the Name box, enter the name of the resolver for which you want to view data.
4. In the Slot box, enter the number of the slot for which you want to display resolver data.
5. Click **OK**.

The Data/Resolver pane displays the properties for the resolver.

- Related Topics**
- Configuring the NIC (C-Web Interface)
 - Viewing Resolver Statistics on page 166
 - Viewing Statistics for NIC Resolvers on page 155
 - Viewing Data for NIC Resolvers on page 158

Viewing Resolver Statistics

Purpose View statistics about resolvers.

Action 1. Click **Monitor > NIC > Statistics > Resolver**.

The Statistics/Resolver pane appears.

2. In the Name box, enter the name of the resolver for which you want to view statistics.
3. In the Slot box, enter the number of the slot for which you want to display resolver statistics.
4. Click **OK**.

The Statistics/Resolver pane displays the statistics for the resolver.

- Related Topics**
- Configuring the NIC (C-Web Interface)
 - Viewing Resolvers on page 165
 - Viewing Statistics for NIC Resolvers on page 155
 - Viewing Data for NIC Resolvers on page 158

Viewing Agents (C-Web Interface)

You can view agent properties or agent statistics with the C-Web interface by:

- Viewing Agents on page 167
- Viewing Agent Statistics on page 167

Viewing Agents

Purpose View information about an agent.

Action 1. Click **Monitor > NIC > Data > Agent**.

The Data/Agent pane appears.

The screenshot shows the Juniper C-Web Interface. The top navigation bar includes 'Monitor', 'Configure', 'Diagnose', and 'Manage'. The 'Monitor' tab is active, and the 'NIC' sub-tab is selected. The 'Data / Agent' pane is displayed with input fields for 'Maximum Results', 'Name', and 'Slot', and 'OK' and 'Reset' buttons. The left sidebar shows a tree view of system components, with 'NIC' highlighted. The bottom of the page shows the Juniper logo and copyright information.

2. In the Maximum Results box, enter the maximum number of results that you want to receive.
3. In the Name box, enter the name of the agent for which you want to view data.
4. In the Slot box, enter the number of the slot for which you want to display agent data.
5. Click **OK**.

The Data/Agent pane displays the properties for the agent.

- Related Topics**
- Configuring a NIC Scenario (C-Web Interface)
 - Viewing Data for NIC Agents on page 159
 - Viewing Agent Statistics on page 167
 - Viewing Statistics for NIC Agents on page 156

Viewing Agent Statistics

Purpose View statistics for an agent.

Action 1. Click **Monitor > NIC > Statistics > Agent**.

The Statistics/Agent pane appears.

The screenshot shows the Juniper Networks C-Web Interface. The top navigation bar includes 'Monitor', 'Configure', 'Diagnose', and 'Manage'. The user is logged in as 'admin'. The left sidebar lists various components: ACP, CLI, Component, Date, Disk, Interfaces..., Iptables..., JPS, NIC (highlighted), NTP, Redirect Server, Route..., SAE, Security, and System. The main content area is titled 'Statistics / Agent' and contains two input fields: 'Name' and 'Slot' (with a value of 0). Below these fields are 'OK' and 'Reset' buttons. The footer of the interface displays the copyright notice 'Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice. Privacy.' and the Juniper logo with the tagline 'Juniper your Net.'

2. In the Name box, enter the name of the agent for which you want to view statistics.
3. In the Slot box, enter the number of the slot for which you want to display agent statistics.
4. Click **OK**.

The Statistics/Agent pane displays the properties for the agent.

- Related Topics**
- Configuring a NIC Scenario (C-Web Interface)
 - Viewing Data for NIC Agents on page 159
 - Viewing Agents on page 167
 - Viewing Statistics for NIC Agents on page 156

Chapter 18

Monitoring NTP (SRC CLI)

- Viewing NTP Peers (SRC CLI) on page 169
- Viewing Statistics for NTP (SRC CLI) on page 170
- Viewing Internal Variables for NTP (SRC CLI) on page 170

Viewing NTP Peers (SRC CLI)

Purpose View a list of NTP peers with the SRC CLI.

Action user@host> **show ntp associations**

| remote | local | st | poll | reach | delay | offset | disp |
|------------------|------------|----|------|-------|---------|-----------|---------|
| ===== | | | | | | | |
| *myserver.jnpr.n | 192.0.7.46 | 3 | 1024 | 377 | 0.00038 | -0.000573 | 0.12178 |

Meaning Table 30 on page 169 describes the output fields for the **show ntp associations** command. Output fields are listed in the approximate order in which they appear.

Table 30: Output Fields for show ntp associations command

| | |
|--------|---|
| remote | Address or name of the remote NTP peer |
| local | Address or name used by NTP on the local system |
| st | Stratum of the remote peer |
| poll | Polling interval, in seconds |
| reach | Reachability register, in octal |
| delay | Current estimated delay of the peer, in milliseconds |
| offset | Current estimated offset of the peer, in milliseconds |
| disp | Current estimated dispersion of the peer, in milliseconds |

- Related Topics**
- Configuring an NTP Peer on a C Series Controller (SRC CLI)
 - Viewing Statistics for NTP (SRC CLI) on page 170

- Viewing Internal Variables for NTP (SRC CLI) on page 170
- Viewing NTP Peers (C-Web Interface) on page 173

Viewing Statistics for NTP (SRC CLI)

Purpose View statistics for NTP with the SRC CLI.

Action user@host> **show ntp statistics**

```
time since restart: 2371617
time since reset: 2371617
packets received: 38765
packets processed: 2573
current version: 38761
previous version: 0
bad version: 0
access denied: 36188
bad length or format: 0
bad authentication: 0
rate exceeded: 0
```

- Related Topics**
- Configuring NTP on a C Series Controller
 - Viewing NTP Peers (SRC CLI) on page 169
 - Viewing Statistics for NTP (C-Web Interface) on page 174
 - Viewing NTP Status (C-Web Interface) on page 174

Viewing Internal Variables for NTP (SRC CLI)

Purpose View information about internal variables for NTP with the SRC CLI:

Action user@host> **show ntp status**

```
system peer: menemsha.jnpr.net
system peer mode: client
leap indicator: 00
stratum: 4
precision: -20
root distance: 0.02245 s
root dispersion: 0.07689 s
reference ID: [10.227.2.100]
reference time: c922b152.86dd0529 Thu, Dec 7 2006 10:27:14.526
system flags: auth monitor ntp kernel stats
jitter: 0.000183 s
stability: 1.728 ppm
broadcastdelay: 0.003998 s
authdelay: 0.000000 s
```

- Related Topics**
- Viewing NTP Peers (SRC CLI) on page 169
 - Viewing Statistics for NTP (SRC CLI) on page 170
 - Viewing NTP Peers (C-Web Interface) on page 173

- Viewing Statistics for NTP (C-Web Interface) on page 174
- Viewing NTP Status (C-Web Interface) on page 174

Chapter 19

Monitoring NTP (C-Web Interface)

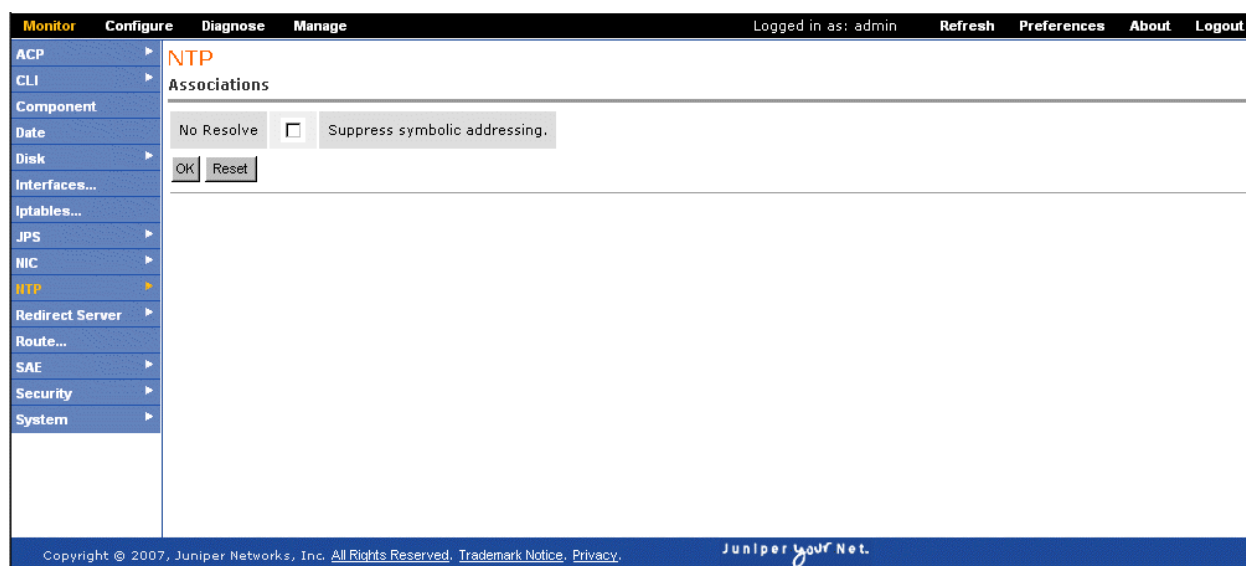
- Viewing NTP Peers (C-Web Interface) on page 173
- Viewing Statistics for NTP (C-Web Interface) on page 174
- Viewing NTP Status (C-Web Interface) on page 174

Viewing NTP Peers (C-Web Interface)

Purpose View a list of NTP peers.

Action 1. Click **Monitor > NTP > Associations**.

The Associations pane appears.



2. To suppress symbolic addressing, select the **No Resolve** box.
3. Click **OK**.

The Associations pane displays the list of NTP peers.

- Related Topics**
- Configuring an NTP Peer for a C Series Controller (C-Web Interface)
 - Viewing NTP Peers (SRC CLI) on page 169

- Viewing Statistics for NTP (C-Web Interface) on page 174
- Viewing NTP Status (C-Web Interface) on page 174

Viewing Statistics for NTP (C-Web Interface)

Purpose Display statistics for NTP.

Action 1. Click **Monitor > NTP > Statistics**.

The Statistics pane appears.



2. To suppress symbolic addressing, select the **No Resolve** box.
3. Click **OK**.

The Statistics pane displays statistics for NTP.

- Related Topics**
- Specifying a Basic NTP Configuration on a C Series Controller (C-Web Interface)
 - Viewing Statistics for NTP (SRC CLI) on page 170
 - Viewing NTP Peers (C-Web Interface) on page 173
 - Viewing NTP Status (C-Web Interface) on page 174

Viewing NTP Status (C-Web Interface)

Purpose Display status for NTP.

Action 1. Click **Monitor > NTP > Status**.

The Status pane appears.



2. To suppress symbolic addressing, select the **No Resolve** box.
3. Click **OK**.

The Status pane displays NTP status.

- Related Topics**
- Viewing NTP Peers (SRC CLI) on page 169
 - Viewing Statistics for NTP (SRC CLI) on page 170
 - Viewing Internal Variables for NTP (SRC CLI) on page 170
 - Viewing NTP Peers (C-Web Interface) on page 173
 - Viewing Statistics for NTP (C-Web Interface) on page 174

Chapter 20

Monitoring Redirect Server (SRC CLI)

- Viewing Statistics for the Redirect Server (SRC CLI) on page 177
- Viewing Statistics for Filtered Traffic on page 177

Viewing Statistics for the Redirect Server (SRC CLI)

Purpose View statistics for redirect server.

Action user@host> **show redirect-server statistics**

Redirect Server

Uptime: 1270724.713 s
Accepted Requests: 25
Rejected Requests: 0
User limit leaky buckets: 0
User limits reached: 0
Global limits reached: 0

- Related Topics**
- Configuring the Redirect Server (SRC CLI)
 - Viewing Statistics for Filtered Traffic on page 177
 - Viewing Statistics for the Redirect Server (C-Web Interface) on page 179
 - Overview of Traffic Redirection

Viewing Statistics for Filtered Traffic

Purpose You can obtain information about the packets filtered on a C Series Controller by accessing statistics for the iptables Linux tool. You can also reset the counters for this tool.

Action To view information about packet filtering on a C Series Controller:

```
user@host> show iptables <nat | filter | mangle> <reset-counters>
```

where

- nat—Displays information for the nat table for the iptables tool. The nat table provides rules for rewriting packet addresses.
- filter—Displays information for the filter table for the iptables tool. The filter table provides rules for defining packet filters.

- **mangle**—Displays information for the mangle table for the iptables tool. The mangle table provides rules for adjusting packet options, such as quality of service.

For example:

```
user@host> show iptables

Chain INPUT (policy ACCEPT 25M packets, 9401M bytes)
 pkts bytes target    prot opt in     out     source
destination
Chain FORWARD (policy ACCEPT 0 packets, 0 bytes)
 pkts bytes target    prot opt in     out     source
destination
Chain OUTPUT (policy ACCEPT 24M packets, 4506M bytes)
 pkts bytes target    prot opt in     out     source
destinationreset-counters
```

To reset the values in the output for the `show iptables` command:

```
user@host> show iptables reset counters
```

- Related Topics**
- Configuring the Redirect Server (SRC CLI)
 - Defining Traffic to Transmit to the Redirect Server (SRC CLI)
 - Viewing Statistics for the Redirect Server (SRC CLI) on page 177
 - Viewing Information About Filtered Traffic (C-Web Interface) on page 180
 - Overview of Traffic Redirection

Chapter 21

Monitoring the Redirect Server and Filtered Traffic (C-Web Interface)

- Viewing Statistics for the Redirect Server (C-Web Interface) on page 179
- Viewing Information About Filtered Traffic (C-Web Interface) on page 180

Viewing Statistics for the Redirect Server (C-Web Interface)

Purpose View statistics for the redirect server.

Action 1. Click **Monitor > Redirect Server > Statistics**.

The Statistics pane appears.



2. Select a style from the Output Style list.
3. Click **OK**.

The Statistics pane displays the redirect server statistics.

- Related Topics**
- Configuring General Properties for the Redirect Server (C-Web Interface)
 - Configuring the Redirect Server (C-Web Interface)

- Viewing Statistics for the Redirect Server (SRC CLI) on page 177
- Viewing Information About Filtered Traffic (C-Web Interface) on page 180
- Overview of Traffic Redirection

Viewing Information About Filtered Traffic (C-Web Interface)

Purpose View information about filtered traffic with the **iptables Linux** tool when you are using C-Web to monitor the C Series Controller.

Action To view information about the filtered traffic:

1. Click **Monitor > Iptables**.

The Iptables pane appears.



2. Select the type of table that you want to display from the Table list:
 - nat—Displays information for the iptables NAT table
 - filter—Displays information for the iptables filter table
 - mangle—Displays information for the iptables mangle table
3. Select the **Reset Counters** check box to reset the counters of items in the output.
4. Click **OK**.

The Iptables pane displays information about filtered traffic.

- Related Topics**
- Defining Traffic to Transmit to the Redirect Server (C-Web Interface)
 - Configuring the Redirect Server (C-Web Interface)
 - Viewing Statistics for Filtered Traffic on page 177

- Viewing Statistics for the Redirect Server (C-Web Interface) on page 179
- Overview of Traffic Redirection

Chapter 22

Troubleshooting Network Connectivity (SRC CLI)

- Overview of Commands to Troubleshoot Connections to Remote Hosts on page 183
- Testing Connectivity to Remote Hosts on page 183
- Viewing the Route Information on page 184
- Viewing Routing Table Information on page 184
- Viewing Interface Information on page 185

Overview of Commands to Troubleshoot Connections to Remote Hosts

If you are troubleshooting problems with the SRC software that might be caused by connectivity problems to remote hosts, you can use the following commands:

- **ping**—Test connectivity to a remote host.
- **tracert**—Display the route from the local host to a remote host and back.
- **show interfaces**—Display information about system interfaces.
- **show route**—Display information from the system routing table.

Related Topics

- Testing Connectivity to Remote Hosts on page 183
- Viewing the Route Information on page 184
- Viewing Routing Table Information on page 184
- Viewing Interface Information on page 185

Testing Connectivity to Remote Hosts

Purpose Test connectivity to a remote host.

Action user@host> **ping**
PING 10.227.7.45 (10.227.7.45) 56(84) bytes of data.
64 bytes from 10.227.7.45: icmp_seq=0 ttl=63 time=0.560 ms
64 bytes from 10.227.7.45: icmp_seq=1 ttl=63 time=0.613 ms
64 bytes from 10.227.7.45: icmp_seq=2 ttl=63 time=0.641 ms
64 bytes from 10.227.7.45: icmp_seq=3 ttl=63 time=0.653 ms
64 bytes from 10.227.7.45: icmp_seq=4 ttl=63 time=0.651 ms

```
64 bytes from 10.227.7.45: icmp_seq=5 ttl=63 time=0.418 ms
64 bytes from 10.227.7.45: icmp_seq=6 ttl=63 time=0.440 ms
64 bytes from 10.227.7.45: icmp_seq=7 ttl=63 time=0.454 ms
64 bytes from 10.227.7.45: icmp_seq=8 ttl=63 time=0.466 ms
64 bytes from 10.227.7.45: icmp_seq=9 ttl=63 time=0.478 ms
64 bytes from 10.227.7.45: icmp_seq=10 ttl=63 time=0.488 ms
```

Ctrl-C

```
--- 10.227.7.45 ping statistics ---
94 packets transmitted, 94 received, 0% packet loss, time 93038ms
rtt min/avg/max/mdev = 0.418/0.560/0.791/0.089 ms, pipe 2
```

For information about all the options for the **ping** command, see the *SRC PE CLI Command Reference*.

- Related Topics**
- Viewing the Route Information on page 184
 - Viewing Routing Table Information on page 184
 - Viewing Interface Information on page 185
 - Overview of Commands to Troubleshoot Connections to Remote Hosts on page 183

Viewing the Route Information

Purpose You can use the **tracert** command to get information about the hops between the local system and a remote host.

Action To view route information:

```
user@host> tracert 192.2.7.48
tracert to 192.2.7.48 (192.2.7.48), 30 hops max, 46 byte packets
 1 host (192.2.7.45) 3000.716 ms !H 3000.733 ms !H 3001.272 ms !H
```

For information about all the options for the **tracert** command, see the *SRC PE CLI Command Reference*.

- Related Topics**
- Viewing Routing Table Information on page 184
 - Viewing Interface Information on page 185
 - Testing Connectivity to Remote Hosts on page 183
 - Overview of Commands to Troubleshoot Connections to Remote Hosts on page 183

Viewing Routing Table Information

Purpose You can display brief or detailed information about the route from the local system to a remote host.

Action To view brief route information:


```
user@host> show route
```

```
Kernel IP routing table
Destination    Gateway         Genmask         Flags   MSS Window  irtt Iface
192.2.2.0     ' ' ' ' ' ' '* 255.255.255.0   U       0      0      0 eth0
default       srclab1.mylab. 0.0.0.0         UG      0      0      0 eth0
```

To view detailed route information:

```
user@host> show route detail
```

```
Kernel IP routing table
Destination    Gateway         Genmask         Flags Metric Ref  Use Iface MSS  Window irtt
192.2.2.0     ' ' ' ' ' ' '* 255.255.255.0   U      0      0      0 eth0 ' ' ' '0  0      0
default       srclab1.mylab. 0.0.0.0         UG     0      0      0 eth0 ' ' ' '0  0      0
```

The detailed output includes the additional Metric, Ref, and Use fields.

- Related Topics**
- Viewing Information About the Routing Table (C-Web Interface) on page 187
 - Viewing the Route Information on page 184
 - Viewing Interface Information on page 185
 - Testing Connectivity to Remote Hosts on page 183
 - Overview of Commands to Troubleshoot Connections to Remote Hosts on page 183

Viewing Interface Information

Purpose You can view information about all system interfaces, or about a specified interface.

Action To view information about all system interfaces:

```
user@host> show interfaces
eth0      Link encap:Ethernet  HWaddr 00:30:48:55:B6:FC
          inet addr:10.227.6.42  Bcast:10.227.6.255  Mask:255.255.255.0
          inet6 addr: fe80::230:48ff:fe55:b6fc/64  Scope:Link
          UP BROADCAST RUNNING MULTICAST  MTU:1500  Metric:1
          RX packets:482467 errors:0 dropped:0 overruns:0 frame:0
          TX packets:57573 errors:0 dropped:0 overruns:0 carrier:0
          collisions:0 txqueuelen:100
          RX bytes:38147790 (36.3 MiB)  TX bytes:4396018 (4.1 MiB)
          Base address:0xcc00  Memory:fc9c0000-fc9e0000
eth1      Link encap:Ethernet  HWaddr 00:30:48:55:B6:FD
          BROADCAST MULTICAST  MTU:1500  Metric:1
          RX packets:0 errors:0 dropped:0 overruns:0 frame:0
          TX packets:0 errors:0 dropped:0 overruns:0 carrier:0
          collisions:0 txqueuelen:1000
          RX bytes:0 (0.0 b)  TX bytes:0 (0.0 b)
          Base address:0xc800  Memory:fc9a0000-fc9c0000
lo        Link encap:Local Loopback
          inet addr:127.0.0.1  Mask:255.0.0.0
```

```

            inet6 addr: ::1/128 Scope:Host
            UP LOOPBACK RUNNING MTU:16436 Metric:1
            RX packets:1946394 errors:0 dropped:0 overruns:0 frame:0
            TX packets:1946394 errors:0 dropped:0 overruns:0 carrier:0
            collisions:0 txqueuelen:0
            RX bytes:260604464 (248.5 MiB) TX bytes:260604464 (248.5 MiB)
lo:1      Link encap:Local Loopback
            inet addr:192.168.254.1 Mask:255.255.255.0
            UP LOOPBACK RUNNING MTU:16436 Metric:1
sit0      Link encap:IPv6-in-IPv4
            NOARP MTU:1480 Metric:1
            RX packets:0 errors:0 dropped:0 overruns:0 frame:0
            TX packets:0 errors:0 dropped:0 overruns:0 carrier:0
            collisions:0 txqueuelen:0
            RX bytes:0 (0.0 b) TX bytes:0 (0.0 b)

```

- Related Topics**
- Viewing Information About System Interfaces (C-Web Interface) on page 188
 - Viewing the Route Information on page 184
 - Viewing Routing Table Information on page 184
 - Testing Connectivity to Remote Hosts on page 183
 - Overview of Commands to Troubleshoot Connections to Remote Hosts on page 183

Chapter 23

Monitoring Network Connectivity (C-Web Interface)

- Viewing Information About the Routing Table (C-Web Interface) on page 187
- Viewing Information About System Interfaces (C-Web Interface) on page 188

Viewing Information About the Routing Table (C-Web Interface)

Purpose View information about the route from the local system to a remote host.

Action 1. Click **Monitor > Route**.

The Route pane appears.



2. To suppress symbolic addressing, select the **No Resolve** box.
3. To display detailed output, select the **Detail** box.
4. Click **OK**.

The Route pane displays the information about the route.

Related Topics ■ Viewing Routing Table Information on page 184

- Viewing Information About System Interfaces (C-Web Interface) on page 188

Viewing Information About System Interfaces (C-Web Interface)

Purpose View information about all system interfaces.

Action 1. Click **Monitor > Interfaces**.

The Interfaces pane appears.

The screenshot shows the Juniper C-Web Interface. The left sidebar contains a menu with the following items: ACP, CLI, Component, Date, Disk, Interfaces... (highlighted), Iptables..., JPS, NIC, NTP, Redirect Server, Route..., SAE, Security, and System. The main content area is titled 'Interfaces' and contains a form with a dropdown menu for 'Interface Name' and a text input field. Below the input field are 'OK' and 'Reset' buttons. The top navigation bar shows 'Monitor', 'Configure', 'Diagnose', and 'Manage'. The top right shows 'Logged in as: admin', 'Refresh', 'Preferences', 'About', and 'Logout'. The bottom footer shows 'Copyright © 2007, Juniper Networks, Inc. All Rights Reserved. Trademark Notice. Privacy.' and the Juniper logo.

2. In the Interface name box, enter the name of the interface for which you want to view data.
3. Click **OK**.

The Interfaces pane displays the information about the interface.

- Related Topics**
- Viewing Interface Information on page 185
 - Viewing Information About the Routing Table (C-Web Interface) on page 187

Chapter 24

Monitoring Activity for SRC Components

- Monitoring Activity on C Series Controllers on page 189
- Performing Data Collection with the Activity Monitor (SRC CLI) on page 190
- Performing Data Collection with the Activity Monitor (C-Web Interface) on page 191
- Viewing Graphs (C-Web Interface) on page 192
- Viewing Graphs from a Web Page on page 192

Monitoring Activity on C Series Controllers

The SRC software provides logging support and general statistics for SRC components. The Activity Monitor collects diagnostic information about the state of a component at a specific time and archives this information in one file.

You can collect the following information:

- Log files
- Configuration files
- stdout
- stderr
- Round-robin database (rrd) files generated by the Activity Monitor
- Output from system monitoring commands

The collected information is in a zipped tarball file that is named in the format `diagnostic-YYMMDD-HHMMSS.tar.gz` and is found in the `/opt/UMC/activity/var/diagnostic/` directory. The tarball file contains the `diagnostic-info.log` file, which contains all the operations performed by the command and their success status. If an error occurred during an operation, the error message is logged.

The Activity Monitor can create graphs from the collected data to help determine the state of the SRC component for troubleshooting. You can view the graphs for the components during a specified time in the C-Web interface.

The generated graphs include data about the C Series Controller:

- CPU usage
- Load average

- Memory usage
- Interface traffic

The generated graphs for the SAE include the following data:

- Heap usage
- Service activity
- User activity
- Users and services

The generated graphs for the components include data generated from the MIBs.

- ACP—juniAcpHeapLimit, juniAcpHeapUsed, juniAcpIntfTrackingEvents, juniAcpIgnoredTrackingEvents, juniAcpCongestionPoints, juniAcpVirtualRouters, juniAcpCPUUpdateRcvd, juniAcpUserUpdateRcvd, juniAcpCPActiveUpdate, juniAcpUserActiveUpdate
- License server—juniSdxLicApplEntry
- NIC—juniNicHostHeapLimit, juniNicHostHeapUsed, juniNicHostResolutions, juniNicHostUnmatchedResolutions, juniNicHostResolutionErrors, juniNicHostResolutionTime
- SAE—juniSaeRouterCommonCurConn, juniSdxSaeUserLicenses

- Related Topics**
- Performing Data Collection with the Activity Monitor (SRC CLI) on page 190
 - Performing Data Collection with the Activity Monitor (C-Web Interface) on page 191
 - Viewing Graphs (C-Web Interface) on page 192
 - Viewing Graphs from a Web Page on page 192

Performing Data Collection with the Activity Monitor (SRC CLI)

You can collect data with the Activity Monitor for specific components over a specified time. Before you perform data collection with the Activity Monitor, make sure the Activity Monitor (activity), CLI (cli), and C-Web interface (webadm) components are enabled.

To perform data collection with the Activity Monitor:

- `user@host> request support information`

To perform data collection for specific components:

- `user@host> request support information component`

where *component* is one of the following:

- acp—SRC Admission Control Plug-In
- activity—Activity Monitor

- agent—SNMP agent
- appsvr—Application server
- cli—SRC CLI
- diameter—Diameter application
- dsa—Dynamic Service Activator
- extsubmon—External Subscriber Monitor
- ims—IP multimedia subsystem
- jdb—Juniper Networks database
- jps—Juniper Policy Server
- licSvr—License server
- nic—Network information collector
- redir—Redirect server
- sae—SAE
- webadm—C-Web interface

To perform data collection for a specified number of days:

- user@host> **request support information** *days*

where *days* is in the range of 1–36500.

- Related Topics**
- Viewing Graphs (C-Web Interface) on page 192
 - Viewing Graphs from a Web Page on page 192
 - Monitoring Activity on C Series Controllers on page 189

Performing Data Collection with the Activity Monitor (C-Web Interface)

You can collect data with the Activity Monitor for specific components over a specified time. Before you configure data collection for the Activity Monitor, make sure the Activity Monitor (activity), CLI (cli), and C-Web interface (webadm) components are enabled.

To perform data collection with the Activity Monitor:

1. Click **Manage > Request > Support > Information**.

The Support Information pane appears.

2. From the Components list, select the components you want to monitor, and click **OK**.

3. (Optional) Enter the number of days for which you want to collect data, and click **OK**.

- Related Topics**
- Viewing Graphs (C-Web Interface) on page 192
 - Viewing Graphs from a Web Page on page 192
 - Monitoring Activity on C Series Controllers on page 189

Viewing Graphs (C-Web Interface)

You can display graphs for components for which the Activity Monitor has collected data.

To display graphs from the Activity Monitor with the C-Web interface:

1. Click **Graphs**.
2. In the side pane, select the component and the graph that you want to display.

The pane for selecting the time period displayed by the graph appears.

3. Select one of the preset values or enter the time range in the From and To boxes, and click **OK**.

The graphs appear.

- Related Topics**
- Performing Data Collection with the Activity Monitor (C-Web Interface) on page 191
 - Viewing Graphs from a Web Page on page 192
 - Monitoring Activity on C Series Controllers on page 189

Viewing Graphs from a Web Page

You can display graphs for components for which the Activity Monitor has collected data from a Web page. Before you display these graphs, make sure the Activity Monitor (activity) and C-Web interface (webadm) components are enabled. For more secure displays, configure the C-Web interface to use HTTPS and use POST requests.

- Viewing Graphs for a Preset Time Period from a Web Page on page 193
- Viewing Graphs for Specified Time Periods from a Web Page on page 194

Viewing Graphs for a Preset Time Period from a Web Page

To display graphs with preset time periods from the Activity Monitor from a Web page:

`http://ip-address/graph?&id=username&pw=password&name=graph-name&time=time-period`

where

- *ip-address*—IP address of the C Series Controller
- *username*—Username used to log in to the C Series Controller
- *password*—Password used to log in to the C Series Controller
- *graph-name*—Name of graph to display in the format *<component>-<graph>*, where *<graph>* is the name of the graph as specified in the C-Web interface in all lowercase letters with hyphens separating words
- *time-period*—Period of time that data was collected for display in a graph in the format *<number>-<units>*

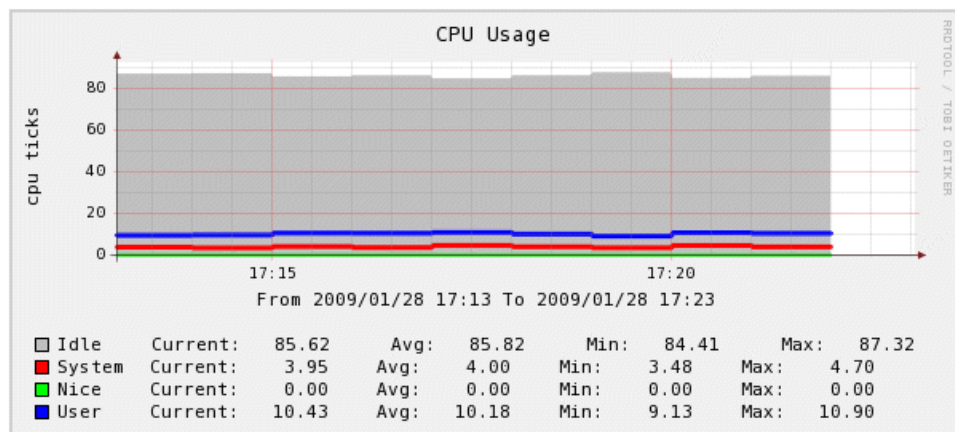
The *<number>* is the number of *<units>*, which are specified as one of the following values:

- m—minutes
- h—hours
- d—days
- w—weeks
- M—months
- y—years

For example, to view the CPU graph for the System component for the past 10 minutes on the C Series Controller called c2000 for the user admin:

`http://c2000/graph?&id=admin&pw=secret&name=system-cpu&time=10m`

The CPU Usage graph appears.



Viewing Graphs for Specified Time Periods from a Web Page

To display graphs for specified time periods from the Activity Monitor from a Web page:

`http://ip-address/graph?&id=username&pw=password&name=graph-name&start=date-time&end=date-time`

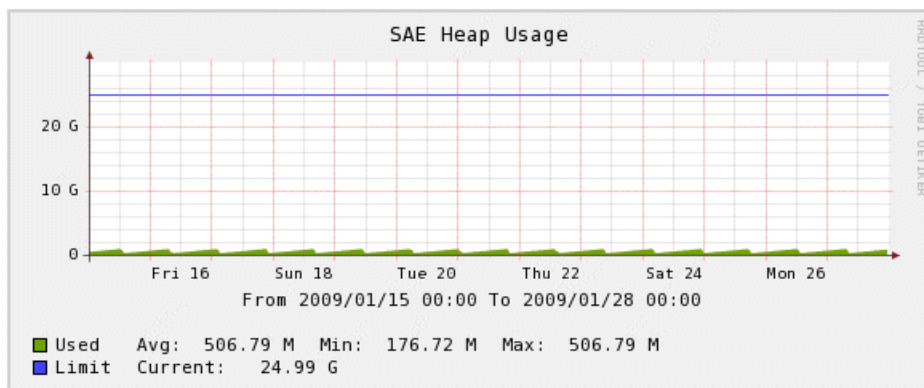
where

- *ip-address*—IP address of the C Series Controller
- *username*—Username used to log in to the C Series Controller
- *password*—Password used to log in to the C Series Controller
- *graph-name*—Name of graph to display in the format `<component>-<graph>`, where `<graph>` is the name of the graph as specified in the C-Web interface in all lowercase letters with hyphens separating words
- *date-time*—Date and time that data was collected for display in a graph in the format `yyyyMMddHHmm`, where:
 - `yyyy`—year
 - `MM`—month
 - `dd`—day
 - `HH`—hour
 - `mm`—minute

For example, to view the heap usage graph for the SAE component from January 15 to January 28 on the C Series Controller called c2000 for the user admin:

`http://c2000/graph?&id=admin&pw=secret&name=sae-heap&start=200901150000&end=200901280000`

The SAE Heap Usage graph appears.



- Related Topics**
- Performing Data Collection with the Activity Monitor (SRC CLI) on page 190
 - Performing Data Collection with the Activity Monitor (C-Web Interface) on page 191
 - Viewing Graphs (C-Web Interface) on page 192
 - Monitoring Activity on C Series Controllers on page 189

Part 6

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