

## Example: Configuring Different Service Tiers for Different Days (C-Web Interface)

This example shows how to configure a schedule for an audio service to provide:

- Gold level of service on weekends
- Bronze level of service on weekdays

The sample schedule:

- Uses the Audio-Gold and Audio-Bronze services in the sample data.
- Activates the Audio-Gold service and denies the Audio-Bronze service on Saturday.
- Activates the Audio-Bronze service and denies and deactivates the Audio-Gold service on Monday.
- Does not have a preparation time configured for the SAE.

For demonstration purposes, the sample schedule is configured in the global configuration to make the service schedule available to all subscribers to the two audio services. It is assumed that subscribers are continuously logged in to the system to access the audio services.

To configure a schedule to make the Audio-Gold service available on Saturday and Sunday and the Audio-Bronze service available for the rest of the week:

1. Enter a unique name for the service schedule (for example, audioSchedule):
  - a. Click **Configure**, expand **Services**, and Click **Global**.

The Global pane appears.

- b. From the Create new list, select **Schedule**.
- c. In the dialog box, type **audioSchedule** as the name of the new Schedule, and click **OK**.

The Schedule: audioSchedule pane appears.

- d. In the Description box, type a description of the service schedule, and click **Apply**.

2. Enter a name for the schedule event (for example, audioTime1):

- a. From the Create new list, select **Event**.
- b. In the dialog box, type **audioTime1** as the name of the new Event, and click **OK**.
- c. From the Create new list, select **Action**.
- d. In the dialog box, type **action-1**, and click **OK**.

The Action: action-1 pane appears.

- From the Service list, select **Audio-Gold**.
- From the Type list, select **activate**, and click **Apply**.

- e. In the side pane, click **From** under the **Event: audioTime1** folder.

The From pane appears.

- f. Click the **Create** button.

The From pane reappears.

3. For the time, specify the day of the week as Saturday, and for the actions, specify activate for the Audio-Gold Service and deny-deactivate for the Audio-Bronze service:

- a. In the Day Of Week box, type **6** (specifying Saturday), and click **Apply**.

- b. In the side pane, click **Event: audioTime1**.

The Event: audioTime1 pane appears.

- c. From the Create new list, select **Action**.

- d. In the dialog box, type **action-2**, and click **OK**.

The Action: action-2 pane appears.

- From the Service list, select **Audio-Bronze**.

- From the Type list, select **deny-deactivate**, and click **Apply**.

4. Enter a name for the schedule event (for example, audioTime2):

- a. In the side pane, click **Schedule: audioSchedule**.

The Schedule: audioSchedule pane appears.

- b. From the Create new list, select **Event**.

- c. In the dialog box, type **audioTime2** as the name of the new Event, and click **OK**.

- d. From the Create new list, select **Action**.

- e. In the dialog box, type **action-1**, and click **OK**.

The Action: action-1 pane appears.

- From the Service list, select **Audio-Bronze**.

- From the Type list, select **activate**, and click **Apply**.

- f. In the side pane, click **From** under the **Event: audioTime2** folder.

The From pane appears.

- g. Click the **Create** button.

The From pane reappears.

5. For the time, specify the day of the week as Monday, and for the actions, specify activate for the Audio-Bronze service and deny-deactivate for the Audio-Gold service:
  - a. In the Day Of Week box, type **1** (specifying Monday), and click **Apply**.
  - b. In the side pane, click **Event: audioTime2**.

The Event: audioTime2 pane appears.

- c. From the Create new list, select **Action**.
  - d. In the dialog box, type **action-2**, and click **OK**.

The Action: action-2 pane appears.

- From the Service list, select **Audio-Gold**.
- From the Type list, select **deny-deactivate**, and click **Apply**.

