

Troubleshooting Database Deadlocks

Problem The JBoss application server logs the following error when the database reports a deadlock—a condition in which the database operation cannot continue because two processes are both waiting for the other process to be completed before they proceed.

`java.sql.SQLException: General error, message from server: "Deadlock found when trying to get lock; Try restarting transaction"`

Solution Deadlocks can occur for a variety of reasons in normal database operation. The SRC-VTA resolves deadlocks in the database, and you should ignore this message.

- Related Topics**
- Installing Web Applications Inside JBoss
 - Configuring a Database to Store Account and Session Data
 - Configuring the SRC-VTA to Manage Database Accounts
 - Deleting Information from the VTA's Database

