

Accessing the Administrator Portal

To access the sample administrator portal:

1. Enter the following URL in your Web browser.

`http://<host>:<port>/quotaCustCare/admin.jsp`

- < host > —IP address or name of the host on which you installed the SRC-VTA
 - < port > —HTTP port for the J2EE application server.
2. When prompted, enter the username and password configured for the J2EE application server (see Accessing the J2EE Application Server's Client Libraries).



NOTE: If you are using JBoss and ran the configuration script, the script creates the username admin and the password secret for demonstration purposes.

The administrator portal appears.



Welcome administrator admin
You are managing customer jane@virneo-quota.com.

Virneo Customer Care

[Change Task](#)

Please choose an administrative task.

Manage a Customer

You can manage a specific customer, using the same web portal that is available to customers when they are connected to Virneo's network:

Customer login ID:	<input type="text"/>
<input type="button" value="Manage Customer"/>	

Top-up Periodic Accounts

You can top-up the balance of one or more customers' periodic accounts:

Increase periodic account balance to:	<input type="text"/> MB
For customers with login IDs: (separate IDs with spaces, tabs, newlines, carriage-returns, or form-feeds)	<input type="text"/>
Optional description:	<input type="text" value="Top-up by administrator"/>
<input type="button" value="Top-up"/>	

Purge Database

You can delete from the Volume Tracking Application's database all usage sessions and all account transactions and all customer accounts that were last modified *before* a specific date (the "purge date"):

Purge date:	<input type="text" value="August"/>	<input type="text" value="8"/>	<input type="text" value="2003"/>
<input type="button" value="Purge"/>			