

FLEXIBLE SERVICES CREDIT

March 2021

Overview

The Juniper Networks® Flexible Services Credit (FSC) is a convenient credit that can be purchased and redeemed within twelve (12) months for qualified Juniper Services. The Juniper Services that are currently redeemed through the [Professional Services Credit](#), the [Advanced Services Credit](#), or the [Education Services Credit](#) can also be redeemed through the FSC.

Value

- Manage only one credit type vs. many types—reduces administration and saves you time.
- Budget smarter—proactively acquire services prior to engagement requirements being identified.
- Flexible budgeting—acquire and use services throughout the year.
- Minimize budget loss—preserve and utilize budget dollars for future projects and services.
- Use a single credit purchase order—streamline financial processes.

Ordering, Tracking, Redemption, and Delivery

The FSC can be ordered directly from your Juniper Networks representative or from any Juniper-authorized reseller or distributor.

The FSC SKU is SVC-FLEX-CREDIT or PAR-FLEX-CREDIT and has a value of \$1,000 USD (U.S dollars) per quantity of one (1).

After your purchase order is received, Juniper will send you an e-mail confirming your order, current balance, and expiration date. When you need to redeem your FSC for a Juniper Service, please refer to the contact in the confirmation e-mail you received from Juniper and your assigned FSC administrator will contact you to coordinate the redemption and delivery. A monthly summary report will be sent to you with the details of what has been redeemed and the current balance.

Please note that the price for the service requested to be redeemed must be approved by Juniper before formal delivery can be scheduled.

Program Policies

- The FSC is valid for a period of twelve (12) months from the date Juniper Networks receives your purchase order.
- The FSC must be redeemed within twelve (12) months. Any credit value not redeemed before the credit expiration date will be non-redeemable.

- The FSC is non-discountable, and there is no maximum purchase.
- For on-site service delivery, the invoice, purchase order, and booking (Juniper Buy-Sell, Sold To, and Ship To) must all occur in the same country where Juniper has buy-sell entities which are limited to the United States, Netherlands, and the United Kingdom.

Questions?

If you have questions related to your Flexible Services Credit (FSC), please reach out to your Juniper sales representative.

About Juniper Networks

Juniper Networks brings simplicity to networking with products, solutions and services that connect the world. Through engineering innovation, we remove the constraints and complexities of networking in the cloud era to solve the toughest challenges our customers and partners face daily. At Juniper Networks, we believe that the network is a resource for sharing knowledge and human advancement that changes the world. We are committed to imagining groundbreaking ways to deliver automated, scalable and secure networks to move at the speed of business.

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