

EX Series QuickStart Service

Service Overview

Juniper Networks® EX Series Ethernet Switches deliver operational efficiency, business continuity, and flexibility, enabling customers to invest in innovative business initiatives that increase revenue and help them gain a competitive advantage.

The EX Series QuickStart Service helps you effectively integrate the EX Series switches into your existing infrastructure.

Service Description

The EX Series QuickStart Service leverages the extensive Juniper Networks Professional Services experience over many EX Series deployments. This service is designed to ensure that your initial installation is executed as efficiently and securely as possible.

This service (lasting approximately 5 days) includes the following phases:

- **Plan:** Design review and validation
- **Build:** Low-level design and EX Series configuration
- **Operate:** EX Series implementation planning plus cutover support

Phase 1: Plan—Design Review

- Juniper’s Professional Services consultant will work with your engineering and/or operations team to review and validate the design functionality in accordance with the feature sets of EX Series switches.

Phase 2: Build—Implementation Planning and Consulting

Juniper’s Professional Services consultant will:

- Review high-level migration strategies and options that are applicable to your specific network and service requirements. This detailed review of the overall implementation strategy will help ensure a swift and smooth implementation, with zero or minimal downtime.
- Provide remote or onsite engineering assistance to execute the implementation plan. This typically includes assistance with executing network design implementation, migration, testing, and troubleshooting.

Phase 3: Operate—Implementation Support and Transfer of Information (TOI)

- Juniper’s Professional Services consultant will provide up to 6 hours of onsite support during cutover.
- Transfer of information will be provided to your designated point of contact throughout the engagement.
- Project sign-off meeting will be held to discuss results, any problems or caveats encountered, and conduct project sign-off.



Service Features and Benefits

Feature	Feature Description	Benefit
Design planning and recommendations	Information is collected about your requirements to validate your EX Series network design.	<ul style="list-style-type: none"> Ensures that your requirements are addressed in planning and subsequent installation Minimizes time and effort needed to develop design and installation plan
Onsite Juniper Professional Services engineer	Professional Services engineer deploys and configures the EX Series solution(s).	<ul style="list-style-type: none"> Accelerates and optimizes the time-to-value of your EX Series-based solution Ensures effective configuration and adherence to best practices
Onsite implementation support	Professional Services provides day0 cutover support when implementing the EX Series-based solution.	<ul style="list-style-type: none"> Ensures that EX Series has been successfully configured and implemented according to the agreed upon design

By the end of this service, you will have received:

- Validated design
- Operational EX Series solution

Exclusions

The scope of this service is for a maximum of four EX Series switches. If you require additional services of the Juniper consultant, or additional sites/platforms, then a scoping call will be needed to determine the correct level of effort and pricing and to prepare a customized Statement of Work (SOW).

Deployment of platforms other than EX Series devices is excluded from this service. Broad-based network design is also not an appropriate objective for this service.

Juniper Consulting

As leaders in data centers and campus networks, Juniper Networks Professional Services consultants and engineers are uniquely qualified to assist you in designing, implementing, and optimizing network solutions.

Juniper Networks Professional Services helps accelerate your network's time to value, bringing revenue-generating capabilities online faster for bigger productivity gains, faster rollouts of new business models and ventures, greater market reach, and higher levels of customer satisfaction. Your onsite staff will work closely with Juniper specialists, building operational capabilities and reducing your exposure to IT risks. As a result of our previous experience involving hundreds of customers around the world, Juniper Networks Professional Services is uniquely qualified to help you design, implement, and optimize your network for confident operation and rapid returns on infrastructure investments. These professionals understand today's network and security demands and those that are just around the corner—for bandwidth efficiency, best-in-class security, solid reliability, and cost-effective scaling.

The use of Juniper's consultants also avoids the requirement for you to provide the necessary technical and networking skills in-house. The evaluation can be completed faster, as you are not forced to wait until internal resources become available, nor do you have to address the issue of conflicting project priorities.

Additional Services to Optimize Your Network

Juniper Networks provides additional consulting services to consider along with the EX Series QuickStart Service.

A broad range of consulting and packaged services is available to help you enhance your network design and optimize your production environment. Services to consider in the early stages of your network review are:

- Strategic Network Consulting:** In the planning stage of your project, this service will assist you in determining a strategy for your network architecture and a plan to translate such a strategy into an optimal solution. It is aimed at understanding your business requirements, determining the impact of the changes on your existing network infrastructure, and providing architectural guidance and recommendations to ensure that your network will be enhanced in a controlled manner.
- Testing Service:** Prior to implementation of a new network, Juniper Networks Testing Service provides you with an opportunity to combine your knowledge of your network's specific performance requirements with Juniper's sound foundation of network design methodology and products to create a customized test environment that simulates your unique end-to-end deployment scenario. This lets you avoid the cost of creating and operating your own test labs, reduces your project risk, ensures a seamless implementation of new technology into your production environment, and accelerates your time to deployment.

Juniper Networks Services and Support

Juniper Networks is the leader in performance-enabling services that are designed to accelerate, extend, and optimize your high-performance network. Our services allow you to maximize operational efficiency while reducing costs and minimizing risk, achieving a faster time to value for your network. Juniper Networks ensures operational excellence by optimizing the network to maintain required levels of performance, reliability, and availability. For more details, please visit www.juniper.net/us/en/products-services.

Ordering Information

To order the Juniper Networks EX Series QuickStart Service, or for additional information, please contact your Juniper account manager. Before the service begins, a statement of work (SOW) will be created outlining the scope of effort to be performed.

About Juniper Networks

Juniper Networks challenges the status quo with products, solutions and services that transform the economics of networking. Our team co-innovates with customers and partners to deliver automated, scalable and secure networks with agility, performance and value. Additional information can be found at [Juniper Networks](#) or connect with Juniper on [Twitter](#) and [Facebook](#).

Corporate and Sales Headquarters

Juniper Networks, Inc.
1133 Innovation Way
Sunnyvale, CA 94089 USA
Phone: 888.JUNIPER (888.586.4737)
or +1.408.745.2000
Fax: +1.408.745.2100
www.juniper.net

APAC and EMEA Headquarters

Juniper Networks International B.V.
Boeing Avenue 240
1119 PZ Schiphol-Rijk
Amsterdam, The Netherlands
Phone: +31.0.207.125.700
Fax: +31.0.207.125.701



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