

# Frederick County Public Schools Fulfill the Promise of Public Education with a Simple, Fast, Reliable Network

## Summary

### Company:

Frederick County Public Schools (Maryland)

### Industry:

Education

### Business Challenges:

- Legacy network impeding the full embrace of educational technologies
- Needed to support academic excellence in a rapidly growing community that's moving aggressively to a 1:1 computing environment

### Technology Solution:

- EX3400 and EX4600 Ethernet Switches
- QFX5100 line of switches
- Junos Space Network Director

### Business Results:

- Increased network scalability and performance to meet the needs of a growing student population and 1:1 learning
- Met requirements for PARCC and other state-mandated assessments
- Simplified network operations, enabling a small team to support more than 66 school sites



Families are flocking to Frederick County, Maryland, located about halfway between Washington, DC and Baltimore. People are coming for good jobs and top-notch schools. And enrollment is up at Frederick County Public Schools (FCPS), which serves more than 42,000 students and employs 5,800 teachers and staff.

## Business Challenge

Digital learning plays an increasingly prominent role in educating students, but FCPS found that its legacy network was impeding the full embrace of educational technologies. The district's ten-year-old network struggled to meet the demands of media-rich digital learning, collaborative projects, and state-mandated online assessments. The district already had a BYOD policy for students, and it was rolling out tens of thousands of Chromebooks as it advanced its 1:1 learning.

FCPS sought to build more than a network. It needed a foundation to support the academic excellence in a rapidly growing community. "We needed a network solution that would last eight to 10 years," says Steve Strunk, network engineer at FCPS. The district needed a network that could scale easily from 10GbE to 40GbE and beyond, was simple to operate with a small team, and would support workload migration across data centers.

## Technology Solution

FCPS issued a request for proposal, and after a highly competitive process, FCPS chose a Juniper Networks WAN and data center solution designed by Data Networks. An IT solution provider with more than 30 years of experience, Data Networks is a Juniper Networks Elite Partner and was named Ingram Micro's 2016 Juniper Partner of the Year. FCPS was able to leverage the federal E-rate program, as a result of the openly competed Data Networks solution, to cost-effectively replace its legacy network.

Building more than a network with Juniper enabled FCPS to meet academic goals by enhancing network performance and reliability, while simplifying network operations. FCPS uses the Juniper Networks® QFX5100 line of switches in its two data centers and disaster recovery site.

*"With our previous network vendor, when we had to make changes, we needed to be onsite, because if you made a mistake you could lock yourself out of the network. With Juniper, we can simply roll back a configuration. A Juniper network is much more manageable and easier to troubleshoot."*

Steve Strunk, Network Engineer, FCPS



Juniper Networks Virtual Chassis technology—available on Juniper Networks EX Series Ethernet Switches and QFX Series switches—makes the network simpler, more reliable, and more cost-effective to manage and maintain. Virtual Chassis technology reduces the number of managed devices and helps the network scale without the operational overhead associated with maintaining a system of independent switches.

The network connects 66 school sites, including 36 elementary schools, 13 middle schools, 10 high schools, three public charter schools, an alternative school, and a special education school. The Juniper Networks EX4300 line of Ethernet switches and EX4600 Ethernet Switch are used for campus and classroom connectivity at the school and hub sites.

Juniper Networks Junos® Space Network Director lets the IT staff manage the enterprise network through a single pane of glass. The network administration team uses Network Director to visualize, analyze, and control the district network. Routine management tasks like network provisioning and troubleshooting are automated, which improves operational efficiency and reliability.

## Business Results

“A year ago, we were struggling with the non-Juniper routers and BYOD,” says Chris Bohner, network and security manager at FCPS. “Since then, we have dramatically increased our count of Chromebooks, and there’s no noticeable impact on network performance, which shows the scalability of Juniper.”

There’s no more trouble meeting the demands of digital learning or the state-mandated PARCC assessments, either. FCPS has full confidence to advance its 1:1 initiative, putting mobile devices in the hands of every student. The district deployed 8,000 new mobile devices last year, and it now has more than 24,000 mobile devices for students.

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**Chris Bohner**, Network and Security Manager, FCPS

“We have over 42,000 students who access the cloud daily,” says Strunk. Students use Google Classroom, Google Drive, and other resources from their Chromebooks. Other cloud apps include Microsoft Office 365, TLC library system, READ 180 reading program, and a dozen different assessment programs. The Juniper network stands up to the demands of cloud applications and mobile devices.

The data center also supports FCPS’s administrative applications, including human resources, student information services, food services, and transportation. The network supports IP phones, web conferencing, and a legion of IP surveillance cameras that enhance physical security at school sites. Heating and air conditioning at the schools are controlled over the network, as are the security badges that control access to buildings.

The Juniper network supports more users, more devices, and more applications than ever, enabling FCPS to deliver the academic experience students and teachers expect. Behind-the-scenes performance has also improved. Virtual workloads can be migrated within or across data centers based on demand and load, backups complete faster, and failover from one data center to another is seamless.

The Juniper network is fast and reliable. “Our core network is self-healing and redundant to ensure that learning is not disrupted by network outages,” says Bohner. “Having an ultra-reliable network allows us to focus on more strategic network projects.”

The network is also simpler to operate—a critical factor with growing network needs and a small network staff. The network is managed centrally, which is a big time saver in a 600-square-mile county where it can take more than an hour to travel to a school to deal with an outage or an upgrade.

Another major improvement is mitigating the risk of downtime with the ability to roll back to previous network configurations. “With our previous network vendor, when we had to make changes, we needed to be onsite, because if you made a mistake you could lock yourself out of the network,” Strunk says. “With Juniper, we can simply roll back a configuration. A Juniper network is much more manageable and easier to troubleshoot.”

Data Networks’ insights into the technology needs of K-12 schools, along with deep networking expertise, ensured the success of the deployment. The solution provider worked closely with the FCPS team on planning, testing, and training. “We are committed to delivering the innovative, cost-effective technologies our customers require,” says Patrick Regan, president and CEO of Data Networks.

## Next Steps

Frederick County students consistently outpace their state and national peers in academic achievement measures such as the SAT. The 2016 graduation rate was 92%, and 99 percent of employers surveyed indicated that FCPS students met or exceeded workplace readiness standards.

*“We will continue to grow the network. We need to stay lean and support a large network spread across a large county, and the Juniper solutions have the capabilities to meet these requirements.”*

**Chris Bohner**, Network and Security Manager, FCPS

The district continues to open new schools and renovate existing sites to meet the needs of more students. For example, the newly constructed Frederick High School, a state-of-the-art, energy-efficient building with LEED silver certification, opened to students in the fall of 2017. By partnering with Juniper, FCPS built a better network so it can meet the community's expectations for academic excellence. "We will continue to grow the network. We need to stay lean and support a large network spread across a large county, and the Juniper solutions have the capabilities to meet these requirements," Bohner says.

## For More Information

To find out more about Juniper Networks products and solutions, please visit <http://www.juniper.net>.

## About Data Networks

Data Networks is a leading IT solution provider operating in the Mid-Atlantic for over 30 years. It helps enterprise customers reduce IT complexity by designing, implementing, managing, and supporting innovative solutions focused on end-user computing, data center, networking, security, and cloud services. Experienced with education, government, and mid-market commercial customers, it offers advanced competencies, proven processes, and the right manufacturer relationships to ensure project success. Visit [www.datanetworks.com](http://www.datanetworks.com).

## About Juniper Networks

Juniper Networks challenges the status quo with products, solutions and services that transform the economics of networking. Our team co-innovates with customers and partners to deliver automated, scalable and secure networks with agility, performance and value. Additional information can be found at [Juniper Networks](http://Juniper Networks) or connect with Juniper on [Twitter](https://twitter.com/juniper) and [Facebook](https://facebook.com/juniper).

### Corporate and Sales Headquarters

Juniper Networks, Inc.  
1133 Innovation Way  
Sunnyvale, CA 94089 USA  
Phone: 888.JUNIPER (888.586.4737)  
or +1.408.745.2000  
Fax: +1.408.745.2100  
[www.juniper.net](http://www.juniper.net)

### APAC and EMEA Headquarters

Juniper Networks International B.V.  
Boeing Avenue 240  
1119 PZ Schiphol-Rijk  
Amsterdam, The Netherlands  
Phone: +31.0.207.125.700  
Fax: +31.0.207.125.701



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