

# Juniper Networks Certification Program (JNCP)

## JNCP Lab Exam Cancellation Policy

### JNCP Lab Exam Prices

- Juniper Networks Certified Expert Enterprise Routing and Switching (JNCIE-ENT) \$1,400 USD
- Juniper Networks Certified Expert Security (JNCIE-SEC) \$1,400 USD
- Juniper Networks Certified Expert Service Provider Routing and Switching (JNCIE-SP) \$1,400 USD

### Payment Due Date

Payment is due when you register for the exam. Your registration will not be confirmed until payment is received.

### Changes and Cancellations to JNCP Lab Exam Registrations

- You may change or cancel your JNCP Lab Exam registration up to thirty (30) days prior to the date of the scheduled JNCP Lab Exam without penalty by logging into the *JNCP Lab Exam Scheduling and Lab Exam Voucher Web site* and selecting 'My JNCP Lab Exams'. You will be issued a refund or a credit to take the JNCP Lab Exam at a later date, based on your preference.
- If you cancel your JNCP Lab Exam registration less than thirty (30) days out, your registration fee is not refunded. You will be able to reschedule your JNCP Lab Exam, but are required to provide full payment to confirm the registration.
- If you do not appear for a confirmed JNCP Lab Exam appointment, your registration fee is forfeited and your ability to reschedule may be restricted.
- Juniper Networks reserves the right to postpone or cancel any JNCP Lab Exam event due to low enrollment or other circumstances beyond our control up to 30 days prior to the event. **Note:** We recommend that you make your travel arrangements for JNCP Lab Exam events inside of the 30-day window of the event.
- In the event that Juniper Networks postpones or cancels a JNCP Lab Exam event for any reason and you are unable to attend the JNCP Lab Exam on the rescheduled date, you will be reimbursed 100% of the lab fee which was paid. Juniper Networks will not refund any travel expenses incurred.
- Juniper Networks and their agents are not responsible for any loss or damage as a result of a substitution, alteration or cancellation/postponement of a JNCP lab exam, and we shall assume no liability whatsoever in the event this JNCP Lab Exam is cancelled, rescheduled or postponed due to a fortuitous event, Act of God, unforeseen occurrence or any other event that renders performance of this JNCP Lab Exam impracticable, illegal or impossible. For purposes of this section, a fortuitous event shall include, but not be limited to: war, fire, labor strike, extreme weather or other emergency.

### Candidates Requiring Visas

If you require a visa to attend your JNCP Lab Exam, we strongly recommend that you apply for your visa at least 10 to 12 weeks before your JNCP Lab Exam date. Candidates who fail to obtain required visas will still be bound by these cancellation policies and must cancel their JNCP Lab Exam registration before the payment due date to be eligible for a full refund.

### Prerequisite Requirements

The candidate is responsible for ensuring that all prerequisites are met and current as of the date of the JNCP Lab Exam, **before** registering for the JNCP Lab Exam. You will not be eligible to schedule a JNCP Lab Exam unless you have already obtained the prerequisite certifications and these prerequisites are not inactive or expired as of the date of the JNCP Lab Exam.

*Juniper Networks reserves the right to modify these terms and fees at any time, upon thirty (30) days prior notice*

#### Corporate and Sales Headquarters

Juniper Networks, Inc.  
1194 North Mathilda Avenue  
Sunnyvale, CA 94089 USA  
Phone: 888.JUNIPER (888.586.4737)  
or 408.745.2000  
Fax: 408.745.2100  
**[www.juniper.net](http://www.juniper.net)**

#### APAC Headquarters

Juniper Networks (Hong Kong)  
26/F, Cityplaza One  
1111 King's Road  
Taikoo Shing, Hong Kong  
Phone: 852.2332.3636  
Fax: 852.2574.7803

#### EMEA Headquarters

Juniper Networks Ireland  
Airsides Business Park  
Swords, County Dublin, Ireland  
Phone: 35.31.8903.600  
EMEA Sales: 00800.4586.4737  
Fax: 35.31.8903.601

Copyright 2012 Juniper Networks, Inc. All rights reserved. Juniper Networks, the Juniper Networks logo, Junos, NetScreen, and ScreenOS are registered trademarks of Juniper Networks, Inc. in the United States and other countries. All other trademarks, service marks, registered marks, or registered service marks are the property of their respective owners. Juniper Networks assumes no responsibility for any inaccuracies in this document. Juniper Networks reserves the right to change, modify, transfer, or otherwise revise this publication without notice.