ACTIVATE YOUR JUNIPER CLOUD SERVICE

This document describes how to activate Juniper® Contrail® Service Orchestration and Juniper Sky Enterprise.

Note: These instructions are written for the customer who will be using the product. If you are a partner, reseller, or distributor who is setting up Contrail Service Orchestration and Juniper Sky Enterprise for an end customer, please fill in the details about the customer, not yourself.

Instructions

1. **Locate your license certificate.**
   When you purchased your Juniper product, you should have received an e-mail containing information about your software license. Locate that e-mail and the attached certificate, which contains details you need to activate your product.

2. **Create a user account.**
   If you don't already have a Juniper user account, go to the User Registration Portal to create one. (For detailed instructions, see KB 9946: Create a New User Login Account with Juniper Networks.)

   Important: When creating your account, do not select **Guest User Access** or **Use your Cloud Marketplace or Cloud Service Provider credentials**. If you choose either of these options, you will not be able to use the resulting user account to activate your licenses in the next step.

3. **Enter your activation code.**
   Sign into the Juniper Agile Licensing Portal. At the top of the screen, enter the activation code (also sometimes called an authorization code) located in your license certificate, and click **Activate**.

4. **Activate your licenses.**
   Choose one of the following options in the Product Activation screen:
   - **Add Devices to an Existing Account Instance:** Select this option if you are simply adding additional licenses to an existing Contrail Service Orchestration or Juniper Sky Enterprise account. Then, select your preexisting account.

.

- **Register a new Account Instance:** Select this option if you are activating Contrail Service Orchestration or Juniper Sky Enterprise for the first time. Then, provide relevant account details.

  Note: When creating an account, you will be asked to select an account type (Enterprise or Service Provider). If you are a partner, distributor, or reseller filling in this form for a customer, specify your customer's business type, not your own.

  Complete Your Request.
  Juniper will complete the request and e-mail you the details you need to activate your new product within two (2) business days.

Additional Resources

- Contrail Service Orchestration Documentation
- Juniper Sky Enterprise Documentation

Need Help?

For additional assistance, you may contact Juniper Networks by opening a case online via the Juniper Customer Support Center (CSC) Service Request Manager.