

ACTIVATE YOUR JUNIPER CLOUD SERVICE

This document describes how to activate Juniper® Contrail® Service Orchestration and Juniper Sky Enterprise.

Note: These instructions are written for the customer who will be using the product. If you are a partner, reseller, or distributor who is setting up Contrail Service Orchestration and Juniper Sky Enterprise for an end customer, please fill in the details about the customer, not yourself.

Instructions

1. **Locate your license certificate.**

When you purchased your Juniper product, you should have received an e-mail containing information about your software license. Locate that e-mail and the attached certificate, which contains details you need to activate your product.

2. **Create a user account.**

If you don't already have a Juniper user account, go to the [User Registration Portal](#) to create one. (For detailed instructions, see [KB 9946: Create a New User Login Account with Juniper Networks.](#))

Important: When creating your account, do not select **Guest User Access** or **Use your Cloud Marketplace or Cloud Service Provider credentials**. If you choose either of these options, you will not be able to use the resulting user account to activate your licenses in the next step.

3. **Enter your activation code.**

Sign into the [Juniper Agile Licensing Portal](#). At the top of the screen, enter the activation code (also sometimes called an authorization code) located in your license certificate, and click **Activate**.

4. **Activate your licenses.**

Choose one of the following options in the Product Activation screen:

- **Add Devices to an Existing Account Instance:** Select this option if you are simply adding additional licenses to an existing Contrail Service Orchestration or Juniper Sky Enterprise account. Then, select your preexisting account.

- **Register a new Account Instance:** Select this option if you are activating Contrail Service Orchestration or Juniper Sky Enterprise for the first time. Then, provide relevant account details.

Note: When creating an account, you will be asked to select an account type (Enterprise or Service Provider). If you are a partner, distributor, or reseller filling in this form for a customer, specify your customer's business type, not your own.

Complete Your Request.

Juniper will complete the request and e-mail you the details you need to activate your new product within two (2) business days.

Additional Resources

- [Contrail Service Orchestration Documentation](#)
- [Juniper Sky Enterprise Documentation](#)

Need Help?

For additional assistance, you may contact Juniper Networks by opening a case online via the Juniper Customer Support Center (CSC) [Service Request Manager](#).

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