

FREE SECURE WI-FI FOR TEMPORARY COVID-19 TESTING FACILITIES OFFER

Helping Healthcare Teams Support COVID-19 Testing

The Offer

Juniper Networks has developed this promotion to support healthcare providers who are struggling with complexity and cost to deploy networking infrastructure for communications, at the numerous temporary COVID-19 test facilities that are being introduced, with Juniper security and Wi-Fi equipment and licenses at no cost to healthcare providers.

This promotion is being offered by Juniper Networks and Juniper Networks (UK) Limited (collectively "Juniper"). No purchase is necessary. This promotion is open only to healthcare providers of the fifty (50) United States and the District of Columbia, Canada, and the United Kingdom (UK) who are eligible to participate in this offer ("Participants") pursuant to the conditions set forth in the accompanying Free Secure Wi-Fi For Temporary COVID-19 Testing Facilities Offer Terms and Conditions document available [here](#).

Introduction

The COVID-19 crisis presents several challenges for IT teams. Healthcare IT teams have long been overwhelmed, but this crisis will create problems beyond the experience of these teams. Depleted IT staff will need to not only maintain existing networks, but they'll also have to deploy new networks on an emergency basis. The need will be driven by the creation of emergency triage facilities, emergency intake locations, remote/field units, and even entire pop-up hospitals that must be built in days, or even hours. When you reduce the stress on these IT teams, you reduce the number of errors they make. The fewer errors they make, the quicker that new health care provisioning capabilities can be brought online. Similarly, speeding time-to-resolution on troubleshooting of existing networks also means more time with that critical equipment online, and reducing the fatality rate.

To contain the spread of COVID-19 and enable patient testing without further exposure, healthcare facilities are offering outdoor drive-through testing capabilities. Additionally, planning is also underway to expand testing beyond hospital grounds to retail parking lots and other host locations. Hospitals are running into challenges of poor network coverage in these areas to support the testing procedures, causing lengthy lines and delays. The lack

of Wi-Fi is impacting medical operations along with the patient experience as they attempt to communicate with providers for updates and with family during the long waits. Further, assuring secure connectivity to central systems at these new sites introduces additional considerations and requirements.

We are already hearing from many of our healthcare customers that they lack the equipment today and, in some cases, they are having to resort methods such as using a mobile hotspot on a personal device, which is often prohibited by privacy concerns. Additionally, many healthcare providers are looking to defend their networks against phishing, ransomware, and other known cyber threats, but don't have the time to do a full security review, and thus require a "quick fix" emergency band-aid to see them through the crisis.

These customers require simple, secure, and AI-driven connectivity. Juniper has created this offer, outlined below, to leverage our networking expertise in helping these healthcare providers.

Options Available

In order to support the two most common cases that our healthcare customers are facing, the following options are available to select from, depending on the providers' requirements.

Kit 1: Secure Wi-Fi Network Connecting to Existing Infrastructure

- Juniper will provide at no cost:
 - Choice of up to three Indoor (AP41-US/AP41-WW) or Outdoor (AP61-US/AP61-WW) Access Points for Wi-Fi connectivity, with Mist Support
 - One SRX300 Services Gateway with DHCP and PoE+ Access Ports (SRX320-SYS-JB-P), with Premium Support Services
 - Mist Wireless Assurance (SUB-MAN) and Marvis (SUB-VNA) Cloud Services subscriptions for a duration of one year for the number of APs included in the kit.
- Included cloud portal gives authorized hospital IT team members access for network operations and monitoring from anywhere.

- Mist AI-driven platform enables remote troubleshooting of the network to minimize the need for IT staff to visit distributed sites if issues arise.
- Customer must provide:
 - Staff (or a contracted partner) to install the equipment
 - Ethernet cabling
 - Transceiver(s) for uplink connection to existing healthcare network from the kit
 - Network configuration of existing healthcare network for the uplink from the kit

Kit 2: Overlay Wi-Fi Network with Cellular (LTE) Uplink

- Juniper will provide at no cost:
 - Choice of up to three [Indoor](#) (AP41-US/AP41-WW) or [Outdoor](#) (AP61-US/AP61-WW) Access Points for Wi-Fi connectivity, with Mist Support
 - One [SRX300 Services Gateway](#) with DHCP and PoE+ Access Ports (SRX320-SYS-JB-P), with Premium Support Services
 - One LTE Card for SRX Gateway (SRX-MP-LTE-AE)
 - Mist Wireless Assurance (SUB-MAN) and Marvis (SUB-VNA) subscriptions for a duration of one year for the number of APs included in the kit.

- Included cloud portal gives authorized hospital IT team members access for network operations and monitoring from anywhere.
- Mist AI-driven platform enables remote troubleshooting of the network to minimize the need for IT staff to visit distributed sites if issues arise.
- Customer must provide:
 - Staff (or a contracted partner) to install the equipment
 - Ethernet cabling
 - Transceiver(s) for uplink connection to existing healthcare network from the kit
 - Mobile SIM (mini, micro or nano) card with data plan for the SRX LTE Card

How Do I Take Advantage of This Offer?

If you are a healthcare provider in the process of, or having completed, setup of a temporary COVID-19 testing location and want to explore the potential fit for your communication needs, please complete the form on the offer request page at:

www.juniper.net/us/en/forms/covid-19/

Corporate and Sales Headquarters

Juniper Networks, Inc.
1133 Innovation Way
Sunnyvale, CA 94089 USA
Phone: 888.JUNIPER (888.586.4737)
or +1.408.745.2000
Fax: +1.408.745.2100
www.juniper.net

APAC and EMEA Headquarters

Juniper Networks International B.V.
Boeing Avenue 240
1119 PZ Schiphol-Rijk
Amsterdam, The Netherlands
Phone: +31.0.207.125.700
Fax: +31.0.207.125.701



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