

JTAC TECHNICAL BULLETIN

SUBJECT: Hardware End of Life Announcement – RE-850-1536
BULLETIN NUMBER: PSN-2011-04-226
BULLETIN TYPE: Product Support Notification
AFFECTED PRODUCTS: RE-850-1536-S, RE-850-1536-WW-S, RE-850-1536-R, RE-850-1536-BB
ISSUE DATE: February 10, 2012
REVISION: 2.0

OVERVIEW:

This document announces the End of Life (EOL) for the RE-850-1536-* (see models in table below). This EOL announcement is effective immediately with a last order date of October 11, 2011. Effective October 11, 2011, these products will be removed from the price list and will no longer be orderable. The replacement RE-B-1800-* (see model in table below) will be available in Q1 2012. There will be a program announced that will allow customers to continue to purchase the M7i/M10i during the gap in time between the EOL of the RE-850 and the release of the RE-B-1800.

Revision 2.0: The minimum software required for the replacement products are: 11.4R4, 12.1R2, and 12.2R1.

AFFECTED PRODUCT(S):

EOL Model Number	Product Description	Platforms Supported
RE-850-1536-S	Routing Engine board spare (850 MHz Pentium II, 1536MB DRAM)	M10i/M7i
RE-850-1536-WW-S	Routing Engine board spare (850 MHz Pentium II, 1536MB DRAM)	M10i/M7i
RE-850-1536-R	Routing Engine board spare (850 MHz Pentium II, 1536MB DRAM)	M10i/M7i
RE-850-1536-BB	Routing Engine board spare (850 MHz Pentium II, 1536MB DRAM)	M10i/M7i

REPLACEMENT PRODUCT(S):

EOL Model Number	Product Description	Minimum SW Required	Platforms Supported
RE-B-1800X1-4G-S	Routing Engine board spare (Intel 1.73GHz Jasper Forest CPU, 4GB DDR3 memory)	JUNOS 11.4R4, JUNOS 12.1R2, JUNOS 12.2R1	M10i/M7i

RE-B-1800X1-4G-WW-S	R Routing Engine board spare (Intel 1.73GHz Jasper Forest CPU, 4GB DDR3 memory)	JUNOS 11.4R4, JUNOS 12.1R2, JUNOS 12.2R1	M10i/M7i
RE-B-1800X1-4G-R	Routing Engine board spare (Intel 1.73GHz Jasper Forest CPU, 4GB DDR3 memory)	JUNOS 11.4R4, JUNOS 12.1R2, JUNOS 12.2R1	M10i/M7i
RE-B-1800X1-4G-BB	Routing Engine board spare (Intel 1.73GHz Jasper Forest CPU, 4GB DDR3 memory)	JUNOS 11.4R4, JUNOS 12.1R2, JUNOS 12.2R1	M10i/M7i

END

OF LIFE TIMETABLE:

EOL Timetable Milestone	Definition of Action	Effective Date
End-of-sale and end-of-service announcement	Product Support Notification released that announces end of life of a product.	April 11, 2011
End-of-sale	Last day to buy product, order a new service contract, or add product to an existing support contract. Thereafter, products and services are removed from price lists.	October 11, 2011
End-of-warranty service conversion	Last date to convert warranty coverage for products purchased prior to EOL to a support contract.	October 11, 2012
First service step-down	The available services offerings for the product will be capped at Next-day and Next-day Onsite support. Same-day and Same-day onsite support will be discontinued.	October 11, 2013
Second service step-down	The available J-Care services offerings for the product will be capped at Core and CorePlus support. The available JNSAC service offerings will be capped at Basic, RTF and AR-5. Next-day and Next Day Onsite support will be discontinued.	October 11, 2015
End-of-service contract renewal date	Last date to renew or extend existing support contracts. Support cannot extend beyond the end-of-support date.	October 11, 2015
Last software engineering support	Last date that new (that is, non maintenance) software releases will support the product. After this date, new software releases may not support the product. Maintenance releases of the major software releases issued prior to this date will support the product within	October 11, 2016



	the current JUNOS software EOL guidelines.	
Last hardware engineering support	Last date that hardware engineering will support the product.	October 11, 2016
End-of-service date	Last date to receive contracted service (including hardware and software bug fixes, and logistics replacement or repair services) for the product. Limited support will be offered on a per-incident, non-contracted basis only, at the discretion of Juniper Networks.	October 11, 2016

For additional information regarding this issue please contact Juniper Networks. If you have any questions concerning this notice, or to obtain the latest patch release, please contact Juniper Networks Customer Service at <http://www.juniper.net/support/requesting-support.html>

