

UNIFIED ACCESS CONTROL QUICKSTART

Service Overview

Juniper Networks Unified Access Control delivers a comprehensive network access control solution that reduces deployment complexity and cost. UAC also increases operational efficiencies by leveraging existing enterprise network infrastructure, components, and software. To take full advantage of unique Juniper UAC capabilities, you must design and deploy them appropriately to meet your specific needs. The expert support provided through the Juniper Networks UAC QuickStart service will help you design and deploy the UAC platform, while providing knowledge transfer to ensure efficient implementation and ongoing availability.

Service Description

The Juniper Networks® UAC QuickStart service provides consultative design, configuration, and deployment services for implementing a UAC pilot solution. This service offering allows you to leverage our Juniper Networks engineering experience and knowledge of customer network architectures. It also assists you by using Juniper experts to implement an initial UAC pilot deployment on your network.

For this pilot implementation, Juniper has a three-phased process that creates a smoother transition when your network goes into production.

Phase 1: Low-Level Design

During this phase, a Juniper Networks Professional Services consultant will generate a low-level design showing how to integrate Juniper Networks products into your network based on the high-level design provided by you. The low-level design effort typically includes:

- Device configurations or configuration templates (see Service Specification section for details on scope limitation)
- Documentation including:
 - Functional description of element configuration
 - Juniper predefined test plan to verify functionality
- Detailed diagram including:
 - IP addressing
 - Physical/logical connectivity

Phase 2: Limited Testing

A Juniper Networks Professional Services consultant will provide support to execute the predefined customer-specific test plan. The intent is to test out UAC-specific functionality in a pilot environment (the testing limited to Juniper equipment deployed in the pilot environment). Juniper will provide onsite or remote assistance to execute the test plan and will document the results of the testing. The Professional Services consultant will also review the test results with your team and will tune the low-level design as required.

Phase 3: Pilot Deployment Support

The Juniper Networks Professional Services consultant will provide remote or onsite support for the deployment of UAC in the pilot environment, will participate in post pilot implementation meeting(s) to review the results of implementation, and will finalize the low-level design documentation and diagram.

Features and Benefits

Table 1: UAC QuickStart Features and Benefits

Feature	Feature Description	Benefit
Low-level design	A Juniper Networks Professional Services consultant will provide a low-level design that shows how to integrate Juniper equipment into your network based on your high-level design.	Eliminates the anxiety of missing important information when re-architecting your network. Juniper consultants will review and verify that the new design is aligned with your stated business and technical goals, eliminating costly redesigns and lost time.
Pilot testing	Professional Services consultant will provide support to execute on the predefined test plan.	Allows you to review the test results in a pilot environment with Juniper experts who will tune the low-level design as required before you implement on your production network.
Pilot deployment support	Professional Services consultant will provide remote or onsite support for the deployment of UAC in the pilot environment, and will participate in post pilot implementation review.	Use Juniper expertise, methodologies, and experience to reduce risk of error when moving to your production network; improve operational efficiency through high quality implementation.

Service Specifications

- To ensure the quality and consistency of our deliverables, High-Level Design Service or High-Level Design Review Service is a prerequisite of this service offering.
- The scope of this service offering has the following limitations:
 - The low-level design deliverable includes a configuration or a template for up to:
 - a. Two (2) Juniper Networks IC Series Unified Access Control Appliances, or two (2) IC Series templates
 - b. Three (3) Juniper Networks Odyssey Access Client MSI installers
 - c. Five (5) Juniper Networks EX Series Ethernet Switches, or two (2) EX Series templates
 - d. Two (2) UAC enabled firewalls (configuration or template form), Juniper firewalls, or two (2) IE templates
 - The pilot deployment support includes assisting you in deploying up to:
 - a. Two (2) IC Series UAC Appliances
 - b. Five (5) EX Series Ethernet Switches
 - c. Two (2) UAC enabled firewalls (configuration or template form)
 - d. Twenty five (25) supported desktop/laptop systems
 - The UAC QuickStart service delivery is limited to up to two (2) onsite trips to your pilot location. An additional fee may be required if your project plan to complete the pilot is more than one (1) calendar month.
 - The twenty five (25) supported desktop/laptop systems must be accessible from the central location.

Availability

The UAC QuickStart service is delivered during normal business hours (9:00 a.m. to 5:00 p.m. local time) and excludes weekends. Also excluded are locally observed holidays, unless stated otherwise. With the exception of predefined onsite activities such as workshops or project meetings, UAC QuickStart will be remotely delivered from an authorized Juniper location. You must understand and agree that Juniper Networks may, at its sole discretion, subcontract the performance of part of the service to provide you with the best possible outcome.

Juniper Networks Services and Support

Juniper Networks is the leader in performance-enabling services that are designed to accelerate, extend, and optimize your high-performance network. Our services allow you to maximize operational efficiency while reducing costs and minimizing risk, achieving a faster time to value for your network. Juniper Networks ensures operational excellence by optimizing the network to maintain required levels of performance, reliability, and availability. For more details, please visit www.juniper.net/us/en/products-services.

Ordering Information

Juniper Networks UAC QuickStart service is available globally. Please work with your Juniper Networks Service Business Manager for quoting and pricing.

About Juniper Networks

Juniper Networks is in the business of network innovation. From devices to data centers, from consumers to cloud providers, Juniper Networks delivers the software, silicon and systems that transform the experience and economics of networking. The company serves customers and partners worldwide. Additional information can be found at www.juniper.net.

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