

# Juniper Networks ScreenOS Release Notes

**Release 6.3.0r3**  
**April 2010**  
**Revision 01**

**Products:** Integrated Security Gateway (ISG) 1000, ISG 1000-IDP, ISG 2000, ISG 2000-IDP, Secure Services Gateway (SSG) 5, SSG 20, SSG 140, SSG 300M-series, SSG 500/500M-series, and NetScreen-5000 series (NS 5000–MGT2/SPM2 and NS 5000–MGT3/SPM3).

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## Version Summary

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ScreenOS 6.3.0 firmware can be installed on the following products: Secure Services Gateway (SSG) 5, SSG 20, SSG 140, SSG 320M/350M, SSG 520/520M, SSG 550/550M, Integrated Services Gateway (ISG) 1000, ISG 1000-IDP, ISG 2000, ISG 2000-IDP, and NetScreen-5000 series with the NS 5000-MGT2/SPM2 and NS 5000-MGT3/SPM3.

This release incorporates bug fixes from ScreenOS maintenance releases up to 6.2.0r5, 6.1.0r7, 6.0.0r8, and 5.4.0r15.

**NOTE:**

- If you are using an SSG 500-series device and an SSG 500M-series device in a NetScreen Redundancy Protocol (NSRP) environment, all devices must be running ScreenOS 6.0.0r1 or later.
  - NSRP clusters require the use of the same hardware products within a cluster. Do not mix different product models in NSRP deployments. The exception to this rule is SSG 500-series and 500M-series devices, which can be used together in a cluster.
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## New Features and Enhancements

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The following sections describe new features and enhancements available in the ScreenOS 6.3.0 release.



**NOTE:** You must register your product at <http://support.juniper.net> to activate licensed features such as antivirus (AV), deep inspection (DI), and virtual systems (vsys) on the device. To register your product, you need the model and serial numbers of the device. At the support page:

- If you already have an account, enter your user ID and password.
- If you are a new Juniper Networks customer, first create an account, then enter your ID and password.

After registering your product, confirm that your device has Internet connectivity. Use the `exec license-key update all` command to connect the device to the Juniper Networks server and activate your desired features.

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## New Software Features and Enhancements Introduced in 6.3.0

The following sections describe the new features introduced in the ScreenOS 6.3.0 release.

## Authentication

- **User Authentication**—Beginning with ScreenOS 6.3.0, the Juniper Networks security device supports authentication redirection for HTTP traffic that is directed to a nonstandard destination port.

## Antivirus (AV) and Web Filtering

- **Sophos Anti-Spam to replace Symantec Anti-Spam**—Beginning mid-September 2009, Sophos Anti-Spam service will be made available to the ScreenOS-based products; SSG, and ISG. The Sophos Anti-Spam service will replace the Symantec Anti-Spam.

There will be no impact to customers running any version of ScreenOS. No configuration changes are required. The redirection to Sophos servers will be automatic and transparent to the end-user. The security devices will be pointed to the Sophos servers.

- **Juniper Full Antivirus Database**—Beginning with ScreenOS 6.3.0, Kaspersky Lab supports only a single antivirus database known as Juniper Full Antivirus Database. The existing databases such as extended, itw and standard are removed.
- **Virus Description and Alert Message**—If the data sent to FTP or HTTP Traffic contains a virus, the security device replaces the data with a warning message or drops the data. In both cases, a message with a URL link that describes the virus is logged.

For SMTP, IMAP and POP3 Traffic, the security device in addition to the above, changes the content type to text/plain, replaces the body of the message with a notice and a URL link that describes the virus, sends it to the appropriate recipient, and notifies the sender.

- **Web Filtering Whitelists and Blacklists Without a License**—Web filtering supports the following features even if the license key is not installed or has expired:
  - Define Web-filtering profiles and bind them to policies
  - Retrieve category information for HTTP requests
  - Define static whitelist and blacklist categories
  - Check cache for categories



**NOTE:** The device does not support checking the cache for categories if the key is not installed, but it does support this check if the key is expired.

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- **Integrated Web Filtering Based on Group Membership**—In the previous release, the URL filter profile was bound to policy. Beginning with ScreenOS 6.3.0 release, the administrator can bind the profile to user group. The Web Filtering (WF) Manager extracts the URL from the request and identifies the username and user

group associated with the IP address. If the user belongs to multiple user groups, the WF Manager binds the profile with the user group that has highest priority. Then, the WF Manager identifies the category of the URL and permits or blocks the request accordingly. User groups can be prioritized.

- **Increased Number of Web-Filtering Profiles on SSG 500-series**—For integrated Web filtering, the number of customer-defined profiles for SSG 550 and SSG 520 devices is increased to 300 profiles from 50 (SSG 550) and 25 (SSG 520).

## Border Gateway Protocol (BGP)

- **Redistributing Routes in BGP**—For each virtual router (VR), BGP can support up to 17000 redistributable routes. The increase in redistributable routes in BGP to 17000 applies to the NetScreen-5000 platforms only.
- **Display Format of BGP Community Lists**—Beginning with ScreenOS 6.3.0, the configuration file displays the BGP community lists in a new AA NN format, where AA identifies autonomous system and NN identifies community. This new format is in compliance with RFC-1997.

## Device Management

- **Enabling Syslog on Backup Devices**—Backup devices in an Active/Passive NSRP configuration can now send all syslog messages to the syslog server, allowing an administrator to effectively monitor the backup devices. By default, this feature is disabled.
- **Simple Network Management Protocol Version 3 (SNMPv3)**— ScreenOS 6.3.0 supports SNMPv3 framework. System status data can be collected securely from the device without the data being tampered with and corrupted. The SNMPv3 USM allows ScreenOS to encrypt the confidential information to prevent the contents from being exposed on the network. The SNMPv3 VACM provides a configurable access control model for easy administration.
- **Interface Administrative Status**—ScreenOS 6.3.0 supports a command for setting an interface administrative status to the down state. By default, the administrative status of an interface is set as up. The administrator can disable the administrative status of an interface with the CLI:
 

```
set interface xx disable
```
- **Increased Number of Hosts per SNMP Community**—Beginning with the ScreenOS 6.3.0 release, you can configure 64 hosts per SNMP community. In earlier releases of ScreenOS, this value was limited to no more than 40 hosts per SNMP community.
- **Include Device Serial Number in Log Messages**—Beginning with the ScreenOS 6.3.0 release, for system logs, the device serial number is used as a unique device identifier within the logs.

- **VLAN1 Interface to Support DHCP and AUTO Configuration**—Beginning with the ScreenOS 6.3.0 release, the VLAN1 interface of a device in transparent mode supports the DHCP client and AUTO CONFIG features.
- **Loading Configuration from USB**—When the SSG device initializes, and if the administrator has configured `envar` properly, then ScreenOS can check if the USB device is connected to the port and loads the configuration file `usb:auto_config.txt` (if the file is stored in the USB device).

## Internet Protocol Security (IPsec)

- **AC VPN Enhancements**—ScreenOS 6.3.0 supports dual-hub Auto Connect virtual private network (AC-VPN) where one hub remains active, passing the traffic from one spoke to another spoke until a dynamic VPN tunnel is established. The hub with the highest routing instance priority becomes the active one. The spokes use the VPN monitoring feature to check the status of the hubs. When the hub acting as a primary fails, the dynamic tunnel and its associated NHRP routing instance are removed at both the spokes. Traffic begins to pass through the other hub, which creates a new dynamic tunnel. If the failed hub comes back, the spokes choose this hub again because of the priority setting. However, the traffic continues to flow through the newly created dynamic tunnel until the other fails.
- **Support for Multiple Proxy IDs Over Route-Based VPN**—ScreenOS 6.3.0 supports multiple proxy IDs on a route-based VPN. If multiple tunnels exist between peers, the security device uses proxy IDs to route the traffic through a particular tunnel. For each proxy ID, a specific tunnel and Phase 2 SA are associated. When traffic matching a proxy ID arrives, the security device does a proxy-ID check to route that traffic. If multiple proxy IDs are defined for a route-based VPN, a proxy ID check is always performed, even if it is disabled. In a hub-and-spoke topology, proxy IDs should be defined for both hub-to-spoke and spoke-to-spoke configurations.
- **DPD Enhancement**—ScreenOS 6.3.0 provides a DPD enhancement that allows the dead peer to failover the tunnel to another VPN group member with the second highest weight. It uses the DPD reconnect parameter to renegotiate the tunnel with the dead peer at specific intervals. If the tunnel is successfully renegotiated, the tunnel fails back to the first member.
- **Elliptical Curve Diffie-Hellman Key Arrangement**—ScreenOS 6.3.0 supports elliptical curve Diffie-Hellman (ECDH) groups 19 and 20 for Internet Key Exchange version 1 (IKEv1) key exchange. ECDH uses elliptical curve cryptography to generate public-private key pair. The module sizes of DH groups 19 and 20 are 256 bits and 384 bits ECDH prime curves, respectively.
- **Support Authentication Header Transport Mode**—[ISG 1000/2000, NS 5200/5400 M2/SPM2, NS 5200/5400 M3/SPM3] ScreenOS 6.3.0 supports authentication header (AH) transport mode on high-end systems for IPv4 packets only. This feature does not work if IPv6 is enabled in the system environment.
- **IKEv2 Configuration Payload (CP) and Dial-up Support**—Support for IKEv2 configuration payload (CP) for dynamic end points and IKEv2 dial-up group user VPN is available in this release. For details on the implementation, refer to the *Concepts & Examples ScreenOS 6.3.0 Reference Guide*.

## Internet Protocol Version 6 (IPv6)

- **Support OSPFv3 for IPv6**—Beginning ScreenOS 6.3.0, Juniper Networks security device supports OSPFv3 for IPv6. Most configuration and operational commands function essentially the same as in OSPFv2.

OSPFv3 does not support the following features:

- NBMA link and neighbor authentication
- Demand Circuit and NSSA
- Multiple instances per link.

OSPFv3 is supported across all platforms. However, advanced mode license is required to run it on the following devices:

- ISG1000
  - ISG1000 with SM
  - ISG2000
  - ISG2000 with SM
- **Command to Inhibit AAAA Requests Over IPv4**—ScreenOS 6.3.0 provides an option to enable or disable the Network Address Translation-Port Translation Domain Name System Application Layer Gateway (NAT-PT DNS ALG) to modify DNS requests received from the IPv6 domain. Besides translating the addresses for transmitted DNS requests, the NAT-PT DNS ALG also modifies the DNS request before forwarding it to another domain that has only IPv4 addresses. By default, this option is disabled.
  - **IPv6 Prefix and DNS Information Update**—ScreenOS 6.3.0 supports dynamic IPv6 prefix and DNS information update from the upstream DHCPv6 server. A CPE router acting as a DHCPv6 and PPPoE client negotiates IPv6 prefixes and DNS information for the downstream DHCPv6 server on the other interface of the same CPE router. If the connection between the CPE router and the upstream DHCPv6 server is disconnected and then re-established, the CPE router updates the newly learned IPv6 prefix and DNS information dynamically on the downstream DHCPv6 server without waiting for the delegated prefix to expire.

## ISG-IDP Diagnostic Improvements

- **IPv6 Full Support on ISG-IDP**—Beginning with ScreenOS 6.3.0, ISG Security Module provides IPv6 support for the following features: packet capture and packet logs for IPv6 traffic; configure header match information for IPv6 traffic and ICMPv6 messages; IPv6 traceroute anomaly; IPv6 log messages in the NSM log viewer.
- **ISG-IDP Means to Identify the Secure Module (SM) Used by a Session**—Beginning with ScreenOS 6.3.0, users can identify which SM card and CPU a session is using. It is possible to filter the session table output with the CLI command `get session sm-slot slot-id sm-cpu cpu-no`.

- **Command for Displaying CPU Usage on SM**—Beginning with ScreenOS 6.3.0, users can enable the security device to calculate the CPU usage of the ISG Security Module for the last 60 seconds, last 60 minutes, and last 24 hours by using the `sc_enable_cpu_usage` parameter.
- **Transfer Core Dump to the Management Module Flash or Compact Flash**—Beginning with ScreenOS 6.3.0, users can transfer the core dump files from the RAM disk of the ISG Security Module to the flash memory of the management module using the CLI command `set sm-ctx coresave`.
- **SNMP Trap and Event Log Entries for ISG with IDP**—From ScreenOS 6.3.0, ISG Security Module supports generating log messages and SNMP Traps when CPU usage, memory usage, and session count per IDP security module exceeds the user-defined threshold. The device also generates messages when it detects an IDP security module failure.



**NOTE:** The user-defined threshold value is not stored in NSM. The value is reset to the default once the system reboots.

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- **Inspection of Multicast traffic by IDP Security Module**—Beginning with ScreenOS 6.3.0, users can enable ISG Security Module to inspect multicast traffic by using the CLI command `set flow multicast idp`.



**NOTE:** For multicast traffic inspection, all outgoing interfaces should belong to the same zone.

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- **UAC Integration with Role-Based IDP Policy**—From ScreenOS 6.3.0, ISG Security Module can support role-based IDP policy. Administrators can configure the security device to inspect traffic using either user roles or source IPs. When user-role-based IDP inspection is selected, the security device starts checking user-role-based policies first; if a match is not found, only then the security device searches for IP-based rules. This feature requires UAC deployment and role information is provided by Infranet Controller.

## Network Address Translation (NAT)

- **Enhancement to IKE and ESP Passthrough Traffic**—Beginning with ScreenOS 6.3.0, Network Address Translation (NAT) supports both NAT-Traversal and Non-NAT-Traversal IKE and IPsec passthrough traffic. The Application Layer Gateway (ALG) is enabled to support interface NAT and IKE DIP pool NAT.
- **Support for More Than 62946 Sessions per IP in a DIP Pool** —When the security device performs NAT-src with a DIP pool containing an IP address range with PAT enabled, each DIP:DPort pair can only be assigned to one session. Beginning with ScreenOS 6.3.0, you can enable DIP to support multiple sessions per DIP:DPort. The DIP pool supports multiple session per DIP:DPort only if two packets have different destination IP addresses. After configuring the DIP pool scale size, every IP address contains multiple port pools that consist of all available ports for an IP address. Every IP can support up to  $\text{scale-size} * 62463$  sessions.

The maximum scale size for an interface cannot exceed the DIP scale size value specified in the vsys profile.

- **TCP Session Close Notification**—ScreenOS sends a TCP session close notification ACK message to both the client and the server when a session is being closed.

To enable a policy to send TCP session close notification, complete the following prerequisites:

- You must enable TCP SYN checking and TCP reset options in both the client and the server zones.
- You must enable TCP sequence check only for ISG 1000/2000 and NS 5200/5400.
- **Creating a Session Cache to Accelerate HTTP Traffic**—Beginning with ScreenOS 6.3.0, you can create a session cache for HTTP-based protocols to minimize CPU utilization and to enhance performance. A session cache is a special structure that caches all the reusable information of both software and hardware sessions created by the first connection of an HTTP session bundle.

A session cache supports other traffic but does not ensure performance enhancement.

You cannot create a session cache for the following conditions:

- When the session is synched from another security device.
- When the session is created by an Application Layer Gateway (ALG).
- **Importing Traffic to the Correct VSI by Proxy ARP**—The administrator can enable importation of traffic to the correct VSI by setting the proxy ARP entry. Upon adding a proxy ARP entry on an interface, ScreenOS imports the traffic that is destined to the IP range using this interface.  
You can use the CLI command `proxy-arp-entry` or WebUI `Network > Interface > Edit > Proxy ARP Entries` to set the proxy ARP entry.
- **NAT-Dst Port Shift using VIP**—Using the port-range VIP entry, a range of ports can be mapped between Virtual IP and Real Server IP.

## NetScreen Redundancy Protocol (NSRP)

- **Add More Detail to the Output of get nsrp**—The output of the `get nsrp vsd-group` command includes a new column; the *uptime* column for VSD group or myself uptime column for current security device denotes the duration in the primary or backup state.

## Other

- **Hot Patch Management**—Beginning with ScreenOS 6.3.0, the hot patch enables injecting the customer service patch into the running image without rebooting the security device. The hot patch as debug patch provides for easier debugging.

The ScreenOS hot patch management component runs on the security device and performs the following functions:

- Loads the hot patch file from TFTP to flash memory
- Removes the hot patch file from flash memory
- Maintains the patch finite state machine (FSM)
- **Cache Recently Used Route and ARP Entries**—Beginning with ScreenOS 6.3.0, Juniper Networks security device allows the user to cache recently used route and ARP entries for destination routes by using the `set flow route-cache` command. This feature does not work if ECMP is enabled.
- **Ability to Add exec and save Commands to Scripting Tool**—Beginning with ScreenOS 6.3.0 release, the ScreenOS scripting tool supports the `exec` and `save` commands. These commands are visible in the script context record. The parser identifies these commands in the script record context and saves them into the script. This enhancement enables the user to execute commands that facilitate troubleshooting.
- **Timeout for Track IP**—Beginning with ScreenOS 6.3.0, the user can set the maximum timeout value for track IP.
- **Boot with Default Gateway IP**—The new ScreenOS boot loader allows you to define a default gateway IP, then user can download image from a remote TFTP server.
- **Identifying Gigabit Interface**—Beginning with ScreenOS 6.3.0, users can identify the type of gigabit interface using the CLI command `get interface interface-name`.
- **Boot Loader for SSG and Boot ROM Version for ISG or NetScreen-5000 series Displayed in CLI**—Beginning with ScreenOS 6.3.0, you can view the boot loader for an SSG device and boot ROM version for ISG or NetScreen-5000 device using the `get system` command.

**Example 1:**

```
ssg20-> get system
BOOT Loader Version: 1.3.2
```

**Example 2:**

```
nsisg2000-> get system
BOOT ROM Version: 1.1.0
```

- **WELF Log Format Enhancement**—Beginning with ScreenOS 6.3.0, enhancements have been made to the event log, traffic log and IDP log formats to follow the WELF log regulation. If backup for the logs is enabled, logs can be sent to a maximum of four Webtrends servers. TCP or UDP transport protocol can be used for communication. IP connections can be manually reset. The following log types must be sent along with the appropriate heading prefix:
  - Configuration log [Config Change]
  - URL Filter Detection [URL filtering]
  - AntiVirus Detection [AntiVirus]
  - Antispam Detection [AntiSpam]

- IPS/DI Detection [IPS/DI]
- Screen Attack [Attack]
- **SCTP Protocol Filtering**—Beginning with ScreenOS 6.3.0, the existing Stream Control Transmission Protocol (SCTP) stateful firewall supports protocol filtering. You can configure the security device to permit or deny traffic based on the SCTP Payload Protocol and M3UA Service Indicator. The Payload Protocol identifies the type of data being carried out by the SCTP data chunk, the M3UA Service Indicator identifies the type of data being carried out by the M3UA data message. Based on the Payload Protocol, you can create an SCTP profile and bind it to a policy.



**NOTE:** ScreenOS supports SCTP protocol filtering on NetScreen-5000 and ISG series devices only.

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- **Converting join-group igmp Commands to exec join-group**—Beginning with ScreenOS 6.3.0, the `exec join-group` and `exec leave-group` commands replace the `set igmp join-group` and `unset igmp join-group` commands. The `exec join-group` command replaces the `set join-group` command. The `exec leave-group` command replaces the `unset join-group` command. There is no impact on the functionality of the commands. The `set` and `unset` commands are deprecated.

## Policies

- **Policy Installation Enhancement** —Beginning with ScreenOS 6.3.0, the policy installation process has been enhanced.

The new process provides the following advantages:

- Avoids frequent policy re-installation caused by dynamic DNS address changes.
- Eliminates traffic drops while installing the policy.
- Allows the user to configure the `hold-interval` option of policy installation using the following CLI command:

```
set policy install hold-interval seconds
```

The default value is 5 seconds. The minimum is 0 and the maximum is 10. This command specifies the maximum time interval between when policy configuration occurs and actual policy installation begins. When the user creates a new policy or modifies an existing policy, the policy installation is delayed by up to the value of `hold-interval` value specified. This allows the system to more efficiently process the session table by handling several updates at once or by reducing the thrashing caused by extremely rapid updates.

```
unset policy install hold-interval
```

The `unset` command resets the default value of `hold-interval`.

**Example:** To configure `hold-interval` option to 2 seconds:

set policy install hold-interval 2

## Routing

- **IRDP Support for All Platforms**—Beginning with ScreenOS 6.3.0 release, ICMP Router Discover Protocol (IRDP) support is available on all platforms; however, IRDP support is available only on an Ethernet interface with an IP address.
- **DSCP Marking for Self-Initiated Traffic**—The administrator can configure the DSCP value for traffic initiated by the security device. The DSCP value can be configured for 11 services: BGP, OSPF, RIP, RIPNG, TELNET, SSH, WEB, TFTP, SNMP, SYSLOG, and WEBTRENDS. You can use both the CLI and the WebUI to configure DSCP marking.
- **QoS Classification Based on Incoming Markings**—In ScreenOS 6.3.0, traffic-shaping policies are enhanced to support quality of service (QoS) based on the IP precedence and Differentiated Services code point (DSCP) marking of incoming packets. The QoS classification feature for incoming traffic works only if the traffic-shaping mode is set to Auto or On.

## Security

- **Denial of Service Attack Defenses**—ScreenOS 6.3.0 supports the feature of strict TCP-SYN-check wherein a strict syn check is applied to all the packets in a TCP three-way-handshake before the three-way handshake completes. Users can enable this feature by using the `set flow tcp-syn-check strict` command.
- **Verification of IP address in ASIC Whitelist**—Beginning with ScreenOS 6.3.0, users can verify if a specific IP-address is in the ASIC whitelist by using the `get ASIC ppu whitelist ip-address` command.
- **Support for SecurID Server Cluster**—RSA supports a primary server and up to 10 replica servers to process authentication requests. At least one of primary or slave servers must be configured with static IP. RSA SecurID Server Cluster supports the name locking, load balancing, and failover functions.

## Changes to Default Behavior

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This section lists changes to default behavior in ScreenOS 6.3.0 from earlier ScreenOS firmware releases.

### Changes to Default Behavior Introduced in 6.3.0r3

- **Increase in the capacity of number of service objects and address groups**—For ISG Series, the capacity of number of service objects and address groups is increased to 4096. For NS 5000, only the capacity of number of service objects is increased to 4096.
- **Maximum timeout value of ipsec-nat alg**—The maximum value of ipsec-nat alg timeout has been changed from 180 to 3600 seconds.

- **VPN tunnel capacity for advanced license key**—On SSG550, the VPN tunnel capacity has been changed from 1000 to 2048 for advanced license key.
- **Unexpected Low VPN Throughput**—When VPN monitor is configured for VPNs on NetScreen-5200 or NetScreen-5400, the device can define sub-optimal ASIC mapping for processing VPN traffic in the hardware which causes unexpected low VPN throughput. A new command `set flow ipsec-distr-asic` is introduced to include the enhancement that VPN encryption will be distributed into different chips based on the tunnel's SA index per round robin. By default, it is disabled. This is applicable for NetScreen-5000 series only. For NetScreen-5000 series with VPN on IPv6 environment, enabling this command is not recommended as it would yield less than optimal performance.

#### Changes to Default Behavior Introduced in 6.3.0r1

- The `set igmp join-group` and `unset igmp join-group` commands for the interface are deprecated. If you execute the `set/unset igmp join-group` commands, the following warning appears:

**WARNING: This command is a deprecated command and cannot be saved to configuration. Please use the following new preferred syntax:**

```
exec igmp interface if_name join-group group_addr [{ include | exclude} | to_include
|to_exclude} sources_ip ]
```

- The CLI command `set interface interface nameproxy-arp-entry ip_min ip_max` takes precedence over the existing `set arp nat-dst` command. This means that when the proxy ARP entry is defined and matched, then the system does not respond to the ARP request via the physical interface.

Because the `set interface interface nameproxy-arp-entry ip_min ip_max` command allows the customer to have better control of the device, the command `set arp nat-dst` is not recommended.

- The SNMP changes might affect the management software as follows:
  - Logical interfaces are added to the interface table.
  - Several new SNMP traps are introduced in the ScreenOS 6.3.0. For details on the new SNMP traps, see the change history of published ScreenOS 6.3.0 MIB NS-TRAPS.mib.

You can consider modifications as required.

## Network and Security Manager (NSM) Compatibility

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This section provides information about updates required to complementary Juniper Networks products to ensure their compatibility with ScreenOS 6.3.0.

Support for ScreenOS 6.3.0 has been introduced with NSM 2009.1r1. Navigate to the Support webpage for more information: <http://www.juniper.net/support>.

## Detector and Attack Objects Update (only for ISG-IDP)

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The Detector Engine shipped with this ScreenOS version is 3.5.134268. For more information on the availability of new releases, see Detector Engine Release Notes at <http://www.juniper.net/techpubs/software/management/idp/de/>.

After you have performed the ScreenOS firmware upgrade, you must update to the latest IDP Detector Engine and Attack Object database:

1. Download the latest detector and attack database to the NSM GUI server. From NSM, select **Tools > View/Update NSM attack database**, and complete the wizard steps.
2. Push the detector update to the ISG-IDP devices. From NSM, select **Devices > IDP Detector Engine > Load IDP Detector Engine**, and complete the wizard steps.
3. Push a policy update to the ISG-IDP devices. From NSM, select **Devices > Configuration > Update Device Config**, and complete the wizard steps.

## Addressed Issues

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The following operational issues from ScreenOS 6.2, 6.1, 6.0, and 5.4 release branches were resolved in this release:

### Addressed Issues in ScreenOS 6.3.0r3

The following operational issues were resolved in this release:

#### Administration

- **417686**—Socket leak might occur when Internet Explorer (IE) with HTTPS was used for WebAuth management.
- **472816**—Sometimes the `clear socket <socket id>` command could not clear the tcp socket when it was in a certain state.
- **480480**—Under certain conditions, memory leak in the event log module caused high memory utilization.
- **481730**—The `get system` command displayed the hardware version as 0000(0)-(00) on SSG300 and SSG500 devices.
- **493627**—Under certain conditions, device might reboot unexpectedly when RPC (MS-RPC or SUN-RPC) traffic passes through the device and `show rpc map` command was executed.

**Antivirus**

- **478469**—In transparent mode, VLAN tag was removed from the HTTP traffic after AV scanning.

**DHCP**

- **484087**—The destination IP was incorrectly set to 0.0.0.0 when DHCP relay agent received a DHCP ACK in response to a DHCP INFORM.

**GPRS**

- **448582**—GTP inspection dropped the SGSN Context Response message if the Next Extension Header type was 0xC2 (Suspend Response).
- **449284**—In certain conditions, the firewall failed to allocate GSN, and hence caused the GTP traffic to drop.
- **456358**—The common flags GTP Information Element was not removed when set remove-r6 command was configured.
- **457093**—For a new GTP tunnel, CreatePdpRequests from an SGSN were dropped if the response was not received before a certain time period.
- **472199**—When R6 IE removal was enabled, GTP CreatePdpRequest packets got corrupted when both the MS-Time zone information element and a private extension were present.
- **485578**—The GTP remove-r6 feature removed the mandatory RAI IE from SGSN Context Request and Identification Request messages.
- **485911**—Support had been added for removing Information Element '184 - Bearer Control Mode' using the GTP remove-R6 feature.
- **486613**—When GTP traffic dropped, the bad system status message appeared in the log.

**HA and NSRP**

- **472083**—When NSRP track-ip monitoring was configured within vsys, configdata file had incorrect track-ip information.

**IDP**

- **467521**—[ISG-IDP] In certain conditions, processing of RPC packets caused memory allocation problem which eventually caused the security module to hang.
- **485928**—[ISG-IDP] The IDP engine resets due to application identification.
- **493618**—[ISG-IDP] IDP engine core dumps frequently due to DFA cache memory corruption.

## Management

- **455186**—Firewall running OSPF rebooted unexpectedly after a delta configuration through NSM was performed.
- **456690**—The traffic log did not display IPv6 addresses correctly.
- **459999**—The `set flow vpn-tcp-mss` command was not available for configuring in NSM.
- **466692**—The SNMP IPv6 IfIndex value was reported as incorrect from the firewall.
- **468514**—Traffic log was not generated for a source or destination port equal to 1503.
- **468659**—E-mail notifications for logs from the firewall were not formatted correctly.
- **470754**—[NetScreen-5000] The redundant interface reported overflow errors when it was not initialized correctly after a system restart.
- **471298**—UDP MSRPC EnDPort mapper (MS-RPC-EPM) traffic incorrectly displayed the traffic log as MSRPC ENDPOINT MAPPER (TCP).
- **485725**—Firewall socket issue caused higher task CPU than expected which caused the management through web and SSL to fail.
- **485946, 470729**—Event log message displayed `<username> turn off debug switch for all when admin exited the CLI.`
- **485958**—Source interface of secondary NSM server was incorrectly removed from the configuration.
- **491026**—SNMP walk for certain MIBs did not return any value.

## NAT

- **450989**—Unable to access MIP configured on loopback group from different zones on the firewall.
- **480667**—The firewall allocated vsys limit for configuring MIPs to a shared interface in root-vsys instead of global limit.

## Other

- **463515**—MAC entries in the bgroup mac-table were not cleared after an interface went down.
- **465718**—Under certain conditions, the device might reboot unexpectedly when a Dial-Up user tried to connect.
- **466619**—The `set license-key auto-update` command rolled back to unset after a device reboot.
- **472178**—The `set zone trust screen udp-sweep threshold` command enabled the tcp-sweep option.

- **472433**—Packet might be corrupted due to ASIC buffer problem.
- **472690, 264366**—ICMP flood screening option incorrectly dropped packet and generated alarm even when the packet rate was lower than the configured threshold.
- **477561**—The guaranteed bandwidth parameter was incorrectly allocated in traffic shaping.
- **479300**—In some scenarios, non-impacting messages such as “TR installing ready reverse wing” were logged to the debug buffer.
- **479752**—Under certain conditions, the device might reboot unexpectedly when running `get config datafile` command.
- **480179**—When the SC-CPA server was inaccessible, the device displayed UF-MGR: Internal error: Failed to allocate uf\_record event.
- **481096**—Enabling the set log audit-loss-mitigation feature caused the device to halt traffic after the log buffer was filled.
- **481805**—The bandwidth settings configured on the gigabit subinterfaces were not loaded after reboot.
- **484133**—With unknown protocol protection disabled, traffic with protocol number greater than 137 was dropped erroneously.
- **484169**—Firewall might reboot unexpectedly if GBIC card was not properly initialized during boot up.
- **484839**—In some scenarios, firewall might restart unexpectedly if `get alg pptp xlate` command was executed.
- **485192**—GRE packets of PPTP session might be dropped if PPTP server CALLID was set to 0.
- **485332**—PIM register message was dropped when the inner packets were fragments.
- **486445**—The device might reboot unexpectedly due to its access to a NULL pointer.
- **486896**—Event log timestamp was changed because of NTP update.
- **489167**—The session was torn down while changing multi-cell policy if RPC was one of the service cell.
- **489205**—In IPv6, the MTU was not changed according to an ICMP6 "Packet Too Big" error message.
- **490158**—[Netscreen-5000] In some scenarios, the firewall stopped forwarding traffic and was also not accessible through in-band access.
- **490176**—An upgrade for SSG140 running a dual boot image using SCP (secure copy) required the device to reboot twice.
- **491531**—TCP session might be broken when failover occurs from one tunnel to the other due to wrong TCP Window Scaling Factor in hardware session.

- **492544, 491555**—In certain situations, TCP-based SIP traffic in the environment could cause the firewall to reboot unexpectedly.
- **498306**—[SSG 300/500] Under certain conditions the firewall would reboot unexpectedly when UAC was configured.

## Performance

- **413433**—[SSG-500] Internal sanity check caused higher CPU than expected resulting in intermittent packet drops.
- **478205**—When large amount of WebAuth transaction takes place at a time, some HTTP SYN packets might drop during TCP 3-way handshake without returning SYN and ACK packets.
- **491967**—Policy search was slow with complex and larger number of policy configurations causing high CPU utilization.

## Routing

- **466158**—Capability negotiation error between BGP peers caused BGP to stay in idle state.
- **473625**—Under certain conditions, multicast traffic did not match the longest matching multicast group policy.
- **474158, 446155**—Change in RPF source route or change in route towards the RP was not reflected properly to the multicast routing table.
- **480470**—BGP anti-flap processing was removed from the backup NSRP node.
- **482372**—In some scenarios, IBGP did not send updates to some of the BGP peers.
- **483854**—OSPF neighbor relationship was lost on active primary connection when the backup link flapped.
- **485608**—Firewall failure dump was caused by the BGP route updates.
- **490020**—In specific circumstances OSPF converged incorrectly.

## VoIP

- **458341**—SIP ALG did not handle the SIP calls that used multi-part message as expected.
- **484227**—SIP MIME and Multipart messages were modified on the firewall that caused the SIP packets to drop.

## VPN

- **472618**—NS-Remote IPsec phase one negotiation failed when IKE ID was changed.
- **475831**—Quotation marks ( " ") were removed from configuration when the `set vpn vpn_name bind zone "zone_name"` command was used.

- **479107**—The VPN proposals ordered through WebUI of the firewall was ambiguous and could lead to unintended selection of the proposal between the VPN peers.
- **480642**—User could not pair a VPN policy when multiple MIPs were used as destination.
- **480691**—The VPN tunnel down message (for example, VPN <vpn-name> from <IP-address> is down) was not generated in the event log when the NSRP backup device became the master.
- **482399**—AC-VPN failed to connect from one Spoke to another Spoke VPN site in the NAT-T scenario.
- **486043**—Firewall might reboot unexpectedly when IKE/CLI and flow module accessed the NHTB table at the same time.
- **486608**—The `set vpn <vpn> dscp-mark <dscp>` command for manual VPN failed to set the DSCP marking for outgoing ESP packets.
- **489859**—In some scenarios, when the firewall was reset, the tunnel interface status remained down even when the security association (SA) was up.
- **494667**—Incorrect proxy-id with VPN Policy having MIP and overlapping source and destination address.

#### WebUI

- **291948**—When the device had many event log entries, refreshing the main WebUI page or the report page using Report > System Log > Event action caused high CPU utilization.
- **450974**—Enabling or disabling the Java or ActiveX component also unsets IP Spoofing.
- **474665**—In vsys, for IKE gateway configuration, option to select shared root interface was not available in the outgoing interface drop box in the WebUI.
- **479160**—Unable to save AutoIKE configuration for VPN phase 2 in the WebUI when Proxy ID was enabled and vpn group was selected.
- **479440**—“unknown keyword ipv6” error was displayed when using VPN wizard for vpn setup with IPv6 disabled on the firewall.
- **480387**—“The value of time-out cannot be greater than interval” was displayed for certain interval values greater than the threshold values when creating Track IP entry using the WebUI.
- **493414**—In the WebUI, when the user clicked Go or New button to open a policies menu, the device rebooted unexpectedly.
- **495940**—WebUI incorrectly displayed the tunnel interface status as inactive.

#### **Addressed Issues from ScreenOS 6.3.0r2**

The following operational issues were resolved in this release:

**Administration**

- **445491**—When displaying BGP route advertised without specifying a neighbor address, the error `bgp neighbor 0.0.0.0 doesn't exist` is displayed.
- **456101**—[ISG, NetScreen 5000] The `port mirror` command displayed erroneous `Failed command - set mirror port source ethernet4/1 destination ethernet1/1` message on console bootup, even though the command existed in the configuration file and was working.

**Antivirus (AV)**

- **458125**—In transparent mode, with the UTM enabled, when preparing a child session in the ALG traffic, the VLAN tag information was lost.

**Authentication**

- **416043**—The device did not clear the existing System Information Block (SIB) when the associated radio caused the wireless authentication failure.
- **471517**—Protocol version check caused the RSA SecureID authentication failure.

**Command Line Interface (CLI)**

- **462860**—[SSG 140/300/500, ISG 1000/2000, NetScreen 5GT] After a reboot, the `unset admin hw-reset` command was not saved.

**Deep Inspection (DI)**

- **454303**—When a DI policy was enabled, and the ip-action was "notify", the packet that matched the DI group specified in the policy got dropped.

**Domain Name System (DNS)**

- **458316**—A device might reset if a vsys that contains address book objects with DNS names was deleted.
- **471892**—DNS queries did not work when device was configured to use itself as DNS server (when DNS proxy is enabled on an interface).

**General Packet Radio Service (GPRS)**

- **437975**—With GTP inspection enabled, at times, the GTP Echo Response might drop and the log displays the bad state message.

**High Availability and NetScreen Redundancy Protocol (HA and NSRP)**

- **448011**—Under certain conditions, WSF was not being updated in hardware session.
- **449011**—[SSG 140, SSG 300, SSG 500] When Active/Passive NSRP in L2 mode is configured, some traffic might stop for a few minutes just after failover under a specific condition.
- **449858**—Non-VSI PPTP session was not functioning as expected in NSRP Active/Passive scenario.
- **454981**—[SSG 300M] When NSRP failover occurred, the red LED alarm was triggered.
- **461079**—[NetScreen 5000] The backup firewall would prematurely remove the sessions on the master in a VSD-less NSRP cluster and cross-ASIC traffics.
- **463752**—In NSRP Active/Active mode, if tcp syn-check was enabled, the user could not update the session after the three-way TCP handshake was complete.

**Intrusion Detection and Prevention (IDP)**

- **431797**—Packets were dropped when the TCP Error Reassembler Packet Memory Exhausted signature was enabled.

**Management**

- **455868**—[SSG Devices] Number of tasks has been increased on SSG devices to allow management to the device.
- **473110**—Format of IPv6 addresses were being sent incorrectly to NSM log viewer.

**Network Address Translation (NAT)**

- **455943**—When the PPTP service and GRE service timeout are configured to never, the PPTP xlate fills up unless the PPTP connection is shutdown.

**Other**

- **302382**—In certain conditions, the firewall might reset if a session incorrectly references a MAC address without route information.
- **387173**—Traffic was blocked intermittently because of an error in handling non-IDP traffic as IDP sessions.

- **432190**—[NetScreen 5000 M3] VLAN retag did not work properly with 10 Gig interfaces.
- **437660**—Firewall reboots due to MGCP traffic.
- **448252**—[SSG 300] In transparent mode, the NMAP scan caused packet going across the firewall to drop.
- **449239**—SQL ALG did not function as expected when client request came into the SQL server's MIP address.
- **451051**—[ISG] Internal memory corruption caused ISG devices to stop creating new sessions and hence impacted traffic.
- **455183**—Few packets might be dropped due to ASIC reinit.
- **455373**—The device resets when some SQL ALG registers access an odd address.
- **455405**—ALG for FTP, RSTP, GTP, SQL, SIP, and RSH was corrupting the control packet which in turn was causing problems with the data packet.
- **459357**—WebAuth redirect from firewall contains a corrupted target URL when a proxy was used and the HTTP-request was split into two packets. The first packet includes the GET line and the second packet includes the HOST line.
- **460233**—With DST enabled, the e-mail notification time from ScreenOS was an hour ahead of the actual time.
- **461492**—When SQL IPMP failover was performed, subsequent traffic did not pass through the firewall.
- **462783**—Under certain conditions, sessions with timeout of 0 or 1 were never aged out of the firewall.
- **463422**—New TCP did not pass through the firewall in Transparent mode if there was no matching MAC table entry.
- **465223**—The `get gbe id 1` CLI command causes the device to reset.
- **468821**—Double quotation mark (" ") was not accepted in the middle of a comment or description for the definition of an address, route or group policy objects.
- **473279**—The `debug nsm nsp-debug` command might result in system reset.

## Performance

- **455350**—MTU was set to 1500 when a tunnel interface causing performance issues was added to the interface.

## Routing

- **433987**—Memory leak because of large OSPF LSA might reset the device.
- **435956**—Firewall removed some RP-set when it received BSR messages with a tag zero.
- **436444**—Device might reset if IGMP v3 source specific report was sent.
- **448691**—BGP routes can get stuck in route table if two neighbors send the same prefix route and routes change frequently.

- **449723**—Firewall might reboot because of incorrect scheduling of SPF algorithm for the OSPF protocol.
- **459513**—Unable to set IPv6 static route to null interface.

#### **Voice-over-Internet Protocol (VoIP)**

- **422611**—Power Cycling H.323 IP Phone resulted in NAT pport leak.
- **442077**—H.323 calls failed when it exceeded 10 OLC channels.
- **442660**—Incorrect format of INVITE messages resulted in random failure of VoIP calls using SIP.
- **472554**—[SSG 140] Maximum number of NAT cookies has been increased to 512.

#### **Virtual Private Network (VPN)**

- **442719**—Unable to configure a C Class Broadcast IP address for the IKE Gateway address.
- **448720**—Unable to remove User Group that was previously bound to a VPN, even after that VPN has been removed.
- **452080**—The TCP 3-way handshake failed because of an error in the setup of IPsec VPN.
- **455520**—Tunnel interface was not created when route based VPN configuration was pushed from the NSM.
- **459053**—A logically down interface might still respond to VPN monitor packets sent by a VPN peer device, and hence not allowing the VPN state to go down.
- **459239**—Xauth information was erroneously removed when initial-notify was received.
- **474622**—[IKEv2] Tunnel IP address did not get released when Dial-Up IKE v2 SA was terminated.
- **474923**—[IKEv2] Rekey is unsuccessful when using Dial-Up VPN.

#### **WebUI**

- **455462**—Using the WebUI, when an aggregate BGP route was added, a new option summary-only was added that was not specified in the WebUI.
- **459894**—Unable to remove the address book object "DMZ Any" after it was configured.
- **463137**—IRDP cannot be enabled on interface e0/0 using the WebUI.
- **465697**—In certain conditions, the WebUI management causes the system to reset because of incorrect parameter value.

- **468211**—In the WebUI, the IPv6 route entry did not accept uppercase characters for an IPv6 address.
- **469439**—VPN monitor configuration might rollback to default after editing vpn entry from the WebUI.

## **Addressed Issues from ScreenOS 6.3.0**

The following operational issues were resolved in this release:

### **Administration**

- **309759**—Reloading configurations while the device is experiencing heavy traffic might cause the device to fail.
- **388700**—It is currently possible to configure a VIP from a subnet other than the unnumbered tunnel interface IP. However, this is not a supported configuration; admins should not be allowed to configure a VIP from a subnet other than the unnumbered tunnel interface IP.
- **414839**—The policy logs in syslog did not show the correct data sent or received for FTP.
- **416873**—After a reboot, some event log entries were not recorded in the syslog file, when the syslog was configured using UDP.
- **429883**—The MSS-based sockets were changed on the new accepted socket.
- **432014**—The authorized user with read and write privileges is able to issue the `set admin password` command because of which some user privileges are lost.

### **Application Layer Gateway (ALG)**

- **446420**—The Microsoft windows management interface (WMI) control service fails in some scenario.

### **Antivirus (AV)**

- **299960**—Using the new Kaspersky Labs antivirus scan engine, the antivirus database takes a relatively long time (1 to 5 minutes) to load from a flash disk to system memory. While the database is loading, CPU usage might go extremely high and device performance might drop.
- **388885**—The extended antivirus (AV) pattern file was too large for the flash memory devices that support this function. However, the standard antivirus pattern file worked as expected. ISG 1000/2000 and NetScreen 5000-series devices do not support the extended AV pattern file setting.

**Authentication**

- **429374**—Re-authentication for dot1x was not handled correctly.

**Command Line Interface (CLI)**

- **435979**—[SSG 500] The output of the `get chassis` command does not include PIM name.
- **392417**—The `set tag <number>` command under `vsys` was not configured correctly.

**Deep Inspection (DI)**

- **410393**—When updating offline from the Local Server, the automatic DI signature update fails.
- **426280**—The `attack db rollback` command did not work on some platforms. For the other platforms, the result of the command was logged as either successful or failed in event log.

**Domain Name System (DNS)**

- **439044**—If syslog server is referenced using DNS hostname, syslog messages are still sent to the original IP address even after the IP address of the hostname is changed.

**Flow**

- **235781**—Using transparent mode, under high traffic conditions, sometimes a small number of sessions cannot be cleared. The sessions appear to be "time 0" but continue to remain in the session table. Running `set sat session-clean` clears these sessions from the table after one round of session cleaning.
- **239631**—If you configure the initial session timeout below the valid range (20–300 seconds), the system interprets these values as minutes instead of seconds.

**General Packet Radio Service (GPRS)**

- **422979**—When GTP inspection was enabled, ICMP Destination Unreachable packets of the GTP session were dropped.
- **426075**—When GTP inspection was enabled, occasionally a `DeletePdpResponse` or `EchoResponse` dropped and the message **non-existent gsn** appeared in the log.

### High Availability and NetScreen Redundancy Protocol (HA and NSRP)

- **235303**—Delay in the peripheral devices updating the forwarding table when a failover occurs in an NSRP cluster in transparent mode. When the devices have no gratuitous ARP mechanism as in NAT or Route mode, peripheral devices update the forwarding table only when the active physical interface is restarted. The update happens after five seconds by default.
- **236275**—In transparent mode, if the VSD group is not bound to a VLAN group, the security device incorrectly reports the VSD as being in Active-Passive mode.
- **236634**—In an Active-Passive configuration, if the active security device handles a large number of FTP connections, the CPU utilization of the backup device remains high even when the rate of the FTP connections per second on the backup is low.
- **253467**—If a device's SIP traffic is very heavy in an NSRP deployment, although the master box works well, there are delays when resources on the backup box are removed. Operational impact on the cluster is minimal, and the backup box recovers automatically.
- **303714**—For NSRP cluster deployments, when upgrading from ScreenOS 5.4 (or any earlier release), the following ALGs do not sync correctly until both devices in the pair are upgraded: SIP, SCCP, MGCP, RTSP, SQL, PPTP, P2P, AppleiChat, and H.323.
- **422747**—In the Active/Active mode, FIN packet in the NSRP data path is not processed correctly when SYN-CHECK is enabled.
- **424242**—When performing an NSRP failover, the route pointed to a different tunnel interface. However, the synchronized session continued to point to the old SA tunnel.
- **437661**—The RIP and OSPF MD5 authentication results in the NSRP configuration are not in synchronization.
- **438794**—Backup NSRP firewall lost synchronized OSPF routes.

### Intrusion Detection and Prevention (IDP)

- **305128**—If only a destination port (dst-port) is specified in IDP flow filter, the filter does not capture traffic in both directions.
- **305295**—If an IDP rule is configured with the attack value NONE, then diffserv does not work. Also, when the IDP rule attack value is NONE, if a TCP packet that matches the drop packet action passes through the device, IDP is unable to escalate the response and drop the connection.
- **410393**—When updating offline from the Local Server, the automatic DI signature update fails.
- **426280**—The attack db rollback command did not work on some platforms. For the other platforms, the result of the command was logged as either successful or failed in event log.

### Internet Protocol Version 6 (IPv6)

- **227934**—SSG platforms incorrectly process the ICMPv6 error packet that they receive in response to a non-first fragment packet that exceeds the outgoing interface MTU.
- **236085**—In transparent mode, you cannot manage a zone that is on a vsys using the `zone nsrp manage` CLI command, because it is a global setting based on vlan1 interface. In root mode, you can manage only the related vsys.
- **236087**—On SSG 320/350 devices, a 4-byte PVE tag is used to identify which interface the packet came from, limiting the maximum supported packet length to 1514 bytes.
- **236549**—When deployed in transparent mode, some high-end platforms such as ISG 1000-IDP do not support more than 20 reassembled segments. If you try to ping another device with data that requires more than 20 reassembled segments (for example, 30,000 bytes), the ping request fails.
- **239285**—ScreenOS does not verify the IP address that you enter when you configure the security device.
- **239598**—On some high-end platforms, after you have enabled IPv6, the CLI incorrectly allows you to enable parameters such as DSCP marking, IDP, and NSRP Data Forwarding that are not supported in IPv6 mode.
- **267239**—When modifying an IPv6 or a wildcard policy through the WebUI, all existing sessions for the policy are removed. However, existing sessions are not removed if you only modify some minor features—such as session-limit or alarm-without-drop—of an ordinary IPv4 policy through the WebUI.

### Management

- **218168**—The incorrect range in integrated URL filtering SC-CPA cache is causing NSM validation error.
- **272925**—When the console timeout is set to 0, telnet client applications have no way to determine when a session has timed out. If the telnet client has not sent data for a significant length of time and the session should timeout, the TCP socket for the telnet session might not be correctly released.
- **292490**—NSM update fails when configuring IKEv2 soft lifetime buffer.
- **438684**—The `set flow mac-cache-mgt` command is not working for the management of the backup firewall using the master firewall.

### Network Address Translation (NAT)

- **403509**—DIP leaks when a loopback interface for cross-Vsys is used simultaneously with a loopback group in the destination vsys for outgoing DIP NAT.

### Other

- **226768**—The limit-session screen option is enforced even if the alarm-without-drop option is enabled.
- **255774**—The debug command `unset console dbuf` might make the box unstable, especially under heavy traffic. Administrators are advised to use care when running this command.
- **258931**—Due to a memory limitation, NS 5000 devices are currently unable to support 500 vsys when an advanced license key—such as for virtual router or Layer 2 Active-Active support—is part of the deployment.
- **263480**—When a small second packet follows a jumbo frame (more than 8500 bytes) on 10G card within a minute, then it might be dropped.
- **263512**—ScreenOS 6.1.0 includes a new SSHv2 secondary login banner feature. However, unless the feature is enabled, if the secondary banner is displayed before a login prompt on a console or via a Telnet connection, no positive acknowledgment to the secondary banner is required (applicable to console, Telnet, SSHv1, and SSHv2 connections).
- **263585**—In certain situations, Network Address Translation (NAT) traffic using H.323 ALG resets the device.
- **266022**—Because the NS 5400 supports 2 million sessions by default in 6.1 (and 6.0.0r2 and later), you must ensure that the device has a minimum of 450MB of free memory when upgrading from 5.4 or 6.0.0r1 to 6.1.0 or 6.0.0r2. One million sessions require approximately 340MB of memory.
- **274425**—The drop of to-self IKE packets is not logged when no IKE is configured.
- **278668**—[SSG 550/550M] An error in the boot-loader code caused the interface references to be switched and the motherboard version to be incorrectly reported while upgrading from boot mode.
- **312046**—On some devices, an attempt to negotiate the maximum transmission unit (MTU) using the ICMP "packet too big" packet might fail. Failure to negotiate the MTU might, for example, cause an FTP session failure. The failure is caused in part because the ICMP packet is sent only once.
- **387143**—The alarm LED is cleared automatically without issuing the `clear led` alarm command.
- **391304**—The duration of time reported by policy traffic logs is shorter than the actual time duration.
- **393301**—During Web authentication, when an ACK packet was received, the firewall erroneously sent a FIN packet to end the session.
- **413775**—[ISG] The `set sat sess-close [0|1]` command did not function as expected.

- **416573**—When the `debug` command was run, the redundant debug information was removed.
- **419564**—The ppp multi link bundle supports only two BRI channels.
- **427094**—Occasionally, the connection between the Catalyst switch and the Copper Gigabit interface with manual duplex setting is down.
- **427467**—[SSG 140] The device reboots unexpectedly because of ARP traffic across bgroup interfaces.
- **428914**—[ISG, NetScreen-5000] When Websense was enabled, access to certain websites dropped due to application error.
- **429239**—When the remote authentication server was primary, the authentication fallback option did not function as expected.
- **431675**—The defragmentation limit is changed to support up to 65535 bytes of IP packet.
- **431762**—During an upgrade to Release 6.1.0r5, MGCP-related messages might appear on the console.
- **431944**—In transparent mode, MPLS pass-through traffic is dropped.
- **433456**—The original source and destination address are missing from the log to USB flash.
- **435348**—[SSG 5/20, SSG 140, SSG 500] The firewall could reset due to an exception before the boot up process. The device shows the exception dump.
- **439759**—When an access list that is tied to an RP configuration for multicast is not set, the firewall might reboot.
- **440546**—The antivirus scanning process might get stuck the SMTP sessions, if the client is using SMTP DSN (Delivery Status Notification) and the recipient's e-mail address contains word **QUIT**.
- **441723**—Firewall does not send TCP RST for traffic matched by IPv6 REJECT policies.

## Performance

- **297405**—Inter-Vsys traffic are dropped if it do not pass through an ALG or ICMP.

## Routing

- **258978**—For the SSG 320M/350M, the supported maximum number of Border Gateway Protocol (BGP) redistributed routes is 4096. However, if a large number of routes are added with an automated script, it is possible to exceed the supported limit. Routes entered or redistributed manually should not be able to exceed 4096.
- **398277**—OSPF adjacencies were lost due to an FPGA error.
- **416966**—When a route was displayed by `get route` command some of the flags were not freed, and the firewall rebooted. The route was frequently added and deleted by changing dynamic routing.

- **430932**—Secondary VPN Tunnel configured with point to multi-point OSPF stopped in ExStart.
- **440113**—IPv6 Neighbor solicitation messages from the source “::” are dropped by IP Spoofing.

#### **Voice-over-Internet Protocol (VoIP)**

- **310928, 314481**—In NAT mode, the security device might stop responding under heavy Media Gateway Control Protocol (MGCP) traffic.
- **421768**—When the H.323 ALG was enabled, the H.323 RAS admissionConfirm packets were dropped.

#### **Virtual Private Network (VPN)**

- **395216**—The fragmented packets of cross-chip ASIC VPN traffic were dropped.
- **395312**—When Baltimore Unitrust CA was used, the PKI negotiation using the SCEP failed.
- **430028**—The device reboots when auto renewal of the same SCEP key was performed.
- **433028**—The device reboots on its own when SCEP auto-renewal of the same key is performed.

#### **WebUI**

- **393022**—ECDSA signature authentication is missing from the authentication methods list in the IKE phase 1-proposal editing WebUI page.

## **Known Issues**

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The following are known deficiencies in features at the time of this release. Whenever possible, a workaround is suggested following the problem description, preceded by W/A.

### **Known Issues in ScreenOS 6.3.0r3**

The known issues listed in this section are specific to ScreenOS 6.3.0r3. For the known issues identified for previous ScreenOS releases, see the Release Notes for the specific release.

#### **Administration**

- **496029**—While managing the firewall using SSH Secure Shell v.3.2.9, firewall reports "Potential replay attack detected on SSH connection initiated from x.x.x.x."
- **504196**—SSH management might get disconnected suddenly when large output commands are executed.

### **Antivirus**

- **498121**—In certain scenarios, with AV enabled, the HTTP slows down due to TCP retransmission.

### **DHCP**

- **495244**—DHCP custom option 43 is sent with an invalid length.

### **Other**

- **491466**—SQL connections might fail when SQL ALG is enabled.
- **494276**—A URL blocked by Websense might not display the corresponding blocked message in the browser in an asymmetric routing environment.
- **500495**—With antispam enabled, E-mail with attachments greater than 3 to 4 MB might drop due to out of memory error.
- **501256**—While saving traffic logs using WebUI, the Translated Dest column is empty.
- **505554**—Traffic log for large PING over MTU size is shown as close-ageout instead of close-resp.

### **VPN**

- **441805**—The ikmpd task causes periodic high task CPU peaks.  
W/A: Disable the VPN monitor.
- **502729**—VPN fails to come up if the outgoing interface is a loopback interface.
- **504014**—In some scenarios, VPN policy with MIP fails to translate Proxy ID.

### **WebUI**

- **496418**—WebUI configured as a web bookmark does not open in a new window on an SA Series page.

## **Known Issues from ScreenOS 6.3.0r2**

The known issues listed in this section are specific to ScreenOS 6.3.0r2. For the known issues identified for previous ScreenOS releases, see the Release Notes for the specific release.

**Antivirus (AV)**

- **478469**—In transparent mode, VLAN tag is removed from the HTTP traffic after AV scanning.

**DHCP**

- **484087**—The destination IP is incorrectly set to 0.0.0.0 when DHCP relay agent receives a DHCP ACK in response to a DHCP INFORM.

**General Packet Radio Service (GPRS)**

- **448582**—GTP inspection drops the SGSN Context Response message if the Next Extension Header type is 0xC2 (Suspend Response).
- **456358**—The Common Flags GTP Information Element is not removed when set `remove-r6` command is configured.
- **457093**—For a new GTP tunnel, if a CreatePdpRequest does not receive any response, then the already used TEIDs cannot be reused for a certain time period. This can result in the dropping of CreatePdpRequests from an SGSN that reuses these TEIDs before a certain time period.
- **472199**—When R6 IE removal is enabled, GTP CreatePdpRequest packets get corrupted if they contain both the MS-Timezone information element and a private extension.
- **485578**—The GTP `remove-r6` feature removes the mandatory RAI IE from SGSN Context Request and Identification Request messages.
- **486613**—When GTP traffic drops, the `bad system status` message appears in the log.

### **Intrusion Detection and Prevention (IDP)**

- **485928**—[ISG-IDP] The IDP engine resets due to application identification.

### **Management**

- **466692**—Certain IPv6 Index value is reported as incorrect.

### **Network Address Translation (NAT)**

- **480667**—The firewall allocates only 2000 MIPs to an interface even when all the user ids configure MIP in one shared interface.

### **Other**

- **468514**—Traffic log is not generated for a source or destination port equal to 1503.
- **471298**—UDP MSRPC EnDPort mapper (MS-RPC-EPM) traffic incorrectly displays its traffic log as MSRPC ENDPOINT MAPPER (TCP).
- **472433**—Packet might be corrupted due to ASIC buffer problem.
- **472690**—At times, ICMP flood might generate false alarm.
- **481096**—Enabling `set log audit-loss-mitigation` feature causes device to halt traffic after log buffer is filled.
- **481805**—After reboot, bandwidth settings configured on gigabit subinterfaces are not loaded.
- **484133**—With unknown protocol protection disabled, traffic with protocol number greater than 137 is erroneously dropped.
- **484839**—Firewall might fail if `get alg pptp xlate` command is executed.
- **485192**—GRE packets of PPTP session might be dropped if PPTP server CALLID is set to 0.

**Performance**

- **478205**—When large amount of WebAuth transaction happens at a time, some HTTP SYN packets might be dropped during TCP 3-way handshake without returning SYN and ACK packets.

**Routing**

- **480470**—BGP anti-flap processing is removed from the backup NSRP node.

**Virtual Private Network (VPN)**

- **472606**—False replay protection alarm occurs when the sequence number is updated incorrectly due to race condition between the rekey process and the update from ASIC.
- **472618**—NS-Remote IPsec phase one negotiation might fail if IKE ID is changed.
- **475831**—Quotation marks ( " ") are removed from the configuration when using the `set vpn vpn_name bind zone "zone_name"` command.
- **480642**—User cannot pair a VPN policy when multiple MIPs are used as destination.
- **480691**—The VPN tunnel down message (for example, VPN < *vpn-name* > from < *IP-address* > is down) is not generated in the event log when the NSRP backup device becomes the master.
- **489859**—After the firewall is reset, the tunnel interface is down, even though the security association (SA) is up.

**Known Issues from ScreenOS 6.3.0**

The following are known deficiencies in features at the time of this release. Whenever possible, a workaround is suggested following the problem description, preceded by **W/A**.

The known issues listed in this section are specific to ScreenOS 6.3.0r1. For the known issues identified for previous ScreenOS releases, see the Release Notes for the specific release.

**Flow**

- **456996**—The syn-cookie does not function for IPv6 SYN packet with fragment header. This packet type is generated when IPV4 translates to IPV6 and the DF bit is not set in original V4 packet.

This does not impact the IPv4 only deployment in any way. The syn-cookie feature can be used in IPv4 deployment. For IPv6 deployment, syn-proxy option can be used.

**General Packet Radio Service (GPRS)**

- **440783**—[ISG] The CPU does the GTP packet check only for the first GTP-DROP UserGtPdu and drops it correctly.

**Hardware**

- **440062**—On executing the `set interface X/X phy link-down` command on the JXU-1SFP-S card, the interface link status is erroneous. This is because the TX of fiber transceiver cannot be disabled on the JXU-1SFP-S card.

**Intrusion Detection and Prevention (IDP)**

- **313252**—On the ISG series device, when the Security Module is functioning in the TAP mode, then ScreenOS only transfers the first fragment of packets to Security Module.
- **436544**—The Security Module of the ISG series cannot detect certain DNS compound attack. This is because of the detector functionality.

**Other**

- **416822**— If you execute the CLI command `save` many times, there is no FBTL available to extend the flash life. Because this conflict with the FAT cluster allocation process, it leads to logic flash block leakage. This will be fixed in the subsequent ScreenOS release.
- **453156**— ScreenOS crashes when the USB device mount fails. This occurs due to continued and repetitive execution of the `get file` command.
- **454916**— On a Jupiter chip, when clearing the ARP table several times with heavy VPN encryption traffic poured out, all of the VPN encrypted packets are sent to CPU for I2 entry reinstall. This causes a buffer leak.  
**W/A**—Reinitialize the ASIC. This can take up to three minutes.

## Routing

- **430289**—On certain Virtual Routers, after configuring the interface rp candidate (interface xx mgroup-list yy;) if you configure the Virtual Router access-list (yy) in a range such as 231.6.0.1/32 to 231.6.0.100/32; then some groups cannot create (s,g) on untrust vrouter and some other groups cannot forward.

## Voice-over-Internet Protocol (VoIP)

### Security

- **431084**—Support for UDP and ICMP flood is not available on the aggregate interface.

## Virtual Private Network (VPN)

- **423941**—When configuring overlapped proxy ids for route-based VPN, the IKEv2 negotiation might fail. The issue can be resolved if traffic selector narrowing is supported by IKEv2.  
**W/A**—The issue can be resolved if traffic selector narrowing is supported by IKEv2.
- **469089**—The VPN monitor does not function for a manual key VPN. This is because of adding a proxy id check on the packet sanity check, which is not required for a manual key VPN.

## Errata

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This section lists outstanding issues with the documentation.

### Command Description In ScreenOS 6.3.0 IPv4 CLI Reference Guide

The `set flow log-dropped-packet` and `unset flow log-dropped-packet` commands are not documented in the *ScreenOS 6.3.0 IPv4 CLI Reference Guide*. You can access the description of these commands from the *ScreenOS 6.3.0 IPv6 CLI Reference Guide*.

## Limitations and Compatibility

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This section describes limitations and compatibility issues with the current release.

### Limitations of Features in ScreenOS 6.3.0

This section describes the limitations of some features in the ScreenOS 6.3.0 release. They apply to all platforms unless otherwise noted.



**NOTE: Transceiver Compatibility**—Juniper Networks strongly recommends that only Juniper-provided transceivers be used on interface modules. Different transceiver types (long-range, short-range, copper and so on) can be used together on multi-port SFP interface modules as long as they are Juniper-provided transceivers.

Juniper Networks cannot guarantee that the interface module will operate correctly if third-party transceivers are used.

Please contact Juniper Networks for the correct transceiver part number for your device.

- **Admin login sessions not cleared automatically**—If the admin timeout value is set to zero using the `set console time 0` command, any accidental network disconnection (For example, a cable is unplugged or the client is not closed normally) leaves the associated sessions open and leave an active entry in the admin table. The entries are not cleared until the device is reset. [281310].
- **Telnet client not available from a Virtual System (Vsys)**—The new telnet client from the CLI interface enhancement is not available at the Vsys level. [307763]
- **Fast Ethernet port trunking on ISG 1000/2000 requires consecutively numbered ports**—Fast Ethernet port trunking on ISG 1000 and ISG 2000 devices has a limitation. If an aggregate interface has more than two ports defined, the ports must be numbered consecutively without interruption when they are added to the interface.

For example, ethernet2/2, ethernet2/1, and ethernet2/3 ports can be configured even in the order given because they are numbered consecutively. If ports ethernet2/1, ethernet2/2, and ethernet2/4 are configured, however, then sessions on this interface experience load balancing issues. This second example is not a supported or recommended configuration.

- **Use of DIPs and SCTP multi-homing**—There are several Stream Control Transmission Protocol (SCTP) limitations when the ScreenOS devices uses DIPs.
  - When SCTP multi-homing is used with DIPs, there is source port translation error that results in erroneous source port translation and ultimately dropped traffic.
  - When DIPs are used in an SCTP multi-homing deployment, sessions cannot be immediately cleared when a shutdown message is received. Sessions are freed after a timeout.
  - When SCTP multi-homing is employed on a device using DIPs, not all sessions are synched by devices in an NSRP cluster.
  - When DIPs are used with SCTP multi-homing, SCTP heartbeat traffic is dropped by the device, thus the SCTP heartbeat function is not supported.
  - ScreenOS 6.3.0 does not support SCTP multi-homing when DIPs are used by the ScreenOS device. [285236, 285672, 285722, 285988]
- **8G2-G4 card throughput stability**—Running repetitive maximum throughput tests at certain small frame sizes, can cause a variance of up to about 14 %

difference in throughput between two test cycles. The behavior is restricted to the 8 port G4 card. This does not jeopardize customer traffic in any way.

- **NetScreen 5000 series throughput stability**—For NetScreen-5000 8G2-G4, a hardware limitation might result in degraded throughput stability. This limitation is also present in ScreenOS 6.0.0 and 6.1.0. [287811]
- **TCP and UDP sweep screen attack monitoring**—The TCP and UDP sweep screen check is insufficiently accurate. Under extended testing, the TCP and UDP sweep screen sometimes reports benign traffic or below-threshold attacks as valid sweep attacks. [293313]
- **Virtual MAC Address duplication**—Because ScreenOS derives VMACs based on information taken from cluster ID, interface ID, and VSD, it is not permitted to use the same clusters and VSDs on the same broadcast domain. If cluster IDs and VSDs are duplicated on a broadcast domain, it might result in the same VMAC being assigned to more than one interface or device. [300933]
- **PIM Power and Thermal Requirements**—If you install either 8-port or 16-port uPIMs in your SSG 140, SSG 500-series, or SSG 500M-series device, you must observe the power and thermal guidelines. Please refer to the PIM and Mini-PIM Installation and Configuration Guide for the power and thermal guidelines for all supported platforms, available at:

[http://www.juniper.net/techpubs/hardware/pim\\_guide/pim\\_guide.pdf](http://www.juniper.net/techpubs/hardware/pim_guide/pim_guide.pdf) .



**WARNING:** Exceeding the power or heat capacity of your device might cause the device to overheat, resulting in equipment damage and network outage.

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- **NSRP**—NSRP is not supported on WAN interfaces. Devices with WAN interfaces can use NSRP, but the WAN ports do not automatically failover as the Ethernet ports do.
- **Flood Screens**—On ISG 1000, ISG 2000, NetScreen-5000 Series devices, the UDP and ICMP flood screens apply to the physical interface and therefore require that the zone be bound to a physical interface. The following limitations apply:
  - When zones are bound to a sub-interface, the ICMP and UDP flood screens are not enforced unless the zone is also bound to a physical interface.
  - When ICMP and UDP flood screen options are configured for different zones and on the same physical interface, the flood threshold is applied based on the last configured zone threshold.
  - When ICMP and UDP flood screen options are applied to a zone tied to multiple physical interfaces, the entire threshold value is applied to each of the physical interfaces.
  - For reference, the High Availability (HA) zone does not allow any screen features to be configured.
- **UDP and ICMP Flood Screening**—ScreenOS 6.3.0 does not support UDP and ICMP flood screening for aggregate interfaces in ISG and NetScreen 5000 series. [428057]

- **Configuration file downloads through WebUI without authentication**—Using the WebUI, the firewall downloads the configuration file without authentication. For more information, see the JTAC knowledge base number KB 12943 located at <http://kb.juniper.net>.
- **Call unhold fails**—According to RFC 3261, a calling party shall use `a=sendonly` to hold a call and `a=sendrecv` to unhold it. The observed behavior of the SIP phone used in our testing is that it does not include the `a=sendrecv` command when it tries to unhold a call. This lack causes the SIP server to return a "500 internal error" response because it is unable to determine the state of the transaction. This problem is a telephony system issue that cannot be resolved by ALG. Hence, there is no work around for this issue available through a firewall. [300723].
- **Maximum number of OSPF Redistributed Routes**—For the SSG 320M/350M , the supported maximum number of Open Shortest Path First (OSPF) redistributed routes is 4096, but it might be possible to exceed the maximum. OSPF redistributed routes are handled in two parts: route task and OSPF task. The route task adds redistributed routes to OSPF continuously during one CPU time slice. The redistributed routes counter are not, however, updated until the OSPF task is processed by the CPU, so more routes might be added in OSPF when the routes are added using an automated script. Routes entered or redistributed manually should not be able to exceed 4096. [258979]
- **ISG and NetScreen 5000 series Multicast Hardware Support**—Multicast sessions can be handled by the ASIC only if there is a single output interface per virtual router. The mcast group address can be pushed to ASIC so frames are forwarded in hardware. To use this feature run the `set/unset flow multicast install-hw-session` command. [309007, 427260]

## Documentation Changes

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- Starting with the ScreenOS 6.3.0 documentation, the content presentation of the following guides is standardized to align with Juniper Technical Publications Standards:
  - *Concepts & Examples ScreenOS 6.3.0 Reference Guide*
  - *ScreenOS 6.3.0 IPv4 CLI Reference Guide*
  - *ScreenOS 6.3.0 IPv6 CLI Reference Guide*
  - *Upgrade Guide*

Because of the alignment, the content presentation of ScreenOS 6.3.0 documentation differs from that of ScreenOS 6.2.0 and earlier documentation

## Getting Help for ScreenOS 6.3.0 Software

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For further assistance with Juniper Networks products, visit:  
[www.juniper.net/customers/support](http://www.juniper.net/customers/support).

Juniper Networks occasionally provides maintenance releases (updates and upgrades) for ScreenOS firmware. To have access to these releases, you must register your security device with Juniper Networks.