

# About This Guide

This preface provides the following guidelines for using the *NMC-RX™ Element Management System User Guide, Vol. 1*:

- Objectives on page xiii
- Audience on page xiii
- Documentation Conventions on page xiv
- Related Juniper Networks Documentation on page xv
- Obtaining Documentation on page xv
- Comments About the Documentation on page xvi
- Requesting Support on page xvi

## Objectives

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This guide provides information that you need to use the NMC-RX application to configure and manage your E-series devices.



**NOTE:** If the information in the latest *NMC-RX Release Notes* differs from the information in this guide, follow the *NMC-RX Release Notes*.

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## Audience




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This guide is intended for experienced system and network specialists who will use the NMC-RX Element Management System to configure Juniper Networks devices.

## Documentation Conventions

Table 1 defines notice icons used in this guide. Table 2 defines text conventions used throughout the documentation.

**Table 1: Notice Icons**

Icon	Meaning	Description
	Informational note	Indicates important features or instructions.
	Caution	Indicates that you may risk losing data or damaging your hardware.
	Warning	Alerts you to the risk of personal injury.

**Table 2: Text Conventions**

Convention	Description	Examples
<b>Bold typeface</b>	Represents commands, keywords, scripts, options, and tools in text.	<ul style="list-style-type: none"> <li>■ Use the <b>pkgadd</b> tool.</li> <li>■ Specify the keyword <b>exp-msg</b>.</li> <li>■ Run the <b>install.sh</b> script with the <b>-unconfig</b> option.</li> </ul>
<b>Bold sans serif typeface</b>	Represents text that the user must type.	<b>user input</b>
Fixed-width font	Represents information as displayed on your terminal's screen.	<b>Usage:</b> <code>allpvs {[start [console]] stop restart [console] status help}</code>
Angle brackets	Indicate variables.	All script names are located in the <code>&lt;NMC-RX home&gt;/utils</code> directory.
Key name	Indicates the name of a key on the keyboard.	Press Enter.
Key names linked with a plus sign (+).	Indicates that you must press two or more keys simultaneously.	Press Ctrl + b.
<i>Italics</i>	<ul style="list-style-type: none"> <li>■ Emphasize words.</li> <li>■ Identify chapter, appendix, and book names.</li> <li>■ Identify files, directories, and paths in text.</li> </ul>	<ul style="list-style-type: none"> <li>■ There are two levels of access: <i>user</i> and <i>privileged</i>.</li> <li>■ <i>Chapter 2, Services</i>.</li> <li>■ The <i>/etc/default.properties</i> file.</li> </ul>

## Related Juniper Networks Documentation

Table 3 lists and describes the NMC-RX books and online resources.

**Table 3: Juniper Networks NMC-RX Technical Publications**

Document	Description
<i>NMC-RX User Guide, Vol. 1</i>	Provides an introduction to NMC-RX features and information about the physical and link-layer interfaces supported by the application.
<i>NMC-RX User Guide, Vol. 2</i>	Provides information about routing management, routing protocols, broadband remote access, tunnels, and services.
<i>Online Documentation CD</i>	Provides an online version of this guide and the <i>Release Notes</i> .
<i>NMC-RX Help</i>	Provides an integrated help system that reflects the information contained in this document.
<b>Release Notes</b>	
<i>NMC-RX Release Notes</i>	Include the latest information about features, changes, known problems, and resolved problems. If the information in the <i>Release Notes</i> differs from the information found in the documentation set, follow the <i>Release Notes</i> .  Release notes are included on the corresponding software CD and are available on the Web.

## Obtaining Documentation

To obtain the most current version all Juniper Networks technical documentation, see the products documentation page on the Juniper Networks Web site at <http://www.juniper.net/>.

To order printed copies of this guide and other Juniper Networks technical documents, or to order a documentation CD, which contains this guide, contact your sales representative.

## Comments About the Documentation

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We encourage you to provide feedback, comments, and suggestions so that we can improve the documentation to better meet your needs. You can send your comments to [techpubs-comments@juniper.net](mailto:techpubs-comments@juniper.net), or fill out the documentation feedback form at <http://www.juniper.net/techpubs/docbug/docbugreport.html>. If you are using e-mail, be sure to include the following information with your comments:

- Document name
- Document part number
- Page number
- Software release version

## Requesting Support

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For technical support, open a support case using the Case Manager link at <http://www.juniper.net/support/> or call 1-888-314-JTAC (from the United States, Canada, or Mexico) or 1-408-745-9500 (from elsewhere).