

Instructions for removing the spyware New.net LSP Plugin

New.net is an Internet Explorer plugin that adds subdomains of 'new.net' to your name resolution system, resulting in what appear to be extra top-level domains (such as .shop) being resolvable. It is not overtly harmful in intent.

A very large range of software installs New.net, in particular file-sharing applications (at the time of writing, [iMesh](#), KaZaA, Mindset Interactive (NetPalNow), [RadLight](#), Real Networks (RealOne Player), and Subtitle Studio). Previous versions have been bundled with Babylon, BearShare, [Cydoor](#) (LingoWare), GDivx, Go!Zilla, [Grokster](#), and Webshots.

The plugin has been known to crash Internet Explorer regularly. Also, if you delete the program without uninstalling it properly, or in some circumstances, upgrade your operating system, New.net stops all network connectivity. This situation can produce an "Iexplore Caused an Invalid Page Fault" message. [source](#)

To uninstall New.net:

1. From the Windows **Start** menu, select **Settings > Control Panel**.
2. Double-click **Add/Remove Programs**.
3. Select the New.net application.
4. Click the **Add/Remove** button.
5. After the program is uninstalled, click the **OK** button and then reboot your computer to complete the removal process.

These steps fully remove the New.net plugin, but the Windows operating system retains a record that the New.net plugin previously had been installed on your computer in the "C:\Windows\Downloaded Program Files" directory. This file is harmless but can be removed by following these steps:

1. From the Internet Explorer **Tools** menu, select **Internet Options**.
2. On the **General** tab, click the **Settings** button.
3. In the **Settings** dialog, click the **View Objects** button.
4. In the **Downloaded Program Files** dialog, locate and delete the file Tldctl2c Class.
5. Close the Downloaded Program Files dialog.
6. Click on the **OK** button within the **Settings** dialog.
7. Click on the **OK** button within the **Internet Options** dialog.
8. Close Internet Explorer.

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Next, run *regedit* and open HKEY_CLASSES_ROOT\CLSID. Delete the keys 4A2AACF3-ADF6-11D5-98A9-00E018981B9E and DD521A1D-1F98-11D4-9676-00E018981B9E. For older variants, the key will be DD770A75-CE18-11D5-98D8-00E018981B9E instead.

Open HKEY_LOCAL_MACHINE\Software\Microsoft\Windows\CurrentVersion\Run. Delete the new.net value.

Open HKLM\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\Browser Helper Objects and remove the 4A2AACF3-ADF6-11D5-98A9-00E018981B9E key. You can also delete the new.net entry in HKLM\Software and the tldctl2 classes in HKCR to clean up if you wish.

Note:

If W-SAM was installed prior to removing New.net from the computer, we recommend that you uninstall the currently installed version of W-SAM before connecting to the IVE again. Then, re-install W-SAM the next time you sign in to the IVE. To remove all traces of W-SAM from your client, please run the samclean.exe utility that is available from the Neoteris Support Site. This removal process requires that you reboot your machine, after which you may connect to the IVE and download and install the new version of W-SAM.