

## ESAP 1.4.7

### Note:

If one of the following products is configured then the upgrade to ESAP 1.4.7 will fail:

- The firewall product - Trend Micro OfficeScan 伺服器-TEST-CHINESE-TRA (7.x) is available as Trend Micro OfficeScan 伺服器 7.x.
- The spyware product - CA eTrustITM Agent (8.x) is available as “CA eTrustITM Agent Antispyware(8.x) “

Since the names of the above mentioned products have been changed, the upgrade from ESAP versions earlier than 1.4.7 will fail if the Host Checker policy is configured in one of the following ways:

#### **SA (IVE) versions lower than 6.2**

Configuration in the Predefined rule: One of the above mentioned products is selected.

**Solution:** Remove this product from the product list. Then upgrade the ESAP package and add the corresponding replacement product name.

#### **SA (IVE) versions 6.2 and greater:**

Configuration in the Predefined rule: “Require Specific Products” is selected and one of the above mentioned products is selected.

**Solution:** Remove this product from the product list. Then upgrade the ESAP package and add the corresponding replacement product name.

If one of the following firewall products is configured then the upgrade to ESAP 1.4.7 will fail. These firewall products have been removed from the supported list because in the current ESAP version these products were not being detected correctly. Support for these products will be added in future ESAP releases.

- Proventia Desktop (10.x)
- Norton Personal Firewall (Symantec Corporation) (7.x)
- Trend Micro OfficeScan Client (7.85.x)
- Outpost Firewall Pro (4.x)
- Cox High Speed Internet Security Suite (3.x)
- CyberArmor Personal Firewall (2.x)
- iolo Personal Firewall (1.x)
- Lavasoft Personal Firewall (2.x)
- Lavasoft Personal Firewall (2.0.x)
- Quick Heal Firewall Pro (2.x)
- VCOM NetDefense Firewall 6 (6.x)
- VCOM NetDefense Firewall 9 (9.x)
- Authentium (Vendor Removed)

To work around this upgrade failure:

**SA (IVE) versions lower than 6.2**

Configuration in the Predefined rule: One of the above mentioned products is selected.

**Solution:** Remove this product from the product list. Then upgrade the ESAP.

**SA (IVE) versions 6.2 and greater:**

Configuration in the Predefined rule: “Require Specific Products” is selected and one of the above mentioned products is selected.

**Solution:** Remove this product from the product list. Then upgrade the ESAP package.

### **Known Issues/Limitations NOT in ESAP 1.4.7:**

- 1 . McAfee virus scan enterprise 8.0 is not detected. (382713)
- 2 . AV check for Norton 360 v2 fails when UAC is enabled on Vista. (386088)
- 3 . Dr Web 5.0 is not supported. (422541)
- 4 . Rising Antivirus 2009 (21.x) is not supported. (424054)
- 5 . Kaspersky 2009 AntiVirus is not getting detected inside SVW. (416381)
- 6 . McAfee VS Enterprise GetLastFullSystemScan() is not returning correct values with different Unicode and non-unicode settings. (418897)
- 7 . The Anti-Virus Check for Norton Internet Security 2009 (v16) and Norton AntiVirus 2009 will not be correct on a non-XP-32bit machine with security centre disabled.

### **Workaround:**

If the security center service is disabled and you are on a Non-XP 32 bit machine it is required that the "Early Load" of the Auto-Protect feature be enabled. This feature can be enabled by opening the AntiVirus or Internet Security Options, selecting the Real-Time Protection tab, and under Auto-Protect, you will find "Early Load".

### **Known Issues/Limitations Fixed in ESAP 1.4.7:**

1. Proventia Desktop on Windows Vista is now detected. (386111)
2. Norton Internet Security 2009 (v16) is now detected on a 32-bit XP with Security Centre disabled. (399877)
3. HC policy now passes if Japanese characters greater than 3 characters are included in Windows username. (397464)
4. Support has been added for Trend Micro PC-cillin Internet Security 14. (415374)

5. Firewall check for Norton Internet security 2009 now passes. (413730)
6. Support has been added for Trend Micro client/server security agent v15 Japanese version. (413746)
7. Support has been added for ATT/ Bellsouth 6.x Antivirus Internet Security.(415089)
8. Support has been added for Japanese Kaspersky Anti-Virus 2009. (418200)
9. Firewall SDK returns the right product name for Norton Internet Security 16.x. (426215)