

Platform Guide

SA Supported Platforms

Service Package Version 6.4



Juniper Networks, Inc.
1194 North Mathilda Avenue
Sunnyvale, CA 94089 USA
408 745 2000 or 888 JUNIPER
www.juniper.net

January 27, 2010

Contents

Introduction	1
SA Hardware Requirements	1
Platform Support	1
Qualified Platform	1
Compatible Platform	1
Multiple Language Support	2
Web and File Browsing	3
Client-side Java Applets	4
Secure Terminal Access	5
Java-Secure Application Manager (J-SAM)	6
Windows version of Secure Application Manager (W-SAM)	7
Network Connect	8
Host Checker	9
Secure Virtual Workspace	10
Cache Cleaner	11
Terminal Services	12
Adaptive Delivery for Juniper client applications	12
Juniper Installer Service	13
Secure Meeting	14
Administrator User Interface (Web Console)	15
Mobile Devices	16
Web & File browsing	16
Clientless ActiveSync	17
Windows Secure Application Manager for Window Mobile	17
Host Checker	18

Introduction

The SA Platform uses Web and security technologies, giving users ubiquitous remote access to corporate resources using a Web browser. This document describes the platforms (operating system/browser combinations) that have been qualified for use with the SA.

SA Hardware Requirements

Service Package Version 6.4 is supported on the following SA platforms:

- Juniper Networks Secure Access 700
- Juniper Networks Secure Access 2000
- Juniper Networks Secure Access 2500
- Juniper Networks Secure Access 4000
- Juniper Networks Secure Access 4000-FIPS
- Juniper Networks Secure Access 4500
- Juniper Networks Secure Access 4500-FIPS
- Juniper Networks Secure Access 6000
- Juniper Networks Secure Access 6000-FIPS
- Juniper Networks Secure Access 6000 Service Provider
- Juniper Networks Secure Access 6500
- Juniper Networks Secure Access 6500-FIPS

Platform Support

Juniper Networks tests the aforementioned functionalities of the SA Platform on most widely used corporate and consumer platforms to qualify each platform as either qualified or compatible.

The platforms in this list are divided into two categories: compatible and qualified. The complete list of platforms/browsers in the document is supported. If problems are encountered on either a qualified or a compatible platform then Juniper support will attempt to resolve the issue.

Qualified Platform

The platforms listed in the “qualified” category have been systematically tested by QA department as part of the release covered by the Supported Platforms document.

Compatible Platform

The platforms listed in the “compatible” category have not been systematically tested by our QA department in this release but based on testing in previous releases and knowledge of the platform Juniper expects that the functionality will work and will fully support these platforms.

Multiple Language Support

All the end-user functionality has been localized in German, French, Japanese, Traditional Chinese, Simplified Chinese, Spanish, and Korean. The administrator user interface is supported in English only.

Web and File Browsing

Qualified platforms:

Platform	Operating System : list of browsers and Java Environment
Windows	<ul style="list-style-type: none"> XP Professional SP3 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6 Vista Enterprise SP1 32bit and 64 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6
Mac	<ul style="list-style-type: none"> Mac OS X 10.5.0, 32 bit and 64 bit: Safari 3.2 Sun JRE 6 Mac OS X 10.4.3, 32 bit only: Safari 2.0. Sun JRE 5 Mac OS X 10.3.2, 32 bit only: Safari 1.1. Sun JRE 5
Linux	<ul style="list-style-type: none"> OpenSuse 11, 32 bit only: Firefox 3.0.Sun JRE 6 Ubuntu 8.10, 32 bit only: Firefox 3.0.Sun JRE 6

Compatible platforms:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none"> Vista Enterprise No SP, 32 bit and 64 bit Vista Ultimate No SP and SP1, 32 bit and 64 bit Vista Business No SP and SP1, 32 bit and 64 bit Vista Home Basic No SP and SP1, 32 bit and 64 bit Vista Home Premium No SP and SP1, 32 bit and 64 bit XP Professional with SP2 or SP3 on 32 bit or 64 bit 2000 Professional SP4 XP Home Edition SP2 and SP3 XP Media Center 2005 Windows 2003 server SP2, 32bit and 64 bit 	<ul style="list-style-type: none"> Internet Explorer 8.0 (Wherever applicable) Internet Explorer 7.0 (Wherever applicable) Firefox 2.0 Firefox 3.0 Firefox 3.5 Internet Explorer 6.0 (Wherever-applicable) Sun JRE 5/1.5.07 and above Microsoft JVM – for Windows 2000
Mac	<ul style="list-style-type: none"> Mac OS X 10.5.x, 32 bit and 64 bit Mac OS X 10.4.x, 32 bit only Mac OS X 10.3.x, 32 bit only Mac OS X 10.2.x, 32 bit only 	<ul style="list-style-type: none"> Safari 1.0 and above Sun JRE 5/1.5.07 and above
Linux	<ul style="list-style-type: none"> OpenSuse 10.x, 32 bit only Ubuntu 7.10, 32 bit only Red Hat Enterprise Linux 5, 32 bit only 	<ul style="list-style-type: none"> Firefox 1.5 and above
Solaris	<ul style="list-style-type: none"> Solaris 10, 32 bit only 	<ul style="list-style-type: none"> Mozilla 2.0 and above

Client-side Java Applets

Qualified platforms:

Platform	Operating System : list of browsers and Java Environment
Windows	<ul style="list-style-type: none"> XP Professional SP3 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6 Vista Enterprise SP1 32 bit and 64 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6
Mac	<ul style="list-style-type: none"> Mac OS X 10.5.0, 32 bit and 64 bit: Safari 3.2.Sun JRE 6 Mac OS X 10.4.3, 32 bit only: Safari 2.0. Sun JRE 5 Mac OS X 10.3.2, 32 bit only: Safari 1.1. Sun JRE 5
Linux	<ul style="list-style-type: none"> OpenSuse 11, 32 bit only: Firefox 3.0.Sun JRE 6 Ubuntu 8.10, 32 bit only: Firefox 3.0.Sun JRE 6

Compatible platforms:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none"> Vista Enterprise No SP, 32 bit and 64 bit Vista Ultimate No SP and SP1, 32 bit and 64 bit Vista Business No SP and SP1, 32 bit and 64 bit Vista Home Basic No SP and SP1, 32 bit and 64 bit Vista Home Premium No SP and SP1, 32 bit and 64 bit XP Professional with SP2 or SP3 on 32 bit or 64 bit 2000 Professional SP4 XP Home SP2 and SP3 XP Media Center 2005 Windows 2003 server SP2, 32bit and 64 bit 	<ul style="list-style-type: none"> Internet Explorer 8.0 (Wherever applicable) Internet Explorer 7.0 (Wherever applicable) Firefox 2.0 Firefox 3.0 Firefox 3.5 Internet Explorer 6.0 (Wherever-applicable) Sun JRE 5/1.5.07 and above Microsoft JVM – for Windows 2000
Mac	<ul style="list-style-type: none"> Mac OS X 10.5.x, 32 bit and 64 bit Mac OS X 10.4.x, 32 bit only Mac OS X 10.3.x, 32 bit only Mac OS X 10.2.x, 32 bit only 	<ul style="list-style-type: none"> Safari 1.0 and above Sun JRE 5/1.5.07 and above
Linux	<ul style="list-style-type: none"> OpenSuse 10.x, 32 bit only Ubuntu 7.10, 32 bit only Red Hat Enterprise Linux 5, 32 bit only 	<ul style="list-style-type: none"> Firefox 1.5 and above

Secure Terminal Access

Qualified platforms:

Platform	Operating System : list of browsers and Java Environment
Windows	<ul style="list-style-type: none"> XP Professional SP3 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6 Vista Enterprise SP1 32 bit and 64 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6
Mac	<ul style="list-style-type: none"> Mac OS X 10.5.0, 32 bit and 64 bit : Safari 3.2.Sun JRE 6 Mac OS X 10.4.3, 32 bit only: Safari 2.0. Sun JRE 5 Mac OS X 10.3.2, 32 bit only: Safari 1.1. Sun JRE 5
Linux	<ul style="list-style-type: none"> OpenSuse 11, 32 bit only: Firefox 3.0.Sun JRE 6 Ubuntu 8.10, 32 bit only: Firefox 3.0.Sun JRE 6

Compatible platforms:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none"> Vista Enterprise No SP, 32 bit and 64 bit Vista Ultimate No SP and SP1, 32 bit and 64 bit Vista Business No SP and SP1, 32 bit and 64 bit Vista Home Basic No SP and SP1, 32 bit and 64 bit Vista Home Premium No SP and SP1, 32 bit and 64 bit XP Professional with SP2 or SP3 on 32 bit or 64 bit 2000 Professional SP4 XP Home Edition SP2 and SP3 XP Media Center 2005 Windows 2003 server SP2, 32bit and 64 bit 	<ul style="list-style-type: none"> Internet Explorer 8.0 (Wherever applicable) Internet Explorer 7.0 (Wherever applicable) Firefox 2.0 Firefox 3.0 Firefox 3.5 Internet Explorer 6.0 (Wherever-applicable) Sun JRE 5/1.5.07 and above Microsoft JVM – for Windows 2000
Mac	<ul style="list-style-type: none"> Mac OS X 10.5.x, 32 bit and 64 bit Mac OS X 10.4.x, 32 bit only Mac OS X 10.3.x, 32 bit only Mac OS X 10.2.x, 32 bit only 	<ul style="list-style-type: none"> Safari 1.0 and above Sun JRE 5/1.5.07 and above
Linux	<ul style="list-style-type: none"> OpenSuse 10.x, 32 bit only Ubuntu 7.10, 32 bit only Red Hat Enterprise Linux 5, 32 bit only 	<ul style="list-style-type: none"> Firefox 1.5 and above

Java-Secure Application Manager (J-SAM)

[Not applicable for SA 700]

Qualified platforms:

Platform	Operating System : list of browsers and Java Environment
Windows	<ul style="list-style-type: none"> XP Professional SP3 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6 Vista Enterprise SP1 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6
Mac	<ul style="list-style-type: none"> Mac OS X 10.5.0, 32 bit and 64 bit: Safari 3.2 Sun JRE 6 Mac OS X 10.4.3, 32 bit only: Safari 2.0. Sun JRE 5 Mac OS X 10.3.2, 32 bit only: Safari 1.1. Sun JRE 5
Linux	<ul style="list-style-type: none"> OpenSuse 11, 32 bit only: Firefox 3.0.Sun JRE 6 Ubuntu 8.10, 32 bit only: Firefox 3.0.Sun JRE 6

Compatible platforms:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none"> Vista Enterprise No SP, 32 bit and 64 bit Vista Ultimate No SP and SP1, 32 bit and 64 bit Vista Business No SP and SP1, 32 bit and 64 bit Vista Home Basic No SP and SP1, 32 bit and 64 bit Vista Home Premium No SP and SP1, 32 bit and 64 bit XP Professional with SP2 or SP3 on 32 bit or 64 bit 2000 Professional SP4 XP Home Edition SP2 and SP3 XP Media Center 2005 Windows 2003 server SP2, 32bit and 64 bit 	<ul style="list-style-type: none"> Internet Explorer 8.0 (Wherever applicable) Internet Explorer 7.0 (Wherever applicable) Firefox 2.0 Firefox 3.0 Firefox 3.5 Internet Explorer 6.0 (Wherever-applicable) Sun JRE 5/1.5.07 and above Microsoft JVM – for Windows 2000
Mac	<ul style="list-style-type: none"> Mac OS X 10.5.x, 32 bit and 64 bit Mac OS X 10.4.x, 32 bit only Mac OS X 10.3.x, 32 bit only Mac OS X 10.2.x, 32 bit only 	<ul style="list-style-type: none"> Safari 1.0 and above Sun JRE 5/1.5.07 and above
Linux	<ul style="list-style-type: none"> OpenSuse 10.x, 32 bit only Ubuntu 7.10, 32 bit only Red Hat Enterprise Linux 5, 32 bit only 	<ul style="list-style-type: none"> Firefox 1.5 and above
Solaris	<ul style="list-style-type: none"> Solaris 10, 32 bit only 	<ul style="list-style-type: none"> Mozilla 2.0 and above

Note for Mac, Linux, and Solaris implementations:

- Automatic editing of hosts file is only available for root users
- Ports less than 1024 are only available for root users

Windows version of Secure Application Manager (W-SAM)

[Not applicable for SA 700]

Qualified platforms:

Platform	Operating System : list of browsers and Java Environment
Windows	<ul style="list-style-type: none"> • XP Professional SP3 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6 • Vista Enterprise SP1 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6

Compatible platforms:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none"> • Vista Enterprise No SP, 32 bit only • Vista Ultimate No SP and SP1, 32 bit only • Vista Business No SP and SP1, 32 bit only • Vista Home Basic No SP and SP1, 32 bit only • Vista Home Premium No SP and SP1, 32 bit only • XP Professional SP2 and SP3, 32 bit only • 2000 Professional SP4 • XP Home Edition SP2 and SP3 	<ul style="list-style-type: none"> • Internet Explorer 8.0 (Wherever applicable) • Internet Explorer 7.0 (Wherever applicable) • Firefox 2.0 • Firefox 3.0 • Firefox 3.5 • Internet Explorer 6.0 (Wherever-applicable) • Sun JRE 5/1.5.07 and above • Microsoft JVM – for Windows 2000

Network Connect

Qualified platforms:

Platform	Operating System : list of browsers and Java Environment
Windows	<ul style="list-style-type: none"> XP Professional SP3 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6 Vista Enterprise SP1 32 bit and 64 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6
Mac	<ul style="list-style-type: none"> Mac OS X 10.5.0 , 32 and 64 bit: Safari 3.2.Sun JRE 6 Mac OS X 10.4.3, 32 bit only: Safari 2.0. Sun JRE 5 Mac OS X 10.3.2, 32 bit only: Safari 1.1. Sun JRE 5
Linux	<ul style="list-style-type: none"> OpenSuse 11, 32 bit only: Firefox 3.0.Sun JRE 6 Ubuntu 8.10, 32 bit only: Firefox 3.0.Sun JRE 6

Compatible platforms:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none"> Vista Enterprise No SP, 32 bit and 64 bit Vista Ultimate No SP and SP1, 32 bit and 64 bit Vista Business No SP and SP1, 32 bit and 64 bit Vista Home Basic No SP and SP1, 32 bit and 64 bit Vista Home Premium No SP and SP1, 32 bit and 64 bit XP Professional with SP2 or SP3 on 32 bit or 64 bit 2000 Professional SP4 XP Home Edition SP2 and SP3 XP Media Center 2005 Windows 2003 server SP2, 32bit and 64 bit 	<ul style="list-style-type: none"> Internet Explorer 8.0 (Wherever applicable) Internet Explorer 7.0 (Wherever applicable) Firefox 2.0 Firefox 3.0 Firefox 3.5 Internet Explorer 6.0 (Wherever-applicable) Sun JRE 5/1.5.07 and above Microsoft JVM – for Windows 2000
Mac	<ul style="list-style-type: none"> Mac OS X 10.5.x, 32 bit and 64 bit Mac OS X 10.4.x, 32 bit only Mac OS X 10.3.x, 32 bit only Mac OS X 10.2.x, 32 bit only 	<ul style="list-style-type: none"> Safari 1.0 and above Sun JRE 5/1.5.07 and above
Linux	<ul style="list-style-type: none"> OpenSuse 10.x , 32 bit only Ubuntu 7.10, 32 bit only Fedora Core 9, 32 bit only Red Hat Enterprise Linux 5, 32 bit only 	<ul style="list-style-type: none"> Firefox 1.5 and above

Host Checker

Qualified platforms:

Platform	Operating System : list of browsers and Java Environment
Windows	<ul style="list-style-type: none"> XP Professional SP3 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6 Vista Enterprise SP1 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6
Mac	<ul style="list-style-type: none"> Mac OS X 10.5.0, 32 and 64 bit : Safari 3.2.Sun JRE 6 Mac OS X 10.4.3, 32 bit only: Safari 2.0. Sun JRE 5
Linux	<ul style="list-style-type: none"> OpenSuse 11, 32 bit only: Firefox 3.0.Sun JRE 6 Ubuntu 8.10, 32 bit only: Firefox 3.0.Sun JRE 6

Compatible platforms:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none"> Vista Enterprise No SP, 32 bit and 64 bit Vista Ultimate No SP and SP1, 32 bit and 64 bit Vista Business No SP and SP1, 32 bit and 64 bit Vista Home Basic No SP and SP1, 32 bit and 64 bit Vista Home Premium No SP and SP1, 32 bit and 64 bit Vista Enterprise 64 bit No SP and SP1 XP Professional with SP2 or SP3 on 32 bit or 64 bit 2000 Professional SP4 XP Home SP2 and SP3 XP Media Center 2005 Windows 2003 server SP2, 32bit and 64 bit 	<ul style="list-style-type: none"> Internet Explorer 8.0 (Wherever applicable) Internet Explorer 7.0 (Wherever applicable) Firefox 2.0 Firefox 3.0 Firefox 3.5 Internet Explorer 6.0 (Wherever-applicable) Sun JRE 5/1.5.07 and above Microsoft JVM – for Windows 2000
Mac	<ul style="list-style-type: none"> Mac OS X 10.5.x, 32 bit and 64 bit Mac OS X 10.4.x, 32 bit only Mac OS X 10.3.x, 32 bit only Mac OS X 10.2.x, 32 bit only 	<ul style="list-style-type: none"> Safari 1.2 and above Sun JRE 5/1.5.07 and above
Linux	<ul style="list-style-type: none"> OpenSuse 10.x, 32 bit only Ubuntu 7.10, 32 bit only Red Hat Enterprise Linux 5, 32 bit only 	<ul style="list-style-type: none"> Firefox 1.5 and above
Solaris	<ul style="list-style-type: none"> Solaris 10, 32 bit only 	<ul style="list-style-type: none"> Mozilla 2.0 and above

Secure Virtual Workspace

[Not applicable for SA 700]

Qualified platforms:

Platform	Operating System : list of browsers and Java Environment
Windows	<ul style="list-style-type: none"> XP Professional SP3 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0 Vista Enterprise SP1 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0

Compatible platform:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none"> Vista Enterprise No SP, 32 bit Vista Ultimate No SP and SP1, 32 bit Vista Business No SP and SP1, 32 bit Vista Home Basic No SP and SP1, 32 bit Vista Home Premium No SP and SP1, 32 bit XP Professional SP2, 32 bit XP Professional SP3, 32 bit 2000 Professional SP4 	<ul style="list-style-type: none"> Internet Explorer 8.0 (Wherever applicable) Internet Explorer 7.0 (Wherever applicable) Firefox 2.0 Firefox 3.0 Firefox 3.5 Internet Explorer 6.0 (Wherever-applicable) Sun JRE 5/1.5.07 and above Microsoft JVM – for Windows 2000

Cache Cleaner

Qualified platforms:

Platform	Operating System : list of browsers and Java Environment
Windows	<ul style="list-style-type: none"> • XP Professional SP3 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6 • Vista Enterprise SP1 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6

Compatible platform:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none"> • Vista Enterprise No SP, 32 and 64 bit • Vista Ultimate No SP and SP1, 32 bit and 64 bit • Vista Business No SP and SP1, 32 bit and 64 bit • Vista Home Basic No SP and SP1, 32 bit and 64 bit • Vista Home Premium No SP and SP1, 32 bit and 64 bit. • XP Professional with SP2 or SP3 on 32 bit or 64 bit • 2000 Professional SP4 • XP Home SP2 and SP3 • XP Media Center 2005 	<ul style="list-style-type: none"> • Internet Explorer 8.0 (Wherever applicable) • Internet Explorer 7.0 (Wherever applicable) • Firefox 2.0 • Firefox 3.0 • Firefox 3.5 • Internet Explorer 6.0 (Wherever-applicable) • Sun JRE 5/1.5.07 and above • Microsoft JVM – for Windows 2000

Terminal Services

[Not applicable for SA 700]

Qualified platforms:

Platform	Operating System : list of browsers and Java Environment
Windows	<ul style="list-style-type: none"> XP Professional SP3 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6 Vista Enterprise SP1 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0.Sun JRE 6

Compatible platform:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none"> Vista Enterprise 32 bit No SP, 32 bit and 64 bit Vista Ultimate No SP and SP1, 32 bit and 64 bit Vista Business No SP and SP1, 32 bit and 64 bit Vista Home Basic No SP and SP1, 32 bit and 64 bit Vista Home Premium No SP and SP1, 32 bit and 64 bit XP Professional with SP2 or SP3 on 32 bit 2000 Professional SP4 XP Home SP2 and SP3 XP Media Center 2005 Windows 2003 server SP2, 32bit and 64 bit 	<ul style="list-style-type: none"> Internet Explorer 8.0 (Wherever applicable) Internet Explorer 7.0 (Wherever applicable) Firefox 2.0 Firefox 3.0 Firefox 3.5 Internet Explorer 6.0 (Wherever-applicable) Sun JRE 5/1.5.07 and above Microsoft JVM – for Windows 2000

Adaptive Delivery for Juniper client applications

In cases where ActiveX is disabled or is not available due to platform or privilege limitations, the client application is installed using Java. Adaptive delivery is available for WSAM, Network Connect, Windows Terminal Services, and Secure Meeting clients.

Microsoft JVM, or Sun JRE 1.4.1 or greater must be installed on the client system to utilize adaptive Delivery for Juniper client applications.

Juniper Installer Service

Juniper Installer Service is supported for the following client applications: Network Connect, Windows Secure Application Manager (W-SAM), Host Checker, Cache Cleaner, and Terminal Services.

Qualified platforms:

Platform	Operating System : list of browsers and Java Environment
Windows	<ul style="list-style-type: none"> XP Professional SP2 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0. Sun JRE 6 Vista Enterprise SP1 32 bit and 64 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0. Sun JRE 6

Compatible platform:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none"> Vista Enterprise No SP, 32 bit and 64 bit Vista Ultimate No SP and SP1, 32 bit and 64 bit Vista Business No SP and SP1, 32 bit and 64 bit Vista Home Basic No SP and SP1, 32 bit and 64 bit Vista Home Premium No SP and SP1, 32 bit and 64 bit XP Professional with SP2 or SP3 on 32 bit 2000 Professional SP4 	<ul style="list-style-type: none"> Internet Explorer 8.0 (Wherever applicable) Internet Explorer 7.0 (Wherever applicable) Firefox 2.0 Firefox 3.0 Firefox 3.5 Internet Explorer 6.0 (Wherever-applicable) Sun JRE 5/1.5.07 and above Microsoft JVM – for Windows 2000

Secure Meeting

[Not applicable for SA 700]

Qualified platforms:

Platform	Operating System : list of browsers and Java Environment
Windows	<ul style="list-style-type: none"> XP Professional SP3 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0. Sun JRE 6 Vista Enterprise SP1 32 bit and 64 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 2.0. Sun JRE 5
Mac	<ul style="list-style-type: none"> Mac OS X 10.5.0, 32 bit and 64 bit: Safari 3.2. Sun JRE 6 Mac OS X 10.4.3, 32 bit only: Safari 2.0. Sun JRE 5 Mac OS X 10.3.2, 32 bit only: Safari 1.1. Sun JRE 5
Linux	<ul style="list-style-type: none"> OpenSuse 11, 32 bit only: Firefox 3.0. Sun JRE 6 Ubuntu 8.10, 32 bit only: Firefox 3.0. Sun JRE 6

Compatible platforms:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none"> Vista Enterprise No SP, 32 bit and 64 bit Vista Ultimate No SP and SP1, 32 bit and 64 bit Vista Business No SP and SP1, 32 bit and 64 bit Vista Home Basic No SP and SP1, 32 bit and 64 bit Vista Home Premium No SP and SP1, 32 bit and 64 bit XP Professional with SP2 or SP3 on 32 bit or 64 bit 2000 Professional SP4 XP Home SP2 and SP3 XP Media Center 2005 Windows 2003 server SP2, 32bit and 64 bit 	<ul style="list-style-type: none"> Internet Explorer 8.0 (Wherever applicable) Internet Explorer 7.0 (Wherever applicable) Firefox 2.0 Firefox 3.0 Internet Explorer 6.0 (Wherever-applicable) Sun JRE 5/1.5.07 and above Microsoft JVM – for Windows 2000
Mac	<ul style="list-style-type: none"> Mac OS X 10.5.x, 32 bit and 64 bit Mac OS X 10.4.x, 32 bit only Mac OS X 10.3.x, 32 bit only Mac OS X 10.2.x, 32 bit only 	<ul style="list-style-type: none"> Safari 1.0 and above Sun JRE 5/1.5.07 and above
Linux	<ul style="list-style-type: none"> OpenSuse 10.x, 32 bit only Ubuntu 7.10, 32 bit only 	<ul style="list-style-type: none"> Firefox 1.5 and above

Client Recommendations for Secure Meeting:

- CPU: 1GHz or above recommended for Windows Client. For Mac 1GHz G4 or Intel processor is recommended.
- Memory: 256MB of available RAM.
- Color Quality: For best results, use 16-bit. 8, 16, 24, and 32 bit are supported too.
- Monitor Resolutions: 1024 x 768 pixels is recommended. Up to 2048 x 2048 pixels is supported.

* Firefox 2.0.0.16(and above) and 3.0(and above) are supported on 6.2r2 and later releases only.

Administrator User Interface (Web Console)

Qualified platforms:

Platform	Operating System : list of browsers and Java Environment
Windows	<ul style="list-style-type: none"> • XP Professional SP3 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0 • Vista Enterprise SP1 32 bit: Internet Explorer 7.0, Internet Explorer 8.0 and Firefox 3.0
Linux	<ul style="list-style-type: none"> • OpenSuse 11: Firefox 3.0

Compatible platforms:

Platform	Operating System	Browsers and Java Environment
Windows	<ul style="list-style-type: none"> • Vista Ultimate No SP, 32 bit and 64 bit • Vista Ultimate No SP and SP1, 32 bit and 64 bit • Vista Business No SP and SP1, 32 bit and 64 bit • Vista Home Basic No SP and SP1, 32 bit and 64 bit • Vista Home Premium No SP and SP1, 32 bit and 64 bit • XP Professional with SP2 or SP3 on 32 bit or 64 bit • 2000 Professional SP4 	<ul style="list-style-type: none"> • Internet Explorer 8.0 (Wherever applicable) • Internet Explorer 7.0 (Wherever applicable) • Firefox 2.0 • Firefox 3.0 • Internet Explorer 6.0 (Wherever-applicable)
Linux	<ul style="list-style-type: none"> • Ubuntu 7.10 	<ul style="list-style-type: none"> • Firefox 3.0

Mobile Devices

Web & File browsing

Compatible platforms:

- Windows Mobile 6.0 Standard, Classic and Professional: Pocket IE 6.0
- Windows Mobile 6.1 Standard, Classic and Professional: Pocket IE 6.0
- Windows Mobile 5.0 based Pocket PC devices: Pocket IE 4.0
- Iphone 2.0 and above with default Safari
- Palm OS 5.4: Blazer 4.5
- Symbian OS 7.1: Opera 6.31
- NTT I-mode phone
- AU/KDDI phone : Openwave Mobile Browser
- Vodafone phone : Openwave Mobile Browser

Level of Web browsing support:

- The table below describes support for web browsing.

Client Type	Platforms	HTML Rewriting Support	JavaScript Rewriting Support	Java Rewriting Support
Compact HTML	I-Mode	Yes	N/A	N/A
Smart Phone HTML Basic	Symbian/Opera	Yes	No	No
Smart Phone HTML Advanced	Treo 650/ Palm/Blazer	Yes	Partial	No
Mobile HTML	Windows Mobile 5.0/ Pocket IE 4.0 Windows Mobile 6.0/ Pocket IE 6.0	Yes	Yes	No

Clientless ActiveSync

[Not applicable for SA 700]

Qualified platforms:

OS	Make - Model
Windows Mobile 6 Standard	Dopod C730
Windows Mobile 6 Professional	HTC touch
Windows Mobile 5 Pocket PC Phone Edition	HP IPAQ HW6915

Compatible platforms:

- Windows Mobile 6.0 Standard and Professional
- Windows Mobile 6.1 Standard and Professional
- Windows Mobile 5.0 Pocket PC Phones only with supported version of Messaging and Security Feature Pack
- Iphone 2.0 and above
- Symbian OS

Windows Secure Application Manager for Window Mobile

[Not applicable for SA 700]

Qualified platforms:

OS	Make - Model
Windows Mobile 6 Standard	HTC s710 Motorola Q8 Motorola Q9 Samsung Blackjack II
Windows Mobile 6 Professional	HTC touch Verizon- Samsung SCHi760
Windows Mobile 5 Smartphone	I-mate Jaq3
Windows Mobile 5 Pocket PC Phone Edition	Glofish Eten X500 Cingular 8125

Compatible platforms:

- Windows Mobile 6.0 Standard, Classic and Professional
- Windows Mobile 6.1 Standard, Classic and Professional
- Windows Mobile 5.0 based Pocket PC and Pocket PC Phones only.

Host Checker

Qualified platforms:

OS	Make - Model
Windows Mobile 6 Standard	Samsung Blackjack II
Windows Mobile 6 Professional	HTC touch Verizon- Samsung SCHi760 Glofish Eten X500+
Windows Mobile 5 Smartphone	I-mate Jaq3
Windows Mobile 5 Pocket PC Phone Edition	Cingular 8125

Compatible platforms:

- Windows Mobile 6.0 Standard, Classic and Professional
- Windows Mobile 6.1 Standard, Classic and Professional
- Windows Mobile 5.0 based Pocket PC and Pocket PC Phones only.

Note: For non-qualified mobile platforms, customers may need to provide Juniper with an activated device if the issue is not reproducible on any of the qualified platforms. WSAM supports TCP-based, client-initiated applications only