

Activating and deactivating emergency mode

In Case of Emergency (ICE) license keys allow you to activate the IVE *emergency mode*, which temporarily enables the IVE for a large number of users. For instance, you may want to activate this mode if one of your offices shuts down due to severe weather conditions. When you do, your employees can use the IVE to work from home instead of coming to the office. Valid ICE licenses support a full set of features, but limits usage to 2 users when emergency mode is deactivated. You can operate the IVE in emergency mode for up to 8 weeks.

In order to activate the IVE in emergency mode, you must first install an In Case of Emergency (ICE) license using the standard IVE license installation procedure. Then, when the emergency occurs, you can easily activate emergency mode through the IVE Web console. When your emergency has passed, you should then deactivate the emergency mode.



NOTE: The ICE license is permanent until you activate emergency mode. Activating emergency mode switches the ICE license to a temporary license and only enables you to operate in emergency mode for 8 weeks. Once the ICE license expires, all features disappear and your users can no longer access the IVE using the emergency mode.

To activate or deactivate emergency mode:

1. In the Web console, choose **System > Configuration > Licensing**.
2. Find the **In Case of Emergency License** entry in the license list. Sample ICE license names include:
 - SA4000-ICE
 - SA4000-ICE-CL
 - SA6000-ICE
 - SA6000-ICE-CL
3. Click the **Enable** link in the right side of the license column to activate emergency mode or click **Disable** to deactivate it.

