

Platform Guide

## *IVE Supported Platforms*

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OS Service Package version 4.2

**NetScreen-RA 500**



Juniper Networks, Inc.  
1194 North Mathilda Avenue  
Sunnyvale, CA 94089 USA  
408 745 2000 or 888 JUNIPER  
[www.juniper.net](http://www.juniper.net)

13 December 2004

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## Introduction

The NetScreen IVE Platform uses standards-based Web and security technologies, giving users ubiquitous remote access to corporate resources using a Web browser. This document describes the platforms (operating system/browser combinations) that have been qualified for use with the IVE.

## Functionality Tested

The NetScreen IVE Platform has two levels of functionality: Core functionality and advanced functionality.

### Core Functionality

- Network Connect, enables secure network access into defined enterprise resources.

### Advanced Functionality

- Host Checker, evaluates the endpoint for a broad range of security constraints, and appropriately enforces dynamic access policies before and during the authenticated session.
- Cache Cleaner, ensures that all residuals left behind during an authenticated IVE session will be cleaned up periodically during and after the authenticated IVE session.

## Testing Model

Juniper Networks tests the core and advanced functionalities of the NetScreen IVE Platform on the most widely used corporate and consumer platforms to qualify each platform as either supported or compatible.

## Supported Platform

A supported platform is one on which a functionality has been tested in depth and verified as functioning correctly.

## Compatible Platform

A compatible platform is one on which the base feature set of a functionality has been tested and verified as functioning correctly.

## Platform Support

Core-functionality testing focuses on the most common corporate and consumer platforms.

Advanced-functionality testing focuses on the most common corporate laptop and PC platforms.

## Core Functionality

### Network Connect

#### Supported platforms:

- Windows XP: Internet Explorer 6.0
- Windows XP SP2: Internet Explorer 6.0
- Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0

## Advanced Functionality

### Host Checker

#### Supported platforms:

- Windows XP: Internet Explorer 6.0
- Windows XP SP2: Internet Explorer 6.0
- Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0

### Cache Cleaner

#### Supported platforms:

- Windows XP: Internet Explorer 6.0
- Windows XP SP2: Internet Explorer 6.0
- Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0

## **Juniper Installer Service**

### **Supported platforms:**

- Network Connect: Windows XP SP1 & SP2, Windows 2000
- Host Checker: Windows XP SP1 & SP2, Windows 2000
- Cache Cleaner: Windows XP SP1 & SP2, Windows 2000

## **Administrator User Interface (Web Console)**

### **Supported platforms:**

- Windows XP: Internet Explorer 5.5 and Internet Explorer 6.0
- Windows XP SP2: Internet Explorer 6.0
- Windows 2000: Internet Explorer 5.5, Internet Explorer 6.0, Netscape 7.1
- Red Hat Linux 9.0: Mozilla 1.6 running Sun JVM 1.4.1\_01 and above