

## Supported Platforms for IVE OS 4.0

The Neoteris IVE uses standards-based Web and security technologies, giving users ubiquitous remote access to corporate resources using a Web browser. This document describes the platforms (operating system/browser combinations) that have been qualified for use with the IVE.

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## Functionality Tested

The Neoteris IVE has two levels of functionality:

- **Core functionality**
  - Web browsing for HTML/JavaScript content
  - File browsing
- **Advanced functionality**
  - Client-side Java applets, including Citrix, VNC, and WRQ
  - Secure Terminal Access, including Telnet and SSH
  - Secure Application Manager (W-SAM and J-SAM), which provides support for client/server applications such as Citrix, Microsoft Terminal Services, Microsoft Exchange MAPI, and Lotus Notes
  - Network Connect

## Testing Model

Neoteris tests the core and advanced functionalities of the IVE on the most widely used corporate and consumer platforms to qualify each platform as either supported or compatible.

- **Supported Platform**

A supported platform is one on which a functionality has been tested in depth and verified as functioning correctly.
- **Compatible Platform**

A compatible platform is one on which the base feature set of a functionality has been tested and verified as functioning correctly.

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## Platform Support

Core-functionality testing focuses on the most common corporate and consumer platforms.

### Core Functionality

#### Supported platforms:

1. Windows XP: Internet Explorer 6.0
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0
3. Windows 98: Internet Explorer 6.0 and Netscape 4.79
4. Mac OS X: Internet Explorer 5.2 and Safari 1.0
5. Red Hat Linux 7.3: Netscape 7.0

#### Compatible platforms:

1. Windows XP: AOL8
2. Windows 2000: Netscape 7.0
3. Mac OS 9.2: Internet Explorer 5.1.5 and Netscape 4.79
4. Red Hat Linux 7.3: Mozilla 0.9.9

Advanced-functionality testing focuses on the most common corporate laptop and PC platforms.

### Advanced Functionality

#### Client-side Java Applets

##### Supported platforms:

1. Windows XP: Internet Explorer 6.0 running Microsoft JVM or Sun JVM 1.4.1\_01
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0 running Microsoft JVM or Sun JVM 1.4.1\_01
3. Mac OS 10.2.3: Safari 1.0 running Sun JVM 1.4.1\_01
4. Red Hat Linux 7.3: Netscape 7.0 running Sun JVM 1.4.1\_01

##### Compatible platforms:

1. Windows 2000: Netscape 7.0 running Sun JVM 1.4.1\_01
2. Windows 98: Internet Explorer 6.0 running Microsoft JVM
3. Red Hat Linux 7.3: Mozilla 0.9.9 running Sun JVM 1.4.1\_01

#### Secure Terminal Access

##### Supported platforms:

1. Windows XP: Internet Explorer 6.0 running Microsoft JVM or Sun JVM 1.4.1\_01
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0 running Microsoft JVM or Sun JVM 1.4.1\_01
3. Mac OS 10.2.3: Safari 1.0 running Sun JVM 1.4.1\_01
4. Red Hat Linux 7.3: Netscape 7.0 running Sun JVM 1.4.1\_01

##### Compatible platforms:

1. Windows 2000: Netscape 7.0 running Sun JVM 1.4.1\_01
2. Windows 98: Internet Explorer 6.0 running Microsoft JVM or Sun JVM 1.4.1\_01
3. Red Hat Linux 7.3: Mozilla 0.9.9 running Sun JVM 1.4.1\_01



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## Java version of Secure Application Manager (J-SAM)

### Supported platforms:

1. Windows XP: Internet Explorer 6.0 running Microsoft JVM or Sun JVM 1.4.1\_01  
Note: Windows File Share Drive Mapping is not supported
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0 running Microsoft JVM or Sun JVM 1.4.1\_01
3. Macintosh OS X 10.2.3 Jaguar
4. Red Hat Linux 7.3: Netscape 7.0 running Sun JVM 1.4.1\_01  
Note:
  - Automatic editing of hosts file is only available for root users
  - Ports less than 1024 are only available for root users

### Compatible platform:

1. Windows 98: Internet Explorer 6.0 running Microsoft JVM
2. Red Hat Linux 7.3: Mozilla 0.9.9 running Sun JVM 1.4.1\_01  
Note:
  - Automatic editing of hosts file is available for root users
  - Ports less than 1024 are only available for root users

## Windows version of Secure Application Manager (W-SAM)

### Supported platforms:

1. Windows XP: Internet Explorer 6.0
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0
3. Windows 98: Internet Explorer 6.0

## Network Connect

### Supported platforms:

1. Windows XP: Internet Explorer 6.0
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0

## Secure Meeting

### Supported platforms:

1. Windows XP SP1: Internet Explorer 6.0
2. Windows 2000 SP4: Internet Explorer 5.0, 5.5 SP2, 6.0 and Netscape 7.1
3. Windows NT 4.0 SP6: Internet Explorer 5.0, 5.5 SP2, 6.0 and Netscape 7.1
4. Windows 98 SE: Internet Explorer 5.0, 5.5 SP2, 6.0 and Netscape 7.1
5. Red Hat Linux 7.3: Mozilla 1.1 running Sun JVM 1.4.1\_01 and above
6. Macintosh OS 10.3: Safari 1.1.1 running Sun JVM 1.4.1\_01 and above

### Compatible platforms:

1. Windows ME: Internet Explorer 5.5 SP2, 6.0 and Netscape 7.1

## Host Checker

### Supported platforms:

1. Windows XP: Internet Explorer 6.0
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0



## Cache Cleaner

### Supported platforms:

1. Windows XP: Internet Explorer 6.0
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0

## Pocket PC

### Supported platforms:

1. Pocket PC 2003: Pocket Internet Explorer 2002

Note:

- Only Web browsing/rewriting is supported
- File browsing is not supported
- Client/server applications are not supported

### Compatible platform:

1. Sony Ericsson: P800

This section lists platform support for the Administrator Console.

## Administrator Console User Interface

### Supported platforms:

1. Windows XP: Internet Explorer 5.5 and Internet Explorer 6.0
2. Windows 2000: Internet Explorer 5.5, Internet Explorer 6.0, Netscape 7.1