



Supported Platforms for IVE OS 3.3

The Neoteris IVE uses standards-based Web and security technologies, giving users ubiquitous remote access to corporate resources using a Web browser. This document describes the platforms (operating system/browser combinations) that have been qualified for use with the IVE.

Functionality Tested

The Neoteris IVE has two levels of functionality:

- **Core functionality**
 - Web browsing for HTML/JavaScript content
 - File browsing
- **Advanced functionality**
 - Client-side Java applets, including Citrix, VNC, and WRQ
 - Secure Terminal Access, including Telnet and SSH
 - Secure Application Manager (W-SAM and J-SAM), which provides support for client/server applications such as Citrix, Microsoft Terminal Services, Microsoft Exchange MAPI, and Lotus Notes
 - Network Connect

Testing Model

Neoteris tests the core and advanced functionalities of the IVE on the most widely used corporate and consumer platforms to qualify each platform as either supported or compatible.

- **Supported Platform**

A supported platform is one on which a functionality has been tested in depth and verified as functioning correctly.
- **Compatible Platform**

A compatible platform is one on which the base feature set of a functionality has been tested and verified as functioning correctly.



Platform Support

Core-functionality testing focuses on the most common corporate and consumer platforms.

Core Functionality

Supported platforms:

1. Windows XP: Internet Explorer 6.0
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0
3. Windows 98: Internet Explorer 5.5 SP2 and Netscape 4.79
4. Mac OS X: Internet Explorer 5.2 and Safari 1.0
5. Red Hat Linux 7.3: Netscape 7.0

Compatible platforms:

1. Windows XP: AOL8
2. Windows 2000: Netscape 7.0
3. Mac OS 9.2: Internet Explorer 5.1.5 and Netscape 4.79
4. Red Hat Linux 7.3: Mozilla 0.9.9

Advanced-functionality testing focuses on the most common corporate laptop and PC platforms.

Advanced Functionality

Client-side Java Applets

Supported platforms:

1. Windows XP: Internet Explorer 6.0 running Microsoft JVM or Sun JVM 1.4.1
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0 running Microsoft JVM or Sun JVM 1.4.1
3. Mac OS 10.2.3: Safari 1.0 running Sun JVM 1.4.1
4. Red Hat Linux 7.3: Netscape 7.0 running Sun JVM 1.4.1

Compatible platforms:

1. Windows 2000: Netscape 7.0 running Sun JVM 1.4.1
2. Windows 98: Internet Explorer 5.5 SP2 running Microsoft JVM
3. Red Hat Linux 7.3: Mozilla 0.9.9 running Sun JVM 1.4.1

Secure Terminal Access

Supported platforms:

1. Windows XP: Internet Explorer 6.0 running Microsoft JVM or Sun JVM 1.4.1
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0 running Microsoft JVM or Sun JVM 1.4.1
3. Mac OS 10.2.3: Safari 1.0 running Sun JVM 1.4.1
4. Red Hat Linux 7.3: Netscape 7.0 running Sun JVM 1.4.1

Compatible platforms:

1. Windows 2000: Netscape 7.0 running Sun JVM 1.4.1
2. Windows 98: Internet Explorer 5.5 SP2 running Microsoft JVM or Sun JVM 1.4.1



3. Red Hat Linux 7.3: Mozilla 0.9.9 running Sun JVM 1.4.1

Java version of Secure Application Manager (J-SAM)

Supported platforms:

1. Windows XP: Internet Explorer 6.0 running Microsoft JVM or Sun JVM 1.4.1
Note: Windows File Share Drive Mapping is not supported
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0 running Microsoft JVM or Sun JVM 1.4.1
3. Macintosh OS X 10.2.3 Jaguar
4. Red Hat Linux 7.3: Netscape 7.0 running Sun JVM 1.4.1

Note:

- Automatic editing of hosts file is available for root users
- Ports less than 1024 are only available for root users

Compatible platform:

1. Windows 98: Internet Explorer 5.5 SP2 running Microsoft JVM
2. Red Hat Linux 7.3: Mozilla 0.9.9 running Sun JVM 1.4.1

Note:

- Automatic editing of hosts file is available for root users
- Ports less than 1024 are only available for root users

Windows version of Secure Application Manager (W-SAM)

Supported platforms:

1. Windows 98 (does not include W-SAM with NetBIOS)
2. Windows XP: Internet Explorer 6.0
3. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0

Network Connect

Supported platforms:

1. Windows XP: Internet Explorer 6.0
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0

Secure Meeting

Supported platforms:

1. Windows XP: Internet Explorer 6.0
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0

Host Checker

Supported platforms:

1. Windows XP: Internet Explorer 6.0
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0

Cache Cleaner

Supported platforms:

1. Windows XP: Internet Explorer 6.0
2. Windows 2000: Internet Explorer 5.5 SP2 and Internet Explorer 6.0



Pocket PC

Supported platforms:

1. Pocket PC 2002: Pocket Internet Explorer 2002

Note:

- Only Web browsing/rewriting is supported
- File browsing is not supported
- Client/server applications are not supported

This section lists platform support for the Administrator Console.

Administrator Console User Interface

Supported platforms:

1. Windows XP: Internet Explorer 5.5 and Internet Explorer 6.0
2. Windows 2000: Internet Explorer 5.5 and Internet Explorer 6.0