

# About This Guide

This guide is an overview of the ERX system that describes product features and contains helpful illustrations, presenting you with a broad view of the system.

This document describes *both current and future product functionality* in order to give you a complete overview of the product, its architecture potential, and its development direction. All functions covered in the manual are expected to be delivered by year end 2003.

However, Juniper Networks reserves the right to change, modify, or delete any of the future functionality described in this guide.

## ERX Edge Routers

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Four models of ERX edge router are available:

- ERX-1440 system
- ERX-1410 system
- ERX-705 system
- ERX-710 system

All models use the same software. For information about the differences between the models, see *ERX Installation and User Guide, Chapter 1, ERX System Overview*.

In this document, the term ERX-1400 series refers to both the ERX-1440 system and the ERX-1410 system. Similarly, the term ERX-700 series refers to both the ERX-705 system and the ERX-710 system. The terms ERX-1440 system, ERX-1410 system, ERX-705 system, and ERX-710 system refer to the specific models.

## Documentation

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The *ERX Installation Quick Start* poster is shipped in the box with all new systems. This poster provides the basic procedures to help you get the system up and running quickly.

With each software release, we provide the *ERX Edge Routers Documentation CD*. The documentation CD contains the document set in PDF format and HTML format (with and without frames). From the HTML files, you can also access PDF files of individual chapters and appendixes.

The documentation is also available on the Web. You can order a set of printed documents from your Juniper Networks sales representative.

The document set comprises the following books:

- *ERX Installation and User Guide* – Provides the necessary procedures for getting your system operational, including information on installing, cabling, powering up, configuring your system for management access, and general troubleshooting.
- *ERX System Basics Configuration Guide* – Describes planning and configuring your network, managing the system, passwords, and security, and configuring the system clock and virtual routers.
- *ERX Physical and Link Layers Configuration Guide* – Describes configuring physical and link layer interfaces.
- *ERX Routing Protocols Configuration Guide, Vol. 1* – Provides information about configuring routing policy and configuring IP, IP routing, and IP security.
- *ERX Routing Protocols Configuration Guide, Vol. 2* – Describes BGP routing, MPLS, BGP-MPLS VPNs, and encapsulation of layer 2 services.
- *ERX Policy and QoS Configuration Guide* – Provides information about configuring policy management and quality of service (QoS).
- *ERX Broadband Access Configuration Guide* – Provides information about configuring remote access.
- *ERX Command Reference Guide* – Contains important information about all system commands implemented in the system software. Use to look up command descriptions, command syntax, a command's related mode, or a description of a command's parameters. It is intended to be used with the ERX configuration guides.

- *ERX Product Overview Guide* – Gives a thorough overview of the system from a software and hardware perspective. It provides illustrations and configuration examples that present the “big picture.”

### *MIBs*

Copies of the MIBs available in a software release are included on the *ERX Edge Routers Software CD*.

### *Release Notes*

The *ERX Release Notes* are included on the *ERX Edge Routers Software CD* and are available on the Web. In the *Release Notes*, you will find information about features, changes, known problems, resolved problems, and system maximum values.

### *Abbreviations*

A complete list of abbreviations used in this document set, along with their spelled-out terms, is provided in *Appendix A, Abbreviations and Acronyms*.

### *Web Access*

To view the ERX documentation on the Web, go to:

<http://www.juniper.net/techpubs/>

## Comments About the Documentation

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We encourage you to provide feedback, comments, and suggestions so that we can improve the documentation to better meet your needs. Please e-mail your comments to:

- [techpubs-comments@juniper.net](mailto:techpubs-comments@juniper.net)

Along with your comments, be sure to indicate:

- Document name
- Document part number
- Page number
- Software release version

## Contacting Customer Support

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For technical support, contact Juniper Networks at [support@juniper.net](mailto:support@juniper.net), or at 1-888-314-JTAC (within the United States) or 408-745-9500 (from outside the United States).