

# About This Guide

This guide is an overview of the ERX system that describes product features and contains helpful illustrations, presenting you with a broad view of the system.

This document describes *both current and future product functionality* in order to give you a complete overview of the product, its architecture potential, and its development direction. All functions covered in the manual are expected to be delivered by year end 2002.

However, Juniper Networks reserves the right to change, modify, or delete any of the future functionality described in this guide.

## ERX Edge Routers

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Four models of ERX edge router are available:

- ERX-1440 system
- ERX-1410 system
- ERX-705 system
- ERX-710 system

All models use the same software. For information about the differences between the models, see *ERX Installation and User Guide, Chapter 1, ERX System Overview*.

In this document, the term ERX-1400 series refers to both the ERX-1440 system and the ERX-1410 system. Similarly, the term ERX-700 series refers to both the ERX-705 system and the ERX-710 system. The terms ERX-1440 system, ERX-1410 system, ERX-705 system, and ERX-710 system refer to the specific models.

## Documentation

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The *ERX Installation Quick Start* poster is shipped in the box with all new systems. This poster provides the basic procedures to help you get the system up and running quickly.

The document set contains the following books and online resources:

- *ERX Installation and User Guide* – Provides the necessary procedures for getting your system operational, including information on installing, cabling, powering up, configuring your system for management access, and general troubleshooting.
- *ERX System Basics Configuration Guide* – Describes planning and configuring your network, managing the system, passwords, and security, and configuring the system clock and virtual routers.
- *ERX Physical and Link Layers Configuration Guide* – Describes configuring physical and link layer interfaces.
- *ERX Routing Protocols Configuration Guide, Vol. 1* – Provides information about configuring routing policy and configuring IP, IP routing, and IP security.
- *ERX Routing Protocols Configuration Guide, Vol. 2* – Describes BGP routing, MPLS, and related VPNs.
- *ERX Policy and QoS Configuration Guide* – Provides information about configuring policy management and quality of service (QoS).
- *ERX Broadband Access Configuration Guide* – Provides information about configuring remote access.
- *ERX Command Reference Guide* – Contains important information about all system commands implemented in the system software. Use to look up command descriptions, command syntax, a command's related mode, or a description of a command's parameters. It is intended to be used with the *ERX Configuration Guides*.
- *ERX Product Overview Guide* – Gives a thorough overview of the system from a software and hardware perspective. It provides illustrations and configuration examples that present the “big picture.”
- *ERX Release Notes* – Contains information about features, changes, known problems, and limitations. Provides final information that did not make it into the documentation.
- *ERX Online Documentation CD* – Provides an online version of this guide and the documents listed above. The online documents contain numerous links between guides, giving easy access to a vast amount of technical information.

## Abbreviations

A complete list of abbreviations used in this document set, along with their spelled-out terms, is provided in the *ERX System Basics Configuration Guide, Appendix A, Abbreviations and Acronyms*.

## Using the Online Documentation CD

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To use the Online Documentation CD:

- 1 Place the Online Documentation CD in your CD drive.
- 2 Follow the instructions located on the inside cover of your CD jewel case to install Acrobat Reader.
- 3 From the *Documentation* folder on the CD, open the *CDtips.pdf* file for information on using Adobe Acrobat Reader.
- 4 From the *Documentation* folder on the CD, open the *Welcome.pdf* file for access to the documentation set.

## Comments About the Documentation

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We encourage you to provide feedback, comments, and suggestions so that we can improve the documentation to better meet your needs. Please e-mail your comments to:

- [techpubs-comments@juniper.net](mailto:techpubs-comments@juniper.net)

Along with your comments, be sure to indicate:

- Document name
- Document part number
- Page number

## Contacting Customer Support

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For technical support, contact Juniper Networks at [support@juniper.net](mailto:support@juniper.net), or at 1-888-314-JTAC (within the United States) or 408-745-2121 (from outside the United States).

