

Guidelines for Packing the MX960 Router Components for Shipment

To pack and ship individual components:

- When you return components, make sure they are adequately protected with packing materials and packed so that the pieces are prevented from moving around inside the carton.
- Use the original shipping materials if they are available.
- Place individual boards in electrostatic bags.
- Write the RMA number on the exterior of the box to ensure proper tracking.



CAUTION: Do not stack any of the router components.

- Related Topics**
- [Displaying MX960 Router Components and Serial Numbers](#)
 - [Contacting Customer Support](#)
 - [Returning a Hardware Component to Juniper Networks, Inc.](#)
 - [Tools and Parts Required to Replace MX960 Hardware Components](#)
 - [Guidelines for Packing the MX960 Router Components for Shipment on page 1](#)

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