

M120 Multiservice Edge Router Release Notes

August 2010

These release notes accompany the release of the Juniper Networks M120 Multiservice Edge Router. They describe the documentation for the router and known issues with the hardware and accompanying software.

You can also find these release notes on the Juniper Networks Technical Publications Web page, which is located at <http://www.juniper.net/techpubs/>.

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Outstanding Issues with the M120 Router

This section lists outstanding issues with the M120 Multiservice Edge Router. For information about software issues, see the *Junos Release Notes*.

- There are currently no outstanding issues for the M120 router documentation.

Related Topics • [Errata with the M120 Router Documentation on page 3](#)

Errata with the M120 Router Documentation

This section lists outstanding issues with the documentation.

- External clock synchronization on M120 routers is supported but not currently documented in the M120 Hardware Guide. External clock synchronization enables you to configure an interface that synchronizes the router's internal Stratum 3 clock to an external source, and then synchronize the chassis interface clock to that source. You can configure the feature for external primary and secondary interfaces that use Building Integrated Timing System (BITS) or SDH Equipment Timing Source (SETS) timing sources, or an equivalent quality timing source. To configure, include the synchronization statement at the [edit chassis] hierarchy level. To view information about the external source used for chassis synchronization, issue the show chassis synchronization command. To change the external clock source, issue the request chassis synchronization switch command. To change the external clock source, issue the request chassis synchronization switch command. Refer to the System Basics, and System Basics Command Reference for configuration information.

Related Topics • Outstanding Issues with the M120 Router on page 2

Junos OS Documentation and Release Notes

For a list of related Junos OS documentation, see <http://www.juniper.net/techpubs/software/junos/>.

If the information in the latest release notes differs from the information in the documentation, follow the *Junos OS Release Notes*.

To obtain the most current version of all Juniper Networks® technical documentation, see the product documentation page on the Juniper Networks website at <http://www.juniper.net/techpubs/>.

Requesting Technical Support

Technical product support is available through the Juniper Networks Technical Assistance Center (JTAC). If you are a customer with an active J-Care or JNASC support contract, or are covered under warranty, and need postsales technical support, you can access our tools and resources online or open a case with JTAC.

- JTAC policies—For a complete understanding of our JTAC procedures and policies, review the JTAC User Guide located at <http://www.juniper.net/us/en/local/pdf/resource-guides/7100059-en.pdf>.
- Product warranties—For product warranty information, visit <http://www.juniper.net/support/warranty/>.
- JTAC Hours of Operation —The JTAC centers have resources available 24 hours a day, 7 days a week, 365 days a year.

Self-Help Online Tools and Resources

For quick and easy problem resolution, Juniper Networks has designed an online self-service portal called the Customer Support Center (CSC) that provides you with the following features:

- Find CSC offerings: <http://www.juniper.net/customers/support/>
- Search for known bugs: <http://www2.juniper.net/kb/>
- Find product documentation: <http://www.juniper.net/techpubs/>
- Find solutions and answer questions using our Knowledge Base: <http://kb.juniper.net/>
- Download the latest versions of software and review release notes: <http://www.juniper.net/customers/csc/software/>
- Search technical bulletins for relevant hardware and software notifications: <https://www.juniper.net/alerts/>
- Join and participate in the Juniper Networks Community Forum: <http://www.juniper.net/company/communities/>
- Open a case online in the CSC Case Management tool: <http://www.juniper.net/cm/>

To verify service entitlement by product serial number, use our Serial Number Entitlement (SNE) Tool: <https://tools.juniper.net/SerialNumberEntitlementSearch/>

Opening a Case with JTAC

You can open a case with JTAC on the Web or by telephone.

- Use the Case Management tool in the CSC at <http://www.juniper.net/cm/> .
- Call 1-888-314-JTAC (1-888-314-5822 toll-free in the USA, Canada, and Mexico).

For international or direct-dial options in countries without toll-free numbers, visit us at <http://www.juniper.net/support/requesting-support.html>

Revision History

August 2010—Corporate rebranding.

August 2009—Updated product names.

12 November 2008—530-016122-01 Revision 3.

12 January 2007—530-016122-01 Revision 2.

6 October 2006—530-016122-01 Revision 1.

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