



2008 – Same Day and Same Day Onsite Support Services Discontinued for EOL Products

The following products will reach an End of Support (EOS) milestone date in 2008 when Same Day and Same Day Onsite support services will no longer be available (see specifics below). Same Day and Same Day Onsite support services offerings were discontinued for these products one year prior to the dates published below.

The following J-Care services offerings are available: Core, CorePlus, Next Day and Next Day Onsite. Please refer to the Juniper published price list for details. The following JNASC service offerings are available: Basic, RTF, AR-5, AR-1, Next Day, and Next Day Onsite. Please refer to the JNASC price list for details.

Please reference the Technical Bulletin or Product Bulletin (<http://www.juniper.net/alerts/>) for additional details regarding the complete End of Life/End of Support timeline for each product.

Product(s)	EOS Milestone Date	Technical Bulletin/Product Bulletin	EOL Announcement
HSSI-3F, HSSI-3-I/O	03/30/08	PSN-2006-03-020	https://www.juniper.net/alerts/viewalert.jsp?actionBtn=Search&xtAlertNumber=PSN-2006-03-020&viewMode=view
CT1-FULL, CT1-FULL-I/O, REDMID-T1/E1/2/1, REDMID-T1/E1/3/1, REDMID-T1/E1/4/1, REDMID-T1/E1/5/1, PNL-RDMD-T/E1	03/30/08	PSN-2006-03-019	https://www.juniper.net/alerts/viewalert.jsp?actionBtn=Search&xtAlertNumber=PSN-2006-03-019&viewMode=view
E3-3A, E3-3 I/O, REDMID-T3/E3/2/1, REDMID-T3/E3/3/1, REDMID-T3/E3/4/1, REDMID-T3/E3/5/1, PNL-RDMD-T3/E3	03/30/08	PSN-2006-03-018	https://www.juniper.net/alerts/viewalert.jsp?actionBtn=Search&xtAlertNumber=PSN-2006-03-018&viewMode=view
ERX-10G1GGECC-SRP	03/30/08	PSN-2006-03-022	https://www.juniper.net/alerts/viewalert.jsp?actionBtn=Search&xtAlertNumber=PSN-2006-03-022&viewMode=view
ERX-X21-V35-MOD, ERX-X21-V35-IOA	03/30/08	PSN-2006-03-021	https://www.juniper.net/alerts/viewalert.jsp?actionBtn=Search&xtAlertNumber=PSN-2006-03-021&viewMode=view
IDP standalone appliances: IDP 10, IDP 100, IDP 500, IDP 1000, IDP Bypass	05/31/08	PSN-2005-12-005	https://www.juniper.net/alerts/viewalert.jsp?actionBtn=Search&xtAlertNumber=PSN-2005-12-005&viewMode=view
VF 1000	06/30/08	PSN-2006-02-012	https://www.juniper.net/alerts/viewalert.jsp?actionBtn=Search&xtAlertNumber=PSN-2006-02-012&viewMode=view
DX-3650-F-2G	06/30/08	PSN-2006-06-032	http://www.juniper.net/alerts/viewalert.jsp?txtAlertNumber=PSN-2006-06-032&actionBtn=Search



Product(s)	EOS Milestone Date	Technical Bulletin/Product Bulletin	EOL Announcement
DX-3670	07/01/08	PSN-2006-03-016	https://www.juniper.net/alerts/viewalert.jsp?actionBtn=Search&xtAlertNumber=PSN-2006-03-016&viewMode=view
M160 Platform	07/31/08	PSN-2005-01-013	https://www.juniper.net/alerts/viewalert.jsp?actionBtn=Search&xtAlertNumber=PSN-2005-01-013&viewMode=view
SA 1000 Series, SA 3000 Series, SA 5000 Series	07/31/08	PSN-2006-01-010	https://www.juniper.net/alerts/viewalert.jsp?actionBtn=Search&xtAlertNumber=PSN-2006-01-010&viewMode=view
M40e and M20 Enhanced Flexible PIC Concentrators (FPCs)	09/30/08	PSN-2006-04-005	https://www.juniper.net/alerts/viewalert.jsp?actionBtn=Search&xtAlertNumber=PSN-2006-04-005&viewMode=view
VF 3000	11/30/08	PSN-2006-07-003	https://www.juniper.net/alerts/viewalert.jsp?actionBtn=Search&xtAlertNumber=PSN-2006-07-003&viewMode=view