## Service Overview

Juliper Networks® Junos® Pulse Policy Secure is a standards-based, scalable network access control solution that reduces network threat exposure and mitigates risks. This solution protects your network by guarding mission-critical applications and sensitive data, identity-enabling your network security, and providing comprehensive network access control management, visibility, and monitoring.

Each of these services, one addressing Layer 2 (L2) enforcement and the other addressing Layer 3 (L3) enforcement, ensures a fast implementation with a minimal learning curve, enabling you to receive benefit from your new Juniper product in the shortest amount of time.

## Service Description

Junos Pulse Policy Secure L2 QuickStart and L3 QuickStart services provide the expert assistance of an onsite Professional Services consultant who will deliver advice and guidance during your initial implementation of a limited production or proof of concept (POC) service.

Each of the services provides rapid value through the logical, three-phase process outlined below.

**Phase 1: Requirements and Design Review**

During this phase, a Juniper Networks Professional Services expert collects and reviews information from your organization to plan the installation. Based on these findings, recommendations will be made about authentication method, policy mapping and posture assessment, client connectivity, and your proposed implementation.

**Phase 2: System Configuration**

In this phase, the Professional Services consultant configures and validates the Junos Pulse Policy Secure solution for access control and helps your technical staff become familiar with the setup and operation of the Junos Pulse Policy Secure solution.

**Phase 3: Review and Knowledge Transfer**

During this phase, the Professional Services consultant reviews the configuration and prepares your staff to install, configure, and operate your Junos Pulse Policy Secure solution in day-to-day scenarios going forward.

Knowledge transfer is intended as a review of your localized implementation and configuration options. It is not a substitute for formalized training.

## Service Deliverables

This service will ensure that the Junos Pulse Policy Secure solution is operational and that your staff has an understanding of user authentication, realm and role mapping, and client configurations.
## Features and Benefits

<table>
<thead>
<tr>
<th>Feature</th>
<th>Feature Description</th>
<th>Benefit</th>
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<tbody>
<tr>
<td>Prequalification and recommendations</td>
<td>Information is collected about your requirements to develop a customized Junos Pulse Policy Secure L2/L3 installation plan.</td>
<td>• Minimizes time and effort to develop installation plan and receive quality security information</td>
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<td>Onsite Juniper Professional Services consultant</td>
<td>Onsite Juniper consultant deploys and configures the Junos Pulse Policy Secure L2/L3 solution.</td>
<td>• Accelerates and optimizes the time to value of your Junos Pulse Policy Secure solution</td>
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<td>Onsite knowledge transfer</td>
<td>Professional Services engineer covers topics such as basic configuration and troubleshooting, additional feature configuration, or other appropriate topics as requested by your staff.</td>
<td>• Accelerates availability of your new Juniper solution • Accelerates readiness of employees • Creates fully informed IT staff for improved operational efficiencies</td>
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### Exclusions

This service is exclusively for the initial deployment of Junos Pulse Policy Secure software only and is subject to the following configuration limitations:

- Configuration of up to two appliances in an access point cluster or dual standalone
- (For L2 service only) Configuration and testing of any third-party equipment
- Configuration of up to two realms and up to five roles
- Configuration of up to two administrative roles based on predefined values
- Configuration of a single external authentication server
- Excludes configuration of Interface to Metadata Access Point (IF-MAP), Federation, and single sign-on (SSO)

Customized engagements are available to extend or expand a deployment. Please see your Juniper Networks representative for a quote.

### Juniper Consulting

As leaders in networks and security, Juniper Networks Professional Services consultants and engineers are uniquely qualified to assist service providers in designing, implementing, and optimizing security solutions. Our team appreciates the complexities and the subtleties inherent in large-scale internetwork design and can assist service providers and enterprises, plus provide customized and integrated “turn-key” solutions.

Juniper Networks Professional Services helps accelerate your network’s time to value and enhanced security, bringing revenue-generating capabilities online faster for bigger productivity gains, faster rollouts of new business models and ventures, and higher levels of customer satisfaction. Your onsite staff will work closely with Juniper specialists, building operational capabilities and reducing your exposure to IT risks. As a result of our previous experience involving hundreds of customers around the world, Juniper Networks Professional Services is uniquely qualified to help you design, implement, and optimize your network for confident operation and rapid returns on infrastructure investments. These professionals understand today’s network and security demands and those that are just around the corner—for bandwidth efficiency, best-in-class security, solid reliability, and cost-effective scaling.

### Additional Services to Optimize Your Network

Juniper Networks provides additional consulting services to consider along with the Junos Pulse Policy Secure L2/L3 QuickStart services. A broad range of consulting and packaged implementation services is available to help you enhance your network design and optimize your production environment.

### Juniper Networks Service and Support

Juniper Networks is the leader in performance-enabling services that are designed to accelerate, extend, and optimize your high-performance network. Our services allow you to maximize operational efficiency while reducing costs and minimizing risk, achieving a faster time to value for your network. Juniper Networks ensures operational excellence by optimizing the network to maintain required levels of performance, reliability, and availability. For more details, please visit [www.juniper.net/us/en/products-services](http://www.juniper.net/us/en/products-services).

### Ordering Information

Please contact your Juniper account manager or services business manager. Junos Pulse Policy Secure L2/L3 QuickStart services can be ordered using the part numbers shown in the table below. Before service begins, a statement of work (SOW) will be established outlining the scope of effort to be performed.

<table>
<thead>
<tr>
<th>Model Number</th>
<th>Name</th>
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<tbody>
<tr>
<td>PRO-PULSE-AC-L2</td>
<td>Junos Pulse Policy Secure L2 QuickStart</td>
</tr>
<tr>
<td>PRO-PULSE-AC-L3</td>
<td>Junos Pulse Policy Secure L3 QuickStart</td>
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### About Juniper Networks

Juniper Networks is in the business of network innovation. From devices to data centers, from consumers to cloud providers, Juniper Networks delivers the software, silicon and systems that transform the experience and economics of networking. The company serves customers and partners worldwide. Additional information can be found at [www.juniper.net](http://www.juniper.net).