Security Analytics QuickStart Service

Service Overview

Juniper Networks Security Analytics Managers uniquely analyze and manage the most important sets of surveillance data, network behavior, security events, vulnerability profiles, and threat information to empower companies to efficiently manage business operations on their networks from a single console. Security Analytics QuickStart Service ensures a fast implementation with a minimal learning curve, enabling you to benefit from the impressive capabilities of the Security Analytics Series in the shortest amount of time.

Service Description

Security Analytics QuickStart Service ensures that you rapidly get value from your Juniper product investment by providing the expert assistance of an onsite Professional Services engineer. During the onsite knowledge transfer process, your Professional Services consultant will provide expert guidance and learning resources to prepare your staff to install, configure, and deploy your Security Analytics solution in day-to-day operational scenarios going forward.

The Security Analytics QuickStart Service provides rapid value through the logical, three-phase process outlined below.

Phase 1: Requirements and Design Review

During this phase, Juniper Networks Professional Services experts collect and review background information from your organization to plan the installation. Based on their findings, they will make recommendations including: Deployment method; Processing category (event or flow); Special setup requirements based on applications and resources.

Phase 2: System Configuration

The Professional Services consultant configures and validates the Security Analytics Series appliance(s) for use in the production environment, and also helps your technical staff become familiar with the setup and operation of the Security Analytics Series.

Phase 3: Review and Knowledge Transfer

During this phase, the Professional Services consultant reviews the configuration and perform a knowledge transfer session about the Security Analytics Series solution for your staff.

Knowledge transfer is intended as a review of your localized implementation and configuration options. It is not a substitute for formalized training.

Features and Benefits

Table 1. Security Analytics QuickStart Service Features and Benefits

Feature	Feature Description	Benefit
Prequalification and recommendations	Information is collected about your requirements to develop a customized Security Analytics Series installation plan.	• Minimizes time and effort to develop installation plan and receive quality security information
Onsite Juniper Professional Services engineer	Onsite Juniper engineer deploys and configures the Security Analytics Series solution at your operations center.	• Accelerates and optimizes the time to value of your Security Analytics Series solution • Reduces or eliminates the cost of log extensions and tuning deployment
Onsite knowledge transfer	Your Professional Services engineer will cover topics such as basic configuration and troubleshooting, additional feature configuration, or other appropriate topics as requested by your staff.	• Accelerates availability of new Security Analytics Series solution • Accelerates readiness of employees • Creates fully informed IT staff for improved operational efficiencies

Service Deliverables

This service will ensure that the Security Analytics Series solution is operational and that your staff has an understanding of event filtering, dashboard customization, and basic reporting. This will accelerate your time to receiving value from the Security Analytics solution.

Exclusions

This Security Analytics QuickStart Service is exclusively for the initial deployment of Security Analytics appliances only. The service is limited to either a single event or flow deployment category, and combination deployments are excluded. Data sources are limited to a single Juniper device family and are limited to six sources. Deployments are limited to all-in-one console, all-in-one console with HA, a Distributed Console with addition of one event or flow processor (which must be consistent with deployment category of project). Virtual appliance based instances are also supported.

Customized engagements are available to extend or expand a deployment. Please see your Juniper Networks representative for a quote.

Juniper Consulting

As leaders in networks and security, Juniper Networks Professional Services consultants and engineers are uniquely qualified to assist service providers in designing, implementing, and optimizing security solutions. Our team appreciates the complexities and the subtleties inherent in large-scale internetwork design and can assist service providers and enterprises, or provide customized and integrated "turn-key" solutions.

Additional Services to Optimize Your Network

Juniper Networks provides additional consulting services to consider along with the Security Analytics QuickStart Service. A broad range of consulting and packaged implementation services is available to help you enhance your network design and optimize your production environment. Services to consider in the early stages of your security review include:

- **Firewall Conversion Service:** This service provides your organization with time-tested firewall conversion methodologies and automated processes that minimize data entry errors. Our firewall conversion consultant delivers infrastructure and business analysis, as well as design, test, and deployment guidance.

- **Junos Space Security Director QuickStart Service:** This QuickStart service provides the expert assistance of an onsite engineer to help you rapidly get the most value from your Juniper product investment.

Juniper Networks Services and Support

Juniper Networks is the leader in performance-enabling services that are designed to accelerate, extend, and optimize your high-performance network. Our services allow you to maximize operational efficiency while reducing costs and minimizing risk, achieving a faster time to value for your network. Juniper Networks ensures operational excellence by optimizing the network to maintain required levels of performance, reliability, and availability. For more details, please visit www.juniper.net/us/en/products-services.

Ordering Information

To order the Juniper Networks SBR Carrier QuickStart Service, or for additional information, please contact your Juniper account manager. Before the service begins, a statement of work (SOW) will be created outlining the scope of effort to be performed.

About Juniper Networks

Juniper Networks challenges the status quo with products, solutions and services that transform the economics of networking. Our team co-innovates with customers and partners to deliver automated, scalable and secure networks with agility, performance and value. Additional information can be found at Juniper Networks or connect with Juniper on Twitter and Facebook.

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