

# JUNIPER NETWORKS TRAINING CREDITS DATASHEET

## Service Overview

*Juniper Networks Training Credits provide a convenient and easy way to purchase and receive the top-quality training you need to optimize your Juniper Networks investment and enjoy the benefits of a satisfied, highly educated technical staff. Training Credits can also assist you in securing training budget during your budgetary process.*

### Service Description

Training Credits are a simple purchase option that allows you to make a single purchase of training for use throughout the year. Credits are redeemable for 12 months by all employees within an organization for any open enrollment, instructor-led online (ILO), on-demand, and private/onsite courses, as well as classes offered by Juniper Networks® Authorized Education Partners, All-Access Training Passes, and certification exam vouchers. By purchasing a “block” of training credits at once, you minimize the number of purchase transactions and ensure that you can attend training as needs arise (upgrades, migrations, new employees, etc.).

For additional details, please visit the Juniper Networks Training Credits public site: [www.juniper.net/itc](http://www.juniper.net/itc).

### Training Credits Benefits

Juniper Networks Training Credits are a convenient and efficient way to purchase and manage your training requirements. They enable you to increase productivity and improve network optimization while safeguarding a training budget and monitoring training expenditures. Benefits include:

- Maintain easy, up-front budgeting, avoiding the allocation of training funds on an ad hoc basis
- Reduce expenses and streamline financial process with a single budget and purchase order
- Use a simplified order process to buy credits
- Utilize flexibility of a 12-month period
- Develop a highly trained, satisfied, and motivated IT staff
- Receive as part of a comprehensive solution that includes products and services

Juniper Networks Training Credits enable you to keep pace with the rapidly changing technologies through training programs that build your technical networking expertise. Juniper Networks Education Services deliver the knowledge you need to operate and maintain successful networks. We have expert training staff with deep technical knowledge, providing you with hands-on classes.

### Training Credits Process

The Juniper Networks Training Credits process is straightforward. Simply determine the expected amount of training you need to take, purchase the corresponding number of credits, and then use those credits over a 12-month period for any type of training. To determine how many credits to purchase, contact your Juniper Networks sales representative, Juniper Partner, or the Education Services team. Discuss the Juniper Networks products and solutions in your network, any enhancements you are considering, and evaluate your training requirements for the year. With a sense of the training needed,

you can then purchase the appropriate number of credits. You simply redeem credits as you require training. Note that the courses you choose must begin before your credits expire, and all credits must be redeemed in U.S. Dollars (USD).

By integrating the appropriate training with your network solution, you gain the most from your Juniper Networks investment: increased productivity, reduced network costs, satisfied technical staff, and the competitive advantage of increased adoption of cutting-edge technologies.

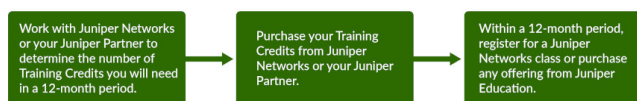


Figure 1: Training Credits ordering and redemption process

## Redeeming your Juniper Networks Training Credits

**Step 1:** Order Juniper Networks Training Credits from a Juniper Networks account manager, JNAEP, or Juniper partner.

**Step 2:** Get your Training Credits activated by your account manager, JNAEP, or Juniper partner, who works with the appropriate Juniper Networks training coordinator in your area. You receive the following information for your Juniper Networks Training Credits:

- Unique access code
- Expiration date, which is one year from the date of purchase
- End user redemption instructions

**Step 3:** Register for a publicly available open-enrollment class at a Juniper Networks Education Center or a participating JNAEP, or purchase an on-demand course. In the registration system:

- Choose Training Credits as method of payment.
- Enter the access code provided to you.

Note: When registering for a class with a Juniper Networks Education Center, you must first set up a user profile in the Education Services Learning Management System (LMS).

- Use the Juniper Networks credits redemption instructions to complete this user profile.
- Make sure this step is done only once per user.

**Step 4:** Receive confirmation from the Juniper Networks training coordinator of the value, access code, and expiration date of the Training Credits available for you.

**Step 5:** Enjoy the course. Juniper Networks or the participating JNAEP takes care of the rest.

## Ordering Information

Juniper Networks Training Credits can be ordered directly from your Juniper Networks account manager, from a JNAEP, or from any of our many Juniper partners. They can be purchased at any time, in combination with a product sale or independently. They are available in increments of \$100 USD and redeemable in any amount.

## About Juniper Networks

Juniper Networks brings simplicity to networking with products, solutions and services that connect the world. Through engineering innovation, we remove the constraints and complexities of networking in the cloud era to solve the toughest challenges our customers and partners face daily. At Juniper Networks, we believe that the network is a resource for sharing knowledge and human advancement that changes the world. We are committed to imagining groundbreaking ways to deliver automated, scalable and secure networks to move at the speed of business.

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